

CUSTOMER INFORMATION SHEET /KNOW YOUR POLICY

This document provides key information about your policy. You are also advised to go through your Policy Document.

Sl. no.	Title	Description in Simple Words <i>(Please refer to applicable Policy Clause Number in next column)</i>	Policy Clause Number
1.	Name of the Insurance Product And Unique Identification Number (UIN)	LIC's Digi Credit Life (UIN: 512N358V01)	Part A
2.	Policy Number	_____	Part A
3.	Type of Insurance Policy	<ul style="list-style-type: none"> • Pure Risk 	Part B - Definitions
4.	Basic Policy details	<ul style="list-style-type: none"> • Instalment Premium (Rs): _____ <i>(Taxes, if any, as applicable from time to time are charged extra).</i> • Mode of premium payment: _____ • Premium Payment Term: _____ • Policy Term: _____ • Basic Sum Assured (Rs): _____ • Sum Assured on Death: Under Limited premium payment policy, "Sum Assured on Death" is defined as the higher of: <ul style="list-style-type: none"> • 105% of "Total Premiums Paid" upto the date of death; or • Absolute amount assured to be paid on death. <p>Under Single premium policy, "Sum Assured on Death" is defined as the absolute amount assured to be paid on death.</p> <p>Absolute amount assured to be paid on death shall be as specified in the Risk Cover Schedule.</p> <p>The Risk Cover Schedule shall show the Sum Assured on Death for each Policy Year and shall be based on the chosen interest rate p.a. effective on an equated yearly</p>	<p>Schedule</p> <p>Schedule</p> <p>Schedule</p> <p>Schedule</p> <p>Schedule</p> <p>Condition 1.A of Part C</p>

		<p>repayment basis, irrespective of the actual loan repayment. At the inception, the Sum Assured on Death shall be equal to the Basic Sum Assured and subsequently at each Policy Year, Sum Assured on Death shall be as mentioned in the Risk Cover Schedule. Death Benefit as specified in the Risk Cover Schedule may be higher or lower than the actual outstanding loan.</p>	
5.	Policy Coverage / benefits payable	<ul style="list-style-type: none"> • Benefits payable on death: <p>Under Limited premium payment policy, “Sum Assured on Death” is defined as the higher of:</p> <ul style="list-style-type: none"> • 105% of “Total Premiums Paid” upto the date of death; or • Absolute amount assured to be paid on death. <p>Under Single premium policy, “Sum Assured on Death” is defined as the absolute amount assured to be paid on death.</p> <p>Absolute amount assured to be paid on death shall be as specified in the Risk Cover Schedule.</p> <ul style="list-style-type: none"> • Benefit payable on maturity: No Maturity Benefit shall be payable. • Surrender benefits: No surrender value will be available under this Policy. However, on receipt of request for surrender under a Single Premium and Limited Premium payment policy, an amount equal to Unexpired Risk Premium Value, if any, shall be payable. The formulae to arrive at such amount have been detailed under Condition 4 of Part D of Policy Document. <p>a) Options: Option in case of early repayment of loan:</p> <p>If a Life Assured repays the outstanding loan before the end of the policy term, he/she shall have the following two options:</p> <ul style="list-style-type: none"> • To surrender his/her insurance cover. • To continue the policy till the end of the Policy Term. 	<p>Condition 1.A of Part C</p> <p>Condition 1.B of Part C</p> <p>Condition 4 of Part D</p> <p>Condition 8 of Part D</p>
6.	Options available (<i>in case of Linked Insurance Products</i>)	Not Applicable	

