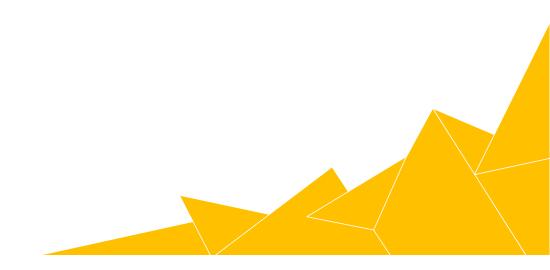


# **CORPORATE PRESENTATION**

**February 13th, 2024** 



# Agenda



### **I - INTRODUCTION**

**II - FINANCIAL AND BUSINESS HIGHLIGHTS** 

**III - PRODUCT, CUSTOMER FRANCHISE AND DISTRIBUTION REACH** 

**IV - ACTUARIAL METRICS** 

**V - TECHNOLOGICAL AND DIGITAL INITIATIVES** 

**VI - ESG INITIATIVES** 

#### **VII - WAY FORWARD**

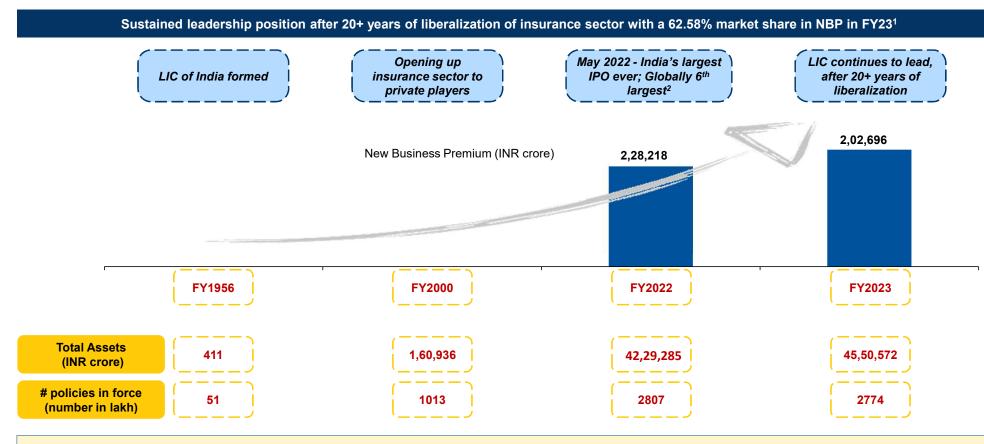
APPENDIX (a) INDIAN INDUSTRY LANDSCAPE (b) FINANCIALS



# INTRODUCTION

# **An Illustrious Journey of 67 Years**



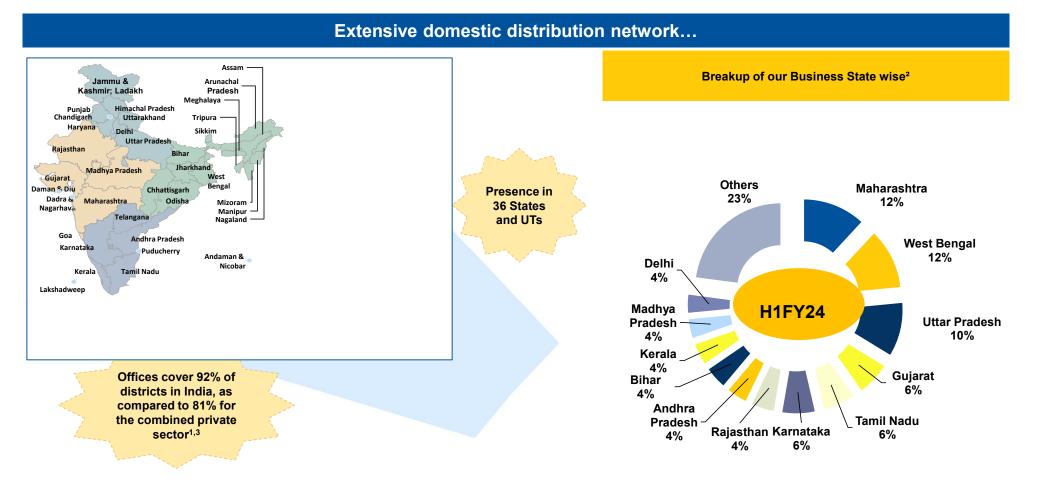


Given its scale, LIC plays a strategic role in inculcating a culture of insurance and savings across India

Source: Corporation data;; Note 1. As per IRDAI data; 2. 6th largest globally in CY22

# **Deeply entrenched into Bharat**

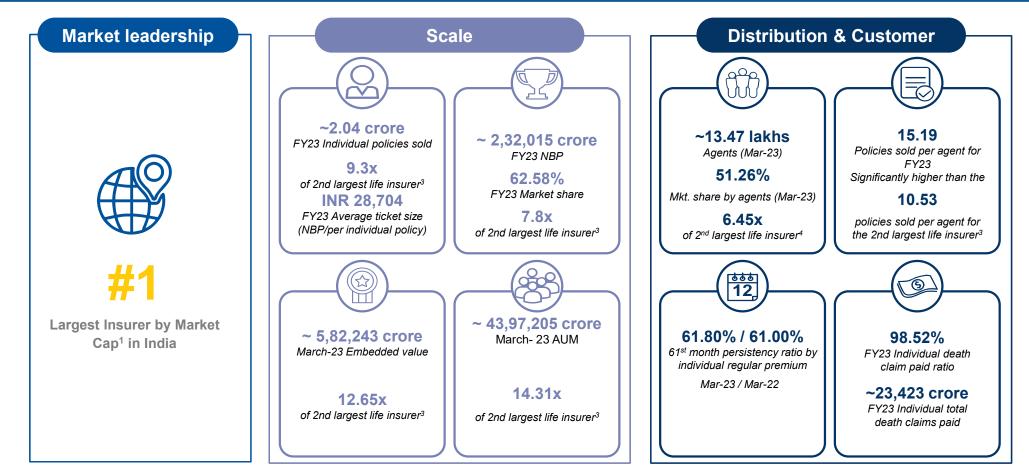




Source Corporation data as on 31.12.2023. Figures may not add up to total due to rounding off. 1Data as per the CRISIL report. 2 Data represents new business premium in India; 3Data as of March 31, 2023 as per the IRDAI Annual Report 2022-2023

# **Unmatched Scale - Largest Life Insurer in India**

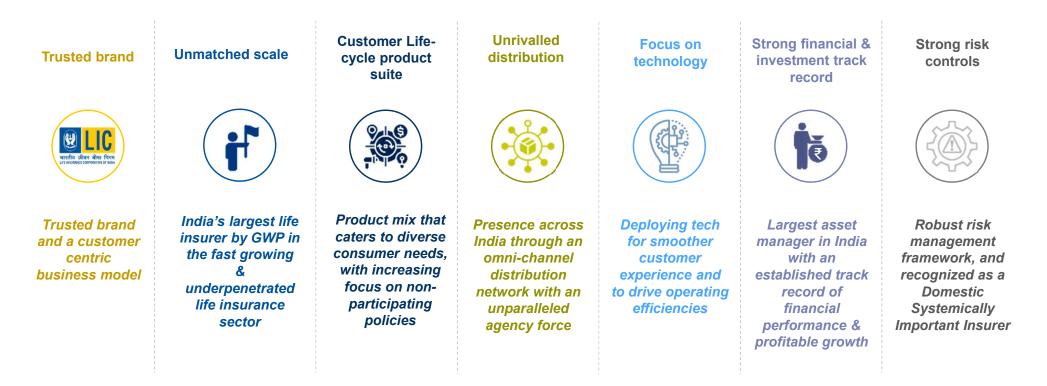




Source: Corporation data; Standalone data for FY23 unless otherwise mentioned; Note 1. As of 06th February, 2024; 3. Relative to the 2<sup>nd</sup> largest life insurer by FY23 NBP, AUM; 4. Relative to the 2<sup>nd</sup> largest life insurer by number of individual agents as of 31 Mar, 2023

# LIC - A Leader with Deep Competitive Moats

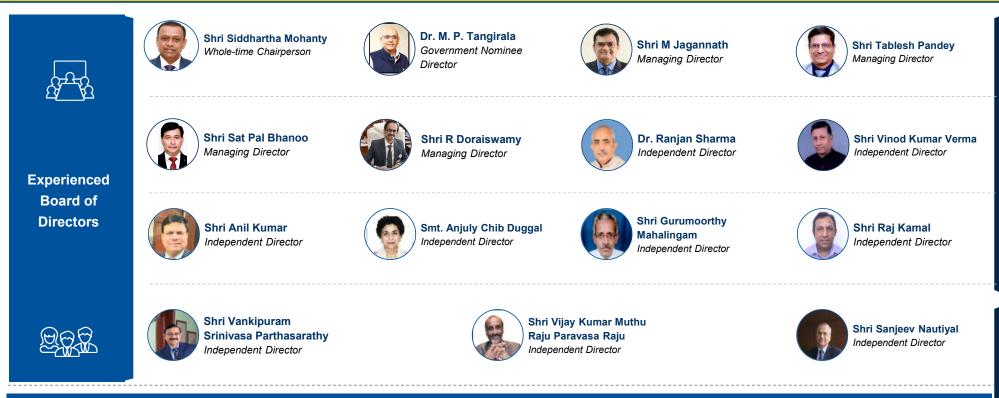




Brand LIC is the 14<sup>th</sup> strongest global insurance brand<sup>1</sup>, with ~27.74 crores Individual policies being serviced<sup>2</sup>, 8.8 crores lives covered under Group insurance

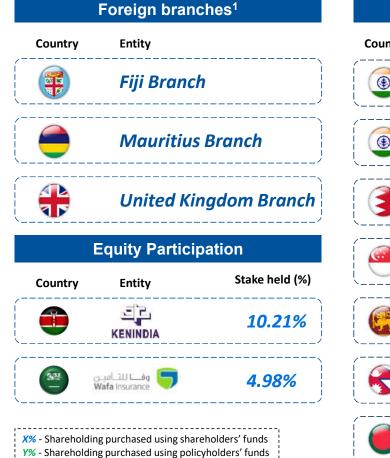
Note: 1 For 2023, as per Brand Finance value of US\$10bn; 2 Data refers to individual policies being serviced in India, this includes lapsed policies that have acquired paid-up value

# Highly Experienced Management, Distinguished Board and Strong Corporate Governance framework



Eminent board of directors and management team, with extensive experience in the life insurance industry, leading to a strong governance framework. 5 full time Directors and 9 Independent Directors ensuring a strong governance framework.

# **LIC – Group Structure**



| Subsidiaries |  |                 |  |  |  |  |
|--------------|--|-----------------|--|--|--|--|
| Country      | Entity   | Stake held (%)  |  |  |  |  |
|              | LIC Pension Fund Ltd.  | 100.00%         |  |  |  |  |
|              |  | 100.00%         |  |  |  |  |
| 3            |  | <b>99.66</b> %² |  |  |  |  |
|              |  | 100.00%         |  |  |  |  |
|              | Dj. Zaumase Corporation (Center) Ed.   | 90.91%          |  |  |  |  |
|              |  | 55.00%          |  |  |  |  |
|              | Enclose and a second se | 83.33%          |  |  |  |  |

#### Associates Stake held (%) Entity Country ۲ 45.24%<sup>3</sup> LICHFL Asset Manage ۲ 5.38%<sup>3</sup> Company Limited **IDBI** BANK ۲ **49.24%**<sup>4</sup> ۲ **DBI** trustee **29.84%**<sup>4</sup> **IDBI Trusteeship Services Ltd** ۲ 40.93% UC MUTUAL FUND **LIC Mutual Fund** ۲ 49.00% Trustee Company Ltd

Source: Corporation data; Note: All data as of 31<sup>st</sup> December, 2023; 1 Foreign branches were set up by the Corporation and are not separate legal entities; 2 The Corporation's 99.66% shareholding in Life Insurance Corporation (International) B.S.C. Bahrain was purchased using a combination of shareholders' (94.40%) and policyholders' funds (5.60%); 3 LIC Housing Finance holds a 94.62% stake in LIC HFL Asset Management Company; 4 IDBI Bank holds a 54.70% stake in IDBI Bank Trusteeship Services



9

### Awards & Accolades





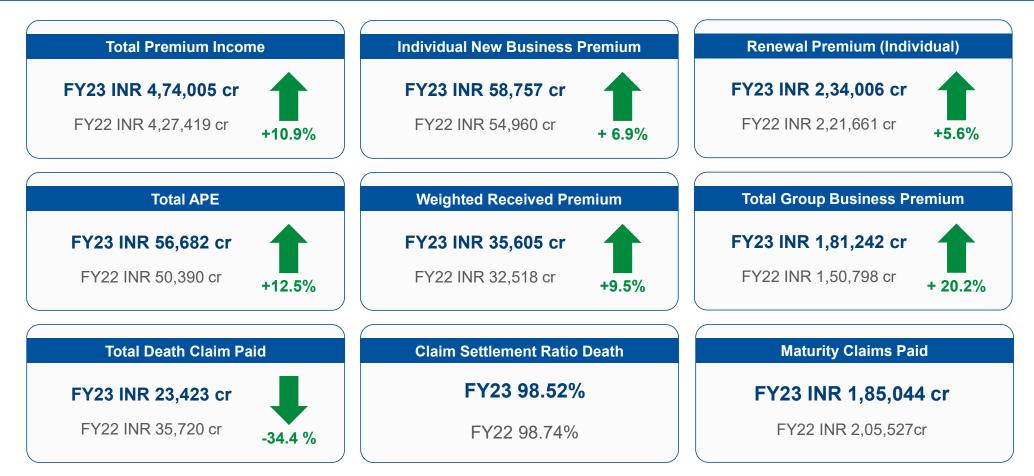
Source: Corporation data as on 31.12.2023.



