



**LIFE INSURANCE CORPORATION OF INDIA,
Mumbai Divisional Office III
New India Bldg, 1st floor,
S.V.Road, Santacruz (west), Mumbai-4000054.**

Ref: MUMBAI DO- III / CCTV/2016-17 / 40

Dated: 25th Nov 2016

TENDER DOCUMENT

**(For Supply, Installation, Commissioning, Testing, Training & Maintenance of CCTV Systems at
Offices of Life Insurance Corporation of India, Mumbai –III BO/SSO as per Annexure F)**

NOTICE FOR TENDER

Sl. No	Activity	Details
1	Tender Date	25th November 2016
2	EMD	Rs. 8000 /-- (Rupees Eight thousand Only)
3	Tender Fee	Rs.500/- (Five hundred only)(non refundable) by way of Cash / Cheque/Demand Draft on any Schedule Bank payable at Mumbai.
4	Address for submission of bid to be put in Tender Box in OS deptt.	The Manager (OS) LIC of India , Mumbai Divisional Office – III , New India Bldg, First Floor, S.V.Road, Santacruz(w), Mumbai 400054.
5	PRE BID MEETING	Date : 5th December 2016 Time : 3 p.m. Venue. At above address
	TWO BID SYSTEM	The bid contains three parts: 1. Technical Bid 2. Financial Bid 3. EMD
6	Last date for Submission of Bids- Date and Time	Date :16th December 2016 Time : at 3.00 pm at the above address
7	Technical Bid Opening Date/ Venue	17.12.2016 at 11.00 a.m. in the presence of bidders or one of their representatives who choose to attend. Venue as in the address above.
8	Financial Bid	The Financial Bid will be opened on a later date which will be intimated separately to technically qualified bidders only.
9	Contact Details	Manager (OS Deptt.), Mumbai Division III, Telephone No 022-67819226 / 67819228 E mail Id : os.mumbai-do3@licindia.com
10	Official Website(URL)	http://www.licindia.in/tender_notice.htm (supply of CCTV for Mumbai Division III) Will be available from 25.11.2016 to 16.12.2016



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GENERAL QUALIFICATIONS

- i.** This tender document is opened to all Indian Firms / Companies who are eligible to do business in India under relevant Indian Laws as in force at the time of bidding.
- ii.** Firm/Company declared by Central Governments / State Governments/ Public Sectors to be ineligible to participate on account of corrupt, fraudulent or any other unethical business practice shall not be eligible during the period for which such ineligibility is declared. Simultaneously the companies blacklisted by any such Government Department/established Institutions shall also be ineligible for the tender.
- iii.** The tenderer must be a CE/FCC/ UL certified company.

MINIMUM ELIGIBILITY CRITERIA

The preliminary evaluation will be done on the following parameters and offers from firms not conforming to any of these parameters will be rejected.

Sl	Financial & Technical Parameters	Remarks
1	Average Sales Volume of the firm in the last 3 years	The firms should have average annual sales turnover of Rs.20 lacs or above during each of the last 3 financial years. (2015-16, 2014-15 & 2013-14) (Financial Balance Sheets and P&L account to be enclosed duly attested by Chartered Accountant)
2	Works executed in the last 3 years.	The bidding Firm / Company must have supplied CCTV Systems to at least three Government Departments/ P.S.U. Cos /Large Institutions/Corporate firms in the last 3 years. (The copies of Purchase Orders/ (and) Satisfactory Working Certificate are required to be enclosed with the Technical Bid.
3	No. of years in CCTV business	Minimum 3 years in the CCTV business required. Documentary evidence i.e. Certificate of Incorporation & Memorandum of Article are required to be enclosed
4	Own Office & Service Centre in Divisional Headquarters of LIC	The Firm should have its own office and service centre functioning in our Divisional Headquarters i.e. in Mumbai or Navi Mumbai or Thane . List of offices along with address and phone numbers of service centers to be provided with tender.*

*If the tenderer is not having their office(s) at our Divisional headquarters i.e. in Mumbai , Navi Mumbai or Thane he must submit a detailed report along with the tender as to how he will be able to cater to the remote branches of the Division within the stipulated period to the satisfaction of LIC.

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3.TWO BID SYSTEM OFFER

The offer will be in three parts: 1)Technical Bid

2)Financial Bid

3)EMD

A) The Envelope 1containing Technical bid super scribed with the wording

“Technical Bid for Supply of CCTV System,

Tender Ref No : Mumbai DO-III/CCTV/2016-17/ 40 , Name of Tenderer”

It should not contain any price information and should comprise of following in the below mentioned order :

- i) Technical Bid in the prescribed format (**Annexure-A**) duly signed by authorised person with rubber stamp of the firm indicating whether the equipment is as per the specifications in the tender enquiry and other requirements as asked with reference to **Annexure “B”**.
- ii) Compliance of Technical Specifications as per **Annexure “B”**
- iii) Duly signed on each page of Terms & Conditions as per **Annexure “C”**.
- iv) **Supplier’s** profile in **Annexure “E”**.
- v) CE, FCC, UL and any other standard certificate in the field.
- vi) Documentation (Product Brochures, leaflets, manuals etc.)
- vii) List of Addresses of Offices and service centres of tenderer /OEM in our Divisional Headquarter Mumbai, Navi Mumbai or Thane. .
- viii) Certificate of Incorporation & Memorandum of Article of the Company are required to be enclosed.
- ix) An undertaking to the Corporation on the Supplier’s letterhead as per **Annexure “G”**.
- x) List of Clients as per **Annexure “H”** along with Copies of Purchase Orders / Satisfactory Working Certificate from at least three Govt./PSUs/Large Institutions/Corporate House in last 3 years.
- xi) Financial Balance Sheets of last three fin. Years 2015-16, 2014-15 & 2013-14 to be enclosed duly attested by Chartered Accountant.
- xii) Documentary evidences confirming Registration with Sales Tax, Service Tax and ESI & EPF or any other statutory obligation required to be complied with by the tenderer.

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xiii) An undertaking from the OEM in **Annexure “I”** stating that The CCTV System including all components delivered to the Corporation will be brand new. The supplier should also guarantee that all the software / components supplied by the supplier is licensed and legally obtained and that the spares for the products offered should be available for after sales service for at least 6 years.

xiv) Copy of document of authorization from manufacturer to Indian dealer and from Indian dealer to supplier.

xvii) An undertaking/ declaration on a Stamp Paper of Rs.100.00 that tenderer shall honour the warranty commitments independent of the continuation of the tenderer's partnership with the OEM.

xviii) An Undertaking/declaration **to be submitted on Tenderer's** letter head that All parts of CCTV system including Hard Disk are covered under Comprehensive AMC

xix) NEFT/RTGS Details of the tenderer.

xx) Letter of Authorization from the Company for the Authorized signatory who will sign the Technical & Financial Bids.

B) The envelope No.2 super scribed with the wording “Financial Bid for Supply of CCTV System, Tender Ref No, Mumbai DO-III/CCTV/2016-17/ 40 , Name of Tenderer” should contain only Financial bid as per **Annexure “D”**. It must give all the relevant price information,

(both in figures & words). This should cover every work and material related to the job and training of Division & Branch Functionaries in Handling and Operating of CCTV system. For calculation of comparative costs, total cost of CCTV systems, cost of Comprehensive AMC for 5 years at all locations as per **Annexure “F”** will be taken into account. All quotations are to be inclusive of all applicable taxes.

