



LIFE INSURANCE CORPORATION OF INDIA

"JEEVAN TARA", 513, GANPATDAS DEVI PATH, SADAR BAZAR, SATARA – 415001
OS DEPARTMENT Phone: 02162 - 224727 / 728 Email: os.satara@licindia.com

Ref: OS/CAMC/CCTV

Date: 27.05.2026

LIMITED TENDER FOR CAMC OF CCTVs INSTALLED AT VARIOUS OFFICES UNDER LIFE INSURANCE CORPORATION OF INDIA UNDER SATARA DIVISIONAL OFFICE

TENDER NOTICE

Life Insurance Corporation of India, Satara Divisional Office, intends to invite sealed tenders in a closed envelope under **SINGLE BID SYSTEM** for CAMC (Comprehensive Annual Maintenance Contract) of CCTVs Installed at various offices under Satara Divisional office from **Empanelled Vendors of Satara Divisional office, & Pune DO2**. The last date of submission of Tenders is **12.06.2026 up to 03.30 PM**.

1. LIC of India, Divisional Office- Satara, invites sealed tenders in a closed envelope under SINGLE PACKET BID SYSTEM for CAMC (Comprehensive Annual Maintenance Contract) of CCTVs Installed at various offices under Satara Division.
2. Tender Fees of Rs. 118/- (Rs. 100 + 18% GST) is to be paid mandatorily at the time of submission of tender.
3. EMD (Earnest Money Deposit) of Rs. 15000 /- is to be deposited in Cash / DD favoring LIC of India, Satara Divisional Office at our Cash Counter and Collection Receipt of the same is to be submitted along with tender in sealed envelope. Micro and Small Enterprises (MSE) will be exempted from payment of Earnest Money Deposit subject to submission of valid & updated MSME certificate. The Earnest Money Deposit will be refunded to the unsuccessful bidders after finalization of the tender. The Earnest Money Deposit will not carry any interest.
4. Tender should reach us on or before the date & time specified in a sealed envelope. Name/number and the date of the tender should be super-scribed on the sealed Envelope: **"Tender no 06 - CAMC of CCTVs installed at various offices of LIC of India, Satara Division"**.
5. The envelope shall contain the name, contact no. , E-Mail ID and address of the bidder. The following documents are to be submitted along with the Technical Bid. The sealed envelope containing the Tender Papers is to be addressed: **Manager (OS), Life Insurance Corporation of India, "Jeevan Tara" Bldg, 513, Ganpatdas Devi Path, Satara-415002 Phone: 02162-224727 / 728**
6. L1 will be decided on the basis of Total cost of Qly CAMC.
7. If two or more Persons/Persons, quote the same rate, the Lowest Bid after negotiations, will be considered.
8. The Bidder Company/Firm must have experience for **3 (Three) years** of providing AMC of CCTV Surveillance system , Copies of relevant work orders/ experience certificates for the executed works in **FY 2022-23, 2023-24 & 2024-25** are required to be submitted.
9. The Bidder Company/Firm should submit Self certified valid GST Registration Certificate.
10. The Bidder Company/Firm should possess valid PAN Card. Self-certified copy is of PAN card is required to be submitted.
11. The Bidder Company/Firm is required to submit signed copy of tender document as token of acceptance of all terms and conditions.
12. Along with Tender, Bidder has to submit an Affidavit on Rs. 100/- Stamp paper regarding non-blacklisted in any of the offices under LIFE INSURANCE CORPORATION OF INDIA.
13. Bidder has to submit Integrity pact along with the tender attached with this document.



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Scope of Work & General Terms and Conditions

Make & Models for the Installed CCTVs and accessories are as under:

S.No	Item Type for which CAMC to be done	Make	Total Quantity to be serviced	Year of Installation	Condition of Equipments
1	2 MP Dome Camera with 20 m IR	Samsung	79	2018	Working Condition
2	2 MP Dome Camera with 20 m IR	Honeywell	12	2024	Working Condition
3	2 MP Bullet Camera with 25 M IR	Samsung	14	2018	Working Condition
4	2 MP Bullet Camera with 25 M IR	Honeywell	2	2024	Working Condition
5	NVR 10 channel	Honeywell	1	2024	Working Condition
6	NVR 8 channel	Samsung	8	2017	Working Condition
7	NVR 4 channel	Samsung	10	2017	Working Condition
8	NVR 4 channel	Honeywell	6	2024	Working Condition
9	4 TB of SATA HDD	Samsung	24	2017	Working Condition
10	6 TB of SATA HDD	Samsung	1	2017	Working Condition
11	20" Monitor	LG	23	2017	Working Condition
12	22 " Monitor	Dell	1	2024	Working Condition

