

विशाल चुनौतियाँ...
विशालतम अवसर

BIG CHALLENGES...
BIGGER OPPORTUNITIES



Welcome
to Pre-Bid
Meeting

TCoE
RFP

RFP Ref: LIC/CO/IT-SD/eFEAP-NEXT/TCOE/23-24/01 Dated:28/03/2024
Selection of System Integrator to establish TCoE for LIC

Central Office(IT/SD)



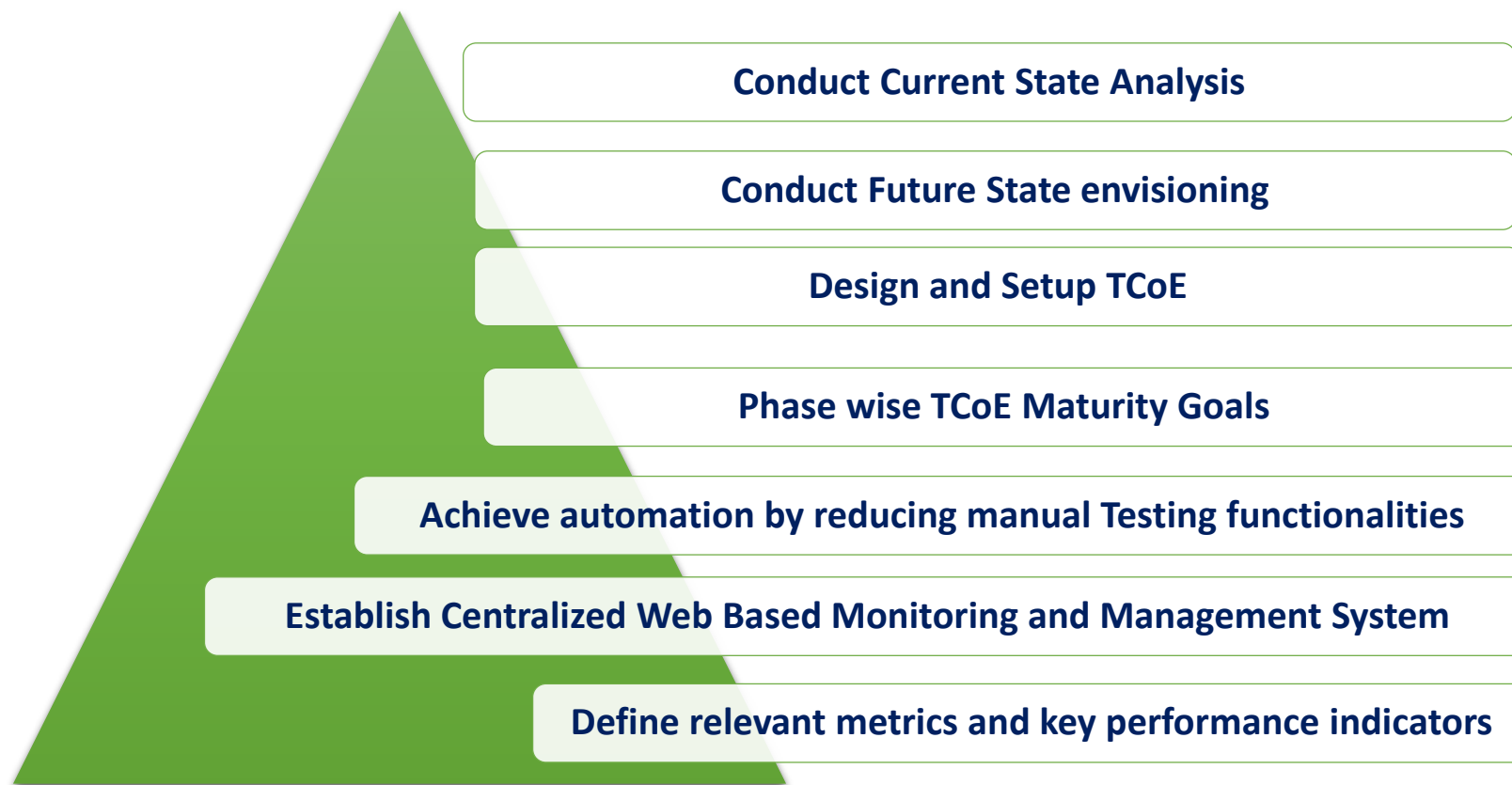
INTRODUCTION & OBJECTIVES

Testing Center of Excellence for LIC to leverage the power of standardization of Testing framework and automation with expertise of Testing Resources.





