

## Section-B: Revised ELIGIBILITY CRITERIA

### 1. Minimum Eligibility Criteria (MEC):

Bidders must meet all the eligibility criteria mentioned below as on the date of bid submission. Non-compliance with any criterion shall result in rejection of the bid. Supporting documentary evidence shall be furnished along with the bid:

Sl. No.	Eligibility Parameter	Eligibility Requirement	Supporting Document to be Submitted
1	Legal Status	The bidder shall be a company / LLP / partnership firm registered under applicable laws and in operation for a minimum of ten (10) years. <b>(Refer to Appendix 1 under Annexure II)</b>	Certificate of Incorporation / Registration
2	Legal Status	The Bidder should hold a valid GST registration and PAN Card. <b>(Refer to Appendix 1 under Annexure II)</b>	Attested copies of documentary proof.
3	Information Security Certification	Bidder has valid Accreditations mentioned here under <ul style="list-style-type: none"> <li>• ISO:9001 2015 Certification/</li> <li>• ISO/IEC:27001:2022 Certification/</li> <li>• ISO 27701:2019 Certification</li> </ul>	Copies of relevant Certificates
4	Financial Capability	The bidder must have an average annual consolidated global turnover of not less than INR 500 Crore during the last three (3) audited financial years i.e., FY2022-2023, FY2023-2024 and FY2024-2025  For start-ups/Micro & small enterprises (MSE), the Bidder must have an average annual turnover of minimum Rs. 20 crore during the last 03(three) financial year(s) i.e., FY2022-2023, FY2023-2024 and FY2024-2025 <b>(Refer to Appendix 1 under Annexure II)</b>	Audited Financial statements / balance sheet /CA Certificate for the respective financial years.  Bidders registered with NSIC/MSEs, to provide valid NSIC/MSEs Certificate along with Audited Financial statements / balance sheet /CA Certificate for the respective financial years.
5	Financial Capability	The bidder should be in operating-profit (EBITDA i.e. Earnings before Interest, Tax, Depreciation & Amortization) during the last 03(three) financial year(s) i.e., FY2022-2023, FY2023-2024 and FY2024-2025. <b>AND</b> The net worth of the bidder should be positive as on RFP date <b>(Refer to Appendix 1 under Annexure II)</b>	Audited Balance sheet, Profit/Loss statement of the firm of last three financial years.  Certified letter from a CA clearly mentioning Turnover, Net profit and Net Worth.CA Certificate in this regard should be without any riders/qualification.
6	Global Network Presence	The bidder must be part of a global professional services network operating in at least fifty (50) countries with established privacy and regulatory practices.	Declaration along with global presence details
7	Experience in Data Privacy & Regulatory Compliance	Minimum Five (5) years of global experience in data privacy advisory and compliance including GDPR / CPRA / PDPA or equivalent regulations <b>(Refer to Appendix 2 under Annexure II)</b>	Self-certification along with at least one (1) client reference for a project that was initiated before 14.01.2021. Purchase order to be submitted.
8	Large BFSI Experience	Execution of at least two (2) enterprise-wide data privacy implementation assignments for BFSI organizations having business volume / AUM exceeding INR 1,00,000 Crore. <b>(Refer to Appendix 3 under Annexure II)</b>	The bidder should submit details as per format under Annexure II and Annexure-V along copies of the Letter of Acceptance (LoA) / work order/ Purchase order/ contract/ completion certificate/ client references/ confirmation email for relevant experience.

9	Manpower Strength	<p>Dedicated global privacy practice with minimum 100+ privacy professionals, including at least 20 certified privacy subject matter experts. <b>(Refer to Appendix 4 under Annexure II)</b></p> <p>Any one relevant certification (CISSP, CIPP, CIPM, CIPT, or ISO 27701)</p>	<p>Declaration for privacy professionals on company letter head duly signed by the authorized signatory of the bidder.</p> <p>And</p> <p>CVs of the 20 certified privacy subject matter experts with details of experience and qualification on company letter head duly signed by the authorized signatory of the bidder.</p> <p>Details to be provided:</p> <p>Name</p> <p>Designation</p> <p>Years of experience</p> <p>Detailed description of experience</p> <p>Qualifications</p> <p>Certificates (if any)</p> <p>Declaration on company letter head duly signed by the authorized signatory of the bidder.</p>
10	Country of Origin Compliance	<p>The Bidder is not from such a country which shares a land border with India, in terms of the said amendments to GFR, 2017 as amended in 2024.</p> <p>OR</p> <p>The bidder is from such a country and has been registered with the competent authority i.e. the Registration Committee constituted by the department for Promotion of Industry and Internal Trade, as stated under Annexure to the said Office memorandum/ Order and we submit the proof of registration herewith</p>	Undertaking as per Annexure-XII and copy of certificate of valid registration with the competent authority (If applicable)
11	Conflict of Interest	The bidder shall not have any conflict of interest affecting execution of the assignment.	Undertaking on bidder's letterhead
12	Blacklisting	The bidder should not be blacklisted or debarred by any Government / PSU / Regulatory Authority in India or abroad. <b>(Refer to Annexure-IV)</b>	Self-declaration on bidder's letterhead
13	Presentation	The bidders have to provide technical presentation on the in-scope services and eligibility criteria. The schedule and venue of the same will be conveyed accordingly.	Will be evaluated by Committee of LIC officials

**Note:**

- a) **With reference to point number 13 of the above Minimum Eligibility Criteria-** The bidders have to provide technical presentation on the in-scope services and eligibility criteria. The presentation will be evaluated by committee of LIC. The evaluation of the presentation will be qualifying in nature only. The presentation will be assessed for a maximum of 25 marks, and bidders must secure a minimum qualifying score of 20 marks to be considered eligible for opening of the Commercial Bid.
- b) The bidders should submit their responses to the eligibility criteria in the format as provided in 'Annexure II – Eligibility Criteria'.
- c) Evidence to be submitted for each eligibility criteria should be part of the same response document. Proper naming and indexing should be done to avoid any ambiguity.
- d) The bidder who successfully qualifies in the eligibility criteria, only their commercial bids will be subsequently opened for further evaluation