# FINANCIAL AND BUSINESS HIGHLIGHTS

# **Financial Performance FY 2022-23**

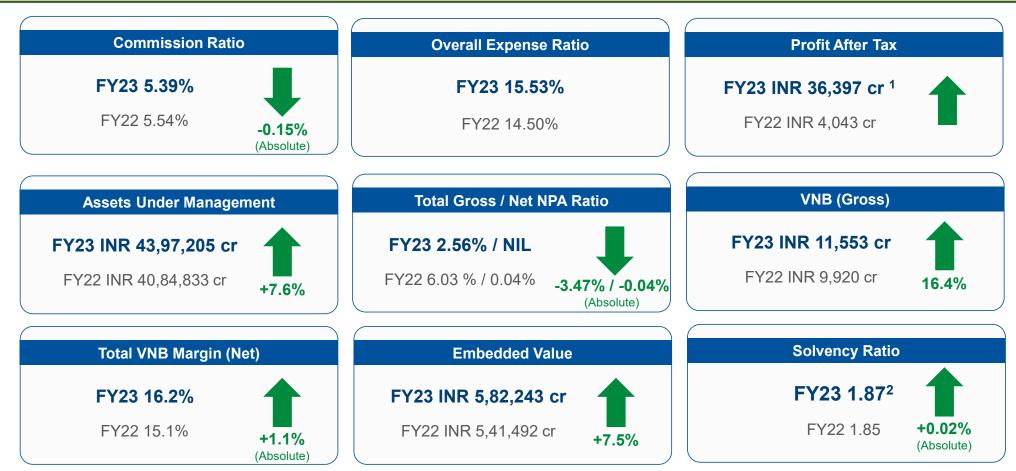




Source Corporation data; % arrows represent change over FY22 to FY23 unless stated otherwise

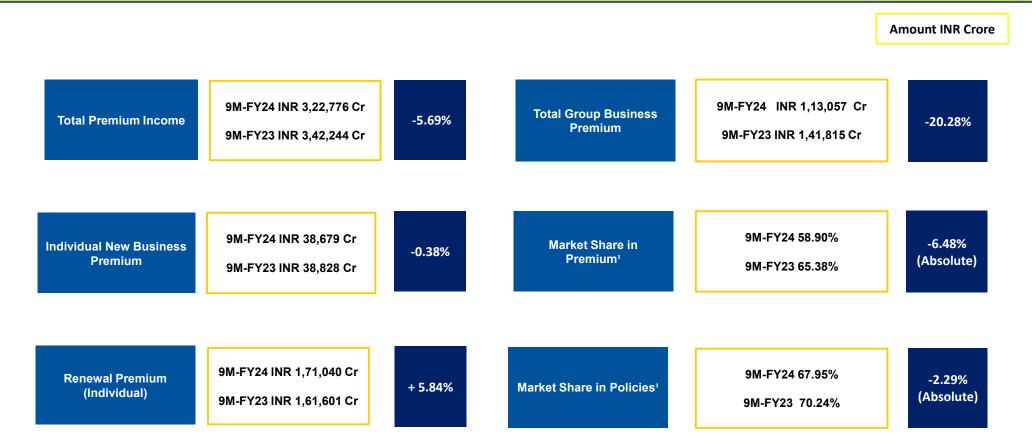
# **Financial Performance FY 2022-23**





Source: Corporation data; % arrows represent change over FY22 to FY23 unless stated otherwise; Note 1. The Corporation has changed its accounting policy during the current year and accordingly has transferred an amount of Rs.27,24,075.30 lakhs (Net of Tax) pertaining to the accretion on the Available Solvency Margin from Non Par to Shareholder's Account due to which the Profit for the financial year ended as on 31/03/2023 has increased to that extent. The said amount comprises of Rs. 7, 29,915.46 lakhs (Net of Tax) of quarter ended 31/03/2023, Rs. 15, 39, 928.96 lakhs (Net of Tax) up to 9 months ended 31/12/2022, and Rs. 4, 54, 230.88 lakhs (Net of Tax) of quarter ended 31/03/2022... 13 2. Before considering the proposed final dividend for FY23

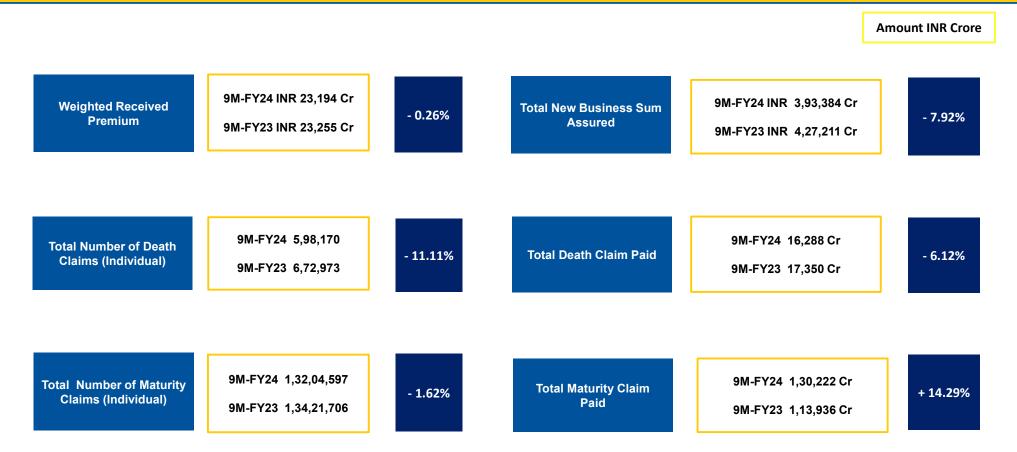
# **Business performance parameters Q3FY24**



Source Corporation Data <sup>1</sup>As per IRDAI Data. Figures may not add up to total due to rounding off.



# **Business performance parameters Q3FY24**



Source Corporation Data.. Figures may not add up to total due to rounding off.

### **Financial performance parameters Q3FY24**

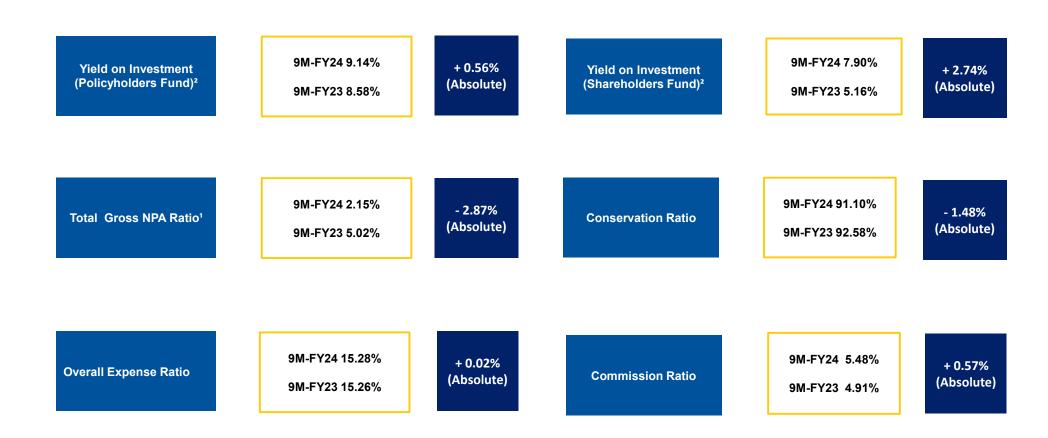
Amount INR Crore 9M-FY24 INR 26,913 Cr 9M-FY24 98.46% **Claim Settlement Ratio** +1.03% **Profit After Tax<sup>1</sup>** +17.16% Death<sup>2</sup> (Absolute) 9M-FY23 INR 22,970 Cr 9M-FY23 97.43% 9M-FY24 1.93 9M-FY24 1,25,56,046 Number of Policies sold +0.08 -2.60% Solvency (Individual) (Absolute) 9M-FY23 1.85 9M-FY23 1,28,90,843 9M-FY24 INR 49,66,371 Cr **New Business Premium** 9M-FY24 INR 1,423 Cr Assets Under +11.98% by BANCA & Alternate + 5.02% Management Channel 9M-FY23 INR 44,34,940 Cr 9M-FY23 INR 1,355 Cr

Source Corporation Data. Figures may not add up to total due to rounding off. <sup>1</sup> The Corporation had changed its accounting policy in September 2022 regarding transfer of amount (Net of Tax) pertaining to the accretion on the Available Solvency Margin from Non-Participating Policyholder's Account to Shareholder's Account and accordingly transferred total amount of Rs. 27,240.75 crores (Net of Tax) during Financial Year 2022-23, which included transfer to Shareholder's Account amounting Rs. 19,941.60 crores (Net of Tax) upto quarter ended 31.12.2022. The above amount of Rs. 5,669.79 crores respectively. An amount of Rs. 21,460.68 crores (Net of Tax) has been transferred during nine months period ended 31.12.2023 (Rs. 7,692.34 crores for the quarter ended 31.12.2023, Rs. 6,276.80 crores for the quarter ended 31.12.2023 and Rs. 7,491.54 crores for the quarter ended 31.12.2023, Rs. 6,276.80 crores for the quarter ended 31.12.2023, due to which the Profit upto the period ended 31.12.2023 is not comparable figure on the ended 31.12.2023. <sup>2</sup> 9MFY24 figure includes repudiated claim ratio and comparable figure for 9MFY23 presentation.



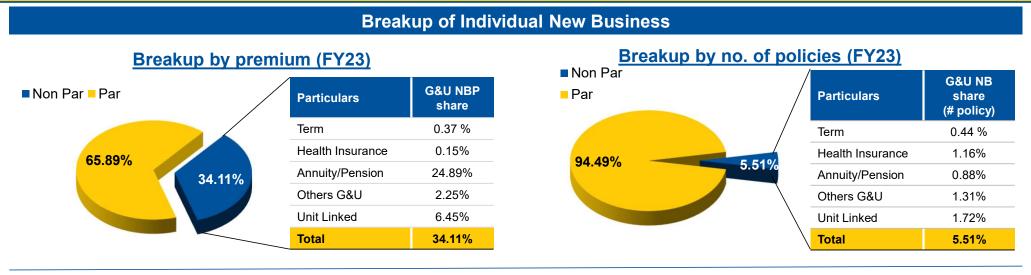
# **Performance ratios Q3FY24**



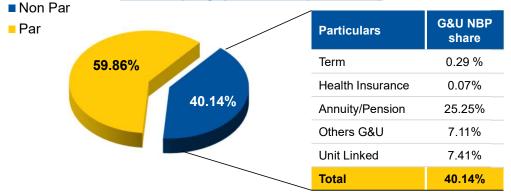


Source Corporation Data Figures may not add up to total due to rounding off. <sup>1</sup> for policyholders fund <sup>2</sup>Without unrealized gains. .

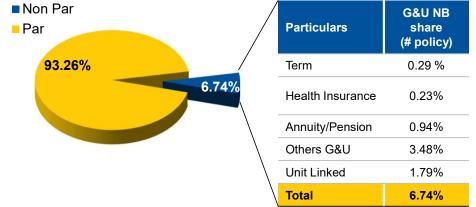
# **Focus on Diversifying Product Mix**



#### Breakup by premium (9MFY23)

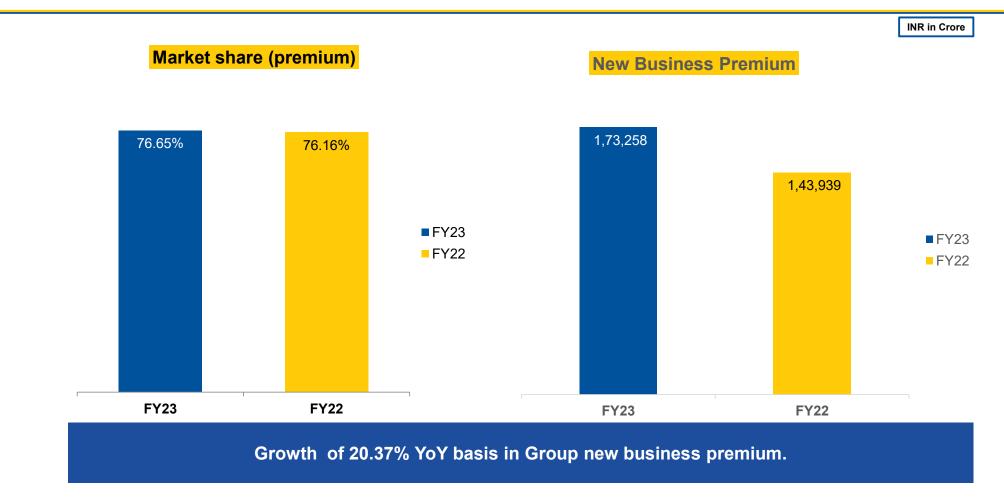


Breakup by no. of policies (9MFY24)



Source: Corporation data; . Figures may not add up to total due to rounding off.

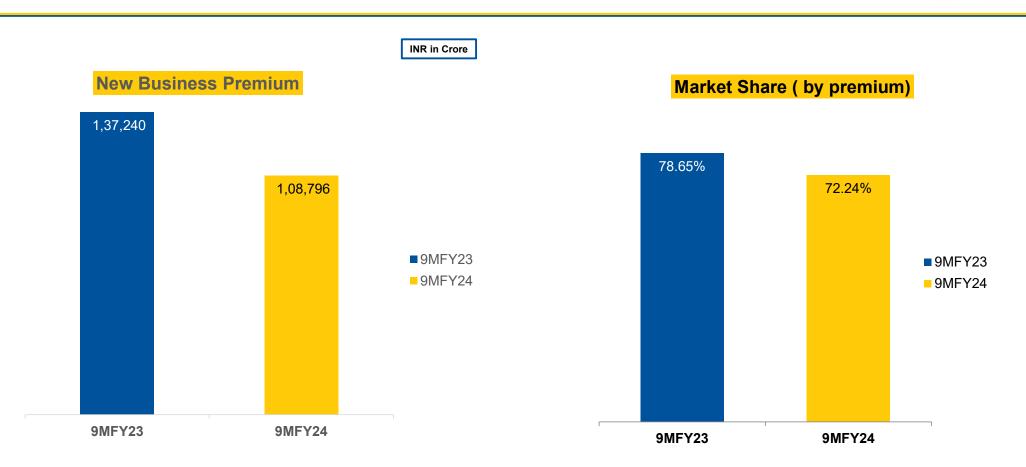
# **Group business segment**



Source: Corporation data..