- 1) Comprehensive Annual Maintenance contract (CAMC) shall cover all software/hardware items, accessories, spares and consumables.
- 2) CAMC shall be done on Quarterly basis and payment shall be made by Divisional Office only at the end of every Quarter on submission of a satisfactory service report duly signed & seal by the location In-charge/authorized official.
- 3) **GST @18% WITH HSN CODE 998712 (AMC MAINTENANCE SERVICES) will be applicable mandatorily.**
- 4) Vendor shall submit Consolidated Bill of all the units to Satara Divisional Office within 7 days of next month with service reports duly signed & sealed by the location In-charge/authorized official.
- 5) During the period of CAMC successful bidder shall attend to all repairs/defects/replacement of minor spare parts free of cost.
- 6) If any problem arises in functioning of CCTV system, it has to be attended by the service provider within 24 hrs for Local branch office at Divisional HQ/Divisional office AND within 48 hrs excluding journey period for Outstation branches. This is apart from mandatory Qly visit.
- 7) Penalty of 0.5% per day of the contract value per location will be charged on quarterly CAMC Charges, if the Preventive Maintenance is not done as per point no. 6, by successful vendor. The penalty will be recovered from the CAMC payment/ EMD/Security Deposit lying with the Corporation.
- 8) If the damage to the CCTV System is due to the power fluctuations, mishandling, negligence by LIC personnel, damage due to rodents, high neutral to earth voltage or the damage by any other external factors, LIC would bear the cost of the parts damaged but the onus of providing this will be on the vendor. However, the vendor will be required to provide immediate system/solution as standby with same configuration or higher and with all services restored as if it is a normal breakdown. The vendor under such circumstances shall charge extra for spare & service rendered.



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- 9) In case of Partial/Full damage or loss of the equipment due to reasons beyond the control of LIC, like Theft, Fire, etc, the CAMC vendor should be in a position to supply working standby equipment with same configuration or higher with all services restored, as if it is a normal breakdown.
 - 10) Whenever any equipment is taken out of from LIC site for repair the same piece has to be returned after repair unless it is declared to be irreparably damaged. When any CCTV equipment is taken out of any LIC Office for repair, such shifting should be done with the prior permission of the Incharge of the concerned office, as the case may be, and the vendor shall make all arrangements for removal of the equipment, its transportation to the workshop and back to LIC's site and its reinstallation. Transit Insurance of such equipment also has to be arranged by the vendor and all expenses for the above shall be borne by the vendor. The vendor shall hand over the systems in 100% working condition after repair/ maintenance/ rectification. Thereafter, the vendor shall reinstall the same machine after repair unless it is declared to be irreparable.
 - 11) In the event of replacement of any part of the system, it should be done with a part of equivalent or higher configuration which is compatible with the system.
 - 12) Wherever any system has to be shifted from one LIC location to another, the vendor is required to uninstall/ reinstall and maintain the system/s at the new location, at extra cost to LIC of India on account of reinstallation with prior approval from the office.
 - 13) Service Engineers/ Representatives of vendor shall invariably carry their identity cards with them, without which they will not be allowed to access the Systems.
 - 14) Senior Divisional Manager, LIC of India, Satara Divisional Office, reserves the right to accept or reject any or all offers/ tenders without assigning any reason whatsoever.
 - 15) The Corporation reserves the right to terminate/ cancel the whole or part of the agreement at their sole discretion after giving one month's notice to the service provider. If the contract is terminated by the service provider, it would be liable for penalty which shall be Forfeiture of Security deposit.
 - 16) Corporation reserves the right to increase or decrease the quantity to be serviced up to 25 percent i.e. (+ - 25) during the contract period at the contracted rates. Bidders are bound to accept the orders accordingly. The agreement will be signed by both the parties within 15 days from the date of issue of Work Order for which the Agency will submit non-judicial stamp paper of appropriate value.
 - 17) The contract shall remain valid initially for a period of **Two Year** from the date of Commencement of the Contract subject to further extension by **1(one)year** on the same terms and conditions with mutual agreement by both the parties subject to satisfactory performance to be determined by LIC authorities. Any extension granted will require renewal of all statutory registrations. However, the contract is subject to termination at any time if the services are not found satisfactory by LIC or for any other reason whatsoever by serving 30 day's notice in writing by LIC and 90 day's notice by the Vendor.
 - 18) The Vendor whose tender would be approved will have to submit Security deposit equivalent to **3% of the total order value/contracted** value within 15 (Fifteen) days from the date of issue of Letter of Acceptance by LIC in the form of Demand Draft only from any Nationalized/Scheduled Bank drawn in favor of "LIC of India" payable at Satara. The total Security Deposit will be refunded without any interest, after successful completion of the total Contract Period and



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defect free handing over of the sites subject to deductions for any appropriations there of required to be made by LIC as per the conditions of the contract.

