

बिड दस्तावेज़ / Bid Document

बिड विवरण/Bid Details	
बिड बंद होने की तारीख/समय /Bid End Date/Time	23-04-2026 12:00:00
बिड खुलने की तारीख/समय /Bid Opening Date/Time	23-04-2026 12:30:00
बिड पेशकश वैधता (बंद होने की तारीख से)/Bid Offer Validity (From End Date)	90 (Days)
मंत्रालय/राज्य का नाम/Ministry/State Name	Ministry Of Finance
विभाग का नाम/Department Name	Department Of Financial Services
संगठन का नाम/Organisation Name	Lic - Life Insurance Corporation Of India
कार्यालय का नाम/Office Name	Ajmer
वस्तु श्रेणी /Item Category	AMC / CMC of Fire Extinguishers - Institutional; ABC 2 KG , AMC / CMC of Fire Extinguishers - Institutional; ABC 5 KG , AMC / CMC of Fire Extinguishers - Institutional; ABC 6KG , AMC / CMC of Fire Extinguishers - Institutional; Carbon Dioxide Fire Extinguisher , AMC / CMC of Fire Extinguishers - Institutional; MODULAR
अनुबंध अवधि /Contract Period	3 Year(s) 1 Day(s)
बिडर का न्यूनतम औसत वार्षिक टर्नओवर (3 वर्षों का) /Minimum Average Annual Turnover of the bidder (For 3 Years)	5 Lakh (s)
उन्हीं/समान सेवा के लिए अपेक्षित विगत अनुभव के वर्ष/Years of Past Experience Required for same/similar service	2 Year (s)
इसी तरह की सेवाओं का पिछला आवश्यक अनुभव है/Past Experience of Similar Services required	Yes
एमएसएमई के लिए अनुभव के वर्षों और टर्नओवर से छूट प्रदान की गई है/MSE Relaxation for Years of Experience and Turnover	No
स्टार्टअप के लिए अनुभव के वर्षों और टर्नओवर से छूट प्रदान की गई है /Startup Relaxation for Years of Experience and Turnover	No
विक्रेता से मांगे गए दस्तावेज़/Document required from seller	Experience Criteria,Bidder Turnover,Certificate (Requested in ATC),OEM Authorization Certificate *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer

बिड विवरण/Bid Details

क्या आप निविदाकारों द्वारा अपलोड किए गए दस्तावेजों को निविदा में भाग लेने वाले सभी निविदाकारों को दिखाना चाहते हैं? संदर्भ मेन् है/Do you want to show documents uploaded by bidders to all bidders participated in bid?	Yes (Documents submitted as part of a clarification or representation during the tender/bid process will also be displayed to other participated bidders after log in)
बिड लगाने की समय सीमा स्वतः नहीं बढ़ाने के लिए आवश्यक बिड की संख्या। / Minimum number of bids required to disable automatic bid extension	3
दिनों की संख्या, जिनके लिए बिड लगाने की समय-सीमा बढ़ाई जाएगी। / Number of days for which Bid would be auto-extended	3
ऑटो एक्सटेंशन अधिकतम कितनी बार किया जाना है। / Number of Auto Extension count	3
बिड से रिवर्स नीलामी सक्रिय किया/Bid to RA enabled	Yes
रिवर्स नीलामी योग्यता नियम/RA Qualification Rule	H1-Highest Priced Bid Elimination
बिड का प्रकार/Type of Bid	Two Packet Bid
तकनीकी मूल्यांकन के दौरान तकनीकी स्पष्टीकरण हेतु अनुमत समय /Time allowed for Technical Clarifications during technical evaluation	2 Days
अनुमानित बिड मूल्य / Estimated Bid Value	800139
मूल्यांकन पद्धति/Evaluation Method	Total value wise evaluation
मध्यस्थता खंड/Arbitration Clause	No
सुलह खंड/Mediation Clause	No

ईएमडी विवरण/EMD Detail

एडवाइजरी बैंक/Advisory Bank	IDBI Bank
ईएमडी राशि/EMD Amount	24000

ईपीबीजी विवरण /ePBG Detail

एडवाइजरी बैंक/Advisory Bank	IDBI Bank
ईपीबीजी प्रतिशत (%) /ePBG Percentage(%)	5.00
ईपीबीजी की आवश्यक अवधि (माह) /Duration of ePBG required (Months).	40

(a). जेम की शर्तों के अनुसार ईएमडी छूट के इच्छुक बिडर को संबंधित कटेगरी के लिए बिड के साथ वैध समर्थित दस्तावेज प्रस्तुत करने है। एमएसई

केटेगरी के अंतर्गत केवल वस्तुओं के लिए विनिर्माता तथा सेवाओं के लिए सेवा प्रदाता ईएमडी से छूट के पात्र हैं। व्यापारियों को इस नीति के दायरे से बाहर रखा गया है।/EMD EXEMPTION: The bidder seeking EMD exemption, must submit the valid supporting document for the relevant category as per GeM GTC with the bid. Under MSE category, only manufacturers for goods and Service Providers for Services are eligible for exemption from EMD. Traders are excluded from the purview of this Policy.

(b). ईएमडी और संपादन जमानत राशि, जहां यह लागू होती है, लाभार्थी के पक्ष में होनी चाहिए। / EMD & Performance security should be in favour of Beneficiary, wherever it is applicable.

लाभार्थी /Beneficiary :

AO

AJMER, Department of Financial Services, LIC - Life Insurance Corporation of India, Ministry of Finance
(Rajesh Kumar Goswami)

बोली विभाजन लागू नहीं किया गया/ Bid splitting not applied.

