

Request for Proposal (Limited Tender) For Supply, Installation and Maintenance of Desktops and Laptops
RFP Ref: LIC/CO/IT-BPR/HW/2024-25/06 Dated: 03.12.2024
Clarification to Pre-Bid Queries

Sr no	RFP Document Reference (Section)	Page Number of RFP	Clause (in brief) of RFP requiring clarification(s)	Brief details/ Query in reference to the clause	LIC Response
1	Payment	Clause E.8 Page no 22	i. 70% of the payment will be made on delivery of the Hardware after the submission of Invoice cum delivery Challan or the Delivery Report (DR) which is generated online from LIC's Module at the location where the hardware has been delivered. ii. 25% payment will be made on installation of Hardware delivered. The Installation Report (IR) will be generated online from LIC's Module at the location where hardware installation has been done and the installation details generated online will be available in the Payment Module of LIC which will be considered for release of installation payment on receipt of claim for Installation Payment from the Vendor. There is no need for submission of hard copy of the installation report. iii. The payment for the balance 5% will be made at the end of warranty period.	Request you to consider 80% on delivery and 20% on installation , and request you please remove the retention.	No Change
2	Delivery	Clause F.3 Page 33	Delivery period - 30 days , Installation 7 working days	Request you to please consider 70 days for delivery and 10 days for installation.	No Change
3	PBG	Clause E.2 Page 20	The PBG should be valid for a period 48 months, excluding claim period of minimum 3 months. The PBG/ part thereof may be invoked for an amount that will be decided by LIC, when the bidder backs-out of any of his obligations as per this RFP, including refusal to service the assets during the warranty period or take up AMC for the equipment supplied if decided by LIC. In case the selected bidder fails to submit performance bank guarantee even after the elapse of 25 days from the time stipulated by LIC. LIC, at its discretion, may cancel the allotment and it will be treated as vendor has backed out.	Request you to please consider BG period for 36 months (36months +3 months claim period)	No Change
4	SLA penalty	Clause E.8 Page 22	Maximum Penalty for Breakdown-20% of the Basic Cost of the hardware	Request you to please consider 5% of the basic cost of the hardware	No Change
5	Technical Annexure- 2D-1	CHIPSET	Latest Compatible chipset - Professional/ Business series	Kindly add chipset Model# as Q670 / Pro665 Chipset	No Change

6	Technical Annexure- 2D-1	MEMORY	Expandable to 64 GB or higher	Need to change Expandability to 128GB	The specifications given are the minimum required. Higher specifications can be quoted.
7	Technical Annexure- 2D-2	CHIPSET	Latest Compatible chipset - Professional/ Business series	Kindly add chipset Model# as Q670 / Pro665 Chipset	No Change
8	Technical Annexure- 2D-2	MEMORY	Expandable to 64 GB or higher	Need to change Expandability to 128GB	The specifications given are the minimum required. Higher specifications can be quoted.
9	Technical Annexure- Laptop	MEMORY	1 * 16 GB DDR4 RAM MODULE 3200 MHz & Above Expandable to 64 GB. 2 DIMM slots	Need to change to 32GB Expandability	No Change
10	Technical Annexure- Laptop	INTERFACE	3 USB 3.2 or higher (including 1 fully functional type C port) RJ45, HDMI, 3.5mm Combo audio jack	We recommend having 4 USB Ports with 1 USB Type C as this will give user liberty to connect more peripherals to laptops	The specifications given are the minimum required. Higher specifications can be quoted.
11	Technical Annexure- Laptop	BATTERY	LI-Ion Battery pack with minimum 7 hours Battery backup At least 49 Wh or higher	We recommend changing to Battery with at least 50WHr as per industry standard. This will further help user to have better battery life. Also we recommend to have long life battery for better performance and longer life	The specifications given are the minimum required. Higher specifications can be quoted.