

Life Insurance Corporation of India
I.T. Department, Central Office, Mumbai
Reponses to pre-bid queries on Technical Points
RFP Ref: LIC-CO/IT-BPR/NW/RFP/2017-18/01 Dated: 29/01/2018

Sl. No	File	Page No.	RFP Document Reference(s) (Section & Page Number)	Clause (in brief) of RFP requiring clarification(s)	Brief details/ Query in reference to the clause	Response
1	Additional Point	Tech	Wireless	Additional Points	The video endpoints do offer wireless presentation funtionalty with Wi-Fi network. Do we need to consider Wireless solution as part of end to end solution.	Please be guided by the RFP
2	Additional Point	Tech	Network	Additional Points	Do we need consider specific brand for Wired and Wireless like Gartner leader quadrant.	Please be guided by the RFP
3	Endpoints	Tech	Video Features	Presentation sharing using mobile devices	Can we use LIC's existing wireless infrastructure or do we need to include a separate Wireless solution in our bid?	This is an independent setup
4	Endpoints-C	Tech	Completely integrated unit>Features>General Specification	70 inch screen floor and wall mounted kit	The solution of dual 70 inch can be proposed in floor mounted option Wall mounting kit is not possible due to the size of the displays. Request the committee to ask for Floor mount kit only.	Please refer to the revised technical specifications .
5	Endpoints-C	Tech	Completely integrated unit>Features>Audio Standards	Built in wide band audio speaker and amplifier system. The unit must provide sound output of 200 W	Sound output of 200W is specific to one OEM. We request to kindly amend it as sound output level 15W or more as builtin speaker capability of packaged solution will be available in this range only. Also audio levels provided in packaged solutoin from OEM will not have inbuilt amplfier. So kindly make reference to amplifier as optional.	The unit must provide a sound output of at least 200W
6	Endpoints-C	Tech	Completely integrated codec	Camera should be suitable for large conference room 15m	The speaker track solution works for the distance of 9m from the camera as is the case with such solutions,at a 15m distance the speakert track will not be working just framing will work so that participants are seen.	Speaker track is expected upto 9 metres only , but a room size of 15 metres should be captured

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7	Endpoints-C	Tech	Completely integrated unit>Features>Video Features	It should transmit and receive both participants view and content simultaneously to and fro from the far end location at 1080p60fps	Bandwidth requirement of 1080p60 fps is min 2.5 mbps or more. The bandwidtht asked per VC site is 2 Mbps. Hence ask fo 1080p60fps is irrelevant. Request the LIC to consider transmit and receive of participants and content simutaneously @1080p30fps.	Please refer to the revised technical specifications .
8	Endpoints-C	Tech	Completely integrated unit>Features>video Features>Screen and Layout	Must have a total of atleast 4 HD inputs	Our integrated solution provides 2 HD inputs, One for camera setup and another for PC input. Request LIC to change the spec as : "must have atleast 2 HD inputs. The ystem should have 2 video inputs 1 x HD to connect camera and 1x HD to connect PC."	Please refer to the revised technical specifications .
9	Endpoints-C	Tech	Completely integrated unit>Features>Security/ Network/Directory Services/ Others	Must have the ability to integrate with external control system	We do not provide APIs for Touch control integration; Request LIC to make this feature optional as the same is a proprietary feature from one OEM.	This can be provided with the help of third party tools.
10	Endpoints-C	Tech	Completely integrated unit>Features>Security/ Network/Directory Services/ Others	Remote software upload	SCP is proprietary feature to one OEM. Request to remove this or make this optional. Upgrade via web inteface possible not via remote. Request LIC to make this optional.	SCP is not a proprietary feature . However, please refer to the revised technical specifications .
11	Endpoints-C	Tech	Completely integrated unit>Features>Audio Standards	Should have 4 microphone inputs	Our codecs support 4 microphone connectivity in array.Request LIC to mention The solution should support 4 microphone inputs or in array to connect mics	Please refer to the revised technical specifications .