The financial offer should not contradict the technical offer in any manner. The price schedule must be filled in completely without any error, cutting or alterations in rates (both in figures & words). The Financial bid of only those Tenderers who will qualify in Technical bid will be opened.

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C) Envelope No.3 - Earnest Money Deposit of Rs. 8000/- (Rs. Eight Thousand Only) in the form of a demand draft / pay order issued by a scheduled commercial bank favoring LIC of India, payable at Mumbai.

MSME Firms with NSIC Registration and with exemption Certificate from Govt. of India or Govt. of Maharashtra are exempted from EMD on submission of such certificates. This envelope should also be clearly superscribed as “EMD”

If the tender document is downloaded from the website, tender Fee in form of Demand Draft favouring Life Insurance Corporation of India for **Rs. 500/- (Rs.Five hundred only)** payable at **Mumbai** should also be placed in the EMD envelope.

The Technical Bid Envelope, Financial Bid Envelope and EMD envelope prepared as above are to be kept in a single sealed envelope super scribed with the wording “ Tender for the Supply, Installation, Commissioning, Testing, Training and Maintenance of CCTV System, Tender Ref No: Mumbai DO-III /CCTV/2016-17/ 40 , Name of Tenderer”.

No tender documents will be considered unless & until all the documents are properly signed & Stamped and all corrections must also be signed by the bidder.

The envelope should also indicate Name, Address, Phone No, Fax No. & Email Address of the Bidder.

4) EVALUATION OF BIDS:-

An Evaluation Committee will evaluate the bids of all the bidders.

a) To evaluate the Technical Bid the committee constituted by the Corporation shall examine the documents enlisted in the qualification & specification of the tender. The Corporation may also seek technical presentation or any other mode of evaluation as desired by the Corporation.

b) The Financial Bids of those Bidders who are technically qualified by the committee after the successful demonstration of their CCTV Systems will only be opened.

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5) CRITERIA OF DISQUALIFICATION

The Corporation may adopt such criteria for disqualification of a bidder as it may consider appropriate. Such Criteria may include without limitations of the following:-

- a) Failure of any Bidder (s) to provide all of the information / documents required in the bid proposal or any additional information / documents as sought by the Corporation including supporting documents.
- b) Non receipt of Bid proposal on or before due date and time
- c) Misrepresentation in the Bid proposal
- d) Non Payment of Tender Fee
- e) **Non Payment of Earnest Money Deposit (except MSMEs with exemption certificate).**
- f) Incomplete or conditional Bid
- g) Use of unfair means /misrepresentation
- h) Bid found in unsealed envelope, unsigned bids, bids signed by unauthorized person and any unconfirmed material alteration.
- i) Technical Bids containing any price information.
- j) Tenderer will not be allowed to quote on behalf of more than one manufacturer. If tenderers quotes rates for more than one OEM, their total tender will be rejected.
- k) Conditional/Subject to tender is liable to be rejected.

6) ACCEPTANCE OF BIDS

The Corporation reserves the right to accept the lowest or any bid and

- a) Reject any or all bids with / without assigning any reason
- b) Accept / Prefer any bid or bidder without assigning any reason

7) CROSS CHECKING

The Corporation shall have the **right to contact and verify bidder's** information, references and data submitted in the bid proposal without further reference to the bidder.

8) EARNEST MONEY REFUND

- a) The EMD to the Bidder(s), who fails to qualify for the Financial Bid, will be returned through the NEFT/RTGS mode without any interest within 30 days from the date of their disqualification in the technical bid of the tender.

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b) The EMD of the bidder (s) who qualify(s) for the Financial Bid, but do not get the order for the project will be returned through the NEFT/RTGS mode without any interest within 30 days from the date of finalization of the tender.

c) **The EMD of the Tenderer/s getting the order will be adjusted against Security Deposit on their request** or will be returned through the NEFT/RTGS mode without any interest within 30 days on submission of request to refund EMD.

9) SECURITY DEPOSIT

The Tenderer whose tender would be approved will have to **submit security deposit equivalent to 10% of the total order value/contracted value** with the Divisional Office within 15 days from the date of placing order or date of start of supply whichever is earlier by way of Demand Draft favouring Life Insurance Corporation of India payable at Mumbai . **The amount of Security Deposit will be refunded without interest within 30 days after the expiry of the AMC period is over.**

10) FORFEITURE OF EMD

Earnest Money Deposit (E.M.D) will be forfeited in case the tenderer refuses to execute the order, either in full or part, if placed at their quoted/agreed rates. In that event LIC may decide to debar/blacklist the concerned Supplier and the decisions will be final and binding on all concerned. Once the tender is submitted, no tenderer will be allowed to withdraw the tender. Even if, any tenderer withdraws the tender, E.M.D. of that tenderer will be forfeited in full.

a) Any error on the part of the tenderer while quoting the rates will not be accepted as an excuse for refusal to execute the order for any or all items, if order is placed on the basis of the quoted rates. For refusal of the order, the E.M.D. of the tenderer will be forfeited in full.

11) PRODUCT SPECIFICATIONS

a) Tenderer will have to essentially mention the name of the Company whose product is to be supplied and the country of origin of the product along with the technical specifications. They will also have to submit certificate in respect of the country of origin. Tenderer should quote on behalf of only one manufacturer for the entire CCTV System i.e. NVR and Cameras should be of same OEM . If tenderer quotes for more than one OEM, their total tender will be rejected

b) Tenderer should clearly specify the exact make & model of the product to be supplied in the technical bid. In no case change in make & model will be allowed after submission

of bid. In case make & model is not clearly stated in the Technical Bid, the respective bid is **liable to be rejected**. Models quoted as “XXX” or “YYY” will not be accepted.

c) If, after the supply, it is discovered that the equipment supplied do not conform to the specifications, such equipment **may be rejected at the supplier’s** cost who will have to supply the equipment exactly according to specifications. In the event of noncompliance with this condition, the Corporation shall be at liberty to take such action as it may deem fit. In addition to penalty clause, such additional cost as may be incurred by the supplier in replenishing it with supplies from other sources will be borne by the supplier himself. Equipments rejected after receipt will have to be taken back by the Supplier at their own risk and cost.

12) TRAINING

Qualified Bidder will provide free of cost training to the Corporation officials for a period of one day in each branch of the Corporation where the CCTV systems would be installed.

13) PRICE COMPOSITION

The price to be quoted in Financial Bid should be only in Indian rupees and inclusive of following

- a) Cost of the ‘**CCTV System**’ with accessories, etc F.O.R. destination.
- b) The price shall be inclusive of all taxes including duties, octroi, VAT, levies and service tax as applicable.
- c) Installation and commissioning charges, if any.
- d) Cost of training to be imparted.
- e) One year comprehensive onsite warranty maintenance covering all parts, service, and visits to the site.
- f) Post warranty Comprehensive AMC for 5 years after expiry of one year or warranty period whichever is later covering the entire CCTV System encompassing all software/hardware items, accessories, spares and consumables. The rates for Comprehensive Maintenance would be subject to terms & conditions mentioned in Clause (20).
- g) The payment of cabling will be on the basis of actual measurement used at each location.

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h) Rates quoted should be valid for 1 year from the date of finalisation of Rates/ Issuance of approval letter. Within the validity period of one year , the Vendor is supposed to consider for supply of approved products on the same approved rate in case of further requirements intimated by LIC of India, Mumbai –III Divisional Office.

i) All the above compositions taken together will be the basis for deciding L1 bidder.

