

**Corrigenda to Pre-Bid Queries for RFP For Network as a Service, Ref : LIC-CO/IT-DT/NW/RFP/2025-26/02 Dated:
10/10/2025**

| S. No. | RFP Document Reference(s) (PageNumber) | RFP Document Reference(s) (Section) | Clause (in brief) of RFP requiring clarification(S) | Brief details/ Query in reference to the clause | LIC Response |
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| 1 | 1 | CAMPUS SWITCH SPECIFICATIONS (8 Port) - 1.6 | "The should have 24x ports 10/100/1000 BASE-T ports and 4x 1Gig SFP ports." | Request is to change this clauue to The should have 8x ports 10/100/1000 BASE-T ports and 2x 1Gig SFP ports. For 8 port switch specs, 24 port has been ask for. | Please refer to the "Revised Technical Specifications" |
| 1 | 1 | CAMPUS SWITCH SPECIFICATIONS (8 Port) - 1.7 | The switch should have 128 Gbps of Switching Capacity and 41 Mpps throughput Capacity | Request is to change this clauue to The switch should have 20 Gbps of Switching Capacity and 15 Mpps throughput Capacity For 8 port switch specs, 24 port throughput has been asked for and thus it may be typo | Please refer to the "Revised Technical Specifications" |
| 1 | 1 | CAMPUS SWITCH SPECIFICATIONS (8 Port) - 1.8 | It should be possible to stack switches with minimum 50 Gbps stack bandwidth. | Request is to change this clauue to It should be possible to stack switches either using Front-plane port for stacking or dedicated stacking port. Front-plane stacking uses regular ports on the front of the switch to create a stack and Utilizes readily available, standard Ethernet or fiber optic cables.it also allows for greater flexibility and the ability to stack switches over longer distances, even across different floors or rooms, by using fiber optic cables. | Clause Deleted |
| 4 | 1 | CAMPUS SWITCH SPECIFICATIONS (8 Port) - 1.9 | Switch should have provison to add internal redundand power supply for critical sites as and when required | Request is to remove this point. For Branch network Switch – Branch switches are having higher MTBF value and having failure ratio is very less. In most of the cases , branch switches fail due to power fluctuation and because of power fluctuations, it will damage the internal circuit of Switch, so having RPS within the switch will not suffices the requirement. We need to replace the switch if internal circuit got damage. To maintain SLA for branch switch, Bidders are considering sphere switch to have maintain the SLA defined by LIC. So instead of RPS in switch, LIC should define the SLA and uptime of branch switch and that will be achieve by bidder either using RPS or sphere switch. | Clause Deleted |

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| 5 | 3 | CAMPUS SWITCH SPECIFICATIONS (8 Port) - 7.17 | The switch hardware must be capable of supporting IEEE 802.1AE link-layer security without requiring hardware replacement or performance degradation when enabled. | <p>Request you to please remove this point or make it optional.</p> <p>MACsec operates at Layer 2 (the Data Link layer) and provides no protection for traffic that needs to be routed across different subnets at Layer 3 (the Network layer). As soon as a packet hits a router/SDWAN device, the MACsec encryption is stripped away, leaving the packet unprotected across the wider network.</p> <p>While MACsec encrypts the data payload on the wire, the traffic is in clear text as it is processed inside each switch. This creates a security risk where the unencrypted data can potentially be snooped on or copied.</p> <p>MACsec encryption start from Edge device (Laptop/Desktop) using their native client. None of the current OS native client support MACsec from edge device. MACsec switch will connect to SDWAN/Router LAN port, so most of the SDWAN/Router OEM is not having MACsec enable on Router/SDWAN device. So having MACsec on branch switch will not provide any value add when most of the native client on LAPTOP/Desktop OS is not supported that.</p> <p>IPsec (L3) or TLS(L4) provide end to end security that protects traffic from its origin to its destination even across multiple</p> <p>Request is to remove this clause.</p> | Clause Deleted |
| 6 | 3 | CAMPUS SWITCH SPECIFICATIONS (8 Port) - 9.1 | IPv6 logo certification confirming ipv6 readiness wrt feature support and also interop tests established by ipv6 Forum | <p>MTCTE is having IPV6 as part of the ERs, IPV6 is one of the critical requirements prescribed for almost all telecom equipment.</p> <p>https://cnlabsglobal.com/tec-mtcte/#:~:text=TEC%20Essential%20Requirements,%2C%20PON%2C%20among%20other%20equipment</p> <p>https://cnlabsglobal.com/pdf/ipv6-standardization-and-compliance-iii/#:~:text=The%20MTCTE%20Scheme%20by%20Govt,Mobile%20Phones%2C%20and%20IoT%20gateways</p> <p>https://www.graniteriverlabs.com/en-us/market-access-services/country/india/tec-mark#:~:text=The%20certification%20has%20become%20a%20mandated%20process,to%20certify%20telecommunication%20equipments%20entering%20in%20India</p> <p>https://www.mtcte.tec.gov.in/faq</p> | Please refer to the "Revised Technical Specifications" |

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| 7 | 3 | CAMPUS SWITCH SPECIFICATIONS (8 Port) - 9.1 | NDPP/NIAP/Common Criteria certification confirming the security features and assurance of the software | Request is to remove this point. MTCTE certificate is also having security parameters such as Secure updates, Code signing and Protection of configuration data etc. | Please refer to the "Revised Technical Specifications" |
| 8 | 3 | CAMPUS SWITCH SPECIFICATIONS (8 Port) - 10.3 | OEM should provide Case management tool, inventory management tool, field notice vulnerability updates and all relevant updates for all the modules procured as part of this RFP to ensure that the most updated details is available to the (customer) at any given point in time. | Please let us know if our understanding is correct. Is it online OEM portal where admin can log the case for RMA and regular email from notification and suggestion from OEM for vulnerability notification/updates. | Yes the understanding is correct |
| 9 | 5 | CAMPUS SWITCH SPECIFICATIONS (24 Port) - 1.8 | It should be possible to stack switches with minimum 50 Gbps stack bandwidth. | Request is to change this clause to It should be possible to stack switches either using Front-plane port for stacking or dedicated stacking port. Front-plane stacking uses regular ports on the front of the switch to create a stack and Utilizes readily available, standard Ethernet or fiber optic cables.it also allows for greater flexibility and the ability to stack switches over longer distances, even across different floors or rooms, by using fiber optic cables. | Please refer to the "Revised Technical Specifications" |
| 10 | 5 | CAMPUS SWITCH SPECIFICATIONS (24 Port) - 1.9 | Switch should have provision to add internal redundant power supply for critical sites as and when required | Request is to remove this point. For Branch network Switch – Branch switches are having higher MTBF value and having failure ratio is very less. In most of the cases , branch switches fail due to power fluctuation and because of power fluctuations, it will damage the internal circuit of Switch, so having RPS within the switch will not suffice the requirement. We need to replace the switch if internal circuit got damage. To maintain SLA for branch switch, Bidders are considering sphere switch to have maintain the SLA defined by LIC. So instead of RPS in switch, LIC should define the SLA and uptime of branch switch and that will be achieved by bidder either using RPS or sphere switch. | Clause Deleted |

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| 11 | 6 | CAMPUS SWITCH SPECIFICATIONS (24 Port) - 7.17 | The switch hardware must be capable of supporting IEEE 802.1AE link-layer security without requiring hardware replacement or performance degradation when enabled. | <p>Request you to please remove this point or make it optional.</p> <p>MACsec operates at Layer 2 (the Data Link layer) and provides no protection for traffic that needs to be routed across different subnets at Layer 3 (the Network layer). As soon as a packet hits a router/SDWAN device, the MACsec encryption is stripped away, leaving the packet unprotected across the wider network.</p> <p>While MACsec encrypts the data payload on the wire, the traffic is in clear text as it is processed inside each switch. This creates a security risk where the unencrypted data can potentially be snooped on or copied.</p> <p>MACsec encryption start from Edge device (Laptop/Desktop) using their native client. None of the current OS native client support MACsec from edge device. MACsec switch will connect to SDWAN/Router LAN port, so most of the SDWAN/Router OEM is not having MACsec enable on Router/SDWAN device. So having MACsec on branch switch will not provide any value add when most of the native client on LAPTOP/Desktop OS is not supported that.</p> <p>IPsec (L3) or TLS(L4) provide end to end security that protects traffic from its origin to its destination, even across multiple networks and devices. The data remains encrypted as it passes through intermediate routers and switches.</p> | Clause Deleted |
| 12 | 7 | CAMPUS SWITCH SPECIFICATIONS (24 Port) - 9.1 | IPv6 logo certification confirming ipv6 readiness wrt feature support and also interop tests established by ipv6 Forum | <p>Request is to remove this clause.</p> <p>MTCTE is having IPV6 as part of the ERs, IPv6 is one of the critical requirements prescribed for almost all telecom equipment.</p> <p>https://cnlabsglobal.com/tec-mtcte/#:~:text=TEC%20Essential%20Requirements,%2C%20PON%2C%20among%20other%20equipment.</p> <p>https://cnlabsglobal.com/pdf/ipv6-standardization-and-compliance-iii/#:~:text=The%20MTCTE%20Scheme%20by%20Govt,Mobile%20Phones%2C%20and%20IoT%20gateways.</p> <p>https://www.graniteriverlabs.com/en-us/market-access-services/country/india/tec-mark#:~:text=The%20certification%20has%20become%20a%20mandated%20process,to%20certify%20telecommunication%20equipments%20entering%20in%20India.</p> <p>https://www.mtcte.tec.gov.in/faq</p> | Please refer to the "Revised Technical Specifications" |

