

Re: RFP for “Procurement of services of System Integrator for Network Maintenance” Ref CO/IT-DT/NW/RFP/SI/2025-26/03 Dated: 10/10/2025

Revised Minimum Eligibility Criteria (MEC)

LIC will use the following as the Minimum Eligibility Criteria (MEC) for evaluating the bidders. The Network System Integrators (NSI)/ bidders fulfilling the following criteria only should respond to the RFP:

Sl. No	Eligibility Conditions	Documentary Evidence Required
1.	a) The bidder should be a registered entity in India. or b)A company/statutory body owned by Central/State Govt.	a) Copy of Certificate of incorporation/registration b)Valid GST registration certificate Note: For Statutory bodies/Govt. undertakings proof of ownership by Authorized personnel
2	The Bidder should be registered for Goods and Service Tax.	Copy of GSTIN Certificates for all states.
3	The bidder should have valid PAN	Copy of Pan Card
4	The bidder shall be a system integrator (SI) undertaking Networkmaintenance including maintenance of network equipment andsimilar supporting technologies (Network setup withRouters, Managed-Switches, IPsecetc.) operating since last three financial yearsi.e(FY- 2022-23, 2023-24 and 2024-25) for IRDAI or RBI regulated entity / Government /PSU organization in India.	Bidder should submit Company Profile as per Annexure-II and Documentary proof (purchase order/customers certificates, etc.) for the last 3 FYs i.e. (FY- 2022-23, 2023-24 and 2024-25
5	The bidder should <u>not</u> have been de-barred /Black-listed by any State Government in India or any of its agencies or Government of India <u>or</u> any of its agencies or any PSU/BFSI (including LIC of India) in India as on the date of the RFP for corrupt or fraudulent practices or non-delivery, non-performance in the last three years preceding the date of this RFP. The bidder must also warrant that there	An undertaking on Company Letter head as per Annexure-III is to be submitted duly signed by the authorised signatory Declaration on company letter head

	is no legal action being taken against it for any cause in any legal jurisdiction. If such an action exists and the bidder considers that it does not affect its ability to deliver the requirements as per the tender, it shall provide details of the action(s). However, such blacklisting will be null and void for the purpose of bidding in this RFP, if the bidder has obtained stay order in any court of India	duly signed by the authorized signatory of the bidder.
Experience		
6	The Bidder should have executed orders total of Rs. 10 crores as system integrator for Network maintenance in any of the six financial years preceding the date of this RFP	Details to be submitted in Annexure-IV along with the documentary evidence like copy of the purchase order(s) <u>and Satisfactory Performance Certificate</u> from the customers etc. The bidder should submit details like name of contact person along with his phone number, e-mail for above projects (for verification) as per format under Annexure –IV. LIC may verify the facts and bidder has to facilitate the meetings.
7	Bidder should have successfully managed a similar network having at least 1000 locations (excluding the ATM kind of deployments) in any organization in India during the past five financial years immediately preceding the date of this RFP. The bidder need not have necessary deployed the network devices at all the 1000 locations.	
Financial Strength of the Bidder		
8	Bidder should have minimum annual turnover of Rs.30Crores in each of the last three Financial Years immediately preceding the date of this RFP.	The details should be submitted in Annexure-II duly signed by authorised signatory. The copies of Audited Balance sheet/Statutory Audited Certification, Profit/Loss statement of the firm for the last three financial years., duly attested by the Chartered Accountant or Authorized Signatory of the Company along with Name and Seal .
9.	The Bidder should be in operating-profit (EBITDA i.e., Earnings before Interest, Tax, Depreciation & Amortization) during any 2 out of last 3 audited financial years preceding the date of this RFP. Further, the bidder should also have positive net worth for the last 3 audited financial years preceding to the date of this RFP.	

Presence of Bidder for Support		
10	The Bidder should be able to provide AMC support and services for the network equipment through either own Service Centers or through franchise/Authorized Support Partners (ASP). In all, the bidder (including his franchise or ASP) should have minimum 25 support centers with at least one support center in each state across India (other than North East Region) and at least one support center in North East Region.	Details to be submitted in Annexure-V signed by the authorised signatory along with Name and Seal.
11	The bidder should have the proven capability to perform the entire scope of the assignment and should be capable of maintaining it for a period of 5 years	Self-declaration signed by the authorised signatory along with Name and Seal.
Other Documents Requirements		
12	The bidder should submit an Authorization for the Authorized signatory nominated for signing of all the documents submitted in response to this RFP.	Power of Attorney <u>or</u> the copy of Board resolution appointing the authorized signatory.
13	Integrity Pact duly filled and signed	Proforma attached as per Annexure XII