एमआईआई अनुपालन/MII Compliance

एमआईआई अनुपालन/MII Compliance	Yes
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एमएसई खरीद वरीयता/MSE Purchase Preference

एमएसई खरीद वरीयता/MSE Purchase Preference	Yes
सूक्ष्म और लघु उद्यम मूल उपकरण निर्माताओं को खरीद में प्राथमिकता, यदि उनका मूल्य L1+X% तक की सीमा में हो / Purchase Preference to MSE OEMs available upto price within L1+X%	15
सूक्ष्म और लघु उद्यम को खरीद में प्राथमिकता के लिए बिड की मात्रा का अधिकतम प्रतिशत / Maximum Percentage of Bid quantity for MSE purchase preference	100

1. The minimum average annual financial turnover of the bidder during the last three years, ending on 31st March of the previous financial year, should be as indicated above in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution incorporation of the bidder is less than 3-year-old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.

2. Years of Past Experience required: The bidder must have experience for number of years as indicated above in bid document (ending month of March prior to the bid opening) of providing similar type of services to any Central / Stat Govt Organization / PSU. Copies of relevant contracts / orders to be uploaded along with bid in support of having provided services during each of the Financial year.

3. Purchase preference to Micro and Small Enterprises (MSEs): Purchase preference will be given to MSEs as defined in Public Procurement Policy for Micro and Small Enterprises (MSEs) Order, 2012 dated 23.03.2012 issued by Ministry of Micro, Small and Medium Enterprises and its subsequent Orders/Notifications issued by concerned Ministry. If the bidder wants to avail the Purchase preference for services, the bidder must be the Service provider of the offered Service. Relevant documentary evidence in this regard shall be uploaded along with the bid in respect of the offered service. If L-1 is not an MSE and MSE Service Provider (s) has/have quoted price within L-1+ 15% of margin of purchase preference /price band as defined in the relevant policy, then 100% order quantity will be awarded to such MSE bidder subject to acceptance of L1 bid price. The buyers are advised to refer to the

[OM No.1 4 2021 PPD dated 18.05.2023](#) for compliance of Concurrent application of Public Procurement Policy for Micro and Small Enterprises Order, 2012 and Public Procurement (Preference to Make in India) Order, 2017. Benefits of MSE will be allowed only if the credentials of the service provider are validated on-line in GeM profile as well as validated and approved by the Buyer after evaluation of submitted documents.

4. Estimated Bid Value indicated above is being declared solely for the purpose of guidance on EMD amount and for determining the Eligibility Criteria related to Turn Over, Past Performance and Project / Past Experience etc. This has no relevance or bearing on the price to be quoted by the bidders and is also not going to have any impact on bid

participation. Also this is not going to be used as a criteria in determining reasonableness of quoted prices which would be determined by the buyer based on its own assessment of reasonableness and based on competitive prices received in Bid / RA process.

5. Past Experience of Similar Services: The bidder must have successfully executed/completed similar Services over the last three years i.e. the current financial year and the last three financial years(ending month of March prior to the bid opening): -

1. Three similar completed services costing not less than the amount equal to 40% (forty percent) of the estimated cost; or
2. Two similar completed services costing not less than the amount equal to 50% (fifty percent) of the estimated cost; or
3. One similar completed service costing not less than the amount equal to 80% (eighty percent) of the estimated cost.

6. Reverse Auction would be conducted amongst all the technically qualified bidders except the Highest quoting bidder. The technically qualified Highest Quoting bidder will not be allowed to participate in RA. However, H-1 will also be allowed to participate in RA in following cases:

- i. If number of technically qualified bidders are only 2 or 3.
- ii. If Buyer has chosen to split the bid amongst N sellers, and H1 bid is coming within N.
- iii. In case Primary product of only one OEM is left in contention for participation in RA on elimination of H-1.
- iv. If L-1 is non-MSE and H-1 is eligible MSE and H-1 price is coming within price band of 15% of Non-MSE L-1
- v. If L-1 is non-MII and H-1 is eligible MII and H-1 price is coming within price band of 20% of Non-MII L-1

अतिरिक्त योग्यता /आवश्यक डेटा/Additional Qualification/Data Required

Total experience in providing AMC Services of Fire Extinguishers to government departments, public sector companies, and government autonomous organizations:2 YEAR

Geographic Presence in states:RAJASTHAN

If you want to add additional conditions in addition to standard SLA then please mention the clauses of additional SLA:NO

Details of the premise:[1775628533.pdf](#)

Scope of Work:[1775628539.pdf](#)

If you want to add additional conditions in addition to standard SLA then please upload approval from competent authority:[1775628598.pdf](#)

Pre Bid Detail(s)

मूल्य भिन्नता खंड दस्तावेज/Pre-Bid Date and Time	प्री-बिड स्थान/Pre-Bid Venue
22-04-2026 11:00:00	LIC DIVISIONAL OFFICE ,ALWAR GATE AJMER

AMC / CMC Of Fire Extinguishers - Institutional; ABC 2 KG (150)

तकनीकी विशिष्टियाँ /Technical Specifications

विवरण/ Specification	मूल्य/ Values
कोर / Core	
Type of Building	Institutional
Type of Fire Extinguisher	ABC 2 KG
Fire Extinguisher Capacity	2 Liters
Type of Contract	Comprehensive
Cost of Consumables / Materials	INCLUDED

विवरण/ Specification	मूल्य/ Values
Age of Fire Extinguisher	More than 5 Years
State	NA
एडऑन /Addon(s)	

क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer

क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer	No
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अतिरिक्त विशिष्टि दस्तावेज /Additional Specification Documents

