



Life Insurance Corporation of India

OS Department, 7th Floor, "Jeevan Prakash Building- Relied Road, AHMEDABAD

TENDER FOR "Comprehensive Annual Maintenance Contract" of Existing CCTV Systems Installed at different Location under Divisional Office, AHMEDABAD

Issued To M/S.....

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Last Date of submission of tender: 23.06.2025 time 16.30pm



Life Insurance Corporation of India

OS Department, 7th Floor, "Jeevan Prakash Building- Relied Road, AHMEDABAD-380001

**Sub: TENDER FOR COMPREHENSIVE ANNUAL MAINTENANCE OF CCTV SYSTEMS INSTALLED AT
DIFFERENT LOCATIONS UNDER DIVISIONAL OFFICE, AHMEDABAD**

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Tender No.6

Ref: OS/Tender /CCTV/CAMC

Date: 09.06.2025

M/S _____

Dear Sir,

RE: TENDER FOR COMPREHENSIVE ANNUAL MAINTENANCE CONTRACT OF CCTV SYSTEMS INSTALLED AT DIFFERENT LOCATIONS UNDER DIVISIONAL OFFICE, AHMEDABAD.

Tender in sealed envelope are invited from empanelled vendor of AHMEDABAD Division for CAMC of existing CCTV system (List Enclosed) along with an amount of ₹ 2600/--(₹ Two Thousand six hundred only) in the form of Demand Draft favoring "Life Insurance Corporation of India" payable at AHMEDABAD as Earnest money Deposit (Refundable) & ₹ 118/- (GST inclusive) as Tender fee. Tender received without EMD are liable for rejection.

The tender in sealed envelope super scribed name of the work should be submitted to- **LIC of India, Divisional Office, 7th floor, Jeevan Prakash Building, Tilak Road, AHMEDABAD (Gujarat)** on or before 23/06/2025 at 16.30 hrs. Tenders received after due date & time will not be considered in any circumstances. The tenders will be opened on 24/06/2025 at 11:30 hrs. tender or vendor can present in office at the time of opening of tender, but he should carry ID card. The Life Insurance Corporation of India is not bound to accept the lowest tender and reserves the right to reject any or all tenders without assigning any reason thereof.

ENCL: Tender Copy

Yours Faithfully



Sr.Divisional Manager

* Extended up to 4/7/2025
** Tender will be open 7/7/2025

BK Shh
ne (as)



LIC OF INDIA-DIVISIONAL OFFICE, O.S. DEPARTMENT-JEEVAN PRAKASH BUILDING-RELIEF ROAD-AHMEDABAD

Terms & Condition

- 1. Tender Fee:** An amount of ₹ 118.00 (inclusive GST) in the form of cash/DD should be deposited as tender fee (Non Refundable) along with tender form.
- 2. EARNEST MONEY:** The tender shall accompany an Earnest Money Deposit of ₹ 2600/- (Rs. Two Thousand six hundred only.) in the form of Demand Draft in favor of Life Insurance Corporation of India payable at AHMEDABAD. Tender not accompanied with EMD shall be rejected. The EMD of unsuccessful tenderer shall be refunded after finalization of tender process.
- 3. SECURITY DEPOSIT:** Successful tenderer shall have to pay 5% of tender value as security Deposit withi 10 days from the acceptance letter of tender and same will be retained with LIC of India till the expiry of the contract without earning any interest.
- 4. VALIDITY:** (a) The tender shall be valid for our consideration for a period of 90 days from the last date of receipt of the tender.
(b) Contract Period:- The CAMC of CCTV after approval by committee shall be valid for minimum period of 2 Years from date of commencement of tender. Thereafter the term can be extended for a further period of 1 year on mutual consent on same terms and conditions..
c) Pre Check: The tender has to arrange visit of all locations for Pre-Check of CCTV system before submission of tender. Any defect found during pre check which is to be reported to the corporation before filling of the tender.

5 CONDITIONS FOR CAMC:

- a. The each unit shall be serviced minimum once in 3 month & service report should be duly signed and stamped by the user.
- b. In case of any defect cropped up, it shall be attended within 48 hours on receipt of information/complaint over telephone/mobile phone or email as & when required.
- c. Payment will be made on half yearly basis after receiving bills in duplicate along with duly signed and stamped service reports mentioning that maintenance is done satisfactorily.
- d. Firm/company has to submit the copy of photo ID card of service engineer responsible for maintenance of unit on behalf of vendor & SE should carry the authority letter to produce before the user at the time of carry out service.
- e. CAMC should include cleaning of machine as well as all cameras thoroughly & checking of all components related to unit.

f. **TERMS OF PAYMENT:** Payment for CAMC will be made on quarterly basis after rendering the maintenance services to all machines falling under contract, (preventive and breakdown) to the satisfaction of LIC. Pre-receipted invoice along with the copy of service reports duly signed by consignee are to be submitted to the Divisional Office AHMEDABAD for making the payments. 5. GST: The rates are inclusive of GST at prevailing taxes & no extra amount will be paid for this account.

