

Title of Procurement	REQUEST FOR PROPOSAL for Integrated cloud based Enterprise CDN (Content Delivery Network), WAF (Web Application Firewall) and DDoS, DNS Services
Reference No.	Ref: CO/IT-SD/CDN/RFP dated 30.09.2022

Please take note of the following corrigendum:

Document	Page No.	Section	Ser. No.	Existing	Revised/Addition
RFP	25	5.9	xiii	After the close of online reverse auction, the L1 bidder shall provide a commercial breakup of all the line items along with the working sheet to LIC within 2 days (excluding Saturdays, Sundays and Holidays under NI Act as applicable in Maharashtra), failing which LIC reserves the right to reject the bid and forfeit EMD	After the close of online reverse auction, the L1 bidder shall provide a commercial confirmation in the form of Final Commercial Bid signed copy to LIC within 2 days (excluding Saturdays, Sundays and Holidays under NI Act as applicable in Maharashtra), failing which LIC reserves the right to reject the bid and forfeit EMD
RFP	26	5.9	xviii	The bidder would need to provide all costs in Annexure	The bidder would need to provide all costs in Annexure H –Indicative Commercial Bid Form.
RFP	61	7.2	1	Streaming media and Analytics: Stream Protection: Stream theft should be taken care i.e. the visitor cannot see the video origin link and cannot embed the video on his webpage. Pre-defined Token based protection.	Deleted

Document	Page No.	Section	Ser. No.	Existing	Revised/Addition
RFP	61	7.2	2	Data Confidentiality /Integrity: Domain Names including top level: CDN Owner / Authorized channel partner should allow delivery of content for all sort of domains which without limitation to include tonic.in, gov.in, nkn.in, .in etc.	Data Confidentiality /Integrity: Domain Names including top level: CDN Owner / Authorized channel partner should allow delivery of content for all sort of domains which without limitation to include licindia.in , services.licindia.in , DS001.ebiz.licindia.in . Authoritative DNS Configuration will be discussed with the seleted Service Provider
RFP	61	7.2	3	Streaming media and Analytics: Number of websites and live streams: There should not be any restriction in number of websites and number of live streams	Deleted
RFP	61	7.2	5	Archived Content – Analytic reports, geographic information etc. should be made available on demand. GUI based analytics reports as much as possible with 30 Days Archival must on basis of Real-time which may construed as: a) within 15 minutes for media Analytics; b) Within 24hrs for Websites.	Archived Content – Analytic reports, geographic information etc. should be made available on demand. GUI based analytics reports as much as possible with 30 Days Archival must on basis of Real-time .
RFP	63	7.2	20	WAF: Services must support gRPC and WebSocket	Deleted

Document	Page No.	Section	Ser. No.	Existing	Revised/Addition
RFP	63	7.2	26	There should be a provision to generate alerts in the form of email and sms in case of any attack, breach etc.	There should be a provision to generate alerts in the form of email and/or sms, and/or call in case of any attack, breach etc.
Annexure E	1		3	Bidder must be empanelled with “MeitY – Ministry of Electronics and Information Technology, GOI” as AUDITED CLOUD SERVICE PROVIDERS #Refer Meity URL at bottom. OR Bidder must be a Cloud CDN provider having 6 or more POP (Point of Presence) in India and The OEM should possess ISO 27000 series certifications valid as on date of RFP	Bidder/OEM must be empanelled with “MeitY – Ministry of Electronics and Information Technology, GOI” as AUDITED CLOUD SERVICE PROVIDERS #Refer Meity URL at bottom. OR Bidder/OEM must be a Cloud CDN provider having 6 or more POP (Point of Presence) in India and The OEM should possess ISO 27000 series certifications valid as on date of RFP
Annexure E	2		9	The bidder must provide reference of 3 active clients from BFSI in india for whom the bidder has implemented Integrated Cloud CDN and Cloud WAF solutions. At least 1 Client must be with the monthly traffic of 100 TB.	The bidder must provide reference of 3 active clients from india for whom the bidder has implemented Integrated Cloud CDN and Cloud WAF solutions. At least 1 Client must be with the monthly traffic of 100 TB. Proposed Solution must be integrated stack with proven client references. Eligibility and Technical Evaluation will consider only those client reference which are same as proposed integrated solution stack and actively being used .