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# **Group Business Segment**



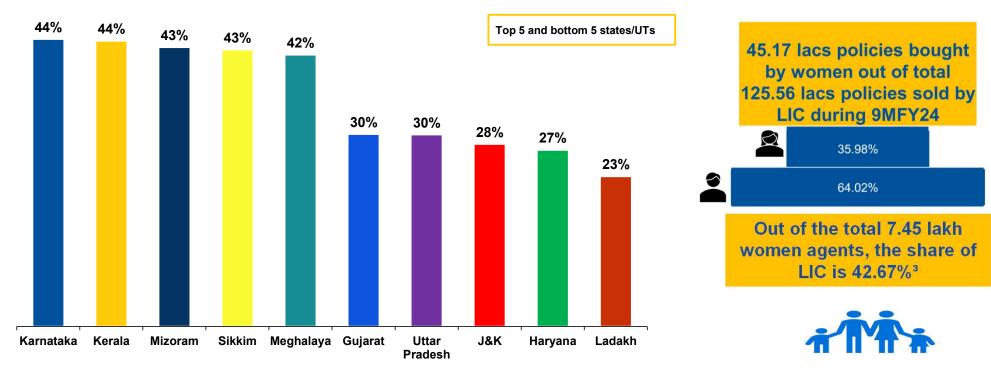
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# Share of women in policies issued



#### **Rising Share of women in policies sold<sup>1</sup>**

In 15 States/UTs, the share in number of policies bought by women to the total policies sold was higher than the all-India average of 34.2%<sup>2</sup>



Source Corporation data; Note 1. Data represents new business premium in India; <sup>2</sup>As per IRDAI Annual Report 2022-2023; <sup>3</sup>As per IRDAI Annual Report 2022-2023.

# Progress on various initiatives – FY23



| New Products<br>Launch                    | Modification of<br>Products for<br>increasing<br>persistency |  | Increase in Non<br>Par Business on<br>APE basis  | •   | Focus on<br>Banca and<br>Alternate<br>Channel   | Digital Initiatives   |
|---|--|--|--|---|---|---|
|   | SARAL<br>PENSION<br>JEEEVAN<br>SHANTI                        |  | Individual business<br>share of Non Par<br>moved to 8.89% for<br>FY23 as against 7.12%<br>for FY22.<br>It signifies our gradual<br>and consistent move<br>to diversifying our<br>product mix aimed at<br>increasing Non Par<br>business share. |   | Consistent<br>improvement in<br>Banca and<br>Alternate channels<br>share in business<br>from 2.92% for<br>FY22 to 3.44% for<br>FY23 in terms of<br>premium. | ANANDA<br>10,00,000<br>8,00,000<br>6,00,000<br>4,00,000<br>2,74,444<br>2,00,000<br>FY 22<br>FY 22<br>FY 23<br>No of Policies<br>Completed through Atma<br>Nirbhar Agent New<br>Business Digital APP |
| PLAN.NO. 954                              | SPECIALLY FOR WOMEN  |  |  | Number of e-Policies<br>issued during FY23<br>1,96,77,839 |   |   |
| <b>Veevan Azad</b>                        | AADHAAR<br>STAMBH  |  |  |   |   | Real time 24/7 online<br>proposal deposit creation<br>through payment gateway<br>aggregator has been<br>facilitated   |
| Source: Corporation Data as on 31.03.2023 | Controller   |  |  |   |   | 22  |

22



# PRODUCT, CUSTOMER FRANCHISE AND DISTRIBUTION REACH

# **Cross cyclical and comprehensive life insurance solutions**



#### **Comprehensive Product Portfolio**

- **16** Participating products
- **22** Non Participating Products (Including three Annuity Products)
- **11** Group products (incl. one credit life and one annuity product)<sup>1</sup>

#### 8 Riders

LIC's Group Post-Retirement Medical Benefit, LIC's Dhan Vriddhi, LIC's Jeevan Kiran and LIC's Jeevan Utsav introduced in 9MFY24.

Source: Corporation data as on 31<sup>st</sup> Dec, 2023, <sup>1</sup>excluding government run schemes such as 1. Pradhan Mantri Jan Dhan Yojana, 2. Aam Admi Bima Yojana, 3. Pradhan Mantri Shram Yogi Maan-dhan Yojana 4. Pradhan Mantri Kisan Maan-dhan Yojana, 5. Pradhan Mantri Laghu Vyapari Maan-dhan Yojana. 6. PMVVY 7. Pradhan Mantri Jeevan Joyati Bima Yojana.

# **Our products designed to suit customer life cycle**





# Enhancing focus on building Omni-channel distribution network

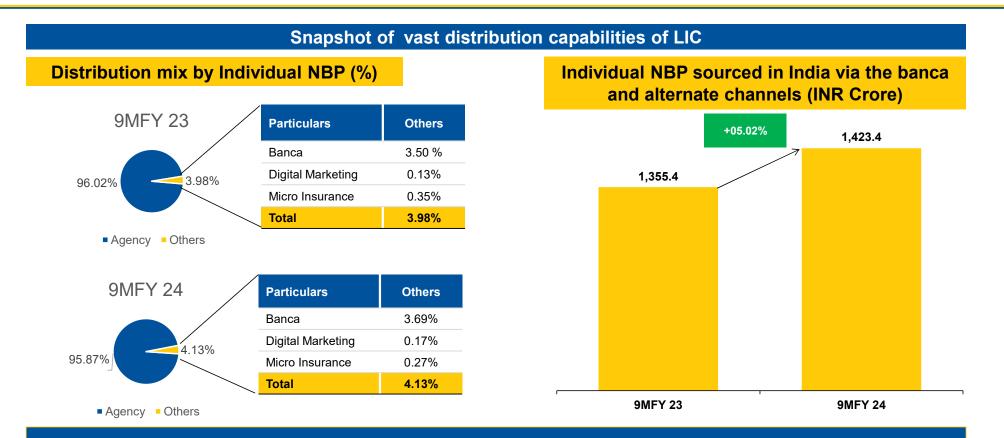


| Snapshot of LIC's vast distribution capabilities |                              |                            |   |  |  |  |  |
|--|------------------------------|----------------------------|---|--|--|--|--|
| 13.74 <sup>1</sup> lacs                          | Agents exclusive to LIC      | <b>39,829</b> <sup>3</sup> | Premium points <b>+2,732</b> MICRO<br>Insurance Premium Points          |  |  |  |  |
| 160 <sup>2</sup>                                 | Corporate Agents             | 290                        | Brokers   |  |  |  |  |
| 144  | Insurance Marketing Firms    | 36<br>States & UTs         | Covering 92% districts vs 81% combined for sector (ex-LIC) <sup>4</sup> |  |  |  |  |
| 19,228   | Total Micro-insurance agents | 3,636                      | Branch and satellite offices⁵   |  |  |  |  |
| 82   | Bancassurance partnerships   | 12%                        | Single state concentration<br>→ geographically diversified              |  |  |  |  |

#### Massive Distribution Network spread across India capable of delivering multi-fold growth

Source: Corporation data as on 31 Dec., 2023; Note 1. Including 39,829 Premium Points; 2. Including banks; 3. Out of 13.74 lac agents; 4. As of March 31, 2023 as per the IRDAI Annual Report 2022-2023. <sup>5</sup> Including four SSS units(not included P&GS units).

# **Enhancing focus on building Omni-channel distribution network**



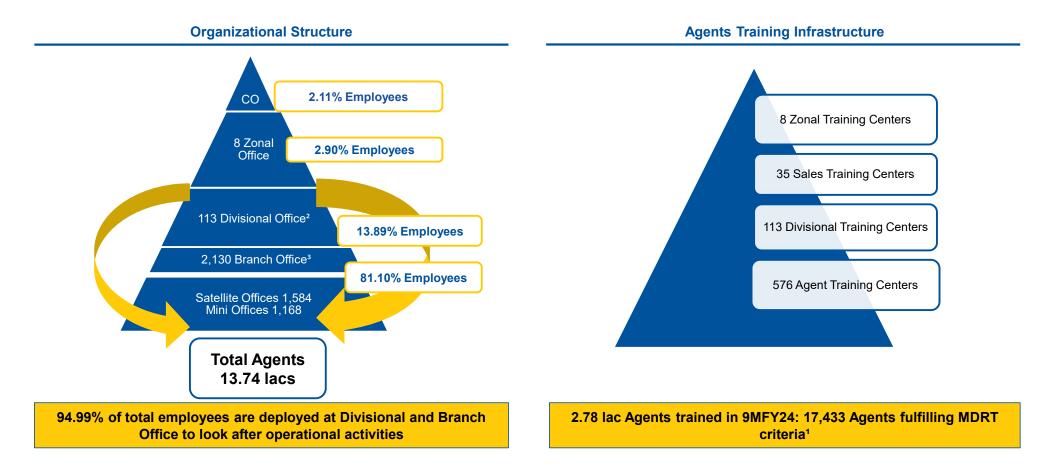
The agency channel is considered the bedrock of distribution for most life insurers globally

Source: Corporation Data.

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# **Feet on Street – LIC's Core Distribution Strength**





Source: Corporation data as on 31.12. 2023; Note 1. The data pertain to the period 9MFY24. Figures may not add up due to rounding.2. Total Divisional Offices includes one SSS Division. 3. Total Branch Offices includes 78 P&GS units and 4 SSS units.

# **Agents' training**



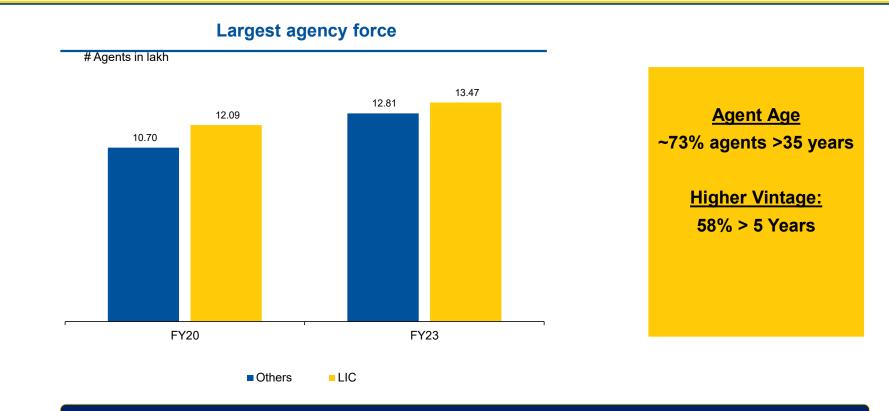


Producing highest number of MDRTs through recruitment of millennial generation & massive training

Source: Corporation data as on 31.03.2023, <sup>1</sup>The data pertain to the period from 01.01.2022 to 31.12.2022.

# **Robust agency force**



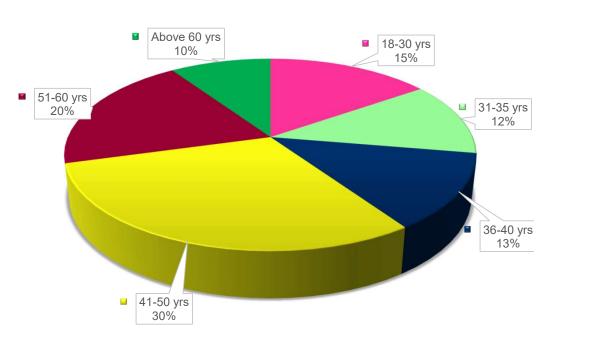


LIC has dominant agency force – 50% plus of life insurance Industry.

Source: Corporation data and life council data.

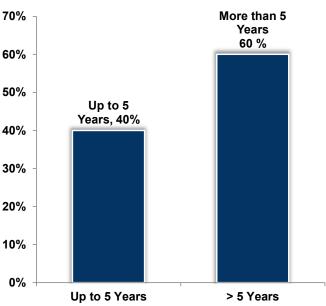
# Exclusive agency network well trained leading to highest productivity

#### Loyal agency network with a mix of youth and experienced professionals



Mix of agents by age group

#### Mix of agents by tenure



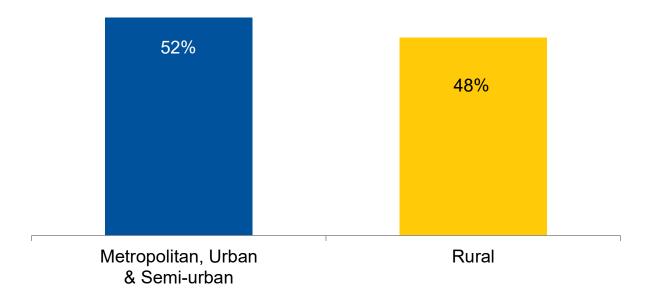
Source: Corporation data as on 31.03.2023. Figures may not add up due to rounding.

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# Differentiated business model with deep competitive moats



#### **Geographic distribution of individual agents (%)**



PAN India presence of Agents which shows our feet on street

Source Corporation data as on 31.03.2023

### **Customer care – at our core philosophy**



- ✤ Settled total death claims of Rs. 23,423 crore in FY23 as against Rs. 35,720 crore in FY22.
- Claim settlement ratio (Death) in FY23 is 98.52% by number as against 98.74% in FY22.
- The number of policyholders complaints per 10,000 policies sold in FY23 is 39.83.
- Repudiated claim ratio for FY23 is 0.87%<sup>1</sup>.
- ✤ 55 Lacs plus queries resolved through call center/IVRS in FY23.

Trust of customers gained by consistently high delivery standard.

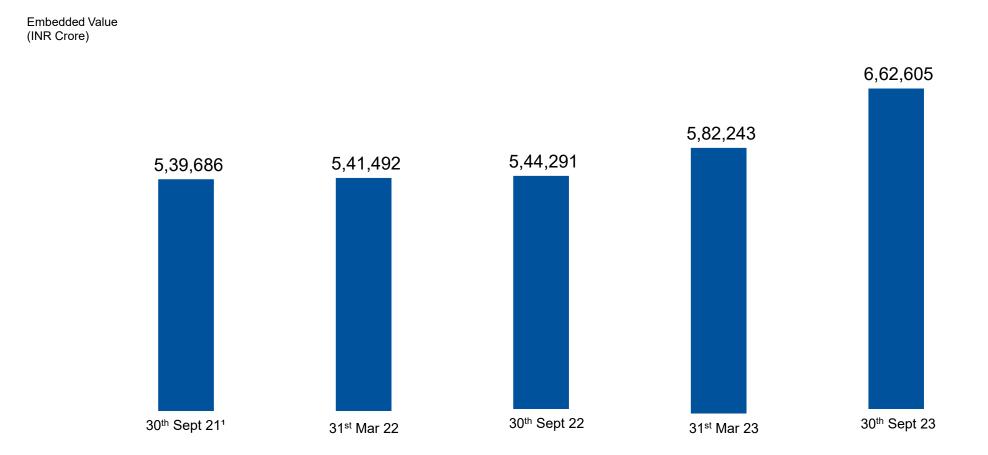
Source Corporation data. 1repudiation claim in number.



# IV ACTUARIAL METRICS

# Indian Embedded Value (IEV)

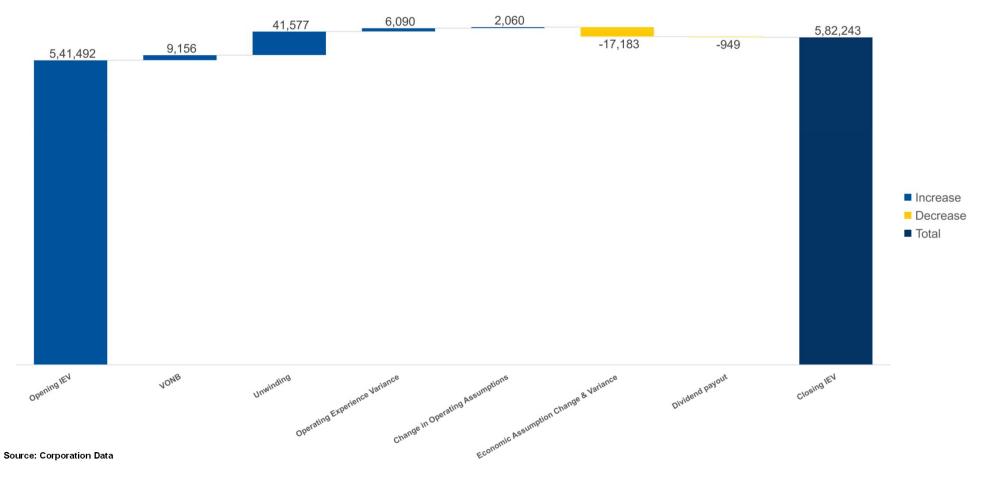




Source: Corporation data,; Note 1. Milliman Report, IEV as on 30 Sep 2021 includes bifurcation impact of INR 3,74,172 crore.

# Indian Embedded Value (IEV) walk - March 2022 to March 2023





#### **Build up of Embedded Value**

**INR in Crore Components March 2022 March 2023** A. Free surplus (FS) 10,527 36,403 **B. Required Capital (RC)** 9,712 C. Adjusted Net Worth (ANW) (C=A+B) 10,527 46,115 D. Present value of future profits (PVFP) 5,47,724 5,53,480 E. Time Value of financial options and (2,076)(2,629)guarantees (TVFOG) F. Frictional Cost of required capital (FC) G. Cost of residual non-hedgeable risks (CRNHR) (14, 682)(14,703)H. Value of in-force (VIF) Business (H=D+E+F+G) 5,30,966 5,36,128 I. Indian embedded value (IEV) (I=C+H) 5,41,492 5,82,243

Source: Corporation data. Figures may not add up due to rounding.



## Analysis of movement in IEV



| Components  | FY 2023 (INR in Crore) |
|---|------------------------|
| Opening IEV   | 5,41,492               |
| Expected return on Existing Business                          |                        |
| At Reference Rate   | 23,150                 |
| At Expected 'real – world' return in excess of Reference rate | 18,427                 |
| Operating assumptions change                                  | 2,060                  |
| VoNB added during the period                                  | 9,156                  |
| Operating Experience Variance- Persistency                    | 4,578                  |
| Operating Experience Variance- Expenses                       | (1,009)                |
| Operating Experience Variance- Mortality and Morbidity        | 383                    |
| Operating Experience Variance- Others                         | 2,138                  |
| IEV Operating Earnings (EVOP)                                 | 58,882                 |
| Economic Assumptions Changes and economic variances           | (17,183)               |
| IEV Total Earnings  | 41,699                 |
| Capital Contributions/dividends paid out                      | (949)                  |
| Closing IEV   | 5,82,243               |

Source: Corporation data. Figures may not add up to total due to rounding.

## Sensitivity analysis



| Sensitivity – Sce | enarios  | Change in Indian<br>Embedded Value | Change in New Business<br>Margin (Percent) |
|-------------------|--|------------------------------------|--|
| For the Year End  | d  | 3/2023                             | 3/2023                                     |
| Base results (IN  | R in Crore)  | 5,82,243                           | 16.2%                                      |
| Reference         | An increase of 100 bps in the reference rates                  | (0.2%)                             | 2.6%                                       |
| rates             | A decrease of 100 bps in the reference rates                   | (0.0%)                             | (3.8%)                                     |
| Acquisition       | 10% increase in acquisition expenses                           | Not applicable                     | (0.3%)                                     |
| expenses          | 10% decrease in acquisition expenses                           | Not applicable                     | 0.3%                                       |
| Maintenance       | 10% increase in maintenance expenses                           | (0.4%)                             | (0.5%)                                     |
| expenses          | 10% decrease in maintenance expenses                           | 0.4%                               | 0.5%                                       |
| Develotores       | 10% increase in discontinuance rates                           | (0.3%)                             | (0.5%)                                     |
| Persistency       | 10% decrease in discontinuance rates                           | 0.3%                               | 0.5%                                       |
| Mortality/        | 5% increase (multiplicative) in the mortality/ morbidity rates | (0.1%)                             | (0.0%)                                     |
| Morbidity         | 5% decrease (multiplicative) in the mortality/ morbidity rates | 0.1%                               | 0.0%                                       |
| Taxation          | Assumed tax rate increased to 25%                              | (11.7%)                            | (2.6%)                                     |
| Equity            | Equity values decrease by 10%                                  | (7.0%)                             | (0.1%)                                     |

Source: Corporation data

### **Annualized Premium Equivalent (APE)**



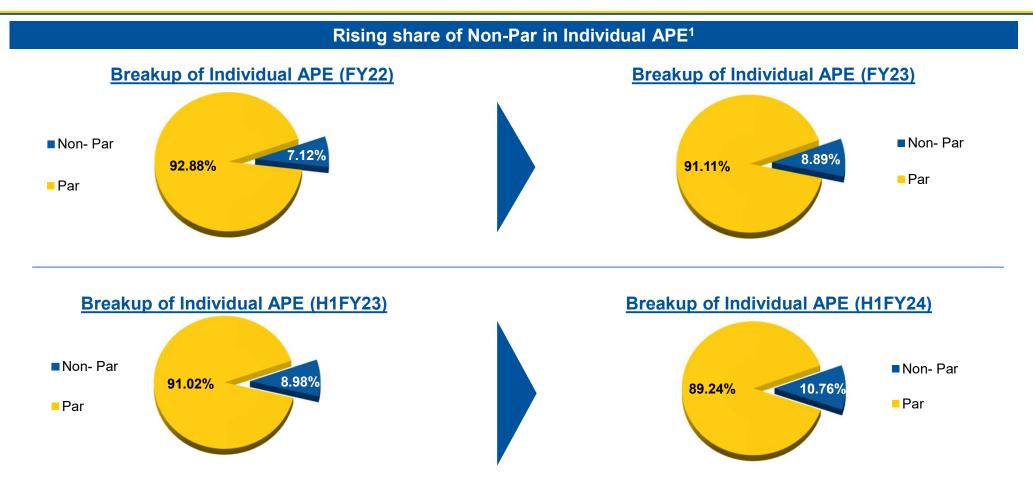
INR Crore

|   | Line of Business       | FY22   | FY23   | Year on<br>Year<br>Growth | 9MFY23 | 9MFY24 | Year on Year<br>Growth |
|---|------------------------|--------|--------|---------------------------|--------|--------|------------------------|
| A | Individual Par         | 33,040 | 35,231 | 6.63%                     | 21,206 | 20,203 | (4.73) %               |
| В | Individual G&U         | 2,532  | 3,436  | 35.70%                    | 2,213  | 3,299  | 49.08%                 |
| С | Total Individual (A+B) | 35,572 | 38,667 | 8.70%                     | 23,419 | 23,503 | 0.36%                  |
| D | Group                  | 14,818 | 18,015 | 21.57%                    | 14,126 | 12,287 | (13.02)%               |
| E | Total APE (C+D)        | 50,390 | 56,682 | 12.49%                    | 37,545 | 35,790 | (4.67)%                |

Source Corporation data; Figures may not add up to total due to rounding off

#### **Focus on Increasing Share of Non-Par Products**





Source: Corporation data; 1. Within India Business

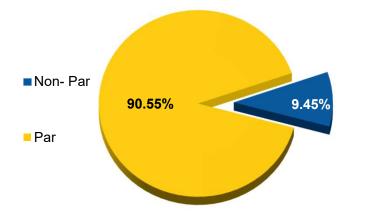
#### **Focus on Increasing Share of Non-Par Products**

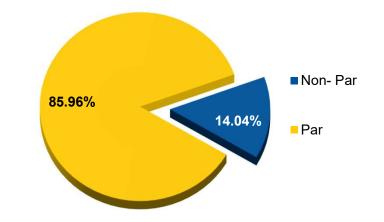




#### **Breakup of Individual APE (9MFY23)**

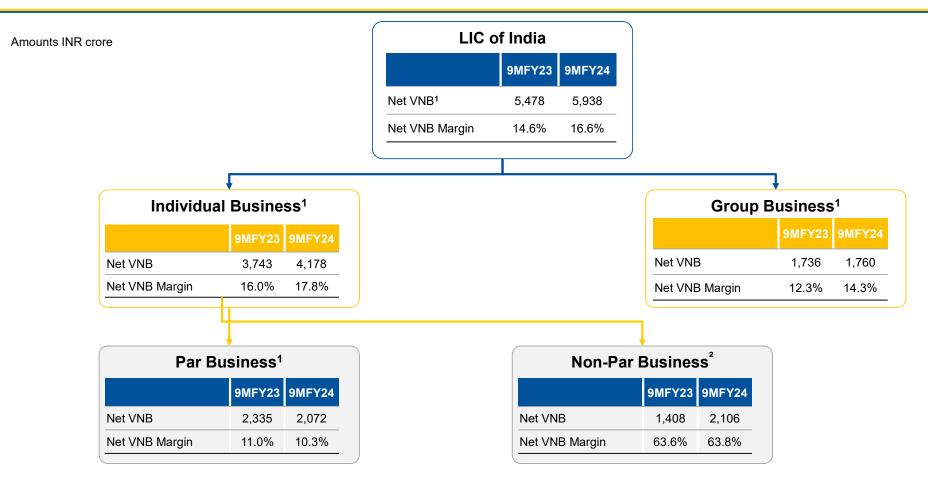
#### **Breakup of Individual APE (9MFY24)**





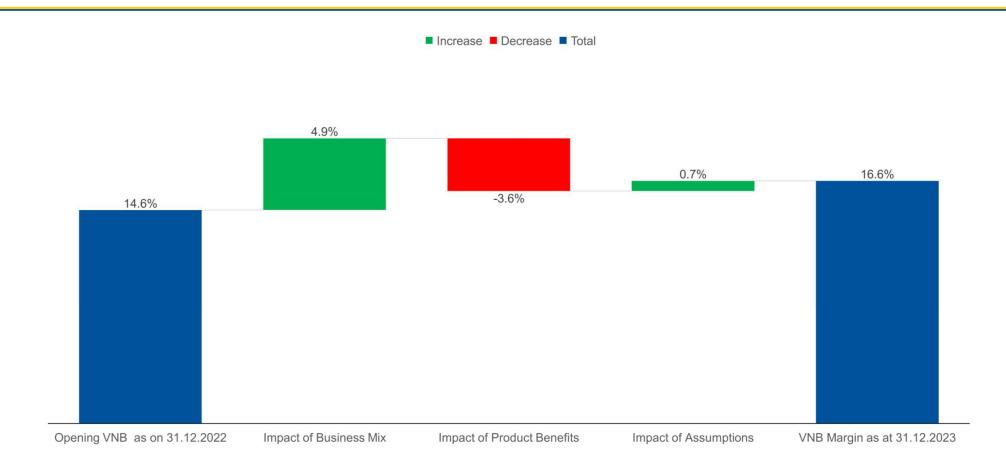


#### Value of New Business (VNB)

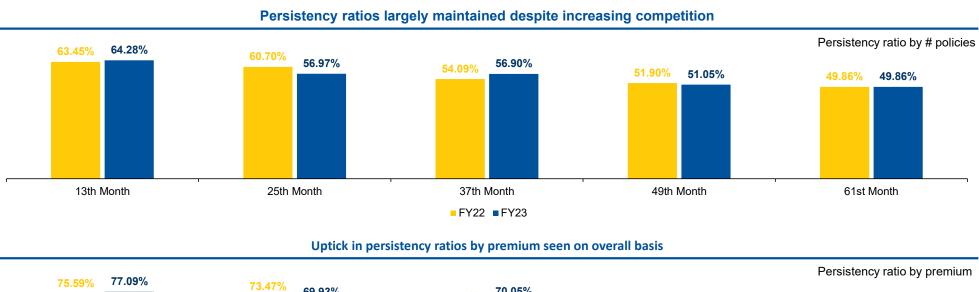


Source: Corporation data; Figures may not add up to total due to rounding off. Note 1. Presentation for 9MFY23 contained Gross VNB and VNB margin 2 Including Unit Linked. Presentation for 9MFY23 contained Gross VNB and VNB margin.

