

Corrigendum - RFP for Procurement of Internet Leased Links for LIC of India

Ref: LIC-CO/IT-BPR/FW/RFP/2020-21/02 Dated: 28.01.2021

Sr. No	RFP Document Page Number	RFP Document Reference(s) (Section & Page Number)	Clause (in brief) of RFP	Modifications
1	7	7. Brief on the Scope of Work	LIC would like procure one dedicated (1:1 uncompressed, unfiltered, burstable and unshared) Premium Internet links of 500Mbps bandwidth with dual last mile (from different POPs for redundancy) from the Internet Service Providers (ISPs)	LIC would like procure one dedicated (1:1 uncompressed, unfiltered and unshared) Premium Internet links of 500Mbps bandwidth with dual last mile (from different POPs for redundancy) from the Internet Service Providers (ISPs)
2	12	Page No 12 Bid currencies Point v	In case of non-compliance by the bidder to any of the instructions pertaining to bid submission as stated in the RFP, a penalty of Rs. 5,000/- per violation will be charged and recovered from the EMD. For example: if the Bid is not spirally bound a penalty of Rs. 5,000/- will be imposed. Upper cap for this penalty is Rs.10,000/-	In case of non-compliance by the bidder to any of the instructions pertaining to bid submission as stated in the RFP, a penalty of Rs. 1,000 /- per violation will be charged and recovered from the EMD. For example: if the Bid is not spirally bound a penalty of Rs. 1,000/- will be imposed. Upper cap for this penalty is Rs.5,000/-
3	17	Page No. 17 Point 3 PBG	If vendor fails to submit the required PBG within 15 days period as mentioned above, penalty of Rs.5,000/- per day (subject to maximum penalty of Rs.1,00,000/-) will be imposed.	If vendor fails to submit the required PBG within 21 days period as mentioned above, penalty of Rs.5,000/- per day (subject to maximum penalty of Rs.1,00,000/-) will be imposed.
4	22	Section-E: SCOPE OF WORK	Configure the links and appliances, tune up the appliances with LIC Security requirement	Line modified as "Configure the links as per the requirements"
5	22	Page No 22 Section E Scope of Work	Cross connect	At Santa Cruz , it will be in LICs scope . At Prabhadevi the bidder has to factor in the cross connect charges . However , LIC may choose to provide the corss connect at Prabhadevi .
6	23	Section-E: SCOPE OF WORK	The winning bidder shall provide /24 Public IP addresses (IPv4) and /48 Public IP addresses (IPv6) for each of the link.	The winning bidder shall provide /27 Public IP addresses (IPv4) and /48 Public IP addresses (IPv6) for each of the link.
7	23		The bidder shall provide a dedicated portal/web interface/site for LIC for logging calls (trouble tickets), viewing status of calls (trouble tickets), escalation of trouble tickets, monitoring the status of links, monitoring performance parameters of links such as periodical downtime etc	The bidder shall provide a dedicated portal/web interface/site/mechanism for LIC for logging calls (trouble tickets), viewing status of calls (trouble tickets), monitoring the status of links, monitoring performance parameters of links such as periodical downtime etc
8	23		The selected bidder shall be responsible for the preparation of "Change Management Process" document for the LIC wherein the entire process/procedure shall be defined pertaining to various activities involved during the tenure of the contract	Clause Deleted
9	24	Section F:Payment Terms; (Page No.24;TIME SCHEDULE FOR DELIVERY AND INSTALLATION)	Delivery Timeline is 8 Weeks	Please refer to the revised "TIME SCHEDULE FOR DELIVERY AND INSTALLATION"
10	24	Section-E: SCOPE OF WORK	The scope of work includes understanding the requirement, customizing and providing the deployment architecture of proposed solution. Supply, install and commission the respective links along with appliances at LIC data centers. Configure the links and appliances, tune up the appliances with LIC Security requirement; document the solution, Train & Certify candidates nominated by LIC. This is not an all-inclusive list.	Line "Train & Certify candidates nominated by LIC. " deleted .

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Sr. No	RFP Document Page Number	RFP Document Reference(s) (Section & Page Number)	Clause (in brief) of RFP	Modifications
11	25	Section-G: Service Level Agreement (SLA)	PACKET LOSS / DROP: In case the packet loss/drop is greater than the committed parameter.	Please refer to the revised technical specifications
12	25	Section-G: Service Level Agreement (SLA)	1. Delay in delivery of services: Delay in commissioning of links, as per the specifications, beyond 8 weeks from the date of receipt of the purchase order.> > >0.5 % of the total Contract Value per week of delay or part thereof.	Please refer to the revised SLAs
13	25	Section-G: Service Level Agreement (SLA) Page No 25;PENALTIES FOR DOWNTIME of LINKS	PACKET LOSS / DROP: In case the packet loss/drop is greater than the committed parameter. Rs. 4000.00 per event in business hours (8AM to 8 PM) Rs. 2000.00 per event beyond business hours	Please refer to the revised technical specifications
14	25	Page No. 25	Penalties for Downtime of links	Please refer to the revised SLAs
15	25	PENALTIES FOR DOWNTIME of LINKS :	Level of Network uptime per month Downtime Penalty Committed SLA> =99.95 % -NIL- > =99.45% but =98.95% but =98.45% but =97.95% but	Please refer to the revised SLAs
16	25	Committed SLA	Committed SLA> =99.95 %	Please refer to the revised SLAs
17	25	PENALTIES FOR DOWNTIME of LINKS :	Downtime Penalty	Please refer to the revised SLAs
18	26	Section-G: Service Level Agreement (SLA)	Penalty caps: • The total penalty for delivery and installation of Internet Leased Link shall not exceed 20% of the Contract value • The total penalty for quarterly payments for Internet Leased Link shall not exceed 50 % of the quarterly charges	Please refer to the revised SLAs
19		Section-G: SLA	For modified SLA conditions	Please refer revised Service Level Agreement (SLA)
20	Technical		For modified Technical specifications	Please refer revised Annexure-VIII (Technical specifications)
21	Commercial		For modified Indicative Commercial format	Please refer revised Annexure-IX (Indicative Commercial Bid)
22			Last Date of Bid Submission	10th March, 2021 latest by 2.30 pm
23			Eligibility and Technical Bid opening date & time	10th March, 2021 latest by 2.45 pm
24			Indicative Commercial Bid opening date & time	Will be intimated to the Technically qualified Bidders at a later date.