

**Response to the bidder queries [Ref: LIC-CO/IT-BPR/NW/RFP/2022-23/01 Dated: 28/02/2023]**

S.N O.	RFP Document Reference(s) (Section & Page)	Clause (in brief) of RFP requiring clarification(s)	Brief details/ Query in reference to the clause	Response
1	Revised (2nd) Payment Terms_2.6.23	In the first instance PO for the hardware and minimum guaranteed license quantity will be placed for implementation of the solution. Once the solution is implemented and accepted, and after go live if any additional licenses are required the same shall be provided immediately. Report of the concurrent users per day has to be provided on weekly basis. At the end of the year/quarter number of users will be reviewed. <b>The payment for the additional licenses used during the year will be made at the end of the year as per the rate of the slab in which it falls.</b>	Request LIC to consider and amend the highlighted clause to : The payment for the additional licenses used during the year will be made at the end of the quarter (reviewed based on weekly/monthly report) as per the rate of the slab in which it falls.	Please refer to the Revised (3rd) Payment terms
2	Revised (2nd) Payment Terms_2.6.23 AMC	For 2nd Year onwards: At the beginning of year the AMC rate will be decided for the year based on the total number of licenses used in the previous year. If the slab is changed during the year, the difference of the AMC as per the new slab will be adjusted in the next year. Payment for the AMC will be made quarterly in arrears.	Request LIC to consider and amend the clause to : For additional licenses deployed AMC slab will be discovered at the end of the quarter (based on weekly/monthly report)and AMC payment shall be made Quarterly in Arrears as per new applicable slab. Amended clause will pass on immediate benefit of AMC cost to LIC as per new discovered slab and help to avoid CN issues after one year period against adjustment of the rates discovered during the year. It will further help to avoid GST issues while we consolidate the base in the same financial year.	Please refer to the Revised (3rd) Payment terms

			<p>We request you to kindly share the following information related to your DC network and security.</p> <p>We would be thankful if you could meet with our engineers at the DC site/office and help us with the required information which will help us in preparation of our technical bid.</p> <p>Network Infrastructure details:-</p> <ol style="list-style-type: none"><li>1) Network detail diagram for LIC DC and DR.</li><li>2) If LIC has provides Switch for connecting our servers :-<ol style="list-style-type: none"><li>2.1) What is model of switch?</li><li>2.2) How many Ports available in that switch?</li><li>2.3) What is type of ports? (fiber or ethernet)</li><li>2.4) What is speed 10G Fiber or ethernet or 1G Fiber or ethernet?</li></ol></li><li>2.5) Details of Uplink switch If Switch provided by bidder for connecting our servers:-<ol style="list-style-type: none"><li>2.5.1) What is type of ports? fiber or ethernet)</li><li>2.5.2) What is speed 10G Fiber or ethernet or 1G Fiber or ethernet?</li><li>2.5.3) Do we need to provide SFP for uplink Switch?</li><li>2.5.4) How far is the uplink switch form space where our MFA switch is located for sizing of cabling in DC and DR?</li><li>2.5.5) Cabling details for uplink whether it is Fiber or CAT 6A?</li></ol></li><li>3) How much space will be provided in RAC at DC and DR for placing MFA infrastructure?</li><li>4) Who will provide NAT details?</li></ol>	<p>Details will be shared with the successful bidder after signing of NDA.</p>
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