

# LIFE INSURANCE CORPORATION OF INDIA

(Established by the Life Insurance Corporation Act, 1956) **Registration Number: 512** 

# LIC'S NEW BIMA BACHAT (UIN:512N284V02)

(A Non-Linked, Participating, Individual, Life Assurance Savings Plan)

# $\underline{PART - A}$

Ref: NB	1	(Address and e-mail id of Branch Office):
Space for Name and Address of Policyh	older	
	Space fo	r Address and e-mail id of Branch Office
Dear Policyholder,		Date:
	Re: Your Policy No	
We have pleasure in forwarding herewith the	e above Policy Document comprising of Part	A to Part G which please find in order.
We would also like to draw your kind attenuate the Policy.	tion to the information mentioned in the Sch	edule of the Policy and the benefits available
this plan and mentioned in the Policy Docum	nent are noted carefully as it will be helpful to that such option, if available and mentioned in	ortant that the options, if any, available under you, in case you decide to exercise any of the the document of this plan has to be exercised
Free Look Period		
conditions, you may return the Policy with your objections and disagreement. On receip	in a period of 15 days from the date of recei of the policy we shall cancel the same and to portionate risk premium (for Base Policy a	ase you disagree with any of the terms and pt of Policy Document stating the reasons of the amount of premium deposited by you shall and Rider(s), if opted for) for the period of
In case you have any Complaints/Grievan Redressal Officer/Ombudsman, whose addressal Officer/Ombudsman and the complaints of the complaint		the address mentioned above or Grievance
Address of Grievance Redressal Officer:		
Address and contact details of Insurance	Ombudsman:	
If you find any errors in this document, you	may return this Policy for corrections.	
Thanking you.		
Yours faithfully,		
p. Chief/Sr. Branch Manager		
Agent's/ Intermediary's Code	Agent's/ Intermediary's Name	Agent's/Intermediary's Mobile Number/ Landline Number

We would also like to draw your attention to the following aspects:

- 1) Change of Address: In case you change your residence, kindly ensure that you inform the change in address to the servicing Branch Office.
- 2) Assignment: Assignment should be in accordance with the provisions of Section 38 of the Insurance Act 1938, as amended from time to time. The current provisions of Section 38 are enclosed as Annexure-1 for reference.
- 3) Nomination: Nomination should be in accordance with the provisions of Section 39 of the Insurance Act 1938, as amended from time to time. The current provisions of Section 39 are enclosed as Annexure-2 for reference.
- 4) Within 90 days from the date of death, intimation of death along with death certificate must be notified in writing to the office of the Corporation where the policy is serviced for any claim to be admissible. However, delay in intimation of the genuine claim by the claimant may be condoned by the Corporation on merit and where delay is proved to be for the reasons beyond his/her control
- 5) Section 45 of the Insurance Act 1938: The current provisions of the same are enclosed as Annexure -3.
- 6) The approved version of Policy Document in respect of this plan is available on our website: www.licindia.in
- 7) Please avail LIC's e-services. Visit our website: www.licindia.in to enable us to serve you better.

These measures will enable us to serve you better

#### **PREAMBLE**

THE LIFE INSURANCE CORPORATION OF INDIA, (hereinafter called "the Corporation") having received a Proposal along with Declaration and Single Premium from the Proposer and the Life Assured named in the Schedule referred to herein below and the said Proposal and Declaration with the statements contained and referred to therein having been agreed to by the said Proposer and the Corporation as basis of this assurance do by this Policy agree, to pay the Benefits, but without interest, at the Branch Office of the Corporation where this Policy is serviced to the person or persons to whom the same is payable in terms of the said Schedule, on proof to the satisfaction of the Corporation of the Benefits having become payable as set out in this Policy Document, of the title of the said person or persons claiming payment and of the correctness of the age of the Life Assured stated in the Proposal if not previously admitted.

And it is hereby declared that this Policy of Assurance shall be subject to Definitions, Benefits, Conditions related to Servicing Aspects, Other Terms and Conditions and Statutory provisions printed in this policy and that the Schedule and every endorsement placed on the Policy by the Corporation shall be deemed part of the Policy.

## **SCHEDULE**

DIVISIONAL	OFFICE	. <u></u>					BRANCH OFFI	CE	
Policy No.:  UIN:  Plan & Policy Term:  Date of Commencement of Policy:  Date of Commencement of Risk:  Date of Maturity:  Proposal No:  Date of Proposal:  Date of Issuance of Policy:  Benefit Illustration Reference No:		Basic Sum Assured (Rs): Single premium for Base Policy (Rs): Total Single Premium: (Taxes, if any, as applicable from time to time are charged extra)		Date of Birth of Life Assured: Age of the Life Assured: Whether Age admitted? Whether Option to take Death Benefit in instalments taken:					
Details of Rider Sr.No	Rider Opted	UIN	I	Date of	Rider	Si	ngle Premium for R	ider	Date of expiry of
	1		(	Commencement Sum of Risk for Rider Assured				rider	
Note: Condition	s of the rider(s)	onted and me	ntione	d above are enclose	ed as endo	rsemen	at to the policy		
Note: Conditions of the rider(s) opted and mentioned above are enclosed as endorsement to the policy.  Name & Address of the Proposer  Name & Address of the Life Assured						Assured			
					ic continues of the	Lite 1	issured		
	inee(s) under Se	ction 39 of the	Insur	ance Act, 1938.					
Nominee(s) Na	me Nom	iinee's Age		Percentage Shar					ointee Name (in the Nominee is a or)
C' 1 h . h .	16 . 6 d	den ade d			occ 1	11			1 . 6