14) NO PRICE VARIATIONS

The Financial Bid shall be on a fixed price basis. **No upward revision in the price will be considered on account of subsequent increase in foreign exchange, customs duty, excise tax, sales tax, etc.** However, if there is any reduction in government levies/taxes, during the offer validity period, the same shall be passed on to the Corporation.

15) DELIVERY, INSTALLATION, COMMISSIONING & TESTING

a) CCTV Systems will be supplied by the tenderer at our offices **within 15 days** from the date of placing the order and installation must be completed **within next 15 days** from the date of supply /delivery.

b) Tenderer must arrange to obtain Entry Permits, Road Permits and Certificates that might be required, from all concerned local/other authorities for final delivery and should not look to Corporation to obtain such entry permits. Delay arising in the final delivery because of delay in obtaining such permits and certificates for whatsoever reasons will also attract penalty as defined under Liquidated Damages of the tender. Custom duty, if imported has to be borne by the tenderer himself. Further charges that may become payable towards demurrage or similar expenses will be borne by the tenderer or will be deducted from the bill. Corporation will provide support to obtain Road Permits wherever necessary.

c) The Successful bidder shall comply with all Local, State & Central Govt Rules, Regulations, Ordinances, Codes & Law relating to the work or the conduct thereof.

d) The tenderers shall be solely responsible for any damages arising during transit. Any damages arising on delivery or while installing the CCTV System for whatsoever reasons should be made good forthwith by the tenderer. If required, the tenderer must take a separate Transit Insurance Policy jointly in the name of the tenderer and L.I.C. of India covering the cost of the CCTV systems to be supplied to us after our firm order is placed and submits the Policy document to us, before the actual dispatch of the equipments to the designated locations. The tenderer himself has to bear the cost of the transit insurance policy and no reimbursement whatsoever will be made by the Corporation towards the cost of the policy.

- e) The tenderer has to acknowledge that he has made himself fully acquainted with all the conditions & circumstances under which Supply, Installation, Testing, Commissioning & Maintenance required under the contract will have to be made or furnished & with all the terms, clauses, conditions, specifications & other details of the contract & the bidder shall not plead ignorance of any of those as excuse in case of complaint against or any rejection of supplies tendered by him or with a view either of asking for enhancement of any rates agreed to the contract or the evading any of his obligations under the contract.
- f) The Corporation reserves the right to add/delete any point not exclusively mentioned in the bid document but found necessary for incorporation at any time during the period of Technical discussion before placement of order. The same shall be considered a part of tender and shall be mandatory and binding on the Vendor.

16) INSPECTION/TEST OF EQUIPMENTS/SYSTEM.

- a) The Pre-delivery & Post-delivery inspections may be carried out by the officials authorized by LIC. b) The Inspection may be carried out at destination or a place specified by LIC on getting inspection call from the tenderer. c) The tenderer shall not be paid for supplies rejected. d) Tenderer shall neither claim nor be entitled to payment for any damage that rejected supplies may suffer from any harm whatsoever incidental to a full & proper examination & test of such supplies. e) LIC shall not be under any liability what so ever for rejected items & **the same will be at the tenderer's risk**. f) Rejected Supplies shall be removed by the tenderer at his own expenses within 10 days after notice has been issued to him of such rejection.

17) LIQUIDATED DAMAGES

- a) In the event of delayed delivery / installation of CCTV Systems after the stipulated period, the tenderer shall be liable to pay liquidated damages at a percentage of the total order value subject to minimum of 5000.00 and maximum of 3% as detailed below:
@ 1% for the first week; @ 2% for the second week; and @ 3% for the third week & above. For calculating the delay as above, part of the week will be considered as full week. Delay in the delivery obligations may also attract any or all of the following action in addition to the above:
- i) Forfeiture of Security Deposit ii) Imposition of Penalty iii) Termination of Contract
 - iv) Blacklisting of Firm

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b) The liquidated damages as mentioned above may not be enforced if the contractor applies for extension of time mentioning the reasons for such extension subject to approval by the Corporation. Corporation may grant such extension, in case it is found that the contractor is not at fault for extending the work beyond the stipulated date of completion. The decision of the Corporation will be final in this regard.

18) WARRANTY & MAINTENANCE CLAUSE

i) All products will stand for minimum one year on site all comprehensive warranty against all manufacturing defects including **Hard Disk of NVR**. During the warranty period the Tenderer shall have to provide quarterly preventive service calls and shall have to attend to all break-down calls within 24 hours free of cost up to expiry of warranty period.

ii) Tenderer has to provide **Comprehensive AMC for Five years after the expiry of warranty period**. One service in each quarter has to be provided in addition to breakdown/complaint call.

iii) The repair/maintenance will be carried out by the tenderer at the site of installation of the equipments and satisfactory certificate will be obtained on the Service report from the office. If the repairs have to be carried out at the tenderer's workshop/ factory, the Corporation will allow the necessary parts to be removed and taken by the Tenderer.

iv) **Successful tenderer should produce an unconditional Security Deposit equal to 10% of the total cost of order which will remain with us till the expiry of the AMC Period of 5 years post warranty period.** During the period of the contract including AMC period, tenderer should attend to all repairs/defects/replacement of major/minor spare parts free of cost. In case of failure on the part of the supplier to attend all the defects within a reasonable period, the Corporation on its own will get the defects rectified through another agency at the risk and cost of supplier and repairs rectified through another agency, in such circumstances will not affect the liabilities of the supplier on the warranty for its remaining period nor it will affect the supplier's liabilities on the stipulated post-warranty Annual Maintenance Contracts.

v) **The AMC charges will be paid at the end of every quarter by the Divisional Office for all the locations under it** on submission of a satisfactory service report duly signed by the location in charge or authorized official.

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- vi) The tenderer must be having their service centres at our Divisional Headquarter in Mumbai, Navi Mumbai or Thane. Tenderer has to provide separate Service Engineer at Divisional Headquarter. The name of Engineer along with the address and phone numbers of service centres should be provided with the tender.
- vii) Any problem arising in functioning of CCTV system, shall be rectified by the service engineer as per schedule mentioned hereunder:
- **Branch** offices &SSO within 24 hrs from time of lodgement of complaint.
- The time which will be treated as the time of lodgment of the complaint will be the 1st Call on mobile or the time of 1st e-mail sent to the service centre in this regard. In case of failure in providing service within the above time frame, Corporation has the discretion/reserves the right to impose penalty as mentioned hereunder:
- **1-7 days excluding date of lodgement of complaint : Rs. 100/= per day**
 - **From 8th day to 30 days : Rs. 250/= per day**
 - **More than 30 days : Rs. 350/= per day**
- viii) The penalty amount will be recovered from the AMC payment/**Security Deposit** lying with us. Complaint(s) will be deemed to be resolved only on the availability of the Customer Call Report (CCR) signed by both the **service engineer and Corporation's** authorized official, confirming that the complaint is resolved. Date and time of resolution of the complaint shall be indicated clearly.
- ix) Warranty Period of all parts of CCTV system including wiring and hard disk are to be mentioned separately in the Technical Bid.
- x) Penalty of 0.4% of the cost of the equipment will be charged every quarter if, the Preventive Maintenance is not done by tenderer. Penalty for Preventive Maintenance not done will not be charged for the quarter in which the machine has been delivered/ installed.
- xi) The penalty will be recovered from the AMC payment/ Security Deposit lying with the Corporation. However, if the failure to carry out the Preventive Maintenance was because LIC could not make the systems available, this penalty will be waived. A certificate to this effect should be obtained from **the Corporation's** authorized Officials.
- xii) If the damage to the CCTV System is due to the power fluctuations or physical damage due to mishandling by LIC personnel or the damage by external factors, LIC would bear the cost of the parts damaged but the onus of proving this will be on the

tenderer. However, the tenderer will be required to provide immediate system/solution as standby with same configuration or higher and with all services restored as if it is a normal breakdown.

