

REF: CO/IT-BPR/HW/AMT-CORR-VIII

Date: 20/04/2018

Supply, Installation, Commissioning and Maintenance of IT Asset Management and Patch Management Tool for
Desktops/Laptops/Servers

RFP REF: LIC/CO/IT-BPR/HW/AMT/2017-18/05 Dated: 12/12/2017

CORRIGENDUM – VIII

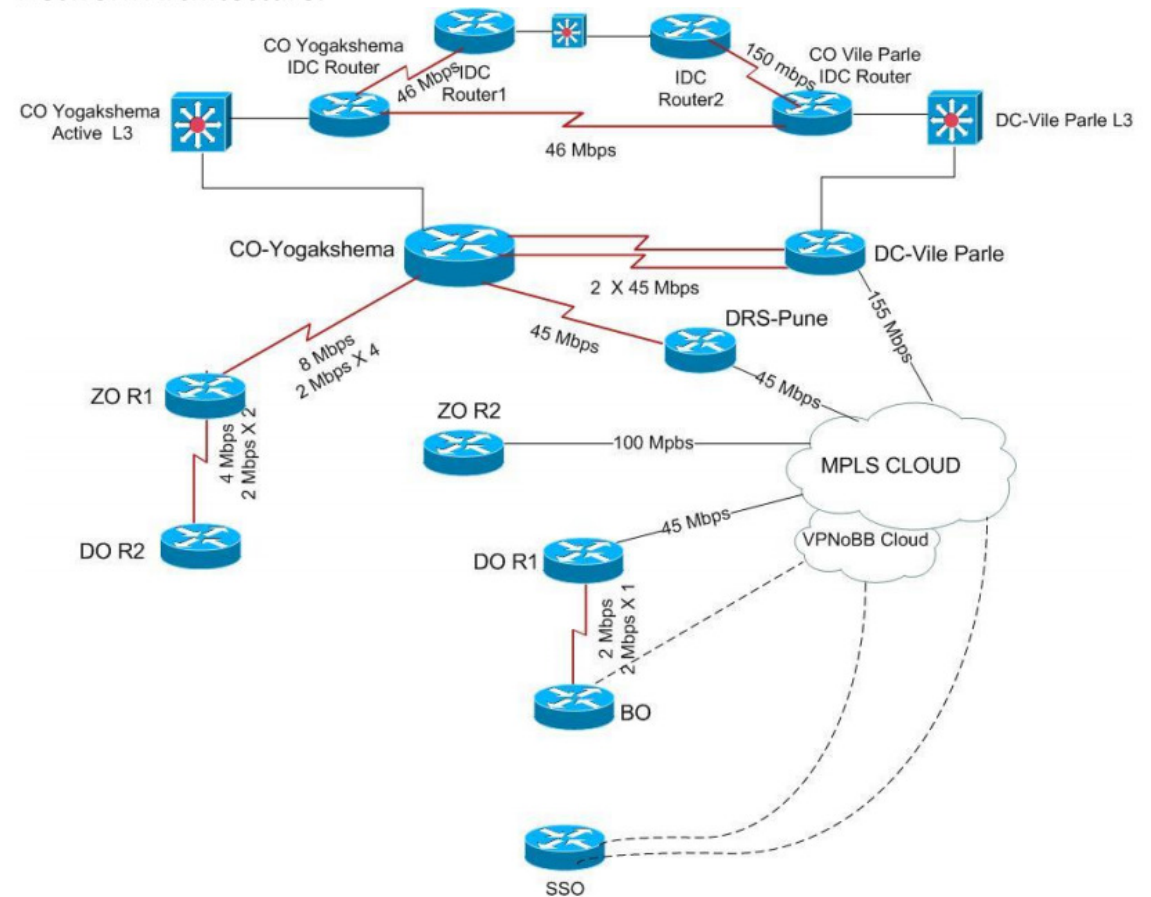
Following clarification is being issued under the above referred RFP. The bidders to note that this clarification shall form an integral part of the above referred RFP and resulting contracts, if any.