Signed on behalf of the Corporation at the above-mentioned Branch Office, whose address and e-mail ID is given on the first page and to which all communications relating to the policy should be addressed:

Date:

Examined by:

Form No.

p.Chief/Sr./ Branch Manager

## **PART-B: DEFINITIONS**

The definitions of terms/words used in the Policy Document are as under:

- 1. **Age** is the age nearer birthday of the Life Assured at the time of commencement of the policy except for age 15 years for which the age is in completed year.
- 2. **Appointee** is the person to whom the proceeds/benefits secured under the Policy are payable if the benefit becomes payable to the nominee and nominee is minor as on the date of claim payment.
- 3. **Assignee** is the person to whom the rights and benefits are transferred by virtue of an Assignment.
- 4. **Assignment** is the process of transferring the rights and benefits to an "Assignee". Assignment should be in accordance with the provisions of Section 38 of Insurance Act, 1938 as amended from time to time.
- 5. **Base Policy** is that part of the Policy referring to basic benefit (benefits referred to in this Policy Document excluding benefits covered under rider, if opted for).
- 6. Basic Sum Assured means the amount specified in the Schedule as opted by the Policyholder at the time of taking the policy.
- 7. **Beneficiary/Claimant** means the person(s)/entity who is/are entitled to receive benefits under this Policy. The Beneficiary to whom benefits are payable is the Proposer or Life Assured or his Assignee under Section 38 of the Insurance Act, 1938, as amended from time to time or Nominee(s) under Section 39 of the Insurance Act, 1938, as amended from time to time or proved Executors or Administrators or other Legal Representatives who should take out representation to his/ her Estate or limited to the moneys payable under this Policy from any Court of any State or Territory of the Union of India, as applicable.
- 8. Corporation means the Life Insurance Corporation of India established under Section 3 of the LIC Act, 1956.
- 9. **Date of commencement of policy** is the start date of this Policy.
- 10. **Date of commencement of risk** is the date on which the Corporation accepts the risk for insurance (cover) as evidenced in the Schedule of the policy.
- 11. Date of issuance of policy is a date when a proposal after underwriting is accepted as a policy and this contract gets effected.
- 12. Date of Maturity means the date specified in the Schedule on which the Policy Term is completed.
- 13. **Date of Vesting** shall be the policy anniversary date coinciding with or immediately following the completion of 18 years of age. On such vesting date, this policy shall be deemed to be a contract between the Corporation and the Life Assured. The Life Assured shall become the absolute owner of the policy and the proposer or his estate shall cease to have any right or interest therein.
- 14. **Death Benefit** means the benefit, which is payable on death, as specified in Specified in Condition 1.A of Part C of this Policy Document.
- 15. **Discharge form** is the form to be filled by policyholder/claimant to claim the survival/ maturity/surrender/death benefit under the policy.
- 16. **Endorsement** means conditions attached/ affixed to this Policy incorporating any amendments or modifications agreed to or issued by the Corporation.
- 17. **Extra premium** means a charge due to underwriting decision, for any additional risk not provided for, in minimum contract premium.
- 18. **Foreclosure** is an action of closing the policy due to default in payment of outstanding loan and/or loan interest on due date when the outstanding loan amount along with interest is to exceed the surrender value.
- 19. **Free Look Period** is the period of 15 days from the date of receipt of the Policy Document by the Policyholder to review the terms and conditions of this policy and where the Policyholder disagrees to any of those terms and conditions, he/ she has the option to return this policy.
- 20. **Guaranteed Surrender Value** is the minimum guaranteed amount of Surrender Value payable to the policyholder on surrender of the policy.
- 21. **IRDAI** means Insurance Regulatory and Development Authority of India earlier called as Insurance Regulatory and Development Authority (IRDA).
- 22. Life Assured is the person on whose life the insurance cover has been accepted.
- 23. Loan is the interest bearing repayable amount granted by the Corporation against the surrender value payable to the policyholder.
- 24. **Maturity Benefit** means the benefit, which is payable on maturity, as specified in Condition 1.C of Part C of this Policy Document.
- 25. **Material information** is the information already known to the Policyholder/Life Assured/Proposer at the time of obtaining a policy which has a bearing on underwriting of the proposal /Policy submitted.
- 26. Minor is a person who has not completed 18 years of age.
- 27. **Nomination** is the process of nominating a person(s) who is (are) named as "Nominee(s)" in the proposal form or subsequently included/ changed by an endorsement. Nomination should be in accordance with provisions of Section 39 of the Insurance Act, 1938 as amended from time to time.
- 28. **Nominee(s)** means the person(s) nominated by the Policyholder (who is also the Life Assured) under this Policy who is (are) authorised to receive the claim benefit payable under this Policy and to give a valid discharge to the Corporation on settlement of the claim
- 29. **Option to take Death Benefit in instalments:** Option to take death benefit in instalments, as specified in Condition 7 of Part D of this Policy Document, is an option available under this Policy, to receive Death Benefit in instalments instead of lumpsum amount over a period chosen by the Policyholder/Life Assured.
- 30. **Participating** policy means a policy is eligible for share of profit depending upon the Corporation's experience in accordance with the terms and conditions of the policy.
- 31. **Policy Anniversary** means one year from the date of commencement of the Policy and the same date falling each year thereafter, till the date of maturity.
- 32. **Policy/ Policy Document** means this document along with endorsements, if any, issued by the Corporation which is a legal contract between the Policyholder and the Corporation.