- 19) Earnest Money Deposit (E.M.D) will be forfeited in case the bidder refuses to execute the order, either in full or part, if placed at their quoted/agreed rates. In that event LIC may decide to debar/blacklist the concerned Supplier and the decisions will be final and binding on all concerned. Once the tender is submitted, no bidder will be allowed to withdraw the tender. Even if, any bidder withdraws the tender, E.M.D. of that bidder will be forfeited in full. Any error on the part of the bidder while quoting the rates will not be accepted as an excuse for refusal to execute the order for any or all items, if order is placed on the basis of the quoted rates. For refusal of the order, the E.M.D. of the bidder will be forfeited in full.
- 20) In term of provisions of Section 33 (3) of The Insurance Laws (Amendment) Act, 2015, Insurance Regulatory and Development Authority of India (IRDAI), is authorized to verify all such books of account, register, other documents and data base in the custody of the contractor in respect of service outsourced by the LIC of India. It shall be duty of the contractor to provide such documents / statements / information as may be required by IRDA within such time as may be specified by IRDA.
- 21) The necessary statutory registers, forms, returns etc. required as per the law are to be maintained and complied with by the vendor and should be available for inspection at any time.
- 22) The vendor will indemnify and keep indemnified LIC from claim, loss or damage that may be caused to LIC on account of failure of the Agency to comply with their obligations under various laws towards their staff/employees employed by them or any loss or damage caused to LIC due to acts of omissions of vendor.

FORCE MAJEURE CLAUSE: The vendor shall be liable for any delay in execution or failure of their respective obligations under this agreement except for delay caused by occurrence of events beyond control of the vendor, including but not limited to natural calamities, fire, explosions, floods, power shortages, acts of God, hostility, acts of public enemy, wars, riots, strikes, sabotage, order/action or regulations of government, local or other public authorities. In case a Force Majeure situation arises, the vendor shall immediately notify LIC of India in writing of such conditions and the cause there of within two calendar days and prove that such condition is beyond the control and affect the implementation of the agreement. Unless otherwise directed by LIC of India in writing, the vendor shall continue to perform its obligations under the contract as far as it is reasonably practical, and shall seek all reasonable means for performance not prevented by the Force Majeure event.



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Details of Locations where CAMC is to be provided on QUARTERLY Basis are as under:

S.NO	BRANCH	ADDRESS	2 MP DOME CAMERA WITH 20 M IR RANGE, SAMSUNG / HONEYWELL	2 MP BULLET OUTDOOR CAMERA WITH 25 M IR RANGE CAMERA SAMSUNG / HONEYWELL	NVR 10 CHANNEL SAMSUNG G/ HONEYWELL	NVR 8 CHANNEL SAMSUNG G/ HONEYWELL	NVR 4 CHANNEL SAMSUNG G/ HONEYWELL	4 TB OF SATA HDD- SAMSUNG / HONEYWELL	6 TB OF SATA HDD- SAMSUNG / HONEYWELL	MONITOR LG
1	SATARA DIVISIONAL OFFICE / D094	LIC OF INDIA , SATARA DIVISIONAL OFFICE, "JEEVAN TARA" BLDG, 513, GANPATDAS DEVI PATH, SADAR BAZAR, SATARA	7	4	0	1	1	1	1	1
2	STC	LIC OF INDIA, SALES TRAINING CENTRE, "JEEVAN TARA" BLDG, 513, GANPATDAS DEVI PATH, SADAR BAZAR, SATARA	6	2	0	1	0	1	0	1
3	EDMS	LIC OF INDIA, EDMS SCANNING CENTRE, "JEEVAN TARA" BLDG, 513, GANPATDAS DEVI PATH, SADAR BAZAR, SATARA	2	0	0	0	1	1	0	1
4	P&GS / G711	LIC OF INDIA, P&GS UNIT, G711, "JEEVAN TARA" BLDG, 513, GANPATDAS DEVI PATH, SADAR BAZAR, SATARA - 415001	2	0	0	0	1	1	0	1
5	SATARA I / 941	LIC OF INDIA, BRANCH SATARA I, BHAVANI PETH, RAJPATH ROAD, TAL & DIST SATARA - 415002	4	2	0	1	0	1	0	1
6	KOREGAON SO	L.I.C. OF INDIA, KOREGAON SSO GANESHNAGAR MAIN ROAD, OPP. DESAI PETROL PUMP, KOREGAON - 415501	3	0	0	0	1	1	0	1
7	SATARA II / 94T	LIC OF INDIA, BRANCH SATARA II, "JEEVAN TARA" 513, GANPATDAS DEVI PATH, SADAR BAZAR, SATARA	3	0	0	0	1	1	0	1
8	WAI / 9226	LIC OF INDIA, BRANCH WAI, Y.C. SHOPPING CENTRE, NR. VISHNU MANDIR, DHARMPURI, TAL: WAI DIST: SATARA - 412803	3	0	0	0	1	1	0	1



