

Eligibility Prebid Queries for -LIC/CO/IT-BPR/HW/2021-2022/04 Dated: 24/09/2021				
#	RFP Document Reference(s) (Section & Page Number)	Clause (in brief) of RFP requiring clarification(s)	Brief details/ Query in reference to the clause	LICs response
	(Section & Page Number)	requiring clarification(s)	reference to the clause	
1	Page 16	Class-I Local supplier	Dot Matrix Printer : There are 2 OEM's.	LICs decision is final
			1 OEM does not meet Class 1, Class 2 : Local Supplier Clause, if this is mandatory (Class 1 , Class 2)	
		Class-II Local supplier		
			LIC may not get competitive bids. Hence, we request to make Class 1, Class 2 as optional for Dot Matrix Printers.	
			Land Border Clause is 100% Complied	
2	TABLE-B - Page # 19 Pts 3 ISO Certificate	Service Partner - ISO 20000 Certification	Requested if LIC can remove the clause of ISO 20000 Certificate from the Service Partner, since ultimately who the supply vendor of the the hardware / software is responsible for the support	NO CHANGE.
3	TABLE-B - Page # 19 Pts 4	If Service Partner(s) is/ are appointed, each such Service Partner should have minimum 100 Engineers on Roll. However, the total number of engineers on roll of Bidder and Service Partner(s) appointed should not be less than 300.	Request each Service Psrtner should have minimum 10 to 20 engineer on Rolls, since most of the remote location, it is practically not possbile for the Service Partner to have 100 engineers on Roll	NO CHANGE.
4	TABLE-B - Page # 20 Pts 5	Details should be given in Part-A of Annexure EC (1) along with the Certificate from Customers or attested copies of Purchase Orders and Sign Off/go live or installation certificate should be submitted from customer to whom the hardware was supplied by the bidder. Multiple Purchase Orders with minimum value of Rs. Fifty lacs in the same year can be clubbed. (Projects undertaken with LIC are acceptable).	Can Bidder submit the Project Experience at atleast 2 /3 states from eight Zone of LIC	NO CHANGE
5	TABLE-B - Page # 20 Pts 6	Details should be given in Part-A of Annexure EC (1) along with the Certificate from Customers or attested copies of Purchase Orders and Sign Off/go live or installation certificate should be submitted from customer to whom the hardware was supplied by the bidder. Multiple Purchase Orders with minimum value of Rs. Fifty lacs in the same year can be clubbed. (Projects undertaken with LIC are acceptable).	Request to consider - Bidder submit the PO copy excluding Certificate from customers or sign off / go live.	Its acceptable
6	TABLE-B - Page # 20 Pts 6	The Bidder should have earned minimum AMC revenue of Rs. 1 Crores from Servicing Business (including from LIC) each in at least two of the previous five Financial Years, 2020-2021,2019-2020,2018-2019,2017-2018 and 2016-17, if the bidder is not appointing Service Partner.	Please consider AMC/Resident Engineers Services or minimum AMC revenue of 20 lacs	NO CHANGE
7	TABLE-B - Page # 21 Pts 6	In case the bidder appoints Service Partner(s), then each Service Partner appointed should have earned minimum AMC revenue of Rs. 50 lacs (including from LIC) from Servicing Business, each in at least any three of the previous five Financial Years, 2020-2021,2019-2020,2018-2019,2017-2018 and 2016-17	Request to remove the cluase of the Service Partner AMC revenue	NO CHANGE

8	Eligible Criteria, table B, point No. 6, pg. No. 20	The bidder should have executed Purchase Orders for supply of Computer Systems & Peripherals in India of minimum value of: (For Hardware (PCs,Laptops,Servers & Peripherals and Hardware solutions which may include Cloud Projects network related hardware also for office computerisation): 45 Crores) in any of the three from the last five financial years 2020-2021,2019-2020,2018-2019,2017-18 and 2016-17.	Please clarify whether multiple PO's of different customers added up to 45 Cr. Will suffice	YES IT CAN BE OF MULTIPLE POs of different customers.