- 33. **Policyholder** is the legal owner of this policy.
- 34. **Policy term** is the period, in years, as chosen by the policyholder and mentioned in the Schedule, commencing from the Date of commencement of policy to the Date of Maturity.
- 35. **Policy year** is the period between two consecutive policy anniversaries. This period includes the first day and excludes the next policy anniversary day.
- 36. **Proposer** is a person who proposes the life insurance proposal.
- 37. **Rider** is an additional cover which can be opted for along with base policy.
- 38. **Rider Benefits** means an amount of benefit payable on a specified event offered under the rider, and is allowed as add-on benefit to benefit under Base Policy.
- 39. **Rider Premium** is the premium payable by the policyholder along with the premium under Base Policy towards the additional cover/benefit opted under the rider, if opted.
- 40. Rider Sum Assured is the assured amount payable on happening of a specified event covered under the rider, if opted.
- 41. **Schedule** is the part of policy document that gives the specific details of your policy.
- 42. **Settlement Option:** Settlement Option, as specified in Condition 8 of Part D of this Policy Document, is an option available under this Policy, to receive Maturity Benefit in instalments instead of lumpsum amount over a period chosen by the Policyholder/Life Assured.
- 43. **Sum Assured on Death** means an absolute amount of benefit which is guaranteed to become payable on death of life assured in accordance with the terms and conditions of the policy.
- 44. **Sum Assured on Maturity** means the amount which is guaranteed to become payable on maturity of the policy, in accordance with the terms and conditions of the policy.
- 45. **Survival Benefit** is the benefit payable on survival of the Life Assured to each of the specified duration as mentioned in the Condition 1.B of Part C of Policy Document.
- 46. Surrender means complete withdrawal or termination of the entire policy before expiry of the policy term.
- 47. **Surrender Value** means an amount, if any, that becomes payable in case of surrender in accordance with the terms and conditions of the policy.
- 48. **Total Single Premium** is the contractual amount paid by the policyholder as mentioned in the Schedule of this Policy Document to secure the benefits under the policy. "Total Single Premium" includes
  - Single Premium for Base Policy
  - Single Premium for Rider(s), if rider(s) has been opted for

The Total Single Premium does not include any taxes which is payable separately.

- 49. **Underwriting** is the term used to describe the process of assessing risk and ensuring that the cost of the cover is proportionate to the risks faced by the individual concerned. Based on underwriting, a decision on acceptance or rejection of cover as well as applicability of suitable premium or modified terms, if any, is taken.
- 50. **UIN** means the Unique Identification Number allotted to this plan by the IRDAI.

## **PART-C: BENEFITS**

1. The following benefits are payable under an in-force policy:

#### A. Death Benefit:

Death benefit payable in case of death of the Life Assured before the stipulated Date of Maturity shall be as under:

On death during the first five policy year: "Sum Assured on Death".

On death after completion of five policy year but before stipulated Date of Maturity: "Sum Assured on Death" along with Loyalty Addition if any.

Where, "Sum Assured on Death" is defined as higher of Basic Sum Assured or 1.25 times of Single Premium.

Single Premium referred above shall not include any taxes, rebates, extra premium and rider premium, if any.

The Death Benefit shall be paid in lumpsum as specified above and/or in instalments, as specified in Condition 7 of Part D of this Policy Document, as per the option exercised by the Policyholder/Life Assured.

**B. Survival Benefit:** On the Life Assured surviving to the end of the specified durations during the policy term, a fixed percentage of Basic Sum Assured shall be payable. The fixed percentage for various policy terms is as below:

For policy term 9 years: 15% of the Basic Sum Assured at the end of each of 3<sup>rd</sup>& 6<sup>th</sup> policy year

For policy term 12 years: 15% of the Basic Sum Assured at the end of each of 3<sup>rd</sup>, 6<sup>th</sup>& 9<sup>th</sup> policy year

For policy term 15 years: 15% of the Basic Sum Assured at the end of each of 3<sup>rd</sup>, 6<sup>th</sup>, 9<sup>th</sup>& 12<sup>th</sup> policy year

**C. Maturity Benefit:** On Life Assured surviving the stipulated Date of Maturity, "Sum Assured on Maturity" along with Loyalty Addition, if any, shall be payable. Where "Sum Assured on Maturity" is equal to Single Premium for Base Policy excluding extra premiums, taxes and rider premium(s), if any.

The Policyholder/Life Assured shall have an option to receive the Maturity benefit in lumpsum as specified above and/or in instalments (Settlement Option), as specified in Condition 8 of Part D of this Policy Document.

#### 2. Rider Benefits:

The following two riders are available under this policy:

A. LIC's Accidental Death and Disability Benefit Rider (UIN: 512B209V02)

B. LIC's New Term Assurance Rider (UIN: 512B210V01)

These riders are available only at the inception of the policy on payment of additional premium.

Conditions of rider(s), if opted, are enclosed as endorsement to this policy.

3. Vesting of policy on the life of a minor: If the Life Assured is alive on the date of vesting and if a request in writing for surrendering the policy has not been received by Corporation before such date of vesting from the person entitled to the policy moneys, this policy shall automatically vest in the Life Assured on such vesting date.

## 4. Loyalty Addition:

Depending upon the Corporation's experience the policies under the plan shall be eligible for share in Surplus (Profits) in the form of Loyalty Additions. The Loyalty Addition, if any, shall be payable on death after completion of five policy years or on maturity, at such rate and such terms as may be declared by the corporation.

