

Statement of Undertaking from OEM

<To be provided on letterhead of OEM>

Executive Director (IT/BPR),
Life Insurance Corporation of India,
Central Office, IT/BPR Department,
2nd Floor, "Jeevan Seva Annexe"
S. V. Road, Santacruz West
Mumbai - 400054.

Dear Sir/ Madam,

Ref: RFP for Directory Services for Windows and Linux Endpoints and Servers - Ref:
LIC/CO/IT-BPR/RFP/LDS/2019-20 Dated: 25.11.2019.

We, the undersigned OEM, having read and examined in detail all the bidding documents in respect of the above mentioned RFP in respect to product(s) offered/ supplied by us and as a gesture towards our commitment for continued support for our product(s)/ solution do hereby declare as under:

1. We hereby extend our commitment/ standard guarantee and comprehensive warranty, as per the terms and conditions of the referred RFP and the contract, for our equipment/ services/ software supplied under this RFP.
2. We also extend our back to back service support and assurance of availability of our equipment, components and consumables/ updates, patches, service packs, rollups, as per the terms and conditions of the RFP, to our partner, _____ for a minimum period of six years from the date of acceptance of the bid by LIC/ entire duration of the contract.

Yours faithfully,

(Signature)

For and on behalf of: _____ (Name of OEM)

Authorised Signatory

Name: _____

Designation: _____

Office Seal: _____

Place: _____

Date: _____