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| 13 | 7 | CAMPUS SWITCH SPECIFICATIONS (24 Port) - 9.1 | NDPP/NIAP/Common Criteria certification confirming the security features and assurance of the software | Request is to remove this point. MTCTE certificate is also having security parameters such as Secure updates, Code signing and Protection of configuration data etc. | Please refer to the "Revised Technical Specifications" |
| 14 | 7 | CAMPUS SWITCH SPECIFICATIONS (24 Port) - 10.3 | OEM should provide Case management tool, inventory management tool, field notice vulnerability updates and all relevant updates for all the modules procured as part of this RFP to ensure that the most updated details is available to the (customer) at any given point in time. | Please let us know if our understanding is correct. Is it online OEM portal where admin can log the case for RMA and regular email from notification and suggestion from OEM for vulnerability notification/updates. | Yes the understanding is correct |
| 15 | 8 | CAMPUS SWITCH SPECIFICATIONS (48 Port) - 1.4 | The Switch should support 16000 MAC address | Request is to change this clause to The Switch should support 8000 MAC address. For 24 port switch 8000 MAC address has been asked for. | Please refer to the "Revised Technical Specifications" |
| 16 | 8 | CAMPUS SWITCH SPECIFICATIONS (48 Port) - 1.5 | The switch should have minimum 2000 Unicast Routes | Request is to change this clause to The switch should have minimum 512 Unicast Routes For 24 port switch 512 Unicast Routes has been asked for. | Please refer to the "Revised Technical Specifications" |
| 17 | 8 | CAMPUS SWITCH SPECIFICATIONS (48 Port) - 1.5 | 1000 Igmp Groups | Request is to change this clause to 512 Igmp Groups For 24 port switch 512 Igmp Groups has been asked for. | Please refer to the "Revised Technical Specifications" |
| 18 | 8 | CAMPUS SWITCH SPECIFICATIONS (48 Port) - 1.5 | 2000 IPv4 host table (ARP) | Request is to change this clause to 1024 IPv4 host table (ARP) For 24 port switch 1024 IPv4 host table (ARP) has been asked for. | Please refer to the "Revised Technical Specifications" |
| 19 | 8 | CAMPUS SWITCH SPECIFICATIONS (48 Port) - 1.8 | It should be possible to stack switches with minimum 50 Gbps stack bandwidth. | Request is to change this clause to It should be possible to stack switches either using Front-plane port for stacking or dedicated stacking port. Front-plane stacking uses regular ports on the front of the switch to create a stack and Utilizes readily available, standard Ethernet or fiber optic cables.it also allows for greater flexibility and the ability to stack switches over longer distances, even across different floors or rooms, by using fiber optic cables. | Clause Deleted |

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| 21 | 9 | CAMPUS SWITCH SPECIFICATIONS (48 Port) - 7.17 | The switch hardware must be capable of supporting IEEE 802.1AE link-layer security without requiring hardware replacement or performance degradation when enabled. | <p>Request you to please remove this point or make it optional.</p> <p>MACsec operates at Layer 2 (the Data Link layer) and provides no protection for traffic that needs to be routed across different subnets at Layer 3 (the Network layer). As soon as a packet hits a router/SDWAN device, the MACsec encryption is stripped away, leaving the packet unprotected across the wider network.</p> <p>While MACsec encrypts the data payload on the wire, the traffic is in clear text as it is processed inside each switch. This creates a security risk where the unencrypted data can potentially be snooped on or copied.</p> <p>MACsec encryption start from Edge device (Laptop/Desktop) using their native client. None of the current OS native client support MACsec from edge device. MACsec switch will connect to SDWAN/Router LAN port, so most of the SDWAN/Router OEM is not having MACsec enable on Router/SDWAN device. So having MACsec on branch switch will not provide any value add when most of the native client on LAPTOP/Desktop OS is not supported that.</p> <p>IPsec (L3) or TLS(L4) provide end to end security that protects traffic from its origin to its destination, even across multiple</p> <p>Request is to remove this clause.</p> | clause deleted |
| 22 | 10 | CAMPUS SWITCH SPECIFICATIONS (48 Port) - 9.1 | IPv6 logo certification confirming ipv6 readiness wrt feature support and also interop tests established by ipv6 Forum | <p>MTCTE is having IPV6 as part of the ERs, IPV6 is one of the critical requirements prescribed for almost all telecom equipment.</p> <p>https://cnlabsglobal.com/tec-mtcte/#:~:text=TEC%20Essential%20Requirements,%2C%20PON%2C%20among%20other%20equipment.</p> <p>https://cnlabsglobal.com/pdf/ipv6-standardization-and-compliance-iii/#:~:text=The%20MTCTE%20Scheme%20by%20Govt,Mobile%20Phones%2C%20and%20IoT%20gateways.</p> <p>https://www.graniteriverlabs.com/en-us/market-access-services/country/india/tec-mark#:~:text=The%20certification%20has%20become%20a%20mandated%20process,to%20certify%20telecommunication%20equipments%20entering%20in%20India.</p> <p>https://www.mtcte.tec.gov.in/faq</p> | Please refer to the "Revised Technical Specifications" |

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| 23 | 10 | CAMPUS SWITCH SPECIFICATIONS (48 Port) - 9.1 | NDPP/NIAP/Common Criteria certification confirming the security features and assurance of the software | Request is to remove this point. MTCTE certificate is also having security parameters such as Secure updates, Code signing and Protection of configuration data etc. | Please refer to the "Revised Technical Specifications" |
| 24 | 10 | CAMPUS SWITCH SPECIFICATIONS (48 Port) - 10.3 | OEM should provide Case management tool, inventory management tool, field notice vulnerability updates and all relevant updates for all the modules procured as part of this RFP to ensure that the most updated details is available to the (customer) at any given point in time. | Please let us know if our understanding is correct. Is it online OEM portal where admin can log the case for RMA and regular email from notification and suggestion from OEM for vulnerability notification/updates. | Yes the understanding is correct |
| 25 | 14 | Section-B: ELIGIBILITY CRITERIA | The Bidder should have executed at least two orders of Ten crores each for the proposed OEM, in any of the last five financial years preceding the date of this RFP for IRDAI/RBI/SEBI regulated entity/Government /PSU organization in India. | We would like to bring to your notice the current clause is restrictive for wider OEM & Bidder participation. We request you to amend the clause as, "The Bidder should have executed at least two orders of five crores (30% of the expected RFP value via EMD as per CVC guidelines) each for any OEM, in any of the last five financial years preceding the date of this RFP for any IRDAI/RBI/SEBI regulated entity/Government /PSU organization / TSP / Defense/ Government Departments in India." The same was also amended in the earlier RFP for similar procurement CO/IT-BPR/NW/RFP/2021-22/01 Dated: 28.06.2021. Copy of the same is enclosed. | refere to revised eligibility criteria |
| 26 | 14 | Section-B: ELIGIBILITY CRITERIA | Addition in the MEC as per prevalent Make In India DPIIT & DoT guidelines. | We request you to include the clause in line to the prevalent Make in India guidelines which are not clearly articulated in the current RFP. The same was also accommodated in the earlier RFP CO/IT-BPR/NW/RFP/2021-22/01 Dated: 28.06.2021. The OEM should be a Class-I Local Supplier as defined in the Order No. P- 45021/2/2017-PP(BE-II) dated 16.07.2024 by DPIT(PPD)/MoC/GOI AND The OEM needs to comply with the Minimum Local Content Percentage (%) as defined in Table-A (Page 5 of 12) Order No. 18-10/2017-IP dated 21.10.2024 by DOT/MOC and should submit the OEM form-I as per the prescribed format in the gazette order. (Evaluation Process: LIC of India will evaluate only the technical bids of the Bidders complying with preference to 'Make in India' initiative of Govt. of India.) It is important to note that vide Clause no. 3.1 of the latest DPIIT Policy dated 19th June 2024, it is mandatory to procure Class-I OEMs for notified goods even for services tender since the current RFP states Network as a service. The same was also amended in the earlier RFP for similar procurement CO/IT-BPR/NW/RFP/2021-22/01 Dated: 28.06.2021. Copy of the same is enclosed. | Please refer to revised eligibility criteria and evaluation of bids |

