

17<sup>th</sup> November 2022







### Agenda



### **I - INTRODUCTION**

**II - FINANCIAL AND BUSINESS HIGHLIGHTS** 

**III - PRODUCT, CUSTOMER FRANCHISE AND DISTRIBUTION REACH** 

**IV - ACTUARIAL METRICS** 

**V - TECHNOLOGICAL AND DIGITAL INITIATIVES** 

**VI - ESG INITIATIVES** 

### **VII - WAY FORWARD**

APPENDIX (a) INDIAN INDUSTRY LANDSCAPE (b) FINANCIALS



## INTRODUCTION









### Structural growth drivers in India

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Among the fastest growing economies globally

**Rapidly shifting** consumer mindset



Significant need for protection & pension

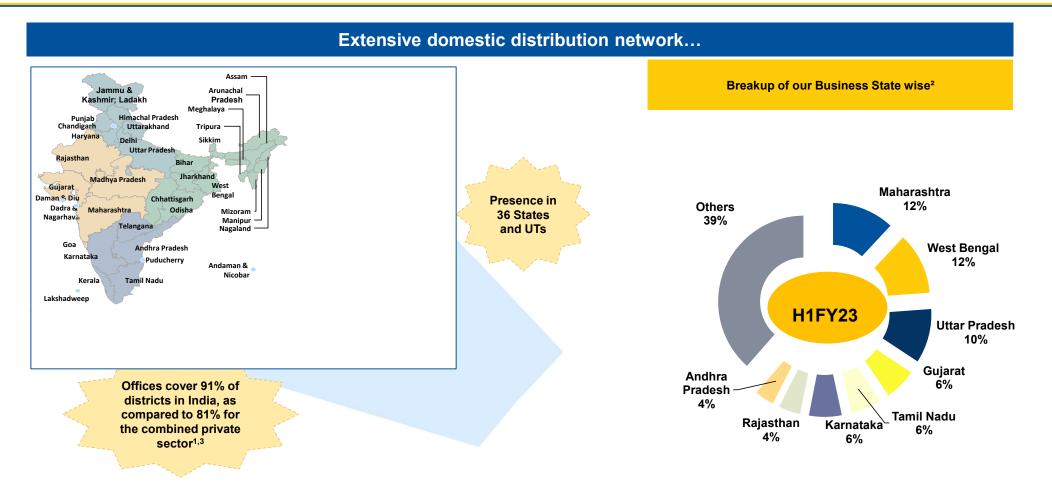


**Increasing digitization** 

Source: CRISIL Research ("CRISIL"); Note: 1 Data as per CRISIL; 2 On a standalone basis, by FY22 GWP, NBP, individual policies sold and number of individual agents; 3 For 2021, as per Brand Finance; 4 Data refers to individual policies being serviced in India, this includes lapsed policies that have acquired paid-up value; 5 As of Sept., 2022

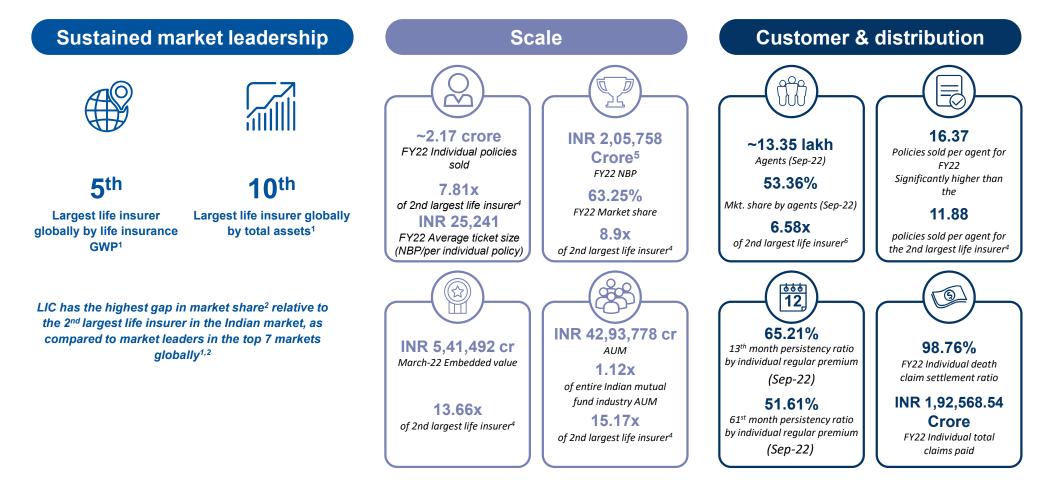
### **Deeply entrenched into Bharat**





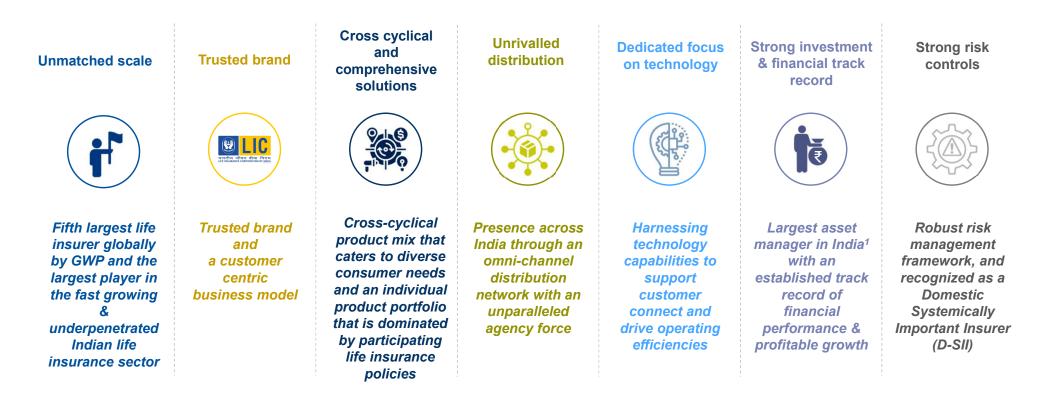
Source Corporation data as on 30.09.2022. <sup>1</sup>Data as per the CRISIL report. <sup>2</sup> Data represents new business premium in India; <sup>3</sup>Data as of March 31, 2021 as per the IRDAI Annual Report 2020-2021

## #1 life insurer in India, 5<sup>th</sup> largest in the world by life insurance GWP



Source: Corporation data, CRISIL, SwissRe Sigma, World Bank; Note: Standalone data for FY22 unless otherwise mentioned; <sup>1</sup> As of FY21 for LIC & as of CY2020 for others;<sup>2</sup> By life insurance GWP; <sup>3</sup> Data represents AIA BHD, the largest life insurer in Malaysia by life insurance GWP; <sup>4</sup> Relative to SBI Life, the second largest life insurer by H1FY23 NBP, H1FY23 AUM; <sup>5</sup> As per Corporation data.<sup>6</sup>Relative to ICICI Prudential, the second largest life insurer by number of individual agents as of Sep 30, 2022

## Differentiated business model with deep competitive moats

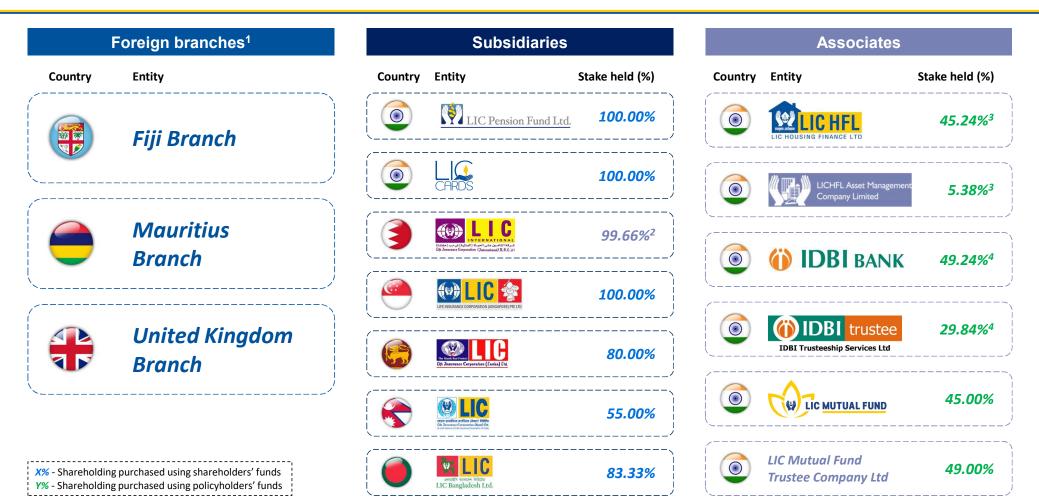


Spearheaded by a highly experienced and qualified management team, a distinguished Board & strong corporate governance framework

Source: CRISIL; Corporation data Note:1 As per CRISIL on a standalone basis







Source: Corporation data; Note: All data as of Sep 30, 2022; <sup>1</sup> Foreign branches were set up by the Corporation and are not separate legal entities; <sup>2</sup> The Corporation's 99.66% shareholding in Life Insurance Corporation (International) B.S.C. Bahrain was purchased using a combination of shareholders' (94.40%) and policyholders' funds (5.60%); <sup>3</sup> LIC Housing Finance holds a 94.62% stake in LIC HFL Asset Management Company; <sup>4</sup> IDBI Bank holds a 54.70% stake in IDBI Bank Trusteeship Services

# Highly experienced management team, distinguished Board and strong corporate governance framework



Eminent board of directors and management team, with extensive experience in the life insurance industry, leading to a strong governance framework

Source: Corporation data.

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## Awards won by LIC during 2022-23





India's Best Company of the

Year Awards 2022

Leadership & Excellence - Claims services Leader-Large

Source: Corporation data

Awards 2022

**BFSI National Award for** Leadership & Excellence -**Insurance Company of the year** 



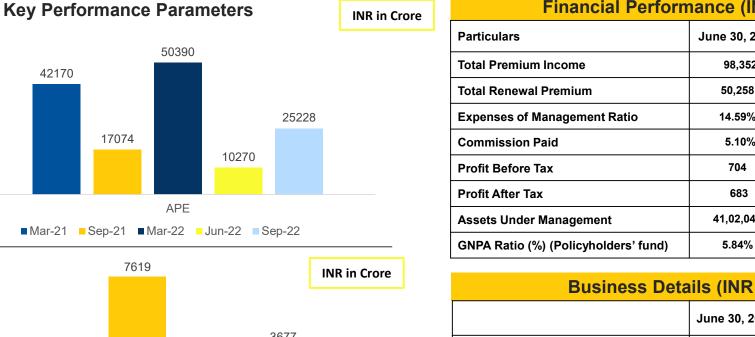


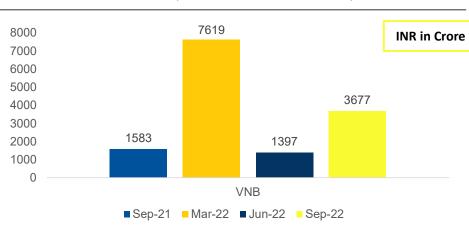


## Highlights of Q2 FY23

17074

42170





Source: Corporation Data <sup>1</sup>Absolute

60000

50000

40000

30000

20000

10000

0

#### **Financial Performance (INR in crore)** June 30, 2022 Sept 30, 2022 Growth 98,352 1,32,104 34.32% 50,258 56,156 11.74% 14.59% 18.25% 3.66%1 5.10% 4.40 % -0.70%<sup>1</sup> 704 15,975 2169.18% 683 15,952 2235.58% 41,02,042 42,93,778 4.67% -0.24%<sup>1</sup> 5.60%

#### **Business Details (INR in crore)**

	June 30, 2022	Sept 30, 2022	Growth
Individual New Business Premium	10,938	13,597	24.31%
Group Business Premium	38,345	64373	67.88%
Market Share (Premium)	65.42%	68.25%	<b>2.83%</b> <sup>1</sup>
New Business (VoNB) Margin (Net)	13.6%	14.6%	1.00% <sup>1</sup>

### **Business performance parameters FY 2021-22**

INR Crore FY 22 INR 2,05,758 Cr FY 22 INR 63.25 % -2.93% **Total New Business** Market Share in +7.42% Premium (Absolute) **Premium**<sup>1</sup> FY 21 INR 1,91,542 Cr FY 21 INR 66.18 % FY 22 INR 1,50,798 Cr FY 22 INR 54,960 Cr Individual New Business **Group Business** -2.95 % + 11.78% Premium Premium FY 21 INR 56,632 Cr FY 21 INR 1,34,910 Cr FY 22 INR 2,21,661 Cr FY 22 INR 74.62 % **Renewal Premium** +0.04% +4.90% Market Share in Policies<sup>1</sup> (Individual) (Absolute) FY 21 INR 2,11,302 Cr FY 21 INR 74.58 %



### **Business performance parameters H1FY 2022-23**

INR in Crore H1-FY 23 INR 14,602 Cr H1-FY 23 INR 2,70,922 Cr Weighted Received **Total New Business Sum** +20.46% +16 % Premium Assured H1-FY 22 INR 12,617 Cr H1-FY 22 INR 2,24,897 Cr H1-FY 23 INR 420 Cr H1-FY 23 INR 25, 228 Cr **Total COVID 19 Claims** +47.76% +12 % Total APE Paid H1-FY 22 INR 17,074 Cr H1-FY 22 INR 374 Cr H1-FY 23 11,665 Cr H1-FY 23 15,146 **Total Number of COVID** +0.32% - 45.27% **Total Death Claim Paid** 19 Claim H1-FY 22 15,098 H1-FY 22 21,314 Cr

Source Corporation Data.. Figures may not add up to total due to rounding off



### **Financial performance parameters H1FY 2022-23**

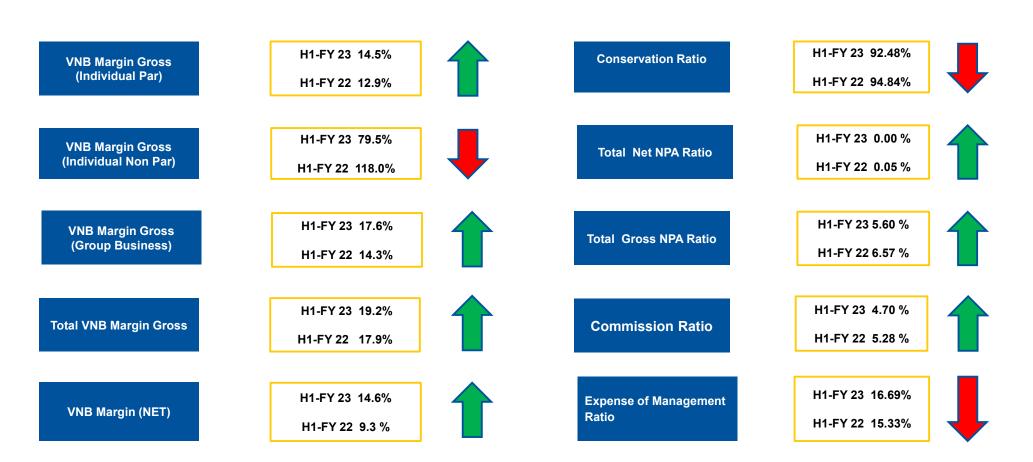
**INR in Crore** H1-FY 23 INR 43,36,133 Cr H1-FY 23 Rs. 16,635 Cr 2 **Profit After Tax** +1057.62% **Total Assets** + 7.77% H1-FY 22 Rs. 1,437 Cr H1-FY 22 INR 40,23,590 Cr H1-FY 23 INR 3,677 Cr H1-FY 23 1.88 Value of New Business Solvency +.05 +132.28%(Net) H1-FY 22 INR 1,583 Cr H1-FY 22 1.83 H1-FY 23 INR 42,93,778 Cr H1-FY 23 8.32% - 0.30% **Assets Under** Yield on Investment +8.69% Management (absolute) (Policyholders Fund) H1-FY 22 INR 39,50,633 Cr H1-FY 22 8.62 % H1-FY 23 95.57% H1-FY 23 7.51% +1.52% +4.97**Claim Settlement Ratio Yield on Investment** (Absolute) (Shareholders Fund)<sup>1</sup> Death (absolute) H1-FY 22 94.05% H1-FY 22 2.54%

Source Corporation Data. 1 Without unrealized gains. Figures may not add up to total due to rounding off. The Profit after Tax (PAT) for the half year ended September 30th, 2022 was Rs 16,635 crore as compared to Rs. 1,437 crore for the half year period ended September 30th, 2021. The current year profit has increased due to transfer of an amount of Rs. 14,271.80 crore (net of tax), pertaining to the accretions on the available solvency margin from non par to shareholders account. The amount of Rs. 14,271.80 crore comprises of Rs 5,580.72 crore for the quarter ended September 30th, 2022 besides Rs. 4,148.78 crore and Rs. 4,542.31 crore for the preceding two quarters respectively.



### **Performance ratios H1FY 2022-23**

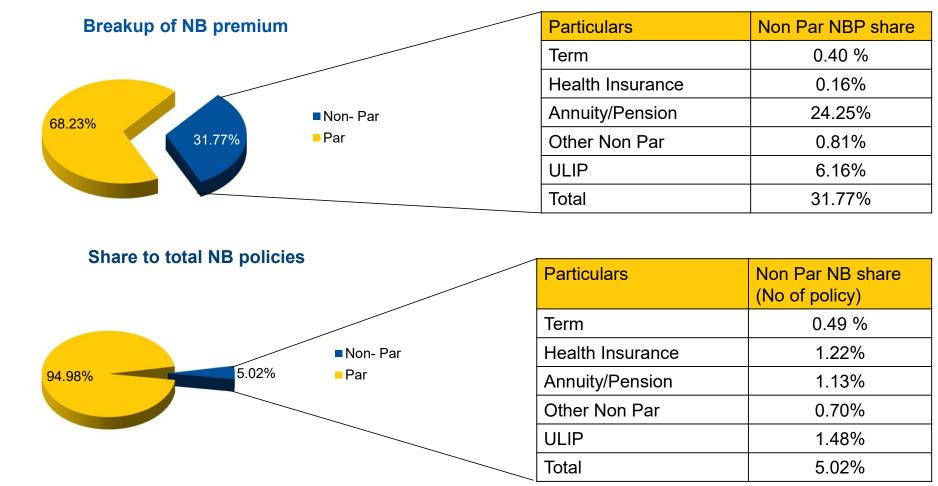




Source Corporation Data Figures may not add up to total due to rounding off

### **Break up of business PAR and Non PAR – H1FY23**

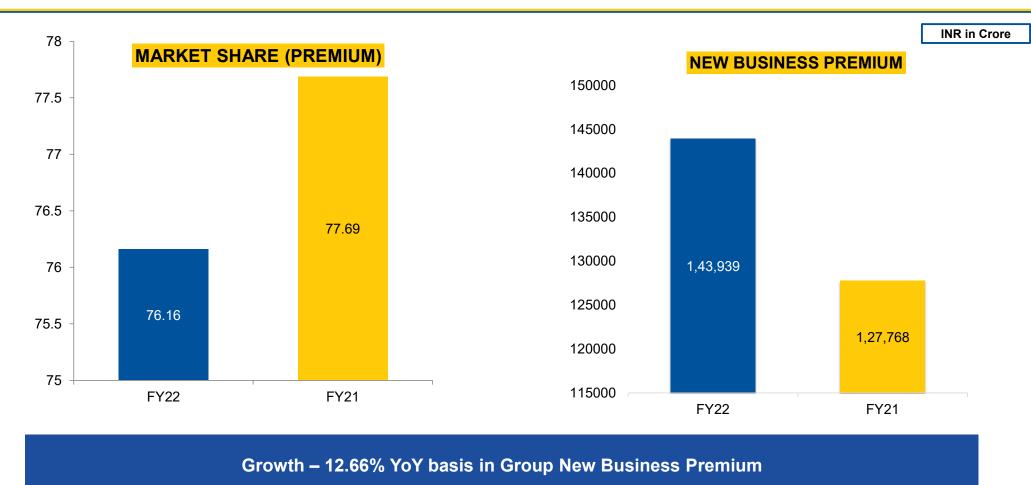




Source : Corporation Data for H1FY23

### **Group business segment**

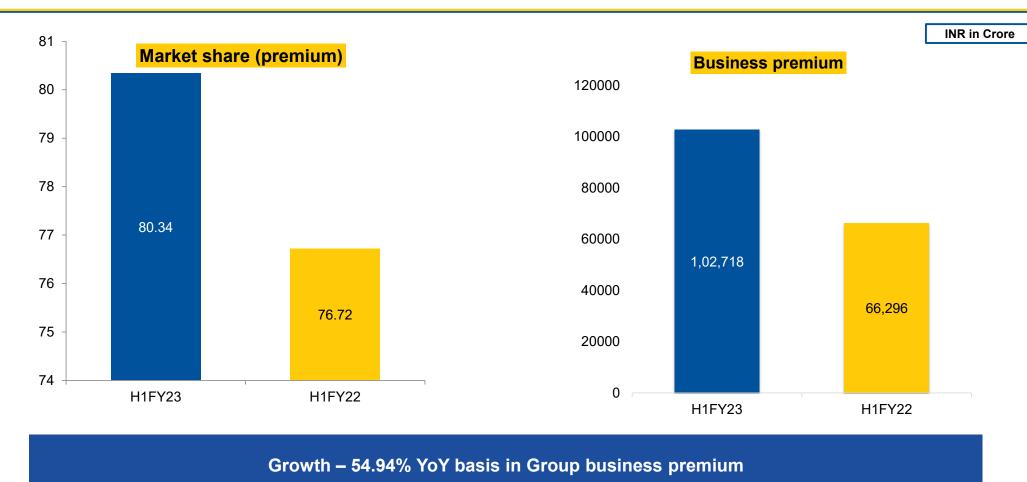




Source: Corporation data

### **Group business segment**





Source: Corporation data

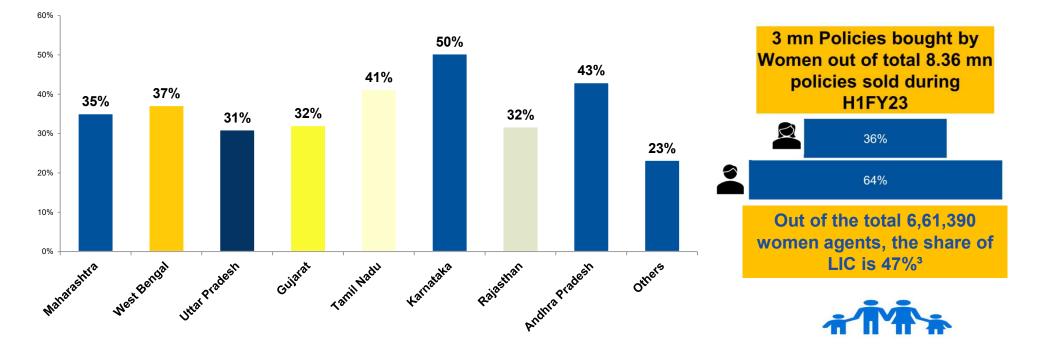
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### Share of women in policies issued



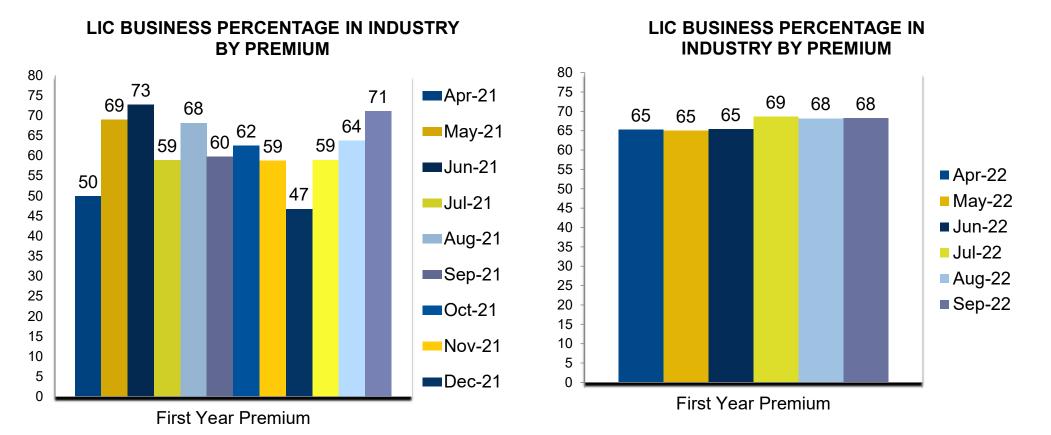
#### Rising Share of women in policies sold<sup>1</sup>

In 32 States/UTs, the share in number of policies bought by women to the total policies sold was higher than the all-India average of 33%<sup>2</sup>



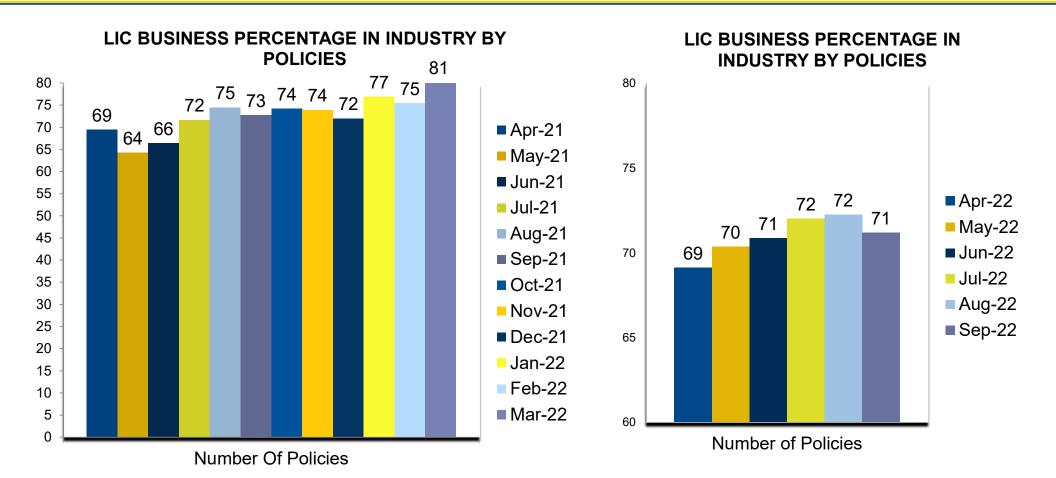
Source Corporation data as on 30.09.2022. <sup>1</sup> Data represents new business premium in India; <sup>2</sup>As per IRDAI Annual Report 2020-2021; <sup>3</sup>As per IRDAI Annual Report 2020-2021.

