

IT/BPR Department, Hardware Section, 2nd floor, Jeevan Seva Annexe, S.V.Road, Santacruz (W), Mumbai-400 054

Date: 28/05/2020

RFP for MFPs, Laser Printers ,Scanners and Projectors RFP Ref: LIC/CO/IT-BPR/HW/2019-2020/03 Dated: 21/03/2020

CORRIGENDUM – II

Following clarification is being issued under the above referred RFP. The bidders to note that this clarification shall form an integral part of the above referred RFP and resulting contracts, if any.

Sr. No.	Clause ref.	Clause (in brief) of RFP requiring clarification (s)	Points of Clarification referred by Bidders	LIC Clarification/ modification in clause (highlighted in bold)
1	Page 7, Clause B.8.5 &6	Pre Bid Meeting: On Thursday, 03rd April 2020, from 03.30 p.m. to 04.30 p.m. in the meeting room LIC of India, Conference Room, Central Office, IT Department, Jeevan Seva Annexe, 3rd floor, S V Road, Santacruz (W), Mumbai – 400054. Only maximum 2 representatives of the bidder will be allowed to attend the meeting and the names of the attendees will have to be informed to the mail id as mentioned in column 9, before Wednesday ,01st April 2020 Bid Submission Date &Time: On Thursday, 23rd April 2020, latest by 3:30 p.m.	The Bid submission to be extended by few days.	The Pre Bid Meeting is cancelled and the response to the Pre Bid Queries is being uploaded alongwith the Corrigendum-II Bid Submission Date &Time: On Thursday, 18th June 2020,latest by 3.30 p.m.
2	Page 43, Clause 18.iv	The downtime / breakdown period will be reckoned from the date and time of logging of the complaint through the Hardware Complaint Tracking Module by LIC's authorized official/ user. Complaint ID no. allotted by the module will be the reference no. for any query in this regard. Vendor has to track and monitor complaints through the Vendor		The downtime / breakdown period will be reckoned from the date and time of logging of the complaint through the Hardware Complaint Tracking Module by LIC's authorized official/ user. Complaint ID no. allotted by the module will be the reference no. for any query in this regard. Vendor has to track and monitor complaints through the Vendor Portal,

		Portal, developed by LIC.		developed by LIC. However for breakdown calls booked after 5.30 pm by a user official on a working day will be treated as a call booked on the next working day at 10.30 am.
3	Page 43, Clause 18. v	Complaint(s) will be deemed to be resolved if Online Call Closing Report (CCR) in the LIC's HCT Module is closed. Details will be entered in the online CCR by the service engineer and authenticated by the user/ programmer of respective LIC Office.		Complaint(s) will be deemed to be resolved if Online Call Closing Report (CCR) in the LIC's HCT Module is closed. Details will be entered in the online CCR by the service engineer and authenticated by the user/ programmer of respective LIC Office. System date and time will be taken for closure. However if for any reasons like non connectivity to the system or due to non access to the system by the Vendor engineer for closing the calls in the HCT module, the servicing engineer of the AMC Vendor should record the call closure in the manual call register on the letter head of the Vendor with the signature of the Vendor Engineer and the signature of the user and upon actual call closure the manual record has to be made use by the engineer and user for closing the calls in the HCT Module.
4	Page 45, Clause 21.a	Force Majeure Clause The Vendor shall be liable for any delay in execution or failure of their respective obligations under this agreement except for delay caused by occurrence of events beyond control of the Vendor, including but not limited to natural calamities, fire, explosions, floods, power shortages, acts of God, pandemic, hostility, acts of public enemy, wars, riots, strikes, Bandhs, sabotage, order/action or regulations imposed by the government, local body or other public authorities.		Force Majeure Clause The Vendor shall be liable for any delay in execution or failure of their respective obligations under this agreement except for delay caused by occurrence of events beyond control of the Vendor, including but not limited to natural calamities, fire, explosions, floods, power shortages, acts of God, hostility, acts of public enemy, wars, riots, strikes, sabotage, pandemic order/action or regulations of government, local or other public authorities.

Technical

SL No	Query Related to	Existing Specification	Suggestion for Modification	Corrigendum
1	3C-1 - MONO LASER / INKJET PRINTER	20 PPM or higher	Modify to Print Speed- 20 PPM / 11 ipm or higher	Change Accepted. Kindly refer to Revised Technical Annexure.
2	Laser 3C-1- Regular Toner Cartridge	1500 pages. ISO-19752 yield test chart will be used for test printing. During Acceptance test toner print capacity will be evaluated. (Printer shall be rejected if the print capacity is not as per the specifications of the Cartridge/ Ribbon).	Request to make 1200 Pages.	Change Accepted. Kindly refer to Revised Technical Annexure.
3	3D-2A Network MONO LASER MFP (4 in 1)	Printing Type- Mono - Black & White Inkjet	Typo Error – Should be Mono Laser	Changed. Kindly refer to Revised Technical Annexure.
4	3D-2 MONO INKJET MFP (3 in 1)	Scan file format- PDF,TIF, JPG	Remove TIF	Change Accepted. Kindly refer to Revised Technical Annexure.
5	3N-1 MONO INKJET/LASER NETWORK PRINTER (To be connected to min. 5 users)	Print Speed- 20 PPM or higher	Modify to Print Speed- 20 PPM / 11 ipm or higher	Change Accepted. Kindly refer to Revised Technical Annexure.
6	3D-4 COLOUR LASER MFP (4 in 1)	Printing Type-Color Inkjet	Typo Error – Should be Color Laser	Changed. Kindly refer to Revised Technical Annexure
7	4B SCANNER with ADF	Specifications- Scanners with flatbed and ADF- (Enterprise / Office / Business Series) 25 ppm or above, 50 pg and above capacity, preview speed less than 10 sec Scan Document Size (flatbed and ADF) :8.5 in x 14 in Auto Duplex with Capture software, interface USB 2.0 with cables, with drivers for Windows 7, Window 8.x, Windows 10 , RHEL 7.4 and higher (undertaking from OEM to be submitted) Minimum Scanning Resolution of 1200 x 1200 dpi	Modify to 20 ppm	Change Accepted. Kindly refer to Revised Technical Annexure.

8	5A LCD/DLP Projector (Stationery) with mounting kit	VGA Input, HDMI port (with Cable), Wi-Fi (802.11 b/g/n)	To remove Wifi	Change Accepted. Kindly refer to Technical Annexure.
9	5A LCD/DLP Projector (Stationery) with mounting kit	Weight- 2.5 KG Max.	modify to 2.7 kg	Change Accepted. Kindly refer to Technical Annexure.
10	5B LCD/DLP/LED Projector (Light weight - Portable)	Weight- 1.5 KG Max.	Request to make 2 kg max	Change Accepted. Kindly refer to Technical Annexure

EXECUTIVE DIRECTOR (IT/BPR)