# PART-D: CONDITIONS RELATED TO SERVICING ASPECTS

1. Proof of Age: The premium having been calculated based on the age of the Life Assured as declared in the Proposal, in case the age is found higher than such age, without prejudice to the Corporation's other rights and remedies, including those under the Insurance Act, 1938, as amended from time to time the premium shall be payable in such case at the rate calculated on the Basic Sum Assured and Rider(s) Sum Assured, if opted, for the correct age at entry, and the accumulated difference between the premium for the correct age and the original premium, from the commencement of the policy up to the date of such payment shall be paid to the Corporation with interest at such rate as fixed by the Corporation from time to time. However, in case the Life Assured /Proposer does not pay the above mentioned accumulated debt, the accumulated difference between the premium for the correct age and the original premium from the commencement of this policy up to the date on which the Policy becomes a claim, with interest at such rate as may be fixed by the Corporation from time to time, shall accrue and be treated as a debt due by the Life Assured / Proposer against the said Policy and shall be deducted from the Policy moneys payable on the Policy becoming a claim.

Provided further that if the Life Assured's correct age at entry is such as would have made him/her uninsurable under the class or terms of assurance specified in the said Schedule hereto, the class or terms shall stand altered to such Plans of Assurance as are granted by the Corporation according to the practice in force at the commencement of this policy subject to the consent of the Policyholder, otherwise the policy will be cancelled.

- 2. Forfeiture in certain events: In case any conditions herein contained or endorsed hereon shall be contravened or in case it is found that any untrue or incorrect statement is contained in the proposal, personal statement, declaration and connected documents or any material information is withheld, then and in every such case, this policy shall be void and all claims to any benefit in virtue of this policy shall be subject to the provision of Section 45 of the Insurance Act, 1938, as amended from time to time.
- **3. Surrender:** The policy can be surrendered by the policyholder at any time during the policy term. On surrender of the policy, the Corporation shall pay the Surrender Value equal to higher of Guaranteed Surrender Value and Special Surrender Value.

The Special Surrender Value is reviewable and shall be determined by the Corporation from time to time subject to prior approval of IRDAI.

The Guaranteed Surrender Value allowable shall be as under:

First year: 75% of the 'Single premium for Base Policy'.

Thereafter: 90% of the 'Single premium for Base Policy' less Survival Benefits already paid..

Single Premium for Base policy referred above shall not include taxes, rider premium(s) & extra premium, if any.

No Surrender Value will be available on Rider(s), if any.

- **4. Policy Loan:** Loan shall be available under the Policy subject to following terms and conditions, within the surrender value of policy for such amounts and on such further terms and conditions as the Corporation may fix from time to time:
  - (i) Loan can be availed anytime after the completion of one policy year.
  - (ii) The maximum Loan that can be granted shall be 90% of the Surrender Value of the Policy.
  - (iii) The loan during the minority of Life Assured can be availed by the Proposer provided the loan is raised for the benefit of the minor Life Assured.
  - (iv) The Policy shall be assigned absolutely to and held by the Corporation as security for the repayment of loan and of the interest thereon;
  - (v) Interest on the loan shall be paid on compounding half-yearly basis to the Corporation at the rate to be specified by the Corporation at the time of taking loan under this policy. The applicable interest rate shall be based on the method approved by IRDAI. The first payment of interest is to be made on the next policy anniversary or on the date six months before the next policy anniversary whichever immediately follows the date on which the loan is sanctioned and every half year thereafter.
  - (vi) In the event of default in payment of loan interest on the due dates as herein mentioned above and when the outstanding loan along with interest is to exceed the surrender value, the Corporation would be entitled to foreclose such policies. Such policies when being foreclosed shall be entitled to payment of the difference of surrender value and the loan outstanding amount along with interest, if any.
  - (vii) The Corporation shall be entitled to recover or recall the amount of loan with all due interest by giving 3 month notice.
  - (viii) In case the policy shall mature or whenever any survival benefit falls due or surrendered or becomes a claim by death, the Corporation shall become entitled to deduct the amount of outstanding Loan together with all outstanding interest from the policy moneys.

## 5. Termination of Policy:

The policy shall immediately and automatically terminate on the earliest occurrence of any of the following events:

- a) The date on which lumpsum death benefit/final instalment of death benefit is paid; or
- b) The date on which surrender benefits are settled under the policy; or
- c) The date of maturity if settlement option is not exercised; or
- d) On payment of final instalments under Settlement Option; or
- e) In the event of default in payment of loan interest as specified in Condition 4 of Part D of this policy document; or
- f) On payment of free look cancellation amount ;or
- g) In the event of forfeiture as specified in Condition 2 of Part D of this policy document.

#### 6. Free look period:

During the Free Look period of 15 days from the date of receipt of the Policy Document by the Policyholder, if the Policyholder is not satisfied with the Terms and Conditions of the policy, he/she may return the policy to the Corporation stating the reason of objections. On receipt of the same the Corporation shall cancel the policy and return the amount of premium deposited after deducting the proportionate risk premium (for Base Policy and Rider, if opted for) for the period of cover and charges for medical examinations, special reports, if any and stamp duty.

## 7. Option to take Death Benefit in instalments:

This is an option to receive Death Benefit in instalments over the chosen period of 5 or 10 or 15 years instead of lump sum amount. This option can be exercised by the Policyholder during minority of the Life Assured or by Life Assured aged 18 years and above, during his/her life time; for full or part of Death benefits payable under the policy. The amount opted for by the

Policyholder/Life Assured (ie. Net Claim Amount) can be either in absolute value or as a percentage of the total claim proceeds payable.