Document	Page No.	Section	Ser. No.	Existing	Revised/Addition
Annexure G	1		1,2,3	Streaming media and Analytics	Deleted
Annexure G	1		5a	Archived Content – Analytic reports, geographic information etc. should be made available on demand. GUI based analytics reports as much as possible with 30 Days Archival must on basis of Real-time which may construed as: a) within 15 minutes for media Analytics; b) Within 24hrs for Websites.	Archived Content – Analytic reports, geographic information etc. should be made available on demand. GUI based analytics reports as much as possible with 30 Days Archival must on basis of Real-time .
Annexure G	1		9	Log delivery to client location or by email	Log delivery to LIC location by mutually agreed arrangement
Annexure G	2		14	The service provider should possess ISO 27017, 28000 ; SOC 1 Type 2 and SOC 2 Type 2 certification.	The service provider should possess ISO/IEC 27001:2013 ; Desirable : ISO 27018:2019 , SOC 1 Type 2 and SOC 2 Type 2 certification.

Document	Page No.	Section	Ser. No.	Existing	Revised/Addition
RFP (Addition to "BID SUBMISSION")	19	4.12		New Clause	Bidder should be either an Original Equipment Manufacturer (OEM)/Original Software Developer (OSD) of proposed solution or authorized partner of OEM/OSD. In case the bidder is an Authorized partner of the OEM/OSD, Bidder needs to provide Manufacturer Authorization Form (MAF) from OEM/OSD stating that bidder is authorized partner of OEM/OSD and authorized to participate in this tender and in case the bidder is not able to perform obligations as per contract during the contract period, contracted services will be provided by OEM/OSD or through its authorized partners. OEM/OSD can quote directly or through authorized partners. However, both i.e. OEM/OSD & their authorized partner cannot participate in the RFP. In case, both (OEM/OSD & his authorized partner) participate, only bid of the OEM/OSD will be considered.
RFP(Addition to "PROCEDURE FOR OPENING OF THE BIDS")	22	5.2	4	New Clause	Deviations: The Proposal evaluation committee would evaluate and classify deviations as "material deviation" or "non-material deviation". In case of any material deviations, the Committee would be entitled to reject the bid. A responsive bid would be the one that meets the requirements of the bidding document without material deviation, reservation, or omission where: -i. "Deviation" is a departure from the requirements specified in the bidding document; ii. "Reservation" is the setting of limiting conditions or withholding from complete acceptance of the requirements specified in the bidding document; and iii. "Omission" is the failure to submit part or all of the information or documentation required in the bidding document. A material deviation, reservation, or omission is one that, i. if accepted, would: -a. affect in any substantial way the scope, quality, or performance of the Goods and Related Services specified in the bidding document; or b. limits in any substantial way, inconsistent with the bidding document, the tendering authority's rights or the bidder's obligations under the proposed Contract; or ii. if rectified, would unfairly affect the competitive position of other bidders presenting responsive bids.

Document	Page No.	Section	Ser. No.	Existing	Revised/Addition
RFP	26-27	5.9	xxii	Preference to Make in India. Guidelines on Public Procurement (Preference to Make in India), Order 2017 : Definitions : It is mandatory to submit Annexure-N: Certificate of Local Content as per Preference to Make in India. Bidder must be Class I or Class II or Class III local supplier for participating in this tender.	Preference to Make in India. Guidelines on Public Procurement (Preference to Make in India), Order 2017 : Definitions : Bids can be for 'Make in India' and 'Non Make in India' Solution . Bidder submitting a bid under Make in India , it is mandatory to submit Annexure-N: Certificate of Local Content as per Preference to Make in India. Bidder must be Class I or Class II or Class III local supplier for participating in this tender.
RFP	60	7.2	1	Real time monitoring, reporting and management features through dashboard. Minimum 5 role-based access for each website separately. There should not be any restrictions of no. of users and concurrent logins in total.	Real time monitoring, reporting and management features through dashboard. Role-based access for each website separately. There should not be any restrictions of no. of users and concurrent logins in total.
Annexure G	1		6	CDN Strength:CDN capacity: The CDN service provider should have 60% or more idle capacity of ordered value available to handle spikes in traffic.	CDN capacity: The CDN service provider should have idle capacity to handle spikes in traffic.
Annexure G: WAF	6		32	The Solution should support on demand Vulnerability Scanning of the Application i.e. the solution must be able to integrate with web application vulnerability assessment tools.	The Solution should support ability to incorporate WAF related observations in WAF rule set after the Vulnerability Scanning of the Application by LIC.
Annexure H				Annexure H : Commercial Bid Form	Annexure H : Indicative Commercial Bid Form

Dy. Secretary (IT/SD)