6. The vendor shall be fully responsible for any mishap, Accident, Theft etc on all sites during the work. He shall follow the provision of the workman's compensation act.

7. LIC reserves the right to reject one or all the tenders or issue part/full quantity orders without assigning any reason thereof. LIC also reserve the right to distribute the work among various venders at the sole discretion of the Divisional Manager In charge, LIC DO – AHMEDABAD.

8. Breakdown Complaints & Its Resolution: The breakdown will be communicated over telephone/Mobile or e mails to the vendor/authorized representative of vendor. Record of the complaint shall be maintained by LIC and will be binding on vendor. On lodgment of complaint the complaint should be resolved within 24 hrs or next working day of LIC for local offices and 48 hrs. for out station offices of complaint. No extra charge will paid for such visit.

9. **ARBITRATION:** All disputes arising out of this contract shall be referred to arbitration. Notice for such arbitration in writing, must be given by the party seeking name, specifying all the points in disputes for arbitration. Preferably, there will be sole arbitrator agreed by both the parties out of a panel of three selected by LIC. Failing which each party should choose its own arbitrator out of this panel. The arbitrators shall before proceeding with the arbitrator nominate an umpire. The arbitration will be governed by the Indian Arbitration Act 1940. However, no arbitration shall be started until after completion of work unless the vendor undertakes to continue in the usual way in the meantime.

10. **Termination of Contract:** If it is found that the vendor is not providing satisfactory services or not attending the complaints after repeated instructions NOR RESPONDING properly, The CAMC contract can be terminated by LIC any time on 1 month notice to vendor.

11. Conditional tender is liable to be rejected.

NOTE: Please send this form duly sign & seal as

VENDOR'S SEAL/SIGNATURE

Sr .Divisional Manager



OS Department, 7th Floor, "Jeevan Prakash Building- Relied Road, AHMEDABAD-380001

Schedule of Quantities :-- The estimated Rates of Spares for proposed CCTV should be given in the following schedule of quantities. The tenders shall quote their lowest offer inclusive of GST & charges, which shall be applicable for all the machines as per the list (as & when required):

Particulars of CCTV Cameras in BOs						
Sr. No	Branch	Product				
		Dome Verifocal CCTV	Do me CCT V	NVR with HDD	Monitor	Rack
1	CLIA (SSO-837)	2	1	1	1	1
2	Asarwa branch(ASARWA-83Y)	1	1	1	1	1
3	Ashram Road branch (DIST_873)	2	3	1	1	1
4	Ashram road branch(CBO-8_850)	2	3	1	1	1
5	Bavla branch(BAVLA-83Q)	2	2	1	1	1
6	Bopal Branch (SSO-83Z)	2	1	1	1	1
7	CBO-7/839 CG Road	3	2	1	1	1
8	SSO-843-CTM	2	1	1	1	1
9	Dehgam Branch(DEHGAM-83S)	1	3	1	1	1
10	Dhandhuka branch(DHANDHUKA-84B)	3	2	1	1	1
11	F & A DEPT, Canteen Hall Relied Road	4	0	1	1	1
12	Ghatlodiya (SSO-83T)	1	2	1	1	1
13	Sardar Nagar (SSO-83U)	1	2	1	1	1
14	Isanpur branch (ISANPUR -8001)	2	4	1	1	1
15	Mansi circle (SSO-841)	2	1	1	1	1
16	Maninagar branch(CBO-10_852)	2	4	1	1	1
17	Naranpura Branch (NARANPURA 83T)	2	3	1	1	1
18	P & GS-G701-Naranpura	2	1	1	1	1
19	Naroda Branch(NARODA-83U)	2	5	1	1	1
20	Odhav Branch (ODHAV-83P)	2	1	1	1	1

21	Paldi (SSO-840)	2	1	1	1	1
22	Prahladnagar (SSO-842)	2	1	1	1	1
23	Rakhiyal branch(RAKHIYAL-83M)	2	4	1	1	1
24	Relief Road(CAB-853)	3	0	1	1	1
25	Relief Road(CBO-1_836)	1	1	0	0	0
26	Relief Road(CBO-3_838)	2	1	1	1	1
27	Relief Road(CBO-4_841)	1	3	1	1	1
28	Relief Road(CBO-5_842)	3	1	1	1	1
29	Relief Road(CBO-6_843)	1	3	0	0	0
30	Relief Road(CBO-9_840)	3	0	1	1	1
31	Relief Road(CBO-11_854)	3	0	1	1	1
32	Relief Road(CBO-12_856)	1	3	1	1	1
33	Relief Road(CBO-14_83Z)	2	1	1	1	1
34	RTO Branch (CBO-13_857)	2	3	1	1	1
35	Sabarmati branch(SABARMATI-84D)	2	2	1	1	1
36	Sanand Branch (SANAND--84C)	1	3	1	1	1
37	Jeevan Vikas Building	6	0	1	1	1
38	Vastrapur - 83X- Jeevan Vikas Building	2	4	1	1	1
39	CBO-2/837- Jeevan Vikas Building	2	2	1	1	1
40	Vasna Branch (VASNA - 83N)	2	5	1	1	1
41	Viramgam (Viramgam-84A)	1	3	1	1	1
42	Jeevan Abha Building	1	7	1	1	1