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9	KARAD / 943	LIC OF INDIA, BRANCH KARAD, "JEEVAN JYOTI", AMALTASH PATH, 33/34, SHIVAJI HSG SOCIETY, TAL: KARAD, DIST SATARA-415110	5	2	0	1	0	1	0	1
10	UMBRAJ SO	LIC OF INDIA, UMBRAJ SO, MANIK MANU CPMPLEX, PATAN ROAD, UMBRAJ TAL: KARAD DIST: SATARA	3	0	0	0	1	1	0	1
11	PHALTAN / 94K	LIC OF INDIA BRANCH PHALTAN, SURYANSHU RESIDENCY, RAMBAG APPARTMENT, GAJANAN CHOUK, NARALI BAUG, TAL PHALTAN - 415523	4	0	0	0	1	1	0	1
12	SHIRWAL SO	LIC OF INDIA, SHIRWAL SO, SHRI SHAKTI OM SANKUL, NEAR ICICI BANK, KAMALANAGAR, NEAR MUMBAI-BENGALURU HIGHWAY, KAMALANAGAR, TAL: PHALTAN DIST: SATARA - 412801	3	0	0	0	1 (HIKVISI ON)	1	0	1
13	LONAND SO	LIC OF INDIA, LONAND SO, PLOT NO.53, GUJARATHI MANJIL, GUJARATHI MANJIL, LONAND TAL: PHALTAN DIST: SATARA - 415523	3	0	0	0	1	1	0	1
14	WADUJ / 94W	LIC OF INDIA-94W, MANISH MARKET, KARAD ROAD, A/P: VADUJ, TAL: KHATAV, DIST-SATARA - 415506	3	0	0	0	1	1	0	1
15	SANGLI 1 / 942	LIC OF INDIA , SANGLI 2, "JEEVAN JYOTI", AMRAI ROAD, TAL: MIRAJ DIST: SANGLI 416416	3	2	0	1	0	1	0	1
16	SANGLI 2 / 94U	LIC OF INDIA BRANCH SANGLI II, "JEEVAN JYOTI" BLDG, AMRAI ROAD, TAL: MIRAJ DIST: SANGLI - 416416	3	0	0	1	0	1	0	1
17	MIRAJ / 94G	LIC OF INDIA BRANCH MIRAJ, JEEVAN JYOTI, 2ND & 3RD FLOOR SHIVAJI ROAD, MIRAJ DIST SANGLI - 416410	5	1	0	1	0	1	0	1
18	ISLAMPUR / 94V	LIC OF INDIA BRANCH ISLAMPUR "JEEVAN JYOTI", NR. HOTEL KOKOS, OPP. DNYANDEEP	8	2	1	0	0	1	0	1



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		SCHOOL TAKARI ROAD, TAL: WALVA DIST: SANGLI - 415409								
19	ASHTA SO	LIC OF INDIA ASHTA SO , TAL: WALVA, DIST: SANGLI - 416301	3	0	0	0	1	1	0	1
20	TASGAON / 823	LIC OF INDIA BRANCH TASGAON, OPP. P.D.V.P COLLEGE, SANGLI ROAD, TAL: TASGAON, DIST: SANGLI - 416312	4	1	0	1	0	1	0	1
21	VITA / 94N	LIC OF INDIA BRANCH VITA, YASH PLAZA , SHAGUN AUTO, OPP MSEB OFFICE, KARAD ROAD VITA, TAL: KHANAPUR, DIST: SANGLI - 415311	4	0	0	0	1 (HIKVISI ON)	1	0	1
22	ATPADI SO	LIC OF INDIA ATPADI SO, HOUSE NO. 1050, SAMARTH KRISHI CENTRE, NEAR S.T. STAND, ATPADI, TAL: KHANAPUR , DIST: SANGLI - 415311	3	0	0	0	1 (HIKVISI ON)	1	0	1
23	JATH / 94X	LIC OF INDIA BRANCH JATH, SAI EMPIRE , JAMBAGE SHOPPING COMPLEX, SURVEY NO 719/2, CH SAMBHAJI CHOWK, SANGLI ROAD, JATH DIST: SANGLI	4	0	0	0	1 (HIKVISI ON)	1	0	1
24	KAWATHE MAHANKAL	LIC OF INDIA, KAWATHEMAHANKAL SO, PLOT NO. - 105 & 91, GATE NO. - 1418/1, NAGAR PANCHAYAT MILKAT NO. 1718, TAL: KAVATHE MAHANKAL DIST: SANGLI - 416405	3	0	0	0	1	1	0	1
TOTAL			91	16	1	8	16	24	1	24



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QUOTATION FOR LIMITED TENDER FOR CAMC OF CCTVs INSTALLED AT VARIOUS OFFICES UNDER LIFE INSURANCE CORPORATION OF INDIA UNDER SATARA DIVISIONAL OFFICE

