



Bid Number/बोली क्रमांक (बिड संख्या):
GEM/2024/B/5385655
Dated/दिनांक : 12-09-2024

Bid Document/ बिड दस्तावेज़

Bid Details/बिड विवरण	
Bid End Date/Time/बिड बंद होने की तारीख/समय	27-09-2024 16:00:00
Bid Opening Date/Time/बिड खुलने की तारीख/समय	27-09-2024 16:30:00
Bid Offer Validity (From End Date)/बिड पेशकश वैधता (बंद होने की तारीख से)	180 (Days)
Ministry/State Name/मंत्रालय/राज्य का नाम	Ministry Of Finance
Department Name/विभाग का नाम	Department Of Financial Services
Organisation Name/संगठन का नाम	Lic - Life Insurance Corporation Of India
Office Name/कार्यालय का नाम	Divisional Office Distt Shopping Complex Ra Asr
Item Category/मद केटेगरी	AMC / CMC of Fire Detection, Fire Alarm, Fire Hydrant and Sprinkler System
Contract Period/अनुबंध अवधि	3 Year(s)
Minimum Average Annual Turnover of the bidder (For 3 Years)/बिडर का न्यूनतम औसत वार्षिक टर्नओवर (3 वर्षों का)	10 Lakh (s)
Years of Past Experience Required for same/similar service/उन्हीं/समान सेवाओं के लिए अपेक्षित विगत अनुभव के वर्ष	3 Year (s)
Past Experience of Similar Services required/इसी तरह की सेवाओं का पिछला आवश्यक अनुभव है	Yes
MSE Exemption for Years of Experience and Turnover/ अनुभव के वर्षों से एमएसई छूट	No
Startup Exemption for Years of Experience and Turnover/ अनुभव के वर्षों से स्टार्टअप छूट	No
Document required from seller/विक्रेता से मांगे गए दस्तावेज़	Experience Criteria,Bidder Turnover,Certificate (Requested in ATC),Additional Doc 1 (Requested in ATC),Additional Doc 2 (Requested in ATC),Additional Doc 3 (Requested in ATC) *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer

Bid Details/बिड विवरण

Do you want to show documents uploaded by bidders to all bidders participated in bid?/	Yes
Bid to RA enabled/बिड से रिवर्स नीलामी सक्रिय किया	No
Type of Bid/बिड का प्रकार	Two Packet Bid
Time allowed for Technical Clarifications during technical evaluation/तकनीकी मूल्यांकन के दौरान तकनीकी स्पष्टीकरण हेतु अनुमत समय	2 Days
Estimated Bid Value/अनुमानित बिड मूल्य	1100000
Evaluation Method/मूल्यांकन पद्धति	Total value wise evaluation
Financial Document Indicating Price Breakup Required/मूल्य दर्शाने वाला वित्तीय दस्तावेज ब्रेकअप आवश्यक है	Yes

EMD Detail/ईएमडी विवरण

Advisory Bank/एडवाइजरी बैंक	AXIS BANK LTD
EMD Amount/ईएमडी राशि	22000

ePBG Detail/ईपीबीजी विवरण

Advisory Bank/एडवाइजरी बैंक	AXIS BANK LTD
ePBG Percentage(%) /ईपीबीजी प्रतिशत (%)	5.00
Duration of ePBG required (Months)/ईपीबीजी की अपेक्षित अवधि (महीने).	38

(a). EMD EXEMPTION: The bidder seeking EMD exemption, must submit the valid supporting document for the relevant category as per GeM GTC with the bid. Under MSE category, only manufacturers for goods and Service Providers for Services are eligible for exemption from EMD. Traders are excluded from the purview of this Policy./जेम की शर्तों के अनुसार ईएमडी छूट के इच्छुक बिडर को संबंधित केटेगरी के लिए बिड के साथ वैध समर्थित दस्तावेज प्रस्तुत करने है। एमएसई केटेगरी के अंतर्गत केवल वस्तुओं के लिए विनिर्माता तथा सेवाओं के लिए सेवा प्रदाता ईएमडी से छूट के पात्र हैं। व्यापारियों को इस नीति के दायरे से बाहर रखा गया है।

