

**RESPONSE TO BIDDER QUERIES-3 DT 170925 - RFP FOR SUPPLY, IMPLEMENTATION AND MAINTENANCE OF EMAIL & WEB SECURITY DT 070825**

| # | RFP Section                                      | Sub-Section | Pg No.       | RFP Clause/ Corrigendum-1/ Corrigendum-2  | Bidder Query   | LIC Response  |
|---|--|-------------|--------------|---|--|---|
| 1 | Annexure C- Eligibility Criteria                 | 5           | 14/89        | The Bidder must have an annual turnover of minimum Rs. 100 Crores per annum during the last 03 (three) financial years preceding the date of this RFP   | We request department to give us exemption for this clause as we are NSIC registered bidder  | Please adhere to RFP Clause   |
| 2 | Annexure C- Eligibility Criteria                 | 7           | 14/89        | The Bidder should have minimum of 3 years of experience in supplying, installing and maintaining web and email gateway solutions successfully in 2 organisations in PSU/Government/Private/BFSI Sector.   | We request department to give us exemption for Experience criteria as we are NSIC registered bidder or please amend the clause as "allow similar nature of work experience to be considered. | Please adhere to Corrigendum-1  |
| 3 | Annexure C- Eligibility Criteria                 | 8           | 14/89        | The bidder should have supplied, installed and be maintaining the web and email gateway solutions successfully running in any organization in India with minimum 5000 users each (Web and Email Gateway). The project should be live as on the date of RFP. | We request department to give us exemption for this clause as we are NSIC registered bidder  | Please adhere to Corrigendum-1  |
| 4 | Annexure C- Eligibility Criteria                 | 11          | 14/89        | The bidder should have atleast 3 resources certified for security standards such as CISA / CISM / CISSP / CEH or similar certification. The certificate should be valid / renewed as on the date of RFP   | We request department to give us exemption for this clause as we are NSIC registered bidder  | Please adhere to RFP Clause   |
| 5 | Annexure C- Eligibility Criteria                 | 13          | 14/89        | The bidder should have presence in Mumbai and Bangalore.  | We request to department please gave us relaxation NSIC registered bidder, by accepting declaration of opening Office within 30 Days of PO received.   | Please adhere to RFP Clause   |
| 6 | Annexure F : Technical & Functional Requirements | --          | 94/ 100/ 104 | --  | We understand -LIC will provide the <b>fiber cables (Multi-mode fibers)</b> to connect the existing devices.   | All Cables for connections to the leaf switch of LIC, to be provided by vendor. |