The instalments shall be paid in advance at yearly or half-yearly or quarterly or monthly intervals, as opted for, subject to minimum instalment amount for different modes of payments being as under:

Mode of Instalment payment	Minimum instalment amount
Monthly	Rs. 5,000/-
Quarterly	Rs. 15,000/-
Half-Yearly	Rs. 25,000/-
Yearly	Rs. 50,000/-

If the Net Claim Amount is less than the required amount to provide the minimum instalment amount as per the option exercised by the Policyholder/Life Assured, the claim proceed shall be paid in lumpsum only.

The interest rates applicable for arriving at the instalment payments under this option shall be as fixed by the Corporation from time to time.

For exercising option to take Death Benefit in instalments, the Policyholder during minority of the Life Assured or the Life Assured, if major, can exercise this option during his/her lifetime while in currency of the policy, specifying the period of Instalment payment and net claim amount for which the option is to be exercised. The death claim amount shall then be paid to the nominee as per the option exercised by the Policyholder/Life Assured and no alteration, whatsoever, shall be allowed to be made by the nominee.

#### 8. Settlement Option (for Maturity Benefit):

Settlement Option is an option to receive Maturity Benefit in instalments over the chosen period of 5 or 10 or 15 years instead of lumpsum amount. This option can be exercised by the Policyholder during minority of the Life Assured or by Life Assured aged 18 years and above, for full or part of Maturity proceeds payable under the policy. The amount opted for by the Policyholder/Life Assured (ie. Net Claim Amount) can be either in absolute value or as a percentage of the total claim proceeds payable.

The instalments shall be paid in advance at yearly or half-yearly or quarterly or monthly intervals, as opted for subject to minimum instalment amount for different mode of payments being as under:

Mode of Instalment payment	Minimum instalment amount
Monthly	Rs. 5,000/-
Quarterly	Rs. 15,000/-
Half-Yearly	Rs. 25,000/-
Yearly	Rs. 50,000/-

If the Net Claim Amount is less than the required amount to provide the minimum instalment amount as per the option exercised by the Policyholder/Life Assured, the claim proceed shall be paid in lumpsum only.

The interest rates applicable for arriving at the instalment payments under Settlement Option shall be as fixed by the Corporation from time to time.

<u>For exercising the Settlement Option against Maturity Benefit</u>, the Policyholder/Life Assured shall be required to exercise option for payment of net claim amount in instalments at least 3 months before the due date of maturity claim.

The first payment will be made on the date of maturity and thereafter, based on the mode of instalment payment opted for by the policyholder, every month or three months or six months or annually from the date of maturity, as the case may be.

## After the commencement of Instalment payments under Settlement Option:

- i. If a Life Assured, who has exercised Settlement Option against Maturity Benefit, desires to withdraw this option and commute the outstanding instalments, the same shall be allowed on receipt of written request from the Life Assured. In such case, the lump sum amount which is higher of the following shall be paid and policy shall terminate.
  - discounted value of all the future instalments due; or
  - (the original amount for which settlement option was exercised) less (sum of total instalments already paid);
- ii. The interest rate applicable for discounting the future instalment payments shall be as fixed by the Corporation from time to time.
- iii. After the Date of Maturity, in case of death of the Life Assured, who has exercised Settlement Option, the outstanding instalments will continue to be paid to the nominee as per the option exercised by the Life Assured and no alteration whatsoever shall be allowed to be made by the nominee.

#### **PART E**

#### Not Applicable

#### PART-F: OTHER TERMS AND CONDITIONS

#### 1. a) Assignments:

Assignment is allowed under this plan as per Section 38 of the Insurance Act, 1938, as amended from time to time. The current provisions of Section 38 are contained in Annexure-1 of this policy document. The notice of assignment should be submitted for registration to the office of the Corporation, where the policy is serviced.

- **b)** Nominations: Nomination by the holder of a policy of life assurance on his/her own life is allowed as per Section 39 of the Insurance Act, 1938, as amended from time to time. The current provisions of Section 39 are contained in Annexure-2 of this policy document. The notice of nomination or change of nomination should be submitted for registration to the office of the Corporation, where the policy is serviced. In registering nomination the Corporation does not accept any responsibility or express any opinion as to its validity or legal effect.
- 2. Suicide Exclusion: Notwithstanding the provision of benefits payable on death mentioned anywhere in this Policy Document, the provisions related to claim payment in case of death due to suicide shall be subject to the condition as specified herein under:

If the Life Assured (whether sane or insane) commits suicide at any time within 12 months from the date of commencement of risk, under such case an amount which is higher of 90% of Single Premium for Base Policy (excluding any taxes, extra premium & rider premium other than term assurance rider, if any) or Surrender value available as on date of death shall be payable. The Corporation will not entertain any other claim under this policy.

#### 3. Tax

Statutory Taxes, if any, imposed on such insurance plans by the Government of India or any other constitutional tax Authority of India shall be as per the Tax laws and the rate of tax as applicable from time to time.

The amount of applicable taxes as per the prevailing rates, shall be payable by the policyholder on premiums (for base policy and rider(s), if any) including extra premium, if any, which shall be collected separately over and above in addition to the premiums payable by the policyholder. The amount of tax paid shall not be considered for the calculation of benefits payable under the plan.

#### 4. Normal requirements for a claim:

(a) <u>Death Claim</u>: The normal documents which the claimant shall submit while lodging the claim in case of death of the Life Assured shall be claim forms, as prescribed by the Corporation, accompanied with original policy document, NEFT mandate from the claimant for direct credit of the claim amount to the bank account, proof of title, proof of death, medical treatment prior to the death (if any), school/college/employer's certificate, whichever is applicable, to the satisfaction of the Corporation. If the age is not admitted under the policy, the proof of age of the Life Assured shall also be submitted.