xiii) In case of Partial/Full damage or loss of the equipment due to reasons beyond the control of LIC, like Theft, Fire etc, the tenderer should be in a position to supply working standby equipment with same configuration or higher with all services restored, as if it is a normal breakdown.

xiv) Whenever any equipment is taken out of an LIC site for repair the same piece has to be returned after repair unless it is declared to be irreparably damaged. When any CCTV equipment is taken out of any LIC Office for repair, such shifting should be done with the prior permission of the In charge of the concerned office, as the case may be, and the tenderer shall make all arrangements for removal of the equipment, its transportation to **the workshop and back to LIC's** site and its reinstallation. Transit Insurance of such equipment also has to be arranged by the Tenderer and all expenses for the above shall be borne by the tenderer. The Tenderer shall hand over the systems in 100% working condition after repair/maintenance/rectification. Thereafter, the Tenderer shall reinstall the same machine after repair unless it is declared to be irreparable.

xv) In the event of replacement of any part of the system, it should be done with a part of equivalent or higher configuration which is compatible with the system.

xvi) Wherever any system has to be shifted from one LIC location to another, the tenderer is required to uninstall / reinstall and maintain the system/s at the new location, without any extra cost to LIC of India on account of reinstallation.

xvii) Service Engineers/ Representatives of tenderer shall invariably carry their identity cards with them, without which they will not be allowed to access the Systems.

xviii) If, during the warranty period, any equipment has a hardware failure on four or more occasions in a quarter, it shall be replaced by equivalent new equipment by the tenderer at no cost to the LIC of India within 45 days from the date of last failure. The warranty for the replaced equipment will start afresh. However, till the replacement, the original equipment has to be kept in running condition or else a standby provided and all services restored. However, penalties for breakdown as defined in the tender will be applicable.

xix) However extension of warranty/replacement of equipment will not be applicable if the breakdown is due to reasons not attributable to the tenderer. However, the onus of proving the same would be on the tenderer.

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xx) If the system's defect is attributable to mishandling, negligence, damage due to rodents, high neutral to earth voltage or operation by unauthorized staff, the tenderer will not be liable to repair the same under the contract. The tenderer under such circumstances shall charge extra for spare & service rendered.

xxi) If any attempt is made to carry out repairs by any unauthorized person, the tenderer will not be liable for the repair and shall charge extra for required spares & services rendered.

19) CABLING

The cables required for the installation of the equipment will be provided by the tenderer **as per the specifications provided in Annexure "B"**. The payment of cabling will be on the basis of actual measurement used at each location.

20) FORCE MAJEURE CLAUSE :

a) The tenderer shall be liable for any delay in execution or failure of their respective obligations under this agreement except for delay caused by occurrence of events beyond control of the tenderer, including but not limited to natural calamities, fire, explosions, floods, power shortages, acts of God, hostility, acts of public enemy, wars, riots, strikes, sabotage, order/action or regulations of government, local or other public authorities.

b) In case a Force Majeure situation arises, the tenderer shall immediately notify LIC of India in writing of such conditions and the cause thereof within two calendar days and prove that such is beyond the control and affect the implementation of the agreement.

c) Unless otherwise directed by LIC of India in writing, the tenderer shall continue to perform its obligations under the contract as far as it is reasonably practical, and shall seek all reasonable means for performance not prevented by the Force Majeure event.

21) CERTIFICATION

The tenderer should quote for Models of the OEM who has **CE, FCC, UL & OTHER standard certifications valid in the field**. The Tenderer should submit a duly attested copy of these certifications from a gazetted officer with the Technical Bid.

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22) PAYMENTS

a) No interim payment will be made on the delivery of the CCTV equipments.

b) **Full and final payment shall only be made at the Divisional headquarter after successful installation, commissioning, testing and training of personnel about CCTV operations at all the locations under Mumbai DO III subject to deduction of TDS etc. as per rules.**

23) TERMINATION OF CONTRACT

The Corporation reserves the right to terminate/cancel the whole or part of the agreement at their sole discretion after giving one **month's** notice to the service provider. If the contract is terminated by the service provider, it would be liable for penalty which would be equivalent to 10% of the contractual amount of the unexpired period of maintenance contract.

24) LIMITATION OF LIABILITY

Except in cases of criminal negligence or willful misconduct and in case of infringement of intellectual property rights, both parties shall not be liable, whether in contract tort or otherwise, for any indirect or consequential loss of damage, loss of use, loss of production or loss of profits or interest costs, provided that this exclusion shall not apply to any obligation of supplier/ tenderer to pay liquidated damages to the Corporation and the aggregate liability of both the parties whether under the Contract, in tort or otherwise, shall not exceed the total Contract price with LIC under this Contract provided that this limitation shall not apply to the cost of repairing or replacing defective equipment.

25) DISPUTES

In the event of any dispute or disagreement over the interpretation of any of the terms herein above contained or claim of liability the same will be referred to an arbitrator mutually appointed by both the parties, whose decision shall be final and binding upon both the parties. Such reference shall be deemed to be a submission to arbitration under the Arbitrations and Conciliations Act 1996. The venue of arbitration shall be Mumbai. Subject here to the court in Mumbai shall have exclusive jurisdiction to the exclusion of all other courts.

Notwithstanding the above, the decision of LIC of India shall be final and binding on the Tenderer.

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26) VALIDITY OF CONTRACT

The rates should be valid for one year from the date of contract between the Corporation and the successful bidder/s.

All Tenderers will submit the bids only if they agree to all the terms and conditions mentioned in the tender document and subsequent modifications, if any. Any other requests for the change in the specifications of hardware, terms and conditions of the tender document, will not be accepted.

The tenderer must sign each page of terms and conditions enclosed herewith as confirmation of acceptance of our terms and conditions.

The successful bidder will have to enter into a separate agreement on a stamp paper of requisite value with LIC of India accepting the terms and conditions laid down in the tender document.

“Technical Bid” in full conformity with the aforesaid conditions and with the Annexures as per 3(A)(I to XX) of the tender document attached hereto and “Financial Bid” as per Annexure “D” in separate sealed envelopes properly super scribed and both kept in another single sealed envelope super scribed as “Tender for the Supply, Installation, Commissioning, Testing, Training and Maintenance of CCTV System, Tender Ref No: Mumbai DO-III/CCTV/2016-17/ 40 , Name of Tenderer” and addressed to

**The Manager (OS)
Life Insurance Corporation of India,
Mumbai Divisional Office-III
1st Floor, New India Bldg,
S.V.Road, Santacruz(w) , Mumbai – 400054.**

& should be dropped in the Tender Box at the aforesaid address kept specifically for this purpose latest by 16.12.2016 by 3.00 p.m.

L.I.C. of India reserves its right to cancel this order and/or re-tender **with revised specifications and Terms and Conditions** in case of non-qualification of any tenderer as per Technical Bids without assigning any reasons.

It may be noted that participation of the Bidder in this Tender itself will be construed as acceptance of all the terms and conditions mentioned in this tender document and subsequent modifications to this tender, if any by the tenderer.

