RFP Ref: LIC/CO/IT-SD/ MySQL/ATS/2019-20/01 dated 12.12.2019 **Date: 23/12/2019**

CORRIGENDUM – II

Following clarification is being issued under the above referred RFP. The bidders to note that this clarification shall form an integral part of the above referred RFP and resulting contracts, if any.

Bid Submission Date & Time: 31st December 2019 latest by 3.00 p.m.

Sr. No.	Clause ref. in RFP	Clause (in brief) of RFP requiring clarification (s)	Change Reason	LIC Clarification/ modification (s) in clause
1.	6. SERVICE LEVEL AGREEMENT	• System Integrator will ensure that the query/ticket raise by LIC of India will be resolved within 24 hours. Any further delay will attract penalty provisions. • The penalty will be at the rate of 0.5% of the ATS renewal value per day beyond the first 24 hours subject to a maximum annual limit of 10% of the ATS renewal value. • The SI should ensure 24/7/365 days support availability by the OEM.		The clause is removed.
2.	7.3. Performance Bank Guarantee (PBG)	A PBG (As per **Annexure-8**) to the tune of 10% of the L1 prices approved of all items mentioned in the Commercial Bid, shall be submitted by the selected bidder. The unconditional and irrevocable Performance Bank Guarantee (from a scheduled/nationalized Public Sector Bank) shall be submitted within 10 days from the date of intimation/ letter issued for selection as Vendor. Failure to do so may attract a	The validity period of PBG is modified	A PBG (As per **Annexure-8**) to the tune of 10% of the L1 prices approved of all items mentioned in the Commercial Bid, shall be submitted by the selected bidder. The unconditional and irrevocable Performance Bank Guarantee (from a scheduled/nationalized Public Sector Bank) shall be submitted within 10 days from the date of intimation/ letter issued for selection as Vendor. Failure to do so may attract a penalty of Rs.2,000/-per day, subject to

		penalty of Rs.2,000/-per day, subject to maximum penalty of Rs.20,000/- The PBG should be valid for the period 37 months, including claim period of three months, from the date of submission of PBG. The PBG / part thereof may be invoked for an amount that will be decided by LIC, when the bidder backs-out of any of his obligations as per this RFP, including refusal to take up / renew AMC for the equipment supplied. In case the selected bidder fails to submit performance bank guarantee even after the elapse of 21 working days from the time stipulated, LIC, at its discretion, may cancel the allotment and it will be treated as vendor has backed out. The decision of LIC in this matter is final. a. The PBG should be valid for the entire contract period from the date of its submission to LIC and an additional one month from the date of elapse of contract period. b. In case of extension of the contract by LIC, the vendor should submit fresh PBG of the same amount or extend the validity period of the submitted PBG to cover the extended validity period of the tender. This should happen within one month prior to the expiry of the earlier PBG, unless otherwise intimated by LIC. c. Format for submitting the Bank Guarantee is attached herewith as **Annexure-11** and should be executed by a Nationalized/ Scheduled bank acceptable to LIC and having Branches in Mumbai.		maximum penalty of Rs.20,000/- The PBG should be valid for the period of **90 days**, including claim period of three months, from the date of submission of PBG. The PBG / part thereof may be invoked for an amount that will be decided by LIC, when the bidder backs-out of any of his obligations as per this RFP, including refusal to take up / renew AMC for the equipment supplied. In case the selected bidder fails to submit performance bank guarantee even after the elapse of 21 working days from the time stipulated, LIC, at its discretion, may cancel the allotment and it will be treated as vendor has backed out. The decision of LIC in this matter is final. j. The PBG should be valid for the entire contract period from the date of its submission to LIC and an additional one month from the date of elapse of contract period. k. In case of extension of the contract by LIC, the vendor should submit fresh PBG of the same amount or extend the validity period of the submitted PBG to cover the extended validity period of the tender. This should happen within one month prior to the expiry of the earlier PBG, unless otherwise intimated by LIC. l. Format for submitting the Bank Guarantee is attached herewith as **Annexure-11** and should be executed by a Nationalized/ Scheduled bank acceptable to LIC and having Branches in Mumbai. m. The PBG will not carry any interest. n. The PBG may be required to be submitted in multiple numbers, if required by LIC. o. The PBG may be invoked for entire amount if the vendor backs-out of his obligations as per this tender or if the fresh PBG is not received by LIC one month prior to the expiry of the earlier PBG; apart from other actions that may