Within 90 days from the date of death, intimation of death along with death certificate must be notified in writing to the office of the Corporation where the policy is serviced for any claim to be admissible However, delay in intimation of the genuine claim by the claimant, may be condoned by the Corporation, on merit, and where delay is proved to be for the reasons beyond his/her control.

(b) <u>Maturity/Surrender /Survival Benefit Claims</u>: Where the policy results into a maturity claim or results in a survival benefit claim or in case of surrender of the policy, the Life Assured shall submit the discharge form along with the original policy document, NEFT mandate from the claimant for direct credit of the claim amount to the bank account besides proof of age, if the age is not admitted earlier.

In addition to above, any requirement mandated under any statutory provision or as may be required as per law shall also be required to be submitted.

#### 5. Force Majeure:

In the event where the Corporation's performance or any other obligations are prevented or hindered as a consequence of any act of God or state, strike, lock out, legislation or restriction by any government or any other statutory authority or any other circumstances that lie beyond the Corporation's anticipation or control, the performance of this policy shall be wholly or partially suspended during the continuance of such force majeure. The Corporation shall resume its obligations towards the Policy as soon as the Force Majeure event ceases. The Corporation undertakes to keep the IRDAI informed and seek prior approval before effecting any of these changes.

- **6. Legislative Changes:** The Terms and Conditions including the benefits payable under this policy are subject to variation in accordance with the relevant Legislation & Regulations.
- 7. Benefit illustration: Your customized Benefit Illustration is enclosed to this Policy document

#### **PART-G: STATUTORY PROVISIONS**

#### Section 45 of Insurance Act, 1938:

The provisions of Section 45 of the Insurance Act, 1938, as amended from time to time, shall be applicable. The current provisions are contained in Annexure-3 of this policy document.

#### **Grievance Redressal Mechanism:**

#### Of the Corporation:

The Corporation has Grievance Redressal Officers at Branch/ Divisional/ Zonal/ Central Office to redress grievances of customers. For ensuring quick redressal of customer grievances the Corporation has introduced Customer friendly Integrated Complaint Management System through our Customer Portal (website) which is http://www.licindia.in, where a registered policy holder can directly register complaint/ grievance and track its status. Customers can also contact at e-mail id co\_crmgrv@licindia.com for redressal of any grievances.

Claimants not satisfied with the decision of death claim repudiation have the option of referring their cases for review to Zonal Office Claims Dispute Redressal Committee or Central Office Claims Dispute Redressal Committee. A retired High Court/ District Court Judge is member of each of the Claims Dispute Redressal Committees.

#### Of IRDAI:

In case the customer is not satisfied with the response or does not receive a response from us within 15 days, then the customer may approach the Grievance Cell of the IRDAI through any of the following modes:

- Calling Toll Free Number 155255 / 18004254732 (i.e. IRDAI Grievance Call Centre)
- Sending an email to complaints@irdai.gov.in
- Register the complaint online at http://www.igms.irdai.gov.in
- Address for sending the complaint through courier / letter:
   Consumer Affairs Department, Insurance Regulatory and Development Authority of India,
   Survey No.115/1, Financial District, Nanakramguda, Gachibowli, Hyderabad-500032, Telangana.

#### Of Ombudsman:

For redressal of Claims related grievances, claimants can also approach Insurance Ombudsman who provides for low cost and speedy arbitration to customers.

The Ombudsman, as per Insurance Ombudsman Rules, 2017, can receive and consider complaints or disputes relating to the matters such as:

- (a). Delay in settlement of claims, beyond the time specified in the regulations, framed under the Insurance Regulatory and Development Authority of India Act, 1999;
- (b). Any partial or total repudiation of claims by the life insurer, General insurer or the health insurer;
- (c). Disputes over premium paid or payable in terms of insurance policy;
- (d). Misrepresentation of policy terms and conditions at any time in the policy document or policy contract;
- (e). Legal construction of insurance policies in so far as the dispute relates to claim;
- (f). Policy servicing related grievances against insurers and their agents and intermediaries;
- (g). Issuance of life insurance policy, general insurance policy including health insurance policy which is not in conformity with the proposal form submitted by the proposer;
- (h). Non-issuance of insurance policy after receipt of premium in life insurance and general insurance including health insurance; and
- (i). Any other matter resulting from the violation of provisions of the Insurance Act, 1938 or the regulations, circulars, guidelines or instructions issued by the IRDAI from time to time or the terms and conditions of the policy contract, in so far as they relate to issues mentioned at clauses (a) to (f)

Note: In case of dispute in respect of interpretation of terms and conditions, the English version shall stand valid.

YOU ARE REQUESTED TO EXAMINE THIS POLICY, AND IF ANY MISTAKE BE FOUND THEREIN, RETURN IT IMMEDIATELY FOR CORRECTION.

