



IT/Digital Transformation-Central Office, Ground Floor, 'Jeevan Seva', S.V. Road, Santacruz (W), Mumbai 400054.

Ref : LIC-CO/IT-DT/RFP/2025-2026/ITSM dated 25 August 2025

Date : 01.01.2026

**Request for Proposal For Selection and On-boarding of OEM / System Integrator (SI) to Supply,
Install, Implement and Maintain Enterprise level IT Service Management (ITSM) Solution**

Ref : LIC-CO/IT-DT/RFP/2025-2026/ITSM dated 25 August 2025

The following bidders have qualified in the Eligibility bid evaluation and shall be taken to the next level of bidding i.e Technical bid evaluation. As part of the technical bid evaluation the bidders are required to make a presentation before the evaluation committee.

The schedule of the presentations by the bidders before technical evaluation committee is as follows:

Sl no	Name of the Bidder	Bid Submitted for	Date: 08.01.2026. Time
1	Hitachi Systems India Private Limited	ITSM	10.30 Hrs to 11.30 Hrs
2	Kinsfolk Technology Private Limited	ITSM & NMS	12.00 Hrs to 13.15 Hrs
3	Bharti Airtel Services Limited	NMS	14.30 Hrs to 15.15 Hrs
4	Techsa Services Private Limited	NMS	15.30 Hrs to 16.15 Hrs
5	Hewlett Packard Enterprise India Private Limited	NMS	16.30 Hrs to 17.15 Hrs

The bidders are requested to be available for the Technical Presentation on **08.01.2026**.

Bidders are requested to come prepared with presentation to be made before technical eligibility evaluation committee as outlined in Annexure D (Technical Scoring) of the RFP along with its corrigenda.

Venue:

IT/Digital Transformation – Central Office,
Ground floor,
Jeevan Seva, S.V Road,
Santacruz(W), Mumbai 400054

Secretary (IT/Digital Transformation)