

Corrigendum 4 and Clarifications 2 to Pre-Bid Queries to Enterprise Mail Messaging Solution RFP

RFP Ref: LIC/CO/IT-BPR/EMS/RFP/2018-19 dated 03.10.2018

#	RFP Document Reference(s) (Section & Page Number)	Clause (in brief) of RFP requiring clarification(s)	Brief details/ Query in reference to the clause	Clarification	Corrigendum
1	Annexure – XI: Functional Requirements - Point 1.4	1.4 Whether the solution proposed is “Scalable” (upto 157500 users).Total Allocatable Mail Box Disk Space----- 250 TB Data size of other logs, applications, temporary space, cache, backup/restore, redundancy etc. is to be estimated additionally by bidder. This 250 TB is without deduplication and compression.	Do we need to keep 250 TB usable capacity in HA. On traditional hardware we will need to put it on separate storage where in Hyperconverged solution there will be two copies of the data using Replication Factor (RF2)	Yes, RFP is modified. Refer to revised Section 5.3.2 (5)	
2	Sec 5.3.2 (5)	5) Hardware to be redundant with minimum fault tolerance of 1 with RAID 5 for Mail Box storage,Mail routing ,RAID 1 for Transaction logs and OS.. Hardware infrsrtructure can either of the following 1.Conventional San storage + Server 2.Converged Infrastructure/Integrated Systems only SSD Storage 3.Hyperconverged Infrastructure with only SSD Storage	1. Please mention Fault Tolerance of 1 (N + 1). It means my infrastructure will continue to function if one node fails in Hyperconverged infrastructure 2. Also for Hyperconverged infra(HCIS) please remove Raid 5 as the concept of Raid is not there in Hyperconverged 3. Also define replication factor(RF) for HCIS, RF = 2 means solution there will be two copies of the data using Replication Factor (RF2) 4. Please revisit all SSDs point, and consider only 10-15% of SSDs of the storage capacity as there will be huge cost implications because of this	Yes, RFP is modified	5) Hardware to be redundant with minimum fault tolerance of (N+1)/RF2 with RAID 5 for Mail Box storage,Mail routing ,RAID 1 for Transaction logs and OS. Hardware infrsrtructure can either of the following: Conventional SAN storage or Converged Infrastructure/Integrated Systems or Hyperconverged Infrastructure with minimum 10% SSD Storage for any of the above options
3	Sec 5.3.2 (20) (ii) Server specifications	The Server Configuration Specifications other than Active Directory (Enterprise Class Per Node/Server) - Minimum of 2 x 18 core CPUs of latest generation Intel Xeon Scalable Platform based processor (Gold and above) or equivalent or higher processor. Minimum of 256 GB RAM(DDR4) or higher Minimum of 2 x 1 Gbps NICs Minimum of 2 x 10 Gbps Ports All Flash SSD Hard Disks. [Overheads of management and system setup to be taken care of separately] The Bidder must provision all the Network Components within the different hardware/servers/Backup Library proposed in the solution including Swiches/Network Cables etc. at DC and DR respectiely.	1. Please mention Fault Tolerance of 1 (N + 1). It means my infrastructure will continue to function if one node fails in Hyperconverged infrastructure 2. Also for Hyperconverged infra(HCIS) please remove Raid 5 as the concept of Raid is not there in Hyperconverged 3. Also define replication factor(RF) for HCIS, RF = 2 means solution there will be two copies of the data using Replication Factor (RF2) 4. Please revisit all SSDs point, and consider only 10-15% of SSDs of the storage capacity as there will be huge cost implications because of this	RFP is modified	The Server Configuration Specifications other than Directory services (Enterprise Class Per Node/Server) - Minimum of 2 x 18 core CPUs of latest generation Intel Xeon Scalable Platform based processor (Gold and above) or equivalent or higher processor. Minimum of 256 GB RAM(DDR4) or higher Minimum of 2 x 1 Gbps NICs Minimum of 2 x 10 Gbps Ports <i>Minimum 10% SSD Hard Disks .</i> [Overheads of management and system setup to be taken care of separately] The Bidder must provision all the Network Components within the different hardware/servers/Backup Library proposed in the solution including Swiches/Network Cables etc. at DC and DR respectiely.

