

To,

Dear Sir,

Sub: Tender for Supply and Installation of Surveillance Cameras at Investment Department, Malleshwaram, Bangalore.

With reference to the above, Sealed tenders are invited for Supply and Installation of Surveillance Cameras at Investment Department, Malleshwaram, Bangalore. The schedule of quantity with terms and conditions are enclosed. You are requested to submit the same duly filled-in with your relevant documents/brochure and certificates etc. in sealed envelope so as to reach the below given address on or before 25.03.2025 at 15.00 hrs along with EMD amount of Rs 12000/- paid in the form of cash at the Divisional Office cash counter at Accounts department under the account code 11113400 or draft of Rs 12000/- drawn in favour of LIC of India. The tender will be opened on 25.03.2025 at 15.30 hrs. The envelope should be super scribed as "Tender for Supply and Installation of Surveillance Cameras at Investment Department, Malleshwaram, Bangalore". The filled in quotations is to be submitted to

The Manager (Estates)
LIC of India, Divisional Office-I,
2nd Floor, Jeevan Prakash Building,
J.C.road, Bangalore-560002.

The contractor should ensure that the tender should reach us on or before the date and time mentioned above during office hours and no consideration shall be given for postal or any other kind of delays.

The Senior Divisional Manager, LIC of India, DO-I, Bangalore reserves the right to accept/reject any tender without assigning any reason whatsoever.

Thanking you,

Yours faithfully

H.C.C.
Manager (Estates)



O.S./Estates Department

Divisional Office-1, P B NO.6694, II FLOOR

JEEVAN PRAKASH, J.C.Road, Bangalore-02

GENERAL TERMS AND CONDITIONS

1. The tender form should be completed and sent so as to reach our office on or before the last date. Quotation not received within the stipulated time & date will be summarily rejected.
2. Model, Make & Specifications as per "Annexure C" must be clearly stated.
3. The contract may be allotted for – Installation of CCTV units and 4 years AMC after expiry of the minimum warranty period of 1 year.
4. Tender will be awarded for installation of CCTV Units on the basis of total cost of Annexure B.
5. Any dispute arising out of or relating to this tender shall be deemed to have arisen at Bangalore and shall be subject to adjudication by a Court in Bangalore.
6. If, after the supply, it is discovered that the equipment supplied do not conform to the specifications, such equipment may be rejected at the supplier's cost who will have to supply the equipment exactly according to specifications and in the event of non compliance with this condition, the Corporation shall be at liberty to take such action as it may deem fit, in addition to penalizing the supplier of such additional cost as may be incurred by it in replenishing it with supplies from other sources. Stores rejected after receipt will have to be taken back necessarily by the supplier at their own risk and cost.
7. If a supplier fails to deliver the machine on or before the date specified, the Corporation reserves the right to purchase the machine from other company and in such case, the erring supplier has to make good the loss.
8. Any tender not complying partly or wholly with the terms and conditions shall be liable for rejection.
9. The tenderer shall remove all debris etc. wash and clean the floors at their own cost and hand over the site in proper manner on completion of work.
10. The tenderer shall make adequate arrangements for Watch and Ward of his materials and ensure safety, breakage and any theft of material fixed or unfixed by them.
11. The work executed should be got approved by the Corporation and the tenderer shall rectify any bad workmanship pointed out at any stage and remove from site all the rejected materials immediately.
12. The tenderer shall be responsible for application of labour laws, compensation for injury and accident to person, whether employed by them or by their sub-contractor(s).



