

बिड दस्तावेज़ / Bid Document

बिड विवरण / Bid Details	
बिड बंद होने की तारीख/समय / Bid End Date/Time	27-11-2025 17:00:00
बिड खुलने की तारीख/समय / Bid Opening Date/Time	27-11-2025 17:30:00
बिड पेशकश वैधता (बंद होने की तारीख से) / Bid Offer Validity (From End Date)	180 (Days)
मंत्रालय/राज्य का नाम / Ministry/State Name	Ministry Of Finance
विभाग का नाम / Department Name	Department Of Financial Services
संगठन का नाम / Organisation Name	Lic - Life Insurance Corporation Of India
कार्यालय का नाम / Office Name	Jammu
वस्तु श्रेणी / Item Category	Security Manpower Service (Version 2.0) - Office/Commercial/Institutions/ Residential; Unarmed Security Guard
अनुबंध अवधि / Contract Period	3 Year(s)
बिडर का न्यूनतम औसत वार्षिक टर्नओवर (3 वर्षों का) / Minimum Average Annual Turnover of the bidder (For 3 Years)	40 Lakh (s)
उन्हीं/समान सेवा के लिए अपेक्षित विगत अनुभव के वर्ष / Years of Past Experience Required for same/similar service	3 Year (s)
इसी तरह की सेवाओं का पिछला आवश्यक अनुभव है / Past Experience of Similar Services required	Yes
एमएसएमई के लिए अनुभव के वर्षों और टर्नओवर से छूट प्रदान की गई है / MSE Exemption for Years of Experience and Turnover	No
स्टार्टअप के लिए अनुभव के वर्षों और टर्नओवर से छूट प्रदान की गई है / Startup Exemption for Years of Experience and Turnover	No
विक्रेता से मांगे गए दस्तावेज़ / Document required from seller	Experience Criteria, Bidder Turnover, Certificate (Requested in ATC), Additional Doc 1 (Requested in ATC), Additional Doc 2 (Requested in ATC) *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer

बिड विवरण/Bid Details	
क्या आप निविदाकारों द्वारा अपलोड किए गए दस्तावेजों को निविदा में भाग लेने वाले सभी निविदाकारों को दिखाना चाहते हैं? संदर्भ मेनू है/Do you want to show documents uploaded by bidders to all bidders participated in bid?	Yes (Documents submitted as part of a clarification or representation during the tender/bid process will also be displayed to other participated bidders after log in)
बिड लगाने की समय सीमा स्वतः नहीं बढ़ाने के लिए आवश्यक बिड की संख्या। / Minimum number of bids required to disable automatic bid extension	3
दिनों की संख्या, जिनके लिए बिड लगाने की समय-सीमा बढ़ाई जाएगी। / Number of days for which Bid would be auto-extended	7
ऑटो एक्सटेंशन अधिकतम कितनी बार किया जाना है। / Number of Auto Extension count	1
बिड से रिवर्स नीलामी सक्रिय किया/Bid to RA enabled	No
बिड का प्रकार/Type of Bid	Two Packet Bid
तकनीकी मूल्यांकन के दौरान तकनीकी स्पष्टीकरण हेतु अनुमत समय /Time allowed for Technical Clarifications during technical evaluation	2 Days
न्यूनतम मूल्य/Floor Price	This bid has been created/published with floor price(minimum value) selected by the Buyer. Service Providers are advised to quote above the minimum floor value.
अनुमानित बिड मूल्य /Estimated Bid Value	7789850
मूल्यांकन पद्धति/Evaluation Method	Total value wise evaluation
मध्यस्थता खंड/Arbitration Clause	No
सुलह खंड/Mediation Clause	No

ईएमडी विवरण/EMD Detail

एडवाइजरी बैंक/Advisory Bank	IDBI Bank
ईएमडी राशि/EMD Amount	155800

ईपीबीजी विवरण /ePBG Detail

एडवाइजरी बैंक/Advisory Bank	IDBI Bank
ईपीबीजी प्रतिशत (%) /ePBG Percentage(%)	3.00
ईपीबीजी की आवश्यक अवधि (माह) /Duration of ePBG required (Months).	38

(a). जेम की शर्तों के अनुसार ईएमडी छूट के इच्छुक बिडर को संबंधित कैटेगरी के लिए बिड के साथ वैध समर्थित दस्तावेज प्रस्तुत करने है। एमएसई कैटेगरी के अंतर्गत केवल वस्तुओं के लिए विनिर्माता तथा सेवाओं के लिए सेवा प्रदाता ईएमडी से छूट के पात्र हैं। व्यापारियों को इस नीति के दायरे से बाहर रखा गया है।/EMD EXEMPTION: The bidder seeking EMD exemption, must submit the valid supporting document for the relevant category as per GeM GTC with the bid. Under MSE category, only manufacturers for goods and Service Providers for Services are eligible for exemption from EMD. Traders are excluded from the purview of this Policy.