#### VNB Walk 9MFY23 to 9MFY24



#### **Improvement in Persistency Ratios**

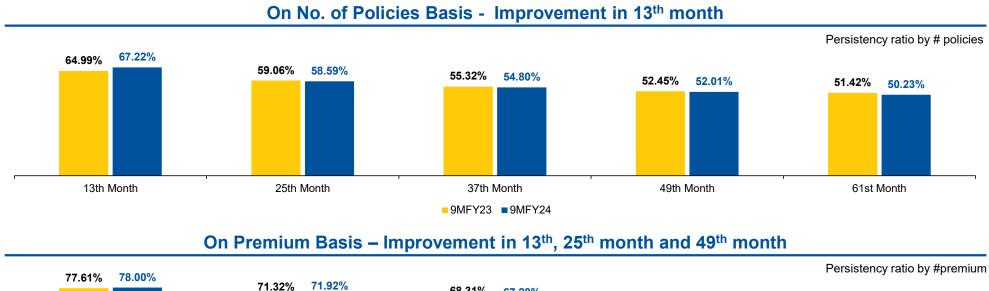


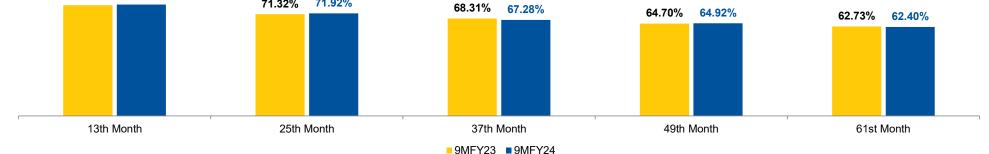


Source Corporation data as per IRDAI guidelines

#### **Improvement in Persistency Ratios**







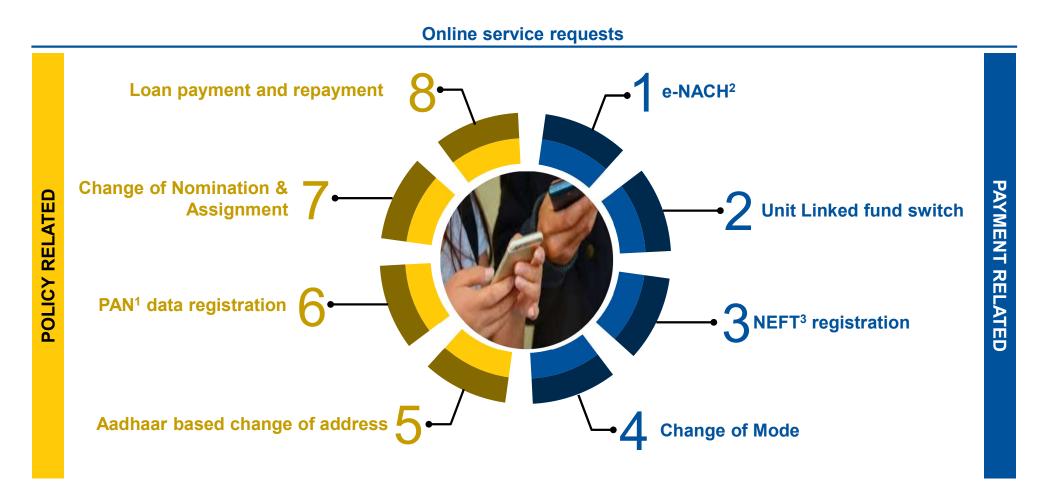
Source Corporation data as per IRDAI guidelines



## TECHNOLOGICAL AND DIGITAL INITIATIVES

#### **Strengthening Digital Process – Customer Service**

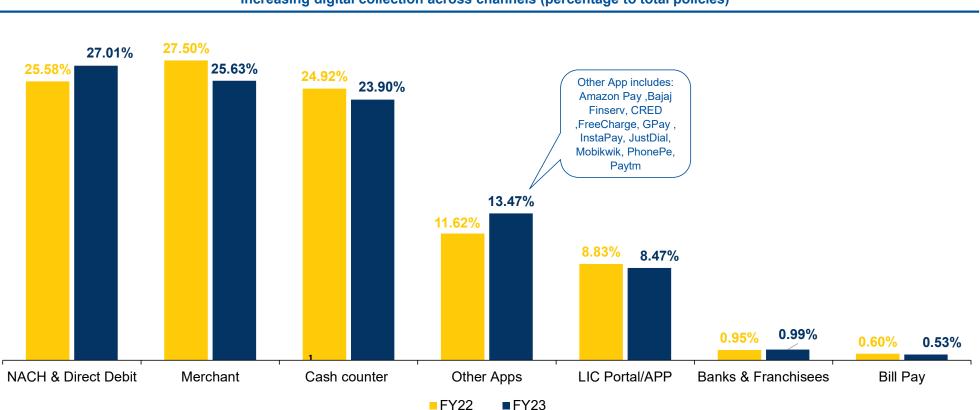




Source Corporation data; Note 1: Permanent Account Number; 2. National Automated Clearing House; 3. National Electronic Fund Transfer

### **Strengthening Digital Process – Driving Operational Efficiency**





Increasing digital collection across channels (percentage to total policies)

Source Corporation data as at 31 March, 2023

#### **Strengthening Digital Process – Customer Service**



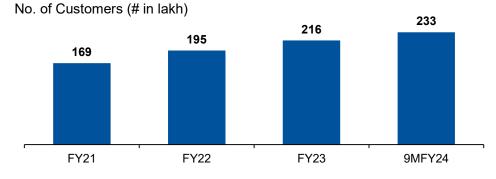


#### Uptrend in LIC customer APP users



App rating 4.2/ 5.0<sup>1</sup> (# users in lakh)

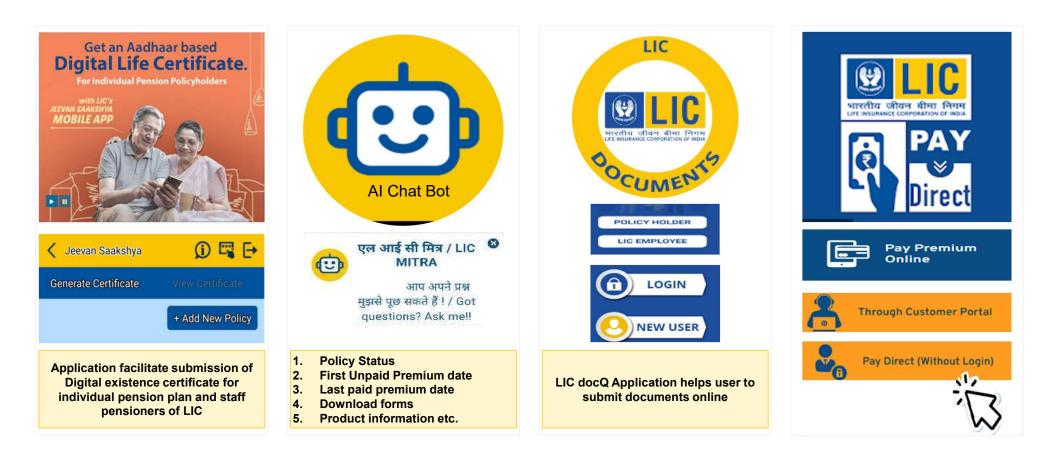
Rising website registered customers



Source Corporation data; Note 1. App Rating as on 31 December, 2023

## **#4** Strengthening Digital Process – Empowering Policyholders





#### Empowering policyholders and agents in a digital world

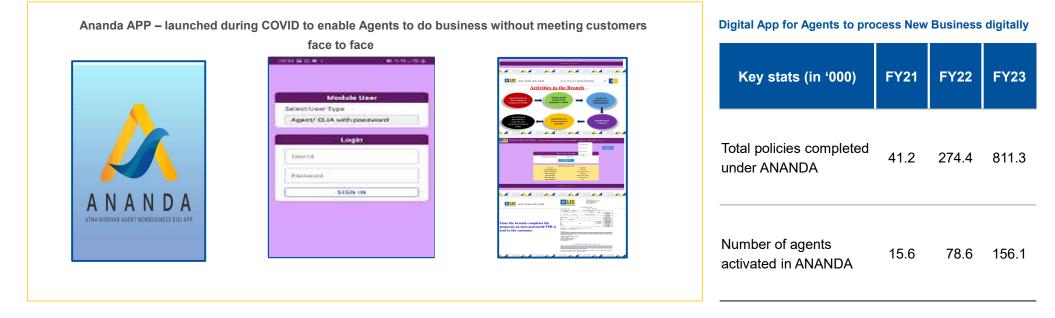




#### **Technological innovations at LIC**



#### Solutions designed to enhanced operational efficiency and respond with speed to specific situations

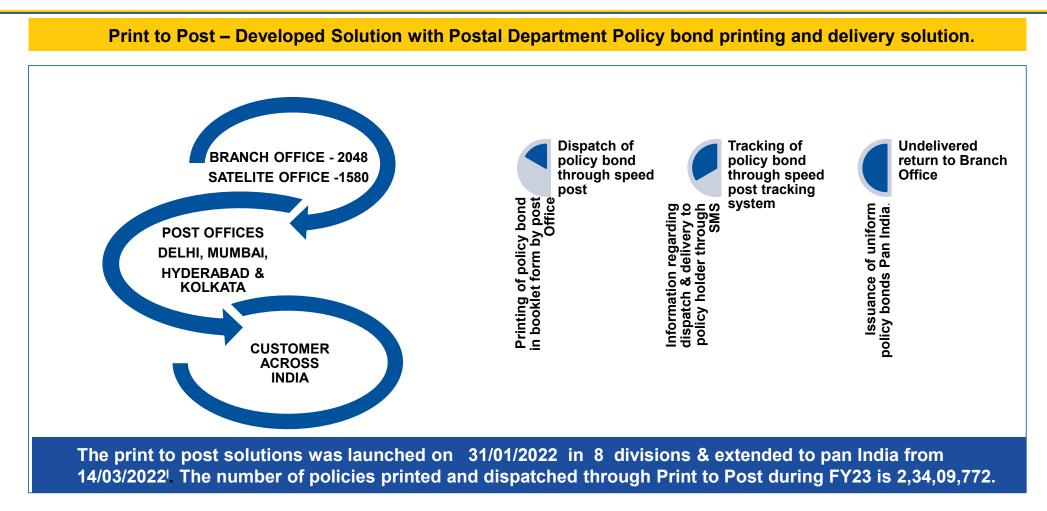


#### Time to Policy conclusion is less than 8 Minutes. Now ANANDA APP integrated to WhatsApp.

Source Corporation data as on 30.06.2023.

#### **Operational efficiency- illustration - print to post solution**





Source: Corporation Data Presently only 2 divisions viz Rohtak, Karnal and some branches under D.O.-III Delhi, D.O. II Delhi & Jorhat where e mudrank is not available are not covered under print to post.





### **Embedding ESG in our business - building a sustainable future for** the communities



#### LIC has integrated the SDGs with key areas of their business operations. LIC initiatives have ensured a positive contribution to at least 14 of the 17 SDGs



- ✓ 43.79% agents in India reside in rural areas
- ✓ "Bima Gram" initiative to drive insurance awareness in rural India
- ✓ LIC GJF supports projects for the economically weaker sections of the society, aligned with its objectives relief of poverty or distress, education, medical relief any other object of general public utility, across the country.
- ✓ The LIC GJ.F has partnered with the Akshava Patra Foundation (NGO) for funding for Food distribution vehicle for providing food for children and also for kitchen equipment like dough making machine and roti makers for providing food to the underpriviledged
- √4,400 medical camps & 5,542 cleaning activities organized in FY23 under the "Swastha Bharat" initiative
- ✓ Annual "Insurance Week" initiative to promote insurance awareness
- ✓ Impact investing strategy focused on improving access to healthcare and financing healthcare infrastructure
- ✓ LIC GJF has funded for projects providing medical equipments, ambulance, medical vans, construction of hospitals, providing for treatment for cancer patients, heart surgery and cochlear implant surgery.
- ✓ Scholarships offered to 25,111 deserving students worth Rs. 62.20 crore by LIC GJF to students from EW for higher education.
- ✓ "Bima School" initiative to drive insurance awareness among schoolchildren
- Support to educational and research institutes
- ✓ Contributions by the LIC GJF for education infrastructure such as hostels, school buildings, computer labs, libraries, School Bus, vocational training centre, occupational therapy tools & audio visual equipments for specially abled children. Contribution by LIC GJF for literacy campaign in Govindpur village for 100 % literacy etc.



- ✓ 23.66% women in workforce, and 35.98% female policyholders
- ✓ Committees at the central, zonal, & divisional levels for prevention of sexual harassment
- ✓ Active contribution towards women welfare projects for women empowerment., special scholarships for girl child by LIC GJF. constructions of class rooms, hostel building, vocational training center, library, setting of infertility clinic, female patient ward, construction of mother and child center, solar power plant in schools, residential school for under privileged girls.