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12	Endpoints-C	Tech	Completely integrated unit>Features>Camera	Should have at least two or more HD cameras to automatically detect active speakers in the conference room. The camera should also have face detection mechanism to enable automatic framing of participants speaking and select the best camera framing for that person . And when no one is speaking it should automatically select the best group framing. The camera should be suitable for large conference room of about 15 m in length	To focus on the person sitting on the other end of the room, Camera should have sufficient zoom to read facial expressions and select the best camera framing . Camera zoom is no where mentioned in the requirement. Request the LIC to mention camera zooming of atleast 10x optical or more to meet the camera tracking requirement for the room in consideration. Also this functionality can be achieved for distances of upto 10 mtr in lenght. Whether the speaker tracking functionality is enabled or not still the camera will require a zoom of 10x optical or more to cover all the participants in the room (considering the room lenght as mentioned by LIC).	Please be guided by the RFP
13	Endpoints-C	Tech	Completely integrated unit>Features>video Standards	Support for Latest video standards	Request LIC to consider addition of legacy protocol like H.261 , H.263 to ensure interoperability with legacy systems. There are many Govt, PSU, insurance companies which are still using endpoints that support these legacy protocols.	Please be guided by the RFP
14	Endpoints-C	Tech	Completely integrated unit>Features>video Features	The system must have ability to pair mobile devices such as tablets or smart phones based on iOS or Android Platforms	This feature is proprietary to one OEM. This cannot be achieved with third party application as well. Request the committee to delete this clause or make this optional.	Pairing feature is not a proprietary feature. However please refer to the revised technical specifications .

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15	Endpoints-C	Tech	Completely integrated unit>Features>General Specification	The system should deliver 1080p60 in motion and sharpness	Reference to Motion and sharpness video modes is subjective. Every OEM has different ways of delivering the resolution asked. Request LIC to mention support for 1080p@60 in motion/ sharpness video mode	Please be guided by the RFP
16	Endpoints-C	Tech	Completely integrated unit>Features>video Features>Screen and Layout	The system should support video resolutions from CIF, w448p, w576p	Request LIC to consider mention of resolutions from CIF to 1080p support which will take care of other intermediate resolutons supported by codecs.	Please refer to the revised technical specifications .
17	Endpoints-C	Tech	Completely integrated unit>Features>Security/ Network/Directory Services/ Others	Total management via embedded SNMP, Telnet, SSH , XML, SOAP	Our system supports management via SNMP, Telnet, SSH, HTTP/s. Request LIC to make XML and SOAP optional as the same is proprietary feature of one OEM.	This is not proprietary .However please refer to the revised technical specifications .
18	Endpoints-D	Tech	Desktop>Features>Net work Interfaces>LAN	1x LAN -10/100/1000 to connect to PC	The Codec solution can support only Single LAN interface. Request LIC to relax this point as the same is favouring one OEM.	Please be guided by the RFP
19	Endpoints-D	Tech	Desktop	Desktop Video output - Must have a HD output via HDMI/DVI output port to connect to display the VC screen onto external display.	You have asked for an integrated system with screen size of atleast 22 inches. Since this display size is large enough for the desk user, we request you to remove this clause.	Please be guided by the RFP
20	Endpoints-D	Tech	Desktop>Features>Security	Meeting both point and point and multipoint, should be password protected, and the same should be possible for SIP networks.	Request LIC to consider SIP/ H.323; Kindly ammend the clause as "Meeting both point and point and multipoint, should be password protected, and the same should be possible for SIP/ H.323 networks. "	Please be guided by the RFP