#### Assignment - As per Section 38 of the Insurance Act 1938.

- (1) A transfer or assignment of a policy of insurance, wholly or in part, whether with or without consideration, may be made only by an endorsement upon the policy itself or by a separate instrument, signed in either case by the transferor or by the assignor or his duly authorised agent and attested by at least one witness, specifically setting forth the fact of transfer or assignment and the reasons thereof, the antecedents of the assignee and the terms on which the assignment is made.
- (2) An insurer may, accept the transfer or assignment, or decline to act upon any endorsement made under sub-section(1), where it has sufficient reason to believe that such transfer or assignment is not bonafide or is not in the interest of the policyholder or in public interest or is for the purpose of trading of insurance policy.
- (3) The insurer shall, before refusing to act upon the endorsement, record in writing the reasons for such refusal and communicate the same to the policyholder not later than thirty days from the date of the policyholder giving notice of such transfer or assignment.
- (4) Any person aggrieved by the decision of an insurer to decline to act upon such transfer or assignment may within a period of thirty days from the date of receipt of the communication from the insurer containing reasons for such refusal, prefer a claim to the Authority.
- (5) Subject to the provisions in sub-section (2), the transfer or assignment shall be complete and effectual upon the execution of such endorsement or instrument duly attested but except, where the transfer or assignment is in favour of the insurer, shall not be operative as against an insurer, and shall not confer upon the transferee or assignee, or his legal representative, any right to sue for the amount of such policy or the moneys secured thereby until a notice in writing of the transfer or assignment and either the said endorsement or instrument itself or a copy thereof certified to be correct by both transferor and transferee or their duly authorised agents have been delivered to the insurer:

Provided that where the insurer maintains one or more places of business in India, such notice shall be delivered only at the place where the policy is being serviced.

(6) The date on which the notice referred to in sub-section (5) is delivered to the insurer shall regulate the priority of all claims under a transfer or assignment as between persons interested in the policy; and where there is more than one instrument of transfer or assignment the priority of the claims under such instruments shall be governed by the order in which the notices referred to in sub-section (5) are delivered:

Provided that if any dispute as to priority of payment arises as between assignees, the dispute shall be referred to the Authority.

- (7) Upon the receipt of the notice referred to in sub-section (5), the insurer shall record the fact of such transfer or assignment together with the date thereof and the name of the transferee or the assignee and shall, on the request of the person by whom the notice was given, or of the transferee or assignee, on payment of such fee as may be specified by the regulations, grant a written acknowledgement of the receipt of such notice; and any such acknowledgement shall be conclusive evidence against the insurer that he has duly received the notice to which such acknowledgment relates.
- (8) Subject to the terms and conditions of the transfer or assignment, the insurer shall, from the date of the receipt of the notice referred to in sub-section (5), recognize the transferee or assignee named in the notice as the absolute transferee or assignee entitled to benefit under the policy, and such person shall be subject to all liabilities and equities to which the transferor or assignor was subject at the date of the transfer or assignment and may institute any proceedings in relation to the policy, obtain a loan under the policy or surrender the policy without obtaining the consent of the transferor or assignor or making him a party to such proceedings.

Explanation – Except where the endorsement referred to in sub-section (1) expressly indicates that the assignment or transfer is conditional in terms of sub-section (10) hereunder, every assignment or transfer shall be deemed to be an absolute assignment or transfer and the assignee or transferee, as the case may be, shall be deemed to be the absolute assignee or transferee respectively.

- (9) Any rights and remedies of an assignee or transferee of a policy of life insurance under an assignment or transfer effected prior to the commencement of the Insurance Laws (Amendment) Act, 2015 shall not be affected by the provisions of this Section.
- (10) Notwithstanding any law or custom having the force of law to the contrary, an assignment in favour of a person made upon the condition that
  - a. The proceeds under the policy shall become payable to the policyholder or the nominee or nominees in the event of either the assignee or transferee predeceasing the insured; or
  - b. The insured surviving the term of the policy, shall be valid:

Provided that a conditional assignee shall not be entitled to obtain a loan on the policy or surrender a policy.

(11) In the case of the partial assignment or transfer of a policy of insurance under sub-section (1), the liability of the insurer shall be limited to the amount secured by partial assignment or transfer and such policyholder shall not be entitled to further assign or transfer the residual amount payable under the same policy.

#### Nomination - As per Section 39 of the Insurance Act 1938,

(1) The holder of a policy of life insurance on his own life may, when effecting the policy or at any time before the policy matures for payment, nominate the person or persons to whom the money secured by the policy shall be paid in the event of his death:

Provided that, where any nominee is a minor, it shall be lawful for the policy holder to appoint any person in the manner laid down by the insurer, to receive the money secured by policy in the event of his death during the minority of the nominee.

- (2) Any such nomination in order to be effectual shall, unless it is incorporated in the text of the policy itself, be made by an endorsement on the policy communicated to the insurer and registered by him in the records relating to the policy and any such nomination may at any time before the policy matures for payment be cancelled or changed by an endorsement or a further endorsement or a will, as the case may be, but unless notice in writing of any such cancellation or change has been delivered to the insurer, the insurer shall not be liable for any payment under the policy made bona fide by him to a nominee mentioned in the text of the policy or registered in records of the insurer.
- (3) The insurer shall furnish to the policy holder a written acknowledgement of having registered a nomination or a cancellation or change thereof, and may charge such fee as may be specified by regulations for registering such cancellation or change.
- (4) A transfer or assignment of a policy made in accordance with Section 38 shall automatically cancel a nomination:

Provided that the assignment of a policy to the insurer who bears the risk on the policy at the time of the assignment, in consideration of a loan granted by that insurer on the security of the policy within its surrender value, or its reassignment on repayment of the loan shall not cancel a nomination, but shall affect the rights of the nominee only to the extent of the insurer's interest in the policy:

Provided further that the transfer or assignment of a policy, whether wholly or in part, in consideration of a loan advanced by the transferee or assignee to the policyholder, shall not cancel the nomination but shall affect the rights of the nominee only to the extent of the interest of the transferee or assignee, as the case may be, in the policy:

Provided also that the nomination, which has been automatically cancelled consequent upon the transfer or assignment, the same nomination shall stand automatically revived when the policy is reassigned by the assignee or retransferred by the transferee in favour of the policyholder on repayment of loan other than on a security of policy to the insurer.