9	Service Level Agreement (SLA);, Point C, page No. 31	All BOs (other than those covered in Class A & Class B) situated in hilly regions of NE states, J&K Uttarakhand & HP, Andaman & Nicobar and where Special Area Allowance is payable by LIC. Manager (IT) may however include other branches in the concerned States in this category if deemed necessary.	Kindly consider 4 business days for resolution time	NO CHANGE
10	TABLE-B - Page # 19 Pts 1	under documentary evidence required : Bidder should submit Company Profile of each Service Partner as per Part-B of Annexure EC(2) along with the enclosures as above.	Kindly relax the details required in Part-B of Annexure EC(2) to company Name, contact No., Email ID, engineers count	NO CHANGE.
11	Eligibility Conditions Financial Strength of the Bidder- (7)	The bidder should have minimum annual turnover of Rs. 200 crores in at least any three of the last five previous Financial Years, namely 2020-2021,2019-2020,2018-2019,2017-2018 and 2016-17.	Change to Rs.80 crores in at least three of the last five previous years	NO CHANGE
12	Eligibility Conditions (10)	The bidder will have to provide details of the Top 3 customers for the hardware supplied (including LIC) where the total Purchase Orders of the 3 Customers cumulatively put together are greater than Rs. 50 crores in each of any three financial years out of the last five Financial Years, i.e: 2020-2021,2019- 2020,2018-2019,2017-2018 and 2016-17	Remove the number of customer clause from RFP	NO CHANGE
13	Section 8 ; Pg No : 7	Bid Submission Date & time - 27/09/2021	Request to consider clear 15 working days after Prebid clarifications .	Refer to Corrigendum -I
14	Section 10 ; Pg No : 8	EMD	Request to revise -	
15		By Way of DD Rs. 20,00,000/-	EMD By way of DD - Rs. 5,00,000/-	NO CHANGE
16		By Way of BG Rs. 30,00,000/-	EMD By way of BG - Rs. 25,00,000/-	
17	Section 12.b ; Pg No :11	Bidder should clearly specify the exact make & model in the technical bid. Change in make & model will not be allowed after bid submission. In case make & model is not clearly stated in technical bid, the respective model may be disqualified. Models quoted as "XXX" or "YYY" will not be accepted.	Request to keep the option of model change in the rate contract as some products may go under upgradation / modification for better performance .	NO CHANGE
18	Section12.e; Pg No.12	The Bidder should quote only those products which will not be declared end-of- life during 20 months from the date of submission of the bid. In case any of the model(s), quoted by the bidder and approved by LIC, becomes End of life, before completion of twenty months, the bidder shall provide model of higher configuration, if approved by LIC, without any escalation in cost. However, such request for change of model can be considered after a minimum period of 15 months from the date of submission of bid and on payment of evaluation fees of Rs.5,000/-. In any case, whether the selected bidder offers models with specifications mentioned in technical bid or other equivalent or higher specifications, LIC reserves the right to evaluate the model before placing the purchase order. In case the selected bidder is allowed to supply hardware of higher specifications, it will not attract any additional commercial benefit / payment from LIC.	Request to consider those products which will not be declared end of life during 12 months instead of 20 months from the date of submission of the bid . In case any of the model(s), quoted by the bidder and approved by LIC, becomes End of life, before completion of 6 months . If the OEM unable to arrange the product then SI will not be responsible for the same .Please consider 6 months and Rs.2000/- .	NO CHANGE

19	Section 12.i ; Pg No :12	Printer Declaration – The bidder shall submit a Declaration from the printer OEM, for the models quoted in this RFP, as per Part-E of Annexure-VII , clearly stating the part-code and the print capacity of the cartridge. If, after supply, any deviation in the Print capacity/ Yield of the Cartridge, is noticed by any of the LIC offices, the vendor shall supply a new toner/ cartridge of correct or higher capacity within 3 working days from the date of complaint in LIC's HCT Module at no cost to LIC. In case of default, LIC reserves the right to place Purchase Orders with other selected Vendor(s) and recover the loss by invoking the PBG	Request to consider the vendor shall supply a new toner/ cartridge of correct or higher capacity within 8 working days from the date of complaint and also request you to consider and revise the clause of invoking the PBG .	NO CHANGE
20	Section 13.a ; Pg No :12	a) The estimated quantities are mentioned in -Commercial Bid Document Annexure-II . The quantities are indicative and may vary to the extent of +/- 25 % under each of the line item. However, the actual quantities will be as reflected in the Purchase Orders placed. Any additional requirement of Hardware items mentioned in the Commercial Bid may also come up during the price validity of the RFP.	Request you to provide the exact quantity and may vary to the extent of +/-5% of the each item .	NO CHANGE as it is as per CVC guidelines.