### LIC marketing distribution - geared to recover/enhance market share



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## LIC marketing distribution - geared to recover/enhance market share



Source : IRDAI Data

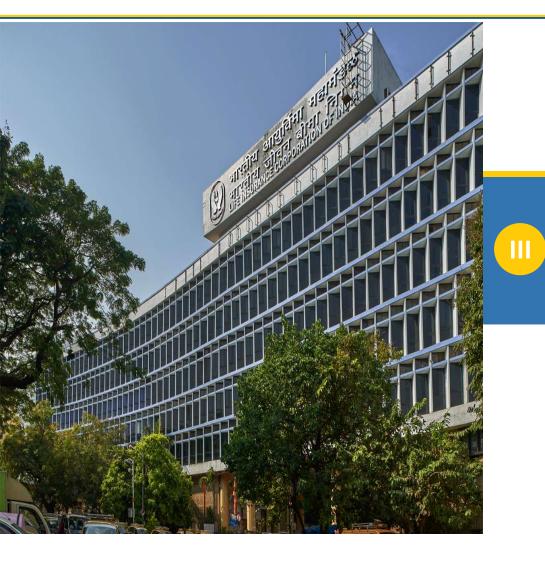
### **Progress on various initiatives – H1 FY23**

Modification of Focus on Increase in Non **Products for New Products Banca and** Par Business on **Digital Initiatives** Launch increasing Alternate **APE** basis Channel persistency LIC's **ANANDA** Individual business 800000 SAR share of Non Par Consistent 600000 3,14,955 moved to 8.99% for improvement in H1FY22 as against 400000 Banca share of SANCHA 2,64,024 7.12% for FY22. 1,44,645 business. 200000 86.245 It signify our gradual 0 It moved from and consistent move FY 22 **FY23** 2.66% for Q1FY23 ■ For Q2 ■ For H1 to diversifying our to 3.37% for LIC's product mix aimed at Auto completion of policy H1FY23. LIC's increasing Non Par up to prescribed SUC business share. through underwriting AAR Rule engine enabled in **ANANDA** Number of e-Policies issued as on 30.09.2022 SPECIALLY R WOMEN 82,82,177 (100%) LIC's Real time 24/7 online Pension proposal deposit creation through payment gateway UNIT LINKED PENSIO aggregator has been facilitated

Source: Corporation Data







## PRODUCT, CUSTOMER FRANCHISE AND DISTRIBUTION REACH

## **Cross cyclical and comprehensive life insurance solutions**



### **Comprehensive Product Portfolio**

- **16** Participating products
- **19** Non Participating Products (Including three Annuity Products)
- **11** Group products (incl. one credit life and one annuity product)

### 8 Riders

All new launches in the current Financial Year (FY22-23) have been Non Par Products.
(i) LIC's Bima Ratna, LIC's Dhan Sanchay, LIC's Pension Plus were launched in H1FY23.
(ii) LIC's Dhan Varsha was launched on 17<sup>th</sup> October, 2022. Further, LIC's Group Accident Benefit Rider was also launched in H1FY23.

Source: Corporation Data as on 31.10.2022.

### **Our Products Designed to Suit Customer Life Cycle**





Product list is indicative and not exhaustive.

## **Enhancing focus on building Omni-channel distribution network**

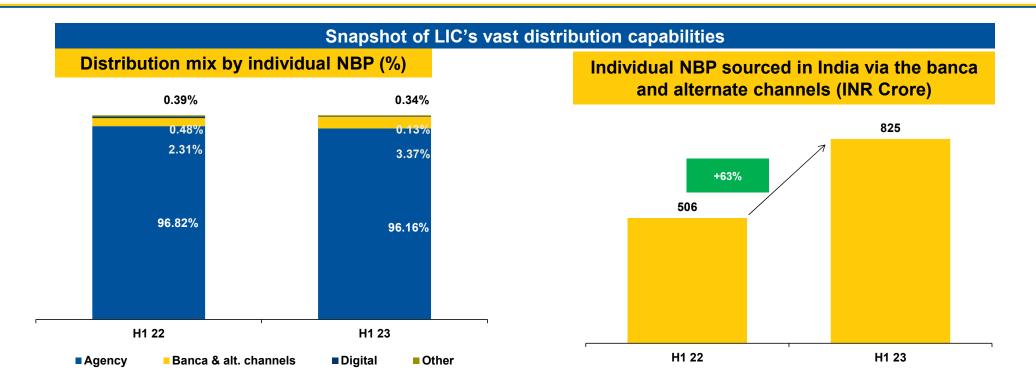


<b>1.33<sup>1</sup> mn Agents exclusive to LIC</b>	77 Bancassurance partnerships
155 <sup>2</sup> Corporate Agents	280 Brokers
<b>117 Insurance Marketing Firms</b>	39,812 <sup>3</sup> Premium points + 2687 MICRO Insurance Premium Points

Massive Distribution Network spread in each and every nook & corner of the country capable of turning the table at any point of time

Source: Corporation Data as on 30.09.2022. <sup>1</sup> Including 39,812 Premium Points ; <sup>2</sup>Including banks; <sup>3</sup> Out of 1.33 million agents.

## Enhancing focus on building Omni-channel distribution network

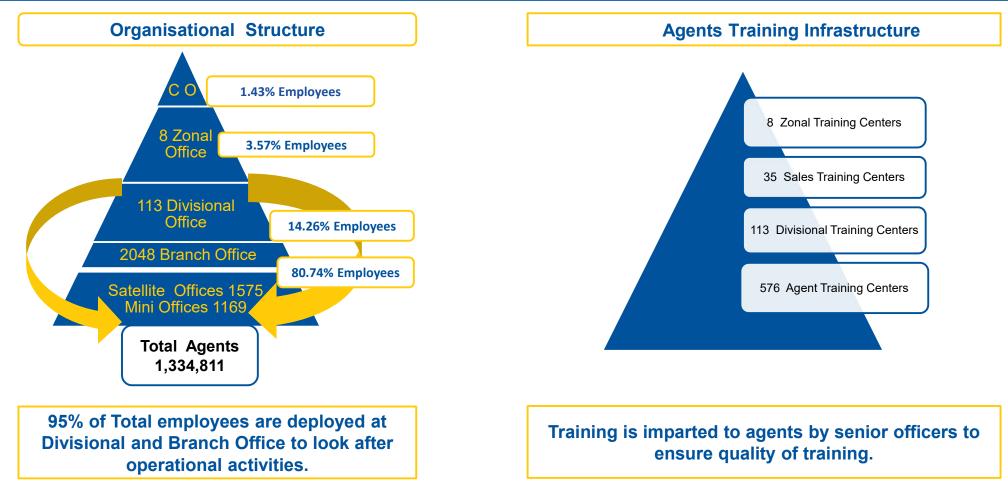


The agency channel is considered the bedrock of distribution for most life insurers globally

Source: Corporation Data

### Feet on street – our core distribution approach





Source: Corporation data as on 30.09.2022

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### **Agents' Training**

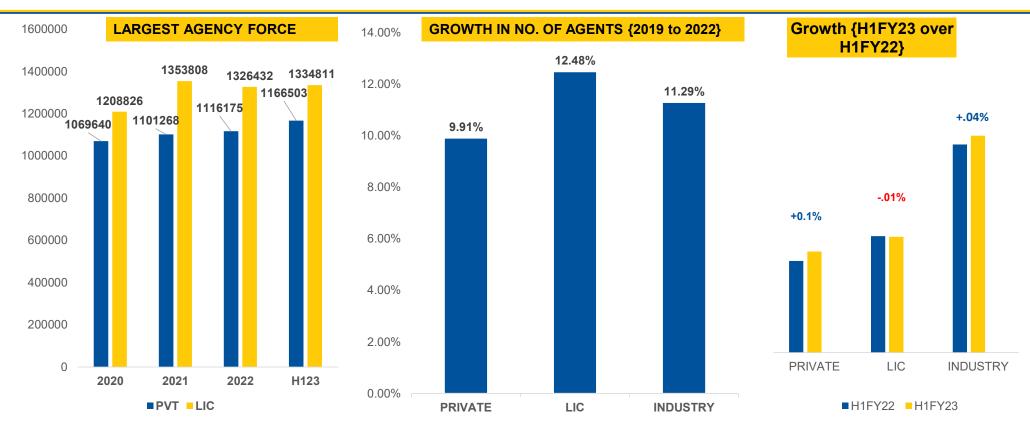


Producing highest number of MDRTs through recruitment of millennial generation & massive training

Source: Corporation data



### **Robust agency force**

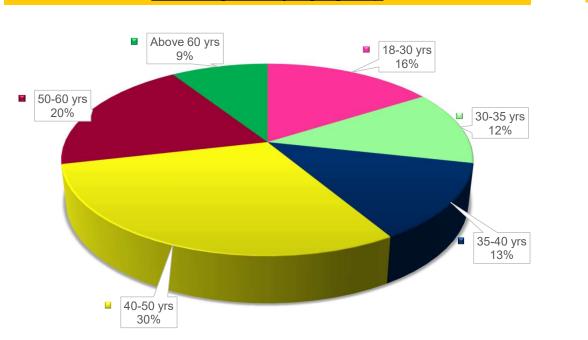


Higher than Industry growth rate in Agency Force during most adverse times during the pandemic

Source: Life Council

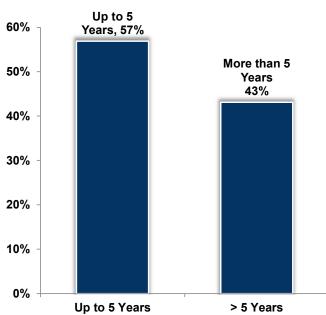
# Exclusive agency network well trained leading to highest productivity

### Loyal agency network with a mix of youth and experienced professionals



Mix of agents by age group

Mix of agents by tenure



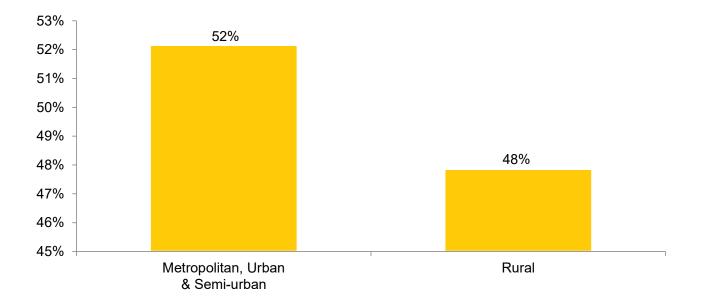
Source: Corporation data as on 30.09.2022.

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## Differentiated business model with deep competitive moats



### **Geographic distribution of individual agents (%)**

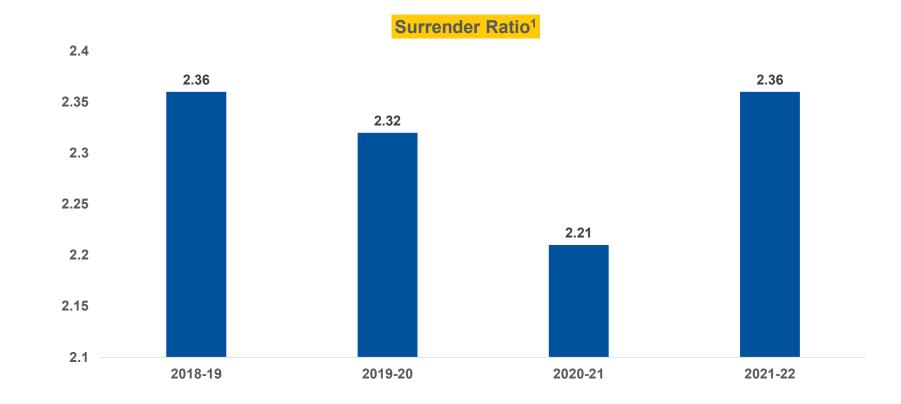


### PAN India presence of Agents which shows our feet on street

Source Corporation data as on 30.09.2022

### **Customer Satisfaction – Our Focus**





Source: Corporation data. <sup>1</sup>Surrender Ratio is Total Surrender amount to Total Investments as per summary of Financial Statements.