O.S./Estates Department

Divisional Office-1, P B NO.6694, II FLOOR

JEEVAN PRAKASH, J.C.Road, Bangalore-02

13. The tenderer shall ensure that no damage is caused to Corporation's property/ or any decorative structure/fittings, while carrying out the work. The tenderer will have to rectify/make good such damages at their cost.
14. The tenderer shall ensure that the workmen employed by them for execution of the work are suitably covered against Workmens' Compensation Act or ESI and other legislative enactments applicable for such works and the Corporation shall not be liable for payment of any compensation etc. in this regard.
15. The work shall be carried out as per Corporation's instructions and the work which creates noise/disturbances are to be carried out during non-office hours and no extra payment shall be made on this account.
16. The tenderer shall give due notice to the Corporation to check the measurements of any work, which is likely to be hidden before covering the same.
17. Statutory deductions like Income Tax and other applicable taxes shall be deducted at source from each payment of the tenderer.
18. In case the delay in completion of the work pertains to the Corporation, Corporation will grant extension of time for completion of work and the tenderer shall not make claim for compensation & damages in relation thereof.
19. The Corporation is not bound to accept the lowest tender and reserves the right to accept or reject any or all the tenders without assigning any reasons whatsoever. Conditional tenders are liable to be rejected. The quantity mentioned are subject to change or cancelled altogether as per discretion of the Competent Authority.
20. No interim payment will be made.
21. Full and final payment shall be made after successful completion of the work and after adjustment of deductions mentioned hereinabove and deductions of TDS etc. as per rules.

**NOTE:- Copy of certificate of Equipment i.e UL/CE/FCC/MIC
Copy of document of authorization from manufacturer.**

Sr.Divisional Manager



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JEEVAN PRAKASH, J.C.Road, Bangalore-02

Special Terms and Conditions

- 1) The sealed quotation should be super scribed as "Tender for Supply and Installation of Surveillance Cameras at Investment Department, Malleshwaram, Bangalore" and addressed to the Sr.Divisional Manager, LIC of India, "Jeevan Prakash Building" Divisional Office-I, J.C.raod, Bangalore-560002. So as to reach before 15.00 hours on 25.03.2025 and the will be opened on 25.03.2025 at 15.30 hours. The tender should be accompanying with EMD amount of Rs 12000/- by DD or LIC cash receipt. The details of contract of AMC of CCTV are mentioned hereunder;
- 2) After acceptance of the contract, the EMD paid by the successful tenderer shall be retained as the part of the Security deposit. Tenderer has to deposit 5% of the accepted tender amount as the Security deposit which will carry no interest. The 50% security deposit will be refunded after defects liability period of **One year** after recoveries of dues etc. if any and another 50% will remain with us till the tenancy of AMC period. Presently the agency has to provide four years AMC Non-comprehensive type after one year of guarantee period-Total 5 years.
- 3) Earnest Money Deposit (EMD) will be forfeited in case the tenderer refuses to execute the order, either full or part, if placed at the quoted rates. In that event LIC may decide/debar/blacklist the concerned supplier and the decision will be final and binding on all concerned.
- 4) EMD of the tenderer/s getting the order will be adjusted against Security deposit on vender's request or refunded without any interest, on submission of the Bank Guarantee/Demand draft of the requisite value.
- 5) EMD of the tenderers not getting orders will be refunded without any interest within 30 days from the date of finalization of the orders. Once the tender is submitted, no tenderer will be allowed to withdraw the tender. Even then if, any tenderer withdraws the tender, EMD of that tender will be forfeited in full.
- 6) Any error on the part of the tenderer while quoting the rates will not be accepted as an excuse for refusal to execute the order for any or all items, if order is placed on the basis of the quoted rates. For refusal of the order, the EMD of the tenderer will be forfeited by us.
- 7) Tenderer will have to essentially mention the product name of the company whose products is to be supplied and the country of origin of the product along with the technical specifications. They will also have to submit certificate in respect of country of origin.



O.S./Estates Department

Divisional Office-1, P B NO.6694, II FLOOR

JEEVAN PRAKASH, J.C.Road, Bangalore-02

- 8) Tendering firm has to submit a certificate from the manufacturers along with technical specifications that they are the authorized agent for the sale and service of their product and manufacturer undertakes to support the after sales service of the product.
- 9) Tenderer will have to submit a certificate from the manufacturer that the spare parts for the supplied product will be available for after sales service.
- 10) The tenderer must sign each page of terms & conditions enclosed herewith as confirmation of acceptance of our terms & conditions.
- 11) The rates quoted for door delivery and installation should be inclusive of all taxes including Octroi, VAT, etc wherever applicable. No separate payment of whatsoever nature will be made other than the rates quoted. The Contractors shall be responsible to pay all statutory levies imposed by the State and Central Government such as Income tax/Sales Tax/GST/ Sales Tax on works contract, Value Added Tax (VAT), Excise Duty, Octroi etc. and the rates quoted in the tender shall allow for the same. No reimbursement whatsoever shall be made to the contractors on account of any taxes or duties or increase in the taxes/duties by act of any legislation.
- 12) Rate should be valid for Three months from the date of finalization of rates/Issuance of approval letter.
- 13) Within validity period of three months, the vendor is supposed to consider for supply approved products on the same approved rates in case of further requirements intimated by the Life Insurance Corporation of India, DO-I, Bangalore.
- 14) Rate should be on F.O.R basis inclusive of all taxes, Installation, Packing & Transportation charges to our office destination.
- 15) All products will stand for minimum one year on site, for all comprehensive warranty against all manufacturing defects. During the warranty period the vendor shall have to provide quarterly preventive service and shall have to attend to all break-down calls within 24 hours under AMC.
- 16) Tenderer has to submit the details of the annual maintenance contract to be provided, stating the charges for such services as per Annexure 'B'. One service in each quarter has to be provided in addition to breakdown/complaint call.



