

Revised Annexure-V: Bidder Profile

RFP Ref: LIC/CO/IT-BPR/HW/2024-25/02 Dated: 16.07.2024

(*To be submitted on Rs. 500/- stamp paper by the Vendor)

Company and Financial Details

1	Name of the Company	
2	Type of the Company	
	[Public Limited/Private Limited]	
3	Date of Incorporation	
4	PAN Number (Attach certified copy of PAN Card)	
5	Address of Corporate/ Registered Office	
	Email id	
	Phone number	
6	Address for communication	
	Email id	
	Phone number	
7	GST Registration No. and Date of registration	
8	Turnover of the Company (in Crores)	
	Financial Year	
	2018-2019	
	2019-2020	
	2020-2021	
	2021-2022	
9	Profit of the Company (in Crores):	
	Financial Year	
	2018-2019	
	2019-2020	
	2020-2021	
	2021-2022	
	2022-2023	

10	Net worth of the company in financial year 2022-23			
11	Name of the organization and the total number of assets (comprising of Computer Hardware and peripherals) for which AMC services provided to a single customer to qualify under Eligibility criteria point number 6 in Page 22 of the RFP document and serial number 2 of the Corrigendum-2 dated 06.08.2024. <i>(Minimum 30000 assets are required to qualify).</i> Provide copies of POs/ Certificate from customers	Name of the organisation	Period of AMC contract	Number of assets
12	Details of the Top three Customers Serviced	Customer 1	Customer 2	Customer 3
	Name of the Customer			
	Name of the Contact Person			
	Contact number			
	Total Number of machines serviced			
	Type of Hardware Serviced			
	AMC Revenue earned			
13	Details of Centralized Service Delivery Centre (CSDC)			
	Address of the CSDC			
	Is 24 x 7 support available from CSDC (Y/N)			
	Is L3 level support available from CSDC (Y/N)			
	e-mail Id of CSDC			
	Website URL of CSDC			
	Total Number of Engineers on roll (Provide list of Engineers along with their Employee Id and PF Account number/ ESIC number signed by the Authorised Signatory)			
14	ISO Certifications	Certificate Number and Date of expiry		
	ISO 9001:2015			
	ISO 20000-1:2018			
	ISO 27001:2013			
15	Any other relevant information not covered in the above points :			
	Enclosures:			
	a) Certificate of Incorporation, GST Certificate, Copy of PAN Card			
	b) Copy of audited copy of Profit & Loss Statement, audited copy of Balance Sheet			

c) Copies of POs/ certificates from customers
d) Copy of the cancelled cheque
e) Power of Attorney or the copy of the Board Resolution appointing the Authorized Signatory
f) Copies of ISO Certificates
g) List of Engineers on roll

Place:

Date:

Name and Signature of Authorized signatory of the Company:

Stamp/Seal of Company