### **Customer care – at our core philosophy**



- Settled total death claims of Rs. 11,665 crore in H1FY23 as against Rs. 21,314 crore in H1FY22.
- ✤ Claim settlement ratio (Death) in H1FY23 is 95.57% by number as against 94.05% in H1FY22.
- Every 1.18 second, 1 claim was settled by the LIC of India during FY22.
- The number of policyholders complaints per 10,000 policies sold in FY22 is 52.61.
- Repudiated claim ratio for FY22 is 0.64%

Trust of customers gained by consistently high delivery standard.

Source Corporation data

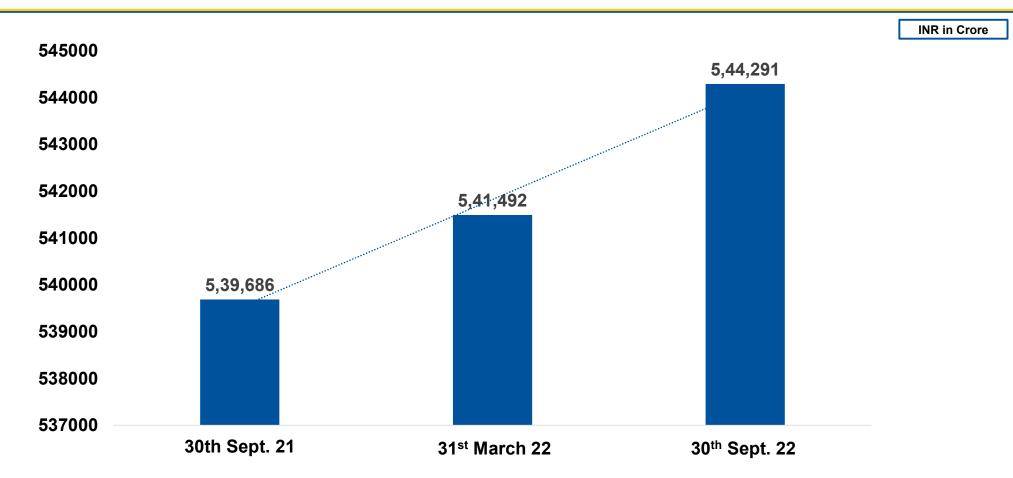




## ACTUARIAL METRICS

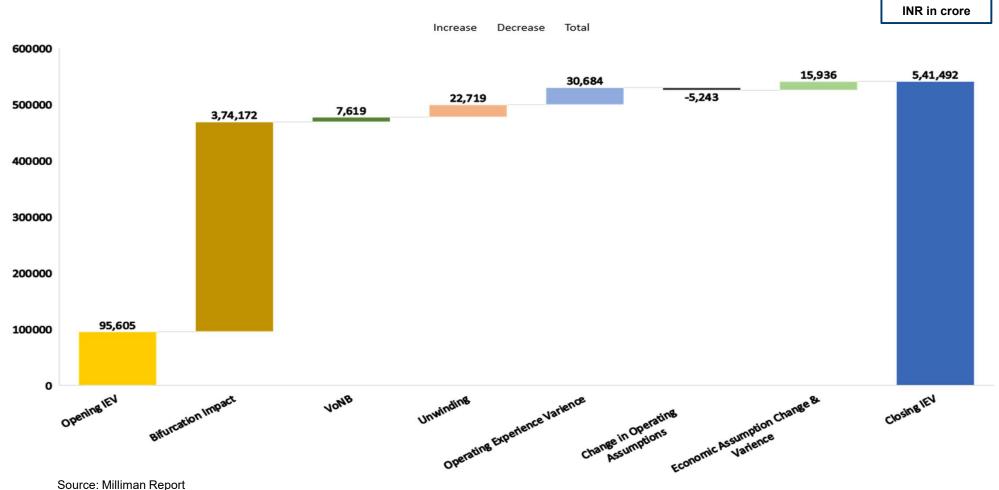
#### Indian Embedded Value (IEV)





Source: Milliman Report and Corporation data, IEV as on 30<sup>th</sup> September 2021 includes bifurcation impact of INR 3,74,172 crore.

#### Indian Embedded Value (IEV) walk – March 2021 to March 2022



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### **Build up of Embedded Value**



		INR in Crore
Components	March 2021	March 2022
A. Free surplus (FS)	6,361	10,527
B. Required Capital (RC)	-	-
C. Adjusted Net Worth (ANW) (C=A+B)	6,361	10,527
D. Present value of future profits (PVFP)	1,04,772	5,47,724
E. Time Value of financial options and guarantees (TVFOG)	(1,596)	(2,076)
F. Frictional Cost of required capital (FC)	(149)	-
G. Cost of residual non-hedgeable risks (CRNHR)	(13,782)	(14,682)
H. Value of in-force (VIF) Business (H=D+E+F+G)	89,245	5,30,966
I. Indian embedded value (IEV) (I=C+H)	95,605	5,41,492

Source: Milliman Report. Figures may not add up due to rounding.

### Analysis of movement in IEV



Components	FY 2022 (INR in Crore)
Opening IEV	95,605
Bifurcation Impact	3,74,172
Expected return on Existing Business	
At Reference Rate	4,742
At Expected 'real – world' return in excess of Reference rate	17,977
Operating assumptions change	(5,243)
VoNB added during the period	7,619
Operating Experience Variance- Persistency	146
Operating Experience Variance- Expenses	195
Operating Experience Variance- Mortality and Morbidity	(527)
Newly Modelled Plans	14,299
Operating Experience Variance- Others	16,571
IEV Operating Earnings (EVOP)	55,779
Economic Assumptions Changes and economic variances	15,936
IEV Total Earnings	71,715
Closing IEV	5,41,492

Source: Milliman Report. Figures may not add up to total due to rounding.

## Sensitivity analysis



Sensitivity – Sc	enarios	Change in Indian Embedded Value	Change in New Business Margin (Percent)	
For the Year En	d	3/2022	3/2022	
Base results (IN	R in Crore)	5,41,492	15.1%	
Reference	An increase of 100 bps in the reference rates	(0.4%)	1.8%	
rates	A decrease of 100 bps in the reference rates	(0.3%)	(4.7%)	
Acquisition	10% increase in acquisition expenses	Not applicable	(0.3%)	
expenses	10% decrease in acquisition expenses	Not applicable	0.3%	
Maintenance	10% increase in maintenance expenses	(0.4%)	(0.6%)	
expenses	10% decrease in maintenance expenses	0.4%	0.5%	
10% increase in discontinuance rates		(0.2%)	(0.5%)	
Persistency	10% decrease in discontinuance rates	0.2%	0.5%	
Mortality/	5% increase in the mortality/ morbidity rates	0.0%	(0.1%)	
Morbidity	5% decrease in the mortality/ morbidity rates	0.0%	0.1%	
Taxation	Assumed tax rate increased to 34.94%	(24.3%)	(4.8%)	
Equity	Equity values decrease by 10%	(6.5%)	(0.4%)	

Source: Milliman Report

#### **Annualised Premium Equivalent (APE)**



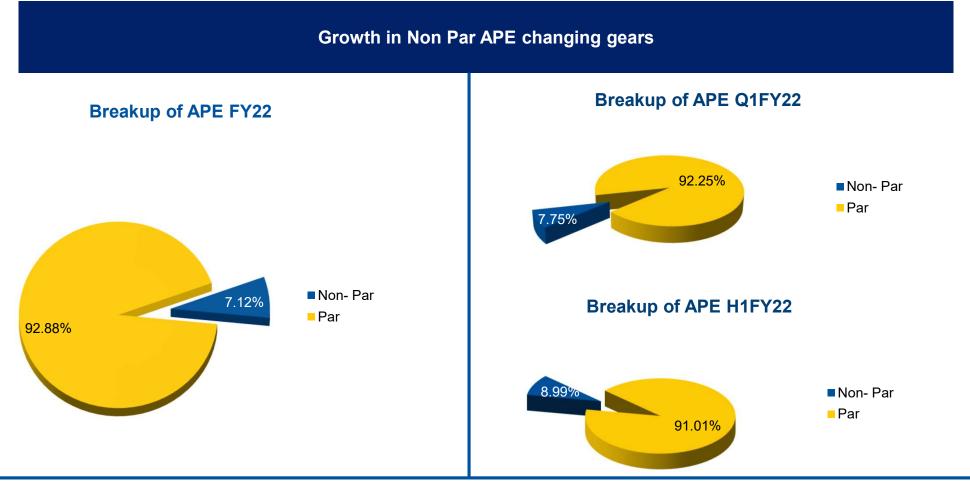
#### **APE Product Mix**

				INR in Crore
Segment	FY 2021	FY 2022	H1- FY 2022	Year On Year Growth
Individual Par	29,134	33,040	10,925	13.41%
Individual Non Par	2,389	2,532	750	5.99%
Group	10,647	14,818	5,399	39.18%
Total APE	42,170	50,390	17,074	19.49%

Source Corporation Data. Figures may not add up to total due to rounding

### Break up of individual business APE

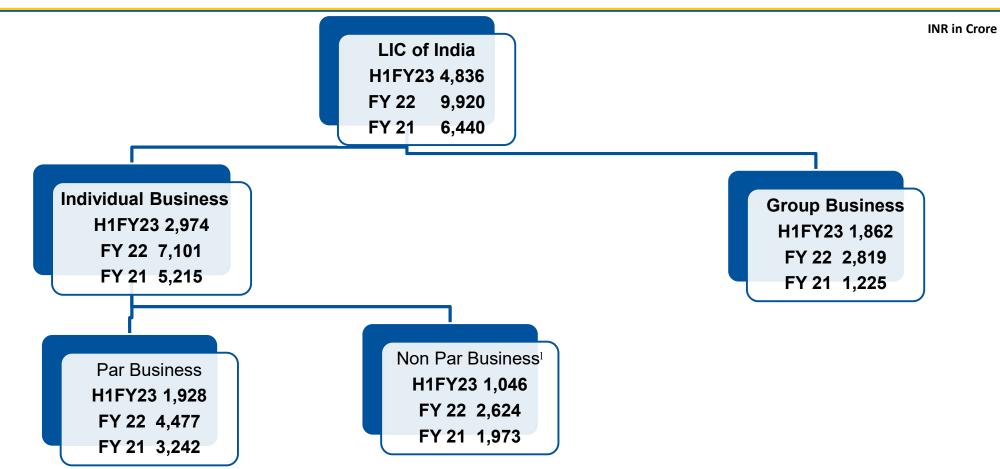




Source : Corporation Data

#### Value of New Business (VNB) - before TVFOG, FC and CRNHR<sup>2</sup>

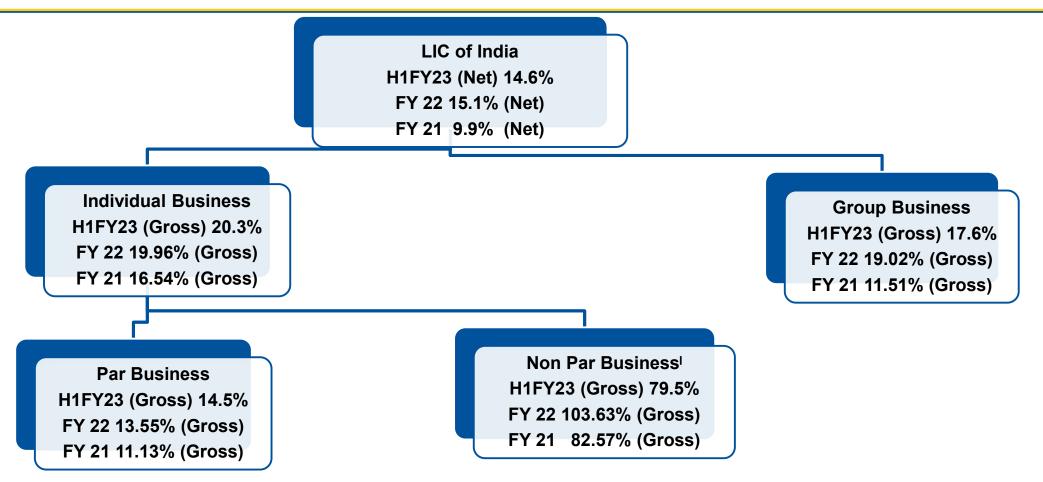




Source: Milliman Report and Corporation data. Including ULIP <sup>2</sup>Time Value of financial options and guarantees (TVFOG), Frictional Cost of required capital (FC), Cost of residual non-hedgeable risks (CRNHR) Figures may not add up to total due to rounding off