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21	Endpoints-D	Tech	Desktop>Features>Video>Video Standards	Min H.264 and above. Should support all standard video and audio protocol.	All standard Video and Audio protocols include H.261, H.263, H.264 HP , G.711, G.722 etc. The same should be specified to ensure interoperability. Request LIC to consider addition of legacy protocol like H.261 , H.263 to ensure interoperability with legacy systems. There are many Govt, PSU, insurance companies which are still using endpoints that support these legacy protocols. Also for inter LIC communication with new systems, latest protocols like H.264 HP / H.265 should be mentioned. The same is mentioend in the other two categories of endpoints asked in this RFP.	Please be guided by the RFP
22	Endpoints-D	Tech	Desktop>Features>General	Must have mute/unmute, volume increse/decrease buttons	This feature can be achieved through remote and need not be on Display supplied. Request LIC to consider Feature on Display/ Remote.	Please be guided by the RFP
23	Endpoints-D	Tech	Desktop>Features>Camera	Must have privacy shutter	Camera shutter or Soft video mute option should be considered as both server the same prupose. This is a better solution than a physical shutter which is subject to damage.	Please be guided by the RFP
24	Endpoints-D	Tech	Desktop>Features>Network Interfaces>Wifi	Must support 802.11 a/b/g/n	Wireless LAN is not supported on Codec and it degrades the VC performance. Request LIC to remove this as the same is proprietary to one OEM.	Please be guided by the RFP
25	Endpoints-D	Tech	Desktop>Features>Network Interfaces>Wifi	Must support bluetooth 3.0	Bluetooth is not supported on Codec / VC endpoints. Request LIC to remove this as the same is proprietary to one OEM.	Please be guided by the RFP

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26	Endpoints-D	Tech	Desktop>Features>General	Should be an integrated system with atleast 22 inch LCD/TFT	Request LIC to consider solution with thirdparty Display and codec to be offered against this requirement instead of making it a Single vendor integrated product.	Please be guided by the RFP
27	Endpoints-D	Tech	Desktop>Features>Camera	Should be HD atleast 6 Megapixel camera	Request LIC to consider 2 MP or more camera as we are asking for 1080p solution. This feature is proprietary to one OEM.	Please be guided by the RFP
28	Endpoints-D	Tech	Desktop>Features>General	The LCD /TFT screen should have intuitive touch screen	The feature ask is proprietary to one OEM. We cannot offer the same.	Please be guided by the RFP
29	Endpoints-D	Tech	Desktop>Features>Video>Video Standards	The system should support SIP protocol.	The Codec as in other categories should support SIP and H.323. Request LIC to consider SIP / H.323 support. Kindly amend the clause as "The system should support SIP/ H.323."	Please be guided by the RFP
30	Endpoints-D	Tech	Desktop>Features>Camera	The VC unit must allow the camera to be used a sdocument camera.	Camera will be used to cover the participants. Camera view to be used a document camera is not supported by us. This is a proprietary feature and not recommended.	Please be guided by the RFP
31	Endpoints-I	Tech	Technical Specifications for Endpoints	Camera should be suitable for large conference room 15m	The speaker track solution works for the distance of 9m from the camera as is the case with such solutions,at a 15m distance the speakert track will not be working just framing will work so that participants are seen.	Speaker track is expected upto 9 metres only , but a room size of 15 metres should be captured

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32	Endpoints-I	Tech	Specification of VC endpoint for Divisional offices: Features>Video>general	Gartner Clause	There was no report in 2017 by Gartner , titled "Magic quadrant for Group video systems". Hence earlier report has to be considered. Request the clause to be changed to " The OEM must be in leaders quadrant in gartners magic quadrant for group video systems report for the last two available years 2015/2016"	Please refer to the revised technical specifications .
33	Endpoints-I	Tech	Technical Specification	Gartner Magic Quadrant	Request you to consider and allow other reputed oem who does not apper in Gartner Magic Qudrant for group video, This report is only applicable for Group video that is VC end point only verses the oveall scope in the project is for managed Services,HOSTED BRIDG OR MCU and end point.as per our estimate the overall cost of end point is less than 20% of the total estimate.	Please be guided by the RFP
34	Endpoints-I	Tech	Specification of VC endpoint for Divisional offices: Features>User Interface	In order to provifde a good user experience the unit must be equipped with and intuitive touch screen /panel for controlling the VC unit.	Requested the LIC to consider Touch screen/ Remote for controlling the VC unit.	Please be guided by the RFP
35	Endpoints-I	Tech	Specification of VC endpoint for Divisional offices: Features>Video Features>Video input	Must have 2 HDMI inputs to connect 2 Laptops	Is it ok if we provide wireless content sharing capability thereby eliminating the need to have multiple wired PC interfaces on the codec. Hence there is no need to have 2 HDMI inputs to connect two laptops on the codec. Kindly make it 1x HDMI.	Please be guided by the RFP

