

RFP for Supply, Installation and Maintenance of Desktop Computers, All-in One Desktops
RFP Ref: LIC/CO/IT-BPR/HW/2023-24/05 Dated: 29.03.2024

Corrigendum - 2

Sl No.	RFP Document Reference & Page No.	Clause (in brief) of RFP/Existing Text	Revised Clause
1	Clause C.1 Activity Schedule 6 Page 11	Bid Submission Date & Time: 30th May 2024, latest by 3:00 pm	Bid Submission Date & Time: 3rd June 2024, latest by 3:00 pm
2	Clause C.1 Activity Schedule 7 Page 11	Eligibility Bid opening date/ time/ venue: The Eligibility Bids will be opened by the Tender opening committee of LIC in the presence of the bidders/ representatives who choose to attend, at 3.30 pm on Thursday, 30th May 2024, at the above mentioned address.	Eligibility Bid opening date/ time/ venue: The Eligibility Bids will be opened by the Tender opening committee of LIC in the presence of the bidders/ representatives who choose to attend, at 3.30 pm on 3rd June 2024, at the above mentioned address.
3	Clause C.13 - Technical Bid (ii) Page 16	ii. Copy of Manufacturer's Authorization Form (MAF) from the OEM in the format given in Annexure-X. The original MAF, duly ink signed/ digitally signed by the Authorised Signatory of the OEM, should be submitted to LIC at the address given in the RFP document.	Copy of Manufacturer's Authorization Form (MAF) from the OEM in the format given in Annexure-X. The original MAF, duly ink signed by the Authorised Signatory of the OEM, should be submitted to LIC at the address given in the RFP document.
4	Clause C.22- Guidelines on Public Procurement (Preference to Make in India), Order 2020 Page 20 - 22	Department of Industrial Policy and Promotion under Ministry of Commerce In case L2 bidder refuses to accept this offer within the timeframe provided by LIC, then same opportunity will be provided to L3 bidders to match the price quoted by L1 bidder and deliver and implement the entire solution.	Preference to Make in India Guidelines on Public Procurement (Preference to Make in India), Order 2017 (PPP-MII Order) and revised order issued vide GOI, Ministry of Commerce and Industry, Department of Industrial Policy and Promotion letter No. P45021/2/2017-PP(BE-II) dated 16.09.2020 will be applicable for this RFP.
5	Clause D. Eligibility Criteria 1 Page 24	The bidder must be a Government Organization / PSU / PSE / partnership firm / LLP or private / public limited company in India, and having presence across the states of Goa, Gujarat and Maharashtra and should submit the GST registration for the State where their respective registered office and/ or billing offices are situated.	The bidder must be a Government Organization/ PSU/ PSE/ partnership firm/ LLP or private/ public limited company in India, and should submit the GST registration for the State where their respective registered office and/ or billing offices are situated.

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6	Clause D. Eligibility Criteria 4 Page 24	The bidder should have presence with their own offices in the states of Maharashtra, Goa and Gujarat.	The bidder should have own offices in at least one of the states of Maharashtra/ Goa/ Gujarat.
7	Clause D. Eligibility Criteria 5 Page 24	The bidder should have executed projects for delivery, installation and maintenance of 4000 Desktops/ laptops (each year) in at least three out of last five years - 2022-23, 2021-22, 2020-21, 2019-20, 2018-19 in Government/ PSU.	The bidder should have executed projects for delivery, installation, and maintenance of 4000 Desktops/ laptops (each year) in at least three out of last five years - 2022-23, 2021- 22, 2020-21, 2019-20, 2018-19.
8	Clause D. Eligibility Criteria 6 Page 24	The OEM should have service centres in the states of Maharashtra, Goa and Gujarat	OEM Authorised service centres should be available in all the three states of Maharashtra, Goa and Gujarat.
9	Clause D. Eligibility Criteria 7 Page 24	The OEM should have supplied a minimum of 5000 desktops/ laptops under a single RFP in the last 3 years.	The OEM should have supplied a minimum of 5000 desktops/ laptops/ Mini PCs/ Thin Clients to a single customer in any one year period in the last 3 years.
10	Clause D. Eligibility Criteria 8 Page 24	The bidder should have minimum annual turnover of Rs. 18 crores in at least any three of the last five previous Financial Years - 2022-23, 2021-22, 2020-21, 2019-20, 2018-19. Details should be submitted in Annexure-I, along with copies of Audited Balance Sheet/ CA Certificate for the relevant years.	The bidder should have minimum annual turnover of Rs. 18 crores in at least any three of the last five previous Financial Years - 2022-23, 2021-22, 2020-21, 2019-20, 2018-19. Details should be submitted in Annexure-I, along with copies of Audited Balance Sheet and CA Certificate for the relevant years.
11	Clause D. Eligibility Criteria 9 Page 24	The bidder should have positive EBITDA in at least three of the last five previous Financial Years - 2022-23, 2021-22, 2020-21, 2019-20, 2018-19. Details should be submitted in Annexure-I, along with copies of Audited Profit and Loss Statement/ CA Certificate for the relevant years.	The bidder should have positive EBITDA in at least three of the last five previous Financial Years - 2022-23, 2021-22, 2020-21, 2019-20, 2018-19. Details should be submitted in Annexure-I, along with copies of Audited Profit and Loss Statement and CA Certificate for the relevant years.

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12	Clause D. Eligibility Criteria 10 Page 25	The bidder should have positive net-worth as per the latest audited financial statement. Details should be submitted in Annexure-I, along with copies of Audited Balance Sheet/ CA Certificate for the relevant years.	The bidder should have positive net-worth as per the latest audited financial statement. Details should be submitted in Annexure-I, along with copies of Audited Balance Sheet and CA Certificate for the relevant year.
13	Clause E.3 - Performance Bank Gurantee Page 26	The PBG shall be submitted within 21 days from the date of intimation/ letter issued for selection as Vendor. Failure to do so may attract a penalty of Rs.2,000/-per day, subject to maximum penalty of Rs.30,000/-.	The PBG shall be submitted within 30 days from the date of intimation/ letter issued for selection as Vendor. Failure to do so may attract a penalty of Rs.2,000/-per day, subject to maximum penalty of Rs.30,000/-.
15	Clause E.11 - Service Level Agreement (SLA) Page 32	PC Class C city: Resolution Time - Next to Next Working Day + 4 Working Hours	PC Class C city: Resolution Time - 3 Working Days
14	Clause E.11 - Service Level Agreement (SLA) Page 32	b) No breakdown charges will be deducted if the complaint is resolved within the resolution time specified in the above table.	b) No breakdown charges will be deducted if the complaint is resolved within the resolution time specified in the above table. The time taken for obtaining the approval of the competent authority in cases of change of motherboard, hard disk, formatting of hard-disk re-installation of OS, etc. will be deducted, from the total time taken for resolution of the complaint, to arrive at the resolution time.
16	Clause F.2 - Organization Setup Page 41	New	Please refer Annexure XIX: Location Details
17	Clause F.4 - Deliverables and Timelines Page 43	Software: Delivery period: 7 working days	Software: Delivery period: 30 days