Particulars of CCTV Cameras of Building CAMC CONTINUED WITH PURCHASED VENDOR (NOBLE Enterprise)

Sr.NO.	Name of Building	DVR	Bullet Camera	HDD	Switched Link	SMPS	9U Racks	LCD
1	Jeevan Prakash Building	2	27	2	1	8	1	2
2	Jeevan Prabha Bldg	1	7	1	0	7	1	1
3	Jeevan Jyoti Bldg.	1	8	1	0	8	1	1



OS Department, 7th Floor, "Jeevan Prakash Building- Relied Road, AHMEDABAD-380001

Financial Bid

Financial Bid-Annexure -B

Total Annual CAMC Charges for ALL CCTV cameras as per list attached	CAMC charges – Per Quarter. (without GST) – Amt. in figure	CAMC charges – Per Quarter. (without GST) – Amt. in words

GST Rate:-

Payable Quarterly at the end of service period subject to submission of duly sign & seal service call report subject to vender had provided satisfactory services in that period.

Vender's Seal & Signature



List of locations where CCTV Cameras are to be installed.

Sr. No.	Name of B.O.	Address of B.O.	Cameras in remaining B.O.
1	CBO-1/836	Relief Road, Ahmednabad	2
2	CBO-2/837	Satellite Road, Nr. Bimanagar, Ahmedabad	4
3	SSO-837	Nr. AEC, 132 ft Ring Road, Ahmedabad	3
4	CBO-3/838	Relief Road, Ahmednabad	3
5	CBO-4/841	Relief Road, Ahmednabad	4
6	SSO-841	Judges Bungalow, Ahmedabad	3
7	CBO-5/842	Relief Road, Ahmednabad	4
8	SSO-842	Prahladnagar, Ahmedabad	3
9	CBO-6/843	Relief Road, Ahmednabad	4
10	SSO-843	CTM, Narol High way, Ahmedabad	3
11	CBO-7/839	C.G. Road, Ahmedabad	5
12	CBO-8/850	Ashram Road, Ahmedabad	5
13	CBO-9/840	Relief Road, Ahmednabad	3
14	SSO-840	Paldi cross Road, Ahmedabad	3
15	CBO-10/852	Ramabaug Road, Maninagar, AHmedabad	6
16	CBO-11/854	Relief Road, Ahmednabad	3
17	CBO-12/856	Relief Road, Ahmednabad	4

18	CBO-13/857	Nr. RTO Office Subhash Bridge, Ahmedabad	5
19	CBO-14/83Z	Relief Road, Ahmedabad	3
20	SSO-83Z	Bopal, Ahmedabad	3
21	CAB/853	Relief Road, Ahmedabad	3
22	DIST/873	Ashram Road, Ahmedabad	5
23	RAKHIYAL-83M	Hira Tower, Rakhial, Ahmedabad	6
24	VASNA-83N	Silver Star Complex, Vasna, Ahmedabad	7
25	ODHAV-83P	Sardar Patel Mall, Nikol gam Rd., Odhav, Ahmedabad	3
26	BAVLA-83Q	S M Patel Mkt., Station Road, Bavla, Dist. Ahmedabad	4
27	DEHGAM-83S	Nr. Shah Machinery, Dehgam, Dist. Ahmedabad	4
28	NARANPURA-83T	Nr. Ankur Cross Rd., Naranpura, Ahmedabad	5
29	SSO-83T	Ghatlodiya, Ahmedabad	3
30	NARODA-83U	Galaxy Avenue, Naroda, Ahmedabad	7
31	SSO -83U	Nr. Sardar Nagar Bus Stop, Hansol, Ahmedabad	3
32	VASTRAPUR-83X	Satellite Rd., Nr. Bimanagar, Ahmedabad	6
33	ASARWA-83Y	Relief Road, Ahmedabad	2
34	VIRAMGAM-84A	Nr. S T Stand, Viramgam, Dist. Ahmedabad	4
35	DHANDHUKA-84B	Opp. S.T. Bus Stop, Dhandhuka, Dist. Ahmedabad	5
36	SANAND-84C	Opp. S.T. Bus Stop, Sanand, Dist. Ahmedabad	4
37	SABARMATI-84D	Nr. RTO Office Subhash Bridge, Ahmedabad	4
38	ISANPUR-8001	Nr. Post Office, Isanpur, Ahmedabad	6
39	P & GS-G701	Nr. Ankur Cross Rd., Naranpura, Ahmedabad	3
40	JEEVAN VIKAS BLDG.	Satellite Rd., Nr. Bimanagar, Ahmedabad	6
41	CANTEEN HALL, Jeevan prakash bldg.	Relief Road, Ahmedabad	2

42	F & A DEPTT, ADO	Relief Road, Ahmednabad	2
43	Jeevan Abha STC	Relief Road, Ahmednabad	8
	TOTAL		175