TCOE ROADMAP





SCOPE OF WORK

Creation and Management of TCoE Setup



Procurement of Software/tools for TCoE



Deployment of Testing Experts as required



Perform both Functional and non-functional Testing



BRD,FRD Creation and Maintenance



Test Cases and Repository Creation and Maintenance



SCOPE OF WORK

Automation of testing functionalities



Security and Audit Compliance of TCoE



Regular Upgrade/support of Tools/Software/TCoE Infrastructure



Centralized Monitoring and Dashboard



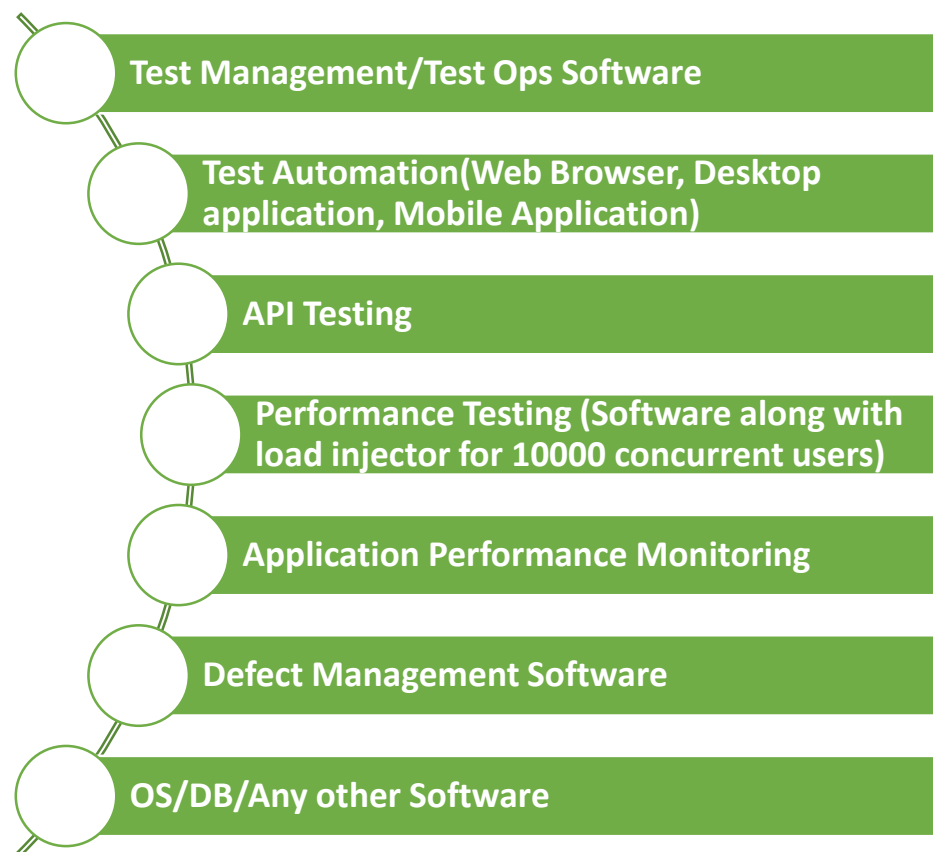
Integration with LIC's Existing Tools/Applications