(b). EMD & Performance security should be in favour of Beneficiary, wherever it is applicable./ईएमडी और संपादन जमानत राशि, जहां यह लागू होती है, लाभार्थी के पक्ष में होनी चाहिए।

Beneficiary/लाभार्थी :

LIC OF INDIA
LIC OF INDIA JEEVAN PRAKASH BUILDING 4&5 DISTRICT SHOPPING COMPLEX AMRITSAR-143001
(Lic Of India)

MII Compliance/एमआईआई अनुपालन

MII Compliance/एमआईआई अनुपालन	Yes
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MSE Purchase Preference/एमएसई खरीद वरीयता

MSE Purchase Preference/एमएसई खरीद वरीयता	Yes
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1. The minimum average annual financial turnover of the bidder during the last three years, ending on 31st March of the previous financial year, should be as indicated above in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the bidder is less than 3-year-old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.
2. Years of Past Experience required: The bidder must have experience for number of years as indicated above in bid document (ending month of March prior to the bid opening) of providing similar type of services to any Central / State Govt Organization / PSU. Copies of relevant contracts / orders to be uploaded along with bid in support of having provided services during each of the Financial year.
3. Purchase preference to Micro and Small Enterprises (MSEs): Purchase preference will be given to MSEs as defined in Public Procurement Policy for Micro and Small Enterprises (MSEs) Order, 2012 dated 23.03.2012 issued by Ministry of Micro, Small and Medium Enterprises and its subsequent Orders/Notifications issued by concerned Ministry. If the bidder wants to avail the Purchase preference for services, the bidder must be the Service provider of the offered Service. Relevant documentary evidence in this regard shall be uploaded along with the bid in respect of the offered service. If L-1 is not an MSE and MSE Service Provider (s) has/have quoted price within L-1+ 15% of margin of purchase preference /price band as defined in the relevant policy, then 100% order quantity will be awarded to such MSE bidder subject to acceptance of L1 bid price. The buyers are advised to refer to the OM_No.1_4_2021_PPD_dated_18.05.2023 [OM_No.1_4_2021_PPD_dated_18.05.2023](#) for compliance of Concurrent application of Public Procurement Policy for Micro and Small Enterprises Order, 2012 and Public Procurement (Preference to Make in India) Order, 2017. Benefits of MSE will be allowed only if seller is validated on-line in GeM profile as well as validated and approved by Buyer after evaluation of documents submitted.
4. Estimated Bid Value indicated above is being declared solely for the purpose of guidance on EMD amount and for determining the Eligibility Criteria related to Turn Over, Past Performance and Project / Past Experience etc. This has no relevance or bearing on the price to be quoted by the bidders and is also not going to have any impact on bid participation. Also this is not going to be used as a criteria in determining reasonableness of quoted prices which would be determined by the buyer based on its own assessment of reasonableness and based on competitive prices received in Bid / RA process.
5. Past Experience of Similar Services: The bidder must have successfully executed/completed similar Services over the last three years i.e. the current financial year and the last three financial years(ending month of March prior to the bid opening): -
 1. Three similar completed services costing not less than the amount equal to 40% (forty percent) of the estimated cost; or
 2. Two similar completed services costing not less than the amount equal to 50% (fifty percent) of the estimated cost; or
 3. One similar completed service costing not less than the amount equal to 80% (eighty percent) of the estimated cost.