S.NO	BRANCH	ADDRESS	CAMC cost per QUARTER (excluding GST) (A)	TWO YEAR CAMC cost (excluding GST) (B = A X 4 X 2)
1	SATARA DIVISIONAL OFFICE / D094	LIC OF INDIA , SATARA DIVISIONAL OFFICE, "JEEVAN TARA" BLDG, 513, GANPATDAS DEVI PATH, SADAR BAZAR, SATARA		
2	STC	LIC OF INDIA, SALES TRAINING CENTRE, "JEEVAN TARA" BLDG, 513, GANPATDAS DEVI PATH, SADAR BAZAR, SATARA		
3	EDMS	LIC OF INDIA, EDMS SCANNING CENTRE, "JEEVAN TARA" BLDG, 513, GANPATDAS DEVI PATH, SADAR BAZAR, SATARA		
3	P&GS / G711	LIC OF INDIA, P&GS UNIT, G711, "JEEVAN TARA" BLDG, 513, GANPATDAS DEVI PATH, SADAR BAZAR, SATARA - 415001		
4	SATARA I / 941	LIC OF INDIA, BRANCH SATARA I, BHAVANI PETH, RAJPATH ROAD, TAL & DIST SATARA - 415002		
5	KOREGAON SO	L.I.C. OF INDIA, KOREGAON SSO GANESHNAGAR MAIN ROAD, OPP. DESAI PETROL PUMP, KOREGAON PIN 415501		
6	SATARA II / 94T	LIC OF INDIA, BRANCH, BRANCH SATARA II, "JEEVAN TARA" BLDG, 513, GANPATDAS DEVI PATH, SADAR BAZAR, SATARA - 415001		
7	WAI / 9226	LIC OF INDIA, BRANCH WAI, Y.C. SHOPPING CENTRE, NR. VISHNU MANDIR, DHARMPURI, TAL: Wai Dist: SATARA - 412803		
8	KARAD / 943	LIC OF INDIA, BRANCH KARAD, "JEEVAN JYOTI", AMALTASH PATH, 33/34,SHIVAJI HSG SOCIETY, TAL: KARAD, DIST SATARA-415110		
9	UMBRAJ SO	LIC OF INDIA, UMBRAJ SO, MANIK MANU COMPLEX, PATAN ROAD, UMBRAJ TAL: KARAD DIST: SATARA -		



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10	PHALTAN / 94K	LIC OF INDIA, BRANCH PHALTAN, SURYANSHU RESIDENCY, AMBAG APPARTMENT, GAJANAN CHOUK, NARALI BAUG, TAL PHALTAN - 415523		
11	SHIRWAL SO	LIC OF INDIA, SHIRWAL SO, SHRI SHAKTI OM SANKUL, NEAR ICICI BANK, KAMALANAGAR, NEAR MUMBAI-BENGALURU HIGHWAY, KAMALANAGAR, TAL: PHALTAN DIST: SATARA - 412801		
12	LONAND SO	LIC OF INDIA, LONAND SO, PLOT NO.53, GUJARATHI MANJIL, GUJARATHI MANJIL, LONAND TAL: PHALTAN DIST: SATARA - 415523		
13	WADUJ / 94W	LIC OF INDIA, BRANCH WADUJ, MANISH MARKET, KARAD ROAD, A/P: VADUJ, TAL: KHATAV, DIST-SATARA - 415506		
14	SANGLI 1 / 942	LIC OF INDIA, BRANCH SANGLI II, "JEEVAN JYOTI" BLDG, AMRAI ROAD, TAL: MIRAJ DIST: SANGLI - 416416		
15	SANGLI 2 / 94U	LIC OF INDIA, BRANCH SANGLI II, "JEEVAN JYOTI" BLDG, AMRAI ROAD, TAL: MIRAJ DIST: SANGLI - 416416		
16	MIRAJ / 94G	LIC OF INDIA, BRANCH MIRAJ, JEEVAN JYOTI, 2ND & 3RD FLOOR SHIVAJI ROAD, MIRAJ DIST SANGLI - 416410		
17	ISLAMPUR / 94V	LIC OF INDIA, BRANCH ISLAMPUR "JEEVAN JYOTI", NR. HOTEL KOKOS, OPP. DNYANDEEP SCHOOL, TAKARI ROAD, TAL: WALWA DIST: SANGLI - 415409		
18	ASHTA SO	LIC OF INDIA, ASHTA SO, TAL: WALVA, DIST: SANGLI - 416301		
19	TASGAON / 823	LIC OF INDIA BRANCH TASGAON, OPP. P.D.V.P COLLEGE, SANGLI ROAD, TAL: TASGAON, DIST: SANGLI - 416312		
20	VITA / 94N	LIC OF INDIA BRANCH VITA, YASH PLAZA, SHAGUN AUTO, OPP MSEB OFFICE, KARAD ROAD VITA, TAL: KHANAPUR, DIST: SANGLI - 415311		
21	ATPADI SO	LIC OF INDIA ATPADI SO, HOUSE NO. 1050, SAMARTH KRISHI CENTRE, NEAR S.T. STAND, ATPADI, TAL: KHANAPUR, DIST: SANGLI - 415311		