(b).ईएमडी और संपादन जमानत राशि, जहां यह लागू होती है, लाभार्थी के पक्ष में होनी चाहिए। / EMD & Performance security should be in favour of Beneficiary, wherever it is applicable.

लाभार्थी /Beneficiary :

JAMMU

LIC OF INDIA JEEVAN JYOTI BUILDING 18-A RAIL HEAD COMPLEX JAMMU-180012

(Lic Of India)

बोली विभाजन लागू नहीं किया गया/ Bid splitting not applied.

एमआईआई अनुपालन/MII Compliance

एमआईआई अनुपालन/MII Compliance	Yes
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एमएसई खरीद वरीयता/MSE Purchase Preference

एमएसई खरीद वरीयता/MSE Purchase Preference	Yes
सूक्ष्म और लघु उद्यम मूल उपकरण निर्माताओं को खरीद में प्राथमिकता, यदि उनका मूल्य $L1+X\%$ तक की सीमा में हो / Purchase Preference to MSE OEMs available upto price within $L1+X\%$	15
सूक्ष्म और लघु उद्यम को खरीद में प्राथमिकता के लिए बिड की मात्रा का अधिकतम प्रतिशत / Maximum Percentage of Bid quantity for MSE purchase preference	100

1. The minimum average annual financial turnover of the bidder during the last three years, ending on 31st March of the previous financial year, should be as indicated above in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the bidder is less than 3-year-old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.

2. Years of Past Experience required: The bidder must have experience for number of years as indicated above in bid document (ending month of March prior to the bid opening) of providing similar type of services to any Central / State Govt Organization / PSU. Copies of relevant contracts / orders to be uploaded along with bid in support of having provided services during each of the Financial year.

3. Purchase preference to Micro and Small Enterprises (MSEs): Purchase preference will be given to MSEs as defined in Public Procurement Policy for Micro and Small Enterprises (MSEs) Order, 2012 dated 23.03.2012 issued by Ministry of Micro, Small and Medium Enterprises and its subsequent Orders/Notifications issued by concerned Ministry. If the bidder wants to avail the Purchase preference for services, the bidder must be the Service provider of the offered Service. Relevant documentary evidence in this regard shall be uploaded along with the bid in respect of the offered service. If L-1 is not an MSE and MSE Service Provider (s) has/have quoted price within $L-1+15\%$ of margin of purchase preference /price band as defined in the relevant policy, then 100% order quantity will be awarded to such MSE bidder subject to acceptance of L1 bid price. The buyers are advised to refer to the [OM No.1 4 2021 PPD dated 18.05.2023](#) for compliance of Concurrent application of Public Procurement Policy for Micro and Small Enterprises Order, 2012 and Public Procurement (Preference to Make in India) Order, 2017.

Benefits of MSE will be allowed only if the credentials of the service provider are validated on-line in GeM profile as well as validated and approved by the Buyer after evaluation of submitted documents.

4. Estimated Bid Value indicated above is being declared solely for the purpose of guidance on EMD amount and for determining the Eligibility Criteria related to Turn Over, Past Performance and Project / Past Experience etc. This has no relevance or bearing on the price to be quoted by the bidders and is also not going to have any impact on bid participation. Also this is not going to be used as a criteria in determining reasonableness of quoted prices which would be determined by the buyer based on its own assessment of reasonableness and based on competitive prices received in Bid / RA process.

5. Past Experience of Similar Services: The bidder must have successfully executed/completed similar Services over the last three years i.e. the current financial year and the last three financial years(ending month of March prior to the bid opening): -

1. Three similar completed services costing not less than the amount equal to 40% (forty percent) of the estimated cost; or
2. Two similar completed services costing not less than the amount equal to 50% (fifty percent) of the estimated cost; or
3. One similar completed service costing not less than the amount equal to 80% (eighty percent) of the estimated cost.