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| 27 | 14 | Section-B: ELIGIBILITY CRITERIA | Request for addition in line to RFP clause 30. Notification Criteria - The provisions PPP-MII Orders issued by the Government of India, and modified from time to time shall apply to this RFP. | Inclusion of form-I meeting the mandated minimum local content (60%) as per DPIIT's approved Nodal ministry gazette order dated 21st October 2024. The same was also mandatorily asked in the earlier RFP for similar procurement CO/IT-BPR/NW/RFP/2021-22/01 Dated: 28.06.2021. Copy of the same is enclosed. | Please refer to revised eligibility criteria and evaluation of bids |
| 28 | 35 | 3. Delivery & Installation schedule and Penalty (in case of a delay): | a) Delivery, installation and integration (with the current setup) of the ordered equipments should be completed within 56 days from the date of issue of Purchase order. | We would like to bring to your notice the current geo-political scenarios wherein supply chains are facing challenges in pulling up the raw chipsets used for manufacturing the electronic goods. Even the lead times of foreign OEMs are in the range of 10-12 weeks. Further, the current clause mentioned 56 days inclusive of SITC making is very challenging. In view of the same, we request you to consider minimum 16 weeks from the time of PO for the supplies to be completed and 20 weeks for the SITC completion. The same was also suitably amended in the earlier RFP for similar procurement CO/IT-BPR/NW/RFP/2021-22/01 Dated: 28.06.2021. Copy of the same is enclosed. | Please Refer to the revised " Delivery & Installation schedule " |
| 29 | 35 | 3. Delivery & Installation schedule and Penalty (in case of a delay): | d) Delay in delivery, installation and integration beyond 56 days will attract a penalty 0.2 % of the cost of all the items ordered for that location, per day from the 57th day till the date of installation/ integration subject to a maximum of 10% of the total cost of items for that location under the PO. | We request you to amend the clause in line to above, "d) Delay in delivery, installation and integration beyond 20 weeks will attract a penalty 0.2 % of the cost of all the items ordered for that location, per day from the 141th day till the date of installation/ integration subject to a maximum of 5% of the total cost of items for that location under the PO." The same was also suitably amended in the earlier RFP for similar procurement CO/IT-BPR/NW/RFP/2021-22/01 Dated: 28.06.2021. Copy of the same is enclosed. | Please Refer to the revised " Delivery & Installation schedule " |
| 30 | 35 | 3. Delivery & Installation schedule and Penalty (in case of a delay): | e) However, equipments/ components not delivered/installed beyond 107 days, from the date of the Purchase order, will be dealt with as follows:- | We request you to amend the clause in line to above, "e) However, equipments/ components not delivered/installed beyond 190 days, from the date of the Purchase order, will be dealt with as follows:-" The same was also suitably amended in the earlier RFP for similar procurement CO/IT-BPR/NW/RFP/2021-22/01 Dated: 28.06.2021. Copy of the same is enclosed. | Please Refer to the revised " Delivery & Installation schedule " |
| 31 | 65 | 4. TIME SCHEDULE FOR DELIVERY AND INSTALLATION | Delivery and Installation of equipments and licenses (if any) as per the technical specification and scope of work mentioned in this RFP. 12 Weeks | The clause is contradictory to the delivery requirement stipulated on page no. 35. We request you to amend this clause as "Delivery and Installation of equipments and licenses (if any) as per the technical specification and scope of work mentioned in this RFP. - 20 Weeks" inline to our earlier request. The same was also suitably amended in the earlier RFP for similar procurement CO/IT-BPR/NW/RFP/2021-22/01 Dated: 28.06.2021. Copy of the same is enclosed. | Please refer to the revised " Delivery & Installation schedule " |
| 32 | 65 | 4. TIME SCHEDULE FOR DELIVERY AND INSTALLATION | However, equipments/ appliances/components not delivered/installed beyond 16 weeks from the time frames stipulated above , will be dealt with as follows:- | We request you to amend the clause as" However, equipments/appliances/components not delivered/installed beyond 27 weeks from the time frames stipulated above , will be dealt with as follows:- The same was also suitably amended in the earlier RFP for similar procurement CO/IT-BPR/NW/RFP/2021-22/01 Dated: 28.06.2021. Copy of the same is enclosed. | Please refer to the revised " Delivery & Installation schedule " |

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| 33 | 65 | Section-G: Service Level Agreement (SLA) | Delivery, installation and integration (with the current set up) of the ordered equipments should be completed within 56 days from the date of issue of Purchase order. The DOA cases shall be dealt with in the allowed 56 days period from the date of issue of the 0.2% of the cost of all the items ordered for that location, per day from the 57th day till the date of installation/integration subject to a maximum of 10% of the total cost of items for that location under the PO. | We request you to amend the clause as, "Delivery, installation and integration (with the current set up) of the ordered equipments should be completed within 190 days from the date of issue of Purchase order. The DOA cases shall be dealt with in the allowed 190 days period from the date of issue of the - 0.2% of the cost of remaining items ordered for that location, per day from the 190th day till the date of installation/integration subject to a maximum of 5% of the total cost of items for that location under the PO. The same was also suitably amended in the earlier RFP for similar procurement CO/IT-BPR/NW/RFP/2021-22/01 Dated: 28.06.2021. Copy of the same is enclosed. | Please refer to the revised "SLA" |
| 34 | 72-73 | 2. Annexure –II: Company profile and other information | The Bidder should have executed at least two orders of Ten crores each for the proposed OEM, in any of the last five financial years preceding the date of this RFP for IRDAI/RBI/SEBI regulated entity/Government /PSU organization in India. | We would like to bring to your notice the current clause is restrictive for wider OEM & Bidder participation. We request you to amend the clause as, "The Bidder should have executed at least two orders of five crores (30% of the expected RFP value via EMD as per CVC guidelines) each for any OEM, in any of the last five financial years preceding the date of this RFP for any IRDAI/RBI/SEBI regulated entity/Government /PSU organization / TSP / Defense/ Government Departments in India." The same was also amended in the earlier RFP for similar procurement CO/IT-BPR/NW/RFP/2021-22/01 Dated: 28.06.2021. Copy of the same is enclosed. | Please refer to revised eligibility criteria |
| 35 | 93 | 17. Annexure-XVII: Local Content Declaration | Request for addition in line to RFP clause 30. Notification Criteria - The provisions PPP-MII Orders issued by the Government of India, and modified from time to time shall apply to this RFP. | Inclusion of form-I meeting the mandated minimum local content (60%) as per DPIIT's approved Nodal ministry gazette order dated 21st October 2024. The same was also present in the earlier RFP for similar procurement CO/IT-BPR/NW/RFP/2021-22/01 Dated: 28.06.2021. Copy of the same is enclosed. | Please refer to revised eligibility criteria and evaluation of bids |
| 38 | 1 | CAMPUS SWITCH SPECIFICATIONS (8 Port) | 1.6 The should have 24x ports 10/100/1000 BASE-T ports and 4x 1Gig SFP ports. | It seems to be a typo error and the requirement should be, "The should have 8x ports 10/100/1000 BASE-T ports and 8x 1Gig SFP ports." Also, please clarify on the no. of modules required to be supplied with 8 port switch - 1G SX or LX 10Km with their qty. Kindly confirm. | Please refer to the "Revised Technical Specifications" |
| 39 | 1 | CAMPUS SWITCH SPECIFICATIONS (8 Port) | 1.7 The switch should have 128 Gbps of Switching Capacity and 41 Mpps throughput Capacity | It seems to be a typo error and the requirement should be, "The switch should have 24 Gbps of Switching Capacity and 17 Mpps throughput Capacity." Kindly confirm. | Please refer to the "Revised Technical Specifications" |
| 40 | 1 | CAMPUS SWITCH SPECIFICATIONS (8 Port) | The Switch should support Rapid Per-VLAN Spanning Tree (RPVST+) to allow each VLAN to build a separate spanning tree to improve link bandwidth usage. | RPVST+ (Rapid Per-VLAN Spanning Tree Plus) is a Cisco proprietary protocol, which limits interoperability with switches from other OEMs. To ensure vendor neutrality and broader participation, it is recommended to replace RPVST+ with MSTP (Multiple Spanning Tree Protocol), which is an IEEE 802.1s standard. MSTP supports multiple spanning trees over VLANs, offers efficient bandwidth utilization, and ensures compatibility across multi-vendor environments. This change aligns with industry standards and promotes flexibility, scalability, and cost-effective deployment in LIC's network infrastructure. The said requirement was suitably amended in the earlier RFP for similar procurement CO/IT-BPR/NW/RFP/2021-22/01 Dated: 28.06.2021. Copy of the same is enclosed. | Please refer to the "Revised Technical Specifications" |