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22	JATH / 94X	LIC OF INDIA BRANCH JATH, SAI EMPIRE , JAMBAGE SHOPPING COMPLEX, SURVEY NO 719/2, CH SAMBHAJI CHOWK, SANGLI ROAD, JATH DIST: SANGLI		
23	KAWATHE MAHANKAL	LIC OF INDIA, KAWATHEMAHANKAL SO, PLOT NO. - 105 & 91, GATE NO. - 1418/1, NAGAR PANCHAYAT MILKAT NO. 1718, TAL: KAVATHE MAHANKAL DIST: SANGLI. PIN 416405		
		In Numbers		
Total Cost of CAMC for 2 year (Two Year) for locations Excluding GST		In Words		

1. Before Quoting rates please go through the terms & conditions given in the Tender.
2. Bidder is required to quote for locations, if any vendor doesn't quote for any location ,bid shall be treated as unresponsive and shall not considered.
3. Quoted rates shall be EXCLUDING GST.
4. GST @18% WITH HSN CODE 998712 (AMC MAINTENANCE SERVICES) will be applicable mandatorily.

Authorized Signatory

(Name / Designation and Seal of the Firm / Company)

Date:



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PRE CONTRACT INTEGRITY PACT

(Affidavit on Rs.100/- stamp paper)

General:

This pre-bid pre-contract Agreement (hereinafter called the Integrity Pact) is made on..... day of the month of2026, between, on one hand, the Life Insurance Corporation of India (hereinafter referred to as "LIC") a statutory Corporation established under section 3 of Life Insurance Corporation Act 1956 (XXXI of 1956) and having its corporate office at "Yogakshema" Jeevan Bima Marg Mumbai 400021. (here in after called the "BUYER" which expression shall mean and include, unless the context otherwise requires, his successors in office assigns) of the First part. And M/s represented by Shri..... (Hereinafter called the "BIDDER/SELLER/SERVICE PROVIDER" which expression shall mean and include, unless the context otherwise requires, his successors and permitted assigns) of the Second part.

WHEREAS the BUYER proposes to procure (Name of the Stores/Equipment/Item/Service) and the BIDDER/Seller/Service Provider is willing to offer/has offered the stores/services and WHEREAS the BIDDER/Seller/Service Provider is a private company/public company/Government undertaking/partnership/registered export agency, constituted in accordance with the relevant law in the matter and the BUYER is performing its function under the LIC Act 1956. NOW, THEREFORE,

To avoid all forms of corruption by following a system that is fair, transparent and free from any influence/prejudiced dealings prior to, during and subsequent to the currency of the contract to be entered into with a view to:

Enabling the BUYER to obtain the desired said stores/ equipment/item/service at a competitive price in onformity with the defined specifications by avoiding the high cost and the distortionary impact of corruption on public procurement, and

Enabling BIDDERS/Sellers/Service Providers to abstain from bribing or indulging in any corrupt practice in order to secure the contract by providing assurance to them that their competitors will also abstain from bribing and other corrupt practices and the BUYER will commit to prevent corruption, in any form, by its officials by following transparent procedures.

The parties hereto hereby agree to enter into this Integrity Pact and agree as follows:-

1. Commitments of the BUYER

1.1 The BUYER undertakes that no official of the BUYER, connected directly or indirectly with the contract, will demand, take a promise for or accept, directly or through intermediaries, any bribe, consideration, gift, reward, favour or any material or immaterial benefit or any other advantage from the BIDDER, either themselves or for any person, organisation or third party related to the contract in exchange for an advantage in the bidding process, bid evaluation, contracting on implementation process related to the contract.

1.2 The BUYER will, during the pre-contract stage/evaluation stage, treat all BIDDERS alike and will provide to all BIDDERS the same information and will not provide any such information to any particular BIDDER which could afford an advantage to that particular BIDDER in comparison to other BIDDERS.

1.3 All the officials of the BUYER will report to the "Chief Vigilance Officer" of the Buyer any attempted or completed breaches of the above commitments as well as any substantial suspicion of such a breach.

2. In case any such preceding misconduct on the part of such official(s) is reported by the BIDDER to the BUYER



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with full and verifiable facts and the same is prima facie found to be correct by the BUYER, necessary disciplinary proceedings, or any other action as deemed fit, including criminal proceedings may be initiated by the BUYER and such a person shall be debarred from further dealings related to the contract process. In such a case while an enquiry is being conducted by the BUYER the proceedings under the contract would not be stalled.

Commitments of BIDDERS

3. The BIDDER commits itself to take all measures necessary to prevent corrupt practices, unfair means and illegal activities during any stage of its bid or during any pre-contract or post-contract stage in order to secure the contract or in furtherance to secure it and in particular commit itself to the following:-

3.1 The BIDDER will not offer, directly or through intermediaries, any bribe, gift, consideration, reward, favour, any material or immaterial benefit or other advantage, commission, fees, brokerage or inducement to any official of the BUYER, connected directly or indirectly with the bidding process, or to any person, organization or third party related to the contract in exchange for any advantage in the bidding, evaluation, contracting and implementation of the contract.