**SR. DIVISIONAL MANAGER
Mumbai DO - III**

Encl :

- 1) Proforma Tender form **Annexure “A”** for Technical Bid.
- 2) Technical Specifications : **Annexure “B”**
- 3) General Terms & Conditions : **Annexure “C”**
- 4) Financial Bid : **Annexure “D”**
- 5) Supplier`s Profile: **Annexure “E”**
- 6) List of Locations: **Annexure “F”**
- 7) UNDERTAKING Letter to **the Corporation on the Supplier’s** letterhead: **Annexure “G”**
- 8) List of Top 3 Customers details as per **Annexure “H”**
- 9) Annexure I To be submitted on Company /OEM’s letter head duly signed by the Authorized signatory of Company MANUFACTURER’S AUTHORIZATION FORM (MAF)**



Ref: Mumbai DO-III/ CCTV/2016-17/ 40

Date : 25th Nov 2016

I/We have read and examined the Notice Inviting Tender, Annexure, Specifications Applicable, General Rules and Instructions, General Conditions of Contract, and all other documents referred to in the conditions of contract and all other contents in the tender document for the work and accept the terms and conditions of the tender in full conformity.

Date :

Place :

SEAL & SIGNATURE OF THE VENDOR

Ref: Mumbai DO-III / CCTV/2016-17/ 40

Date : 25th Nov 2016

Annexure “A” for Technical Bid

S L	ITEM DESCRIPTION	TENDERER'S RESPONSE
1	Name of the OEM / Manufacturing firm of the CCTV System	
2	Give the Name of the place and country where manufacturing unit is located	
3	Company's local office Address	
4	Phone/Mobile Nos/e-mail	
5	Year of establishment	
6	Name of the Chairman/Managing Director/CEO/Country Head (as the case may be)	
7	Status of the firm: (Whether Pvt.Ltd company/Public Ltd. Company/partnership firm/Proprietorship Firm)	
8	Whether registered with the Registrar of companies/Register of Firms in India. If so, mention Number and date and attach Registration Certificate copy)	
9	Whether the letter of the manufacturing firm authorizing the tenderer to quote on behalf of them is enclosed. (Annexure I)	
10	Whether the Letter of the firm confirming the validity of rates during the period of supply is enclosed.	
11	Whether certified copy of Registration confirming that tenderer is in the business for last 3 years.	
12	Whether the order copies for having executed such order/s earlier by the tenderer in any one of the preceding 3 Financial Year enclosed.	
13	Whether the list of clients of the tenderer is enclosed.	
14	Whether the firm has in house facility for maintenance and testing of the equipment as per specifications ?	
15	Whether the firm has its authorized sales and service centres in Mumbai ? (It is mandatory to have such office)	
16	Indicate the maximum number of persons who can be trained and the maximum number of days, training can be given.	

17	Indicate the number of refreshers training for the warranty period.	
18	Whether the machine is strictly as per specifications given in Annexure B	
19	Indicate if comprehensive extended AMC upto 5 years will be Undertaken	
20	Experience in providing security equipment system	
21	Turn Over for last three years 2013-14, 2014-15, 2015-16 Please attach a copy of audited Balance Sheet and P&L A/C	
22	TIN No.(Please Attach Copy)	
23	PAN NO.(Please Attach Copy)	
24	Service Tax Registration No. (Please attach copy)	
25	ESI Registration No. (if applicable please attach copy)	
26	Sales Tax Registration No.(Please attach copy)	
27	EPF Registration no.(If applicable attach copy)	
28	Make & Model: All products should be of approved make only	
29	Whether all parts of the CCTV System including Hard Disk of NVR will stand minimum of one year on site warranty?	
30	Whether ALL parts of CCTV System are UL/CE/FCC certified ?	
31	Manufacturer's Authorization Form (MAF) Supplier should provide OEM's certificate of dealership and support for five year (if applicable)	
32	NVR Approved make: PELCO/BOSCH/SONY/HONEYWELL/SAMSUNG/ PANASONIC/ HIKVISION	
33	CAMERA : PELCO/BOSCH/SONY/HONEYWELL/SAMSUNG/PANASONIC /HIKVISION	

I/We have read and examined the Notice Inviting Tender, Corrigendum, Annexure, Specifications Applicable, General Rules and Instructions, General Conditions of Contract, and all other documents referred to in the conditions of contract and all other contents in the tender document for the work and accept the terms and conditions of the tender in full conformity.

Date:

Place :

Signature of Tenderer/ Vendor with Seal

ANNEXURE “B” TECHNICAL SPECIFICATION

TECHNICAL SPECIFICATIONS:

NVR (NETWORK VIDEO RECORDER)

GENERAL

The equipment envisaged is an 8 Channel NVR recorder suitable for Megapixel IP Cameras with **8 Built-in POE ports** for easy connection to compatible IP cameras. It should be equipped with H.264 Video codec encoding. The NVR shall support 4 SATA Hard Drives up to 4 TB each - total 16TB capacity. The NVR / system software should allow up to 8 simultaneous users to view or playback video remotely. It should have HDMI & VGA Output for High Resolution Output to a HD TV or Computer Monitor

Real Time – It should records all cameras at 1080P resolution at 30fps per camera without any frame skipping. Further the recording can be Motion activated recording or calendar based recording or Manual mode. It should also accept 1.3MP, 2MP, 3MP IP cameras. It should have user selectable recording resolutions: 2MP, 1080P, 1.3MP, 720P, D1. It should have adequate input bit rate 100Mbps or above.

Auto Camera Detection It should be possible to easily configure IP Cameras on the same network. It should be possible to have Real Time Live Viewing in high definition for all cameras on NVR.

App based facility. It should be possible to view on iPhone, Android, iPad, or Android tablet based on App so that necessary information or receive motion alerts to phone or tablet of authorized user / administrator.

The NVR shall be provided alongwith free Central Monitoring Software for remote viewing via Windows or MAC computers. It should allow for remote backups to a NAS, FTP, windows computer, or mirroring to another NVR unit. It should also facilitate easy video offload to a USB drive or optional external USB DVD burner.

Disk Mirroring: It should have disk mirroring facility to allow for simultaneous mirroring of hard drives to safeguard data loss

NVR (NETWORK VIDEO RECORDER) – TECHNICAL SPECIFICATION

SNO	TECHNICAL PARAMETER	SPECIFICATION	REMARKS
1	Operating System	Embedded LINUX	
2	Main Processor	High Performance Dual-Core or Quad core Embedded Microprocessor	
3	System Resources	Pentaplex function: live, recording, playback, backup & remote access	
4	Control Mode	Front panel, USB mouse, IR remote control, Network, Specialized PTZ Keyboard	
5	IP Camera Inputs	8 RJ45 POE Inputs	
6	IP Cameras Supported	Should be able provide multiprotocol support and support the makes of cameras as per list of approved camera makes.	
7	Video Outputs	1 HDMI (video and audio), 1 VGA	
8	Monitor Display Resolution	1920x1080, 1280x1024, 1280x720, 1024x768	

