LIC

भारतीय जीवन बीमा निगम
LIFE INSURANCE CORPORATION OF INDIA
ERM-IT-CSD DEPARTMENT, CENTRAL OFFICE, JEEVAN SEVA BUILDING,2ND FLOOR, S.V.ROAD, SANTACRUZ (W), MUMBAI- 400 054

Ref: CO-ERM/IT/CSD/Modification-2   **Date: 29.07.2025**

Modification – 2: On-boarding Cyber Security Knowledge Partners for Awareness Training sessions for Employees, Agents, Vendors, Customers and other Stakeholders
Reference No.: CO-ERM-IT-CSD-2025-2026/IS Awareness dated 18th June, 2025

This is with reference to the RFP released by the Life Insurance Corporation of India on 18th June, 2025 captioned above. Further modifications to this RFP are given below:

SL NO	BID DOCUMENT PAGE NO., CLAUSE NO.	ORIGINAL TENDER CONDITION	MODIFICATIONS/REVISED CONDITION (INDICATED IN BOLD)
1.	Annexure-F	Commercial Bid Document-Knowledge Partner-V1.1.xls	Commercial Bid Document-Knowledge Partner-V1.2.xls
2.	Page -11	Last date of Submission of bids 30th July 2025, latest by 4 PM	Last date of Submission of bids 8th August 2025, latest by 4 PM
3.	Page -11	Bid Opening date and time 30th July 20525, latest by 4.15 PM	Bid Opening date and time 8th August 2025, latest by 4.15 PM

These amendments will form a part of the RFP for On-boarding Cyber Security Knowledge Partners for Awareness Training sessions for Employees, Agents, Vendors, Customers and other Stakeholders of Reference No.: CO-ERM-IT-CSD-2025-2026/IS Awareness dated 18th June 2025. All the bidders are requested to take note of the amendments and respond accordingly.

Bidders have to use the revised & new formats for filling up the required information. Please note that, if the same has not been done, the bid is liable to be rejected.

Enclosures:
1. Modification – 2
2. Revised Commercial bid workbook (Commercial Bid Document-Knowledge Partner-V1.2.xls)
3. Addendum-2: Revised

Executive Director (ERM) & CRO

Terms and conditions related to payment

Milestones to be completed	Details of activities	Bifurcation of payments
Implementation of LMS Platform (First Year Cost)	1. Licenses 2. Installation 3. Fine tuning as per LIC's requirement 4. Testing in UAT environment 5. GO-LIVE of the platform 6. Integration with PAM, IAM, SIEM, DAM, Intranet portal of LIC and HRMS module	• 60% on installation and Testing of UAT and sharing of license certificate • 30% upon GO-Live of the project • 10% upon post six months of Go Live of the Module completion
Creation and upload of contents (Cost to be distributed across 5 years	1. Creation of all contents in Hindi and English Medium 2. Audio, video (all formats to be provided and uploaded) 3. Implementation of Access control 4. Implementation of Role Based Access to the contents of the module 5. Annual updation of contents	Not Applicable
Conduct of Annual Training and Quiz (Cost to be distributed across 5 years	Approval of Webinars, Audio, Presentations, SMS, Emails, Flyers, brochures, social media coverage etc. covering employees, agents and vendors and ensure its upload	Not Applicable
	Approval of SMS, small video, SMS, Emails, social media coverage etc. for customers	Not Applicable
	Cyber Jagrookta Diwas	Not Applicable
	Quiz and Assessment	Not Applicable
	Tabletop Exercises	Not Applicable
	Feedback (Above 3.0 out of 5)	Not Applicable
On-Site Trainer (Full Time to be available in LIC premises) (Cost to be distributed across 5 years	Daily attendance, Imparting Training to all sections, Preparation of training schedule, Tracking, monitoring and review of user participation, liasioning with stakeholders for completion of training and quiz, achieve feedback, SLA monitoring	Not Applicable Quarterly payment
On-site System Administrator (Cost to be distributed across 5 years	Daily attendance, achieve high availability of 99.999 %, Support in implementation of various patches related to OS, Database and application, day-to-day operation, managing changes, tracking implementation of changes as suggested by LIC, feedback, SLA monitoring	Not Applicable Quarterly payment
Annual Maintenance charges including change management (Cost to be distributed across 4 years		Not Applicable

Executive Director (ERM) & CRO