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4	Page 132 Annexure – XI: Functional Requirements - Sub-section 10	addition of point 10 10.10 What is the Hardware infrastructure proposed can either of the following 1. Conventional SAN storage + Server 2. Converged Infrastructure/Integrated Systems only SSD Storage 3. Hyperconverged Infrastructure with only SSD Storage --Specify details 10.11 Hyperconverged Infrastructure -Whether the Hyperconverged Infrastructure software is in leaders or challengers quadrant of Gartner's Magic quadrant for Hyperconverged Infrastructure 2018 --Mandatory 10.12)Converged Infrastructure/Integrated Systems - Whether the Converged infrastructure/Integrated Systems is in leaders or challengers quadrant of Gartner Magic Quadrant report on Integrated Systems 2016/2017/2018--Mandatory 10.13)-Whether the Hardware is redundant with minimum fault tolerance of 1 with RAID 5 for Mail Box storage, Mail routing ,RAID 1 for Transaction logs and OS -Mandatory	1. Please mention Fault Tolerance of 1 (N + 1). It means my infrastructure will continue to function if one node fails in Hyperconverged infrastructure 2. Also for Hyperconverged infra(HCIS) please remove Raid 5 as the concept of Raid is not there in Hyperconverged 3. Also define replication factor(RF) for HCIS, RF = 2 means solution there will be two copies of the data using Replication Factor (RF2) 4. Please revisit all SSDs point, and consider only 10-15% of SSDs of the storage capacity as there will be huge cost implications because of this	RFP is modified	10.10 What is the Hardware infrastructure proposed can either of the following Conventional SAN storage or Converged Infrastructure/Integrated Systems or Hyperconverged Infrastructure with minimum 10% SSD Storage for any of the above options --Specify details 10.11 Hyperconverged Infrastructure -Whether the Hyperconverged Infrastructure software is in leaders or challengers quadrant of Gartner's Magic quadrant for Hyperconverged Infrastructure 2018 --Mandatory 10.12 Converged Infrastructure/Integrated Systems -Whether the Converged infrastructure/Integrated Systems is in leaders or challengers quadrant of Gartner Magic Quadrant report on Integrated Systems 2016/2017/2018--Mandatory 10.13 Whether the Hardware is redundant with minimum fault tolerance of (N+1)/RF2 with RAID 5 for Mail Box storage, Mail routing ,RAID 1 for Transaction logs and OS -Mandatory
5	Sec 5.3.2 (20) (ii) Server specifications	The Server Configuration Specifications for Active Directory (Enterprise Class Per Node/Server) Primary Site and DR Site in High Availability along with 1 Server at each of the 8 Zones - Minimum of 12 core CPU of latest generation Intel Xeon Scalable Platform based processor (Gold and above) or equivalent or higher processor. Minimum of 64 GB RAM(DDR4) or higher Minimum of 2 x 1 Gbps NICs Minimum of 2 x 10 Gbps Ports All Flash SSD Hard Disks.	1. Please mention Fault Tolerance of 1 (N + 1). It means my infrastructure will continue to function if one node fails in Hyperconverged infrastructure 2. Also for Hyperconverged infra(HCIS) please remove Raid 5 as the concept of Raid is not there in Hyperconverged 3. Also define replication factor(RF) for HCIS, RF = 2 means solution there will be two copies of the data using Replication Factor (RF2) 4. Please revisit all SSDs point, and consider only 10-15% of SSDs of the storage capacity as there will be huge cost implications because of this	RFP is modified	The Server Configuration Specifications for Active Directory (Enterprise Class Per Node/Server) Primary Site and DR Site in High Availability along with 1 Server at each of the 8 Zones - Minimum of 12 core CPU of latest generation Intel Xeon Scalable Platform based processor (Gold and above) or equivalent or higher processor. Minimum of 64 GB RAM(DDR4) or higher Minimum of 2 x 1 Gbps NICs Minimum of 2 x 10 Gbps Ports