#### Value of New Business (VNB) margin

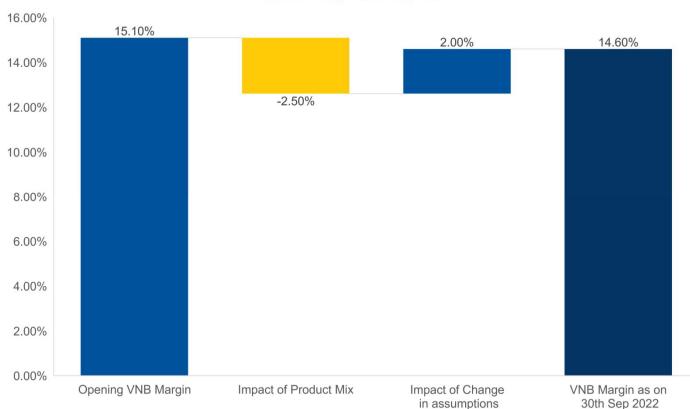




Source: Milliman Report and Corporation data . Including ULIP. Figures may not add up to total due to rounding off

#### VNB walk March 2022 to September 2022

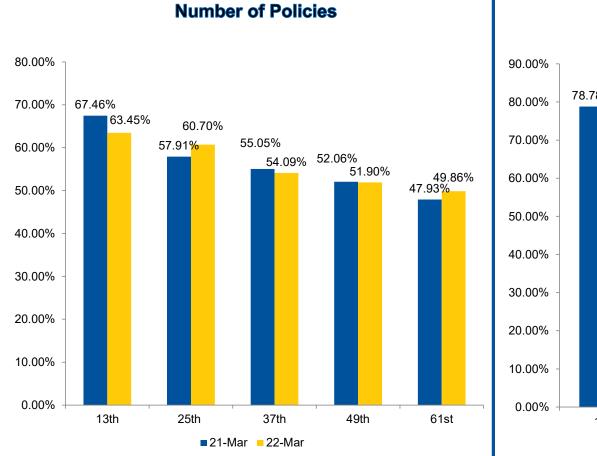


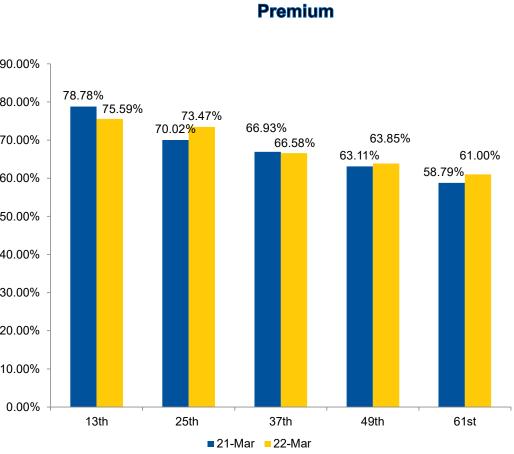


Increase Decrease Total

#### Persistency ratio – FY 2021- 22







Source Corporation data

#### Persistency ratio – H1FY 2022 - 23

**Number of Policies** 



#### 80.00% 67.69% 70.00% 65.21% 61.63% 55.35% 58.27% 60.00% 53.67% 54.93% 51.61% 49.38% 52.46% 50.00% 40.00% 30.00% 20.00% 10.00% 0.00% 13th Month 25th Month 37th Month 49th Month 61st Month H1FY23 H1FY22

#### 78.77% 77.62% 80.00% 73.84% 70.91% 67.85%<sup>67.60%</sup> 64.73% 64.81% 70.00% 62.77% 60.57% 60.00% 50.00% 40.00% 30.00% 20.00% 10.00% 0.00% 13th Month 25th Month 37th Month 49th Month 61st Month H1FY23 H1FY22

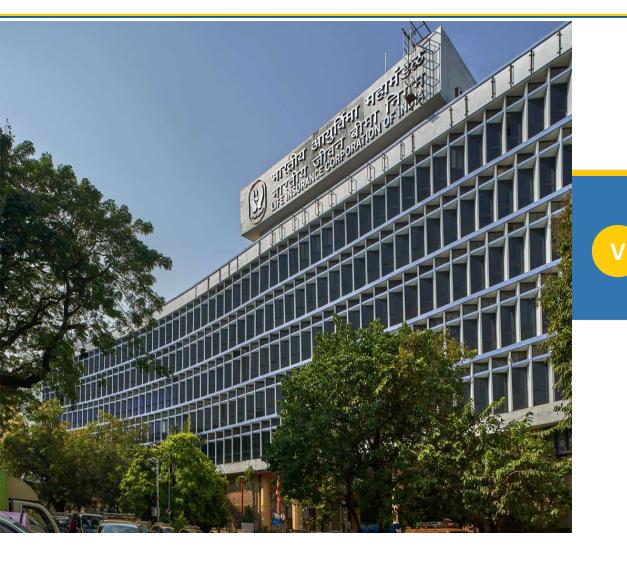
Source Corporation data as per IRDAI guidelines

Premium

90.00%

48

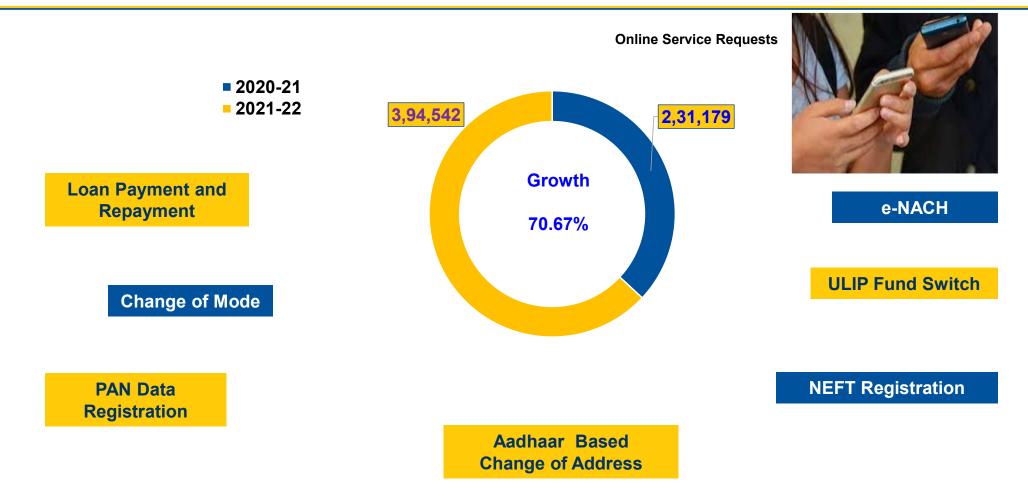








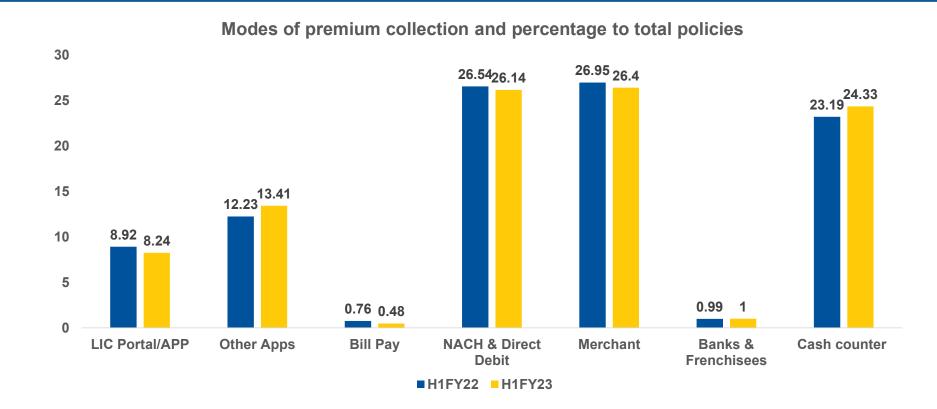




Source Corporation data

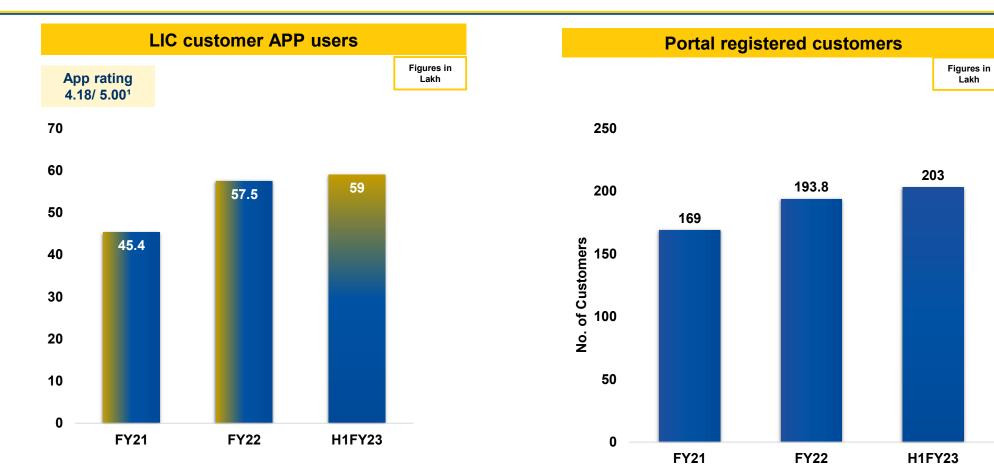
#### Channel wise digital collection- rising share of digital collection





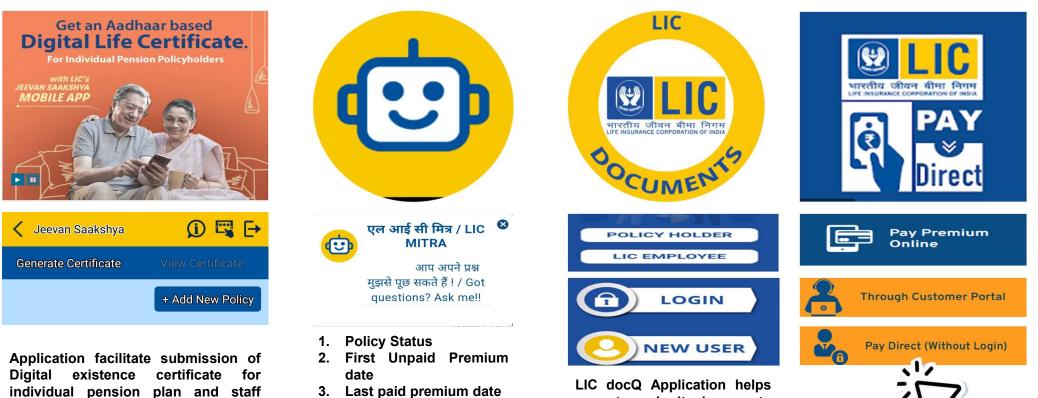


### LIC digital



#### **Strengthening our digital process**





user to submit documents

online.

**Empowering Policyholders** 

Source Corporation data

pensioners of LIC

- 3. Last paid premium date
- Download forms 4.
- 5. Product information etc.

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#### Empowering policyholders and agents in a digital world





#### **Technological innovations at LIC**



Solutions designed to enhanced operational efficiency and respond with speed to specific situations

Ananda APP – launched during COVID to enable Agents to do business without meeting customers face to face

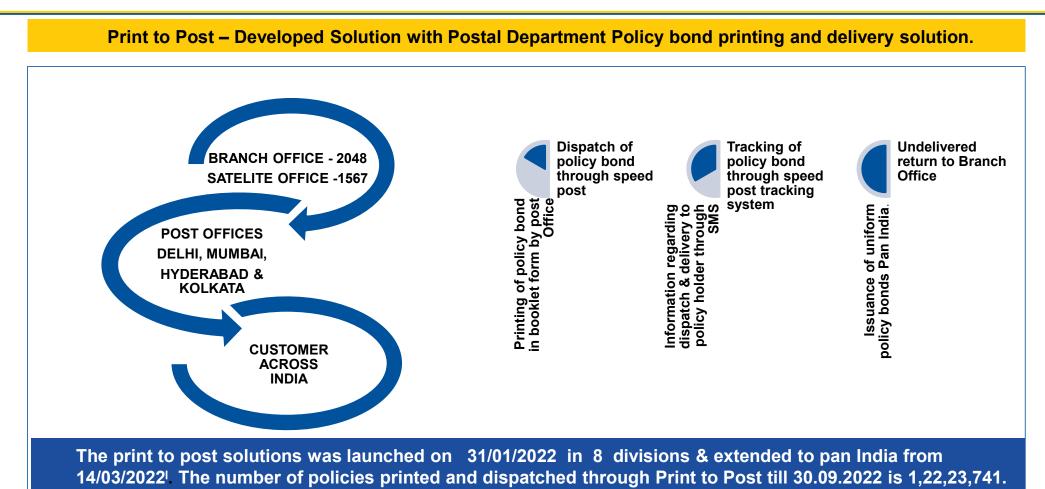


Time to Policy conclusion is less than 8 Minutes. Now ANANDA APP integrated to WhatsApp.

Source Corporation data

#### **Operational efficiency- illustration - print to post solution**





Source: Corporation Data Presently only 3 divisions viz Rohtak, Karnal and Shrinagar and some branches under D.O.-III Delhi, D.O. II Delhi & Jorhat where e mudrank is not available are not covered under print to post.







