

सशक्तिकरण  
ऊर्जा संचार  
निरंतर विस्तार

EMPOWER  
ENERGIZE  
EXPAND

*Service Provider for conducting Compromise Assessment  
And Incident Response Retainership*

**CO-ERM-IT-CSD/2025-2026/CA & IRR dated 30<sup>th</sup> October, 2025**

# Highlights

## **Important Points:**

Two separate Contracts:

Part-A: Compromise Assessment (CA)

Part-B: Incident Response Retainership services (IRR)

## **Address for Submission of RFP:**

The Executive Director (ERM) & CRO,  
Central Office, ERM-CSD Department,  
2nd Floor, Cyber Security Department,  
Jeevan Seva Building, SSS Division, S.V. Road,  
Santacruz (West), Mumbai - 400 054.

Presentation displayed during this pre-bid meeting will also form Part of RFP.

# Objective of RFP

## **OBJECTIVE- Part-A:Compromise Assessment (CA)**

The objective of a compromise assessment is a proactive and investigative, focusing on identifying any signs of a breach, whether past or ongoing and understanding its scope and impact. This will cover incident response in security operations center, forensic investigation etc.

Life Insurance Corporation of India proposes to onboard an experienced Selection of Service Provider for conducting Compromise assessment of network, end points, systems, appliances, applications etc. with following major scopes:

**Post Remediation Check:** Once the report is shared with LIC for remedial action, the compromise assessment will be done again immediately before migration to confirm the remedial steps are implemented.

## **OBJECTIVE- Part-B: Incident Response Retainership (IRR)**

The objective of an Incident Response Retainership (IRR) is to ensure that an organization has rapid, expert support available to respond to cyber security incidents effectively and minimize damage. It is a pre-arranged agreement with a third-party incident response provider to deliver priority services in the event of a breach or Cyber-Attack.

Life Insurance Corporation of India proposes to onboard an experienced Selection of Service Provider for conducting Incident Response Retainership (IRR) of all systems, applications etc. This will cover incident response in security operations center, forensic investigation etc.



# Important Dates for both RFPs (Part-A and Part-B)

Activities Involved	Date	Time
RFP Release date	Dt.30-10-2025	Not Applicable
Pre-bid questionnaire	Latest by Dt.05-11-2025	4.00 P.M.
Pre-bid meeting Date	Dt.06-11-2025	11 AM
Last date of submission of RFP	Dt.01-12-2025	Latest by 4 PM
Opening of RFP	Dt.01-12-2025	4.15 PM
Registration to submit RFP online start date	Dt.30-10-2025	Not Applicable
Preferable date to submit RFP online to avoid any last minute issues	Till Dt.28-11-2025	11.59 PM
Check the formats to be submitted online without fail to avoid any last minute issues	On or before Dt.07-11-2025	Not applicable
Submission of all hardcopies in respect to RFP	On or before Dt.04-12-2025	Latest by 2 PM

# Important Points

## Important Points:

a. All documents to be uploaded in online module must be prefixed with the name of RFP, name of the bidder, Appendix name, name of the document etc. e.g. CA\_XXXX\_Appendix D1\_Registered Legal Entity where CA stands for Compromise Assessment, XXXX stands for Bidder's name, Appendix D1 stands for name of the Appendix, Registered Legal Entity stands for name of the document ;

(IRR stands for Incident Response Retainership)

b. E-Tendering Online bids are hereby invited for the works mentioned through online e-Tendering System portal <https://www.tenderwizard.com/LIC> from the intending bidders. This is an E - Tender and hence Bids must be submitted "ONLINE". Tenders submitted through online mode will only be considered. Tenders submitted through hard copy / soft copy will not be considered, if not submitted in [www.tenderwizard.com/LIC](https://www.tenderwizard.com/LIC) completed in all respects.

c. Eligibility bids, Technical-Bids and Commercial Bid should be password protected with different passwords.

d. Rank based reverse auction will be conducted for commercial bid evaluation.

