

## **CUSTOMER INFORMATION SHEET /KNOW YOUR POLICY**

This document provides key information about your policy. You are also advised to go through your Policy Document.

SI. no.	Title	Description in Simple Words (Please refer to applicable Policy Clause Number in next column)	Policy Clause Number
1.	Name of the Insurance Product and Unique Identification Number (UIN)	LIC's Jeevan Tarun (UIN: 512N299V03)	Part A
2.	Policy Number		Part A
3.	Type of Insurance Policy	Non-Linked other than Pure risk and pension	Part B - Definitions
4.	Basic Policy details	Instalment Premium (Rs):     (Taxes, if any, as applicable from time to time are charged extra).	Schedule
		Mode of premium payment:	Schedule
		Premium Payment Term:	Schedule
		Policy Term:	Schedule
		Basic Sum Assured (Rs):	Schedule
		Sum Assured on Death: Sum Assured on Death is defined as Higher of 125% of Basic Sum Assured or 7 times of Annualized Premium	Condition 1.A of Part C
		<ul> <li>Sum Assured on Maturity: Sum Assured on Maturity is equal to a fixed percentage of the Basic Sum Assured for various Options as below:</li> <li>Option 1: 100% of Basic Sum Assured</li> <li>Option 2: 75% of Basic Sum Assured</li> <li>Option 3: 50% of Basic Sum Assured</li> <li>Option 4: 25% of Basic Sum Assured.</li> </ul>	Condition 1.B of Part C
5.	Riders opted, if	< <not (if="" applicable="" is="" not="" opted)="" rider="">&gt;</not>	Schedule
	any	< <rider (as="" and="" by="" for="" name="" opted="" policyholder)<="" td="" the="" uin=""><td></td></rider>	

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		For details of Benefits and Conditions of riders(s), mentioned above, refer Endorsement to this policy.>>	
6.	Policy Coverage / benefits payable	Benefit payable on Death:     Death benefit payable in case of death of the Life Assured during the policy term after the Date of Commencement of Risk but before the stipulated Date of Maturity provided the policy is in-force shall be "Sum Assured on Death" along with vested Simple Reversionary Bonuses and Final Additional Bonus, if any.	Condition 1.A of Part C
		This Death Benefit shall not be less than 105% of total premiums paid upto the date of death.	
		However, in case of minor Life Assured, whose age at entry is below 8 years, on death before the commencement of Risk, the Death Benefit payable shall be return of Total Premiums paid (excluding taxes, any extra premium and rider premiums if any), without interest	
		Survival Benefits:     Provided the policy is in-force, on the Life Assured surviving on each of the respective policy anniversaries, a fixed percentage of Basic Sum Assured shall be payable every year starting from policy anniversary coinciding with or following the completion of 20 years of age and thereafter on each of next four policy anniversaries as per option chosen	Condition 1.B of
		Benefit payable on Maturity:     On Life Assured surviving the stipulated Date of Maturity provided the policy is in-force, "Sum Assured on Maturity" along with vested Simple Reversionary Bonuses and Final Additional Bonus, if any, shall be payable.	Part C
		Surrender Benefits:     The policy can be surrendered by the policyholder after completion of first policy year provided one full year's premium(s) has been paid. However, the policy shall acquire Guaranteed Surrender Value on payment of atleast two full years' premiums and Special Surrender Value after completion of first policy	Condition 1.C of Part C
		year provided one full year's premium(s) has been paid. On surrender of an in-force or paid-up policy, the Corporation shall pay the Surrender Value equal to higher of Guaranteed Surrender	Condition 4 of Part D

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		Value and Special Surrender Value.	
		Options to Policyholders for availing benefits, if any, covered under the policy:     i) Option to choose certain percentage of Survival benefits out of the four available options.	
		ii) Option to take Death Benefit in instalments: This is an option to receive Death Benefit in instalments over the chosen period of 5 or 10 or 15 years instead of lump sum amount under an in-force as well as paid-up policy.	Condition 1.B of Part C
		iii) Settlement Option (for Maturity Benefit): Settlement Option is an option to receive Maturity Benefit in instalments over the chosen period of 5 or 10 or 15 years instead of lumpsum amount under an in-force as well as paid-up policy.	Condition 8 of Part D
			Condition 9 of Part D
7.	Options available (in case of Linked Insurance Products)	Not Applicable	
8.	Option available (in case of Annuity product)	Not Applicable	
9.	Exclusions (events where insurance coverage is not payable), if any.	Suicide Exclusion: The provisions related to claim payment in case of death due to suicide shall be subject to the conditions as specified herein under:  i) If the Life Assured (whether sane or insane) commits suicide at any time within 12 months from the date of commencement of risk, the Nominee or Beneficiary of the Life Assured shall be entitled to 80% of the total premiums paid till the date of death (excluding any extra premium, rider premiums, if any and taxes, if collected explicitly), provided the policy is in force.  ii) If the Life Assured (whether sane or insane) commits suicide within 12 months from date of revival, an amount which is higher of 80% of the	Condition 2 of Part F
		total premiums paid till the date of death (excluding any taxes if collected explicitly, extra premium and rider premiums, if any,) or the surrender value available as on the date of	