Additional Qualification/Data Required/अतिरिक्त योग्यता /आवश्यक डेटा**Details of the premise:**[1726116684.pdf](#)**Upload detailed Scope of Work:**[1726116691.pdf](#)**Upload the complete details of the Fire Detection, Fire Alarm System, Fire Hydrant System, Sprinkler System Installed in the Premises:**[1726116699.pdf](#)**AMC / CMC Of Fire Detection, Fire Alarm, Fire Hydrant And Sprinkler System (36)****Technical Specifications/तकनीकी विशिष्टियाँ**

Specification	Values
Core	
Type of Building	Institutional
Type of System	Fire Alarm System
Equipments	Heat Detectors , Smoke Detectors , Battery , Alarm Siren , Alarm Bells , Fire Detectors , Flame Detectors , Single Action Call Point , Hooters , Fire Alarm Control Panel , Double Action Call Point , Visual Detectors and Response Indicators and P A System
Type of Contract	Comprehensive
Cost for Consumables/ Materials	To be provided by the service provider inclusive in contract cost
Age of System / Equipments	More Than 5 Years
Addon(s)/एडऑन	
Additional One Time Repair Cost of the System	NA

Additional Specification Documents/अतिरिक्त विशिष्टि दस्तावेज़

Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Number of Months of the Contract Period	Additional Requirement/अतिरिक्त आवश्यकता
1	Sourab Puri	143001,LIC OF INDIA, DIVISIONAL OFFICE, 4-5, DISTRICT SHOPPING COMPLEX, RANJIT AVENUE, AMRITSAR	36	N/A

Buyer Added Bid Specific Terms and Conditions/क्रेता द्वारा जोड़ी गई बिड की विशेष शर्तें

1. Buyer Added Bid Specific ATC

Buyer Added text based ATC clauses

1. 1. For Technical Evaluation Bidders are requested to submit following documents.

a. Chartered Accountant Certified Proof of Annual Turnover for FY 2020- 21, 2021-22 & 2022-23 in support of condition for minimum **average annual turnover of 10 Lakhs** in the mentioned financial Years.

b. Copies of Work order/ Experience Certificate executed in FY 2021-22, 2022-23, 2023-24 in support of condition specified in Bid Document for Years of **Past Experience** which states as " *The bidder must have experience for number of years as indicated above in bid data sheet (ending month of March prior to the bid opening) of providing similar type of services to any Central / State Govt Organization / PSU / Public Listed Company*"

c. Copies of Work orders/ Experience Certificate executed in FY 2021-22, 2022-23, 2023-24 in support of condition specified in Bid Condition for **Past Experience of Similar Services** which states as " *The Bidder must have successfully executed / completed at least one single order of 80 % of the Estimated Bid Value or 2 orders each of 50 % of the Estimated Bid Value or 3 orders each of 40 % of the Estimated Bid Value for similar service(s) in last three years to any Central / State Govt Organization / PSU / Public Listed Company*".

Estimated Bid Value: ₹ 11.00 Lakhs for 3 years

d. Signed Copy of Pre-Contract Integrity Pact, specimen is uploaded under below conditions under tab Generic.

e. Declaration on the letter head of the vendor that

He has gone through all the terms and conditions of the tender and agreed to provide CAMC of fire detection and fire alarm system at all the mentioned 28 locations under Divisional Office Amritsar on monthly basis.

2. Following 28 Locations shall be serviced under the CAMC Contract for maintenance of Fire Alarm Systems.

Location wise details of Fire Alarm Systems installed at various offices under DO Amritsar						
Sr. No.	Branch Name	No of External Alarm/ Hooters	No . Of Visual Detectors	No of Manual Call Points	No. of Response Indicators	Type of Fire Alarm System
1	BO Abohar	2	22	1	8	AGNI 4 Zone Conventional
2	BO Chheharta	2	23	2	6	Daksh 4 Zone Conventional
3	BO Batala-I	2	21	2	8	AGNI 4 Zone Conventional
4	BO Fazilka	2	28	1	14	Daksh 8 Zone Conventional
5	BO Ferozepur	2	30	2	14	Precision 4 zone conventional
6	BO Gurdaspur	2	30	1	9	AGNI 4 Zone Conventional
7	BO Pathankot -II	4	22	4	19	ORIEL 4 zone conventional
8	BO Pathankot-I	2	26	3	1	Precision 4 zone conventional