Documentation and Training



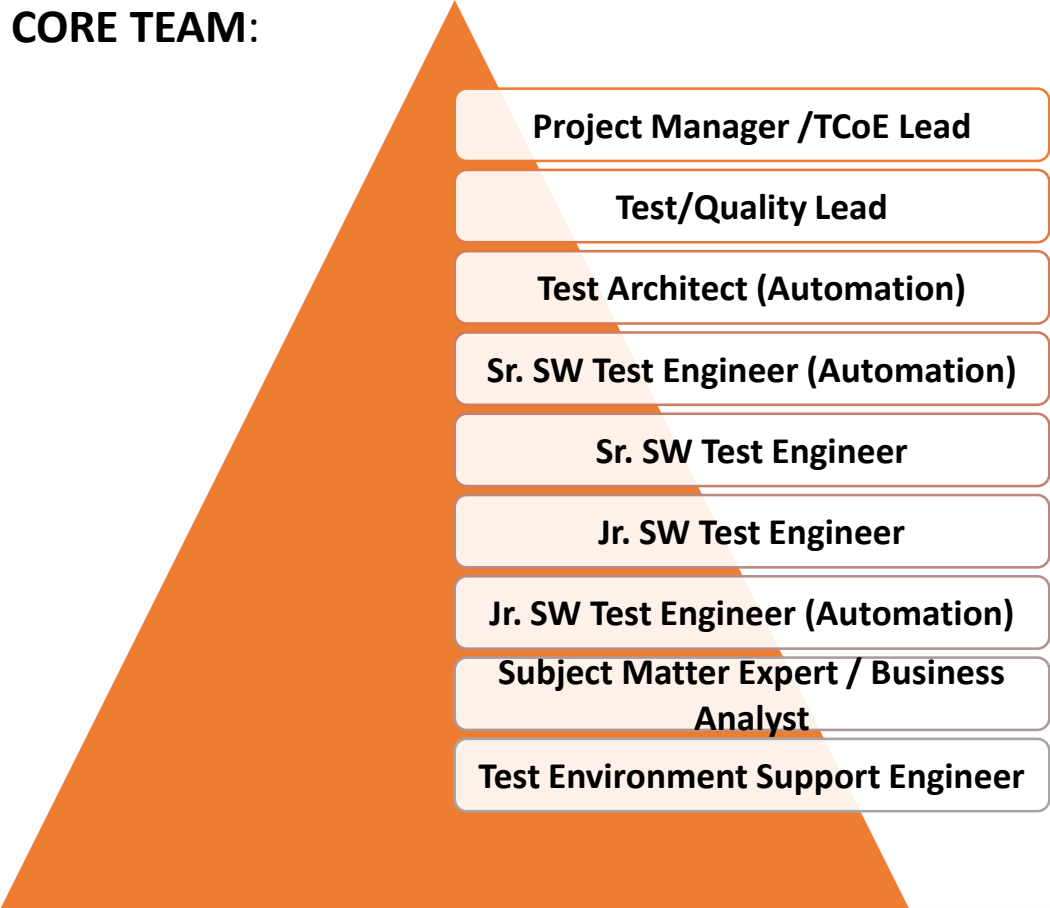
SOFTWARE/TOOLS





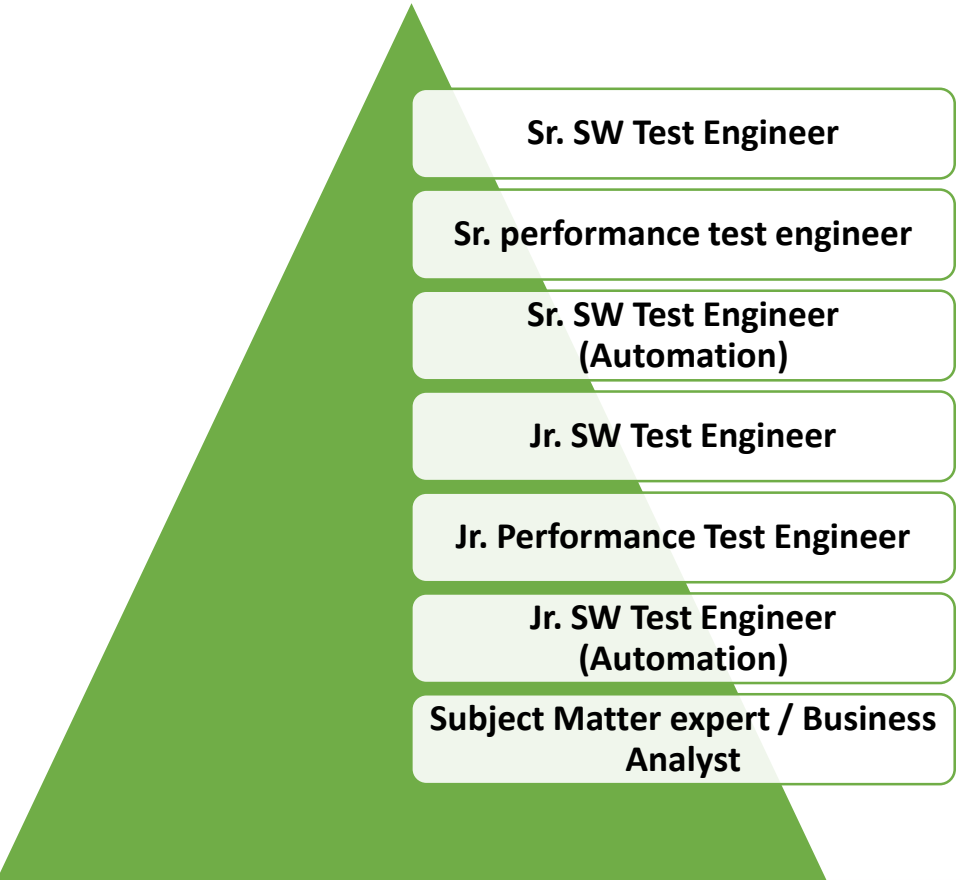
RESOURCE REQUIREMENT

CORE TEAM:



- Project Manager / TCoE Lead
- Test/Quality Lead
- Test Architect (Automation)
- Sr. SW Test Engineer (Automation)
- Sr. SW Test Engineer
- Jr. SW Test Engineer
- Jr. SW Test Engineer (Automation)
- Subject Matter Expert / Business Analyst
- Test Environment Support Engineer

FLEXI TEAM:



- Sr. SW Test Engineer
- Sr. performance test engineer
- Sr. SW Test Engineer (Automation)
- Jr. SW Test Engineer
- Jr. Performance Test Engineer
- Jr. SW Test Engineer (Automation)
- Subject Matter expert / Business Analyst



OTHER ASPECTS

Hardware/VMs using vCPU will be provided by LIC



RHEL OS and Mysql database licenses will be provided by LIC, if proposed



Infrastructure Sizing of DC/DR and BCP plan is to be done by bidder



Both Open source and paid SW are to be proposed for each tool



Active Support by bidder for Open Source Tools/Software



Quoted prices will be valid for the contract period



ELIGIBILITY CRITERIA

1. Registered legal Entity in India

- Copy of certificate of incorporation

2. Minimum annual turnover of 100 Crores in two of last 3 financial years

- Annexure-EC-A and audited Financial Statements.

3. Positive net worth in last three audited financial years

- Annexure-EC-A and audited Financial Statements.

4. Net profit in last three audited financial years