9	Privacy Masking	4 self-defined four-sided zones for privacy masking for each camera	
10	Video Overlays	Camera title, time, video loss, camera lock, motion detection, recording	
11	Video Compression	H.264 / MJPEG / MPEG 4	
12	Recording Resolutions	2MP / 1080P(1920x1080), 720P (1280x720), D1 (704x480)	
13	Recording Speed	240fps @ D1, 120fps @ 720p, 60fps @ 1080p	
14	Recording Bit Rate	200 Mbps total incoming	
15	Recording Quality	CBR, VBR (1-6 level, level 6 is the best)	
16	Recording Mode	Manual, Schedule (Regular, Continuous), MD (Video detection: Motion detection, Camera blank, Video loss), Alarm, Stop	
17	Recording Priority	Manual > Alarm > Motion Detection (MD) > Regular	
18	Recording Interval	1-120 min (default: 60 min)	
19	Motion Detection	Zones: 396 (22x18), Sensitivity: 1-6 (level 6 is highest)	
20	Video Detection	Motion, Video Loss, Camera Blank	
21	Trigger Events	Recording, PTZ movement, Tour, Alarm, Email, FTP, Buzzer & DVR Screen Notifications	
22	Alarm Inputs	4 Channel	
23	Alarm Relay Output	2 Channel	
24	Playback View	1 / 4 / 8 / 9 cameras	
25	Search Mode	Time/Date, Alarm, MD & Exact search (accurate to second), Smart search	
26	Playback Functions	Play, Pause, Stop, Rewind, Fast play, Slow play, Next file, Previous file, Next camera, Previous camera, Full screen, Repeat, Shuffle, Backup selection, Digital zoom	
27	Backup Mode	USB Flash drive , USB HDD , USB CD&DVD-RW , eSATA HDD , Network download	
28	Ethernet	1x RJ-45 port (10/100M/1000M)	
29	Network Functions	HTTP, TCP/IP, UPNP, RTSP, UDP, SMTP, NTP, DHCP, DNS, IP Filter, PPPOE, DDNS, FTP, Alarm Server, IP Search (Support ONVIF compatible IP cameras, DVR, NVS etc)	

30	Hard Disk	4 SATA ports, 4TB Each	
31	Hard Disk Management	HDD Group, HDD hibernation technology, HDD faulty alarm & RAID (Redundancy)	
32	USB Interface	2x USB2.0 (mouse control and USB backup)	
33	RS 232	PC communication	
34	RS 485	PTZ control	
35	Power Supply	DC 12V 3.3A (20 Watts without HDD)	
36	Working Environment	-10°C - +55°C / 10-90% RH	
37	Product warranty	Three years	
38	Certification	UL/CE/FCC	

IP NETWORK CAMERA WITH VARI FOCAL LENS – TECHNICAL SPECIFICATION			
SNO	TECHNICAL PARAMETER	SPECIFICATION	REMARKS
1	General	This unit should be comprehensive of a built-in-Video compression module, to allow the IP control functions. All video and control signals are converted and send through the Ethernet cable for an easy control through a PC dedicated software. The IP Camera should ONVIF 2.0+ compliant, IPV6, Tamper Detection, Audio Detection, Gigabit Ethernet, PoE, 24V AC/12V DC and UL Listed, Vandal Proof. The Fixed IP based Camera should be equipped with 3-12mm Lens. The max. frame rate is 2 MP (1920x1080) at 25fps, 1280x720 at 60fps. The recording to be made directly on NVR or PC hard disk as the case may be. It should be possible to have easy configuration with dedicated software. The Camera offered should be specifically designed for indoor or outdoor surveillance environment as applicable /as per BOQ.	
2	Image Device	1/3" image sensor	
3	Effective Pixels	1920 x 1080 pixels	
4	Lens	3 - 12mm vari-focal lens	
5	Iris	Auto /DC Iris	
6	Min. Illumination	0.5 Lux @ F1.4	
7	IR LED	20 IR LEDs or more	
8	IR Beam Distance	25m IR distance or better	
9	Video Encoding	H.264, MPEG4 and MJPEG simultaneously	
10	Video Profile	12-profiles simultaneously. H.264 high profile, main profile and baseline.	
11	Frame Rate	1080P mode: 1920 x 1080, 1280x720, 720x576 @ 60fps 2 MP mode: 1920 x 1280, 1280x1024, 800x600, 720x576 @ 25/30fps	
12	Region & Area of Interest	Max. 3 ROI @ 720p mode. Editable range Max. 2 AOI. Editable range	
13	Iris Exposure Control	Auto mode / Outdoor mode / Manual mode Manual mode: 1/25 - 1/30,000 seconds or better	

14	Image Setting	AE, AWB; 3D Noise reduction; Digital WDR; Color, brightness, sharpness, contrast, Hue; Mirror/Flip; Privacy Masks; Text, time and date overlay; Overlay image on video	
15	Streaming	Simultaneous multi-profile streaming; Streaming over UDP, TCP, HTTP, or HTTPS; M-JPEG streaming over HTTP (server push); Controllable frame rate and bandwidth; Constant and variable bit rate (MPEG4 / H.264); Region of Interest (ROI)	
16	Supported Protocols	IPv4, IPv6, TCP, UDP, HTTP, HTTPS, SMTP, FTP, NTP, DNS, DDNS, DHCP, DIPS, ARP, Bonjour, UPnP, RTSP, RTP, RTCP, IGMP, PPPoE, Samba, ICMP, SNMP	
17	Security	Password protection, IP address filtering, HTTPS encrypted data transmission, user access log	
18	Users	8 simultaneous unicast users	
19	Audio - Encoder /Streaming / Microphone /Output	RTSP: G.711 64kbps, G.726 32kbps, AAC /One-way or two-way / External microphone	

IP NETWORK CAMERA WITH FIXED LENS – TECHNICAL SPECIFICATION			
SNO	TECHNICAL PARAMETER	SPECIFICATION	REMARKS
1	General	This unit should be comprehensive of a built-in-Video compression module, to allow the IP control functions. All video and control signals are converted and send through the Ethernet cable for an easy control through a PC dedicated software. The IP Camera should ONVIF 2.0+ compliant, IPV6, Tamper Detection, Audio Detection, Gigabit Ethernet, PoE, 24V AC/12V DC and UL Listed, Vandal Proof. The Fixed IP based Camera should be equipped with 3.6mm Lens. The max. frame rate is 2 MP (1920x1080) at 25fps, 1280x720 at 60fps. The recording to be made directly on NVR or PC hard disk as the case may be. It should be possible to have easy configuration with dedicated software. The Camera offered should be specifically designed for indoor surveillance environment.	
2	Image Device	1/3" image sensor	
3	Effective Pixels	1920 x 1080 pixels	
4	Lens	3.6 mm fixed lens	

5	Iris	Auto /DC Iris	
6	Min. Illumination	0.5 Lux @ F1.4	
7	IR LED	20 IR LEDs or more	
8	IR Beam Distance	20 m IR distance or better	
9	Video Encoding	H.264, MPEG4 and MJPEG simultaneously	
10	Video Profile	12-profiles simultaneously. H.264 high profile, main profile and baseline.	
11	Frame Rate	1080P mode: 1920 x 1080, 1280x720, 720x576 @ 60fps 2 MP mode: 1920 x 1280, 1280x1024, 800x600, 720x576 @ 25/30fps	
12	Region & Area of Interest	Max. 3 ROI @ 720p mode. Editable range Max. 2 AOI. Editable range	
13	Iris Exposure Control	Auto mode / Outdoor mode / Manual mode Manual mode: 1/25 - 1/30,000 seconds or better	
14	Image Setting	AE, AWB; 3D Noise reduction; Digital WDR; Color, brightness, sharpness, contrast, Hue; Mirror/Flip; Privacy Masks; Text, time and date overlay; Overlay image on video	
15	Streaming	Simultaneous multi-profile streaming; Streaming over UDP, TCP, HTTP, or HTTPS; M-JPEG streaming over HTTP (server push); Controllable frame rate and bandwidth; Constant and variable bit rate (MPEG4 / H.264); Region of Interest (ROI)	
16	Supported Protocols	IPv4, IPv6, TCP, UDP, HTTP, HTTPS, SMTP, FTP, NTP, DNS, DDNS, DHCP, DIPS, ARP, Bonjour, UPnP, RTSP, RTP, RTCP, IGMP, PPPoE, Samba, ICMP, SNMP	
17	Security	Password protection, IP address filtering, HTTPS encrypted data transmission, user access log	
18	Users	8 simultaneous unicast users	
19	Audio - Encoder /Streaming / Microphone /Output	RTSP: G.711 64kbps, G.726 32kbps, AAC /One-way or two-way / External microphone	