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| 42 | 3 | CAMPUS SWITCH SPECIFICATIONS (8 Port) | The switch OEM must have been listed as a Leader or Challenger in the Gartner Magic Quadrant for Enterprise Network Switches in each of the last three years from the RFP date. | We would like to bring to your notice that presence in Gartner's Clause is a restrictive condition. The same has also been notified by DPIIT by OM dated June 20, 2019 clause no. 4 & 5, "It has been noted that many central government agencies are including restrictive and discriminatory conditions against the local supplier in the bid document. It is thereby requested to ensure that their tenders don't include restrictive and discriminatory local suppliers" with further amendment dated 20.12.2022. The same is enclosed for your reference. The same was also amended in the earlier RFP for similar procurement CO/IT-BPR/NW/RFP/2021-22/01 Dated: 28.06.2021. Copy of the same is enclosed. We request to remove the clause. | Please refer to the "Revised Technical Specifications" |
| 44 | 5 | CAMPUS SWITCH SPECIFICATIONS (24 Port) | 1.6 The should have 24x ports 10/100/1000 BASE-T ports and 4x 1Gig SFP ports. | We understand the said requirement is a typo error since the 24 port switches are sough with 10G uplinks. We request you to amend the clause as, "The should have 24x ports 10/100/1000 BASE-T ports and 4x 1/10Gig SFP ports.." | Please refer to the "Revised Technical Specifications" |
| 45 | 5 | CAMPUS SWITCH SPECIFICATIONS (24 Port) | 1.6 The should have 24x ports 10/100/1000 BASE-T ports and 4x 1Gig SFP ports. | Please clarify on the type of modules required with the uplink ports - 10G SR or LR 10Km and how many qty. | Please refer to the "Revised Indicative Commercial" |
| 46 | 6 | CAMPUS SWITCH SPECIFICATIONS (24 Port) | The Switch should support Rapid Per-VLAN Spanning Tree (RPVST+) to allow each VLAN to build a separate spanning tree to improve link bandwidth usage. | RPVST+ (Rapid Per-VLAN Spanning Tree Plus) is a Cisco proprietary protocol, which limits interoperability with switches from other OEMs. To ensure vendor neutrality and broader participation, it is recommended to replace RPVST+ with MSTP (Multiple Spanning Tree Protocol), which is an IEEE 802.1s standard. MSTP supports multiple spanning trees over VLANs, offers efficient bandwidth utilization, and ensures compatibility across multi-vendor environments. This change aligns with industry standards and promotes flexibility, scalability, and cost-effective deployment in LIC's network infrastructure. The said clause was also suitably amended in the earlier RFP for similar procurement CO/IT-BPR/NW/RFP/2021-22/01 Dated: 28.06.2021. Copy of the same is enclosed. | Please refer to the "Revised Technical Specifications" |
| 48 | 8 | CAMPUS SWITCH SPECIFICATIONS (24 Port) | The switch OEM must have been listed as a Leader or Challenger in the Gartner Magic Quadrant for Enterprise Network Switches in each of the last three years from the RFP date. | We would like to bring to your notice that presence in Gartner's Clause is a restrictive condition. The same has also been notified by DPIIT by OM dated June 20, 2019 clause no. 4 & 5, "It has been noted that many central government agencies are including restrictive and discriminatory conditions against the local supplier in the bid document. It is thereby requested to ensure that their tenders don't include restrictive and discriminatory local suppliers" with further amendment dated 20.12.2022. The same is enclosed for your reference. The same was also amended in the earlier RFP for similar procurement CO/IT-BPR/NW/RFP/2021-22/01 Dated: 28.06.2021. Copy of the same is enclosed. We request to remove the clause. | Please refer to the "Revised Technical Specifications" |

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| 50 | 8 | CAMPUS SWITCH SPECIFICATIONS (48 Port) | The should have 48x ports 10/100/1000 BASE-T ports and 4x 1G SFP ports. | We understand the said requirement is a typo error since the 48 port switches are soug with 10G uplinks. We request you to amend the clause as, "The should have 48x ports 10/100/1000 BASE-T ports and 4x 1/10Gig SFP ports.." | Please refer to the "Revised Technical Specifications" |
| 51 | 9 | CAMPUS SWITCH SPECIFICATIONS (48 Port) | The Switch should support Rapid Per-VLAN Spanning Tree (RPVST+) to allow each VLAN to build a separate spanning tree to improve link bandwidth usage. | RPVST+ (Rapid Per-VLAN Spanning Tree Plus) is a Cisco proprietary protocol, which limits interoperability with switches from other OEMs. To ensure vendor neutrality and broader participation, it is recommended to replace RPVST+ with MSTP (Multiple Spanning Tree Protocol), which is an IEEE 802.1s standard. MSTP supports multiple spanning trees over VLANs, offers efficient bandwidth utilization, and ensures compatibility across multi-vendor environments. This change aligns with industry standards and promotes flexibility, scalability, and cost-effective deployment in LIC's network infrastructure. | Please refer to the "Revised Technical Specifications" |
| 53 | 10 | CAMPUS SWITCH SPECIFICATIONS (48 Port) | NDPP/NIAP/Common Criteria certification confirming the security features and assurance of the software | The requirement for Common Criteria NDPP/NIAP limits participation mainly to few OEMs, excluding Make in India products. In the Indian context, Vulnerability Assessment and Penetration Testing (VAPT) by Govt empanelled agencies provides equivalent assurance on security robustness. VAPT ensures identification and mitigation of vulnerabilities as per the latest cybersecurity standards and is widely accepted across critical infrastructure deployments. Allowing VAPT as an equivalent will ensure fair competition, enable participation of MII-compliant OEMs, and support the Government's Atmanirbhar Bharat initiative. Request to amend the clause as " VAPT /NDPP/NIAP/Common Criteria certification confirming the security features and assurance of the software . A copy of the supporting documents shall be furnished | Please refer to the "Revised Technical Specifications" |
| 55 | 31 | Section-C: INSTRUCTIONS TO BIDDERS 30. Notification Criteria | LIC will award contract to the Successful Bidder who has been determined to qualify to perform the Contract satisfactorily, and whose bid has been determined to be responsive, and is the lowest price bid at the end of online reverse auction. The provisions PPP-MII Orders issued by the Government of India, and modified from time to time shall apply to this RFP. | As per the Public Procurement (Preference to Make in India), Order 2017 and its subsequent revisions, bidders are required to submit a certificate from the Statutory Auditor (or Cost Auditor, in case of companies other than those required to have a Statutory Auditor) certifying the percentage of local content, when the estimated procurement value exceeds ₹10 crore. However, the current RFP does not mention submission of such a certificate as part of the bid. Kindly confirm whether submission of a Statutory Auditor's Certificate for the offered local content will be required at the time of bid submission, in view of the project value being expected to exceed ₹10 crore, to ensure compliance with the DPIIT's Public Procurement (Preference to Make in India) Order, 2017. | lease refer to revised eligibility criteria and evaluation of bids |

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| 58 | 10 | CAMPUS SWITCH SPECIFICATIONS (48 Port) 11.1 | The switch OEM must have been listed as a Leader or Challenger in the Gartner Magic Quadrant for Enterprise Network Switches in each of the last three years from the RFP date. | Requiring a Gartner Magic Quadrant listing is a restrictive practice and it favors only certain global OEMs. Such a criterion is violation of 'Make in India' policy, as per DPIIT OM No: P-45014/33/2021-BE-II (E-64737). We therefore request that this clause be removed from the RFP. | Please refer to the "Revised Technical Specifications" |
| 59 | 14 | Section-B: ELIGIBILITY CRITERIA | The Bidder should have executed at least two orders of Ten crores each for the proposed OEM, in any of the last five financial years preceding the date of this RFP for IRDAI/RBI/SEBI regulated entity/Government /PSU organization in India | It is an Industry practise to have different Bidder+OEM combination for different Bids. Separate clause of OEM experience already exists & will ensure quality OEM will be participating. We have 2 work experience of more than Ten Crores but both will different OEM. This clause is will not allow us to participate despite having proper experience. Kindly remove proposed OEM combination from this clause. We are sure LIC will get this query from fellow industry partners also. | Please refer to revised eligibility criteria |
| 60 | 31 | Section-C: INSTRUCTIONS TO BIDDERS 30. Notification Criteria | LIC will award contract to the Successful Bidder who has been determined to qualify to perform the Contract satisfactorily, and whose bid has been determined to be responsive, and is the lowest price bid at the end of online reverse auction. The provisions PPP-MII Orders issued by the Government of India, and modified from time to time shall apply to this RFP. | Latest & revised MII Order No. P-45021/2/2017-PP (BE-II)-Part(4) Vol.II dated 19.07.2024 (already mentioned in clause 3.20 of the RFP) clause 3a state the following: 'In procurement of all goods, services or works in respect of which the Nodal Ministry / Department has communicated that there is sufficient local capacity and local competition, only Class-I local supplier', as defined under the Order, shall be eligible to bid irrespective of purchase value.' clause 3(1) also mandates procurement only from 'Class-I Local Suppliers'. Moreover, as per the latest DoT gazette dated 21.10.2025 Clause 4, telecom products, services and works listed in Table-A have sufficient local capacity and local competition. Switches are identified products in Table-A. Hence we understand that only 'Class-I Local Supplier' is eligible to participate in the RFP. | Please refer to revised eligibility criteria and evaluation of bids |
| 61 | 31 | Section-C: INSTRUCTIONS TO BIDDERS 30. Notification Criteria | LIC will award contract to the Successful Bidder who has been determined to qualify to perform the Contract satisfactorily, and whose bid has been determined to be responsive, and is the lowest price bid at the end of online reverse auction. The provisions PPP-MII Orders issued by the Government of India, and modified from time to time shall apply to this RFP. | As per the Public Procurement (Preference to Make in India), Order 2017 and its subsequent revisions, bidders are required to submit a certificate from the Statutory Auditor (or Cost Auditor, in case of companies other than those required to have a Statutory Auditor) certifying the percentage of local content, when the estimated procurement value exceeds ₹10 crore. However, the current RFP does not mention submission of such a certificate as part of the bid. Kindly confirm whether submission of a Statutory Auditor's Certificate for the offered local content will be required at the time of bid submission, in view of the project value being expected to exceed ₹10 crore, to ensure compliance with the DPIIT's Public Procurement (Preference to Make in India) Order, 2017. | Please refer to revised eligibility criteria and evaluation of bids |
| 63 | | | | There is no clarity of ownership of Switches during the contract period and after the contract period. Will LIC keep the Switches or handover to SI after contract period? | Switches will be handed over to SI after completion of contract period |