#### **Embedding ESG in our business - building a sustainable future for** the communities



#### LIC has integrated the SDGs with key areas of their business operations. LIC initiatives have ensured a positive contribution to at least 12 of the 17 SDGs



- ✓ Rural areas contributing 20.8% of individual policies sold and 14.8% of total new business sum assured
- ✓ 48.4% agents in India reside in rural areas
- ✓ "Bima Gram" initiative to drive insurance awareness in rural India

✓ LIC GJF supports projects for the economically weaker sections of the society, aligned with its objectives - relief of poverty or distress, education, medical relief any other object of general public utility, across the country.



**GOOD HEALTH** AND WELL-BEING ✓ The LIC GJ,F has partnered with the Akshaya Patra Foundation (NGO) for funding for Food distribution vehicle for providing food for children

- ✓1,569 medical camps & 2,451 cleaning activities organized in Apr-Sep'21 under the "Swastha Bharat" initiative
- ✓ Annual "Insurance Week" initiative to promote insurance awareness
- $\checkmark$  Impact investing strategy focused on improving access to healthcare and financing healthcare infrastructure
- $\checkmark$  LIC GJF has funded for projects providing medical equipments, ambulance, medical vans, construction of hospitals, providing for treatment for cancer patients, heart surgery and cochlear implant surgery.







- ✓ Scholarships offered to 22586 under privileged children by LIC GJF
- ✓ "Bima School" initiative to drive insurance awareness among schoolchildren
- Support to educational and research institutes
- ✓ Contributions by the LIC GJF for education infrastructure such as hostels, school buildings, computer labs, libraries, School Bus, vocational training centre, occupational therapy tools & audio visual equipments for specially abled children. Contribution by LIC GJF for literacy campaign in Govindpur village for 100 % literacy etc.
- $\checkmark$  23.1% female agents, 23% women in workforce, and 29.6% female policyholders
- Committees at the central, zonal, & divisional levels for prevention of sexual harassment
- ✓ Active contribution towards women welfare projects for women empowerment., special scholarships for girl child by LIC GJF

Source: Corporation data

58 Note: Data for H1FY23 unless otherwise mentioned; LIC GJF - LIC Golden Jubilee Foundation; SDG - Sustainable Development Goals; PWD - Persons with benchmark disabilities; EW - Economically weaker sections of society

# Embedding ESG in our business - building a sustainable future for the communities



## LIC has integrated the SDGs with key areas of their business operations. LIC initiatives have ensured a positive contribution to at least 12 of the 17 SDGs



✓ Support to various other sanitation projects by LIC GJF.



- ✓ Contribution towards construction of toilets under 'One Home One Toilet Scheme' in slums of Kolhapur. Funded for 169 toilets in 113 schools across the country, toilet blocks in school.
- ✓ Contribution by LIC GJF towards construction of two community toilets at LIC's adopted village of Govindpur in Sonbhadra district of Uttar Pradesh
- ✓ Contribution towards construction of E-Toilets at Badri Dham.
- ✓ Continuous investments towards skill development of employees and agents
- ✓ Comprehensive in-house infrastructure
- LIC GJF has funded for skill development training to the underprivileged youth for providing technical skills for their livelihood.
- Significant investments made in India towards social infrastructure including power generation, development of roads/ bridges/railways etc.
  - ✓ Equal opportunities policy in place
  - ✓ Reservations for PWDs, EWS, under-privileged sections of society
  - ✓ Contribution by LIC GJF towards medical and education facilities to tribal communities, relief to communities affected by natural calamities etc.
  - ✓ Contribution by LIC GJF for COVID relief.
  - ✓ Contribution by LIC GJF towards Armed Forces Flag Day Fund for welfare of veterans, widows and rehabilitation of ex-servicemen.

Source: Corporation data Note: Data for H1FY23 unless otherwise mentioned; LIC GJF - LIC Golden Jubilee Foundation; SDG – Sustainable Development Goals; PWD – Persons with benchmark disabilities; EW – Economically weaker sections of society







# Embedding ESG in our business - building a sustainable future for the communities



LIC has integrated the SDGs with key areas of their business operations. LIC initiatives have ensured a positive contribution to at least 12 of the 17 SDGs



✓ Outstanding investments worth INR 14.1bn in renewable energy

VINR 36.7bn invested in the housing sector in India in FY21

✓ Multi-faceted initiatives for upliftment of poor communities



✓ 3.4 MW rooftop solar capacity installed, resulting in reduction of ~3,100 tons of carbon emissions per annum
 ✓ Three Green rated buildings constructed.
 ✓ Contribution by LIC GJF for installation of solar power plant at school hostel building, Vrudhashram, electric

crematorium, Eeco vehicles and Eeco Ambulance etc



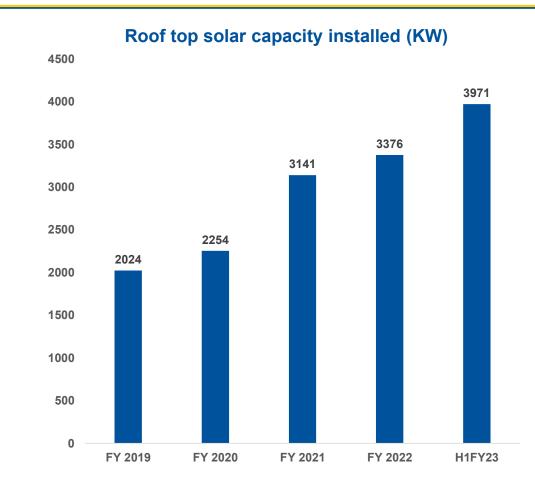
✓ Proactive identification of relevant environment and ecosystem issues
 ✓ Other initiatives including tree plantation drives, adoption of public gardens for their upkeep etc.
 ✓ Contribution towards purchase of Ambulance for transportation and rescue of wild animals in Kanpur Zoo.

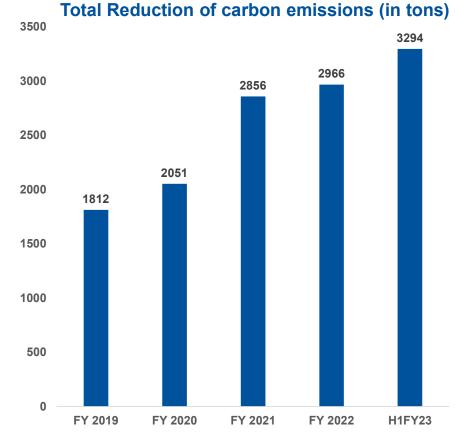
Source: Corporation data

Note: Data for H1FY23 unless otherwise mentioned; LIC GJF - LIC Golden Jubilee Foundation; SDG – Sustainable Development Goals; PWD – Persons with benchmark disabilities; EW – Economically weaker sections of society

#### **Committed to ESG initiatives across the organisation**

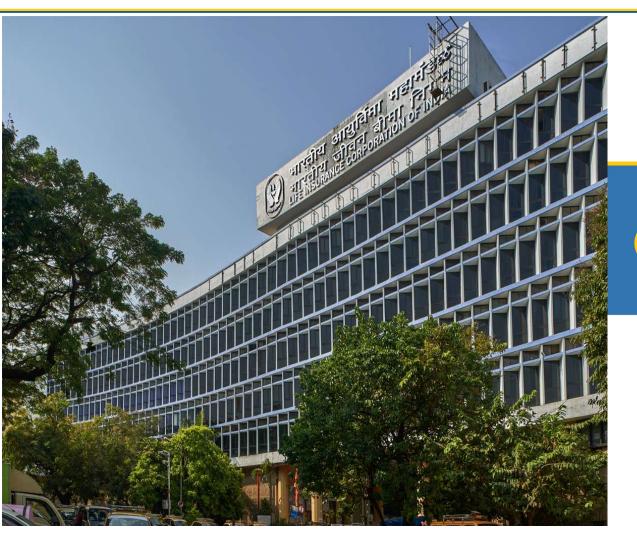






Source: Corporation data



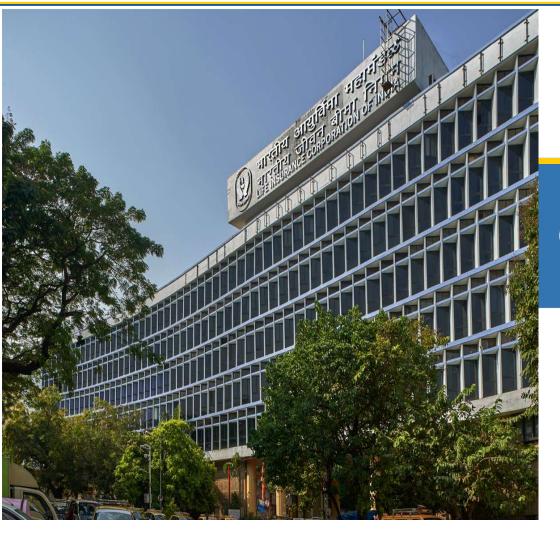






- I. Diversify Product Mix Focus on enhancing Non Par Share.
- II. Launch New Products based not only on customer needs but also channel needs.
- III. Increase digital processes all across to drive higher efficiency.
- IV. Create optimum mix of distribution channels while retaining focus on Agency Channel.
- V. Enhance yields on Investment Portfolio without compromising on risk and quality.
- VI. Prepare organization for potential regulatory changes to respond with speed to a new environment.

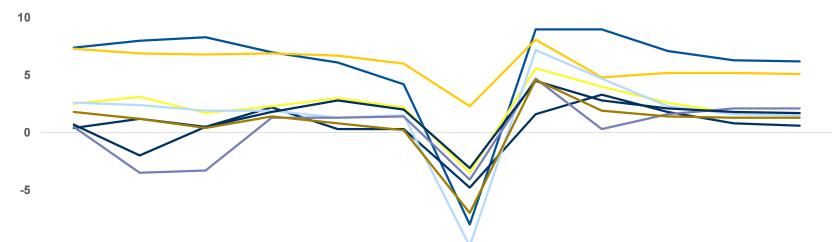




## (a) INDIAN INDUSTRY LANDSCAPE

### India is one of the fastest – growing major economy (GDP growth, percentage year-on-year)



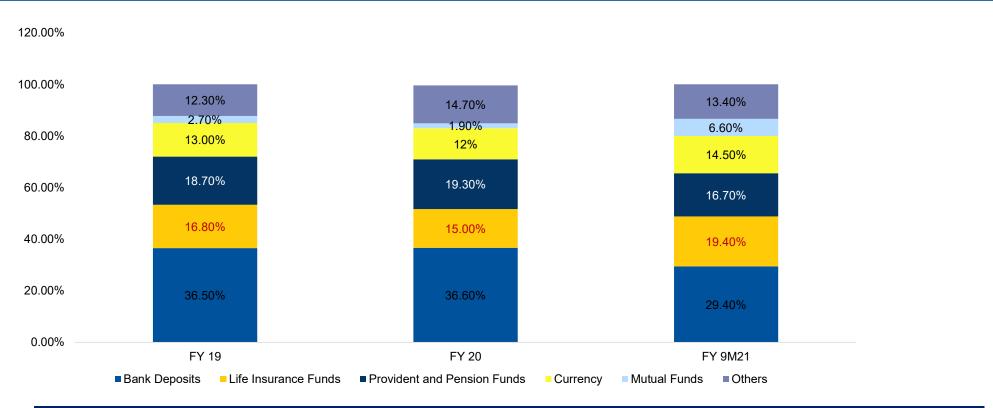


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-15	2014	2015	2016	2017	2018	2019	2020	2021	2022P	2023P	2024P	2025P
—India	7.4	8	8.3	7	6.1	4.2	-8	9	9	7.1	6.3	6.2
-China	7.3	6.9	6.8	6.9	6.7	6	2.3	8.1	4.8	5.2	5.2	5.1
—Japan	0.4	1.2	0.5	2.2	0.3	0.3	-4.8	1.6	3.3	1.8	0.8	0.6
United States	2.5	3.1	1.7	2.3	3	2.2	-3.5	5.6	4	2.6	1.7	1.7
United Kingdom	2.6	2.4	1.9	1.9	1.3	1.5	-9.9	7.2	4.7	2.3	1.6	1.5
—Brazil	0.5	-3.5	-3.3	1.3	1.3	1.4	-4.1	4.7	0.3	1.6	2.1	2.1
Russia	0.7	-2	0.5	1.8	2.8	2	-3.1	4.5	2.8	2.1	1.8	1.7
-South Africa	1.8	1.2	0.4	1.4	0.8	0.2	-7	4.6	1.9	1.4	1.3	1.3

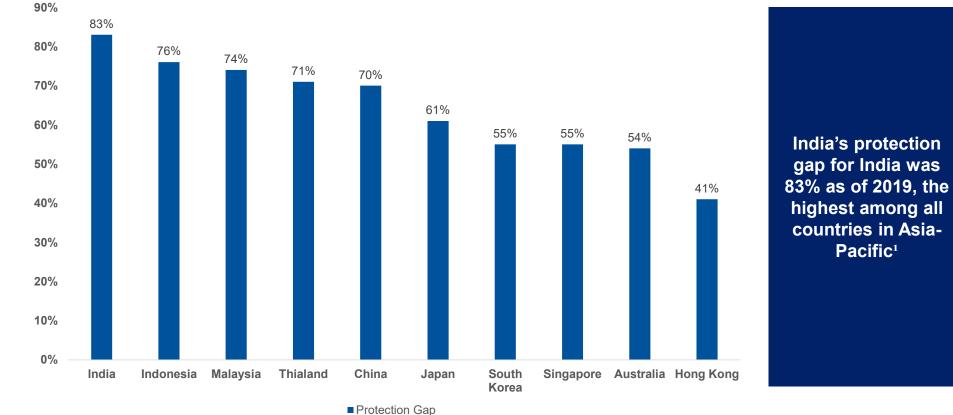
-India -China Japan -United States -United Kingdom -Brazil -Russia -South Africa

# Share of Life Insurance in incremental household financial saving



COVID 19 has inclined towards saving and purchasing all- encompassing life covers, which will likely to increase demand for life insurance in India.

