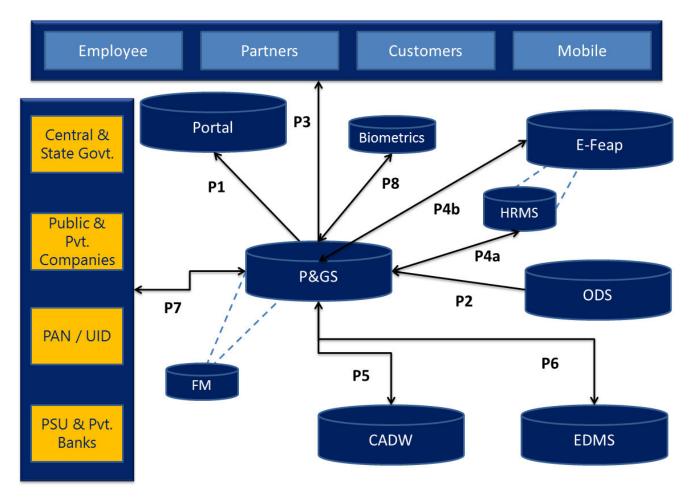
## **Proposed Integration Data Architecture**



Interface Number	Application	Inbound (To P&GS)	Outbound (From P&GS)	Data Type	Mode
P1	Portal	Member data Claims data Annuity Updates	Customer Data Policy Data Claims Data Annuity Data Billing and Payment Data Policy Transaction Data	Transactional	Inbound-Batch Outbound- Realtime
P2	ODS	Premium Collection Information Agent Commission Details		Transactional	Batch
Р3	Employee Partners Customers Mobile	Policy and Customer Data Claims Data, etc.	Various Interface pages	Master Transactional	Real-time
P4a	HRMS from eFeap	LIC Pensioners Data Employee Data	Authentication logs	Master Transactional	Batch Real-time
P4b	OS and others from eFeap	Employee Vendor Payment, Office Services	Authentication logs	Master Transactional	Batch Real-time
P5	CADW		All data as required by CADW	Transactional	Batch
P6	EDMS	Access to documents by Redirection to EDMS	Policy Schedule Customer Documents Legal Documents	Transactional	Small Batches Thru Cron
P7	Third Party Database	Policy and Customer Data Claims Data	Policy and Customer Details Claims Details MIS Reports	Transactional	Real Time

## 1. List of External Interfaces

- 1.1. IT system of Organizations (Private/ Public Limited companies, NGOs, Banks etc)
- 1.2. IT system of intermediaries and constituents of supply chain
- 1.3. IT system of all types of vendors
- 1.4. IT system of IRDA, PFRDA, NSDL, Ministry of Finance, State Governments
- 1.5. IT system of various industry forums and associations
- 1.6. IT system of other LIC offices
- 1.7. IT system of Insurance Brokers, Agents
- 1.8. IT system of other Insurers in case of Re-Insurance
- 1.9. IT system of Payment Gateway
- 1.10. IT system used by ATMs, Kiosks, Handheld devices

## 2. List of Internal Interfaces

- 2.1. Business Rules Engine (if proposed)
- Workflow Application or Business Process Management System (if proposed)
- 2.3. Enterprise Portal
- 2.4. Customer Communication Management System (if proposed)
- 2.5. Human Resource Management System in eFeap system
- 2.6. Computer Telephony Interfaces, Interactive Voice Responses/ Contact Centers
- 2.7. Business Intelligence Application, Analytical, Data warehousing and Data Mining Applications
- 2.8. Document Management System
- 2.9. Content Management Solutions and Imaging Solutions (if proposed)
- 2.10. IT security Applications
- 2.11. Investment Management Application
- 2.12. Intranet
- 2.13. Data Quality Application

And any other interface as would be required during the course of the project.