## Annexure C: Eligibility Criteria

| SN | Eligibility Criteria  | Documents to be Submitted  |
|----|---|--|
| 1  | The bidder must be a registered legal entity in India.  | Copy of the Certificate of Incorporation issued by Registrar of Companies and full address of the registered office.   |
| 2  | The Bidder must have an annual turnover of minimum Rs. 100 Crores per annum during the last 03 (three) years preceding the date of this RFP.  | Annual audited balance sheet for last three financial years  |
| 3  | The Bidder should have made profit (before tax) in any of the 03 (three) out of last 05 (five) financial years. Out of these 03 (three) years, the bidder must have made profit after tax (PAT) in the last financial year preceding to the date of this RFP. Further, the bidder should also be having positive net worth for the last 03 (three) financial years preceding to the date of this RFP. | Audited Balance sheet, Profit/Loss statement of the firm for eligible three financial years out of last five financial years.  |
| 4  | The Bidder must have supplied/ implemented and supported/ maintained minimum 3 out of the 7 in-scope solutions related to this RFP to organizations in PSU/Government/Private/BFSI Sector Firms in any of the last 07 (seven) years preceding to the date of this RFP. This supply, implementation and support must be showcased in a single purchase order/multiple purchase order.                  | The bidder should submit details as per format under Annexure E along copies of the Letter of acceptance (LoA)/ work order / contract / completion certificate / confirming relevant experience.   |
| 5  | The bidder during the last 07 (seven) years preceding to the date of this RFP should have supplied/ implemented and supported/ maintained the Network Access Control (NAC) for a minimum of 25,000 IP Addresses to at least 01 (one) organisation in PSU/Government/Private/BFSI Sector Firms with more than 500 branches across different locations in India.  | Letter of acceptance (LoA)/ purchase order / work order / contract / completion certificate / Deployment Certificate issued by client to the bidder / Particulars confirming relevant experience.  |
|    | The proposed OEM product for NAC should have been successfully running in minimum 02 (two) organizations with minimum 500 branches distributed across India of minimum 25,000 IP Addresses in the last 05 (five) years preceding to the date of the RFP.  |  |
| 6  | The bidder during the last 07 (seven) years preceding to the date of this RFP should have supplied/ implemented and supported/ maintained the Web Application Firewall (WAF) to at least 01 (one) organisation in PSU/Government/Private/BFSI Sector Firms in India.  | Letter of acceptance (LoA) / purchase order / work order / contract / completion certificate / Deployment Certificate issued by client to the bidder / Particulars confirming relevant experience. |
| 7  | The bidder during the last 07 (seven) years preceding to the date of this RFP should have supplied/ implemented and supported/ maintained the Mobile Device Management (MDM) / SSL Offloader (SSLO) to at least 01 (one) organisation in PSU / Government / Private / BFSI Sector Firms in India.   | Letter of acceptance (LoA) / purchase order / work order / contract / completion certificate / Deployment Certificate issued by client to the bidder / Particulars confirming relevant experience. |
| 8  | The bidder during the last 07 (seven) years preceding to<br>the date of this RFP should have supplied/ implemented<br>and supported/ maintained the Cloud Access Service  | Letter of acceptance (LoA) / purchase order / work order / contract / completion certificate / Deployment Certificate issued   |

| SN | Eligibility Criteria   | Documents to be Submitted  |
|----|--|--|
|    | Broker (CASB) for 02 (two) applications/ Virtual Desktop Interface (VDI) for a minimum of 50 users / Server Load Balancer (SLB) to at least 01 (one) organisations in PSU / Government / Private / BFSI Sector Firms in India. | by client to the bidder / Particulars confirming relevant experience.  |
| 9  | Bidders and the OEM should have support centre in India with availability of 24x7 onsite, telephonic and remote support.   | Complete address of the bidder and OEM along with contact details should be submitted on company letter head duly signed by the authorized signatory of the bidder.                              |
| 10 | The bidder must have a minimum of 12 IT Security permanent professionals with experience in-scope solutions on their payroll with certifications such as CISSP / OSCP / CEH / CCNP / CISA / CISM / OEM Level Certification.    | List of resources with following details to be provided on company letter head: Name Designation Years of experience Certification name Certification number Certification copies to be attached |
| 11 | The bidder shall submit duly filled and signed Manufacturer Authorization form (MAF) and declaration about back-to-back support from respective OEMs proposed as part of their bid.  | Annexure H on company letter head duly filled and signed by the authorized signatory of the bidder.  |
| 12 | The Bidder should not have been blacklisted by Government of India / RBI / SEBI / IRDAI as on the date of RFP.   | Declaration on company letter head duly signed by the authorized signatory of the bidder.  |
|    | However, such blacklisting will be null and void for the purpose of bidding in this RFP, if the bidder has obtained stay order in any court of India.  |  |

**Note:** Bidder can submit references of the entities from which it has been demerged, prior to the date of demerger, provided the line of business has been transferred to the demerged bidder entity, if applicable.

Authorized Signatory of the Bidder

Name:

Designation:

Date:

Place:

Seal of the company