10.	Waiting/ lien Period, if any	Bene entit This lapse nothi The provi	eficiary led to a clause ed wit ing sha relaxa sions h due t	all be payable. The of the Life assured any other claim under this e shall not be applicable hout acquiring paid upall be payable under such ation mentioned under the shall not be applicable to suicide.	shall not be policy.  If for a policy or value and policy.  Non-forfeiture	
11.	Grace period	of pr	emium	r Yearly, Half-yearly, Qua n payment r Monthly mode of premiu	-	Condition 7 of Part C
12.	Free Look Period	30 Days				Condition 7 of Part D
13.	Lapse, paid-up and revival of the Policy	• Paid prem polic but s	oremiu -up: iium(s) iiums t y year	ose is the status of the m is not paid within the dall of after at least one has been paid and any oe not duly paid, on comply, this policy shall not be absist as a paid-up policy erm.	full year's y subsequent pletion of first wholly void,	Part B- Definitions  Condition 2 of Part D
		reviv but v of ma	ed dur vithin tl aturity,	policy in lapsed condicting the life time of the life Revival Period and be as the case may be.	Life Assured, efore the date	Condition 3 of Part D
14.	Policy Loan, if applicable	year, pr	ovided d shall	availed after completion one full year's premium be subject to the terms a	ı(s) has been	Condition 5 of Part D
15.	Claims/ Claims Procedure	Brief required     Turn settl	Condition 4 of Part F			
		S Se	ervice	Description of Item / Service	TAT	
			Death claims	Death claims settlements not requiring Investigations Early Death Claims requiring investigations - decision & payment	15 days 45 days	

				Settlement of Maturity		
			Survival,	Claims		
		2	Maturity,	Settlement of Survival	On due	
		-	Annuity	Benefits	date	
			payments			
				payments/Pension		
			Auto	Payments Policy Payments	One month	<u></u>
			Action	information(Survival	before due	
		3	by	Benefits, Maturity	date	
			Insurer	Benefits)		
		• L	ink for do	wnloading claim form	:	
		<u>h</u>	ttps://licind	ia.in/web/guest/downlo	ad-forms	
		_				
				etails, we request yo te www.licindia.in	u to regula	arry
16.	Policy Servicing			nd Time (TAT):		
10.	1 oney oct violing		uiii Aloui	id Tillie (TAT).		
		S	Descriptio	n of Item of Service	TAT	
		<b>No</b>	Post Pol	icy service requests	7 days	
		'		mistakes / corrections	7 days	
				y document		
		2		cancellation and refund	7 days	
				ate of receipt of request	7.	
		3	be complie	Address (KYC norms to	7 days	
		4	Registratio		7 days	
				n, Assignment	,	
		5	Alteration	in original policy	7 days	
		6	Policy Loar	(where applicable)	7 days	
		7		on Policy revival after	7 days	
				III requirements	,	
		8	Issue of	,	7 days	
			certificates		7 daya	
		9		uplicate Policy ue intimation	7 days One	
		'	. Tomium u		month	
					before	
				<b>B</b> 0 1 10 1 10 1	due date	
		11	Surrender Policy	or Partial withdrawal of	7 days	
			Helpline/Ca	all centre number: 91-0	22-68276827	7
		>	SWS LICH	ELP <policy number<="" th=""><th>2&gt; to</th><th></th></policy>	2> to	
			922249222		1/10	
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		>	WhatsApp			
		Car	toot dotoil			
		COL	ntact details			
		> Please contact us at our Branch Office, the				the
			details of			

		(First Page) of the policy docun	nent	
	>	Alternatively please visit <a href="https://">https://</a> to locate your Brach	<u>ch</u>	
	>	Please visit <a href="https://licindia.in/web/guest/dow">https://licindia.in/web/guest/dow</a> downloading applicable forms a documents required including b details.	or	
	>	For updated details , we request visit our website <a href="https://www.licindia.irg">www.licindia.irg</a>	•	rly
17. Griev	rances			
/ Comp	plaints S	Description of Item of Service	TAT	
	1	Acknowledgement to complaint	Immediately	
	2	Action on Complaint and Intimation of decision to the complainant	14 days	
	3	If complaint is NOT resolved, communicate the details to the Policyholder of the options including referring the complainant to Insurance Ombudsman / Consumer Court	14 days from original date of receipt of complaint	
		Contact details of Grieval Officer of the Insurer: You may contact the Grievar Officer on the address as me Part A (First page) of the Policy	nce Redressal ntioned in the Document.	
		Officers can be found on https://licindia.in/web/guest/griev	the below lin	
		Link for registering the grie Insurer's portal:  If you are a registered policy directly register complaint/ grieves status through our Customer www.licindia.in. You can also cod: co_complaints@licindia.com any grievances.	holder you cal vance and trac Portal (website ontact at e-ma	n Part G
		Link for registering: https://ebiz.licindia.in/D2CPM/3 .1272923387.1677050657- 120722208.1677050657#Login		23
		Contact details of Ombudsma You can also approach Insuran		n

whose Address and contact details is given in Part A (First page) of the Policy Document.	
Alternatively the details of Ombudsman can be found on the below link: <a href="https://cioins.co.in">https://cioins.co.in</a>	
022-69038800/69038812	

## Declaration by the Policyholder

I have read the above and confirm having noted the details.

Place: (Signature of the Policyholder)

Date:

## Note:

- i. Product related documents including the Customer Information sheet are available on Corporation's website <a href="https://www.licindia.in">www.licindia.in</a>
- ii. In case of any conflict, the terms and conditions mentioned in the policy document shall prevail.