- Annexure-EC-A and audited Financial Statements.



ELIGIBILITY CRITERIA

5. TCoE/Testing solution in at least Two referenceable BFSI sector organization in India where implementation was done after 01.01.2018 OR implemented before but continued beyond 01.01.2018.

The Total PO/Work Order/Invoice value after 01.01.2018 should be minimum INR 15 Crores in each implementation.

•Annexure-EC-A, Annexure-EC-C and PO/Work Order/Commissioning certificate/communication from organization attested by authorized signatory

6. Implementation/Managing of TCoE/Testing solution in at least One Insurance organization in India since 01.01.2018.

•Annexure-EC-A, Annexure-EC-C and PO/Work Order/Commissioning certificate/communication from organization attested by authorized signatory

7. Bidder should be in business of testing services in India for at least 5 years.

•PO/Work Order/Commissioning certificate/communication from organization attested by authorized signatory.

8. Minimum 1000 full time technical resources in their payroll specializing in testing. Minimum 200 resources out of them should be in insurance domain.

•Certificate from Head (HR) or company secretary or equivalent for number of technically qualified professionals employed by the bidder and appropriate supporting undertakings.



ELIGIBILITY CRITERIA

9. Bidder should have minimum 50 ISTQB Certified Resources in their payroll.

- All ISTQB Certificates along with Certificate from Head (HR) or company secretary or equivalent.