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| 64 | 65 | Section-F: Payment Terms | 1 Delivery and Installation of equipments and licenses (if any) as per the technical specification and scope of work mentioned in this RFP. 12 Weeks | Kindly increase delivery timeline to 16 weeks as lot of OEM need this supply | Please refer to the "Revised Payment terms" |
| 65 | 65 | Section-G: Service Level Agreement (SLA) Point- 1 | Delivery, installation and integration (with the current set up) of the ordered equipments should be completed within 56 days from the date of issue of Purchase order. The DOA cases shall be dealt with in the allowed 56 days period from the date of issue of the | As per Section-F, 12 weeks are given for delivery & installation which comes out to be 84 days. 84 days itself is less for project of such huge order. Kindly change to 98 days. | Please refer to the "Revised Payment terms" |
| 70 | page 35 | Delivery & Installation schedule and Penalty (in case of a delay): | Delivery, installation and integration (with the current setup) of the ordered equipments should be completed within 56 days from the date of issue of Purchase order. | The ask for 8 weeks of delivery is not feasible. So we request you to allow 14-15 weeks from the date of PO for delivery, installation and integration. | Please refer to the revised "Delivery & Installation schedule " |
| 73 | page 44 | 17. Contract Period | Unless terminated in accordance with the terms and conditions of this RFP, the duration of the Contract Period will be 5 years from date of signing of contract between LIC and the selected Bidder and may be extended for another 2 years based on mutual agreement. | Request LIC to clarify if this contract start date is PO issuance Date or installation completion date? | Contract start date will be the date of Installation/SNR |
| 80 | Technical Specifications Doc | CAMPUS SWITCH SPECIFICATIONS (48 Port) | 1.6 The should have 48x ports 10/100/1000 BASE-T ports and 4x 1G SFP ports. | Request LIC to clarify how many SFPs are needed and its form factors whether LR or SR or Copper SFPs needed per Switch | Please refer to the "Revised Commercial bid". The SFPs should support termination of WAN as well as LAN links |
| 81 | Technical Specifications Doc | CAMPUS SWITCH SPECIFICATIONS (8 Port) | The should have 24x ports 10/100/1000 BASE-T ports and 4x 1Gig SFP ports. | Request LIC to clarify how many SFPs are needed and its form factors whether LR or SR or Copper SFPs needed per Switch | Please refer to the "Revised Commercial bid". |
| 82 | Technical Specifications Doc | CAMPUS SWITCH SPECIFICATIONS (24 Port) | The should have 24x ports 10/100/1000 BASE-T ports and 4x 1Gig SFP ports. | Request LIC to clarify how many SFPs are needed and its form factors whether LR or SR or Copper SFPs needed per Switch | Please refer to the "Revised Commercial bid". |
| 83 | Technical Specifications Doc | CAMPUS SWITCH SPECIFICATIONS (48 Port) #4.11 CAMPUS SWITCH SPECIFICATIONS (24 Port) #4.11 CAMPUS SWITCH SPECIFICATIONS (8 Port) #11.5 | Management solution can be appliance or VM based; in case of VM , LIC will provide the VM resources like compute and Hypervisor licenses and any other license needed to ensure solution to run will be Bidders responsibility. | Request LIC to clarify if VMW licenses can be managed for hypervisor needs of the management solution VM | LIC will provide Nutanix VMs only |
| 85 | Technical Specifications Doc | CAMPUS SWITCH SPECIFICATIONS (24 Port) | 1.7 The switch should have 128 Gbps of Switching Capacity and 41 Mpps throughput Capacity | Technically to support non blocking line rate , switch with 24 downlink ports in full duplex gives 48 Gbps and 4 uplink ports will give 8 Gbps more making it only 56 Gbps switching capacity needs , so below change is requested The switch should have 56 Gbps of Switching Capacity and 41 Mpps throughput Capacity | Please refer to the "Revised Technical Specifications" |

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| 86 | 3 | CAMPUS SWITCH SPECIFICATIONS (8 Port) - 10.3 | OEM should provide Case management tool, inventory management tool, field notice vulnerability updates and all relevant updates for all the modules procured as part of this RFP to ensure that the most updated details is available to the (customer) at any given point in time. | Please let us know if our understanding is correct. Is it online OEM portal where admin can log the case for RMA and regular email from notification and suggestion from OEM for vulnerability notification/updates. | Understanding is correct |
| 87 | 7 | CAMPUS SWITCH SPECIFICATIONS (24 Port) - 10.3 | OEM should provide Case management tool, inventory management tool, field notice vulnerability updates and all relevant updates for all the modules procured as part of this RFP to ensure that the most updated details is available to the (customer) at any given point in time. | Please let us know if our understanding is correct. Is it online OEM portal where admin can log the case for RMA and regular email from notification and suggestion from OEM for vulnerability notification/updates. | Understanding ic correct |
| 88 | 10 | CAMPUS SWITCH SPECIFICATIONS (48 Port) - 10.3 | OEM should provide Case management tool, inventory management tool, field notice vulnerability updates and all relevant updates for all the modules procured as part of this RFP to ensure that the most updated details is available to the (customer) at any given point in time. | Please let us know if our understanding is correct. Is it online OEM portal where admin can log the case for RMA and regular email from notification and suggestion from OEM for vulnerability notification/updates. | Understanding is correct |
| 89 | 61 | 3. On-site support (Facility management) | Note: No telephone connection will be provided by LIC to the onsite support persons. The on-site L1 and L2 support may also be required to work on Sunday/LIC holidays or beyond office hours on working days, for which an advance notice will be given. | Please clarify if L2 Resource is required to be posted Onsite at LIC . The commercial Bid only mentions L1 Resource - Qty 2 Nos and doesn't mention the cost to be considered for L2 Resource . Request to kindly add line item for cost of L2 resource in the commercial bid if the same need to be provided onsite | Please refer to the "Revised Commercial bid". |
| 90 | 61 | 5. Submission of CV, selection of the onsite Engineers by LIC, other conditions: | Following conditions shall be applicable regarding the onsite L1/L2/SDM support: a) Details of the concerned candidates along with his/her Curriculum Vitae (CV) are to be provided to LIC along with the photo-identity and supporting documents (duly verified and attested by vendor) within 5 weeks from the date of issue of purchase order/Letter-of-Intent. | Request LIC to consider minimum 10 weeks for deployment of L2 resource from date of issue of purchase order/letter of intent | Please refer to the "Revised On-site support" |
| 91 | 65 | 4. TIME SCHEDULE FOR DELIVERY AND INSTALLATION | Delivery and Installation of equipments and licenses (if any) as per the technical specification and scope of work mentioned in this RFP - 12 Weeks | Request to kindly consider - Delivery of equipments and licenses (if any) as per the technical specification and scope of work mentioned in this RFP - 10 Weeks and 4 weeks for installation there after - Total 14 weeks | Please rever to the revised " Delivery & Installation schedule " |

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| 93 | 14 | Section-B: ELIGIBILITY CRITERIA 1. Minimum Eligibility Criteria (MEC): | The Bidder should have executed at least two orders of Ten crores each for the proposed OEM, in any of the last five financial years preceding the date of this RFP for IRDAI/RBI/SEBI regulated entity/ Government /PSU organization in India. | As per our understanding, if multiple equipment were deployed against a PO including the Switches, Router, etc. the total PO value will be considered for evaluation purpose. Kindly confirm. We request you to kindly amend this clause for wider participation as: The Bidder should have executed at least two orders of Eight crores each for the proposed OEM, in any of the last five financial years (April 2020 - March 2025) preceding the date of this RFP for IRDAI /RBI/SEBI regulated entity/ Government /PSU organization in India. | Please refer to the "Revised MEC" |
| 94 | 14 | 5 | The Bidder should have executed at least two orders of Ten crores each for the proposed OEM, in any of the last five financial years preceding the date of this RFP for IRDAI/RBI/SEBI regulated entity/ Government /PSU organization in India. | Request to amend as 'The Bidder should have executed at least two orders of Ten crores each OR four orders of five crores each OR 6 orders of 3 crores for proposed OEM or similar products, in any of the last five financial years preceding the date of this RFP for IRDAI/RBI/SEBI regulated entity/ Government /PSU organization in India'. | Please refer to the "Revised MEC" |
| 97 | CAMPUS SWITCH SPECIFICATIONS (8 Port) | 6.4 | The Switch should support MVRP to allow automatic learning and dynamic assignment of VLANs | Request to amend as "The Switch should support MVRP or equivalent VLAN registration protocol to allow automatic learning and dynamic assignment of VLANs." | Please refer to the "Revised Technical Specifications" |
| 101 | CAMPUS SWITCH SPECIFICATIONS (24 Port) | 6.4 | The Switch should support MVRP to allow automatic learning and dynamic assignment of VLANs | Request to amend as "The Switch should support MVRP or equivalent VLAN registration protocol to allow automatic learning and dynamic assignment of VLANs." | Please refer to the "Revised Technical Specifications" |
| 104 | CAMPUS SWITCH SPECIFICATIONS (48 Port) | 6.4 | The Switch should support MVRP to allow automatic learning and dynamic assignment of VLANs | Request to amend as "The Switch should support MVRP or equivalent VLAN registration protocol to allow automatic learning and dynamic assignment of VLANs." | Please refer to the "Revised Technical Specifications" |
| 106 | To be added | | | Request to add "Preference shall be given to Class 1 local supplier as defined in public procurement (Preference to Make in India), Order 2017 as amended from time to time and its subsequent Orders/Notifications issued by concerned Nodal Ministry for specific Goods/Products. The minimum local content to qualify as a Class 1 local supplier is denoted in the bid document. If the bidder wants to avail the Purchase preference, the bidder must upload a certificate from the OEM regarding the percentage of the local content and the details of locations at which the local value addition is made along with their bid, failing which no purchase preference shall be granted." | Please refer to revised eligibility criteria and evaluation of bids |
| 108 | Technical Specifications Doc | CAMPUS SWITCH SPECIFICATIONS (48 Port) #4.11 CAMPUS SWITCH SPECIFICATIONS (24 Port) #4.11 CAMPUS SWITCH SPECIFICATIONS (8 Port) #11.5 | Management solution can be appliance or VM based; in case of VM , LIC will provide the VM resources like compute and Hypervisor licenses and any other license needed to ensure solution to run will be Bidders responsibility. | Request LIC to clarify if VMW licenses can be managed for hypervisor needs of the management solution VM | LIC will provide Nutanix VMs only |