9	BO Rayya	2	23	1	10	AGNI 4 Zone Conventional
10	BO Taran Taran	2	29	2	13	VISION 4 Zone Conventional
11	BO Unit-I Amritsar	4	34	2	13	Precision 4 zone conventional
12	EDMS Unit - 1	4	60	4	0	AGNI 16 Zone Conventional
13	BO Unit-III Amritsar	3	29	1	11	Precision 8 zone conventional
14	BO Unit-IV Amritsar	1	29	3	19	AGNI 4 Zone Conventional
15	BO Zira	2	20	2	18	Daksh 8 Zone Conventional
16	SO Ajnala	2	8	1	8	AGNI 4 Zone Conventional
17	SO Dina Nagar	2	7	2	4	Daksh 8 Zone Conventional
18	SO Kalanaur	2	7	1	4	AGNI 8 Zone Conventional
19	SO Patti	2	7	1	6	Precision 4 zone conventional
20	SO Quadian	2	9	2	9	Precision 4 zone conventional
21	SO Chowk Mehta	1	6	1	3	AGNI 4 Zone Conventional
22	SO Fatehgarh Churian	2	6	1	6	AGNI 4 Zone Conventional
23	SO Jalalabad	1	8	2	8	Precision 4 zone conventional
24	SO CLIA	2	8	2	8	AGNI 4 Zone Conventional
25	SO Dhariwal	2	7	1	7	SPECTRA AGNI 4 Zone Conventional
26	SO Sujanpur	2	5	2	5	Daksh 8 Zone Conventional
27	Customer Zone	2	6	1		AGNI 4 Zone Conventional
28	Divisonal Amritsar	7	98	5	41	Precision 8 & 16 zone conventional

3.Comprehensive Annual Maintenance Contract (CAMC) shall cover all the items required for maintenance of the fire detection and fire alarm system.

4. Under the CAMC contract **Monthly visits are to be made** at the above mentioned locations and payment of bills shall be done on Quarterly Basis on the submission of Bill along with monthly / Quarterly /half yearly check reports duly verified by the concerned LIC official of the respective Office.

Schedule of Checkups to be performed are as under:

Monthly Check

- i A.C Supply of battery charging indicators
- ii Checking of battery charging indicators
- iii Checking of individual zone fire indicators
- iv Checking of individual zone fault indicator.
- v Checking of external alarm / hooters
- vi Checking of visual detectors
- vii Checking of manual test of P.A Systems if available
- viii Checking of batteries and operations on standby

Quarterly Check

- i Checking of manual call point
- ii Checking of response indicator
- iii Checking of exit sign boards
- iv Actuation of one some detector in each floor / zone

Half Yearly Check

- i Cleaning of smoke and heat detectors
- ii Actuation test of heat detectors
- iii Complete overhauling of the control panel

5. Before commencement of CAMC contract of the entire fire detection and fire alarm system will be handed over to the agency in working condition. In case system is not functioning due to defective parts then the agency has to submit the report to LIC and after joint verification the agency has to carry out the necessary repairs. The cost of the parts will be reimbursed to the agency as per actual purchase plus 15% contractor's profit. Once the Installation is made functioning properly for the first time then nothing extra will be paid for the replacement of any parts major or minor and agency has to replace the same with the approved make of Brands at their own cost.

6. During the period of CAMC successful bidder shall attend to all repairs / defects / replacement of major / minor spare parts without any extra cost.

7. Apart from the mandatory visits, if any problem arises in fire detection and fire alarm system, shall be rectified as per schedule mentioned hereunder:

S.No	Office	Allowed Period for rectification
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1	Local Branch Office at Divisional HQ / Divisional Office	Within 24 hours from time of lodgment of complaint
2	Outstation Branch offices	Within 48 hours from time of lodgment of complaint

8. The time which will be treated as the time of lodgment of the complaint will be the 1st call on mobile or the time of 1st email sent to the official email id of the vendor in this regard. In case of failure in providing service within the above time frame, corporation reserves the right to impose penalty as mentioned hereunder:

S.No	Period of Delay	Penalty
1	1-7 days excluding date of lodgment of complaint	Rs 150 per day
2	From 8 th Day to 30 th Day	Rs 300 per day
3	More than 30 days	Rs 500 per day

The Penalty amount will be recovered from the CAMC payment lying with the office. Complaint (s) will be deemed to be resolved only on the availability of the customer call report signed by both the service engineer and Corporation's authorized official, conforming that the complaint is resolved. Date and Time of the resolution of the complaint shall be indicated clearly.