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Date : 25th Nov 2016

ANNEXURE “C”

GENERAL TERMS AND CONDITIONS

1. The tender form should be completed and sent so as to reach our office on or before the last date. Quotation not received within the stipulated time & date will be summarily rejected.
 2. Please note the description and specification of equipment/machine as in Annexure “B” and your offer should be in accordance with the same.
 3. The Corporation reserves the right to accept any quotation in full or part. This does not necessarily mean that the lowest quotation will be accepted.
 4. The Tenderer shall remove all malba etc. wash and clean the floors at their own cost and hand over the site in proper manner on completion of the work.
 5. The Tenderer shall make adequate arrangement for Watch and Ward of his materials and shall ensure safety, breakage and any theft of materials fixed or unfixed by them.
 6. The work executed should be got approved from the Corporation and the Tenderer shall rectify any bad workmanship pointed out at any stage and remove from site all the rejected materials immediately.
 7. The Tenderer shall be responsible for application of labor laws, compensation for injury and accident to person, whether employed by them or by their sub-contractor(s).
 8. The Tenderer shall ensure that no damage is caused to **Corporation’s** property/ or any decorative structure/fittings, while carrying out the work. The Tenderer will have to rectify / make good such damages at their cost.
 9. The Tenderer shall ensure that the workmen employed by them for execution of the work are suitably covered against **Workmen’s** Compensation Act, ESI and other legislative enactments applicable for such works and the Corporation shall not be liable for payment of any compensation etc. in this regard.
 10. No alterations in quality of the items indented or in the period of execution or enhancement in the rate of articles shall be allowed unless previously ratified by the Corporation in writing.
- Reduction or addition in the Order by the Corporation will be at the discretion of the Corporation. However, these changes will be notified to the suppliers within 15 days of Order/delivery schedule.**

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Date : 25th Nov 2016

11. The work shall be **carried out as per Corporation's** instructions and the work which creates noise/ disturbances are to be carried out during non office hours and no extra payment shall be made on this account.

12. The Tenderer shall give due notice to the Corporation to check the measurements of any work, which is likely to be hidden before covering the same.

13. Statutory deductions like Income tax and other applicable taxes shall be deducted at source from each payment of the Tenderer.

14. In case the delay in completion of **the work is from the Corporation's** side, Corporation will grant extension of time for completion of the work and the Tenderer shall not make any claim for compensation or damages in relation thereof.

15 .The Corporation is not bound to accept the lowest tender and reserves the right to accept or reject any or all the tenders without assigning any reasons whatsoever and/or re-tender with revised specifications and terms and conditions.

Conditional / Subject to tenders are liable to be rejected.

I/We have read and examined the Notice Inviting Tender, Corrigendum, Annexures , Specifications applicable, General Rules and Instructions, General Conditions of Contract, and all other documents referred to in the conditions of contract and all other contents in the tender document for the work and accept the terms and conditions of the tender in full conformity.

Date :

Place :

SEAL & SIGNATURE OF THE VENDOR

Ref:Mumbai DO-III/ CCTV/2016-17/ 40

 Date : 25th Nov 2016

ANNEXURE D FINANCIAL BID

Sr.no.	Description of ITEMS	UNIT	QTY		Rate per UNIT	Total Cost
1	Supply, Installation , Testing & Commissioning of IP DOME CAMERA WITH FIXED LENS (3.6 mm) , 20 IR LEDs or more, 20m IR distance or better. (AS PER TECHNICAL SPECIFICATIONS) for installation at BM's chamber above safe.	EACH	8			
2	Supply, Installation , Testing & Commissioning of IP DOME CAMERA WITH FIXED LENS (2.8 TO 12 mm) , 20 IR LEDs or more, 25 m IR distance or better. (AS PER TECHNICAL SPECIFICATIONS) for installation at Entry/ Exit of office	EACH	10			
3	Supply, Installation , Testing & Commissioning of IP DOME CAMERA WITH VARIFOCAL LENS (2.8 to 12mm) , 20 IR LEDs or more, 25m IR distance or better. (AS PER TECHNICAL SPECIFICATIONS)for installation above cash counter.	EACH	10			
4	Supply, Installation , Testing & Commissioning of SMPS Power Adapters 12V DC 5 AMP OUTPUT (AS PER TECHNICAL SPECIFICATIONS).	Each	8			
5	Supply, laying 25 mm dia., , FRLS conduit including providing and fixing necessary saddles etc. as required and directed by LIC officials.	Rate per meter	As per Requirement			
6	Supply, laying 20 mm dia., , FRLS conduit including providing and fixing necessary saddles etc as required and directed by LIC officials.	Rate per meter	As per Requirement			
7	Supply , laying , Testing and Commissioning of Power Cable 2 X 1 sq.mm for cameras in already laid conduit. (Finolex, Havells, V Guard)	Rate per meter	As per Requirement			
8	Supply , Laying , Testing & Commissioning of CAT – 6 Cable (UTP) for cameras in already laid conduit.(Legrand/D Link/Finolex)	Rate per meter	As per Requirement			

9	Supply , Installation, Testing & Commissioning of Enterprise Level 8 Channel NVR with PoE , 400/ 480 FPS at D1 recording , Support English GUI , 2 SATA ports , Hot swap Hard disk design , suitable for 100 V -240 V AC input supply with 4 X4 TB Hard disks as per Technical Specifications . It should have 8 Built in POE ports for easy connection to compatible IP Cameras.	EACH	3			
10	Supply , Installation, Testing & Commissioning of Enterprise Level 4 Channel NVR with PoE , 400/ 480 FPS at D1 recording , Support English GUI , 1 SATA ports , Hot swap Hard disk design , suitable for 100 V -240 V AC input supply with 4 X4 TB Hard disks as per Technical Specifications . It should have 4 Built in POE ports for easy connection to compatible IP Cameras.	EACH	5			
11	Supply , Laying , Testing & Commissioning of 22-24 ” LED Monitor with necessary connectors , inter linking cords etc. complete as required . (Sony/ Samsung/ LG)	EACH	16			
12	Supply , Laying , Testing of 6U Rack of Approved make including providing & fixing of trays and fixing of Apparatus/ NVRs inside the rack as directed.	EACH	8			
13	POE SWITCH 8 PORT	EACH	3			
14	POE SWITCH 4 PORT	EACH	5			
	COMPREHENSIVE ANNUAL MAINTENANCE CONTRACT FOR 5 YEARS.		JOB			
15	CAMC Charges for 1st year after Defect Liability period of 12 months					
16	CAMC Charges for 2nd year after Defect Liability period of 12 months					
17	CAMC Charges for 3 rd year after Defect Liability period of 12 months					
18	CAMC Charges for 4th year after Defect Liability period of 12 months					

19	CAMC Charges for 5th year after Defect Liability period of 12 months					
	Quantities may vary depending upon site conditions.					
	GRAND TOTAL INCLUDING MAINTENANCE					

Date :

Place :

Name & Address of the company

Seal of the Company

Ref: Mumbai DO-III/ CCTV/2016-17/ 40

Date : 25th Nov 2016

ANNEXURE “E”

SUPPLIER’s PROFILE

1. Name of the Organization and Address:

2. Year of Establishment:

3. Status of the firm:

Whether Pvt. Ltd. company / Public Ltd. company/ Partnership Firm / Proprietorship Firm

4. Name of the Chairman/Managing Director/CEO/Country Head (as the case may be):

5. Whether registered with the Registrar of Companies/Registrar of Firms in India. If so, mention number and date and enclose Registration Certificate copy.