प्रेषिती/रिपोर्टिंग अधिकारी /Consignees/Reporting Officer and Quantity

क्र.सं./S.N o.	प्रेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Quantity	अतिरिक्त आवश्यकता /Additional Requirement
1	Rajesh Kumar Goswami	305001,LIC of India, "Jeevan Prakash", Ranade Marg, Nr. Mayo Girls College, AJMER	150	<ul style="list-style-type: none"> Number of Months of Contract : 36

AMC / CMC Of Fire Extinguishers - Institutional; ABC 5 KG (113)

तकनीकी विशिष्टियाँ /Technical Specifications

विवरण/ Specification	मूल्य/ Values
कोर / Core	
Type of Building	Institutional
Type of Fire Extinguisher	ABC 5 KG
Fire Extinguisher Capacity	5 Liters
Type of Contract	Comprehensive
Cost of Consumables / Materials	INCLUDED
Age of Fire Extinguisher	More than 5 Years
State	NA
एडऑन /Addon(s)	

क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer

क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer	No
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अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents

परेषिती/रिपोर्टिंग अधिकारी /Consignees/Reporting Officer and Quantity

क्र.सं./S.N o.	परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Quantity	अतिरिक्त आवश्यकता /Additional Requirement
1	Rajesh Kumar Goswami	305001,LIC of India, "Jeevan Prakash", Ranade Marg, Nr. Mayo Girls College, AJMER	113	<ul style="list-style-type: none"> Number of Months of Contract : 36

AMC / CMC Of Fire Extinguishers - Institutional; ABC 6KG (60)

तकनीकी विशिष्टियाँ /Technical Specifications

विवरण/ Specification	मूल्य/ Values
कोर / Core	
Type of Building	Institutional
Type of Fire Extinguisher	ABC 6KG
Fire Extinguisher Capacity	6 Liters
Type of Contract	Comprehensive
Cost of Consumables / Materials	INCLUDED
Age of Fire Extinguisher	More than 5 Years
State	NA
एडऑन /Addon(s)	

क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer

क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer	No
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अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents

परेषिती/रिपोर्टिंग अधिकारी /Consignees/Reporting Officer and Quantity

क्र.सं./S.N o.	प्रेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Quantity	अतिरिक्त आवश्यकता /Additional Requirement
1	Rajesh Kumar Goswami	305001,LIC of India, "Jeevan Prakash", Ranade Marg, Nr. Mayo Girls College, AJMER	60	<ul style="list-style-type: none"> Number of Months of Contract : 36

AMC / CMC Of Fire Extinguishers - Institutional; Carbon Dioxide Fire Extinguisher (62)

तकनीकी विशिष्टियाँ /Technical Specifications

विवरण/ Specification	मूल्य/ Values
कोर / Core	
Type of Building	Institutional
Type of Fire Extinguisher	Carbon Dioxide Fire Extinguisher
Fire Extinguisher Capacity	2 Kg
Type of Contract	Comprehensive
Cost of Consumables / Materials	INCLUDED
Age of Fire Extinguisher	More than 5 Years
State	NA
एडऑन /Addon(s)	

क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer

क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer	No
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अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents

प्रेषिती/रिपोर्टिंग अधिकारी /Consignees/Reporting Officer and Quantity

क्र.सं./S.N o.	प्रेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Quantity	अतिरिक्त आवश्यकता /Additional Requirement
1	Rajesh Kumar Goswami	305001,LIC of India, "Jeevan Prakash", Ranade Marg, Nr. Mayo Girls College, AJMER	62	<ul style="list-style-type: none"> Number of Months of Contract : 36

AMC / CMC Of Fire Extinguishers - Institutional; Carbon Dioxide Fire Extinguisher (24)

तकनीकी विशिष्टियाँ /Technical Specifications

विवरण/ Specification	मूल्य/ Values
कोर / Core	
Type of Building	Institutional
Type of Fire Extinguisher	Carbon Dioxide Fire Extinguisher
Fire Extinguisher Capacity	5 Kg
Type of Contract	Comprehensive
Cost of Consumables / Materials	INCLUDED
Age of Fire Extinguisher	More than 5 Years
State	NA
एडऑन /Addon(s)	

क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer

क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer	No
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अतिरिक्त विशिष्टि दस्तावेज /Additional Specification Documents

प्रेषिती/रिपोर्टिंग अधिकारी /Consignees/Reporting Officer and Quantity

क्र.सं./S.N o.	प्रेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Quantity	अतिरिक्त आवश्यकता /Additional Requirement
1	Rajesh Kumar Goswami	305001,LIC of India, "Jeevan Prakash", Ranade Marg, Nr. Mayo Girls College, AJMER	24	<ul style="list-style-type: none"> Number of Months of Contract : 36

AMC / CMC Of Fire Extinguishers - Institutional; Carbon Dioxide Fire Extinguisher (7)

तकनीकी विशिष्टियाँ /Technical Specifications

विवरण/ Specification	मूल्य/ Values
कोर / Core	
Type of Building	Institutional
Type of Fire Extinguisher	Carbon Dioxide Fire Extinguisher
Fire Extinguisher Capacity	7 Kg
Type of Contract	Comprehensive
Cost of Consumables / Materials	INCLUDED

विवरण/ Specification	मूल्य/ Values
Age of Fire Extinguisher	More than 5 Years
State	NA
एडऑन /Addon(s)	

क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer

क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer	No
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अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents

परेषिती/रिपोर्टिंग अधिकारी /Consignees/Reporting Officer and Quantity

क्र.सं./S.N o.	परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Quantity	अतिरिक्त आवश्यकता /Additional Requirement
1	Rajesh Kumar Goswami	305001,LIC of India, "Jeevan Prakash", Ranade Marg, Nr. Mayo Girls College, AJMER	7	<ul style="list-style-type: none"> Number of Months of Contract : 36