3.2 The BIDDER further undertakes that it has not given, offered or promised to give, directly or indirectly any bribe, gift, consideration, reward, favour, any material or immaterial benefit or other advantage, commission, fees, brokerage or inducement to any official of the BUYER or otherwise in procuring the Contract or forbearing to do or having done any act in relation to the obtaining or execution of the contract of any other contract with the government for showing or forbearing to show favour or disfavor to any person in relation to the contract of any other contract with the Government.

3.3 Foreign BIDDERS shall disclose the name and address of their Indian agents and representatives in India, and Indian BIDDERS shall disclose their foreign BUYERS or associates.

3.4 BIDDERS shall disclose the payments to be made by them to their agents/brokers or any other intermediary, in connection with this bid/contract.

3.5 The BIDDER further confirms and declares to the BUYER that the BIDDER is the original manufacturer/integrator/authorized agent of the stores/equipment/items and has not engaged any individual or firm or company whether Indian or foreign to intercede, facilitate or in any way

to recommend to the BUYER or any of its functionaries, whether officially or unofficially to the award of the contract to the BIDDER, nor has any amount been paid, promised or intended to be paid to any such individual, firm or company in respect of any such intercession, facilitation or recommendation.

3.6 The BIDDER, either while presenting the bid or during pre-contract negotiations or before signing the contract, shall disclose any payments he has made, is committed to or intends to make to agents, brokers or any other intermediaries, including officials of the BUYER or their family members, if any, in connection with the contract and the details of services agreed upon for such payments.

3.7 The Bidder will not enter with other Bidders into any undisclosed agreement or understanding, whether formal or informal. This applies in particular to prices, specifications, certifications, subsidiary contracts, submission or non-submission of bids or any other actions to restrict competitiveness or to introduce cartelisation in the bidding process.

3.8 The BIDDER will not accept any advantage in exchange for any corrupt practice, unfair means and illegal activities.



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3.9 The BIDDER/Contractor will not commit any offence under the relevant India Penal Code (IPC) /Prevention of corruption (PC) act. Further, the bidder will not use improperly, for purposes of competition or personal gain, pass on to others, any information provided by the BUYER as part of the business relationship, regarding plans, technical proposals and business details, including information contained in any electronic data carrier. The BIDDER also undertakes to exercise due and adequate care lest any such information is divulged.

3.10 The BIDDER commits to refrain from giving any complaint directly or through any other manner without supporting it with full and verifiable facts.

3.11 The BIDDER shall not instigate or cause to instigate any third person to commit any of the actions mentioned above.

3.12 If the Bidder or any of the key personnel of the bidder, actively involved in the project is a relative of any of the actively involved personnel of the Buyer, the same should be disclosed. The term 'relative' for this purpose would be as defined in section 2(77) of the Companies Act, 2013.

3.13 The BIDDER shall not lend to or borrow any money from or enter into any monetary dealings or transactions, directly or indirectly, with any employee or the BUYER.

3.14 The Bidder(s) /Contractor(s) who have signed the Integrity Pact shall not approach the Courts while representing the matter to IEMs and shall wait for their decision in the matter.

4. Previous Transgression

4.1 The BIDDER declares that no previous transgression occurred in the last three years immediately before signing of this Integrity Pact, with any other company in any country in respect of any corrupt practices envisaged hereunder or with any Public Sector Enterprise in India or any Government Department in India that could justify; BIDDER's exclusion from the tender process.

4.2 The BIDDER agrees that if it makes an incorrect statement on this subject, or committed a transgression through a violation of any of the clauses of the commitments of bidder, BIDDER can be disqualified from the tender process or the contract, if already awarded, can be terminated for such reason.

5. Sanctions for Violations:

5.1 Any breach of the aforesaid provisions by the BIDDER or any one employed by it or acting on its behalf (whether with or without the knowledge of the BIDDER) shall entitle the BUYER to take all or any one of the following actions, wherever required:-

- (i) To immediately call off the pre contract negotiations without assigning any reason or giving any; compensation to the BIDDER. However, the proceedings with the other BIDDER(s) would continue.
- (ii) The Earnest Money Deposit (in pre-contract stage) and/or Security Deposit/ Performance Bond (after the contract is signed) shall stand forfeited either fully or partially, as decided by the BUYER and the BUYER shall not be required to assign any reason therefore.
- (iii) To immediately cancel the contract, if already signed, without giving any compensation to the BIDDER.
- (iv) To encash the advance bank guarantee and performance bond/warranty bond, if furnished by the BIDDER, in order to recover the payments, already made by the BUYER, along with interest.
- (v) To cancel all or any other contracts with the BIDDER. The BIDDER shall be liable to pay compensation for any loss or damage to the BUYER resulting from such cancellation/recession and the BUYER shall be entitled to deduct the amount so payable from the money(s) due to the BIDDER.
- (vi) To debar the BIDDER from participating in the future bidding processes of LIC for a minimum period of five



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years which any be further extended at the discretion of the BUYER.