6. Name and address of Bankers :

7. Turnover of the Company/Firm in:

2013-14 :

2014-15 :

2015-16 :

8. Please attach a copy of audited Balance Sheet and Profit & Loss Account for the Years ,2013-14, 2014-15 2015-16

9. Whether registered for sales tax purposes. If so, mention number and date. Also furnish copies of sales tax clearance certificate.

10. Whether an assessee of Income Tax. If so, mention Permanent Account Number.

11. Is the Company/Firm a manufacturer of **CCTV SYSTEM** System? If yes,

a. Give the Name of the country where manufacturing unit is located.

b. Mention the address and phone number of the company`s Mumbai office below:

c. Give the date of opening of Mumbai Office.

12. Since when and how long your Company/firm has been manufacturing **CCTV SYSTEMS** .

13. Furnish the names of renowned organizations, where you have installed **CCTV Systems** in the last three years ending 31 March 2016 – **Furnish Details in Annexure“H”**

Place:

Date:

SIGNATURE
(Name & Seal of the Organization)

Ref: Mumbai DO-III/
CCTV/2016-17/ 40

Date : 25th Nov 2016

ANNEXURE
“F”

LOCATION IN BRANCH	DOVE CAMERA	VARIFO CAL	NVR	MONITOR
ENTRANCE	1			
CASH		1		
SAFE	1			
FLOOR VISE	1			
IT CABIN			1	
BRANCH I/C CABIN				2

SL NO	LOCATION OF BRANCHES /Division / Depts.		DOVE/ VERIFO CAL /		NVR 8 CHANNEL	NVR 4 CHANL	MONIT OR
1	888 Branch Goregaon ,east..		6		1		2
2	89H Branch ,Goregaon west		4		1		2
3	89E Branch , Goregaon west		4		1		2
4	Sales Trainng Centre, Borivali west		3			1	2
18	SSO 924, , Andheri ,west.		3			1	2
19	SSO 890, , Kandivali, Charkop .		3			1	2
20	SSO 935, Kandival East		3			1	2
21	Customer Zone, Borivali west		2			1	2
	TOTAL		28		3	5	16

I/We confirm that I/We will be able to cater to all the locations as mentioned above in the Annexure 'F' for Supply, Installation, Commissioning, Testing, Training & Maintenance of CCTV Systems.

Date:

Place:

SEAL & SIGNATURE OF THE VENDOR

Ref: Mumbai DO-III/ CCTV/2016-17/40

Date : 25th Nov 2016

ANNEXURE “G”
(UNDERTAKING Letter to the Corporation on the Supplier’s letterhead)

To,
Manager (OS)
LIC of India, Mumbai Divisional Office -III

Dear Sir/Madam,

Sub: Tender Reference No:Mumbai DO-III/ CCTV/2016-17/ 40 Dated : 25th Nov 2016

With reference to the above tender notice, having examined and understood the instructions, terms and conditions forming part of the tender forms, we hereby enclose our offer for the supply of the CCTV Systems as detailed in your above referred tender notice. I/We hereby confirm that we have not been black-listed by LIC or any PSU/ BFSI organization/ Government / Semi-Govt./ Quasi Govt. Departments in India, as on date of submission of bid in response to the above Tender.

I/We further confirm that the offer is in conformity with the terms and conditions as mentioned in the tender form. I/We also confirm that the offer shall remain valid for One year from the last date for submission of the offer. I/We understand that the Corporation is not bound to accept the offer either in part or in full and that the Corporation has the right to reject the offer in full or in part without assigning any reason whatsoever. I/We have read the instructions appended and all terms and conditions and I / We understand that if any false information is detected at a later date, any future contract made between ourselves and LIC of India, on the basis of the information given by me / us can be treated as invalid by the Corporation and I / We will be solely responsible for the consequences. I/We agree that the decision of LIC of India in selection of contractors will be final and binding to me / us.

All the information furnished by me hereunder is correct to the best of my knowledge and belief. I/We agree that I / we have no objection if enquiries are made about the work listed by me / us in the accompanying sheets.

I/We agree that I / We have not applied in the name of sister concern for the subject tender process. We enclose herewith a Demand Draft/Pay Order for Rs. 8000 /- (Rupees Eight Thousand only) favouring LIC of India and payable at Mumbai towards Earnest Money Deposit, and Demand Draft/Pay Order for Rs. 500/- (Rupees Five Hundred only) favouring LIC of India and payable at Mumbai or Cash towards Tender Fees details of the same are as under

Particulars Demand Draft/Pay Order No.
Earnest Money Deposit Amount
Name of issuing bank
Tender Fee:

Yours Faithfully,

Date:

Place:

Authorized Signatories (Name and designation , Seal of the Firm)

Ref: Mumbai DO-III/ CCTV/2016-17/40

Date : 25th Nov 2016

ANNEXURE “H”

TOP 3 CUSTOMERS for orders executed during the last 3 Years

(Please attach attested copies of Purchase Orders executed or Certificate from customer)

		CUSTOMER 1	CUSTOMER 2	CUSTOMER 3
1)NAME OF ORGANIZATION				
2)QUANTUM OF ORDER				
3)DATE ON WHICH THE PO SUPPLY IS COMPLETED				
4)NAME AND CONTACT DETAILS OF CLIENT/S FOR THE PURPOSE OF REFERENCE	i)NAME OF THE OFFICIAL			
	ii)LAND LINE NO.			
	iii)MOBILE NO.			
	iv) E-MAIL ID			

Signature of Tenderer/ Vendor with Seal

Ref: Mumbai DO-III/ CCTV/2016-17/40

Date: 25th Nov 2016

Annexure I

To be submitted on Company /OEM's letter head duly signed by the Authorized signatory of Company MANUFACTURER'S AUTHORIZATION FORM (MAF)

To,
L.I.C. of India,
Mumbai Division - III

Sir/ Madam,

Reg : LIC's Tender Ref No : Mumbai DO-III/ CCTV/2016-17/ 40 (Dated: 25th Nov 2016)

We, M/s. _____ who are established and reputed manufacturers of _____ having factories / Depot as at _____ and _____ do hereby authorize M/s. _____

_____ (Name and address of bidder) to offer their quotation and conclude the contract with you against the above invitation for the Bid, as one of our Authorized Dealers.

We hereby confirm that the CCTV System including all components delivered to the Corporation will be brand new. We also guarantee that all the software / components supplied by the supplier is licensed and legally obtained.

We, hereby, extend our full guarantee and comprehensive warranty as per terms and conditions of the Tender for our products offered against this invitation for Bid by the above firm. We, hereby confirm that the spares for the product offered would be available for after sales service for at least 6(six) years.

Dated at : _____ this _____ day of _____ 2016.

Authorized Signatory

Signature:

Name:

Designation:

Name & Address of the company/ Seal of the Company