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36	Endpoints-I	Tech	Specification of VC endpoint for Divisional offices: Features>Video Features>Video input	Shoud support the ability to view and share presentations at resolution of 3840 x 2160	The Hosted bridging platform that LIC offices will be connecting to does not support 4k resoluton for content.The Display solution asked for tender is 1080p ony. There is no relevance of asking 4K content on codec as the other integration technologies asked for are 1080p only. The industry standards follow 1080p for video and content; The feature ask is proprietary to one OEM.Hence this requirement should be removed.	Please refer to the revised technical specifications .
37	Endpoints-I	Tech	Specification of VC endpoint for Divisional offices: Features>Audio>Audio Inputs	Should have 3 microphone inputs	The solution should support 3 microphone inputs or in array to connect three mics	Please refer to the revised technical specifications .
38	Endpoints-I	Tech	Specification of VC endpoint for Divisional offices: Features>Camera	Should have at least two or more HD cameras to automatically detect active speakers in the conference room. The camera should also have face dectection mechanism to enable automatic framing of participants speaking and select the best camera framing for that person . And when no one is speaking it should automatically select the best group framing. The camera should be suitable for large conference room of about 15 m in length	To focus on the person sitting on the other end of the room, Camera should have sufficient zoom to read facial expressions and select the best camera framing . Camera zoom is no where mentioned in the requirement. Request the LIC to mention camera zooming of atleast 10x optical or more to meet the camera tracking requirement for the room in consideration. Also this functionality can be achieved for distances of upto 10 mtr in lenght. Whether the speaker tracking functionality is enabled or not still the camera will require a zoom of 10x optical or more to cover all the participants in the room (considering the room lenght as mentioned by LIC).	Please be guided by the RFP

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39	Endpoints-I	Tech	Specification of VC endpoint for Divisional offices: Features>Video Features>Video input	Should have input to connect directly a laptop / PC for content or presentation at 1920x1280, 3840x 2160	The Hosted bridging platform that LIC offices will be connecting to does not support 4k resolution for content. The Display solution asked for tender is 1080p only. There is no relevance of asking 4K content on codec as the other integration technologies asked for are 1080p only. The industry standards follow 1080p for video and content; The feature ask is proprietary to one OEM. Hence this requirement should be removed.	Please refer to the revised technical specifications .
40	Endpoints-I	Tech	Specification of VC endpoint for Divisional offices: Features>Multipoint capability	Should support builtin multiconference capability to connect atleast 1+3 sites @720p30fps in continuous presence mode.	Specification for Completely integrated unit has 1+4 sites @720p30fps requirement. The codec camera solution should also have same multiconferencing capability; hence request the LIC to have consistency in the multiconference capability asked across endpoint specifications. Kindly mention 1+4 site @720p30fps requirement for Divisional VC endpoints.	Please be guided by the RFP
41	Endpoints-I	Tech	Specification of VC endpoint for Divisional offices: Features>Video>Video standards	Should support latest video standards H.264, H.265/ H.264 HP	Request LIC to consider addition of legacy protocol like H.261 , H.263 to ensure interoperability with legacy systems. There are many Govt, PSU, insurance companies which are still using endpoints that support these legacy protocols. Also as per tender ask interoperability with endpoints in Gartner magic quadrant for group video systems is necessary which warrants codec supporting legacy protocol H.261, H.263 etc..	Please be guided by the RFP