9. Penalty of 1% per week subject to a maximum of 25% contract value per year shall be levied, in case the CAMC is not attended within time, then the same shall be got attended at Risk & Cost of successful vendor.

10. Corporation reserves the right to increase or decrease the servicing locations/items at any time during the currency of the contract. Successful Bidder is bound to accept the orders accordingly.

11. Corporation reserves the right to terminate / cancel the whole or part of the agreement at their sole discretion after giving one month's notice to the service provider. If the contract is terminated by the service provider, it would be liable for penalty which shall be forfeiture of security deposit.

12. Contractor is to fully indemnify the LIC of India against any type of loss/accident caused due to negligence of the contractor and he should take all the precaution for smooth execution of work. The necessary Insurance cover for Third Party Liability and workmen compensation shall be taken in the joint name of LIC & Vendor, which shall remain in force during entire contract period.

13. The electrical work shall be carried out as per IE Rule, Local electricity rules, LIC material specification, General Conditions of the contract and to entire satisfaction of LIC Engineers.

14. Contract shall be valid for a period of Three years at initial instance, it may be extended further for one year on mutually agreed rates and terms and conditions.

15. The Contractor shall ensure maintenance of installation as per the rules and regulations of the Chief Fire Officer, Amritsar. The Contractor shall also abide by the requirements of the office and shall strictly follow the instructions issued from time to time.

16. Rates shall include

a. Deploying trained worker and carrying out servicing as details in the contract.

b. To provide all tools & plants required for carrying out maintenance /servicing as detailed in the contract.

c. Cost of replacement of equipments' like detectors, fire panels, hooters, controllers etc required to keep the fire detection system operational.

17. In terms of provisions of Section 33 (3) of the Insurance Act, 1938 as amended by the Insurance Laws (Amendments) ordinance, 2014. Insurance Regulatory Authority of India (IRDAI) is authorized to verify all such books of account, register, other documents and data base in the custody of the contractor in respect of service outsourced by the LIC of India. It shall be the duty of the contractor to provide such documents / statements / information / as may be required by IRDAI within such time as may be specified by the IRDAI.

2. **Generic**

Buyer Organization specific Integrity Pact shall have to be complied by all bidders. Bidders shall have to upload scanned copy of signed integrity pact as per Buyer organizations policy along with bid. [Click here to view the file](#)

3. **Forms of EMD and PBG**

Bidders can also submit the EMD with Account Payee Demand Draft in favour of

LIC OF INDIA
payable at
AMRITSAR

Bidder has to upload scanned copy / proof of the DD along with bid and has to ensure delivery of hardcopy to the Buyer within 5 days of Bid End date / Bid Opening date.

4. **Forms of EMD and PBG**

Bidders can also submit the EMD with Payment online through RTGS / internet banking in Beneficiary name

LIC OF INDIA
Account No.
179010200011431
IFSC Code
UTIB0000179
Bank Name
AXIS BANK
Branch address
AMRITSAR

Bidder to indicate bid number and name of bidding entity in the transaction details field at the time of on-line transfer. Bidder has to upload scanned copy / proof of the Online Payment Transfer along with bid.

5. **Forms of EMD and PBG**

Successful Bidder can submit the Performance Security in the form of Account Payee Demand Draft also (besides PBG which is allowed as per GeM GTC). DD should be made in favour of

LIC OF INDIA
payable at
AMRITSAR

. After award of contract, Successful Bidder can upload scanned copy of the DD in place of PBG and has to ensure delivery of hard copy to the original DD to the Buyer within 15 days of award of contract.