O.S./Estates Department

Divisional Office-1, P B NO.6694, II FLOOR

JEEVAN PRAKASH, J.C.Road, Bangalore-02

17) For any problem arising in functioning of CCTV, shall be rectified by the service engineer within 24 hours from the time of lodging complaint.

The time which will be treated as the time of lodgment of the complaint will be the 1st Call on mobile or the time of 1st e-mail sent to the service centre in this regard. In case of failure in providing service within the above time frame, Corporation has the discretion/reserves the right to impose penalty as mentioned hereunder:

S.No	Period of delay	Penalty
1	1-7days excluding date of lodgment of complaint	₹500 per day
2	From 8 th day to 30 days	₹750 per day
3	More than 30 days	₹1000 per day

The penalty amount will be recovered from the AMC payment/Performance Bank Guarantee lying with Divisional Office. Complaint(s) will be deemed to be resolved only on the availability of the Customer Call Report (CCR) signed by both the service engineer and Corporation's authorized official, confirming that the complaint is resolved. Date and time of resolution of the complaint shall be indicated clearly.

18) Vendor will have to provide separate Service Engineer support along with the address and phone numbers of service centers.

19) The CCTV will be supplied by the vendor at our office within **fifteen days** from the date of placing the order and installation of the same must be completed within next **fifteen days** from date of supply/delivery.

20) In the event of delayed delivery/installation of CCTVs after the stipulated period, the vendor shall be liable to pay liquidated damages at a percentage of the total order value subject to minimum of Rs.500/- and maximum of 3% as detailed below:

- @ 1% for the first week
- @ 2% for the second week
- @ 3% for the third week & above

For calculating the delay as above, part of the week will be considered as full week. Delay in the delivery obligations may also attract any or all of the following action in addition to the above:

- Forfeiture of deposits
- Imposition of penalty
- Termination of contract



O.S./Estates Department

Divisional Office-1, P B NO.6694, II FLOOR

JEEVAN PRAKASH, J.C.Road, Bangalore-02

- 21) The liquidity damages as mentioned above may not be enforced if the contractor applies for extension of time mentioning the reasons for such extension. Corporation may grant such extension in case it is found that the contractor is not at fault for extending the work beyond the stipulated date of completion.
- 22) Tenderer must arrange to obtain Entry Permits, Road Permits and Certificates that might be required, from all concerned local/other authorities for final delivery and should not look to Corporation to obtain such entry permits. Delay arising in the final delivery because of delay in obtaining such permits and certificates for whatsoever reasons will also attract penalty under Clause 20 of the tender.
- 23) The tenderer shall be solely responsible for any damages arising during transit. Any damages arising on delivery or while installing the CCTV for whatsoever reasons should be made good forthwith.
- 24) The tenderer will have to submit documentary evidences confirming that they have **minimum 3 years experience** in providing security equipment system.
- 25) The tenderer will have to submit documentary evidences confirming Registration with Sales Tax, Service Tax or any other statutory obligation required to be complied by the vendor.
- 26) The tenderer should have local service provider i.e in Bangalore.
- 26) Non submission of Technical Bid "A" requirements is liable for rejection.
- 27) Total amount quoted in "Annexure B" will be taken into consideration for Financial Bid.
- 26) The sealed quotations should be addressed to following addressee with superscription of subject of work.

To,

Sr.Divisional Manager,
LIC of India, Divisional Office-I,
"Jeevan Prakash", J.C.Road,
Bangalore-560002.