अतिरिक्त योग्यता /आवश्यक डेटा/Additional Qualification/Data Required

The Bidder should have executed at least X No. projects with contract value not less than (Rs) yy for eachcontract of providing manpower services to Central/ State Government Departments/ Public SectorUndertakings/ Autonomous Bodies in last N financial years:COPIES OF WORK ORDERS/EXPERIENCE CERTIFICATE EXECUTED IN FY 2022-23, 2023-24 AND 2024-25

The Bidder should have executed at least X No. projects with supply of xx..no. of manpower in eachcontract of providing manpower services to Central/ State Government Departments/ Public SectorUndertakings/ Autonomous Bodies in last N financial years:AS PER BID ATC

Additional Conditions specific to this bid:REFER BID ATC IN THE BID DOCUMENT

Scope Of Work For the Service:[1762435996.pdf](#)

Security Manpower Service (Version 2.0) - Office/Commercial/Institutions/ Residential; Unarmed Security Guard (6)

तकनीकी विशिष्टियाँ /Technical Specifications

विवरण/ Specification	मूल्य/ Values
कोर / Core	
Type of Establishment / Area	Office/Commercial/Institutions/ Residential
Category of Profile	Unarmed Security Guard
Category of Skills	Semi skilled
Gender	Male
Duty Hours in a day	8
Qualification	Not Required
Ex Servicemen	Optional
Age Limit	Up to 55 years
Years of Experience	0 - 3 years
Additional Requirements for the Security Personnel	NIL
Is Geographical presence of the Service Provider registered office is required in the consignee's State	Yes

विवरण/ Specification	मूल्य/ Values
Name of states/ UT for geographical presence is required	Jammu and Kashmir
एडऑन /Addon(s)	

क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer

क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer	Yes
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प्राचल/Parameter	मूल्य/Values
कोर / Core	5

अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents

परेषिती/रिपोर्टिंग अधिकारी /Consignees/Reporting Officer and Quantity

क्र.सं./S.No.	परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of resources to be hired	अतिरिक्त आवश्यकता /Additional Requirement
1	MANAGER OS DO CELL JAMMU	180012,LIC OF INDIA JEEVAN JYOTI BUILDING 18-A Rail Head Complex JAMMU	6	<ul style="list-style-type: none"> Tenure/ Duration of Employment (in months) : 36 Basic Pay (Minimum daily wage) : 893 Provident Fund (INR per day) : 69.23 EDLI (INR per day) : 2.88 ESI (INR per day) : 26.2 EPF Admin charge (INR per day) : 2.88 Bonus (INR per day) : 0 Optional Allowance 1 (in Rupees) : 0 Optional Allowance 2 (in Rupees) : 0 Optional Allowance 3 (in Rupees) : 0 Number of working days in a month : 30

क्रेता द्वारा जोड़ी गई बिड की विशेष शर्तें/Buyer Added Bid Specific Terms and Conditions

1. Generic

OPTION CLAUSE: The buyer can increase or decrease the contract quantity or contract duration up to 25 percent at the time of issue of the contract. However, once the contract is issued, contract quantity or contract duration can only be increased up to 25 percent. Bidders are bound to accept the revised quantity or duration

2. Buyer Added Bid Specific ATC

Buyer Added text based ATC clauses

Offices in Area - B

S NO	LOCATION	ADRESS OF THE OFFICE
1	DIVISIONAL OFFICE CELL JAMMU	JEEVAN JYOTI BUILDING, 18-A RAIL HEAD COMPLEX,JAMMU-180012
2	DIVISIONAL OFFICE SRINAGAR	JEEVAN PARKASH, HAFT CHINAR, DOODH GANGA ROAD SRINAGAR-190001

1) Deployment of Security Guards shall be as per the following schedule:

S.No	Name of Office	Duty Hours	No of guards in each shift of 8 hours	Armed/Unarmed
1	DO Cell Jammu	24 x 7	1 (one Guard) for 8 Hour Shift	Unarmed Security Guard
2	DO- Srinagar	24 x 7	1 (one Guard) for 8 Hour Shift	Unarmed Security Guard

2) For Technical Evaluation bidders are requested to submit the following documents.

a) Chartered Accountant certified proof of turnover for the **FY 2022-23, 2023-24 & 2024-25** in support of condition of minimum average annual turnover mentioned in bid document which states that "the minimum average annual turnover of the bidder should be **40 Lakhs**"

b) Copies of work order/ experience certificate executed in **FY 2022-23, 2023-24 & 2024-25** in support of condition specified in Bid Document for years of past experience i.e. **3 years** which states as " The bidder must have experience of number of years as indicated above in bid data sheet (ending month of march prior to bid opening) of providing same or similar type of services to any central / state Govt organization / PSU / Public Listed Company.

