

RHEL- Undertaking (Annexure)

Undertaking for RHEL support for the Laptops supplied by the OEM under the RFP on OEM Letter Head

This has reference to the LAPTOP specifications mentioned in the Annexure-I of the tender **LIC/CO/IT-BPR/HW/LP-1A/2020-2021/06 Dated: 07/07/2020** for Supply of Laptops at different offices/Divisions/Zones of Life Insurance Corporation of India.

We hereby undertake that the without windows Laptops being supplied by us as per the table below to LIC under the above mentioned RFP is compatible with RHEL 7.4 including drivers for all components so as to work seamlessly in LIC IT environment as per the POC conducted in the premises of LIC (Proof or Documentation, Brochure mentioning the same with respect to the same will be provided by the OEM to the System Integrator). The model to be supplied is the same model as follows for which POC was conducted at the LIC premises successfully.

Sl no	Category of Laptop	Model alongwith details of motherboard(Processor, RAM and chipset)
1	LP-1D-1 (Model-1)	
2	LP-1D-1 (Model-2)	

Irrespective of the above, we hereby undertake that any performance issue will be resolved by us immediately ensuring business operations continuity and also ensure that there is no compatibility issue with RHEL 7.4. We will take full responsibility for any breakdown that might occur due to the compatibility issues and ensure resolution at our end.

Place

Signature of Authorized signatory of the OEM

Date

Stamp/Seal of OEM

Place

Signature of Authorized signatory of the Bidder

Date

Stamp/Seal of Bidder