AMC / CMC Of Fire Extinguishers - Institutional; MODULAR (77)

तकनीकी विशिष्टियाँ /Technical Specifications

विवरण/ Specification	मूल्य/ Values
कोर / Core	
Type of Building	Institutional
Type of Fire Extinguisher	MODULAR
Fire Extinguisher Capacity	5 Liters
Type of Contract	Comprehensive
Cost of Consumables / Materials	INCLUDED
Age of Fire Extinguisher	More than 5 Years
State	NA
एडऑन /Addon(s)	

क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer

क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer

No

अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents

प्रेषिती/रिपोर्टिंग अधिकारी /Consignees/Reporting Officer and Quantity

क्र.सं./S.N o.	प्रेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Quantity	अतिरिक्त आवश्यकता /Additional Requirement
1	Rajesh Kumar Goswami	305001,LIC of India, "Jeevan Prakash", Ranade Marg, Nr. Mayo Girls College, AJMER	77	<ul style="list-style-type: none">Number of Months of Contract : 36

क्रेता द्वारा जोड़ी गई बिड की विशेष शर्तें/Buyer Added Bid Specific Terms and Conditions

1. Generic

OPTION CLAUSE: The buyer can increase or decrease the contract quantity or contract duration up to 25 percent at the time of issue of the contract. However, once the contract is issued, contract quantity or contract duration can only be increased up to 25 percent. Bidders are bound to accept the revised quantity or duration.

2. Generic

Actual delivery (and Installation & Commissioning (if covered in scope of supply)) is to be done at following address

AJMER,KOTA,BARAN,BUNDI,LAKHERI
JHALAWAR,BHAWANIMANDI,KEKRI,BEAWAR,KISHANGARH
NASIRABAD,BIJAINAGAR,BHILWARA
SHAHUPURA,
STC AJMER, P&GS UNIT AJMER

3. Generic

Bidders shall quote only those products (Part of Service delivery) in the bid which are not obsolete in the market and has at least 2 years residual market life i.e. the offered product shall not be declared end-of-life by the OEM before this period.

4. Generic

Products supplied shall be nontoxic and harmless to health. In the case of toxic materials, Material Safety Data Sheet may be furnished along with the material.

5. Generic

- The Seller shall not assign the Contract in whole or part without obtaining the prior written consent of buyer.
- The Seller shall not sub-contract the Contract in whole or part to any entity without obtaining the prior written consent of buyer.
- The Seller shall, notwithstanding the consent and assignment/sub-contract, remain jointly and severally liable and responsible to buyer together with the assignee/ sub-contractor, for and in respect of the due performance of the Contract and the Seller's obligations there under.

6. Forms of EMD and PBG

Bidders can also submit the EMD with Account Payee Demand Draft in favour of

LIC OF INDIA
payable at
AJMER

Bidder has to upload scanned copy / proof of the DD along with bid and has to ensure delivery of hardcopy to the Buyer within 5 days of Bid End date / Bid Opening date.

7. Buyer Added Bid Specific Scope Of Work(SOW)

Text Clause(s)

SCOPE OF WORK FOR refilling of fire extinguisher-

1. Service provider have to visit the every location every quarter and During quarterly visit service provider have to
 - a. During the visit Thoroughly cleaning & checking of the all fire extinguisher installed at the location replacement of defective part (if any) found & there after Refilling, Testing & Re installation at its original location.
 - b. During the visit of location Vendor has to organize a practical training/Mock Drill program at each location at the time refilling/Maintenance, at site. After completion of training vendor has to issue a certificate for same.
 - c. All Fire Extinguishers must be discharged/emptied before re-filling. Properly dispose of the discharged extinguishing agent following environmental regulations. Provide information on environmentally friendly extinguishing agents, if available.
 - d. Checking of nozzles, port hole, vent hole, cap assembly, siphon tube, safety pin/ clip, discharge pipe must be done properly.
 - e. It is to be ensured that all joints are fully tightened and nozzle, vent hole etc. are free of rust/dirt.
 - f. After refilling, inspection card must be pasted to the body of fire extinguishers indicating the serial number, date of re-filling, next date of re-filling, due date for hydraulic testing and completion certificate should be provided by the vendor duly signed by official of LIC .
 - g. Vendor shall repair and refill the fire extinguisher free of cost within warranty period of re-fill, if weight loss is noticed in the fire extinguishers which have been refilled.
 - h. Replacement of defective Spare parts like discharge tube, nozzle, horn water, washer, plunger etc. at the time of re-filling as per approved rates subject to prior approval of official of LIC
 - i. Repair of fire extinguishers, if required but subject to prior written approval of official of LIC
 - j. Replacement of small spares like rings/washers to be done at no extra cost.
 - k. If any irreparable damage is noticed in any of the fire extinguishers, the same may be reported in written on your letterhead with duly certified by the concerned depot/office in charge.
 - l. Prepare a visit report after every quarterly visit with the detail of all fire extinguisher installed at that location duly signed by official of LIC
2. Refilling work would be carried out in consultation with officer of LIC .
 - i. The testing should be carried out with pressure prescribed of ISI standard. One or two fire extinguisher of each category should be tested to ensure satisfactory compliance, cost of testing will be borne by vendor.