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| 140 | 14 | Section-B: ELIGIBILITY CRITERIA 1. Minimum Eligibility Criteria (MEC): Point No. 5 | The Bidder should have executed at least two orders of Ten crores each for the proposed OEM, in any of the last five financial years preceding the date of this RFP for IRDAI/RBI/SEBI regulated entity/ Government /PSU organization in India. | The Bidder should have executed at least two orders of Ten crores each for any qualified OEM, in any of the last five financial years preceding the date of this RFP for IRDAI/RBI/SEBI regulated entity/ Government /PSU organization in India. | Please refer to the "Revised MEC" |
| 141 | 14 | Section-B: ELIGIBILITY CRITERIA 1. Minimum Eligibility Criteria (MEC): | Bidder should have minimum annual turnover of Rs. 30 Crores in each of the last three Financial Years immediately preceding the date of this RFP. | Request to please add this clause "In case, the bidding company/firm is hived off from the demerged company, the experience, eligibility etc. as per the requirement of the RFP may be considered as of the demerged company, provided the demerged company doesn't apply in the same RFP process" | Please refer to the "Revised MEC" |
| 142 | 35 | Section-D: TERMS AND CONDITIONS Point 3 d | d) Delay in delivery, installation and integration beyond 56 days will attract a penalty 0.2 % of the cost of all the items ordered for that location, per day from the 57th day till the date of installation/integration subject to a maximum of 10% of the total cost of items for that location under the PO. | Penalties should commence from end of 14 weeks TAT | Please refer to the revised "Delivery & Installation schedule" |
| 145 | 65 | Section-G: Service Level Agreement (SLA) | In case of a breakdown of appliances, hardware, hardware components accessories, systems software, and/or any products, the relevant defect should be attended immediately and rectified/replaced within 8 working hours of the receipt/notice of the complaint. | First 8 hours no penalty | Please refer to the revised "SLA" |
| 146 | 65 | Section-G: Service Level Agreement (SLA) | Failure to provide standby equipment's in case of exclusions mentioned in the RFP within 8 working hours of receipt/notice of complaint. | Since this will be back to back with OEM for RMA. SLAs may vary basis location of the device (Tier1,2,&3 locations) | Please refer to the revised "SLA" |
| 147 | 67 | Section-G: Service Level Agreement (SLA) | S. No Per Device uptime for working as designed per Month Amount Payable 1 >=99.9975 % to 100% 100% of the monthly rentals 2 >=99.99 % to <99.9975% 90% of the monthly rentals 3 >99% to <99.99% 80% of the monthly rentals 4 <=99% No payment | SLAs ask is too stringent; Request for some relaxation. As 99.99% itself is only 1.44Min in a month on 8hrs for 30days a month | clause deleted |
| 148 | Technical Specifications Doc | CAMPUS SWITCH SPECIFICATIONS (48 Port) | 11.4 OEM to further provide on-prem management solution to centrally manage and monitor the switches to provide Inventory, topology, Device health and centralised software upgrade | Request LIC to clarify if this is needed with 8 port and 24 port Switches too since they are not captured in that section. | This requirement is already present in 8 port and 24 port, see point no 4.10 of revised technical specification of 8 port and 24 port. |

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| 149 | Technical Specifications Doc | CAMPUS SWITCH SPECIFICATIONS (48 Port) | 11.5 Management solution can be appliance or VM based; in case of VM , LIC will provide the VM resources like compute and Hypervisor licenses and any other license needed to ensure solution to run will be Bidders responsibility. | Request LIC to clarify if this is needed with 8 port and 24 port Switches too since they are not captured in that section. | This requirement is already present in 8 port and 24 port, see point no 4.10 of revised technical specification of 8 port and 24 port. |
| 150 | Page No.14. ELIGIBILITY CRITERIA | Section-B: ELIGIBILITY CRITERIA :- NO.5 | The Bidder should have executed at least two orders of Ten crores each for the proposed OEM, in any of the last five financial years preceding the date of this RFP for IRDAI/RBI/SEBI regulated entity/ Government /PSU organization in India | Our Suggestion/Kind Request: - The Bidder should have executed at least One Order of 20 Crores, or' two orders of Ten crores each for the proposed OEM, in any of the last five financial years preceding the date of this RFP for IRDAI/RBI/SEBI regulated entity/ Government /PSU organization in India. | Please refer to the "Revised MEC" |
| 152 | 14 | Eligibility Criteria | The Bidder should have executed at least two orders of Ten crores each for the proposed OEM, in any of the last five financial years preceding the date of this RFP for IRDAI/RBI/SEBI regulated entity/ Government /PSU organization in India. | Request you to consider one order of 10 Cr including LIC of any OEM | Please refer to the "Revised MEC" |
| 154 | 65 | 4. TIME SCHEDULE FOR DELIVERY AND INSTALLATION | Delivery, installation and integration (with the current set up) of the ordered equipments should be completed within 56 days from the date of issue of Purchase order. The DOA cases shall be dealt with in the allowed 56 days period from the date of issue of the 0.2% of the cost of all the items ordered for that location, per day from the 57th day till the date of installation/integration subject to a maximum of 10% of the total cost of items for that location under the PO. | This is in contradictory clause of Delivery & installation Shows on page no. 65 - 12 Weeks and SLA penalty clause shows 56 Days which sholud have been 84 Days.Pls confirm | Please refer to the revised "Delivery & Installation schedule" |
| 155 | 65 | 4. TIME SCHEDULE FOR DELIVERY AND INSTALLATION | In case of a breakdown of appliances, hardware, hardware components accessories, systems software, and/or any products, the relevant defect should be attended immediately and rectified/replaced within 8 working hours of the receipt/notice of the complaint. | Request you to consider next working day for urban locations and for Rural,North East 3 working days. | Please refer to the revised "SLA" |
| 157 | | | Additional clause | Any damage to the equipment either phycally by any staff of lic or theft or fire or any act of god happened within the primesis of lic, the cost will be borne by LIC and replacement will be done by bidder. | insurance is to be taken for such events by the bidder. |
| 161 | 64/65 | 4. TIME SCHEDULE FOR DELIVERY AND INSTALLATION | OnSite Support - 6 weeks | Onsite support to be changes to 12-14 weeks | Please refer to the "Revised On-site support" |

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| 162 | 65 | Sec G - Sedrvce level agreement | In case of a breakdown of appliances, hardware, hardware components accessories, systems software, and/or any products, the relevant defect should be attended immediately and rectified/replaced within 8 working hours of the receipt/notice of the complaint. | 0.25% of the cost of defetive item ordered for that location for every 4 hours of delay beyond 8 working hours or part thereof subject to a maximum of 10% of the cost of item impacted. | Please refer to the revised "SLA" |
| 163 | | | Failure to provide standby equipments in case of exclusions mentioned in the RFP within 8 working hours of receipt/notice of complaint. | 0.25% of the cost of defetive item ordered for that location for every 4 hours of delay beyond 8 working hours or part thereof subject to a maximum of 10% of the cost of item impacted. | Please refer to the revised "SLA" |
| 164 | 35 & 65 | Delivery & Installation schedule and Penalty | a) Delivery, installation and integration (with the current setup) of the ordered equipments should be completed within 56 days from the date of issue of Purchase order. B) Delivery and Installation of equipments and licenses (if any) as per the technical specification and scope of work mentioned in this RFP. 12 weeks | Both the delivery conditions are contradicting. Kindly confirm which one is to be adhered to. | Please refer to the revised "Delivery & Installation schedule" |
| 165 | 65 | SLA | Delivery, installation and integration (with the current set up) of the ordered equipments should be completed within 56 days from the date of issue of Purchase order. The DOA cases shall be dealt with in the allowed 56 days period from the date of issue of the | Request to consider 180 days for completing delivery and installation spread across 3752 office locations. | Please refer to the revised "SLA" |
| 166 | 72 | Eligibility | The Bidder should have executed at least two orders of Ten crores each for the proposed OEM, in any of the last five financial years preceding the date of this RFP for IRDAI/RBI/SEBI regulated entity/Government /PSU organization in India. | The Bidder should have executed at least One order of 4 crores for the proposed OEM/equivalent OEM, in any of the last five financial years preceding the date of this RFP for IRDAI/RBI/SEBI regulated entity/Government /PSU organization in India or The Bidder should have a Network-as-a-Service (NaaS) contract for at least one order valued at 18 crores or more ,in any of the last five financial years preceding the date of this RFP for IRDAI/RBI/SEBI regulated entity/Government /PSU organization in India. | lease refer to the "Revised MEC" |
| 173 | on-E: SCOPE OF V | 1. General - Pg. No. 55 | The bidder shall be responsible to provide within scope of work all facilities like labor, transportation, tool Kits, testing equipment, cables, connectors, power cords etc. which is necessary for successful deployment of solution. LIC will ONLY provide space, power and required space. All other requirements needed for the solution shall be provided by the bidder. | We assume that rack space will also be provided by LIC at each location and provision of rack and power/power backup and connectivity for the switches is not as part of the bidder scope | Lic will provide mounting space and power |
| 175 | on-E: SCOPE OF V | 1. General - Pg. No. 55 | General | Please share the details of the existing architecture. Also, we assume that the existing routers and switches support industry standard protocols for integration | will be providede to winning bidder |