6. **Forms of EMD and PBG**

Successful Bidder can submit the Performance Security in the form of Payment online through RTGS / internet banking also (besides PBG which is allowed as per GeM GTC). On-line payment shall be in Beneficiary name

LIC OF INDIA

Account No.
179010200011431
IFSC Code
UTIB0000179
Bank Name
AXIS BANK
Branch address
AMRITSAR

. Successful Bidder to indicate Contract number and name of Seller entity in the transaction details field at the time of on-line transfer. Bidder has to upload scanned copy / proof of the Online Payment Transfer in place of PBG within 15 days of award of contract.

Disclaimer/अस्वीकरण

The additional terms and conditions have been incorporated by the Buyer after approval of the Competent Authority in Buyer Organization, whereby Buyer organization is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any eccentricity / restriction arising in the bidding process due to these ATCs and due to modification of technical specifications and / or terms and conditions governing the bid. If any clause(s) is / are incorporated by the Buyer regarding following, the bid and resultant contracts shall be treated as null and void and such bids may be cancelled by GeM at any stage of bidding process without any notice:-

1. Definition of Class I and Class II suppliers in the bid not in line with the extant Order / Office Memorandum issued by DPIIT in this regard.
2. Seeking EMD submission from bidder(s), including via Additional Terms & Conditions, in contravention to exemption provided to such sellers under GeM GTC.
3. Publishing Custom / BOQ bids for items for which regular GeM categories are available without any Category item bunched with it.
4. Creating BoQ bid for single item.
5. Mentioning specific Brand or Make or Model or Manufacturer or Dealer name.
6. Mandating submission of documents in physical form as a pre-requisite to qualify bidders.
7. Floating / creation of work contracts as Custom Bids in Services.
8. Seeking sample with bid or approval of samples during bid evaluation process. (However, in bids for [attached categories](#), trials are allowed as per approved procurement policy of the buyer nodal Ministries)
9. Mandating foreign / international certifications even in case of existence of Indian Standards without specifying equivalent Indian Certification / standards.
10. Seeking experience from specific organization / department / institute only or from foreign / export experience.
11. Creating bid for items from irrelevant categories.
12. Incorporating any clause against the MSME policy and Preference to Make in India Policy.
13. Reference of conditions published on any external site or reference to external documents/clauses.
14. Asking for any Tender fee / Bid Participation fee / Auction fee in case of Bids / Forward Auction, as the case may be.
15. Any ATC clause in contravention with GeM GTC Clause 4 (xiii)(h) will be invalid. In case of multiple L1 bidders against a service bid, the buyer shall place the Contract by selection of a bidder amongst the L-1 bidders through a Random Algorithm executed by GeM system.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller within 4 days of bid publication on GeM. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

This Bid is governed by the [General Terms and Conditions/सामान्य नियम और शर्तें](#), conditions stipulated in Bid and [Service Level Agreement](#) specific to this Service as provided in the Marketplace. However in case if any condition specified in General Terms and Conditions/सामान्य नियम और शर्तें is contradicted by the conditions stipulated in

Service Level Agreement, then it will over ride the conditions in the General Terms and Conditions.

In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws./जेम की सामान्य शर्तों के खंड 26 के संदर्भ में भारत के साथ भूमि सीमा साझा करने वाले देश के बिडर से खरीद पर प्रतिबंध के संबंध में भारत के साथ भूमि सीमा साझा करने वाले देश का कोई भी बिडर इस निविदा में बिड देने के लिए तभी पात्र होगा जब वह बिड देने वाला सक्षम प्राधिकारी के पास पंजीकृत हो।बिड में भाग लेते समय बिडर को इसका अनुपालन करना होगा और कोई भी गलत घोषणा किए जाने व इसका अनुपालन न करने पर अनुबंध को तत्काल समाप्त करने और कानून के अनुसार आगे की कानूनी कार्रवाई का आधार होगा।

---Thank You/धन्यवाद---