Source: Corporation data, Note: Data as on 31.12.2023 unless otherwise mentioned; LIC GJF - LIC Golden Jubilee Foundation; SDG – Sustainable Development Goals; PWD – Persons with benchmark disabilities; EW – Economically weaker sections of society

# Embedding ESG in our business - building a sustainable future for the communities



# LIC has integrated the SDGs with key areas of their business operations. LIC initiatives have ensured a positive contribution to at least 14 of the 17 SDGs





DECENT WORK AND

- ✓ Support to various other sanitation projects by LIC GJF.
- ✓ Contributions by LIC GJF for renovation of water bodies at Hari Thirtham, Kanyakumari and enabling availability of fresh water for communities. Providing water vending machines for clean drinking water to visitors of Badrinath, Kedarnath, Rishikesh and Haridwar.
- ✓ Contribution towards construction of toilets under 'One Home One Toilet Scheme' in slums of Kolhapur. Funded for 169 toilets in 113 schools across the country, toilet blocks in school.
- Contribution by LIC GJF towards construction of two community toilets at LIC's adopted village of Govindpur in Sonbhadra district of Uttar Pradesh to make the village free from open defecation.
- ✓ Contribution towards construction of E-Toilets at Badri Dham.
- ✓ Contribution towards Clean Ganga fund to rejuvenate river Ganga and its ecosystem.
- ✓ Continuous investments towards skill development of employees and agents
- ✓ Comprehensive in-house infrastructure
- ✓ LIC GJF has funded for skill development training to the underprivileged youth and for the specially abled for providing technical skills for their livelihood generation.

✓ Significant investments made in India towards social infrastructure including power generation, development of roads/



REDUCED INEQUALITIES

 $\sim$ 

- bridges/railways etc.
  - ✓ Equal opportunities policy in place
  - $\checkmark\,$  Reservations for PWDs, EWS, under-privileged sections of society
  - ✓ Contribution by LIC GJF towards medical and education facilities to tribal communities, relief to communities affected by natural calamities etc.
  - ✓ Contribution by LIC GJF for COVID relief.
  - ✓ Contribution by LIC GJF towards Armed Forces Flag Day Fund for welfare of veterans, widows and rehabilitation of ex-servicemen.

Source: Corporation data Note: Data as on 31.12.2023 unless otherwise mentioned; LIC GJF - LIC Golden Jubilee Foundation; SDG – Sustainable Development Goals; PWD – Persons with benchmark disabilities; EW – Economically weaker sections of society

# Embedding ESG in our business - building a sustainable future for the communities



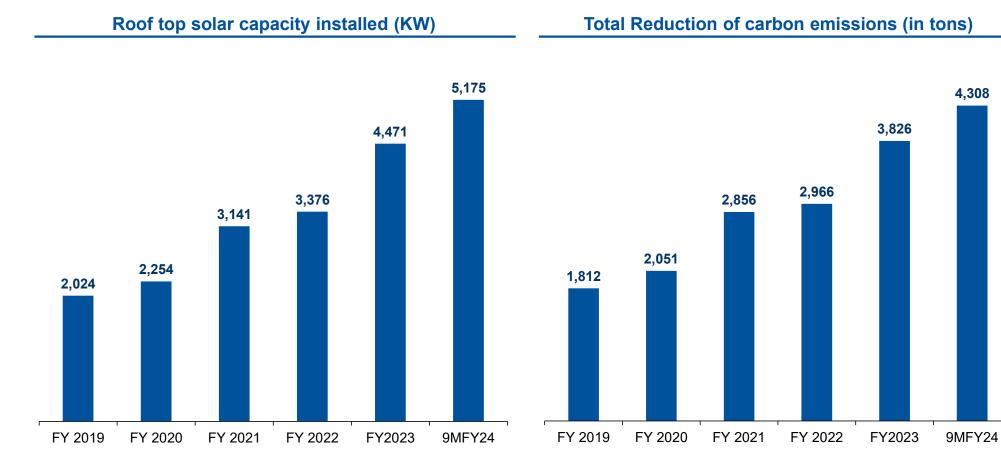
# LIC has integrated the SDGs with key areas of their business operations. LIC initiatives have ensured a positive contribution to at least 14 of the 17 SDGs

| 11 SUSTAINABLE CITIES                           | <ul> <li>✓ Outstanding investments worth INR 14.1bn<sup>1</sup> in renewable energy</li> <li>✓ INR 36.7bn invested in the housing sector in India in FY21</li> <li>✓ Multi-faceted initiatives for upliftment of poor communities</li> </ul> |
|---|--|
| 12 RESPONSIBLE<br>CONSUMPTION<br>AND PRODUCTION | ✓ Installation of solar plant at Life Time Animal sanctuary which is shelter home for animal rescue and rehabilitation. Funded for solar power plants at hostel buildings, orphanage, etc.   |
| 13 CLIMATE<br>ACTION                            | <ul> <li>✓ 5.17 MW rooftop solar capacity installed, resulting in reduction of ~4,308 tons of carbon emissions per annum</li> <li>✓ Three Green rated buildings constructed.</li> </ul>  |
|   | ✓Contribution by LIC GJF for installation of solar power plant at school hostel building, Vrudhashram, electric crematorium, Eeco vehicles and Eeco Ambulance etc.   |
| 14 BELOW WATER                                  | ✓ Funded for Clean Ganga project to rejuvenate river Ganga and its ecosystem.  |
| 1E UR   | ✓ Proactive identification of relevant environment and ecosystem issues  |
| 15 IFE ON LAND                                  | ✓ Other initiatives including tree plantation drives, adoption of public gardens for their upkeep etc.   |
|   | ✓ Contribution towards purchase of Ambulance for transportation and rescue of wild animals in Kanpur Zoo.  |
| <b>↓</b> ~~                                     | ✓ installation of solar power plant for Elephant Conservation and Care Centre at Mathura, Uttar Pradesh and at Life Time Animal Sanctuary in Village Gopal Khera, Gurgaon which is shelter home for animal rescue and rehabilitation.        |

Source: Corporation data Note: Data as on 31.12.2023 unless otherwise mentioned; LIC GJF - LIC Golden Jubilee Foundation; SDG – Sustainable Development Goals; PWD – Persons with benchmark disabilities; EW – Economically weaker sections of society 1 as on Dec. 2021

#### **Committed to ESG initiatives across the organization**





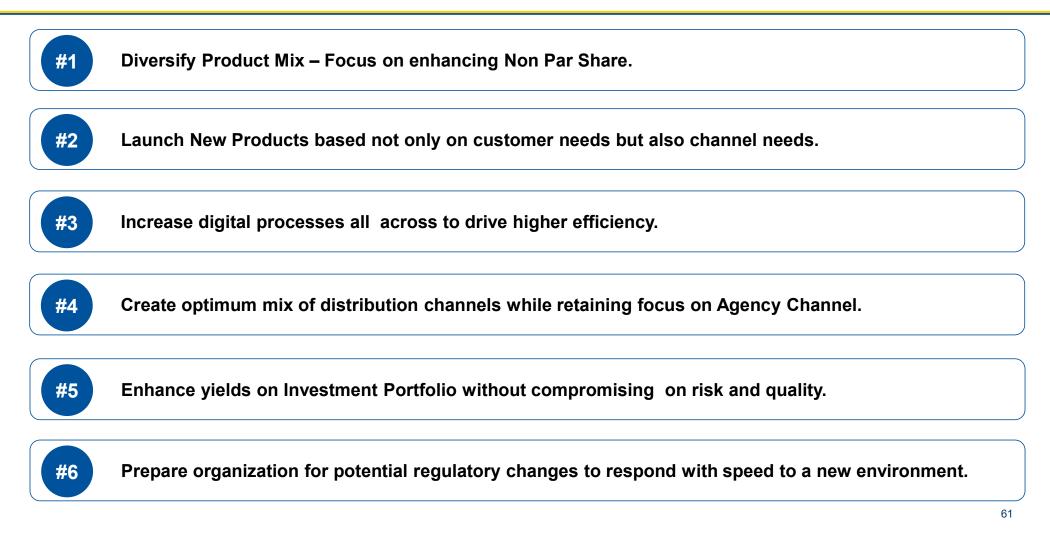
Source: Corporation data





#### **Strategy – Key Focus Areas**



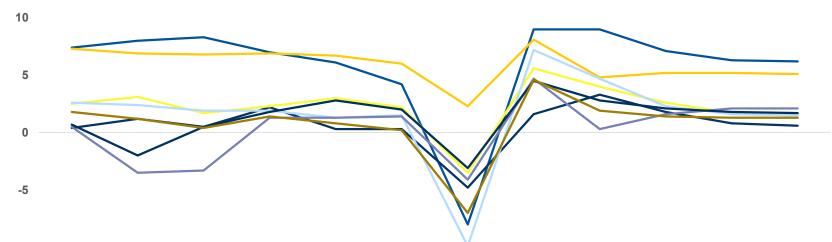




## (a) INDIAN INDUSTRY LANDSCAPE

## India is one of the fastest – growing major economy (GDP growth, percentage year-on-year)



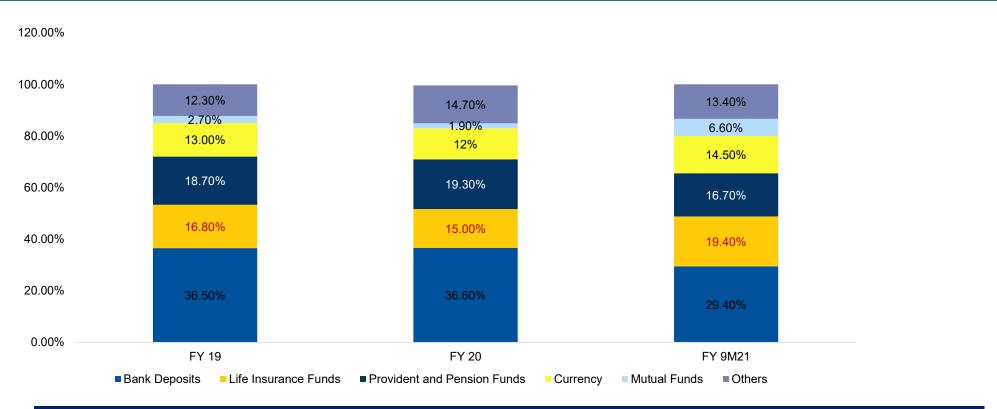


-10

| -15            | 2014 | 2015 | 2016 | 2017 | 2018 | 2019 | 2020 | 2021 | 2022P | 2023P | 2024P | 2025P |
|----------------|------|------|------|------|------|------|------|------|-------|-------|-------|-------|
| -India         | 7.4  | 8    | 8.3  | 7    | 6.1  | 4.2  | -8   | 9    | 9     | 7.1   | 6.3   | 6.2   |
| -China         | 7.3  | 6.9  | 6.8  | 6.9  | 6.7  | 6    | 2.3  | 8.1  | 4.8   | 5.2   | 5.2   | 5.1   |
| — Japan        | 0.4  | 1.2  | 0.5  | 2.2  | 0.3  | 0.3  | -4.8 | 1.6  | 3.3   | 1.8   | 0.8   | 0.6   |
| United States  | 2.5  | 3.1  | 1.7  | 2.3  | 3    | 2.2  | -3.5 | 5.6  | 4     | 2.6   | 1.7   | 1.7   |
| United Kingdom | 2.6  | 2.4  | 1.9  | 1.9  | 1.3  | 1.5  | -9.9 | 7.2  | 4.7   | 2.3   | 1.6   | 1.5   |
| -Brazil        | 0.5  | -3.5 | -3.3 | 1.3  | 1.3  | 1.4  | -4.1 | 4.7  | 0.3   | 1.6   | 2.1   | 2.1   |
| -Russia        | 0.7  | -2   | 0.5  | 1.8  | 2.8  | 2    | -3.1 | 4.5  | 2.8   | 2.1   | 1.8   | 1.7   |
| -South Africa  | 1.8  | 1.2  | 0.4  | 1.4  | 0.8  | 0.2  | -7   | 4.6  | 1.9   | 1.4   | 1.3   | 1.3   |

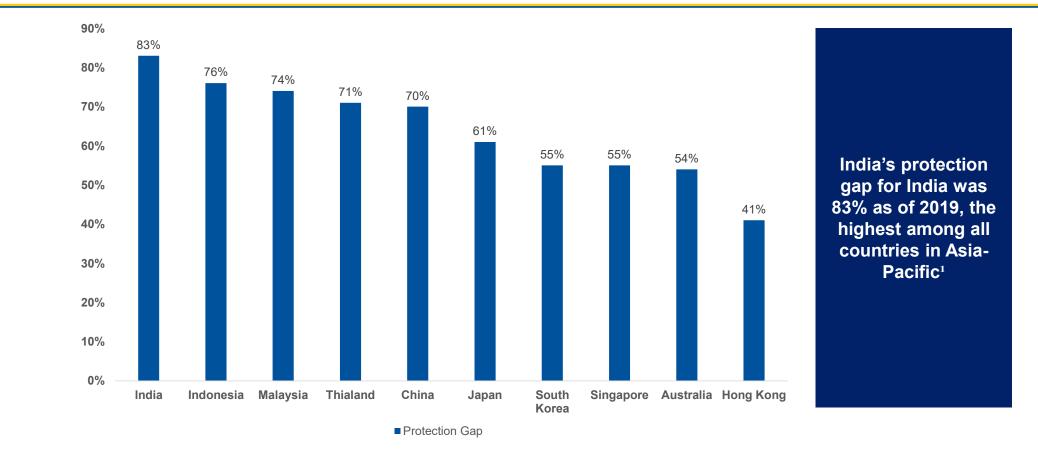
-India -China Japan -United States -United Kingdom -Brazil -Russia -South Africa

# Share of Life Insurance in incremental household financial saving



COVID 19 has inclined towards saving and purchasing all- encompassing life covers, which will likely to increase demand for life insurance in India.