6	Annexure X, Page 108	The proposed messaging solution should be Enterprise Class E-Mail Messaging Solution including required Hardware and Software in CAPEX model with 24x7 availability to be implemented in Centralized Architecture at LIC Data Centers with an on – premises delivery method, with flexibility to move to public cloud within India, if available, at no additional license cost, in future for up to 10000 email Accounts.	Do we need to factor any on prem backup solution for the cloud mail users ?	Backup solution proposed should cater to on -premise mailboxes only	

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7	Annexure – IX: Conformity with Eligibility Criteria, Point 6 and Eligibility Criterial Sec 3 Point 6	Bidder should be a OEM certified LSP (Large Solution Provider) /Gold Partner /Highest Level Partner and as such duly authorized to sign Agreement with OEM and to supply OEM's products and should have back to back support agreement with OEM	Bidder should be a OEM certified LSP (Large Solution Provider) / CSP (Cloud Service Provider) / Gold Partner /Highest Level Partner and as such duly authorized to sign Agreement with OEM and to supply OEM's products and should have back to back support agreement with OEM. This change is primarily in line with LIC's corrigendum dated 03.11.2018 for Clause 2.1 Invitation to Bid and Clause 5.1 Executive Scope of work - LIC desires to procure Enterprise Class E-Mail Messaging Solution including required Hardware and Software In CAPEX model with 24x7 availability to be implemented in Centralised Architecture at LIC Data Centres with an on – premises delivery method, with option of flexibility to move to public cloud within India, if available, at no additional license cost, in future for upto 10000 email Accounts.	RFP is modified	Bidder should be a OEM certified LSP (Large Solution Provider) / CSP (Cloud Service Provider) / Gold Partner /Highest Level Partner and as such duly authorized to sign Agreement with OEM and to supply OEM's products and should have back to back support agreement with OEM.
8	Page 16, Point 8, Last Date & Time for Bid	Last Date & Time for Bid Submission - 30th Nov, 2018 latest by 2.30 pm	Last Date & Time for Bid Submission - 21st Dec, 2018 latest by 3.30 pm	RFP is modified	Last Date & Time for Bid Submission - 10th Dec, 2018 latest by 2.30 pm
9	Page 17, Point 9 - Eligibility Bid opening date/time/ venue	Eligibility Bid opening date/time/ venue The Pre-contract Integrity Pact & Eligibility and Technical Bids will be opened by LIC in the presence of the bidders/ representatives who choose to attend the Eligibility Bid opening on 30th Nov, 2018 latest by 3.00 pm at the above mentioned address.	Eligibility Bid opening date/time/ venue The Pre-contract Integrity Pact & Eligibility and Technical Bids will be opened by LIC in the presence of the bidders/ representatives who choose to attend the Eligibility Bid opening on 21st Dec, 2018 latest by 4.00 pm at the above mentioned address.	RFP is modified	Eligibility Bid opening date/time/ venue The Pre-contract Integrity Pact & Eligibility and Technical Bids will be opened by LIC in the presence of the bidders/ representatives who choose to attend the Eligibility Bid opening on 10th Dec, 2018 latest by 3.00 pm at the above mentioned address.
10	4.14 (Page 43)	The Amount against Penalties if any will be recoverable from the Performance Guarantee OR from any other payment due to the Vendor.	The Amount against Penalties if any will be recoverable from the Performance Guarantee OR from any other payment due to the Vendor.	RFP is modified	The Amount against Penalties if any will be recoverable from any other payment due to the Vendor.
