



LIC

Life Insurance Corporation of India

CRM Department, Central Office, 5th floor link, Yogakshema,
Jeevan Bima Marg, P.B.No.19953, Mumbai - 400021.

भारतीय जीवन बीमा निगम
LIFE INSURANCE CORPORATION OF INDIA

Attention: All LIC Policyholders/Customers

Of late, we have received complaints from policyholders/members of the public that they have received misleading telephone calls on their mobile/land line phones. Thereafter some persons posing as LIC Officials/Agents/IRDA officials have contacted them and made misleading and/or exaggerated promises regarding benefits of certain life insurance policies. It was also reported that they indulge in fraudulent activities (like offering them some bonus, more benefits under the policy and/or buy a new policy thereby fraudulently persuading them to surrender their policy and to claim such benefits).

All are requested to note that LIC never encourages its policyholders to discontinue their existing policy/policies.

Our policy holders/members of the public are requested

- (a) Not to entertain calls from unverified sources.**
- (b) Register and get all details of policies from LIC website (www.licindia.in).**
- (c) Purchase of any policy should be done after due verification of the credentials of the agent such as their license (issued by IRDA & Identity card issued by LIC).**

Customers are requested to report suspicious calls with brief particulars through email to co_crm_fb@licindia.com

In case you need assistance, kindly contact Grievance Redressal Officers, whose contact details are available on the grievance page on our website www.licindia.in

Help us to serve you better