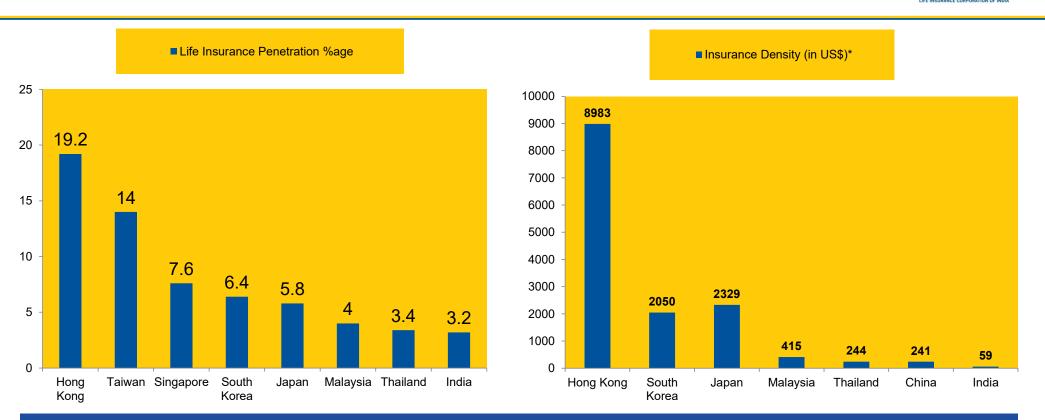
Source: CRISIL Research Report for LIC of India (Ministry of Statistics and Programme Implementation (MOSPI), RBI,) CRISIL Research



#### **Protection gap for different countries**

Source: CRISIL Research Report for LIC of India ('Swiss Re- Closing Asia's Mortality Protection Gap- July 2020, CRISIL Research)

#### Low Life Insurance penetration and insurance density<sup>2</sup> in India

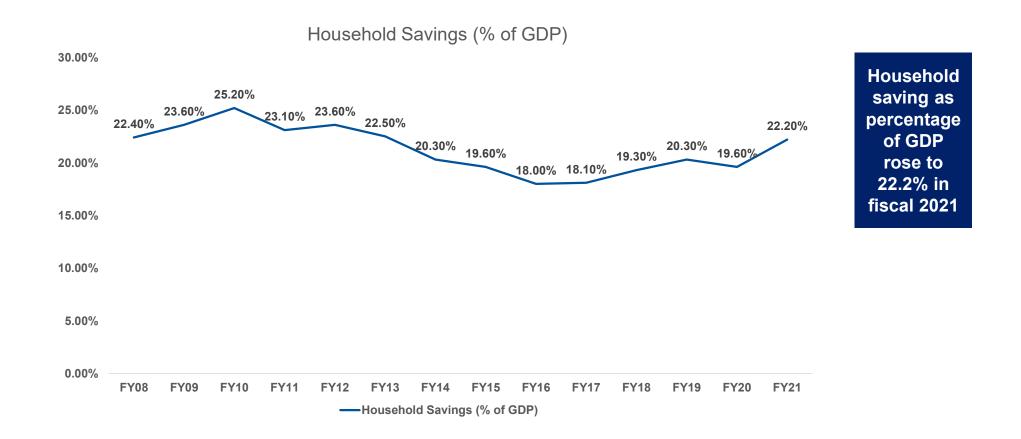


#### Well Positioned to Ride the Growth in a Highly Underinsured Market Both in Term of Penetration and Density

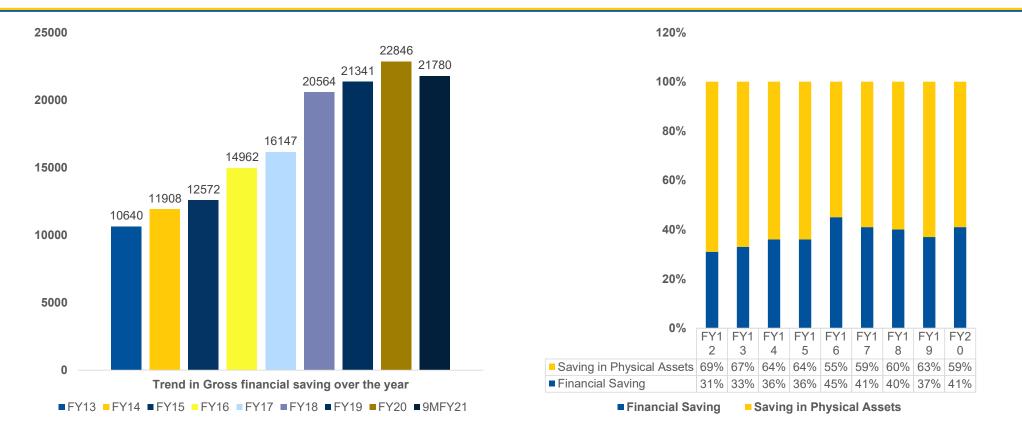
Source: IRDAI Handbook 2020-21, Insurance density is measured as ratio of premium (in US Dollar) to total population. **Insurance penetration is measured as ratio of premium to GDP.** 

#### Household saving to increase





#### Share of financial assets in overall savings to increase

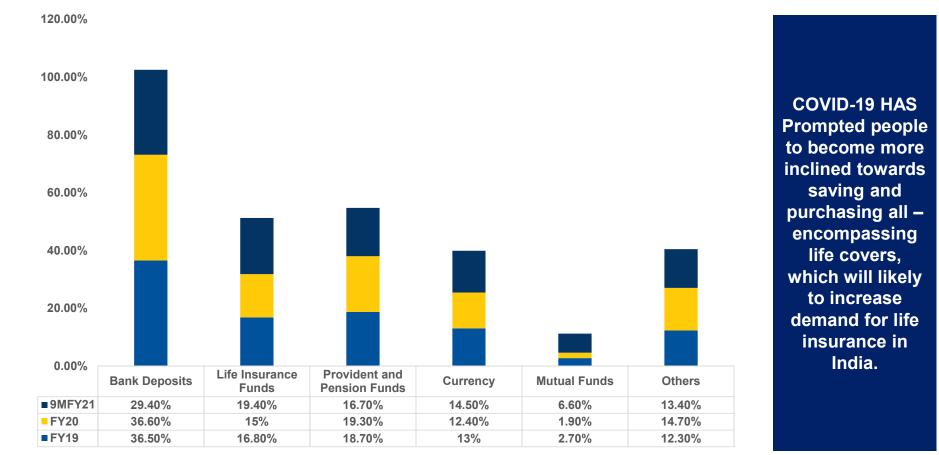


# While Households' saving in physical assets has declined to 59% in fiscal 2020 from 69% in fiscal 2012, financial savings has witnessed an uptrend to 41% in fiscal 2020 from 31% in fiscal 2012.

Source: CRISIL Research Report for LIC of India



## Share of Life Insurance in incremental household financial savings



■FY19 ■FY20 ■9MFY21

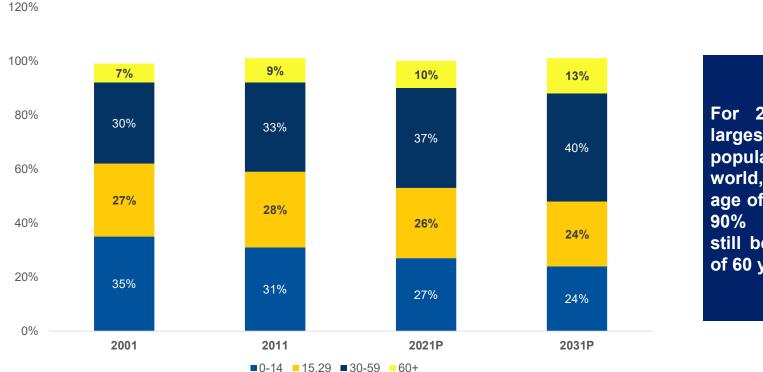
Source: CRISIL Research Report for LIC of India (Ministry of Statistics and Programme Implementation(MOSPI), RBI, CRISIL Research)

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#### Increasing insurable population to fuel industry growth

India's Demographic Dividend



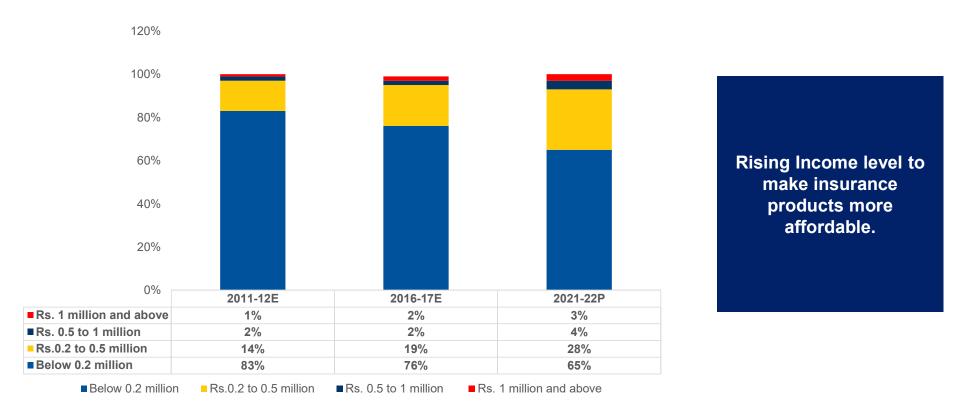


For 2021, India has largest share of young population in the world, with a medium age of 28 Years. About 90% of Indians will still be below the age of 60 years.<sup>1</sup>

Source: CRISIL Research Report for LIC of India (United Nations Department of Economic and Social affairs, CRISIL Research). 'CRISIL Research Report. Note P: Projected

#### **Income demographics**

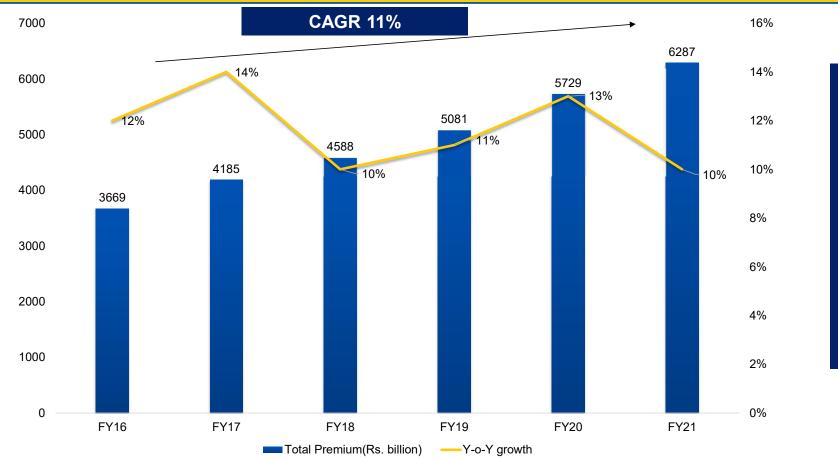




Source: CRISIL Research Report for LIC of India . Note P: Projected, E- Estimated.

### Strong growth in total premium for life insurance industry





Total premium has grown at 11% CAGR in last five years ending FY21. Amongst the different player groups, LIC, which holds the maximum 64% share in total life insurance premium.

Source: CRISIL Research Report for LIC of India (IRDAI Annual report, Company Reports, CRISIL Research)

#### Projected growth in total premium over next five years

14000 **INR Billion** 12408 12000 10988 CAGR 14-15% 9704 10000 Insurers to grow at 14-15% CAGR 8294 over the next five 8000 CAGR11 7254 years. Consequently, 6287 the total premium 5729 6000 is expected to 5081 4588 grow by 2 times. 4185 3669 4000 2000 0 **FY16 FY20 FY17 FY18 FY19 FY21** FY22P FY23P FY24P FY25P FY26P Total Premium

Source: CRISIL Research Report for LIC of India (IRDAI Annual report, Company Reports, CRISIL Research). P = Projected





## (b) **FINANCIALS**



#### **Financials - Standalone Balance Sheet**

| (INR lakhs)                      | F                          | or the Year ended          | For the nine m            | onths ended               |
|----------------------------------|----------------------------|----------------------------|---------------------------|---------------------------|
| Particulars                      | March 31, 2022(Standalone) | March 31, 2023(Standalone) | Dec. 31, 2022(Standalone) | Dec. 31, 2023(Standalone) |
| Sources of funds                 |                            |                            |                           |                           |
| Shareholders' funds:             |                            |                            |                           |                           |
| Share capital                    | 6,32,499.77                | 6,32,499.77                | 6,32,499.77               | 6,32,499.77               |
| Reserves and surplus             | 4,04,304.56                | 39,49,204.86               | 26,06,415.76              | 64,50,744.32              |
| Credit/(debit) fair value change | 4,109.56                   | (14,765.13)                | 2,671.11                  | (8,447.98)                |
| account                          | 4,103.30                   | (14,703.10)                | 2,071.11                  | (0,++7.30)                |
| Minority interest (shareholders) | 0                          | 0                          | 0                         | 0                         |
| Sub-total                        | 10,40,913.89               | 45,66,939.15               | 32,41,586.64              | 70,74,796.11              |
| Borrowings                       | 0                          | 0                          | 0                         | 0                         |
| Policyholders' funds             | 41,10,27,879.13            | 43,99,52,883.42            | 44,19,51,866.32           | 49,37,34,014.62           |
| Funds for discontinued policies  | 8,234.55                   | 17,722.26                  | 14,611.88                 | 34,549.39                 |
| Insurance reserves               | 12,85,462.99               | 15,67,807.24               | 12,92,578.88              | 15,60,930.50              |
| Provision for linked liabilities | 23,88,583.06               | 26,15,924.28               | 26,03,048.37              | 32,62,534.88              |
| Sub-total                        | 41,47,10,159.73            | 44,41,54,337.20            | 44,58,62,105.45           | 49,85,92,029.39           |
| Funds for future appropriations  | 1,83,443.31                | 3,91,867.41                | 10,82,130.12              | 1,16,494.52               |
| Total                            | 41,59,34,516.93            | 44,91,13,144.11            | 45,01,85,822.21           | 50,57,83,320.02           |
|                                  |                            |                            |                           |                           |
| Investments                      |                            |                            |                           |                           |
| Shareholders'                    | 6,41,213.63                | 29,36,352.68               | 23,79,176.53              | 57,08,712.56              |
| Policyholders'                   | 38,95,69,349.57            | 41,89,17,775.51            | 42,28,05,047.76           | 47,24,46,036.40           |
| Assets held to cover linked      |                            |                            |                           |                           |
| liabilities                      | 23,93,863.99               | 26,30,954.25               | 26,14,924.58              | 32,94,530.73              |
| Loans                            | 1,09,87,563.57             | 1,15,56,242.76             | 1,13,97,534.64            | 1,19,77,180.68            |
| Fixed assets                     | 3,55,202.31                | 3,81,962.24                | 3,75,764.95               | 3,96,688.94               |
| Current assets                   | 1,91,11,783.85             | 1,86,27,932.77             | 1,65,60,981.64            | 1,77,31,085.63            |
| Current liabilities              | 71,24,459.99               | 59,38,076.10               | 59,47,607.89              | 57,70,914.92              |
| Net current assets               | 1,19,87,323.86             | 1,26,89,856.67             | 1,06,13,373.75            | 1,19,60,170.71            |
| Total                            | 41,59,34,516.93            | 44,91,13,144.11            | 45,01,85,822.21           | 50,57,83,320.02           |

Source Corporation data. Figures may not add up due to rounding. Note: The Corporation was in the business of selling Capital Redemption and Annuity Certain (CRAC) policies. The Scheme was considered as non-life business and not included in the standalone financial results but was disclosed as a separate segment in the consolidated financials of the Corporation. Based on the opinion received from the Expert Advisory Committee (EAC) of The Institute of Chartered Accountants of India (ICAI), this scheme has been included in the standalone financial results from 31/03/2023 onwards.