- ii. The Refilling work should be started by the successful bidder as and when required as per due date of fire extinguisher which is mentioned in above from the date issue of Sanctor Order through GeM.
 - iii. The successful tenderer should educate the Office/Depot person/Security Personal regarding operation of fire extinguishers at the time of refilling of fire extinguisher
 - iv. Service Provider is responsible for safely discharge the existing contents of the fire extinguisher, clean the extinguisher, including the nozzle, hose, and body, to remove any residue.
 - v. Provide detailed records of the work performed, including the type of extinguisher, agent used, pressure levels, and service dates. Provide a certificate of service completion as required by local regulations.
 - vi. Ensure all work is done in accordance with local fire safety regulations and standards. Follow the specific guidelines and recommendations of the extinguisher's manufacturer.
 - vii. Provide basic training to users on the correct use of the fire extinguisher. Advise on any additional fire safety measures or equipment needed based on the site assessment.
 - viii. Service Provider is responsible for safely discharge the existing contents of the fire extinguisher, clean the extinguisher, including the nozzle, hose, and body, to remove any residue.
 - ix. Refill the extinguisher with the appropriate extinguishing agent (water, foam, dry powder, CO2, etc.) and ensure the correct weight and pressure to be achieved.
 - x. Seal the extinguisher with a tamper-proof seal. Update the service tag to indicate the date of refilling, type of agent used, and the next due date for servicing.
 - xi. Provide detailed records of the work performed, including the type of extinguisher, agent used, pressure levels, and service dates. Provide a certificate of service completion as required by local regulations.
 - xii. There must be a minimum of 30 days of gap between two quarterly visit. At any location if two quarterly visit found between 30 days it will be count only one two quarterly visit.
 - xiii. Service Provider shall Advise for any additional fire safety measures or equipment needed based on the site assessment.
 - xiv. The company/firm is liable to maintain fire extinguisher in working condition throughout the year
3. Check the current state of the fire extinguishers and ensure the extinguisher is appropriate for the type of fire risks present
 4. Service Provider is responsible for safely discharge the existing contents of the fire extinguisher, clean the extinguisher, including the nozzle, hose, and body, to remove any residue.
 5. Refill the extinguisher with the appropriate extinguishing agent (water, foam, dry powder, CO2, etc.) and ensure the correct weight and pressure to be achieved.
 6. Seal the extinguisher with a tamper-proof seal. Update the service tag to indicate the date of refilling type of agent used, and the next due date for servicing.
 7. Perform hydrostatic testing if required by the manufacturer or regulations. Check for any leaks after refilling. Conduct a function test to ensure the extinguisher works properly.
 8. Provide detailed records of the work performed, including the type of extinguisher, agent used, pressure levels, and service dates. Provide a certificate of service completion as required by local regulations
 9. Ensure all work is done in accordance with local fire safety regulations and standards. Follow the specific guidelines and recommendations of the extinguisher's manufacturer.
 10. Provide basic training to users on the correct use of the fire extinguisher. Advise on any additional fire

e safety measures or equipment needed based on the site assessment.

11. The Vendor shall ensure that all fire extinguishers—whether newly supplied or already installed at the premises—are properly mounted on the wall using suitable brackets/fixtures in accordance with applicable safety standards. No fire extinguisher shall be kept lying on the floor under any circumstances. Any deviation, including extinguishers found on the floor or not securely mounted, shall be treated as non-compliance. The Company reserves the right to impose an appropriate penalty, and the Vendor shall rectify the same immediately at their own cost without any additional charges

submitted for approval

AO(OS) MANAGER (OS)
Approved

SR. DIVISIONAL MANAGER

VENDOR SEAL AND SIGNED

8. **Buyer Added Bid Specific ATC**

Buyer Added text based ATC clauses

Buyer Added Bid Specific ATC Buyer Added text based ATC clauses

1. The TENDER will be in two parts; Technical and financial bid.
2. The bidder should not be under liquidation, court receivership or similar proceedings, should not be bankrupt. Bidder to upload undertaking to this effect with bid.
3. The firm / company should attach self — attested photocopies of documents related to allocation Registration Number, Partnership deed (wherever applicable), PAN number, GST Number, MSME certificate if any should be attached.
4. Bidder's offer is liable to be rejected if they don't upload any of the certificates / documents sought in the Bid document, ATC and Corrigendum if any.
5. **AVAILABILITY OF OFFICE OF SERVICE PROVIDER: An office of the Service Provider must be located in the state of Consignee. DOCUMENTARY EVIDENCE TO BE SUBMITTED.**

The bidder must be:

6. a. A manufacturer of ISI-certified fire extinguishers, or
b. An authorized dealer/distributor of such manufacturers.

c. In case of authorized dealers, a valid dealership certificate from the OEM must be uploaded with the

7. Bidder is required to upload the ISO certificate(s) in order to be technically qualified:
8. The firm/company should have a previous experience of refilling of fire extinguishers at least two years with any out of last 5 F.Y. PSU / government department / reputed private firm. Copies of work orders / completion certificates must be submitted as proof.
9. The EMD of unsuccessful bidders will be refunded without interest within a period of 30 days from work order to the Successful bidder subject to clearance of the amount. However, in case the successful bidder backs out/withdraws before/after the work order is issued, then, his/her and the Vendor/agency will be black-listed. forfeit the EMD, Security Deposit
10. Initially the period of contract will be for three years, which may be further extended by TWO year, if both the parties are mutually agreed rates (approved by SDM(I/C) and same term & conditions of the said contract.
- 11.
12. Intending parties may inspect the firefighting equipment's /fire extinguishers to be refilled in the Depot/Office before the submitting the tender.
13. Service provider have to visit the every location (as mention) every quarter and submit a service report mention that all fire extinguisher installed at that location are in good condition. Report must be duly signed by official of branch concern
14. There will be at least gap of minimum of 30 days between two quarterly mandatory services if there is two quarterly mandatory services found between period of 30 days then payment will be made for only one service.
15. Please note that, rates quoted for refilling of fire extinguisher should be per cylinder and inclusive of transportation charges, technicians fees, TA/DA and any other expense
16. List of engineers to be provided before commencement of work.
17. The approximate quantities of fire extinguisher installed at our offices (as per list enclosed) are as under. The following quantity of fire extinguisher only for arisen bid value actual quantity of fire extinguisher that need refilling may be vary from the quantity projected below and payment will be made according to the actual number of fire extinguisher that are refilled -

s.no.	Type of fire extinguisher	quantity
1	Abc 2 kg	150
2	Abc 5 kg	113
3	Abc 6 kg	60
4	Co2 2 kg	62
5	Co2 4.5 kg	24