21	Section 18; Pg No :14	Bids shall remain valid for 210 days after the date of bid opening prescribed by LIC, in the Activity Schedule . LIC shall reject a bid as non-responsive if the bid is submitted with a shorter validity period.	Request to revise Bid Validity Period - 60 days .	NO CHANGE
22	Section PMA e.iii, Pg 16	i. Preference to Domestically Manufactured Electronic Goods: Preference will be given to domestically manufactured goods. Government has issued Public Procurement (Preference to Make in India) [PPP-MII] Order 2017 vide the Department for Promotion of Industry and Internal Trade (DPIIT) Order No.P-45021/2/2017-B.E.-II dated 15.06.2017 and subsequent revisions vide Order No. 45021/2/2017-PP(BE-II) dated 16-9-2020 to encourage 'Make in India' and to promote manufacturing and production of goods, services and works in India with a view to enhancing income and employment.	As per LIC RFP the groups will be allocated - L1-2 Groups , L2- 1 Group and L3 - 1Group ,We want to know how PMA will be applicable for awarding groups .	It will be as per LICs decision.
23	Section 21.x ; Pg No:18	ix. Buyback Items: The minimum buy-back rate, for items as mentioned in the Commercial bid will be fixed by LIC. The Vendor shall quote the buyback rate not lesser than the fixed minimum value mentioned in the Commercial Bid. Where a bidder does not quote for any item, the fixed value for that particular item will be taken to arrive at L1 price. The quotes for the buyback items will be multiplied by the estimated buyback quantities as mentioned in commercial bid. The Buyback quantity mentioned in the Commercial Annexure will be subject to a variation of +/- 25% of the originally declared quantities.	Request to consider - As the BB machines are not in the good working conditions ,missing parts and there is huge pickup cost to the vendor , the base rate of BB should be as follows .Desktop /AIO - Rs 200/- , DMP- Rs 25/- , Laptop - Rs 300/- The Buyback Qty mentioned should be upto PO qty of new machines only and not as per +/-25% variation . Please provide buyback model details also.	Refer to Revised Annexure -II
24	Section D.10. Pg No: 21	The performance certificate from the customer should be submitted as per the details of the customer submitted in Part-A of Annexure EC(1).	Request to consider PO Copy with sign off or installation certificate from Customer instead of LIC Format of Supply and Value .	Its acceptable
25	Section E.2.c; Pg No :23	LIC also reserves the right to reduce or extend the validity of approved rates for a maximum period of up to 120 days only.	This should with mutual concept	NO CHANGE
26	Section E.3; Pg No :23	The PBG should be valid for the period 42 months, including claim period of three months, from the date of submission of PBG and renewable every year thereafter.	As bank are giving 12 month by default change this to 36 months PBG with 12 months claim period	NO CHANGE
27	Section E.5.a; Pg No :24	The total quantities to be ordered under this RFP may be subject to variation of up to 25% above or below of Hardware line items, of the originally declared quantities. However, the actual quantities may differ at the time of issuing the Purchase Order, depending on the circumstances prevailing at that time.	This should with mutual consent	NO CHANGE
28	i)	70% of the payment will be made on delivery of the Hardware after the submission of Invoice cum delivery Challan or the Delivery Report (DR) which is generated online from LIC's Module at the location where hardware has been delivered will be available to the concerned LIC Zonal office online for making payments. ii	Request to consider 70% agaisnt delivery , 28% against installation and 2% against Buyback .	Refer to Corrigendum -I

29	ii)	25% payment will be made on installation of Hardware delivered. The Installation Report (IR) will be generated online from LIC's Module at the location where hardware installation has been done and the installation details generated online will be available in the Payment Module of LIC which will be considered for release of installation payment on receipt of claim for Installation Payment from the Vendor. There is no need for submission of hard copy of the installation report. iii		Refer to Corrigendum -I
30	iii)	Balance 5 % payment will be settled on receipt of claim from the Vendor for the same. In case of 5 % payment for Purchase Orders which contain Buyback Hardware details, the vendor will have to mandatorily submit: ☐ A certificate of buyback hardware removal from the HCT Module which is signed by the officer in-charge of the location from where the buyback hardware is lifted.		Refer to Corrigendum -I