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42	Endpoints-I	Tech	Specification of VC endpoint for Divisional offices: Features>Video Features	The system must have ability to pair mobile devices such as tablets or smart phones based on iOS or Android Platforms	This feature is proprietary to one OEM. This cannot be achieved with third party application as well. Request the committee to delete this clause or make this optional.	Pairing feature is not a proprietary feature. However please refer to the revised technical specifications .
43	Endpoints-I	Tech	Specification of VC endpoint for Divisional offices: Features>Video Features>Video Output	When not in a VC call should be able to view presentation from two laptops on each of the screen so that users can collaborate	This is a proprietary feature.This feature is not supported. Only one content source can be shared at a time on screen. The other monitor will have People video. Hence Request this clause to be removed.	Please be guided by the RFP.
44	Links	Tech	Technical Specifications for Links.xlsx	10. uptime - 99.99% per month	Request to change the uptime to 99% considering the locations cities & towns and the media used to connect LIC locations to service provider POP	Please refer to the revised technical specifications .
45	Links	Tech	Technical Specifications for Links.xlsx	14. The ISP should be in a positin to block Distributed Denial of Service (DDoS) attack at their end.	Potential of a private network (MPLS VPNs) seeing a DDOS attack is minimal as bots can be controlled. Hence request to remove this clause.	Please be guided by the RFP
46	Links	Tech	Technical Specifications for Links.xlsx	2. In case of consolidated bandwidth is provided (as mentioned above 2 x n) each endpoint should get 2 Mbps dedicated bandwidth by way of QoS	Need clarity on this point. Does each site has more than VC endpoints? If yes, what is the concurrency of the VC endpoints	Please refer to the revised technical specifications .
47	Links	Tech	Technical Specifications for Links.xlsx	4. Latency local lead - 5 milliseconds (maximum)	Request to change the latency to 30msecs for local lead considering the locations cities & towns	Please refer to the revised technical specifications .
48	Links	Tech	Technical Specifications for Links.xlsx	5. Packet delivery packet drop should not exceed one out of every one lakh packets	Request to change the packet loss to one out of every thousand packets considering the locations cities & towns	Please refer to the revised technical specifications . However SLA parameters should not be violated.
49	Links	Tech	Technical Specifications for Links.xlsx	6. Jitter - 5 milliseconds (maximum)	Request to change the jitter to 30msecs for local lead considering the locations cities & towns	Please refer to the revised technical specifications .

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50	Links	Tech	Technical Specifications for Links.xlsx	7. Links shall be terminated on fiber channel/ethernet interface port of the router which will be arranged by the vendor at the LIC room based locations.	There's no mention of technical specifications for the routers & switches. Does this mean that the service provider has to provide appropriate routers & switches of their own choice of OEM for video conferencing network?	Please be guided by the RFP
51	Links	Tech	Technical Specifications for Links.xlsx	9. The end to end traffic should be encrypted (media as well signal)	Its not recommended to encrypt video traffic as this will increase the load on CPE routers and induce jitter thus impacting the video quality. Hence request to remove this clause	Please be guided by the RFP
52	Links	Tech	Technical Specifications for Links.xlsx	Dedicated 1:1, wired,unshared, unfiltered, MPLS links of 2 Mbps bandwidth for each setup at respective LIC room based VC locations. In case one site has more than one setup (say "n" setup) the vendor may choose to provide 2 x n consolidated bandwidth or individual 2 Mbps each at the respective "n" setup .	Dedicated 1:1, wired,unshared, unfiltered, MPLS links of 2 Mbps bandwidth for each setup at respective LIC room based VC locations. In case one site has more than one setup (say "n" setup) the vendor may choose to provide 2 x n consolidated bandwidth or individual 2 Mbps each at the respective "n" setup .	Please refer to the revised technical specifications
53	Links	Tech	Technical Specifications for Links.xlsx	In case a consolidated bandwidth is provided (as mentioned above 2 x n) each endpoint should get 2 Mbps dedicated bandwidth by way of QoS .	In case a consolidated bandwidth is provided (as mentioned above 2 x n) each endpoint should get 2 Mbps dedicated bandwidth by way of QoS .	Please refer to the revised technical specifications .
54	Links	Tech	Technical Specifications for Links	Circuits should be in ring architecture with different exchanges connected to take care of last mile failure.	Also one link will be connected to only one exchange/POP. Hence technically it is not achivable. We request LIC to delete this clause & to consider the last mile on wired & wireless.	Please be guided by the RFP
55	Links	Tech	Technical Specifications for Links	Dedicated 1:1 wired, unshared , unfiltered MPLS links of 2 Mbps bandwidth for each setup.	Request LIC to consider the Wired & Wireless last mile media.	Please be guided by the RFP