6	Co2 6.8 kg	7
7	Modular 5 kg	77
	Total	493

18. Above Number/Type/Weight of Fire Extinguishers is TENTATIVE and refilling charges shall be paid on actual basis.
19. Number of fire extinguisher indicated in the table may increase or decrease as per the real time requirement for which payment will be made proportionately to rate quoted.
20. The buyer can increase or decrease the contract quantity or contract duration up to 50 percent at the time of issue of the contract.
21. Refilling of fire extinguisher as per ISI specification should start within 15 days from the date of work order issued to the successful vendor and should be completed in a phased manner. When fire extinguishers are taken for refilling, the vendor shall provide temporary replacement at no extra cost. Whatsoever till the fire extinguishers are brought back and installed.
22. Refilling work would be carried out in consultation with officers of LIC. Random testing of the quality of refilling will be carried out by LIC. The testing should be carried out with pressure prescribed as per ISI standard. One or two fire extinguisher of each category should be tested to ensure satisfactory compliance,. Cost of testing will be borne by the vendor.
23. The vendor has to refill the concerned fire extinguisher within 02 days before the refilling due date and on the refilling date itself.
24. It will be the sole liability of vendor to pay for any kind of loss of LIC property or else if any unforeseen accidents occur during refilling.
25. LIC reserves the right to accept or reject any or all tenders without assigning any reasons and does not bind himself to accept lowest rate and any tender and also reserves the right to accept one or more tender or distribute the work between two or more tenders and /or LIC shall have right to reject their bid who have not submitted the proper documents.
26. The contractor will make its own arrangement for undertaking the assigned work. Man, material input or whatsoever will not be provided by the LIC of India. Party will be bound to secure the satisfaction of official concerned in whose custody the firefighting equipment's /fire extinguishers are positioned.
27. The Seller shall not assign the Contract in whole or part without obtaining the prior written consent of buyer.
28. The Seller shall not sub-contract the Contract in whole or part to any entity without obtaining the prior written consent of buyer.
29. No advance payment in any case would be made. No interest will be payable on this security deposit. The security deposit will be refunded to the party on the successful completion of contract.
30. The payment of refilling will be made through NEFT Transfer on submission of pre-stamped bill in duplicate duly signed and certified by respective office in charges.
31. Payment condition - Payment of Servicing/ Refilling Charges will be made by NEFT only by the Divisional office Ajmer , on quarterly basis i.e after completion of whole work of Refilling due in a quarter, subject to submitting of satisfactory work completion certificate issued by branch , Training Certificate & Bill .
32. Income Tax or any other applicable taxes shall be deducted at source at the time of payment to the contractor in accordance with the provisions of the relevant Acts/Rules as applicable.
33. In case the firm/company is unable to furnish the rate in price bid for any other work and work done

on the Office/Depots the payment will not be made. If any work other than price bid required, concerned authority give the permission to the concern party on minimum rate and issue the work done Certificate then the payment of that work will be released.

34. After awarding of order, in case of unsatisfactory services and / or failure to complete the job in time, LIC of India reserves the right to terminate the contract, black list the agency and forfeit the EMD, Security Deposit.
35. Set up a schedule for regular inspections and maintenance. Offer customer support for any question or concerns post-service. Categories areas according to type of Fire Extinguisher that is suitable for different points across LIC premises and make them hang at proper location.
36. In case of non-compliance of the standards of the Services to be provided as per this agreement, the buyer would be at liberty to levy such deduction and terminate the Contract as per the conditions detailed out. Breach of Terms and Conditions is defined as performance lower than requisite performance in this Agreement. The following conditions shall specify breach of Contract and buyer shall have the right to immediately terminate the Contract and can also lead to blacklisting of Service Provider
37. Corporation reserves the right to terminate the contract by giving 15 days notice and without assigning any reason thereof.
38. Liability of vendor & L.I.C. - Unless otherwise instructed, the Service engineer will visit all the sites for maintenance with prior confirmation of availability of the responsible person. Also the workmen should be insured properly to safeguard LIC for any mishap to the workman during the course of maintenance within our premises; LIC will not be responsible for any accidental risk associated with maintenance of the machines. Also any damage caused due to malfunctioning or during the maintenance will be made good by the vendor.
39. PENALTY CLAUSE for completion of AMC/Refilling at Site: Vendor has to ensure that work at every site must be completed at each site maximum on or before 7 days of due date of refilling. If vendor remains fails to complete the job within time an amount of ₹ 100/- per day (maximum ₹ 500/-) per branch/location will be charged as penalty & same will be recovered at the time of settlement of bill.
40. Service provider have to visit the every location every quarter and submit a service report mentioning that all fire extinguisher installed at that location are in good condition. Report must be duly signed by official of branch concern. If any quarterly visit of any location not done an amount of ₹ 500/- per quarter per branch/location will be charged as penalty & same will be recovered at the time of settlement of bill.
41. All complaint will have to be attended within 24 hours (for local Branches of Ajmer, Bhilwara & Kota headquarter) & within 48 hours (other places) if complaint is not attended within 24/48 hours penalty (excluding 24/48 hrs) @ 100/- per day (maximum ₹ 500/-) per instance would be levied
42. The Vendor shall ensure that all fire extinguishers—whether newly supplied or already installed at the premises—are properly mounted on the wall using suitable brackets/fixtures in accordance with applicable safety standards. No fire extinguisher shall be kept lying on the floor under any circumstances. Any deviation, including extinguishers found on the floor or not securely mounted, shall be treated as non-compliance. The Company reserves the right to impose an appropriate penalty, and the Vendor shall rectify the same immediately at their own cost without any additional charges
43. In case of any discrepancy / dispute on any of the matter related to this contract, the decision of the Sr. Divisional Manager is final
44. Work shall comply with the latest local Municipal Regulations and carried out to our entire satisfaction. If due to violation of local Regulations by the Contractor, LIC has to incur any expenses (e.g. to meet any claims etc.) the same will be deducted from the Contractor's bill.
45. Contractor will have to furnish name and address with telephone number of representative who can be contacted in case of emergency
46. The contractor is to fully indemnify LIC of India against any type of loss/accident caused due to negligence of contractor and he should take all precautions for smooth execution of work.
47. In case of fire due to delay in refilling of fire extinguisher, the loss caused to the corporation, assessed by the corporation, shall be borne by the contractor.
48. The provisions of Sec. 33(3) & 33(4) of The Insurance Laws (Amendment) Act 2015 and the provisions of Para

