FORM L-6-OPERATING EXPENSES SCHEDULE OPERATING EXPENSES RELATED TO INSURANCE BUSINESS: 31.03.2019

(₹000)

	Particulars	FOR THE	UP TO THE	FOR THE	UP TO THE
	Particulars		QUARTER ENDED	QUARTER ENDED	QUARTER ENDED
		ON 31st MARCH		ON 31st MARCH	
			ON 31st MARCH,		ON 31st MARCH,
		2019	2019	2018	2018
1	Employees' remuneration & welfare benefits	51375597	198718844	69779723	210819765
2	Travel, conveyance and vehicle running expenses	715483	2934411	738552	2916168
3	Training expenses	97033	287116	107412	282823
4	Rents, rates & taxes	1427811	5114279	1292684	4720611
5	Repairs	498518		304066	942624
6	Printing & stationery	(293549)	1267613	(223765)	1293618
7	Communication expenses	792848		662442	2696959
8	Legal & professional charges	16286		32515	
9	Medical fees	280096	648097	261476	582766
10	Auditors' fees, expenses etc				
	a) as auditor	(11197)	48450	(14051)	44967
	b) as adviser or in any other capacity, in respect				
	(i) Taxation matters	148	261	184	248
	(ii) Insurance matters	0	0	0	0
	(iii) Management services; and	0	0	0	0
	c) in any other capacity	0	0	0	0
11	Advertisement and publicity	1647435	4022694	2924307	5055198
12	Interest & Bank Charges	176586	392324	177001	460201
13	Others				
(a)	Allowances and commission (other	9870814	29172987	13935962	27473893
	than commission to insurance agents)				
(b)	Expenses on Investment Property	235881	1252977	341939	1305993
(c)	Policy Stamps	563063	2622935	412872	2108950
(d)	Receipt Stamps	8887	108783	11993	106427
(e)	Electricity charges	604325	2515119	658113	2528504
(f)	Cash in transit and other insurance premia	10521	32789	15565	40332
(g)	Miscellaneous expenses	1344606	4415099	1297499	4320461
(h)	Head Office expenses	0	0	0	0
14	Depreciation	972934	3334941	818620	3018357
15	Service Tax /GST on Premium Etc.	9778600	30915717	10644988	30576682
	TOTAL	80112726	291820168	104180097	301423954

FORM L-7-BENEFITS PAID SCHEDULE BENEFITS PAID [NET]: 31.03.2019

(₹000)

	Particulars	FOR THE QUARTER ENDED ON 31st MARCH 2019	UP TO THE QUARTER ENDED ON 31st MARCH, 2019	FOR THE QUARTER ENDED ON 31st MARCH 2018	UP TO THE QUARTER ENDED ON 31st MARCH, 2018
1	Insurance Claims (a) Claims by Death (b) Claims by Maturity (c) Annuities/Pension payment (d) Periodical Benefit (e) Health (f) Others (i) Surrenders (ii) Bonuses in cash (iii) Hospitalization Benefits (iv) Major Surgical Benefits (v) Domicilliary Treatment benefits (vi) Day Care Benefits (vii) Lump sum Benefit / Income	47165223 584808223 29130987 0 0 0 206745793 0 44197 76372 32711 8830 6168	1514460481 109143017 0 0 0 692372669 0 100730 180334 119529 23196	522992029 22921757 0 0 0 0 166563711 0 30477 52694	1212793893 87644529 0 0 0 516779091 0 99531 169761 120282
	Benefit (by installment) (vii) Other claim costs	1945387	7460095	5457799	6210020
2	(Amount ceded in reinsurance): (a) Claims by Death (b) Claims by Maturity (c) Annuities/Pension payment (d) Other benefits	(962145) 0 0 (73400)	0 0	(835027) 0 0 (34803)	(1394841) 0 0 (135194)
3	Amount accepted in reinsurance: (a) Claims by Death (b) Claims by Maturity (c) Annuities/Pension payment (d) Other benefits	0 0 0 0 0	0 0 0 0	0 0 0 0	0 0 0 0
	TOTAL	868928346	2492848617	756631221	1965650396