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56	Links	Tech	Technical specifications of links	In case one site has more than one setup vendor may choose to provide 2 x n consolidated B/W or individual 2 Mbps each at respective n setup	Certain locations (within) the same building may have multiple end points/video setup (Video Conferencing Units).It is requested to share location wise sites where multiple end points exist for correct estimation of B/W per location.	Please be guided by the RFP and the modifications mentioned in this document regarding the clause
57	Links	6	Technical specifications for Links Point 6	Jitter	Jitter performance offered by TCL is location tier based.	Please refer to the revised technical specifications .
58	Links	Tech	Technical specifications of links	Links shall be terminated on Fiber Channel/Ethernet port of the router which will be arranged by the vendor at LIC room based locations	It seems that bidder has to provide router at each room based VC site.Pls confirm. If so, it is requested to share location wise multiple end points to estimate routers to be supplied Is it ok if serial handoff is provided for 2 Mbps links.	Please refer to the revised technical specifications .
59	Links	Tech	Technical Specifications for Links	Packet drop should not exceed one out of every one lakh packets	Request LIC to consider the Packet drop up to 0.1%	Please refer to the revised technical specifications .
60	Links	12	Technical specifications for Links Point 12	Proactive monitoring	TCL offers unmanaged as well as physical/proactive monitored links. LIC can explore the options for better SLA's	Please be guided by the RFP
61	Links	2	Technical specifications for Links Point 2	QoS performance	LIC should provide the desired QoS profile	The same shall be shared with the winning bidder
62	Links	18	Technical specifications for Links Point 18	QoS profile	Further discussion with LIC required to finalize the QoS profile for best performance.	The discussion shall be done with the winning bidder
63	Links	Tech	Technical specifications of links	Up time 99.99%	Request to consider up time of 99.9 percent as per SLA clause in Section-G/Page No.31	Please refer revised SLAs

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64	Links	Tech	Technical Specifications for Links	Up time of 99.99%	Request LIC to consider the SLA up time of 99.00% measured on quarterly basis (This will include the Network up time & VC bridge services).	Please refer revised SLAs
65	Links	10	Technical specifications for Links Point 10	Uptime SLA	Is 99.99 based on actual working hours or total hours	Please refer to the revised SLAs
66	VC Bridge	Tech	Technical Specifications for Video Bridge	Dropdown display of the various locations from where the user can select the locations for the desired conference	Dropdown or other options of selecting users/endpoints	Please be guided by the RFP
67	VC Bridge	Tech	Technical Specifications for Video Bridge	Point 81: During the transition phase the Service Provider has to schedule the calls for sites not migrated to the new setup .	Need more clarity and details	Please be guided by the RFP
68	VC Bridge	66	Technical Specifications for Video Bridge	Points 66, 68, 69, 70, 71, 73, 74, 75, 80	Request LIC to remove these points as they are proprietary feature	Please be guided by the RFP.
69	VC Bridge	Tech	Technical Specifications for Video Bridge	The BCP/redundancy setup of the Service Provider should be equivalent to the existing project .	Request LIC to give more clarity & inputs on exsisting projects	Please be guided by the RFP
70	VC Bridge	Tech	Technical Specifications for Video Bridge	The proposed video bridge should be able to seamlessly integrate with LICs internal IP Telephony infrastructure (both current and future)	Request LIC to provide exsisting IP Telephony infra details	Please be guided by the RFP
71	VC Bridge	Tech	Technical Specifications for Video Bridge	The video bridge should be accessible both from LIC's internal network through the firewall as well as the dedicated network provided by the service provider for Video Conferencing .	Request LIC to provide access to internal network and details of internal network, endpoints	Will be provided to the winning bidder