11	4.14.2 Liquidated Damages	As per RFP.	As per our understanding all Liquidated Damages (LD) and penalties under this RFP, are capped to 6% of TCV. Kindly clarify on the same.	Yes	
12	4.27.4 Termination for Insolvency	LIC may at any time terminate the Contract by giving written notice to vendor(s), if vendor(s) becomes bankrupt or otherwise insolvent. In this event, the termination will be without compensation to vendor(s), provided that such termination will not prejudice or affect any right of action or remedy, which has accrued or will accrue thereafter to LIC.	LIC may at any time terminate the Contract by giving written notice of 30 days to vendor(s), if vendor(s) becomes bankrupt or otherwise insolvent. In this event, the termination will be without compensation to vendor(s), provided that such termination will not prejudice or affect any right of action or remedy, which has accrued or will accrue thereafter to LIC. This change is primarily in line with LIC's Clarifications to Pre-Bid Queries dated 03.11.2018 for 4.27.4 Termination for Insolvency which says that RFP conditions modified wrt notice period - But No such change is reflecting in the corrigendum.	Please refer to Clause 4.27.1 Right to terminate which was modified in Corrigendum 1	
13	4.35 Performance Assessment/Penalties	There shall be a penalty for non-adherence to the time schedule (Milestone Schedule). The total penalty will be capped at 6% of the L1 price (Contract Value).	As per our understanding all Liquidated Damages (LD) and penalties under this RFP, are capped to 6% of TCV. Kindly clarify on the same.	Yes	

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14	4.35 Performance Assessment/Penalties	If the penalties are beyond 6% of the contract value then LIC may rescind the Contract and shall be free to get it done from some other source at the risk and cost of vendor(s). Vendor(s) may be debarred from applying in future assignments. To the extent that a material failure of performance of the obligations attributable solely to an act or omission of LIC causes vendor(s) to fail to meet a Milestone Date, vendor(s) shall be entitled to a dayfor-day extension of the applicable Milestone Date caused as a result of LIC's delay.	If the penalties are beyond 6 3% of the contract value then LIC may rescind the Contract and shall be free to get it done from some other source at the risk and cost of vendor(s). Notwithstanding anything contained elsewhere, in all instances of risk purchase, Customer shall first give a prior reasonable notice to the Service Provider to rectify the default and only if the default continues even after the expiry of the cure period, customer shall have the right to invoke this clause. Provided further that the aggregate liability for all cases of Risk Purchase shall be restricted to 10% of the charges which otherwise would have been payable to the Service Provider had this clause not been invoked.In the event of termination Customer shall pay Wipro for goods delivered and services rendered till the date of termination. Vendor(s) may be debarred from applying in future assignments. To the extent that a material failure of performance of the obligations attributable solely to an act or omission of LIC causes vendor(s) to fail to meet a Milestone Date, vendor(s) shall be entitled to a dayfor-day extension of the applicable Milestone Date caused as a result of LIC's delay. Debarred word is still reflecting in the Corrigendum.	RFP is modified	If the penalties are beyond 6% of the contract value then LIC may rescind the Contract and shall be free to get it done from some other source at the risk and cost of vendor(s). Vendor(s) may not be allowed to participate in bids floated by LIC for a period of 3 years. To the extent that a material failure of performance of the obligations attributable solely to an act or omission of LIC causes vendor(s) to fail to meet a Milestone Date, vendor(s) shall be entitled to a dayfor-day extension of the applicable Milestone Date caused as a result of LIC's delay.