- (5) Where the policy matures for payment during the lifetime of the person whose life is insured or where the nominee or, if there are more nominees than one, all the nominees die before the policy matures for payment, the amount secured by the policy shall be payable to the policyholder or his heirs or legal representatives or the holder of a succession certificate, as the case may be.
- (6) Where the nominee or if there are more nominees than one, a nominee or nominees survive the person whose life is insured, the amount secured by the policy shall be payable to such survivor or survivors.
- (7) Subject to the other provisions of this Section, where the holder of a policy of insurance on his own life nominates his parents, or his spouse, or his children, or his spouse and children, or any of them, the nominee or nominees shall be beneficially entitled to the amount payable by the insurer to him or them under sub-section (6) unless it is proved that the holder of the policy, having regard to the nature of his title to the policy, could not have conferred any such beneficial title on the nominee.
- (8) Subject as aforesaid, where the nominee, or if there are more nominees than one, a nominee or nominees, to whom sub-section (7) applies, die after the person whose life is insured but before the amount secured by the policy is paid, the amount secured by the policy, or so much of the amount secured by the policy as represents the share of the nominee or nominees so dying (as the case may be), shall be payable to the heirs or legal representatives of the nominee or nominees or the holder of a succession certificate, as the case may be, and they shall be beneficially entitled to such amount.
- (9) Nothing in sub-sections (7) and (8) shall operate to destroy or impede the right of any creditor to be paid out of the proceeds of any policy of life insurance.
- (10) The provisions of sub-sections (7) and (8) shall apply to all policies of life insurance maturing for payment after the commencement of the Insurance Laws (Amendment) Act, 2015.
- (11) Where a policyholder dies after the maturity of the policy but the proceeds and benefit of his policy has not been made to him because of his death, in such a case, his nominee shall be entitled to the proceeds and benefit of his policy.
- (12) The provisions of this Section shall not apply to any policy of life insurance to which Section 6 of the Married Women's Property Act, 1874, applies or has at any time applied;

Provided that where a nomination made whether before or after the commencement of the Insurance Laws (Amendment) Act, 2015, in favour of the wife of the person who has insured his life or of his wife and children or any of them is expressed, whether or not on the face of the policy, as being made under this Section, the said Section 6 shall be deemed not to apply or not to have applied to the policy.

#### Section 45 as per the Insurance Act 1938.

- (1) No policy of life insurance shall be called in question on any ground whatsoever after the expiry of three years from the date of the policy, i.e. from the date of issuance of the policy or the date of commencement of risk or the date of revival of the policy or the date of the rider to the policy, whichever is later.
- (2) A policy of life insurance may be called in question at any time within three years from the date of issuance of the policy or the date of commencement of risk or the date of revival of the policy or the date of the rider to the policy, whichever is later on the ground of fraud:

Provided that the insurer shall have to communicate in writing to the insured or the legal representatives or nominees or assignees of the insured the grounds and materials on which such decision is based.

Explanation I- For the purposes of this sub-section, the expression "fraud" means any of the following acts committed by the insured or by his agent, with the intent to deceive the insurer or to induce the insurer to issue a life insurance policy:-

- (a) the suggestion, as a fact of that which is not true and which the insured does not believe to be true;
- (b) the active concealment of a fact by the insured having knowledge or belief of the fact;
- (c) any other act fitted to deceive; and
- (d) any such act or omission as the law specially declares to be fraudulent.

Explanation II- Mere silence as to facts likely to affect the assessment of the risk by the insurer is not fraud, unless the circumstances of the case are such that regard being had to them, it is the duty of the insured or his agent, keeping silence to speak, or unless his silence is, in itself, equivalent to speak.

(3) Notwithstanding anything contained in sub-section (2), no insurer shall repudiate a life insurance policy on the ground of fraud if the insured can prove that the misstatement of or suppression of a material fact was true to the best of his knowledge and belief or that there was no deliberate intention to suppress the fact or that such misstatement of or suppression of a material fact are within the knowledge of the insurer:

Provided that in case of fraud, the onus of disproving lies upon the beneficiaries, in case the policyholder is not alive. Explanation – A person who solicits and negotiates a contract of insurance shall be deemed for the purpose of the formation of the contract, to be the agent of the insurer.

(4) A policy of life insurance may be called in question at any time within three years from the date of issuance of the policy or the date of commencement of risk or the date of revival of the policy or the date of the rider to the policy, whichever is later, on the ground that any statement of or suppression of a fact material to the expectancy of the life of the insured was incorrectly made in the proposal or other document on the basis of which the policy was issued or revived or rider issued:

Provided that the insurer shall have to communicate in writing to the insured or the legal representatives or nominees or assignees of the insured the grounds and materials on which such decision to repudiate the policy of life insurance is based:

Provided further that in case of repudiation of the policy on the ground of misstatement or suppression of a material fact, and not on the ground of fraud the premiums collected on the policy till the date of repudiation shall be paid to the insured or the legal representatives or nominees or assignees of the insured within a period of ninety days from the date of such repudiation.

*Explanation* - For the purposes of this sub-section, the misstatement of or suppression of fact shall not be considered material unless it has a direct bearing on the risk undertaken by the insurer, the onus is on the insurer to show that had the insurer been aware of the said fact no life insurance policy would have been issued to the insured.

(5) Nothing in this Section shall prevent the insurer from calling for proof of age at any time if he is entitled to do so, and no policy shall be deemed to be called in question merely because the terms of the policy are adjusted on subsequent proof that the age of the life insured was incorrectly stated in the proposal.