			d. The PBG will not carry any interest. e. The PBG may be required to be submitted in multiple numbers, if required by LIC. f. The PBG may be invoked for entire amount if the vendor backs-out of his obligations as per this tender or if the fresh PBG is not received by LIC one month prior to the expiry of the earlier PBG; apart from other actions that may be decided by LIC. g. The PBG will be invoked in full or part (to be decided by LIC) in any of following eventualities during the period of contract: i. The bidder fails to honour expected deliverables or part as per this RFP after issuance of PO ii. Any legal action is taken against the bidder restricting its operations iii. Any action taken by statutory, legal or regulatory authorities for any breach or lapses which are directly attributable to the bidder. iv. LIC incurs any loss due to Vendor's negligence in carrying out the project implementation as per the agreed terms & conditions h. The performance guarantee will be discharged by LIC and returned to the issuing Bank with intimation to the Vendor not later than 60 days following the date of completion of the Vendor's performance		be decided by LIC. p. The PBG will be invoked in full or part (to be decided by LIC) in any of following eventualities during the period of contract: v. The bidder fails to honour expected deliverables or part as per this RFP after issuance of PO vi. Any legal action is taken against the bidder restricting its operations vii. Any action taken by statutory, legal or regulatory authorities for any breach or lapses which are directly attributable to the bidder. viii. LIC incurs any loss due to Vendor's negligence in carrying out the project implementation as per the agreed terms & conditions q. The performance guarantee will be discharged by LIC and returned to the issuing Bank with intimation to the Vendor not later than 60 days following the date of completion of the Vendor's performance obligations including any warranty obligations under the contract. r. In the event of any contract amendment, the Vendor shall, within seven days of agreeing to such amendment, furnish the amended performance guarantee, valid for 60 days beyond the duration of the Contract as amended, including warranty obligations.

		obligations including any warranty obligations under the contract. i. In the event of any contract amendment, the Vendor shall, within seven days of agreeing to such amendment, furnish the amended performance guarantee, valid for 60 days beyond the duration of the Contract as amended, including warranty obligations.		
3.	4.3. Final Evaluation. (Point xxiv**)**	Within 7 days of notification of award from LIC, the Bidder will furnish Performance Bank Guarantee, valid for the entire contract period. After the submission of Performance Bank Guarantee by the successful Bidder, the Bidder will be required to enter into a contract with LIC.	The validity period of PBG is modified.	Within 7 days of notification of award from LIC, the Bidder will furnish Performance Bank Guarantee, valid for **90 days.** After the submission of Performance Bank Guarantee by the successful Bidder, the Bidder will be required to enter into a contract with LIC.
4.	8.19.17. Roles and responsibilities	**Role of LIC:** LIC would be requiring services of SI for a period of 1/3 year(s) for renewal of ATS for the MySQL Products. The LIC shall raise query/ticket for the resolution of any issue related to Renewal of ATS for the MySQL products and same is to be addressed by the SI as per the conditions of RFP. **Role of Vendor:** System Integrator will ensure that the query/ticket raised by LIC of India shall be resolved within 24 hours as per the conditions of RFP. The SI shall be responsible to provide all the upgrades/updates of the products released time to time by the OEM with proper instructions and guidelines about the updates.-		The clause is removed.
5.	Section 7.2 Payment terms	System Integrator will make payment to OEM first and then submit us the payment proof along with invoice and proof of renewal of ATS for the MySQL products with M/s Oracle for the	Modified	System Integrator will require to submit a certificate/Welcome Kit from OEM mentioning that ATS renewal has been done for the number of licenses/products as sought in RFP document with details of licenses &

		desired period. After that LIC will make 100% payment to the system Integrator.		products. After that LIC will make 100% payment to the system Integrator.
6.	1 2.2.1. Activity Schedule, Point 2 Bid Processing Fee (non refundable)	**Rs. 5,900/- (Rs. Five Thousand nine hundred Only, Rs 5000 bid amount + 18% GST)** by way of Demand Draft, issued in favour of "LIC of India", drawn on any Nationalized/Scheduled bank payable at "Mumbai" shall be submitted with the Bid.	Modified the section 1 2.2.1. Activity Schedule, Point 2 Bid Processing Fee (non refundable)	**Rs. 5,900/- (Rs. Five Thousand nine hundred Only, Rs 5000 bid amount + 18% GST)** by way of Demand Draft, issued in favour of "LIC of India", drawn on any Nationalized/Scheduled bank payable at "Mumbai" shall be submitted with the Bid. The Procurement Policy for Micro and Small Enterprises, 2012 shall apply on producing the proof of the bidder being registered as MSE (indicating the terminal validity date of their registration) for the item tendered, with any agency mentioned in the notification of the Ministry of Micro, Small and Medium Enterprises (Ministry of MSME). The certificate should be valid on date of RFP released.
7.	2.2.13. Earnest Money Deposit	Earnest Money Deposit	New Para added in clause 2.2.13. Earnest Money Deposit	**h)** The Procurement Policy for Micro and Small Enterprises, 2012 shall apply on producing the proof of the bidder being registered as MSE (indicating the terminal validity date of their registration) for the item tendered, with any agency mentioned in the notification of the Ministry of Micro, Small and Medium Enterprises (Ministry of MSME). The certificate should be valid on date of RFP released.
8.	5. SCOPE OF WORK	The bidder to note that the MySQL Product will be used in LIC Offices of Fiji, Mauritius and London.	Modified.	MySQL Products will be used in LIC Offices of India, Fiji, Mauritius and London.

Executive Director (IT/SD)