c) Copies of work orders / experience certificate executed in **FY 2022-23, 2023-24 & 2024-25** in support of condition specified in Bid Document for past experience of same or similar services which states as" The Bidder must have successfully executed or completed at least one single order of 80 % of the estimated bid value i.e. Rs 62.31 Lakh or Two orders each of 50% of estimated bid value i.e. 38.95 Lakh or Three orders each of 40 % of estimated bid value i.e. 31.16 lakh for same or similar services in last three years to any central /state govt. / PSU / Public Listed Company"

Estimated Bid Value: Rs 7789850 Lakhs

d) **Satisfactory Performance Certificate** from minimum 2 Clients (Different Organizations) issued for the works executed within last 5 Financial Years including current financial year

e) Bidder should submit the **proof of operating office** in the UT of Jammu and Kashmir. All the supporting documents regarding the existence of operating office must be submitted for verification and technical evaluation.

f) **Bidder should submit the copy of Valid PASARA document for providing security services in Jammu & Srinagar.**

g) Signed & Stamped Copy of Buyer Specific Integrity Pact, specimen uploaded in **Point 3** of Buyer added bid specific terms and conditions.

h) **Copy of ISO 9001 certification.**

i) A self declaration on the letter head of bidder must be submitted by the bidder that Bidder/ Supplier/ Organization/ Proprietor/ ANY of the Director(s) should not have been **banned or suspended or black listed** by any Government / Public Sector Undertaking / Corporate organization or convicted in any Court of Law across India or declared Bankrupt or insolvent. The declaration submitted shall be dated during the bidding period i.e. the declaration should have been signed after the date of publishing of the bid. **(Specimen for mat uploaded with the pdf of Scope of Work)**

The declarations signed before the date of publishing the bid shall not be considered for technical evaluation.

3) **EMD of ₹ 155800** can also be submitted in form of Demand Draft favoring LIC of India, payable at Jammu. Bidder has to upload scanned copy / proof of the DD along with bid and has to ensure delivery of hard copy to the **Buyer within 5 days of Bid End date** at below mentioned address.

Manager (OS)

LIC of India DO Cell Jammu

18 A Rail Head Complex Jammu-180012

4) Before award of the contract, Successful bidder has to submit the **original documents** uploaded in the bid, for verification by the buyer.

5) Successful Bidder has to submit the details of the local representative who will be contacted for deployment process, statutory compliances and other issues if any.

6) **Extension :** The Contract Shall remain in force initially for a period of **three years** from the date of contract which may be extended for further period of 06 months at the accepted/existing rates / charges and keeping other terms & conditions unchanged, depending upon the satisfactory services.

7) **Termination clause:** In addition to the termination clause of Service level agreement, it is pertinent to mention that during the currency of contract, **Notice Period of 30 Days** by LIC of India and 90 Days by the service provider is mandatory for termination of contract.

8) Besides GeM GTC & Buyer added bid Specific additional terms and conditions, contract with the successful vendor shall also be governed by the outsourcing policy of the corporation which shall be agreed upon separately at the time of execution of contract.

9) In case there will be more than one L1 vendor, Run L1 Selection option will be executed for award of contract.

10) The successful bidder has to deploy the manpower at the below mentioned locations:

Offices in Area- B

S.NO	NAME OF OFFICE	NO. OF RESOURCES	ADDRESS OF THE OFFICE
<u>1</u>	DO CELL JAMMU	03	Jeevan Jyoti Building, 18-A Rail Head Complex Jammu-180012

2	DO SRINAGAR	03	Jeevan Parkash Building, Haft Chin ar, Dhoodh Ganga Road Srinagar-190001
-	Total	06	-

11) Successful bidder has to provide **reliever** at both the locations for weekly off to the deployed security guards. **ESI** will be applicable for the relievers only.

12) PAYMENT OF SALARIES AND WAGES: Service Provider is required to pay Salaries / wages of contract staff deployed at buyer location first i.e. on their own and then claim payment from Buyer along with all Statutory documents like, PF, ESIC etc. as well as the bank statement of payment done to staff.

The deployed guards shall not claim any payment directly from LIC nor shall any payment be made directly to the work so deployed.

13) The service provider shall furnish the bill (in duplicate) towards the services on or before **7th** of the following month. Along with the bill proof regarding payment of wages through bank account as well as remittance of PF dues/ESIC during the preceding month should also be furnished.