Source: CRISIL Research Report for LIC of India (Ministry of Statistics and Programme Implementation (MOSPI), RBI,) CRISIL Research

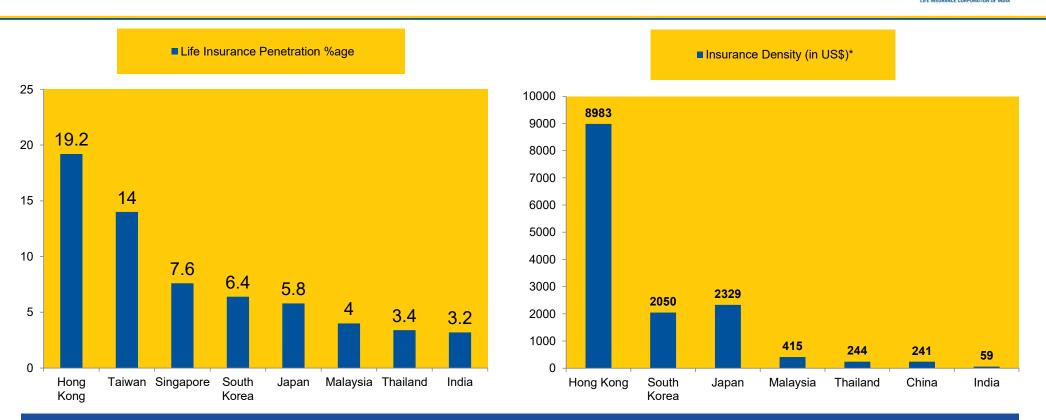


#### **Protection gap for different countries**

Source: CRISIL Research Report for LIC of India ('Swiss Re- Closing Asia's Mortality Protection Gap- July 2020, CRISIL Research)

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#### Low Life Insurance penetration and insurance density<sup>2</sup> in India

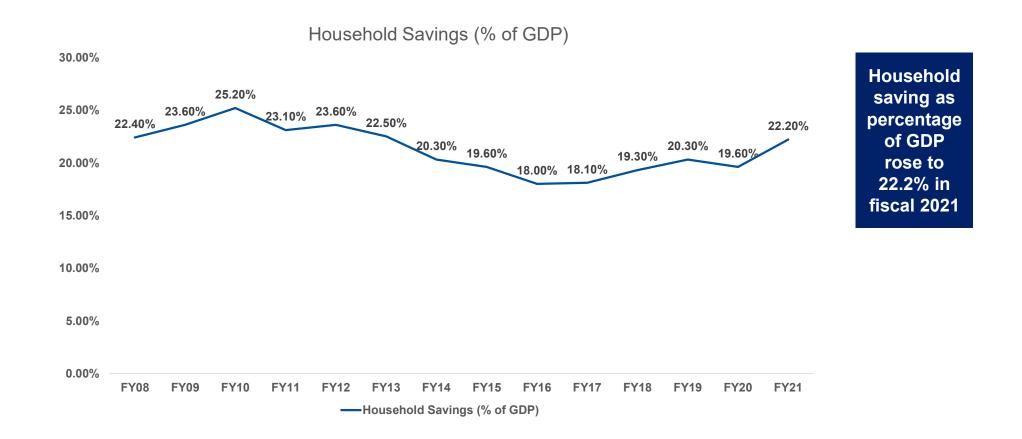


#### Well Positioned to Ride the Growth in a Highly Underinsured Market Both in Term of Penetration and Density

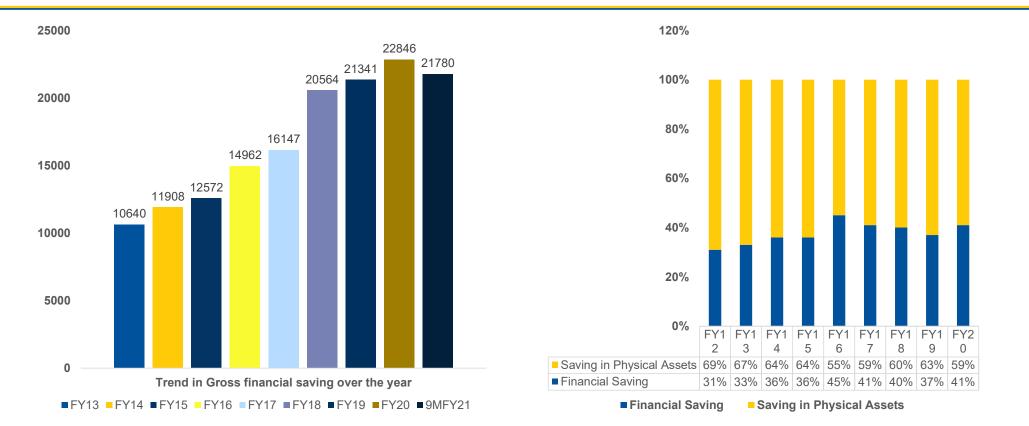
Source: IRDAI Handbook 2020-21, Insurance density is measured as ratio of premium (in US Dollar) to total population. <sup>2</sup>Insurance penetration is measured as ratio of premium to GDP.

#### Household saving to increase





#### Share of financial assets in overall savings to increase

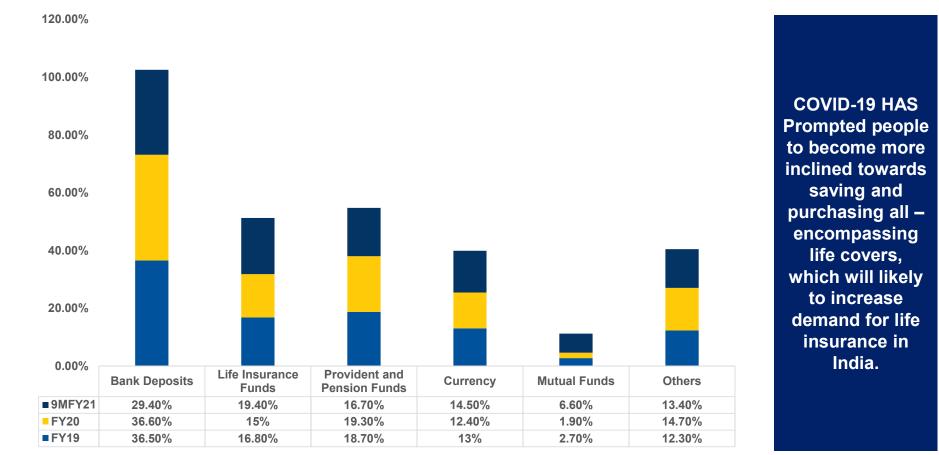


## While Households' saving in physical assets has declined to 59% in fiscal 2020 from 69% in fiscal 2012, financial savings has witnessed an uptrend to 41% in fiscal 2020 from 31% in fiscal 2012.

Source: CRISIL Research Report for LIC of India



### Share of Life Insurance in incremental household financial savings



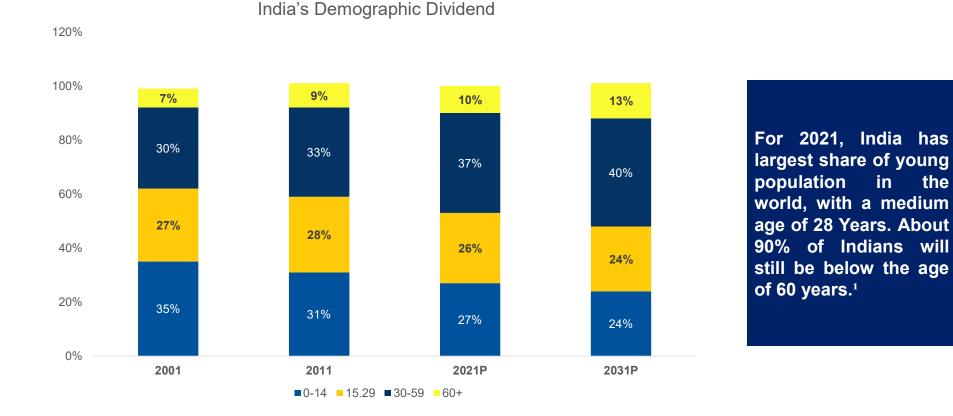
■FY19 ■FY20 ■9MFY21

Source: CRISIL Research Report for LIC of India (Ministry of Statistics and Programme Implementation(MOSPI), RBI, CRISIL Research)

#### Increasing insurable population to fuel industry growth



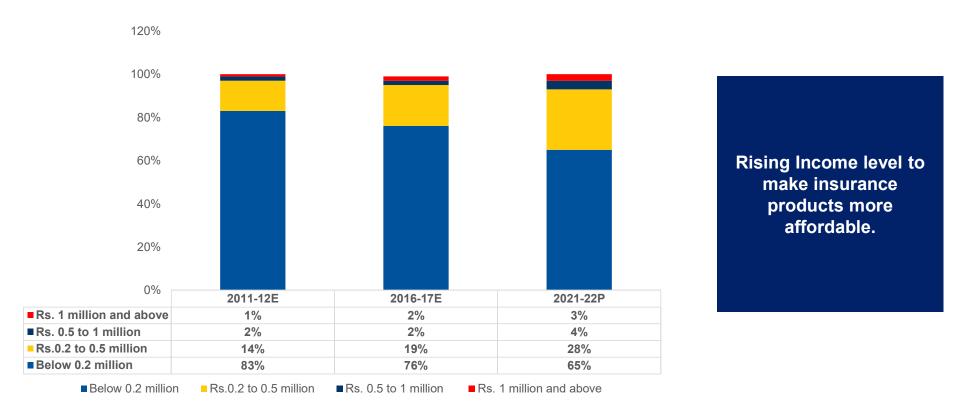
the



Source: CRISIL Research Report for LIC of India (United Nations Department of Economic and Social affairs, CRISIL Research). 'CRISIL Research Report. Note P: Projected

#### **Income demographics**

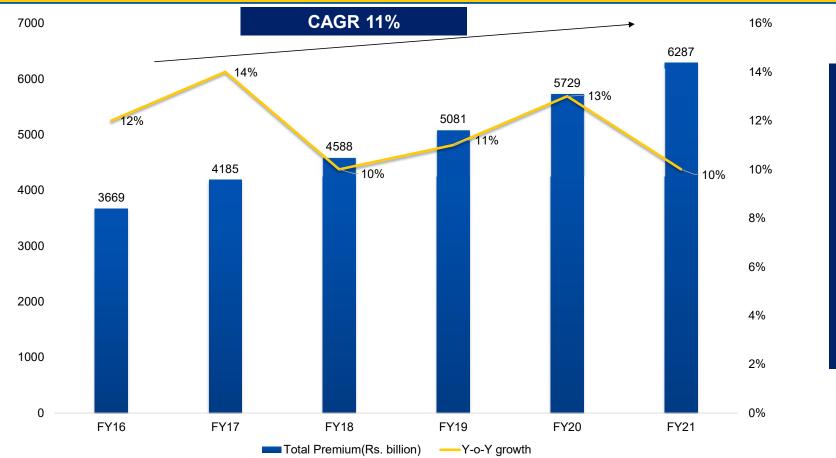




Source: CRISIL Research Report for LIC of India . Note P: Projected, E- Estimated.

#### Strong growth in total premium for life insurance industry





Total premium has grown at 11% CAGR in last five years ending FY21. Amongst the different player groups, LIC, which holds the maximum 64% share in total life insurance premium.

