

RFP Ref: LIC/CO/IT-BPR/HW/Laptop/2024-25/03 dated 04.10.2024- Clarification to Pre-Bid Queries

S.No.	Page No.	RFP Clause No	RFP Clause	Query	Response of LIC
1	Page no 19	Clause 7	The delivery period will be 15 days from the date of the issue of the Purchase Order, beyond which a penalty equal to 1% of the cost of item not delivered will be charged per day subject to a maximum of 10% of the cost of item delivered late. For installation, 7 days over and above 15 days will be provided to the vendor, beyond which a penalty equal to 0.5% of the cost of item not installed will be charged per day subject to a maximum of 5% of the cost of item for which installation not done.	Request you to please consider 45 days.As PAN india location. beyond 45days a penalty equal to 0.5 % of the cost of item not delivered will be charged per week subject to a maximum of 5% of the cost of item delivered late. For installation, 7 days over and above 15 days will be provided to the vendor, beyond which a penalty equal to 0.5% of the cost of item not installed will be charged per week subject to a maximum of 5% of the cost of item for which installation not done.	No change in RFP condition
2	Page no 25	Clause 19 SLA	Per day Breakdown charges up to 6 days beyond the 2 day limit- Maximum Penalty capping -20% of the cost of laptop.	Request you to please keep maximum capping on SLA 5%.	No change in RFP condition
3	Page no 9	Page no 9 EMD	Earnest Money Deposit: Bidders shall submit, along with the bid, Earnest Money Deposit (EMD) of Rs. 3,75,000 (Rupees Three lakh seventy five thousand only). The EMD will be submitted by way of Bank Guarantee (BG) payable at Mumbai, which should be executed by a Nationalized/ Scheduled Bank in the format given in Annexure-I, valid for a period of 4 months (excluding claim period) from the date of submission of Bid. The claim period should be a minimum of three months	Reques you to please confirm EMD is exampmted as per Gem GTC clause Or it is complusory for all .	No change in RFP condition
4	Page 21	13 payment terms	13. Payment Terms: b. Payment terms: 70% payment shall be made after delivery, 25% payment shall be made after installation and remaining 5% will be made at the end of warranty period (3 years after the date of installation).	Request you to consider payment terms 75% on delivery 25% on installation, and remove 5% retention as we are giving 5% BG.	No change in RFP condition
5	Page 51	Annexure-V: Undertaking for Warranty	Undertaking for Warranty- Annexure V- We further hereby undertake that the original equipment's spare parts and components required for maintaining the hardware supplied will be available for a period of five years as per the terms and conditions of the RFP.	Request you to consider separate undertaking from OEM for five years availability of Spares .	No change in RFP condition
6	Page no 58	INTERFACE	3 USB 3.2 or higher (including 1 fully functional type C port) RJ45, HDMI, 3.5mm Combo audio jack	Request you to please consider USB C port 20 GBPS.	3 USB 3.2 or higher (including 1 fully functional type C port) RJ45, HDMI, 3.5mm Combo audio jack. The fully functional type C port should support both data transfer and display.
7		8 Eligibility criteria	The models quoted in this RFP should have local content of minimum 20% i.e. Make in India Class I or Class II	We request you to remove this clause. Justification: We have several concerns regarding this requirement: 1. There are very few OEMs in India offering laptops that meet the Make in India criteria, and the quality of these laptops is often subpar. 2. Many well-established branded OEMs provide high quality laptops that do not fall under the Make in India classification. Removing this clause would allow these reputable brands to participate, contributing to a more competitive bidding process and ultimately benefiting the overall project	No change in RFP condition. This clause will be guided by DPIIT guidelines of Revised Public Procurement (Preference to Make in India), Order 2017 dated 19.07.2024.
8	Page no 59	Atc Document, F.Standard Terms & Conditions Point 1 : Wrranty : a	Warranty period of the supplied products (comprehensive on-site warranty for laptop including power adapter and battery) shall be 3 years from the date of final acceptance of goods or after completion of installation (whichever is later) at consignee location.	Engies are generally not coverd under standard warranty by OEM's. We request you to ask for accidental damage coverage to the complete unit.	No change in RFP condition

9	Page no 18	ATC Document, Validity Period	Approved rates under the RFP: The prices of laptops approved by LIC will be valid up to 30.06.2025. LIC may place order for any additional requirement arising during this period to the extent of 25% of the originally declared quantity. LIC may, at its discretion, extend the price validity period up to 90 days with mutual agreement with the Vendor.	Revised Condition: Approved rates under the RFP: The prices of laptops approved by LIC will be valid for a period of 12 months from the date of the contract. LIC may place orders for any additional requirements within this validity period, with an increase in quantity allowed up to 50% of the originally declared quantity. Any extensions beyond the 12-month period shall be subject to mutual agreement and standard market price revisions based on the prevailing market rates and technology upgrades at the time of extension.	No change in RFP condition
10	Pg No. 58 ATC Doc	Technical Specification of Laptop	MEMORY 1 * 16 GB DDR4 RAM Module 3200 MHz Expandable to 64 GB. 2 DIMM slots and HDD 1TB SSD NVMe	We request the department to take the latest Specification as per Industries and look as the user-like software developer laptop with 1TB SSD NVMe performs better with DDR5 than DDR4 because: Higher speed: DDR5 offers faster data transfer, making the SSD even quicker. DDR5 offers higher bandwidth (up to 50% more than DDR4) which enhances multitasking and data-intensive processes, making it a better match for the high-speed data transfer capabilities of an SSD NVMe. Better multitasking: DDR5 handles multiple tasks more efficiently. Power-saving: DDR5 uses less power, extending battery life. Future-proof: DDR5 is newer and will stay relevant longer. Overall, DDR5 enhances performance more than DDR4 when paired with a 1TB SSD NVMe.	The requirement stated is of minimum specifications expected, compliance to which is mandatory.