1 of IRDAI circular ref: IRDA/Life/CIR/GLD/013/02/2011 dated 01/02/2011 are also applicable to the Contract a proof shall be produced, if required. Provisions of Sec.33(3) of the insurance act,1938 as amended by the Insurance Laws (Amendments) Ordinance, 2015: In terms of provisions of section 33(3) of the Insurance Act, 1938 as amended by the Insurance Laws (Amendments) Ordinance, 2014, Insurance Regulatory and Development Authority of India (IRDAI) is authorized to verify all such books of account, register, other documents and the data base in the custody of the agency in respect of service outsourced by the LIC. It will be the duty of the agency provide such documents/ statements/ Information as may be required by IRDAI within such time as may be specified by the IRDAI. In terms of provisions of section 33(4) of the insurance act, 1938, as amended by the insurance laws (amendments) Act 2015, any investigating officer of IRDAI may examine on oath the service provider or contractor where the services are outsourced by the LIC of India in relation to his business.

49. **APPLICABILITY OF LAW & JURISDICTION:** The order shall be governed and interpreted in accordance with the applicable laws of India. Ajmer Court in the State of Rajasthan shall have exclusive jurisdiction.
50. The Contractor will comply with all statutory obligations towards their staff like ESIS, EPF, license under Contract Labor Act and Rules etc, further the contractor will have to ensure that NO CHILD LABOUR is employed.
51. The approximate quantities of fire extinguisher installed at our offices are as under. The following quantity of fire extinguisher only for arisen bid value actual quantity of fire extinguisher that need refilling may vary from the quantity projected below and payment will be made according to the actual number of fire extinguisher that are refilled -

S.NO.	place	Abc 2 kg	Abc 5 kg	Abc 6 kg	Modular 5 kg	Co2 2 kg	Co2 4.5 kg	Co2 .6.8 kg	Total
1	DO AJMER	26	49		21	14			110
2	AJMER-2	5	4		2		1	1	13
3	AJMER-1	8	4		2		1	2	17
4	AJMER CAB	3		2	2		2		9
5	NASIRABAD	4			2		2		8
6	KISHANGARH	5		2	1	2	2		12
7	BEAWAR	7		3	2	2			13
8	KEKRI	3		3	2	2			10
9	VIJAYNAGAR	4		2	2	1	2		11
10	SHAHPURA	5		3	2		2		12
11	BHILWARA-1	3	5	2	2	2		1	15
12	BHILWARA-2	7		2	2	3	1		15
13	BUNDI	6		2	2		3		13
14	LAKHERI	4		1	2	1	1		9
15	KOTA-1	5		3	2	3		1	14

16	KOTA-2	5		4	2	2	2	1	16
17	KOTA-3	1		7	2	2			12
18	KOTA-CAB	4		2	2	1	2		11
19	BARAN	3		1	2	2			8
20	JHALAWAR	7		1	2	2			12
21	BHAWANI MANDI	3		1	2	1			8
22	SO VAISHALI NAGAR, AJMER	1		1	1	1			4
23	PISANGAN	1		2		1			4
24	ASIND			1	1	1			3
25	GANGAPUR	2			1	1			4
26	BHILWARA CLIA	1			1	1			3
27	MANDALGARH	2			1	1			4
28	JAHAJPUR			1	1	1			3
29	KOTRI	2			1	1			4
30	SO KOTA	2			1	1			4
31	ITAWA	1			1	1			3
32	NAINWA	2			1	1			4
33	CHHABRA	2			1	1			4
34	RAMGANJ MANDI	2			1	1			4
35	Sales training center ajmer	7		13	3	6		1	30
36	P& GS AJMER	1		1	1	2	2		7
37	EDMS	6	51			1	1		59
	TOTAL	150	113	60	77	62	24	7	493

submitted for approval

AO(OS)
Approved

MANAGER (OS)

SR. DIVISIONAL MANAGER

Vendor seal and signed

9. Service & Support

AVAILABILITY OF OFFICE OF SERVICE PROVIDER: An office of the Service Provider must be located in the state of Consignee. DOCUMENTARY EVIDENCE TO BE SUBMITTED.

10. Service & Support

Dedicated /toll Free Telephone No. for Service Support : BIDDER/OEM must have Dedicated/toll Free Telephone No. for Service Support.

11. Service & Support

Escalation Matrix For Service Support : Bidder/OEM must provide Escalation Matrix of Telephone Numbers for Service Support.

