

RFP Ref: LIC/CO/IT-SD/TIBCO-Products/ATS/2019-20/01

Date: 03/02/2020

CORRIGENDUM – I

Following clarification is being issued under the above referred RFP. The bidders to note that this clarification shall form an integral part of the above referred RFP and resulting contracts, if any.

Sr. No.	Clause ref. in RFP	Clause (in brief) of RFP requiring clarification (s)			Change Reason	LIC Clarification/ modification (s) in clause		
1.	2.2.3. Partners	No consortium or joint bid or sub-contracting is allowed.			Modified	No consortium or joint bid or sub-contracting is allowed. Any representative/partner who is authorized to issue the MAF will not be allowed to bid.		
2.	5. SCOPE OF WORK	SL No	TIBCO Product Description		Modified	SL No	TIBCO Product Description (Version)	
		1	TIBCO Rendezvous			1	TIBCO Rendezvous (8.2.1)	
		2	TIBCO Adapter SDK			2	TIBCO Adapter SDK (5.6.2)	
		3.	TIBCO Hawk			3.	TIBCO Hawk (4.8.1)	
		4.	TIBCO ActiveMatrix Business Works			4.	TIBCO ActiveMatrix Business Works (5.8.0)	
3.	TABLE OF CONTENTS 9. Annexures	Annexure-2 Manufacturer’s Authorization Form (MAF)			Modified	Annexure-2 Manufacturer’s Authorization Form (MAF)- Revised		
4.	Annexure-2	Annexure-2			Modified.	Annexure-2-Revised		
5.	Annexure-12	Annexure-12			Modified.	Annexure-12-Revised		
6.	6. SERVICE LEVEL AGREEMENT	• Bidder will ensure that any issues/query/ticket raised to the L2 engineer by LIC is resolved within 24 hours. Any further			Modified.	• Bidder will ensure that any technical issues/query/ticket raised to the L2 engineer by LIC is responded within 24 hours. The respond		

		delay will attract penalty provisions.		received through System generated /Auto response will not be considered. Any further delay beyond 24 hrs will attract penalty provisions.
7.	8.19.17. Roles and responsibilities	Role of Vendor: The bidder shall be responsible to resolve any Tibco technical issues/ticket/query raised to L2 engineer by LIC within 24 hours, if needed.	Modified	Role of Vendor: The bidder shall be responsible to arrange for response to any Tibco technical issues/ticket/query raised to L2 engineer by LIC within 24 hours, if needed. The response received through System generated /Auto response will not be considered.
8.	5.3. Roles & Responsibilities of the L2 Engineer:	d) Currently LIC using TIBCO Adapters in App Servers as part of eFEAP core business application for messaging solution. These adapters are being consumed from COBOL Programs via some bridge programs. Currently the message communication is limited to plain text between client (source) and server (target). LIC need similar adapters for Update and Enquiry for messaging the java Objects, JSON from source to target and vice versa from java application. LIC also need adapter(s) for transferring a File from source to target and vice versa. The L2 Engineer shall be responsible to develop TIBCO adapters for Enquiry & Update for messaging the java Objects, JSON from source to target and vice versa to implement in Java Application.	Modified	d) Currently LIC using TIBCO Adapters in App Servers as part of eFEAP core business application for messaging solution. These adapters are being consumed from COBOL Programs via some bridge programs. Currently the message communication is limited to plain text between client (source) and server (target). LIC need similar adapters for Update and Enquiry for messaging the java Objects, JSON from source to target and vice versa from java application. The L2 Engineer shall be responsible to develop TIBCO adapters for Enquiry & Update for messaging the java Objects, JSON from source to target and vice versa to implement in Java Application.
9.	5.5 Payment Terms for L2 Engineer	New clause added (5.5 Payment Terms for L2 Engineer)	Addition	The payment to L2 engineer will be done quarterly basis in arrears (on elapsing of each quarter). The bidder is required to quote the charges of L2 engineer for a period of one year in Indicative commercial bid (Annexure-9) given with RFP.
10.	7.11.1. Consortiums or sub-contractor	No consortium bidding is allowed. LIC will not consider joint or collaborative proposals that require a contract with more than one prime Vendor. Bidder need to fulfil all the eligibility criteria in its individual capacity unless mentioned otherwise.	Modified	No consortium bidding is allowed. LIC will not consider joint or collaborative proposals that require a contract with more than one prime Vendor. Bidder need to fulfil all the eligibility criteria in its individual capacity unless mentioned otherwise. Any representative/partner who is authorized to issue the MAF will not be allowed to

				bid.
11.	3. ELIGIBILITY CRITERIA #3 (Documentary Evidence Required)	Details should be given along with the Certificate from Customers or attested copies of Purchase Orders. Multiple Purchase Orders in the same financial year can be clubbed. Projects undertaken with LIC are also acceptable.	Modified	Details should be given along with the Certificate from Customers or attested copies of Purchase Orders should be submitted. The bifurcation of Software/ATS value (where purchase order submitted is combined of Hardware & Software) is to be given on company's letter head duly signed by signatory authorized to sign the bid/documents.
12.	3. ELIGIBILITY CRITERIA #4	The bidder should have minimum annual turnover of Rs. 10 crores in the Financial Year 2018-19 and in at least one of the three previous Financial Years, namely 2017-18, 2016-17 and 2015-16 for from Software/ATS projects in India.	Modified	The bidder should have minimum annual turnover of Rs. 10 crores in the Financial Year 2018-19 and in at least one of the three previous Financial Years, namely 2017-18, 2016-17 and 2015-16 for from projects in India.
13.	3. ELIGIBILITY CRITERIA #4 (Documentary Evidence Required)	Details should be submitted along with copies of Audited Balance Sheet for the relevant years.	Modified	The copies of Profit and Loss Statements for the relevant years, duly attested by the Authorized Signatory of the Company or Certificate from the Chartered Accountant of the Company should be submitted. The bidder should submit CA audited Balance sheets and Profit and Loss statement of the relevant financial years as a documentary proof.
14.	3. ELIGIBILITY CRITERIA #5	The bidder should have been making Net Profit during any two out of the last four Financial Years, i.e.2018-2019, 2017-18, 2016-2017, and 2015-2016, from Software/ATS projects in India.	Modified	The bidder should have been making Net Profit during any two out of the last four Financial Years, i.e.2018-2019, 2017-18, 2016-2017, and 2015-2016, from projects in India.
15.	3. ELIGIBILITY CRITERIA #7	A letter of authorization (MAF) from OEM(s) specifying that in case authorized representative is not able to provide support/ upgrade during contract period, OEM shall provide the same product or the components to the authorized representative.	Modified	A letter of authorization (MAF) from OEM(s) or from a representative/partner in India who is authorized to issue the MAF.

16.	2.2.1. Activity Schedule (Bid Submission Date & Time)	On 06/02/2020 latest by 3.00 p.m.	Modified	On 13/02/2020 latest by 3.00 p.m.
17.	2.2.1. Activity Schedule (Eligibility Bid opening date/time/venue)	The Eligibility Bids will be opened by the Tender opening committee of LIC in the presence of the bidders' representatives who choose to attend, (maximum one representative per bidder) at the above mentioned address, on 06/02/2020 at 3.30 p.m.	Modified	The Eligibility Bids will be opened by the Tender opening committee of LIC in the presence of the bidders' representatives who choose to attend, (maximum one representative e per bidder) at the above mentioned address, on 13/02/2020 at 3.30 p.m.

Executive Director (IT/SD)