10. The bidder should have

- i) ISO/IEC 17025:2017,
 - ii) ISO 9001:2015 and
 - iii) ISO/IEC 27001:2022
- certification

- Copies of valid ISO certifications should be submitted and an undertaking as per Part-B of Annexure EC for ensuring the continuity of the ISO certification during the entire period of the contract, resulting from the RFP process. The certifications should be duly attested by the Authorized Signatory. The certificates should be valid as on the date of submission of bid.

11. The bidder should not be blacklisted/ debarred by any PSU/BFSI/Govt. Agency/LIC, as on date of submission of bid.

- Declaration by bidder.



EVALUATION PROCESS

Stage-1:-Eligibility and Technical Proposal Evaluation

- Eligibility Criteria (Annexure-3)
- Technical Annexure(Annexure-17) and Technical Evaluation Matrix(Annexure-20)
- POC

Stage-2:- Commercial and Weighted Evaluation

- Commercial Bid Evaluation of TCO
- Weighted Evaluation on QCBS
- QCBS method of selection will be adopted in 70:30 ratio.



GENERAL INSTRUCTIONS

Bid Processing Fee

- INR 11,800/- Including GST (MSE Bidders exempted)

EMD in the for of BG

- INR 50,00,000/- (MSE Bidders exempted)

Document Submission

- All documents are to be signed by authorized signatory either digitally or wet sign and scanned and uploaded

Document Submission

- The submitted documents are to be serially numbered. Hard copy of documents also to be submitted.



ACTIVITY SCHEDULE

Mode of Submission :-	Online (www.tendewizard.com/LIC)
Last date to submit Pre-bid Queries:-	15/04/2024
Last Date and Time of Bid Submission:-	07/05/2024 up to 02.30 PM
Eligibility & Technical Bid Opening Date and Time:-	07/05/2024 at 03.00 PM
POC:-	Will be intimated to technically qualified bidders
Commercial Bid Opening date & time:-	Will be intimated later
Mail-Id for correspondence :-	efeap.next_rfp@licindia.com



BID SUBMISSION CHECKLIST

Annexure Number	Annexure Name	Eligibility Bid	Technical Bid	Commercial Bid
Annexure-1	Pre Contract Integrity Pact	✓	-	-
Annexure-2	Eligibility Bid Form (Covering Letter)	✓	-	-
Annexure-3	ELIGIBILITY CRITERIA	✓	-	-
Annexure-4	Compliance Statement	✓	-	-
Annexure-5	Non-Disclosure Agreement (NDA)	✓	-	-
Annexure-6	UNDERTAKING FOR WARRANTY	✓	-	-
Annexure-7	Format for Performance Bank Guarantee (PBG)	-	-	-
Annexure-8	Authority Letter	✓	-	-
Annexure-9	Compliance Sheet for Qualification Bid	✓	-	-
Annexure-10	Hardware Sizing for TCoE Solution	-	✓	-
Annexure-11	Details of Litigation(s)	✓	-	-
Annexure EC-Part-A	Eligibility Criteria Part-A	✓	-	-
Annexure EC-Part-B	Eligibility Criteria- Part-B		-	-
Annexure EC-Part-C	Eligibility Criteria-Part-C		-	-
Annexure-12	Pre-Bid Queries Template	-	-	-

Annexure Number	Annexure Name	Eligibility Bid	Technical Bid	Commercial Bid
Annexure-13	Declaration by the Bidder	✓	-	-
Annexure-14	GENERAL USER GUIDE TO BIDDERS FOR E-PROCUREMENT PROCESS	-	-	-
Annexure-15	BANK ACCOUNT DETAILS	-	-	-
Annexure-16	Bank Guarantee for EMD	✓	-	-
Annexure-16A	Bid Securing Declaration Form	✓	-	-
Annexure-17	Technical Annexure	-	✓	-
Annexure-18	Commercial Annexure	-	✓ (With quantity but without cost)	✓
Annexure-19	Manufacturers' Authorization Form	-	✓	-
Annexure-20	Technical Evaluation Matrix	-	✓	-
Annexure-21	Land Border Clause	✓	-	-
Annexure-22	Make in India Certificate	✓	-	-
Annexure-23	Activity Schedule	-	-	-
Annexure-24	Bid Documents Checklist	-	-	-
Annexure-25	Know Your Employee	-	✓	-
-	Technical Proposal	-	✓	-

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