

Ref: CO-IT/BPR/CSD/2018-2019/Modification-1

Date: 07.03.2019

Re: RFP for Compliance Monitoring System: Reference No.: CO-IT/BPR/CSD/2018-2019/1 dated 25th Feb, 2019

This is with reference to the RFP released by the Life Insurance Corporation of India on 25th Feb, 2019 captioned above. Further modifications to this RFP are given below:

SL NO	BID DOCUMENT PAGE NO., CLAUSE NO.	ORIGINAL TENDER CONDITION	MODIFICATIONS/REVISED CONDITION (INDICATED IN BOLD)
1.	Page no. 7	Annexure – C : Project execution details (Excel sheet of Bidder's eligibility work book enclosed)	Annexure – C : Project execution details (Excel sheet of Bidder's eligibility work book enclosed) For agreements as evidence, certified copy of the 1st page and last page of each agreement along with the page containing the required evidence should be enclosed as hardcopy and Scanned copy of complete agreement should be provided in the CD.
2.	Page no. 7	Annexure – D : Non-disclosure agreement (To be executed on a Rs. 200 stamp Paper)	To be provided by the successful bidder only,
3.	Page no. 10	Bid scoring matrix: No. of successful deployment of compliance monitoring tool in India since 01.01.2013 : 30 marks 2 deployment/implementation: 2 marks 5 deployment/implementations: 10 marks 10 deployments/implementations: 20 Marks 20 deployment/implementations: 30 Marks	Bid scoring matrix: Number of Successful deployment of compliance monitoring tool in India since 01.01.2013 : 2 marks for each subject to maximum 20 marks Bid scoring matrix: Number of Successful deployment of compliance monitoring tool in India before 01.01.2013, but maintaining till date : 1 marks for each subject to maximum 10 marks
4.	Page no. 11	Bid scoring matrix: The Solution OEMs should have 24x7 support in India	Bid scoring matrix: The solution OEM should be available during LIC working hours for any kind of technical support.
5.	Page no. 19	Hardware configuration: No. of cores: 16 RAM: 32 GB Storage: 1 TB raw	Initially following hardware will be provided by LIC: No. of cores: 16 RAM: 32 GB or 64 GB based on performance Storage: 1 TB LIC will provide following software initially to the successful bidder: Microsoft server 2012 R2 license Microsoft SQL 2008 license In case, LIC provides later versions of above software to the successful bidder, the bidder will have to deploy these software within 30 days, else a penalty of Rs. 1000 per working day will be levied.
6.	Page no. 19	Warranties: d) The warranty, which for all practical purposes would mean Comprehensive On-site Warranty.	Warranties: d) The warranty, which for all practical purposes would mean Comprehensive Off-site Warranty.
7.	Page no. 20	Facility (On-site resources) Management	Additional Points: To carry out all the operations of administrator account like change in access control matrix, troubleshooting, restoration of backup etc.

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			To educate LIC officials within 15 days of the changes done regarding changes done in the 'compliance monitoring system' based on legal updates from time-to-time. To provide a run book of daily activities.
8.	Page no. 23	Section : G – Penalties Onsite Personnel leaves or is replaced by vendor before expiry of 1 year	Section : G – Penalties Rs. 5,000/- will be charged for each such incident for each onsite personnel. No penalty provided, if a new onsite personnel is deployed and there is handholding between the incumbent person and new person for at least 10 working days of LIC.
9.	Page no. 25	Deliverables: Users training in 3 months of go-live in a smooth manner	Deliverables: Users training in 3 months of go-live in a smooth manner will be conducted from Mumbai. The total training sessions will be four.
10.	Page no. 49	Annexure-K: Point no. 50 Online Status Available 24x7	Annexure-K: Point no. 50 The solution OEM should be available during LIC working hours for any kind of technical support.
11.	Page no. 49	Annexure-K : Point no. 57 Completed but delayed-Yellow Not Due – Grey	Annexure-K : Point no. 57 Completed but delayed-Yellow/Pink Not Due – Grey/Amber
12.	Page no. 50	Annexure-K: Point no. 71 Full Fledged team to provide ongoing updates, tie-up with Local Lawyers in states where the Updates are Not Posted Online.	Annexure-K: Point no. 71 Full Fledged team to provide ongoing updates, tie-up with Local Lawyers in states/center. The vendor will provide the legal update service and the same should be integrated in the tool after being released by various legal, mandatory authorities of India.

These amendments will form a part of the **RFP for Compliance Monitoring System: Reference No.: CO-IT/BPR/CSD/2018-2019/1 dated 25th Feb, 2019**. All the bidders are requested to take note of the amendments and respond accordingly.

Bidders have to use the revised & new formats for filling up the required information (Please note that, if not done, the bid is liable to be rejected).

Executive Director (IT/BPR)

Enclosures:

1. Modification – 1
2. Response to bidders' pre-bid queries
3. Addendum I : Bid scoring Matrix
4. Addendum II : Annexure-K – Technical Bid evaluation
5. Revised Bidders eligibility workbook for compliance monitoring(V1.1)
6. Revised Bidders Technical Bid Workbook Compliance Monitoring(V1.1)