15	7 Service Level Agreement (SLA)	Hardware Breakdown (penalty to be deducted by invoking Bank Guarantee or from Hardware AMC) (For on-premise option)	Hardware Breakdown (penalty to be deducted by invoking Bank Guarantee or from Hardware AMC) (For on-premise option)		Hardware Breakdown penalty to be deducted from Hardware AMC) (For on-premise option)
16	Annexure – XII: Terms and Conditions of Annual Maintenance Contract for Hardware and Software items of RFP and Maintenance during Warranty	Violation of any of the conditions of contract will invite penalty as per SLA mentioned in Section 7 and the Bidder may be debarred from applying in future assignments.	Violation of any of the conditions of contract will invite penalty as per SLA mentioned in Section 7 and the Bidder may be debarred from applying in future assignments. 6 Debarred word is still reflecting in the revised annexure XII	RFP is modified	Violation of any of the conditions of contract will invite penalty as per SLA mentioned in Section 7 and the Bidder vendor may not be allowed to participate in bids floated by LIC for a period of 3 years
17	Annexure – XI: Functional Requirements -Point 1.4	1.4 Whether the solution proposed is “Scalable” (upto 157500 users). Total Allocatable Mail Box Disk Space---- 250 TB Data size of other logs ,applications, temporary space, cache, backup/restore, redundancy etc. is to be estimated additionally by bidder	1.4 Whether the solution proposed is “Scalable” (upto 157500 users). Total Allocatable Mail Box Disk Space---- 250 TB Data size of other logs ,applications, temporary space, cache, backup/restore, redundancy etc. is to be estimated additionally by bidder.This 250 TB is without deduplication and compression. Requesting LIC to ask for 250TB usable space post de-duplication and compression.	RFP condition stands	
18	Sec 5.3.2 (5)	5) Hardware to be redundant with minimum fault tolerance of 1 with RAID 5 for Mail Box storage,Mail routing ,RAID 1 for Transaction logs and OS.. Hardware infrsrtructure can either of the following 1.Conventional San storage + Server 2.Converged Infrastructure/Integrated Systems only SSD Storage	Pls clarify on the fault tolerance.	RFP is modified	

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19	Annexure – XI: Functional Requirements -Point 10	addition of point 10 10.10 What is the Hardware infrastructure proposed can either of the following 1. Conventional San storage + Server 2. Converged Infrastructure/Integrated Systems only SSD Storage 3. Hyperconverged Infrastructure with only SSD Storage --Specify details 10.11) Hyperconverged Infrastructure -Whether the Hyperconverged Infrastructure software is in leaders or challengers quadrant of Gartner's Magic quadrant for Hyperconverged Infrastructure 2018 --Mandatory 10.12) Converged Infrastructure/Integrated Systems - Whether the Converged infrastructure/ Integrated Systems is in leaders or challengers quadrant of Gartner Magic Quadrant report on Integrated Systems 2016/2017/2018--Mandatory 10.13)-Whether the Hardware is redundant with minimum fault tolerance of 1 with RAID 5 for Mail Box storage,Mail routing, RAID 1 for Transaction logs and OS -Mandatory	For bidders proposing HCI Solution, requesting the solution to be configured with necessary storage with mix of SSDs and Hybrid drives. Requesting this to be at par across all the competing proposed solution (Conventional/Integrated/Hyper-Converged)	RFP is modified	
20	Sec 5.3.3 (8)	Windows desktops/laptops in LIC are under the Active Directory Domain and are applied with Group Policies including password policy for users and desktops through the Active Directory which LIC wishes to upgrade and continue using in decentralized architecture .Bidder is required to upgrade, install ,implement and maintain the Active Directory servers in decentralized architecture, if the Directory services provided with the proposed Mail Messaging Solution does not support domain joining and Group policy application for Windows desktops. If the Mail Messaging Solution proposed is not compatible with Active Directory , then the bidder may propose , quote and maintain separate Directory Services and Software to bridge with Active Directory such that user ids and password of both the Directories are in a state of synchronization.	