

CORRIGENDUM-1

Ref: CO/IT-SD/DELL_ATS_RFP_Corrigendum-1

12th July, 2024

Request for Proposal for Renewal of Annual Technical Support of DELL EMC Networker Backup Software

Reference: LIC/CO/IT-SD/2024-25/ODS/01 dated 8th July 2024

Sl. No.	RFP Item	Existing Clause (in brief) of RFP	Modifications / Additions
1.	Section D, Point No 32- Service Level Agreement, Table 2 , Resolution time (from reporting time) Column for Request Category Critical Page no. 34	Within 24 hours	Within 36 hours

These Corrigendum/Modifications/Additions to Request for Proposal **for Renewal of Annual Technical Support of DELL EMC Networker Backup Software** are issued with the approval of Chief (IT/SD).

Chief (IT/SD)