



Ref: CO/IT/DT/ODS/2025-26

Date: 17/03/2026

**Conducting an Online Reverse Auction for Onboarding System Integrator (SI) to Supply, Install, Implement and Maintain IT Service Management (ITSM & NMS) Solution for Life Insurance Corporation of India**

**RFP Ref: LIC-CO/IT/DT/RFP/2025-2026/ITSM dated 25 August 2025**

**Re: Onboarding System Integrator (SI) to Supply, Install, Implement and Maintain IT Service Management (ITSM) Solution for Life Insurance Corporation of India**

As decided by the competent authority Online Reverse Auction will be held as per the schedule below:-

<b>Schedule for ORA</b>	
<b>DATE OF AUCTION (ITSM)</b>	<b>Auction Date: 24/03/2026 (Tuesday)</b> <b>Online Reverse Auction Time: 11.00 AM – 12.00 PM (With Unlimited extension of 15 Minutes Each)</b> Auction Website : <a href="https://www.tenderwizard.com/LIC">https://www.tenderwizard.com/LIC</a>
<b>DATE OF AUCTION (NMS)</b>	<b>Auction Date: 25/03/2026 (Wednesday)</b> <b>Online Reverse Auction Time: 11.00 AM – 12.00 PM (With Unlimited extension of 15 Minutes Each)</b> Auction Website : <a href="https://www.tenderwizard.com/LIC">https://www.tenderwizard.com/LIC</a>

The details of the bidders qualified to participate in the ORA is as follows:-

#	Bidder Name	Domain
1	Hitachi Systems India Private Limited	ITSM
2	Kinsfolk Technology Private Limited	ITSM

#	Bidder Name	Domain
1	Bharti Airtel Services Limited	NMS
2	Hewlett Packard Enterprise India Private Limited	NMS
3	Kinsfolk Technology Private Limited	NMS
4	Techsa Services Private Limited	NMS

Secretary (IT/Digital Transformation)