Active Directory Environment upgrade still part of scope and RFP and bidder has to consider that as well. - Again this is very specific infrastructure and directory service requirement and single OEM controlled solution. AD upgrade is not directly related to Mail Messaging solution and has no direct relation to Mail messaging solution requirement. This can be considered under any of your technology infrastructure refresh requirement. So kindly request you to remove this point from the RFP requirement	RFP is modified	Windows desktops/laptops in LIC are under the Active Directory Domain and are applied with Group Policies including password policy for users and desktops through the Active Directory which LIC wishes to retain and continue using in decentralized architecture. Bidder is not required to upgrade Hardware or Software of the existing Active Directory Domain . Bidder is required to supply and install new Hardware ,implement and maintain software required for new Directory Services in Centralized architecture as required by the proposed Mail Messaging Solution .If the Mail Messaging Solution proposed is not compatible with existing Active Directory , then the bidder may propose , and maintain separate Directory Services and Software to bridge with existing Active Directory such that user ids and password of both the Directory services (existing as well as proposed new) are in a state of synchronization on near real time basis
21	Sec 5.3.4	Installation, customization and implementation and management of Mail Messaging solution: 1) Bidder should undertake installation of Operating System, implementation of Mail Messaging Solution, Active Directory, Management/Monitoring Tools, Password management Tool, Backup Software, High Availability and Disaster Recovery and its customization. The Bidder should carry out the installation, migration, commissioning, integration, roll out, operationalization and maintenance of the total solution at Primary and Disaster Recovery Site	Active Directory Environment upgrade still part of scope and RFP and bidder has to consider that as well. - Again this is very specific infrastructure and directory service requirement and single OEM controlled solution. AD upgrade is not directly related to Mail Messaging solution and has no direct relation to Mail messaging solution requirement. This can be considered under any of your technology infrastructure refresh requirement. So kindly request you to remove this point from the RFP requirement	RFP is modified	5.3.4 Installation, customization and implementation and management of Mail Messaging solution: 1) Bidder should undertake installation of Operating System, implementation of Mail Messaging Solution, Directory Services and Bridging Software ,if required Management/Monitoring Tools, Password management Tool, Backup Software, High Availability and Disaster Recovery and its customization. The Bidder should carry out the installation, migration, commissioning, integration, roll out, operationalization and maintenance of the total solution at Primary and Disaster Recovery Site

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22	Sec 5.3.3	5.3.3 Supply and Installation of Software and software licenses for the Mail Messaging Solution The bidder should undertake supply, installation, customization and implementation of the Mail Messaging solution so as to provide 99.5% uptime and should take the following into consideration 1) Software and software licenses should be supplied for Mail Messaging Solution having basic emailing capabilities, Active Directory, Additional directory services if required, Operating Systems, Backup software, Monitoring/management tool for entire solution and any other software and software licenses required for implementing the Mail Messaging solution.	Active Directory Environment upgrade still part of scope and RFP and bidder has to consider that as well. - Again this is very specific infrastructure and directory service requirement and single OEM controlled solution. AD upgrade is not directly related to Mail Messaging solution and has no direct relation to Mail messaging solution requirement. This can be considered under any of your technology infrastructure refresh requirement. So kindly request you to remove this point from the RFP requirement	RFP is modified	5.3.3 Supply and Installation of Software and software licenses for the Mail Messaging Solution The bidder should undertake supply, installation, customization and implementation of the Mail Messaging solution so as to provide 99.5% uptime and should take the following into consideration 1) Software and software licenses should be supplied for Mail Messaging Solution having basic emailing capabilities, Directory services and bridging software, if required, Operating Systems, Backup software, Monitoring/management tool for entire solution and any other software and software licenses required for implementing the Mail Messaging solution.
