

**Life Insurance Corporation of India
Central Office, Mumbai**



Corrigendum – 1 dated 25th March 2025

Life Insurance Corporation of India – RFP for onboarding System Integrator (SI) to Implement Digital Rights Management Solution, LIC-CO/IT-DT-BPR/RFP/2024-2025/DRM dated 28 February 2025

This is with reference to the RFP released by the Life Insurance Corporation of India captioned above. Modifications to this RFP are given below:

S. No.	RFP Section	Sub-Section	Pg No.	RFP Clause	Modification Clause
1	3-Activity Schedule	9	11	Last date & time for submission of bids - 27/03/2025, latest by 03:00 PM	Last date & time for submission of bids - 07/04/2025, latest by 03:00 PM
2	3-Activity Schedule	9	11	Bid opening date & time (Eligibility & Technical) - 27/03/2025, 03:30 PM	Bid opening date & time (Eligibility & Technical) - 07/04/2025, 03:30 PM
3	Eligibility Criteria	4	86	The Bidder should have minimum of 2 years of experience in implementing any Digital Rights Management (DRM) Solution to organizations in PSU/ Government/ Private/ BFSI Sector with multiple branches across different locations in India.	Please refer to the Revised Annexure C - Eligibility Criteria
4	Eligibility Criteria	6	86	The proposed OEM product for Digital Rights Management (DRM) should have been successfully running in minimum three organizations for minimum 500 users in each organization during the last 5 years preceding to the date of the RFP.	Please refer to the Revised Annexure C - Eligibility Criteria

S. No.	RFP Section	Sub-Section	Pg No.	RFP Clause	Modification Clause
				PO / Deployment Certificate issued by client to the bidder	
5	Eligibility Criteria	8	86	The bidder and OEM must have a minimum of 10 Cyber Security permanent professionals with relevant internationally recognized certifications and experience in DRM Solution on their payroll.	Please refer to the Revised Annexure C - Eligibility Criteria
6	Section E	Sub Section 2: Detailed Scope of Work: II Digital Rights Management (DRM)	59	The vendor should configure DRM agents to collect and analyze security events and activities on endpoints.	The Clause Stands deleted.
7	Section H	Annexure F, Point No. 20	92	Solution should support all versions of Windows including 7, 10, 11 and future versions	Please refer to the Revised Annexure F - Technical and Functional Requirements
8	Software components not delivered/installed beyond 24 weeks, from the date of the Purchase order, will be dealt with as follows: LIC may cancel the purchase order placed which will be conveyed to the vendor in writing The penalty clause as mentioned in point above will be applicable. Deductions of penalty will be made from any amount payable to the vendor by LIC. Any other amounts that may become recoverable from the vendor will be recovered from any available Bank Guarantee(s)/Performance Bank Guarantees under this bid.	7.Service Level Agreements (SLAs) & Penalties	66	In case of cancellation of orders due to delay in deliveries/installations or deficiency in services etc., besides the penalty being charged, the vendor may also be blacklisted by Life Insurance Corporation of India & may not be allowed to participate in any tenders for a period to be decided by LIC. Also, a lump sum amount as deemed fit by LIC (within the limits of PBG) will be imposed as penalty on the vendor to make good of losses suffered by LIC in terms of business loss and for making alternate arrangements to a maximum of 10% of the cost of that item(s).	In case of cancellation of orders due to delay in deliveries/installations or deficiency in services etc., besides the penalty being charged, the vendor may also be blacklisted by Life Insurance Corporation of India & may not be allowed to participate in any tenders for a period of 3 years. Also, a lump sum amount as deemed fit by LIC (within the limits of PBG) will be imposed as penalty on the vendor to make good of losses suffered by LIC in terms of business loss and for making alternate arrangements to a maximum of 5% of the cost of that item(s).

S. No.	RFP Section	Sub-Section	Pg No.	RFP Clause	Modification Clause
	Recovery of further amounts over and above the available Bank Guarantee(s) etc. will be subject to adjudication at Mumbai. Termination of contract and blacklisting.				
9	Section B	6	13	The proposed OEM product for Digital Rights Management (DRM) should have been successfully running in minimum three organizations for minimum 500 users in each organization during the last 5 years preceding to the date of the RFP. PO / Deployment Certificate issued by client to the bidder	Please refer to the Revised Annexure C - Eligibility Criteria
10	7. Service Level Agreements (SLAs) & Penalties	Penalties on Non-Performance of SLA during contract period - point 12	69	Data retrieval from offline storage	The Clause Stands deleted.
11	Annexure D: Technical Scoring	Point no. 2	88	The bidder should have relevant implementation and operational experience for in scope tools in PSU/Government/BFSI within India from the date of issuance of RFP. 2 - 4 years-> 5 Marks Above 4years-> 10 Marks (Supporting Document: Bidder (SI) should provide Copy of the Purchase order/Work order/engagement letter along with invoices and/or Certificate of completion of the work)	Please refer to the Revised Annexure D - Technical Scoring
12	Annexure D: Technical Scoring	Point no. 3	88	The Bidder during last 5 years preceding to the date of RFP should have supplied, implemented, and supported	Please refer to the Revised Annexure D - Technical Scoring

S. No.	RFP Section	Sub-Section	Pg No.	RFP Clause	Modification Clause
				the DRM Solution for organizations in PSU/Government/Private Sector Firms in India with similar size of LIC. 2 references-> 15 Marks Every Additional reference-> 5 Marks subject to maximum of 25 marks (Supporting Document: Bidder (SI) should provide Copy of the Purchase order/Work order/engagement letter along with invoices and/or Certificate of completion of the work)	
13	Annexure D: Technical Scoring	Point no. 4	88	The bidder must have supplied, installed, implemented, and managed the DRM solution for minimum of 300 endpoints in PSU/Government/BFSI. 2 references-> 15 Marks Every Additional reference-> 5 Marks subject to maximum of 25 marks (Supporting Document: Bidder (SI) should provide Copy of the Purchase order/Work order/engagement letter along with invoices and/or Certificate of completion of the work)	Please refer to the Revised Annexure D - Technical Scoring
14	Annexure D- Technical Scoring	Point no. 5	88	The bidder/OEM must have 10 Cyber Security permanent professionals with minimum 3 resources with experience on DRM Solution on their payroll with relevant certifications	Please refer to the Revised Annexure D - Technical Scoring

These amendments will form a part of the RFP/Tender for onboarding System Integrator (SI) to Implement Digital Rights Management Solution, LIC-CO/IT-DT-BPR/RFP/2024-2025/DRM dated 28 February 2025. All the bidders are requested to take note of the amendments and respond accordingly.

Executive Director (IT/DT)