(vii) To recover all sums paid in violation of this Pact by BIDDER(s) to any middleman or agent or broker with a view to securing the contract.

(viii) Forfeiture of Performance Bond in case of a decision by the BUYER to forfeit the same without assigning any reason for imposing sanction for violation of this pact.

5.2 The BUYER will be entitled to take all or any of the actions mentioned at para 5.1(i) to (viii) of this pact also on the Commission by the BIDDER or any one employed by it or acting on its behalf (whether with or without the knowledge of the BIDDER), of an offence as defined in chapter IX of the Indian Penal Code, 1860 or Prevention of Corruption Act, 1988 or any other statute enacted for prevention of corruption.

5.3 The decision of the BUYER to the effect that a breach of the provisions of this pact has been committed by the BIDDER shall be final and conclusive on the BIDDER. However, the BIDDER can approach the Independent Monitor(s) appointed for the purposes this Pact.

6. Independent Monitors:

6.1 The BUYER has appointed (hereinafter referred to as Monitors) for this Pact in consultation with the Central Vigilance Commission. Name, address, email of the Monitor(s):

6.2 The task of the Monitors shall be to review independently and objectively, whether and to what extent the parties comply with the obligations under this Pact.

6.3 The Monitors shall not be subject to instructions by the representatives of the parties and perform their functions neutrally and independently. It will be obligatory for him to treat the information & documents of the Bidder as confidential.

6.4 Both the parties accept that the Monitors have the right to access all the documents relating to the project/procurement, including minutes of meetings.

6.5 As soon as the Monitor notices, or has reason to believe, a violation of this pact, he will so inform the **Executive Director (E&OS), LIC.**

6.6 The BIDDER(s) accepts that the Monitor has the right to access without restriction to all Project documentation of the BUYER including that provided by the BIDDER. The BIDDER will also grant the Monitor, upon his request and demonstration of a valid interest, unrestricted and unconditional access to his project documentation. The same is applicable to Subcontractors. The Monitor shall be under contractual obligation to treat the information and documents of the BIDDER/Subcontractor(s) with confidentiality.

The Monitor has also signed declarations on 'Non-Disclosure of Confidential Information' and of 'Absence of Conflict of Interest'. In case of any conflict of interest arising at a later date, the IEM shall inform Chairman, LIC and recues himself/herself from that case.

6.7 The BUYER will provide to the Monitor sufficient information about all meetings among the parties related to the Project provided such meetings could have an impact on the contractual relations between the parties. The parties will offer to the Monitor the option to participate in such meetings.

6.8 The Monitor will submit a written report to the **Chairman, LIC** within 8 to 10 weeks from the date of reference or intimation to him by the BUYER /BIDDER and, should the occasion arise, submit proposals for correcting problematic situations.



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6.9 If the Monitor has reported to the Chairman, LIC, a substantiated suspicion of an offence under relevant IPC/ PC Act, and the Chairman LIC has not, within the reasonable time taken visible action to proceed against such offence or reported it to the Chief Vigilance Officer, the Monitor may also transmit this information directly to the Central Vigilance Commissioner.

7. Facilitation of Investigation:

In case of any allegation of violation of any provisions of this pact or payment of commission, the BUYER or its agencies shall be entitled to examine all the documents including the Books of Accounts of the BIDDER. The BIDDER shall provide necessary information and documents in English and shall extend all possible help of the purpose of such examination/inspection.

8. Law and Place of Jurisdiction:

This Pact is subject to Indian Law. The place of performance and jurisdiction is the seat of the BUYER.

9. Other Legal Actions:

The actions stipulated in this Integrity Pact are without prejudice to any other legal action that may follow in accordance with the provisions of the extent law in force relating to any civil or criminal proceedings. If the Contractor is a partnership or a consortium, this agreement must be signed by all partners or consortium members. Changes and supplements as well as termination notices need to be made in writing.

10. Validity:

10.1 The validity of this Integrity Pact shall be from date of its signing and extend upto 12 months after the last payment under the contract. In case BIDDER is unsuccessful, this Integrity Pact shall expire after six months from the date of the signing of the contract.

10.2 Should one or several provisions of this Pact turn out to be invalid; the remainder of this pact shall remain valid. In this case, the parties will strive to come to an agreement to their original intentions.

11. The parties hereby sign this Integrity Pact at.....ON.....

BUYER

Name of the Officer:

Designation

Deptt./

Witness

1.....

2.....

BIDDER

CEO:

1.....

2.....

(Note: Bidder/Seller/Service Provider
Stores/equipment/item/service
Bidding process/ bid evaluation/process of availing services)

Appropriate word may be used where ever applicable without altering the purpose /desired intention of the clause.)