Annexure 'A'
(Technical Bid for CCTV-Optional Requirement)
General Requirements for Supply of: CCTV with Comprehensive Annual Maintenance Contract for Four (4) years after wxpiry of warranty period of One (1) year

S.No	General Requirements	Tenderer's Response
1	Name of the manufacturing firm	
2	Whether the letter of the manufacturing firm Authorizing the tenderer to quote on behalf of them is enclosed	
3	Whether the letter of the firm confirming the validity of rates during the supply is enclosed	
4	Whether certified copy of registration confirming that the tenderer is in the business for last 3 years is enclosed	
5	Whether the order copies for having executed such orders earlier by the tenderer in any one of the preceeding 3 Financial Years is enclosed	
6	Whether the list of clients of the tenderer is enclosed	
7	Whether the firm has in house facility for maintenance and testing of equipment as per specification	
8	Whether the firm has its service centre in Bangalore	
9	Whether the machine is strictly as per specification given in Annexure 'C'	
10	Indicate whether Non Comprehensive extended AMC upto 5 years will be taken	

Signature of Authorized Signatory of the Company

Name and Seal:

Name of the Contact Person:

Tel/Mobile No:

ANNEXURE 'B'				
TECHNICAL SPECIFICATIONS FOR CCTV				
Sr.No	Description	Unit	Qty	Rate
1	24-HDD ,SAS, Hot-Swap * Max 256 IP Camera Inputs Standard dual controller for hardware redundancy * Max 512 Mbps Incoming/recording/forwarding Bandwidth 64-bit-High-performance multi-core processor * Supports RAID 0/1/5/6/10/50/60/JBOD, global and private Hot standby SAS cascade for expanded storage space * Modular & Drawer-like Design Make: CP Plus; Model: CP-UVS-G24R-J	No.	1	
2	Surveillance Hard Disk 10 TB (For 5 years backup for 6 camera) Make: Seagate	Nos	14	
3	8 Port Gigabyte LAN switch	No.	1	
4	22" LED Display with HDMI port with mounting Bracket	No.	1	
5	HDMI - CAT6 150 mtr convertor	No.	1	
6	18U Floor Rack with FAN, PDU, 2 Tray & Accessories, Size Dimension 600W mm x 800D mm Make: WQ	No.	1	
7	CAT6 cable with accessories and laying charges	Mtr.	150	
8	Supply of Three line series 2 Megapixel 40 mtr , IP-based Dome Network camera with inbuilt Audio Make: CP Plus	Nos.	6	
9	Comprehensive AMC for Existing setup with 6 cameras for 5 yrs	No.	1	
10	Installation & Commissioning charges	Nos.	1	
11	Buyback of 3 cameras, 18" LED Monitor & 8 channel NVR	Nos.	1	
	Total			

ANNEXURE 'C'

TECHNICAL SPECIFICATIONS FOR CCTV

Sr.No	Description	Unit	Qty
1	24-HDD ,SAS, Hot-Swap * Max 256 IP Camera Inputs Standard dual controller for hardware redundancy * Max 512 Mbps Incoming/recording/forwading Bandwidth 64-bit-High-performance multi-core processor * Supports RAID 0/1/5/6/10/50/60/JBOD, global and private Hot standby SAS cascade for expanded storage space * Modular & Drawer-like Desigh Make: CP Plus; Model: CP-UVS-G24R-J	No.	1
2	Surveillance Hard Disk 10 TB (For 5 years backup for 6 camera) Make: Seagate	Nos	14
3	8 Port Gigabyte LAN switch	No.	1
4	22" LED Display with HDMI port with mounting Bracket	No.	1
5	HDMI - CAT6 150 mtr convertor	No.	1
6	18U Floor Rack with FAN, PDU, 2 Tray & Accessories, Size Dimension 600W mm x 800D mm Make: WQ	No.	1
7	CAT6 cable with accessories and laying charges	Mtr.	150
8	Supply of Three line series 2 Megapixel 40 mtr , IP-based Dome Network camera with inbuilt Audio Make: CP Plus	Nos.	6
9	Comprehensive AMC for Existing setup with 6 cameras for 5 yrs	No.	1
10	Installation & Commissioning charges	Nos.	1
11	Buyback of 3 cameras, 18" LED Monitor & 8 channel NVR	Nos.	1