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72	VC Bridge	Tech	Technical Specifications for Video Bridge	The Video bridge should have a centralized VC location directory features. All end points should have the common location directory synchronized with central directory.	Request LIC to provide clarity on Directory Services through central location.	Please be guided by the RFP
73	VC Bridge	Tech	Technical Specifications for Video Bridge	This video bridge should be able to integrate with the existing internal bridge/MCU/Central VC infrastructure of LIC .	Request LIC to provide inputs on exsisting infrastructure details	Details will be provided to the winning bidder
74	VC Bridge	Tech	Technical Specifications for Video Bridge	Point 81: During the transition phase the Service Provider has to schedule the calls for sites not migrated to the new setup .	Need more clarity and details	Please be guided by the RFP
75	VC Bridge	Tech	Technical Specifications for Video Bridge	Point 27: No restriction on Max MCU Ports that can be concurrently used	what is the maximum number of MCU ports used	Please be guided by the RFP
76	VC Bridge	Tech	Technical Specifications for Video Bridge	Point 42 : The solution should have a capability of text chatting for the particiapnts .	Request LIC to remove this clause	Please be guided by the RFP
77	VC Bridge	Tech	Technical Specifications for Video Bridge	Point 85 : The user shall be permitted to manage only the session for which he/she has the Conference password	Request LIC to modify as: Users can vew and control any Space/meeting room of which they are a member. And user can make any other user a member of a Space of which they are themselves a member. Operators can view and control all Spaces.	Please be guided by the RFP
78	VC Bridge	Tech	Technical Specifications for Video Bridge	Point 86 : Enforce a custom lay out as desired by the user	Request LIC to modify as: A default layout for a meeting room should be set, per role, within the a template. However, these layouts can by changed during the conference.	Please be guided by the RFP

Life Insurance Corporation of India
I.T. Department, Central Office, Mumbai
Reponses to pre-bid queries on Technical Points
RFP Ref: LIC-CO/IT-BPR/NW/RFP/2017-18/01 Dated: 29/01/2018

Sl. No	File	Page No.	RFP Document Reference(s) (Section & Page Number)	Clause (in brief) of RFP requiring clarification(s)	Brief details/ Query in reference to the clause	Response
79	VC Bridge	Tech	Technical Specifications for Video Bridge	Point 87 : For select few users about 125 participants should be displayed on the same screen .	125 participants on the same screen is not available. Viewing the participants also is a critical constraint even if 125 gets displayed. We request you to reduce this number to 20	Please refer to the revised technical specifications .
80	VC Bridge	Tech	Technical Specifications for Video Bridge	Point 93 : Operate camera (if required) for remote locations	Request LIC to remove these points as they are proprietary feature	Please be guided by the RFP
81	VC Bridge	Tech	Technical Specifications for Video Bridge	Point 95 : Extend time in case the meeting goes beyond the scheduled time	Scheduled conference will always end at scheduled end time	Please be guided by the RFP
82	VC Bridge	Tech	Technical Specifications for Video Bridge	Point 97 : The porposed Video Brdige should have availability of Enterprise Portal to Dial Out, PIN Mgmt & Reporting	Clarification required	Please be guided by the RFP
83	VC Bridge	Tech	Technical Specifications for Video Bridge	Point 28 : No restriction on Max Virtual Rooms being provisioned for LIC	Request LIC to give the number of virtual rooms required. LIC Commercial specifications mention 60 virtual rooms. Considering your set up, we feel that 25-30 rooms would be more than sufficient. Request to reconsider the same.	Please refer to the revised technical specifications
84	VC Bridge	Tech	Technical Specifications for Video Bridge	Technical Specifications for Video Bridge	The bridge should have a capablity of live streaming to a minimum of 5000 participants in one session .	Please refer to the revised technical specifications .

Date:

Executive Director(IT/BPR)