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| 184 | | CAMPUS SWITCH SPECIFICATIONS (8 Port) : Point no.: 4.6 | The Switch should support TFTP and SFTP and support Debug and sampler utility support ping and traceroute for IPv4 and IPv6 | Modification Request : The Switch should support TFTP and SFTP/SCP and support Debug and sampler utility support ping and traceroute for IPv4 and IPv6. Justification : SCP and SFTP are equivalent, Hence kindly modify/relax this clause as suggested for wider OEM participation. | Please refer to the "Revised Technical Specifications" |
| 186 | | CAMPUS SWITCH SPECIFICATIONS (8 Port) : Point no.: 6.1 | The switch must support 4,094 VLAN IDs (per IEEE 802.1Q) and be capable of configuring/operating at least 512 active VLANs simultaneously. | Modification Request : The switch must support 4,094 VLAN IDs (per IEEE 802.1Q) and be capable of configuring/operating at least 500 active VLANs. Justification : Kindly modify/relax this clause as suggested for wider OEM participation. | Please refer to the "Revised Technical Specifications" |
| 188 | | CAMPUS SWITCH SPECIFICATIONS (8 Port) : Point no.: 7.9 | The Switch should support Dynamic ARP protection to blocks ARP broadcasts from unauthorized hosts, preventing eavesdropping or theft of network data | Modification Request : The Switch should support Dynamic ARP protection or similar to blocks ARP broadcasts from unauthorized hosts, preventing eavesdropping or theft of network data. Justification : We have different nomenclature for DAI with similar functionality, Hence kindly modify/relax this clause as suggested for wider OEM participation. | Please refer to the "Revised Technical Specifications" |
| 190 | | CAMPUS SWITCH SPECIFICATIONS (8 Port) : Point no.: 7.17 | The switch hardware must be capable of supporting IEEE 802.1AE link-layer security without requiring hardware replacement or performance degradation when enabled. | Removal Request : Kindly remove this clause. Justification : MACSec is typically needed for DC to DC traffic traversing over unsecured L2 channel. This is not needed in Campus or internal DC. Request to remove this clause for wider OEM participation, Hence kindly remove this clause for wider OEM participation. | clause deleted |
| 191 | | CAMPUS SWITCH SPECIFICATIONS (8 Port) : Point no.: 8.8 | The switch should support 45 dACL (Access control entry/rules) per port and total 1080 rules per switch. | Modification Request : The switch should support 45 dACL (Access control entry/rules) per port and total 1000 rules per switch. Justification : Kindly modify/relax this clause as suggested for wider OEM participation. | Please refer to the "Revised Technical Specifications" |
| 192 | | CAMPUS SWITCH SPECIFICATIONS (8 Port) : Point no.: 9.1 | Switch should support the below certifications (a) MTCTE/TCE or equivalent mandatory by DOT, Govt Of India (b) IPv6 logo certification confirming ipv6 readiness wrt feature support and also interop tests established by ipv6 Forum (c) NDPP/NIAP/Common Criteria certification confirming the security features and assurance of the software | Modification Request : Switch should support the below certifications (a) MTCTE/TCE or equivalent mandatory by DOT, Govt Of India (b) Device should support IPv6 from Day-1. (c) NDPP/NIAP/Common Criteria certification confirming the security features and assurance of the software Justification : Kindly modify/relax this clause as suggested for wider OEM participation. | Please refer to the "Revised Technical Specifications" |
| 193 | | CAMPUS SWITCH SPECIFICATIONS (8 Port) : Point no.: 11.1 | The switch OEM must have been listed as a Leader or Challenger in the Gartner Magic Quadrant for Enterprise Network Switches in each of the last three years from the RFP date. | Modification Request : The switch OEM must have been listed as a Leader or Challenger or Visionaries in the Gartner Magic Quadrant for Enterprise Network Switches or Enterprise Wired and Wireless LAN Infrastructure or Data Center. Justification : Kindly modify/relax this clause as suggested for wider OEM participation. | Please refer to the "Revised Technical Specifications" |

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| 194 | | CAMPUS SWITCH SPECIFICATIONS (8 Port) : Point no.: 11.3 | All switch hardware, software, and transceivers supplied under this RFP must be from the same OEM. | Query : Kindly confirm type and quantity of optics/SFP/transceiver required per switch. | Please refer to the "Revised Technical Specifications" |
| 196 | | CAMPUS SWITCH SPECIFICATIONS (24 Port) : Point no.: 1.8 | It should be possible to stack switches with minimum 50 Gbps stack bandwidth. | Modification Request : It should be possible to stack/MLAG switches. Justification : MLAG is an alternate to vendor proprietary stacking solutions, providing DC grade Campus PoDs, which is based on open standards and provides more flexibility and vendor interop; The MLAG capacity would be as per uplink capacity per switch, Hence kindly modify/relax this clause as suggested for wider OEM participation. | Please refer to the "Revised Technical Specifications" |
| 201 | | CAMPUS SWITCH SPECIFICATIONS (24 Port) : Point no.: 4.6 | The Switch should support TFTP and SFTP and support Debug and sampler utility support ping and traceroute for IPv4 and IPv6 | Modification Request : The Switch should support TFTP and SFTP/SCP and support Debug and sampler utility support ping and traceroute for IPv4 and IPv6. Justification : SCP and SFTP are equivalent, Hence kindly modify/relax this clause as suggested for wider OEM participation. | Please refer to the "Revised Technical Specifications" |
| 203 | | CAMPUS SWITCH SPECIFICATIONS (24 Port) : Point no.: 6.1 | The switch must support 4,094 VLAN IDs (per IEEE 802.1Q) and be capable of configuring/operating at least 512 active VLANs simultaneously. | Modification Request : The switch must support 4,094 VLAN IDs (per IEEE 802.1Q) and be capable of configuring/operating at least 500 active VLANs. Justification : Kindly modify/relax this clause as suggested for wider OEM participation. | Please refer to the "Revised Technical Specifications" |
| 205 | | CAMPUS SWITCH SPECIFICATIONS (24 Port) : Point no.: 7.9 | The Switch should support Dynamic ARP protection to blocks ARP broadcasts from unauthorized hosts, preventing eavesdropping or theft of network data | Modification Request : The Switch should support Dynamic ARP protection or similar to blocks ARP broadcasts from unauthorized hosts, preventing eavesdropping or theft of network data. Justification : We have different nomenclature for DAI with similar functionality, Hence kindly modify/relax this clause as suggested for wider OEM participation. | Please refer to the "Revised Technical Specifications" |
| 207 | | CAMPUS SWITCH SPECIFICATIONS (24 Port) : Point no.: 7.17 | The switch hardware must be capable of supporting IEEE 802.1AE link-layer security without requiring hardware replacement or performance degradation when enabled. | Removal Request : Kindly remove this clause. Justification : MACSec is typically needed for DC to DC traffic traversing over unsecured L2 channel. This is not needed in Campus or internal DC. Request to remove this clause for wider OEM participation, Hence kindly remove this clause for wider OEM participation. | Clause Deleted |
| 208 | | CAMPUS SWITCH SPECIFICATIONS (24 Port) : Point no.: 9.1 | Switch should support the below certifications (a) MTCTE/TCE or equivalent mandatory by DOT, Govt Of India (b) IPv6 logo certification confirming ipv6 readiness wrt feature support and also interop tests established by ipv6 Forum (c) NDPP/NIAP/Common Criteria certification confirming the security features and assurance of the software | Modification Request : Switch should support the below certifications (a) MTCTE/TCE or equivalent mandatory by DOT, Govt Of India (b) Device should support IPv6 from Day-1. (c) NDPP/NIAP/Common Criteria certification confirming the security features and assurance of the software Justification : Kindly modify/relax this clause as suggested for wider OEM participation. | Please refer to the "Revised Technical Specifications" |