7.	Option available (in case of Annuity product)	Not Applicable	
8.	Riders opted, if any	Not Applicable	
9.	Exclusions (events where insurance coverage is not payable), if any.	<p>Suicide Exclusion: The provisions related to claim payment in case of death due to suicide shall be subject to the conditions as specified herein under:</p> <p><u>Under Limited Premium Payment policy:</u> If the Life Assured (whether sane or insane) commits suicide at any time within 12 months from the date of commencement of risk under the policy or from the date of revival of the policy, as applicable, the Nominee or Beneficiary of the Life Assured shall be entitled to 80% of the total premiums paid (excluding any extra premium and taxes, if collected explicitly) till the date of death, provided the policy is in force.</p> <p>This clause shall not be applicable for a lapsed policy as nothing is payable under such policies.</p> <p><u>Under Single Premium policy:</u> If the Life Assured (whether sane or insane) commits suicide at any time within 12 months from the date of commencement of risk under the policy, the Nominee or Beneficiary of the Life Assured shall be entitled to 80% of the Single Premium paid excluding any taxes, extra premium , if any.</p>	Condition 2 of Part F
10.	Waiting/ lien Period, if any	Not Applicable	
11.	Grace period	30 Days	Condition 3 of Part C
12.	Free Look Period	30 Days	Condition 7 of Part D
13.	Lapse, paid-up and revival of the Policy	<p>The following applicable in case of Limited premium payment policies:</p> <ul style="list-style-type: none"> • Lapse: A policy would lapse on non-payment of due premium within the days of grace. All the benefits shall cease after the expiry of grace period from the date of First Unpaid Premium. However, an amount equal to Unexpired Risk Premium Value, if any, shall be payable and the policy shall terminate. • Paid-up: Not Applicable. • Revival: A policy in lapsed condition may be revived during the life time of the Life Assured, but within the Revival Period and before the date of maturity, as the case may be. 	<p>Condition 3 and Condition 4 of Part D</p> <p>Condition 2 of Part D</p> <p>Condition 3 of Part D</p>

14.	Policy Loan, if applicable	Not Applicable	Condition 5 of Part D												
15.	Claims/ Claims Procedure	<ul style="list-style-type: none"> • Turn Around Time (TAT) for claims settlement and brief procedure: <table border="1"> <thead> <tr> <th>S No</th> <th>Description of Service</th> <th>Bench Marks</th> </tr> </thead> <tbody> <tr> <td>1</td> <td>Raising claim requirements after lodging the claim</td> <td>15 days</td> </tr> <tr> <td>2</td> <td>Death Claim Payment/ Rejection/ Repudiation without investigation requirement under a Life Policy</td> <td>30 days</td> </tr> <tr> <td>3</td> <td>Death Claim Payment/ Rejection/ Repudiation with investigation requirement under a Life Policy</td> <td>120 days</td> </tr> </tbody> </table> <ul style="list-style-type: none"> • Helpline/Call Centre number: 91-022-68276827 SMS LICHELP<POLICY NUMBER>TO 9222492224 Whatsapp No.: 8976862090 • Contact details of the insurer: You may contact us at our Branch Office the details of which are mentioned in the Part A (First page) of the Policy Document. Alternatively the Branch Locator can be found on the below link: https://licindia.in/branch • Link for downloading claim form and list of documents required including bank account details: https://licindia.in/web/guest/download-forms <p>For updated details, we request you to regularly check our website www.licindia.in</p>	S No	Description of Service	Bench Marks	1	Raising claim requirements after lodging the claim	15 days	2	Death Claim Payment/ Rejection/ Repudiation without investigation requirement under a Life Policy	30 days	3	Death Claim Payment/ Rejection/ Repudiation with investigation requirement under a Life Policy	120 days	
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17.	Grievances /Complaints	<ul style="list-style-type: none"> Contact details of Grievance Redressal Officer of the insurer: You may contact the Grievance Redressal Officer on the address as mentioned in the Part A (First page) of the Policy Document. 																									

		<p>Alternatively the details of Grievance Redressal Officers can be found on the below link: https://licindia.in/web/guest/grievances</p> <ul style="list-style-type: none"> • Link for registering the grievance with the insurer's portal: If you are a registered policy holder you can directly register complaint/ grievance and track its status through our Customer Portal (website) http://www.licindia.in. You can also contact at e-mail ic_co_complaints@licindia.com for redressal of any grievances. <p>Link for registering: https://ebiz.licindia.in/D2CPM/?_ga=2.72703123.1272923387.1677050657-120722208.1677050657#Login</p> <ul style="list-style-type: none"> • Contact details of Ombudsman: You can also approach Insurance Ombudsman whose Address and contact details is given in Part A (First page) of the Policy Document. <p>Alternatively the details of Ombudsman can be found on the below link: https://cioins.co.in 022-69038800/69038812</p>	<p>Part G</p>
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Declaration by the Policyholder

I have read the above and confirm having noted the details.

Place:

(Signature of the Policyholder)

Date:

Note:

- i. Product related documents including the Customer Information sheet are available on Corporation's website www.licindia.in
- ii. In case of any conflict, the terms and conditions mentioned in the policy document shall prevail.