



भारतीय जीवन बीमा निगम
LIFE INSURANCE CORPORATION OF INDIA

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Ref: LIC/CO/CRM/CCS/RFP/2017-18

Date: 26/02/2018

RE: RFP "Request for Proposal for availing Call Center Services.

This has reference to the RFP released by Life Insurance Corporation of India on 4th October, 2017 for 'Call Center Services'. In response to the RFP, 4 proposals from below mentioned bidders were received:

1. Tech Mahindra Ltd.
2. Concentrix Services India Pvt. Ltd.
3. Intelenet Global Service Pvt. Ltd.
4. Tata Business Support Services Ltd.

After eligibility evaluation, following bidders have been found eligible for participation in further evaluation process:

1. Tech Mahindra Ltd.
2. Tata Business Support Services Ltd.

Executive Director (CRM).