अस्वीकरण/Disclaimer

The Additional Terms and Conditions (ATC) have been incorporated by the Buyer after approval of their Competent Authority. The Buyer ,is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any restriction arising in the bidding process due to these ATCs and including the modification of technical specifications and / or terms and conditions governing the bid.All representations / grievances pertaining to the ATC clauses shall be raised with the buyer organization directly and not with GeM.If any of the clause(s) is/are incorporated by the Buyer regarding the following, the bid & resultant contract shall be treat as null & void. Further, GeM reserves the right, at its sole discretion, to cancel the bid forthwith, without issuance of any prior notice or intimation :-

1. Publishing Custom / BOQ bids for items for which regular GeM categories are available (unless such Custom / BOQ item is bunched with the major regular product Category Item).
2. Mandating procurement of / from specific Brand / Make / Model / Manufacturer / Dealer except in case of Single Bid / Proprietary Article Certificate (PAC) Buying.
3. Inclusion of disqualification criteria related to suspension of seller / service provider, where such suspension period has already expired.

4. Mandating submission of documents in physical form as a pre-requisite to qualify bidders.
5. Publishing bids on GeM for procurement of works.
6. Procurement of Goods by creating a Service bid on GeM & vice-versa.
7. Seeking sample with bid or approval of samples during bid evaluation process. However, trial / sample, as the case may be, shall be permitted in cases where trial / sample are allowed as per approved and published procurement policy of the Buyers' controlling Ministry / Department / State / Public Sector Enterprises Headquarters. If there is any violation of trial / sample clause with regard to approved policy of the Buyers' Ministry / Department / State / Public Sector Enterprises Headquarters, then this is to be determined and redressed by the concerned Buyer Organisation only.
8. Seeking experience from specific organization / department / institute only or from foreign / export experience.
9. Creating bid for items from incorrect categories.
10. Reference of conditions published on any external site or reference to external documents/clauses.
11. Asking for any Tender fee / Bid Participation fee, as the case may be.
12. Buyer added ATC Clauses which are in contravention of clauses defined in bid detail section, including specifications, EMD Detail, ePBG Detail and MII and MSE Purchase Preference sections of the bid, unless otherwise allowed by the applicable GeM GTC.
13. Any ATC clause in contravention with GeM GTC Clause 4 (xiii) (h) will be invalid. In case of multiple L1 bidders against a service bid, the buyer shall place the Contract by selection of a bidder amongst the L-1 bidders through a Random Algorithm executed by GeM system.
14. In a category based bid, adding additional items, through buyer added, additional scope of work/ additional terms and conditions/or any other document. If buyer needs more items along with the main item, the same must be added through bunching category based items or by bunching custom catalogues or bunching a BoQ with the main category based item, the same must not be done through ATC or Scope of Work.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

All GeM Sellers/Service Providers shall ensure full compliance with all applicable labour laws, including the provisions, rules, schemes and guidelines under the four Labour Codes i.e. the Code on Wages, 2019; the Industrial Relations Code, 2020; the Occupational Safety, Health and Working Conditions Code, 2020; and the Code on Social Security, 2020 as and when notified and brought into force by the Government of India.

For all provisions of the Labour Codes that are pending operationalisation through rules, schemes or notifications, the corresponding provisions of the pre-existing labour enactments (such as The Minimum Wages Act, 1948, The Payment of Wages Act, 1936, The Payment of Bonus Act, 1965, The Equal Remuneration Act, 1976, The Payment of Gratuity Act, 1972, etc. and relevant State Rules) shall continue to remain applicable.

The Seller/ Service Providers shall, therefore, be responsible for ensuring compliance under:

- **All notified and enforceable provisions of the new Labour Codes as mentioned hereinabove; and**
- **All operative provisions of the erstwhile Labour Laws until their complete substitution.**

All obligations relating to wages, social security, safety, working conditions, industrial relations etc. and any other statutory requirements shall be strictly met by the Seller/ Service Provider. Any non-compliance shall constitute a breach of the contract and shall entitle the Buyer to take appropriate action in accordance with the contract and applicable law.

This Bid is governed by the General Terms and Conditions, conditions stipulated in Bid and Service Level Agreement specific to the Service, as the case may be, as provided in the Marketplace.

However, in case of Service, if any condition specified in General Terms and Conditions is contradicted by the conditions stipulated in Service Level Agreement specific to said Service, then it will over-ride the conditions in the General Terms and Conditions.

This Bid is governed by the [सामान्य नियम और शर्तें/General Terms and Conditions](#), conditions stipulated in Bid and

[Service Level Agreement](#) specific to this Service as provided in the Marketplace. However in case if any condition specified in सामान्य नियम और शर्तें/General Terms and Conditions is contradicted by the conditions stipulated in Service Level Agreement, then it will over ride the conditions in the General Terms and Conditions.

जेम की सामान्य शर्तों के खंड 26 के संदर्भ में भारत के साथ भूमि सीमा साझा करने वाले देश के बिडर से खरीद पर प्रतिबंध के संबंध में भाग के साथ भूमि सीमा साझा करने वाले देश का कोई भी बिडर इस निविदा में बिड देने के लिए तभी पात्र होगा जब वह बिड देने वाला सक्षम प्राधिकारी के पास पंजीकृत हो। बिड में भाग लेते समय बिडर को इसका अनुपालन करना होगा और कोई भी गलत घोषणा किए जाने व इस अनुपालन न करने पर अनुबंध को तत्काल समाप्त करने और कानून के अनुसार आगे की कानूनी कार्रवाई का आधार होगा //In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any failure of declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws.

---धन्यवाद/Thank You---