14) Insurance cover protecting the agency against all claims applicable under workmen compensation Act - 1948 shall be taken care by the contractor. The contractor shall arrange necessary insurance cover for all the persons deployed by him and LIC shall not entertain any claim arising out of any mishap with any workers so deployed.

15) The personnel provided by the service provider should be in proper uniform at all times and wear identity card issued to them during the office/duty hours.

Service Provider will provide uniform and Identity Cards to all the deployed personnel at both the mentioned locations free of cost.

16) The service provided should possess the **valid GSTIN Registration certificate**.

17) Wages to the deployed security guards shall be paid as per the circulars issued by the Ministry of Labour and employment, Govt of India and shall be revised accordingly.

18) Any dispute arising out of the Contract/Agreement shall come under the jurisdiction of the Honorable Courts in **Jammu** only.

Penalty Clause:

The successful bidder shall be responsible for faith compliance of the terms and conditions of the agreement. In case of non-compliance of Service obligations, Penalty per default will be imposed as per SLA and in case of three consecutive defaults against some events, the contract will be liable to be cancelled. However non-compliance of service in time, not starting work in time, violation of existing laws and statutory requirements will be considered as a major default and the contract will be cancelled immediately without giving any further notice.

S. No.	Service Level Agreement	Baseline	Penalties	
			1st Instance	2 nd Instance
1	Delay in deployment of security personnel by the service provider	Deployment to start within 2 weeks of the placement of the service provider	In case of deployment made after 2 weeks of placement of order and delay is due to service provider 1 % of the value of the contract shall be levied as penalty	In case of deployment made after 2 weeks of placement of order and delay is due to service provider 2 % of the value of the contract shall be levied as penalty

2	In case personnel of the service provider is found to have misconduct or misbehave in any manner or resort to any violent behavior etc with public or employees of buyer organization or other employees of the service provider	No instance	Replacement of the faulty personnel and Rs 500/- fine on the service provider.	Replacement of the faulty personnel and Rs 100/- fine on the service provider.
3	In case of resource/ personnel is absent or takes leave without informing or without taking prior approval and if the service provider fails to provide a substitute	No instance	Penalty equal to the wage on per day basis of the person who was to be on duty shall be levied along with an amount of Rs 500/-	Penalty equal to the wage on per day basis of the person who was to be on duty shall be levied along with an amount of Rs 1000/-
4	Delay in payment of remuneration / Wages to the personnel by the service provider, Delay in deposit of EPF and ESI (Both employee and employer share)	Rs 500/- Penalty per personnel per default per day		
5	In case of violation of Minimum Wages Act, Contract Labour Act etc. as applicable from time to time applicable for the services	Penalty of Rs 500/- per security personnel (in addition to termination of the Contract and all responsibility on account of violation of contract shall be the responsibility of the service provider.		
6	Cumulative Penalty	Cumulative Penalty shall not exceed 0.25% of the total value of the contract and in case exceeds contract is liable to be terminated .. Subsequently the service provider shall be blacklisted for submitting any tender on Gem Portal.		

3. Generic

Buyer Organization specific Integrity Pact shall have to be complied by all bidders. Bidders shall have to upload scanned copy of signed integrity pact as per Buyer organizations policy along with bid. [Click here to view the file](#)

4. Forms of EMD and PBG

Bidders can also submit the EMD with Account Payee Demand Draft in favour of

LIC OF INDIA
payable at
JAMMU

Bidder has to upload scanned copy / proof of the DD along with bid and has to ensure delivery of hardcopy to the Buyer within 5 days of Bid End date / Bid Opening date.

5. Forms of EMD and PBG

Successful Bidder can submit the Performance Security in the form of Account Payee Demand Draft also (besides PBG which is allowed as per GeM GTC). DD should be made in favour of

LIC OF INDIA
payable at
JAMMU

. After award of contract, Successful Bidder can upload scanned copy of the DD in place of PBG and has to ensure delivery of hard copy to the original DD to the Buyer within 15 days of award of contract.

6. Service & Support

AVAILABILITY OF OFFICE OF SERVICE PROVIDER: An office of the Service Provider must be located in the state of Consignee. DOCUMENTARY EVIDENCE TO BE SUBMITTED.

7. Service & Support

Dedicated /toll Free Telephone No. for Service Support : BIDDER/OEM must have Dedicated/toll Free Telephone No. for Service Support.