RFP Related

Sr. No.	Clause ref.	Clause (in brief) of RFP requiring clarification (s)	Points of Clarification referred by Bidders	LIC Clarification/modification in clause (highlighted in bold)
1	Page 29, Clause I – Point 14	Terms & Conditions for Deliverables and Timelines	Time lines to be increased	b) The Timelines shall be as per the tables mentioned in the Corrigendum-VII for Phase-I and Phase-II. The detailed schedule is as follows – i) POs shall be issued phase-wise. Phase-I PO is for Windows assets. Accordingly the relevant quantity for Windows licenses shall be quoted in Commercials in the relevant Excel Sheet of the Revised Commercial Annexure(V3). ii) Further, no Hardware to be quoted at DO Level in this phase, as the ZO-Server should be able to cater to the Windows assets of the entire Zone. iii) In Phase-II, PO issued shall be for Linux Assets and after the successful commissioning of Phase-I. Accordingly the relevant quantity for Linux licenses shall be quoted in Commercials in the relevant Excel Sheet of the Revised Commercial Annexure(V3). iv) The Hardware at DO level shall be quoted in this phase in the relevant sheet, to cater to the Linux assets spread in the branches of that DO as well as the DO-proper Linux assets. c) The following illustration(for Phase-I) will make this clear – i) CO-Server - will cater to entire Windows assets of Central Office(approx. 3000). ii) ZO-Server – will cater to all Windows assets of ZO-proper and the DOs and BOs under the Zone's jurisdiction(approx. 3000-4000) per zone. d) The following illustration(for Phase-II) will make this clear – i) CO-Server – will cater to entire Linux assets of Central Office(approx. 1000). Existing CO-Server(of Phase-I) can be used as per the proposed solution.

- ii) Similarly existing ZO-Server(of Phase-I) can be used for ZO-proper Linux assets(approx. 100 per Zone).
- iii) DO-Server – will cater to the entire Linux assets of DO-proper(approx. 100 per DO) and that of BOs. For BOs, existing PC(2 GB/4 GB) can act as BO-level relay server(approx. 30-100 per BO).
- e) The existing Network Architecture can be taken for the proposed Solution –

Network Architecture:



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2	Page 8 , Bid Submission Date Point – 7 & 8	Bid Submission Date and Eligibility Bid Opening	Bid Submission Date to be extended by a few days.	On 03/05/2018 latest by 2.30 p.m. The Eligibility Bids will be opened by the Tender opening committee of LIC in the presence of the bidders' representatives who choose to attend, at the above mentioned address, on 03/05/2018 at 3.00 p.m.
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Technical

Sr. No.	Clause ref.	Clause (in brief) of RFP requiring clarification (s)	Points of Clarification referred by Bidders	LIC Clarification/modification in clause (highlighted in bold)
1	49	Tech Spec. Item 49	Whether Service Management Component needs to be provided for customized Software Request?	No. This Item is removed. Revised Technical Annexure-I(V2) submitted.

Commercial

Sr. No.	Clause ref.	Clause (in brief) of RFP requiring clarification (s)	Points of Clarification referred by Bidders	LIC Clarification/modification in clause (highlighted in bold)
1	Part-I_Phase-I	Item added for DC/DR Racks and L2-Engineer Desktops	Whether Racks need to be provided at DC/DR and Desktops to be quoted for L2 engineers?	These Line items have been added in the Commercial sheet. Revised Commercial Annexure-II(V3) submitted.

Clarifications

Sr. No.	RFP Clause	Request to consider	Remarks
1	Phase-I and Phase-II POs	Whether PO will be issued separately?	Yes. Please refer Corrigendum above.
2	Racks for DC/DR	Whether Bidder has to provide?	Yes. Please see Revised Commercial Annexure-II(V3).
3	Assets required for resources(L2 engineers)	Since 2-6 resources will be deployed(as per proposed solution), whether Desktops to be quoted for L2 engineers.	Yes. Please see Revised Commercial Annexure-II(V3). At DO/BO locations, LIC will make the arrangement for the purpose of installation of the Asset Management Solution.
4	Request for Change in Eligibility/Commercial/Technical queries(not mentioned above).	Seeking relaxation on these queries.	No change.

EXECUTIVE DIRECTOR(IT/BPR)