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| 209 | | CAMPUS SWITCH SPECIFICATIONS (24 Port) : Point no.: 11.1 | The switch OEM must have been listed as a Leader or Challenger in the Gartner Magic Quadrant for Enterprise Network Switches in each of the last three years from the RFP date. | Modification Request : The switch OEM must have been listed as a Leader or Challenger or Visionaries in the Gartner Magic Quadrant for Enterprise Network Switches or Enterprise Wired and Wireless LAN Infrastructure or Data Center. Justification : Kindly modify/relax this clause as suggested for wider OEM participation. | Please refer to the "Revised Technical Specifications" |
| 210 | | CAMPUS SWITCH SPECIFICATIONS (24 Port) : Point no.: 11.3 | All switch hardware, software, and transceivers supplied under this RFP must be from the same OEM. | Query : Kindly confirm type and quantity of optics/SFP/transceiver required per switch. | Please refer to the "Revised Commercial bid". |
| 211 | | CAMPUS SWITCH SPECIFICATIONS (48 Port) : Point no.: 1.5 | The switch should have minimum 2000 Unicast Routes 1000 Igmp Groups 2000 IPv4 host table (ARP) | Modification Request : The switch should have minimum 2000 IPv4/IPv6 Routes 1000 Igmp Groups 2000 IPv4 host Justification : Kindly modify/relax this clause as suggested for wider OEM participation. | Please refer to the "Revised Technical Specifications" |
| 212 | | CAMPUS SWITCH SPECIFICATIONS (48 Port) : Point no.: 1.8 | Proposed switches should support stacking with minimum 50 Gbps stack bandwidth required for critical large offices. | Modification Request : It should be possible to stack/MLAG switches. Justification : MLAG is an alternate to vendor proprietary stacking solutions, providing DC grade Campus PoDs, which is based on open standards and provides more flexibility and vendor interop; The MLAG capacity would be as per uplink capacity per switch, Hence kindly modify/relax this clause as suggested for wider OEM participation. | Please refer to the "Revised Technical Specifications" |
| 217 | | CAMPUS SWITCH SPECIFICATIONS (48 Port) : Point no.: 4.6 | The Switch should support TFTP and SFTP and support Debug and sampler utility support ping and traceroute for IPv4 and IPv6 | Modification Request : The Switch should support TFTP and SFTP/SCP and support Debug and sampler utility support ping and traceroute for IPv4 and IPv6. Justification : SCP and SFTP are equivalent, Hence kindly modify/relax this clause as suggested for wider OEM participation. | Please refer to the "Revised Technical Specifications" |
| 219 | | CAMPUS SWITCH SPECIFICATIONS (48 Port) : Point no.: 6.1 | The switch must support 4,094 VLAN IDs (per IEEE 802.1Q) and be capable of configuring/operating at least 512 active VLANs simultaneously. | Modification Request : The switch must support 4,094 VLAN IDs (per IEEE 802.1Q) and be capable of configuring/operating at least 500 active VLANs. Justification : Kindly modify/relax this clause as suggested for wider OEM participation. | Please refer to the "Revised Technical Specifications" |
| 221 | | CAMPUS SWITCH SPECIFICATIONS (48 Port) : Point no.: 7.9 | The Switch should support Dynamic ARP protection to blocks ARP broadcasts from unauthorized hosts, preventing eavesdropping or theft of network data | Modification Request : The Switch should support Dynamic ARP protection or similar to blocks ARP broadcasts from unauthorized hosts, preventing eavesdropping or theft of network data. Justification : We have different nomenclature for DAI with similar functionality, Hence kindly modify/relax this clause as suggested for wider OEM participation. | Please refer to the "Revised Technical Specifications" |

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| 223 | | CAMPUS SWITCH SPECIFICATIONS (48 Port) : Point no.: 7.17 | The switch hardware must be capable of supporting IEEE 802.1AE link-layer security without requiring hardware replacement or performance degradation when enabled. | Removal Request : Kindly remove this clause. Justification : MACSec is typically needed for DC to DC traffic traversing over unsecured L2 channel. This is not needed in Campus or internal DC. Request to remove this clause for wider OEM participation, Hence kindly remove this clause for wider OEM participation. | Clause Deleted |
| 224 | | CAMPUS SWITCH SPECIFICATIONS (48 Port) : Point no.: 9.1 | Switch should support the below certifications (a) MTCTE/TCE or equivalent mandatory by DOT, Govt Of India (b) IPv6 logo certification confirming ipv6 readiness wrt feature support and also interop tests established by ipv6 Forum (c) NDPP/NIAP/Common Criteria certification confirming the security features and assurance of the software | Modification Request : Switch should support the below certifications (a) MTCTE/TCE or equivalent mandatory by DOT, Govt Of India (b) Device should support IPv6 from Day-1. (c) NDPP/NIAP/Common Criteria certification confirming the security features and assurance of the software Justification : Kindly modify/relax this clause as suggested for wider OEM participation. | Please refer to the "Revised Technical Specifications" |
| 225 | | CAMPUS SWITCH SPECIFICATIONS (48 Port) : Point no.: 11.2 | All switch hardware, software, and transceivers supplied under this RFP must be from the same OEM. | Query : Kindly confirm type and quantity of optics/SFP/transceiver required per switch. | refere to revised commercial sheet |
| 226 | | CAMPUS SWITCH SPECIFICATIONS (48 Port) : Point no.: 11.3 | All switch hardware, software, and transceivers supplied under this RFP must be from the same OEM. | Query : Kindly confirm type and quantity of optics/SFP/transceiver required per switch. | clause deleted |
| 228 | Page No. 65 | Section-F: PAYMENT TERMS 4. TIME SCHEDULE FOR DELIVERY AND INSTALLATION | Delivery and Installation of equipments and licenses (if any) as per the technical specification and scope of work mentioned in this RFP - 12 Weeks | Request you to change the Clause to: Delivery and Installation of equipments and licenses (if any) as per the technical specification and scope of work mentioned in this RFP - 24 Weeks Here, OEMs will take 10-12 Weeks time for hardware delivery so we require minimum 4-6 Weeks time post deliver for Installation of Equipments and licenses | Please refer to the "Revised Technical Specifications" |
| 229 | Page No. 35 | SECTION D: TERMS & CONDITIONS 3. Delivery & Installation schedule and Penalty (in case of a delay), Point (a) | Delivery, installation and integration (with the current setup) of the ordered equipments should be completed within 56 days from the date of issue of Purchase order. | Request you to change the Clause to: Delivery, installation and integration (with the current setup) of the ordered equipments should be completed within 168 days from the date of issue of Purchase order. Here, OEMs will take 10-12 Weeks time for hardware delivery so we require minimum 4-6 Weeks time post deliver for Installation of Equipments and licenses | Please refer to the revised "Delivery & Installation schedule" |
| 233 | Page No. 65 | Section-F: PAYMENT TERMS 4. TIME SCHEDULE FOR DELIVERY AND INSTALLATION | Onsite support - 6 Weeks | Request you to kindly clarify the scope of "Onsite support" mentioned in the delivery schedule. Does this refer to deployment of L1 engineers, SDM, or both? | yes all the onsite support please refer to revised on site support paymnet terms and delivery and installation |

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| 237 | Page No. 67 | Section-G: Service Level Agreement (SLA) 2. The below penalties shall be applicable, which are calculated on the end-to-end solution provided by the successful bidder, including hardware and any active/passive components deployed | <p>Per Device Uptime Per Month Amount Payable</p> <ul style="list-style-type: none"> - >=99.9975 % to 100% : 100% of the monthly rentals - >=99.99 % to <99.9975% : 90% of the monthly rentals - >99% to <99.99% : 80% of the monthly rentals - <=99% : No payment | <p>Request you to change the Clause to:</p> <p>Per Device Uptime Per Month Amount Payable</p> <ul style="list-style-type: none"> - >=99.99 % to 100% : 100% of the monthly rentals - >=99.50 % to <99.99% : 90% of the monthly rentals - >99% to <99.50% : 80% of the monthly rentals - <=99% : No payment | Clause Deleted |
| 247 | Page-12 | EMD | EMD exemption for MSE bidders. | Would really request if MSME category be also included in addition to MSE. | please refer to revised eligibility criteria and EMD |
| 250 | 1.9 | Switch should have provision to add internal redundant power supply for critical sites as and when required | Switch should have provision to add internal redundant power supply for critical sites as and when required | It is not recommended to open the cover or chassis of switch in branch office as it exposes motherboard access and considered as switch tempering. Especially in BFSI sector this strictly should not be allowed. This point contradicts the hardware based TPM ask. We recommend you to please accept the change and allow external Power modules for redundancy. | Please refer clarification issued in corrigendum in this regard |
| 251 | 7.17 | The switch hardware must be capable of supporting IEEE 802.1AE link-layer security without requiring hardware replacement or performance degradation when enabled. | Please either delete this point or make it preferred. | MACSec is a layer2 encryption protocol required for secure communication over untrusted WAN networks. It is recommended to have MACSec feature on devices which are connected to WAN network hence request you to remove this feature from branch switches. | clause deleted |
| 252 | 1.9 | Switch should have provision to add internal redundant power supply for critical sites as and when required | Switch should have provision to add internal redundant power supply for critical sites as and when required | It is not recommended to open the cover or chassis of switch in branch office as it exposes motherboard access and considered as switch tempering. Especially in BFSI sector this strictly should not be allowed. This point contradicts the hardware based TPM ask. We recommend you to please accept the change and allow external Power modules for redundancy. | Please refer clarification issued in corrigendum in this regard |
| 254 | 14 | 1. Minimum Eligibility Criteria (MEC) | The Bidder should have executed at least two orders of Ten crores each for the proposed OEM, in any of the last five financial years preceding the date of this RFP for IRDAI/RBI/SEBI regulated entity/ Government /PSU organization in India. | For competitive bidding with more bidders participation, we request you to revise this clause as "The Bidder should have executed at least Two order of Ten crores each for any OEM , in any of the last five financial years preceding the date of this RFP for IRDAI/RBI/SEBI regulated entity/ Government /PSU organization in India. | Please refer to revised MEC |