



CLARIFICATIONS TO THE CDW RFP ref: LIC/CO/IT-BPR/CDW/2016-17 dated 19-12-2016

Annexure 4

Sr. No.	RFP Document Reference(s) (Section and Page Number)	Clause (in brief) of RFP requiring clarification (s)	Brief details/ Query in reference to the clause	LIC Response
1	Section-3(5), Page No-30	The bidder must have skilled staff, Organization, Financial resources and an Installed base adequate to ensure ongoing ability to deliver and support the proposed end-to-end solution, proposed, throughout the duration of the project, including the ability to provide timely response and service to LIC over the period of the contract. Bidder should provide documentary evidence of skilled staff on rolls. (as per annexure-VI)	Request to change as- The bidder or OEM must have skilled staff, Organization, Financial resources and an Installed base adequate to ensure ongoing ability to deliver and support the proposed end-to-end solution, proposed, throughout the duration of the project, including the ability to provide timely response and service to LIC over the period of the contract. Bidder should provide documentary evidence of skilled staff on rolls.	Kindly refer Sr No. 3 of CORRIGENDUM 2 dated 02.02.2017 to the CDW RFP Ref: LIC/CO/IT-BPR/CDW/2016-17
2	Section 3(7) ,Page no 30	Certificate from the company secretary (in original) detailing the pending litigation, if any, by the bidder or against the bidder, indicating the correct and current status of the case. In case there are no pending litigations by and against the bidder, the Certificate should explicitly mention that fact.	We request you to remove this clause or Certificate from Director certifying that the Company is not involved in any litigation which threatens solvency of the Company	Kindly refer Sr No. 4 of CORRIGENDUM 2 dated 02.02.2017 to the CDW RFP Ref: LIC/CO/IT-BPR/CDW/2016-17



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3	Section 2.25.1, Page 27	Performance Guarantee	We submit that a written notice providing a 30 days cure period be provide prior to invocation of PBG.	No change
4	Annexure-I	NDA	We request to please make mutual NDA	No change
5	Annexure XIII	Indicative commercial bid template	Please exclude taxes from fomate	No change
6	Section 7. Project Timelines	Project Milestone and Completion Timelines	Can LIC share the data points used to arrive at the timeline of 90 days?	No Reply
7	Section 8, Page 70	Penalties linked to SLA	We request to have all penalties at cap of max of 5%	No change
8	Section 6.2.1 - Data warehouse System; Page 63	Scope of Work	Please specify ratio OLTP processes to DSS processes in case of mixed work load.	Only DSS and Analytical work load.
9	Pre Contract Integrity Pact	Both the parties accept that the Monitors have the right to access all the documents relating to the project/procurement, including minutes of meetings	Both the parties accept that the Monitors have the right to access all the documents relating to the project/procurement, including minutes of meetings. The Monitor shall be under contractual obligation to treat the information and documents of the Bidder/ Subcontractor(s) with confidentiality.	No change



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10	Section 4.27.2 :Termination and reduction for convenience 4.27.3 Termination by LIC for default		Bidder submits that on termination by LIC for any reason whatsoever, LIC shall pay a termination fee to the Bidder for the products supplied under the contract as fully payment is not paid until the end of the contract. The termination fee shall be mentioned as part of the submission depending on the timing of the actual termination	No change
11	Section 4.34: Performance Assessment/Penalties		Bidder submits that the maximum limit of liquidated damages shall be 10% of the Yearly Rental charges for Turnkey CDW System Bidder further submits that where LIC rescinds the Contract and engages other source for getting the balance portion of the Contract, the liability of the Bidder shall be limited to 10% of the undelivered or delayed components value	No Change
12	Section 6.2.1 Data warehouse System	Bidder has to propose industry standard Enterprise type Appliance system for Data warehouse which will meet the requirements mentioned above for Year 3.	Bidder will be proposing engineered system to meet the specifications/requirements	No change
	Place : Mumbai Date : 02.02.2017		Executive Director (IT/BPR)	