

Re: RFP for “Procurement of services of System Integrator for Network Maintenance” Ref CO/IT-DT/NW/RFP/SI/2025-26/03

Dated: 10/10/2025

Revised Scope of Work (Related to relevant portion)

Additional information about the number of network equipment to be included in AMC (1(iv))-

ROUTERS

OEM	DC/CO	DO	BO/SO	Total
CISCO	26	70	2855	2951
HP	0	14	662	676
	26	84	3517	3627

SWITCHES

OEM	No of L3 Switches	No of L2 Switches
CISCO	19	4425
ARUBA	0	1575
HFCL	0	2054
	19	8054

Note- The above number are tentative and exact inventory of network inventory will be shared with the selected bidder and may be revised for every quarter.

3. On-site support (Facility management)

D. Following conditions shall be applicable regarding the onsite L1/L2/L3 support:

- a) A. Details of the shortlisted candidates along with his/her Curriculum Vitae (CV) are to be provided to LIC along with the photo-identity and supporting documents (duly verified and attested by vendor) in the following time-line-

Resource	Deployment Timeline
L1 Engineer	Five Weeks from the date of issue of PO
L2 Engineer	Six Weeks from the date of issue of PO
L3 Engineer	Eight Weeks from the date of issue of PO

e) Resources should be made available in the following timeline

Resource	Deployment Timeline
L1 Engineer	Six Weeks from the date of issue of PO
L2 Engineer	Seven Weeks from the date of issue of PO
L3 Engineer	Nine Weeks from the date of issue of PO