Source: CRISIL Research Report for LIC of India (IRDAI Annual report, Company Reports, CRISIL Research)

#### Projected growth in total premium over next five years

14000 **INR Billion** 12408 12000 10988 CAGR 14-15% 9704 10000 Insurers to grow at 14-15% CAGR 8294 over the next five 8000 CAGR11 7254 years. Consequently, 6287 the total premium 5729 6000 is expected to 5081 4588 grow by 2 times. 4185 3669 4000 2000 0 **FY16 FY20 FY17 FY18 FY19 FY21** FY22P FY23P FY24P FY25P FY26P Total Premium

Source: CRISIL Research Report for LIC of India (IRDAI Annual report, Company Reports, CRISIL Research). P = Projected







## (b) FINANCIALS



#### **Financials - Standalone Balance Sheet**

(INR lakhs)	For the Y	fear ended	For the I	half year ended
Particulars	March 31, 2021(Standalone)	March 31, 2022(Standalone)	September 30, 2021(Standalone)	September 30, 2022(Standalone)
Sources of funds Shareholders' funds:				
Share capital	10,000.00	6,32,499.77	6,32,499.77	6,32,499.77
Reserves and surplus	6,22,499.77		6,32,499.77 1,43,658.09	6,32,499.77 19,72,951.58
•		4,04,304.56		
Credit/(debit) fair value change account	3,569.45	4,109.56	5,743.55	1,543.32
Minority interest (shareholders)				0
Sub-total	6,36,069.22	10,40,913.89	7,81,901.41	26,06,994.67
Borrowings		0		0
Policyholders' funds	3,67,662,176.16	41,10,27,879.13	39,74,83,159.96	42,68,64,922.58
Funds for discontinued policies	5,065.73	8,234.55	6086.11	42,00,04,022.00
Insurance reserves	12,93,403.13	12,85,462.99	12,92,635.95	12,85,171.55
Provision for linked liabilities	32,93,196.17	23,88,583.06	23,54,562.86	24,40,898.75
Sub-total	37,22,53,841.19	41,47,10,159.73	40,11,36,444.88	43,06,02,487.45
Funds for future appropriations	333.99	1,83,443.31	4,40,643.23	4,03,813.41
Total	37,28,90,244.40	41,59,34,516.93	40,23,58,989.52	43,36,13,295.53
Application of funds				
Investments				
Shareholders'	71,356.67	6,41,213.63	6,31,102.53	9,46,700.56
Policyholders'	34,87,65,485.70	38,95,69,349.57	37,71,76,167.19	40,99,37,461.40
Assets held to cover linked liabilities	32,94,950.15	23,93,863.99	23,57,659.94	24,49,557.45
Loans	1,07,78,333.76	1,09,87,563.57	1,08,96,961.35	1,12,87,203.67
Fixed assets	3,45,338.62	3,55,202.31	3,43,312.33	3,65,427.33
Current assets	17,920,102.95	1,91,11,783.85	1,75,61,865.12	1,59,98,108.30
Current liabilities	82,85,323.45	71,24,459.99	66,08,078.94	73,71,163.18
Net current assets	96,34,779.50	1,19,87,323.86	1,09,53,786.18	86,26,945.12
Total	37,28,90,244.40	41,59,34,516.93	40,23,58,989.52	43,36,13,295.53

Source: Corporation data

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#### Financials - Standalone Statement of Revenue (Policyholders' Account)



(INR lakhs)		For the year ended	For the half ye	ar ended
Particulars	March 31, 2021(Standalone)	March 31, 2022(Standalone)	September 30, 2021(Standalone)	September 30, 2022(Standalone)
Premiums earned - net				
(a) Premium	4,03,28,655.48	4,28,02,497.15	1.86.29.345.56	2.30.66.757.87
(b) Reinsurance ceded	(44,221.05)	(60,575.94)	(24,050.51)	(21,167.68)
Sub-total	4,02,84,434.43	4,27,41,921.21	1,86,05,295.05	2,30,45,590.19
Income from investments		-,,,	-,,	_,,,
(a) Interest, dividends & rent – gross	2.34.46.140.73	2.52.60.799.36	1,23,92,312.75	1,34,78,069.24
(b) Profit on sale/redemption of investments	44.53.482.77	49.77.679.23	28.97.039.29	21.89.886.73
(c) (Loss) on sale/redemption of investments	(6,30,607.47)	(9,37,690.65)	(5,82,410.13)	(1,51,618.24)
(d) Transfer/gain on revaluation/change in fair value	6,07,098.45	(11,342.60)	1,75,263.70	(1,48,891.63)
(e) Other income	, ,		, ,	
(f) Contribution from Shareholders' A/Cs towards others	59,950.49	78,890.36	18,932.91	6,95,520.44
	0	0	5,36,567.01	1,174.23
Total (A)	6,82,20,499.40	7,21,10,256.91	3,40,43,000.58	3,91,09,730.96
Commission	22,16,991.70	23,17,145.53	9,74,821.41	10,83,288.72
Operating expenses related to insurance business	34,98,444.08	38,89,067.80	18,81,379.55	27,65,838.10
Other expenses				
Goods & Service tax on fund management & other charges	9,322.22	9,076.44	3,410.34	3,810.94
Provisions for doubtful debts	8,95,853.09	(1,29,895.22)	(28,675.38)	(66,329.19)
Provision for taxation	7,98,776.03	7,87,862.94	4,75,116.26	6,80,494.76
Provisions (other than taxation)	(3.95.735.94)	(8,07,903.02)	(8,16,369.19)	1.15.282.60
Total (B)	70,23,651.18	60,65,354.47	24,89,682.99	45,82,385.93
Benefits paid (net)	2,84,65,473.32	3,53,43,758.47	1,49,05,586.84	1,51,43,782.99
Interim bonuses paid	2,22,907.33	4,02,730.55		1,48,792.67
Change in valuation of liability in respect of life policies	3,21,75,278.88	3,06,28,848.39		1,73,19,451.72
Transfer to provision for linked liabilities	43,431.00	(9,04,613.08)	(9,38,633.27)	52,315.70
Transfer to funds for future appropriation	.0, .00	(0,01,01000)	(0,000,000)	00
Transfer to funds for discontinued policies	544.13	3,526.95	1,343.09	3,377.76
Total (C)	6,09,07,634.66	6,54,74,251.28	3,04,35,654.56	3,26,67,720.84
Surplus/(deficit) (D) = (A - B - C)	2,89,213.56	5,70,651.16	11,17,663.03	18,59,624.19
Add: Share of profit in associates	_,,	0,10,00	0	
(Less)/add: Minority interest	Ő	ů 0	Ő	0
Total surplus/deficit	2,89,213.56	5,70,651.16	11,17,663.03	18,59,624.19
Appropriations	_, - ,	-,,		
Transfer to shareholders' account	2,88,901.01	3,87,541.84	6,77.353.78	16,39,254.08
Transfer to other reserve	_,,.	0	0	0
Proposed dividend paid	Ő	ů 0		ů 0
Transfer of Fund for Future Appropriation	312.55	1,83,109.32	4,40,309.25	2,20,370.11
Total (E)	2,89,213.56	5,70,651.16	11,17,663.03	18,59,624.19
The total surplus during the year	2,00,210.00	0,70,001.10	,	13,05,024.15
(I) Interim bonus	2.22.907.33	4,02,730.55	1,41,531.43	1,48,792.66
(II) Allocation of bonus to policyholders	54,89,119.16	48,34,679.92		1,40,792.00
(III) Surplus shown in revenue account	2,89,213.56	5,70,651.16	11,17,663.03	18,59,624.19
	60,01,240.05	58,08,061.63	12,59,194.46	20,08,416.85
Total Surplus (I + II + III)	00,01,240.05	50,00,001.03	12,33,134.40	20,08,416.85

Source: Corporation data;

# Financials – Standalone Statement of Profit & Loss (Shareholders' Account)

(INR lakhs)		For the year ended		For the half year ended
Particulars	March 31, 2021(Standalone)	March 31, 2022(Standalone)	September 30, 2021(Standalone)	September 30, 2022(Standalone)
Amounts transferred from/to the Policyholders account (Technical Account)	2,88,901.01	3,87,541.84	6,77,353.78	16,39,254.08
Income from Investments				
(a) Interest, Dividends & Rent - Gross	1,777.65	16,095.80	4296.45	23,554.77
(b) Profit on sale/redemption of investments	612.15	4,166.57		6,112.69
<ul> <li>(c) (Loss) on sale/redemption of investments</li> <li>(d) Other learning</li> </ul>	(91.00)	(139.51)	(26.09)	(127.13) 293.42
(d) Other Income Total (A)	2,91,199.81	ں 4,07,664.70	6,81,803.72	293.42 16,69,087.83
	2,31,133.01	4,07,004.70	0,01,003.72	10,03,007.05
Expense other than those directly related to the Insurance business	46.40	50.33	24.82	19.41
Contribution to Policyholders' Account towards others	475.97	942.45	5,36,567.01	1,174.23
Provisions (Other than taxation)	0	0	0	0
Total (B)	522.37	992.78	5,36,591.83	1,193.64
Profit/(Loss) before tax	2,90,677.44	4,06,671.92	1,45,211.89	16,67,894.19
Provision for Taxation	2,30,077.44	2,359.81	1,546.31	4,355.89
		_,	.,	.,
Profit/Loss after tax	2,90,056.88	4,04,312.11	1,43,665.58	16,63,538.30
Appropriations				
(a) Balance at the beginning of the year	-	-	-	4,01,433.30
<ul> <li>(b) Interim Dividends paid during the year (5% Valuation surplus paid to Central Government)</li> </ul>	-	-	-	0
(c) Final dividend	_	-	_	94,874.96
.55(d) Dividend distribution on tax	_	-	_	0
(e) Transfer to General Reserve	_	-	-	0
(f) Transfer to Other Reserve	2,90,056.68	2,878.81	2,878.81	0
Profit carried forward to the Balance Sheet	0	4,01,433.30	1,40,786.77	19,70,096.64

#### Glossary



New Business APE: The sum annualized first year premiums on regular premium policies, and 10.00% of single premiums, written by the Company during the fiscal year from both retail and group customers.

New Business Premium NBP: Insurance premium that is due in the first policy year of a life insurance contract or a single lump sum payment from the policyholder.

♦ Individual Rated Premium IRP: New business premiums written by the Company under individual products and weighted at the rate of 10.00% for single premiums.

Renewal Premium: Life Insurance Premiums falling due in the years subsequent to the first year of the policy.

Embedded Value EV: Embedded Value is the measure of the consolidated value of shareholders' interest in the covered life insurance business, which is all life insurance business written by the Company since inception and in-force as on the valuation date (including lapsed business which have the potential of getting revived). The Embedded Value of the Company has been determined on the basis of the Indian Embedded Value (IEV) Methodology calculated as per APS 10 set forth by the Institute of Actuaries of India (IAI).

♦ Gross Written Premium GWP: The total premium written by the Company before deductions for reinsurance ceded.
Value of New Business VoNB: Value of New Business is the present value of expected future earnings from new policies written during a specified period and it reflects the additional value to shareholders expected to be generated through the activity of writing new policies during a specified period.

CoNB Margin: VoNB Margin is the ratio of VoNB to New Business Annualized Premium Equivalent for a specified period and is a measure of the expected profitability of new business.

Solvency Ratio: Solvency ratio means ratio of the amount of Available Solvency Margin to the amount of Required Solvency Margin as specified in form-KT-3 of IRDAI Actuarial Report and Abstracts for Life Insurance Business Regulations.



#### **Abbreviation**

Term	Description	Term	Description
GWP	Gross Written Premium	Opex	Operating Expenses (excluding commission
NBP	New Business Premium	CAGR	Compounded Annual Growth Rate
NOP	Number of Policies	GDP	Gross Domestic Product
APE	Annualized Premium Equivalent	INR (Rs.)	Indian Rupees
IRP	Individual Rated Premium	USD (\$)	United State's Currency
AUM	Assets Under Management	TAT	Turn Around Time
Banca	Bancassurance	Traditional Segment	Other than Unit Linked Insurance Pllan
ULIP	Unit Linked Insurance Plan	Traditional Channel	Bancassurance + Agency
PAR	Participating	VNB	Value of New Business
NON PAR	Non-Participating	VoNB Margin	Value of New Business Margin
SDGs	Sustainable Development Goals		

#### **Disclaimer**



Except for the historical information contained herein, statements in this presentation which contain words or phrases such as 'will', 'would', 'indicating', 'expected to' etc., and similar expressions or variations of such expressions may constitute 'forward-looking statements'. These forward-looking statements involve a number of risks, uncertainties and other factors that could cause actual results to differ materially from those suggested by the forward-looking statements.

These risks and uncertainties include, but are not limited to our ability to successfully implement our strategy, our growth and expansion in business, the impact of any acquisitions, technological implementation and changes, the actual growth in demand for insurance products and services, investment income, cash flow projections, our exposure to market risks, policies and actions of regulatory authorities; impact of competition; experience with regard to mortality and morbidity trends, lapse rates and policy renewal rates; the impact of changes in capital solvency or accounting standards, tax and other legislations and regulations in the jurisdictions as well as other risks detailed in the reports filed L.I.C. of India, out holding company. We undertake no obligation to update forward-looking statements to reflect events or circumstances after the date thereof.

The assumptions, estimates and judgments used in the calculations are evaluated internally where applicable and have been externally reviewed. They represent the best estimate based on the Corporation's experience and knowledge of relevant facts and circumstances. While the management believes that such assumptions, estimates and judgments to be reasonable; the actual experience could differ from those assumed whereby the results may be materially different from those shown herein.



#### **Thank You**

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Website – www.licindia.in