#### Financials - Standalone Statement of Revenue (Policyholders' Account)



| (INR lakhs)  | For the                    | year ended                 | For the nine mor          | nths ended                |
|--|----------------------------|----------------------------|---------------------------|---------------------------|
| Particulars  | March 31, 2022(Standalone) | March 31, 2023(Standalone) | Dec. 31, 2022(Standalone) | Dec. 31, 2023(Standalone) |
| Premiums earned - net  |                            |                            |                           |                           |
| (a) Premium  | 4,28,02,497.15             | 4,74,66,813.63             | 3,42,70,427.40            | 3,23,20,922.22            |
| (b) Reinsurance ceded  | (60,575.94)                | (66,352.58)                | (46,076.88)               | (43,277.63)               |
| Sub-total  | 4,27,41,921.21             | 4,74,00,461.05             | 3,42,24,350.52            | 3,22,77,644.59            |
| Income from investments                                      |                            |                            |                           |                           |
| (a) Interest, dividends & rent – gross                       | 2,52,60,799.36             | 2,73,68,495.52             | 2,02,87,522.53            | 2,21,26,025.22            |
| (b) Profit on sale/redemption of investments                 | 49,77,679.23               | 49,46,320.74               | 39,76,936.46              | 57,31,545.00              |
| (c) (Loss) on sale/redemption of investments                 | (9,37,690.65)              | (14,82,386.55)             | (2,92,260.04)             | (2,25,292.96)             |
| (d) Transfer/gain on revaluation/change in fair value        | (11,342.60)                | (1,93,416.38)              | (1,17,849.22)             | 3,19,569.74               |
|  | 77,947.91                  | 7,64,853.59                |                           | 48,743.12                 |
| (e) Other income   | 8,32,746.46                | 936.50                     | 7,16,496.26               | 0                         |
| (f) Contribution from Shareholders' A/Cs towards others      |                            |                            | 0                         |                           |
| Total (A)  | 7,29,42,061.92             | 7,88,05,264.47             | 5,87,95,196.51            | 6,02,78,234.71            |
| Commission   | 23,17,145.53               | 25,58,038.98               | 17,15,193.15              | 17,71,341.34              |
| Operating expenses related to insurance business             | 38,89,067.80               | 48,14,560.02               | 35,13,882.70              | 31,65,833.71              |
| Other expenses   | 0                          | 0                          | 0                         | 0                         |
| GST on fund management charges & other charges               | 9,076.44                   | 10,948.56                  | 6,561.43                  | 8181.84                   |
| Provisions for doubtful debts                                | (1,29,895.22)              | (1,94,200.62)              | (90,797.05)               | (37,651.08)               |
| Provision for taxation                                       | 7,87,862.94                | 5,24,285.04                | 4,28,959.55               | 3,71,072.77               |
| Provisions (other than taxation)                             | (8,07,903.02)              | (12,90,460.72)             | (2,24,060.94)             | (2,25,332.09)             |
| Total (B)  | 60,65,354.47               | 64,23,171.26               | 53,49,738.84              | 50,53,446.49              |
| Benefits paid (net)  | 3,53,43,758.47             | 3,39,31,267.28             | 2,28,65,491.87            | 2,51,30,718.21            |
| Interim bonuses paid   | 4,02,730.55                | 3,26,407.84                | 2,73,118.87               | 2,39,891.84               |
| Change in valuation of liability in respect of life policies | 3,06,28,848.39             | 3,41,00,204.21             | 2,69,41,544.69            | 2,69,99,916.96            |
| Transfer to provision for linked liabilities                 | (9,04,613.08)              | 2,27,341.23                | 2,14,465.31               | 6,46,610.60               |
| Transfer to funds for future appropriation                   | 0                          | 981.47                     | 0                         | 0                         |
| Transfer to funds for discontinued policies                  | 3,526.95                   | 9,749.03                   | 6,595.28                  | 16,965.88                 |
| Total (C)  | 6,54,74,251.28             | 6,85,95,951.06             | 5,03,01,216.01            | 5,30,34,103.49            |
| Surplus/(deficit) (D) = (A - B - C)                          | 14,02,455.17               | 37,86,142.15               | 31,44,241.66              | 21,90,684.73              |

Source: Corporation data; Figures may not add up due to rounding. Note: The Corporation was in the business of selling Capital Redemption and Annuity Certain (CRAC) policies. The Scheme was considered as non-life business and not included in the standalone financial results but was disclosed as a separate segment in the consolidated financials of the Corporation. Based on the opinion received from the Expert Advisory Committee (EAC) of The Institute of Chartered Accountants of India (ICAI), this scheme has been included in the standalone financial results from 31/03/2023 onwards.



#### Financials – Standalone Statement of Profit & Loss (Shareholders' Account)

| (INR lakhs)  |                            | For the year ended         | For the nine mo           | nths ended                |
|--|----------------------------|----------------------------|---------------------------|---------------------------|
| Particulars  | March 31, 2022(Standalone) | March 31, 2023(Standalone) | Dec. 31, 2022(Standalone) | Dec. 31, 2023(Standalone) |
| Amounts transferred from/to the<br>Policyholders account (Technical Account) | 12,19,345.85               | 36,04,887.21               | 22,58,613.20              | 25,52,917.81              |
| Income from Investments  |                            |                            |                           |                           |
| (a) Interest, Dividends & Rent - Gross                                       | 16,095.80                  | 1,06,866.69                | 50,805.79                 | 2,47,168.16               |
| (b) Profit on sale/redemption of investments                                 | 4,166.57                   | 8,271.11                   | 7,068.81                  | 11,095.69                 |
| (c) (Loss) on sale/redemption of investments                                 | (139.51)                   | (355.93)                   | (201.32)                  | (1205.24)                 |
| (d) Other Income   | Ó                          | 293.42                     | 293.42                    | 0                         |
| Total (A)  | 12,39,468.71               | 37,19,962.50               | 23,16,579.90              | 28,09,976.42              |
| Expense other than those directly related to the Insurance business          | 50.33                      | 39.61                      | 29.32                     | 30.28                     |
| Contribution to Policyholders' Account towards others                        | 0                          | 0                          | 0                         | 0                         |
| Amount transferred to policyholders A/C                                      | 8,32,746.46                | 27124.20                   | 13058.36                  | 86,860.20                 |
| Provisions (Other than taxation)   | 0                          | 47,120.54                  | 0                         | 8,187.00                  |
| Total (B)  | 8,32,796.79                | 74,284.35                  | 13,058.36                 | 95,077.48                 |
| Profit/(Loss) before tax   | 4,06,671.92                | 36,45,678.15               | 23,03,492.22              | 27,14,898.94              |
| Provision for Taxation   | 2,359.81                   | 5,939.16                   | 6,534.39                  | 23,584.45                 |
| Profit/Loss after tax  | 4,04,312.11                | 36,39,738.99               | 22,96,957.83              | 26,91,314.49              |

Source: Corporation data, Figures may not add up due to rounding. Note: Figures of the previous period/year have been regrouped reclassified wherever necessary and may not be comparable. 1. <sup>1</sup> The Corporation had changed its accounting policy in September 2022 regarding transfer of amount (Net of Tax) pertaining to the accretion on the Available Solvency Margin from Non-Participating Policyholder's Account to Shareholder's Account and accordingly transferred total amount of Rs. 27,240.75 crores (Net of Tax) during Financial Year 2022-23, which included transfer to Shareholder's Account amounting Rs. 19,941.60 crores (Net of Tax) upto quarter ended 31.12.2022. The above amount of Rs. 19,941.60 crores was pertaining to quarter ended 31.02.2021 and 31.12.2022 for Rs. 4,542.31 crores, Rs. 4,148.78 crores, Rs. 5,560.72 crores and Rs. 5,669.79 crores respectively. An amount of Rs. 21,460.68 crores (Net of Tax) has been transferred during inie months period ended 31.12.2023 and Rs. 7,491.54 crores for the quarter ended 30.06.2023, due to which the Profit upto the period ended 31.12.2023 is not comparable with the corresponding figures upto the period ended 31.12.2022.

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#### Glossary



New Business APE: The sum annualized first year premiums on regular premium policies, and 10.00% of single premiums, written by the Company during the fiscal year from both retail and group customers.

New Business Premium NBP: Insurance premium that is due in the first policy year of a life insurance contract or a single lump sum payment from the policyholder.

Individual Rated Premium IRP: New business premiums written by the Company under individual products and weighted at the rate of 10.00% for single premiums.

Renewal Premium: Life Insurance Premiums falling due in the years subsequent to the first year of the policy.

Embedded Value EV: Embedded Value is the measure of the consolidated value of shareholders' interest in the covered life insurance business, which is all life insurance business written by the Company since inception and in-force as on the valuation date (including lapsed business which have the potential of getting revived). The Embedded Value of the Company has been determined on the basis of the Indian Embedded Value (IEV) Methodology calculated as per APS 10 set forth by the Institute of Actuaries of India (IAI).

♦ Gross Written Premium GWP: The total premium written by the Company before deductions for reinsurance ceded.
Value of New Business VoNB: Value of New Business is the present value of expected future earnings from new policies written during a specified period and it reflects the additional value to shareholders expected to be generated through the activity of writing new policies during a specified period.

CoNB Margin: VoNB Margin is the ratio of VoNB to New Business Annualized Premium Equivalent for a specified period and is a measure of the expected profitability of new business.

♦Solvency Ratio: Solvency ratio means ratio of the amount of Available Solvency Margin to the amount of Required Solvency Margin as specified in form-KT-3 of IRDAI Actuarial Report and Abstracts for Life Insurance Business Regulations.



#### **Abbreviation**

| Term    | Description                   | Term                   | Description                              |
|---------|-------------------------------|------------------------|--|
| GWP     | Gross Written Premium         | Opex                   | Operating Expenses (excluding commission |
| NBP     | New Business Premium          | CAGR                   | Compounded Annual Growth Rate            |
| NOP     | Number of Policies            | GDP                    | Gross Domestic Product                   |
| APE     | Annualized Premium Equivalent | INR (Rs.)              | Indian Rupees                            |
| IRP     | Individual Rated Premium      | USD (\$)               | United State's Currency                  |
| AUM     | Assets Under Management       | TAT                    | Turn Around Time                         |
| Banca   | Bancassurance                 | Traditional<br>Segment | Other than Unit Linked Insurance Pllan   |
| ULIP    | Unit Linked Insurance Plan    | Traditional Channel    | Bancassurance + Agency                   |
| PAR     | Participating                 | VNB                    | Value of New Business                    |
| NON PAR | Non-Participating             | VoNB Margin            | Value of New Business Margin             |
| SDGs    | Sustainable Development Goals |                        |  |

#### **Disclaimer**



Except for the historical information contained herein, statements in this presentation which contain words or phrases such as 'will', 'would', 'indicating', 'expected to' etc., and similar expressions or variations of such expressions may constitute 'forward-looking statements'. These forward-looking statements involve a number of risks, uncertainties and other factors that could cause actual results to differ materially from those suggested by the forward-looking statements.

These risks and uncertainties include, but are not limited to our ability to successfully implement our strategy, our growth and expansion in business, the impact of any acquisitions, technological implementation and changes, the actual growth in demand for insurance products and services, investment income, cash flow projections, our exposure to market risks, policies and actions of regulatory authorities; impact of competition; experience with regard to mortality and morbidity trends, lapse rates and policy renewal rates; the impact of changes in capital solvency or accounting standards, tax and other legislations and regulations in the jurisdictions as well as other risks detailed in the reports filed L.I.C. of India, out holding company. We undertake no obligation to update forward-looking statements to reflect events or circumstances after the date thereof.

The assumptions, estimates and judgments used in the calculations are evaluated internally where applicable and have been externally reviewed. They represent the best estimate based on the Corporation's experience and knowledge of relevant facts and circumstances. While the management believes that such assumptions, estimates and judgments to be reasonable; the actual experience could differ from those assumed whereby the results may be materially different from those shown herein.

# THANK YOU

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