8. Certificates

Bidder's offer is liable to be rejected if they don't upload any of the certificates / documents sought in the Bid document, ATC and Corrigendum if any.

अस्वीकरण/Disclaimer

The additional terms and conditions have been incorporated by the Buyer after approval of the Competent Authority in Buyer Organization, whereby Buyer organization is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any eccentricity / restriction arising in the bidding process due to these ATCs and due to modification of technical specifications and / or terms and conditions governing the bid. If any clause(s) is / are incorporated by the Buyer regarding following, the bid and resultant contracts shall be treated as null and void and such bids may be cancelled by GeM at any stage of bidding process without any notice:-

1. Definition of Class I and Class II suppliers in the bid not in line with the extant Order / Office Memorandum issued by DPIIT in this regard.
2. Seeking EMD submission from bidder(s), including via Additional Terms & Conditions, in contravention to exemption provided to such sellers under GeM GTC.
3. Publishing Custom / BOQ bids for items for which regular GeM categories are available without any Category item bunched with it.
4. Creating BoQ bid for single item.
5. Mentioning specific Brand or Make or Model or Manufacturer or Dealer name.
6. Mandating submission of documents in physical form as a pre-requisite to qualify bidders.
7. Floating / creation of work contracts as Custom Bids in Services.
8. Seeking sample with bid or approval of samples during bid evaluation process. (However, in bids for [attached categories](#), trials are allowed as per approved procurement policy of the buyer nodal Ministries)
9. Mandating foreign / international certifications even in case of existence of Indian Standards without specifying equivalent Indian Certification / standards.
10. Seeking experience from specific organization / department / institute only or from foreign / export experience.
11. Creating bid for items from irrelevant categories.
12. Incorporating any clause against the MSME policy and Preference to Make in India Policy.
13. Reference of conditions published on any external site or reference to external documents/clauses.
14. Asking for any Tender fee / Bid Participation fee / Auction fee in case of Bids / Forward Auction, as the case may be.
15. Any ATC clause in contravention with GeM GTC Clause 4 (xiii)(h) will be invalid. In case of multiple L1

bidders against a service bid, the buyer shall place the Contract by selection of a bidder amongst the L-1 bidders through a Random Algorithm executed by GeM system.

16. Buyer added ATC Clauses which are in contravention of clauses defined by buyer in system generated bid template as indicated above in the Bid Details section, EMD Detail, ePBG Detail and MII and MSE Purchase Preference sections of the bid, unless otherwise allowed by GeM GTC.
17. In a category based bid, adding additional items, through buyer added additional scope of work/ additional terms and conditions/or any other document. If buyer needs more items along with the main item, the same must be added through bunching category based items or by bunching custom catalogs or bunching a BoQ with the main category based item, the same must not be done through ATC or Scope of Work.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller within 4 days of bid publication on GeM. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

All GeM Sellers / Service Providers are mandated to ensure compliance with all the applicable laws / acts / rules including but not limited to all Labour Laws such as The Minimum Wages Act, 1948, The Payment of Wages Act, 1936, The Payment of Bonus Act, 1965, The Equal Remuneration Act, 1976, The Payment of Gratuity Act, 1972 etc. Any non-compliance will be treated as breach of contract and Buyer may take suitable actions as per GeM Contract.

This Bid is governed by the [सामान्य नियम और शर्तें/General Terms and Conditions](#), conditions stipulated in Bid and [Service Level Agreement](#) specific to this Service as provided in the Marketplace. However in case if any condition specified in सामान्य नियम और शर्तें/General Terms and Conditions is contradicted by the conditions stipulated in Service Level Agreement, then it will over ride the conditions in the General Terms and Conditions.

जेम की सामान्य शर्तों के खंड 26 के संदर्भ में भारत के साथ भूमि सीमा साझा करने वाले देश के बिडर से खरीद पर प्रतिबंध के संबंध में भारत के साथ भूमि सीमा साझा करने वाले देश का कोई भी बिडर इस निविदा में बिड देने के लिए तभी पात्र होगा जब वह बिड देने वाला सक्षम प्राधिकारी के पास पंजीकृत हो। बिड में भाग लेते समय बिडर को इसका अनुपालन करना होगा और कोई भी गलत घोषणा किए जाने व इसका अनुपालन न करने पर अनुबंध को तत्काल समाप्त करने और कानून के अनुसार आगे की कानूनी कार्रवाई का आधार होगा। In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws.

---धन्यवाद/Thank You---