

Annexure-X : Declaration of Quality and Support for the Network equipments to be provided as Spares under AMC

(Ref.: CO/IT-BPR/NW/RFP/SI/2020-21/01 dated 22nd June 2020, Procurement of Services of System Integrator for Network)

To,
The Executive Director (IT/BPR),
Life Insurance Corporation of India
Central Office, IT Dept, 2nd Floor,
Jeevan Seva Annexe, S.V. Road,
Santacruz (West), Mumbai 400 054

Dear Sir,

DECLARATION OF QUALITY ASSURANCE AND SUPPORT
Ref: LIC CO/IT-BPR/NW/RFP/SI/2020-21/01dated 22nd June 2020

This has reference to the LIC's RFP Reference No: Ref: CO/IT-BPR/ NW/RFP /SI/2020-21/01 dated 22nd June 2020, regarding bid for Procurement of Services of System Integrator for Network Maintenance for LIC of India.

We hereby accept all the Term & Conditions of the above RFP for providing the on-site resources and AMC services as per the Scope of work. Further, we hereby undertake that:

- 1) The original equipment's, spare parts, components required for maintaining the networking hardware supplied will be available for a minimum period of five years extendable by two years as per terms and conditions of the RFP.
- 2) The AMC support will include the availability of original equipment, spare parts, components, consumables required for maintaining the network, as per the RFP terms and conditions. The equipment/ components/ provided as replacement under the AMC will be in workable condition and equivalent or higher model in line with the network requirements
- 3) The resources deployed by us meet the eligibility criteria as specified in the RFP and subsequent Corrigenda, Addenda, if any.
- 4) In case we are found not complying with above at the time of deployment of resources or during installation of equipment/ components already billed, we agree to replace the resources/ take back the equipment/ components/ hardware, if any already supplied.

For and on behalf of <Respondent Company><Address of Respondent>

Signature

Authorized Signatory,

Name:

Designation:

Office Seal:

Date :

Place: