

Re: RFP for Installation , Commissioning and Maintenance of Alternate MPLS
Network Ref: LIC-CO/IT-DT/NW/RFP/2025-26/04 Dated: 02/03/2026

Section-E: SCOPE OF WORK (Revised) –Only Relevant Portion

Details of Work – Link commissioning and maintenance:

- LIC shall not be responsible for the installation of any indoor or outdoor equipment, including but not limited to MUX, mast, RF equipment, appliances, antennas, modems, and related hardware. The bidder shall, at its own cost, take adequate insurance coverage for all such equipment deployed to safeguard against any kind of loss or damage, and no liability whatsoever shall accrue to LIC in this regard, except in cases where the damage is attributable to LIC, such as theft, misplacement or fire.
- LIC intends to procure links as bandwidth range mentioned below for various Locations. (The price not being higher than the TRAI prescribed charges/ceiling on charges for Point to Point connectivity or MPLS connectivity, whichever lower, for the bandwidth under consideration)

S.No.	Office Tier	Number of Links	Range of Bandwidth
1	DC / CO-Location / CO-Yogakshema	9	1 Gbps – 15 Gbps
2	CO other locations	3	1 Gbps – 15 Gbps
2	DO/ZO	128	30 Mbps –500 Mbps
3	BO and other offices	1896	4 Mbps – 20 Mbps
4	SO and other offices	1664	1 Mbps / 2 Mbps

Right to refusal:

The successful bidder has a right to refuse maximum of **50 locations** (other than Data Centers) for the entire period of the contract, in case they are not feasible at the location. The bidder has to communicate the list of locations where they will exercise the right to refusal within 30 days from the date of receipt of the purchase order.

Shifting of Links

- After receiving the intimation from LIC in letter or by e-mail, bidder has to shift the requested link (wired or wireless) within the same premises within 7 days, without any charge to LIC.

Service-Delivery Project Management and On Site Resources

The vendor has to nominate a zonal account manager at zonal headquarters. The Zonal Account Manager will be required to meet the respective Regional Managers (IT) on a weekly basis during the implementation period from the date of receipt of the first Purchase Order by the vendor. Weekly meetings should be held till the project is entirely rolled out. Subsequently it is mandatory to conduct Half yearly meetings.