# Important Points

## Important Points:

LIC will only provide RHEL licenses and Mysql Licenses.

All Licenses other than RHEL and Mysql will be the responsibility of the bidder.

All efforts related to implementation, operation related, procedural documents etc. required for both the projects will be the sole responsibility of the bidders.

LIC will only provide the list of assets as per the scope of the project. All efforts are required to be calculated by the bidders as part of both the projects.

# Important Points

## PART-A: Compromise Assessment

SN	Annexure	Annexure Name	Eligibility Bid	Technical Bid	Commercial Bid	To be submitted by successful bidder
1	Annexure A	Covering Letter	✓			
2	Annexure B	Bidder's Profile	✓			
3	Annexure C	Eligibility Criteria	✓			
4	Annexure D	Technical Scoring PART-A		✓		
5	Annexure E	Technical Scoring PART-B				
6	Annexure F	Commercial Bid (Indicative Pricing-PART A)			✓	
7	Annexure G	Commercial Bid (Indicative Pricing-PART B)				
8	Annexure H	Declaration Regarding Non-Blacklisting/Debarring	✓			
9	Annexure I	Performance Bank Guarantee				✓
10	Annexure J	Bank Guarantee for EMD	✓			
11	Annexure K	Bill of quantity and bifurcation of commercial bid in percentage format		✓		
12	Annexure L	Contract Form				✓
13	Annexure M	Non-Disclosure Agreement (NDA)				✓
14	Annexure N	Online Tendering Guidelines Information and Instruction to the Bidders for using ONLINE ELECTRONIC TENDERING SYSTEM (e-TS)				
15	Annexure O	Authorization for signing of all documents related to RFP	✓			
16	Annexure P	Land Border Declaration	✓			
17	Annexure Q	Integrity Pact	✓			



# Important Points

## PART-B: Incident Response Retainership

SN	Annexure	Annexure Name	Eligibility Bid	Technical Bid	Commercial Bid	To be submitted by successful bidder
1	Annexure A	Covering Letter	✓			
2	Annexure B	Bidder's Profile	✓			
3	Annexure C	Eligibility Criteria	✓			
4	Annexure D	Technical Scoring PART-A				
5	Annexure E	Technical Scoring PART-B		✓		
6	Annexure F	Commercial Bid (Indicative Pricing-PART A)				
7	Annexure G	Commercial Bid (Indicative Pricing-PART B)			✓	
8	Annexure H	Declaration Regarding Non-Blacklisting/Debarring	✓			
9	Annexure I	Performance Bank Guarantee				✓
10	Annexure J	Bank Guarantee for EMD	✓			
11	Annexure K	Bill of quantity and bifurcation of commercial bid in percentage format		✓		
12	Annexure L	Contract Form				✓
13	Annexure M	Non-Disclosure Agreement (NDA)				✓
14	Annexure N	Online Tendering Guidelines Information and Instruction to the Bidders for using ONLINE ELECTRONIC TENDERING SYSTEM (e-TS)				
15	Annexure O	Authorization for signing of all documents related to RFP	✓			
16	Annexure P	Land Border Declaration	✓			
17	Annexure Q	Integrity Pact	✓			

## Discussion on Following:

- a. Eligibility Criteria (Part-A and Part-B)
- b. Technical Bid Document (Part-A and Part-B)
- c. Scope and Deliverables
- d. Payment Terms and conditions
- e. COMMERCIAL BID

Bidders are requested to start activities after this meeting without waiting for modifications and response to Pre-Bid queries as response to important queries have been answered.

There will be no change in last date of submission of bids.

Bidders are requested to start activities after this meeting without waiting for modifications and response to Pre-Bid queries as response to important queries have been answered.

Bidders are requested to start registration process, checking of format of documents for submitting evidences immediately.

**There will be no change in last date of submission of bids.**

**THANK YOU**