23	Sec 5.3.3 (7)	7) High availability and Disaster Recovery to be maintained for all mail boxes and Active Directory users	Active Directory Environment upgrade still part of scope and RFP and bidder has to consider that as well. - Again this is very specific infrastructure and directory service requirement and single OEM controlled solution. AD upgrade is not directly related to Mail Messaging solution and has no direct relation to Mail messaging solution requirement. This can be considered under any of your technology infrastructure refresh requirement. So kindly request you to remove this point from the RFP requirement	RFP is modified	7) High availability and Disaster Recovery to be maintained for all mail boxes and proposed Directory services
24	Sec 5.3.2 (4)	High availability and Disaster Recovery to be maintained for all mail boxes and Active Directory users	Active Directory Environment upgrade still part of scope and RFP and bidder has to consider that as well. - Again this is very specific infrastructure and directory service requirement and single OEM controlled solution. AD upgrade is not directly related to Mail Messaging solution and has no direct relation to Mail messaging solution requirement. This can be considered under any of your technology infrastructure refresh requirement. So kindly request you to remove this point from the RFP requirement	RFP is modified	High availability and Disaster Recovery to be maintained for all mail boxes and proposed Directory services
25	Annexure X Sec I Enterprise Directory Software point 18	Directory software should be able to deploy policies and configurations in desktops which will join Domain Service. The policies should ensure compliance in terms of organization security requirements and user environment.	Active Directory Environment upgrade still part of scope and RFP and bidder has to consider that as well. - Again this is very specific infrastructure and directory service requirement and single OEM controlled solution. AD upgrade is not directly related to Mail Messaging solution and has no direct relation to Mail messaging solution requirement. This can be considered under any of your technology infrastructure refresh requirement. So kindly request you to remove this point from the RFP requirement	RFP is modified	Directory software should be able to deploy policies and synchronize with existing Active Directory
26	Annexure XI 1.15	Whether Directory services of the mail messaging solution or additional Directory services proposed is able to deploy policies and configurations on Windows desktops and join them to the domain	Active Directory Environment upgrade still part of scope and RFP and bidder has to consider that as well. - Again this is very specific infrastructure and directory service requirement and single OEM controlled solution. AD upgrade is not directly related to Mail Messaging solution and has no direct relation to Mail messaging solution requirement. This can be considered under any of your technology infrastructure refresh requirement. So kindly request you to remove this point from the RFP requirement	RFP is modified	Whether the Directory services is able to deploy policies and synchronize with existing Active Directory

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27	Annexure XI 1.16	If Additional Directory services proposed for deployment of policies and domain join on Windows desktops ,whether bridging Software also proposed	Active Directory Environment upgrade still part of scope and RFP and bidder has to consider that as well. - Again this is very specific infrastructure and directory service requirement and single OEM controlled solution. AD upgrade is not directly related to Mail Messaging solution and has no direct relation to Mail messaging solution requirement. This can be considered under any of your technology infrastructure refresh requirement. So kindly request you to remove this point from the RFP requirement	RFP is modified	If the proposed directory services does not sync out of the box with the existing Active Directory , Whether any bridging Software for directory services is proposed
28	Sec 5.3.3 (9)		Apart from 48315 WIN server calcs, Bidder should quote require CAL license also Is LIC ready to deploy Windows 2012 R2	If Windows Servers are proposed by the Bidder, LIC may request for downgrading such servers to Windows Server 2012 R2 at the implementation stage. Bidder would be required to upgrade Windows Servers, if required, to the version	
29	Sec 5.3.3 (4)	Clarification 1 -Mail messaging support and updates are required for 6 years Version upgrade is not required.	Mail messaging support and updates are required for 6 years Version upgrade is not required. - This point is very specific Microsoft solution, and in case the upgrade is not considered, it will put all the rest of the bidders propositions completely unviable. Also LIC is likely to compromise its technical productivity gains by not opting for version upgrade, which is a critical aspect of any solution's roadmap. This may also possibly hamper your future solution integration and computability requirements. This is again specific to Microsoft, as any solution in a competitive environment, such commercial exception applicable to a solution, can put the rest of the bidders in commercial disadvantage. So we kindly request you to include 6 years version upgrade as part of the RFP requirement.	RFP conditions stand	
30	Annexure – IX: Conformity with Eligibility Criteria	The bidder should have a valid CMMI Level 3 or higher Certification	CMMI Level 3 or Higher certification required - On one hand, it is mentioned that LIC does not require version upgrade, while on the other hand, CMMI Level 3 certification is mandated. Typically these certification requirements are applicable complex, software design, development and customisation requirements, So the requirement of CMMI Level 3 certification does not justify in this case and it is no way confirms the bidders qualification to implement and support Mail messaging solution. So kindly request you to drop this requirement from the RFP	RFP conditions stand	

Date : 29/11/2018

Place : Mumbai

EXECUTIVE DIRECTOR (IT/BPR)