31		A certificate of buyback hardware removal from the HCT Module which is signed by the officer in-charge of the location from where the buyback hardware is lifted.	Request to consider online removal of buyback from HCT . The signoff from location Officer should not be compulsory . Branch should return the hardware within a week after installation and should not retain any hardware .	NO CHANGE
32	Page 40	However, in case, delivery and installation is completed within 65/ 75 days, no penalty will be charged. For elay beyond 65/ 75 days, the penalty will be charged separately for delivery and installation as stated in the table above depending on the time lines of delivery and installation. Eg: If the delivery has happened within 55 days then no penalty will be charged and if the installation has been delayed due to which the total no of days of delivery and installation has exceeded 65 days/75 days then penalty will be charged for the delay in the installation only from the date of delivery of the hardware till it is installed as per the penalty applicable for installation in the table above.	Request you to please consider delivery and installation is completed within 140/150 days, no penalty will be charged. For elay beyond 140/ 150 days, the penalty will be charged separately for delivery and installation as stated in the table above depending on the time lines of delivery and installation Eg: If the delivery has happened within 130 days then no penalty will be charged and if the installation has been delayed due to which the total no of days of delivery and installation has exceeded 140 days/150 days then penalty will be charged for the delay in the installation only from the date of delivery of the hardware till it is installed as per the penalty applicable for installation in the table above.	Refer to Corrigendum -I
33	8.e Page 26	In case of all Software 90% payment will be made on delivery of the license. The license will be treated as delivered ONLY on delivery of Original Media with the paper license and the Product Key along with Certificate of Authenticity and License keys is issued in original by the OEM. The Vendor needs to submit a certificate from the software OEM stating the fact about the genuiness of the License issued to LIC. The balance 10% shall be paid on successful installation of the software.	Request to release 100% payment against delivery of license for software	NO CHANGE
34	Section 8.F; Pg No : 26	SLA Penalty	Request to consider	
35	a,b	Per day Breakdown Charges upto 5 days - 0.5% of the cost of hardware per day	Per day Breakdown Charges upto 5 days - 0.25% of the cost of hardware per day	NO CHANGE
36	a,b	Per day Breakdown Charges from 6th day to 10th day - 1% of the cost of hardware per day	Per day Breakdown Charges from 6th day to 10th day - 0.5% of the cost of hardware per day	NO CHANGE
37	a,b	Per day Breakdown Charges from 11th day to 15th day - 2% of the cost of hardware per day	Per day Breakdown Charges from 11th day to 15th day - 0.75% of the cost of hardware per day	NO CHANGE
38	a,b	Per day Breakdown Charges beyond 15 days - 4% of the cost of hardware per day	Per day Breakdown Charges beyond 15 days - 1% of the cost of hardware per day	NO CHANGE
39	a,b	Maximum penalty for breakdown - Basic cost of hardware item	Request to remove the clause of Basic Cost	NO CHANGE
40	Section E.10.a; Pg No : 27	Warranty period for the media will be 30 days from the date of delivery of Media. If during the warranty period, the Media is found to be defective, the Vendor has to replace the Media CD at his own cost.	Request to consider no warranty for software	NO CHANGE
41	Section E.10.b; Pg No : 27	All the Hardware items, as per specifications given in Technical Annexure-I, shall be under comprehensive on-site warranty covering all parts, peripherals and labor for a period of three years and thereafter will be covered under AMC	AMC should be with terms and condition mutually agreed upon .	NO CHANGE

42	Section E.10.c; Pg No : 27	AIO Desktops shall be under replacement warranty for a period of three years. For any breakdown of AIO, the same should be resolved within 7 working hours from the call booking in LIC's HCT Module and if it is not resolved within 7 hours, standby of equivalent or higher configuration should be immediately provided. Further, if the breakdown complaint is not resolved within 5 working days, the same should be replaced within a period of 5 working days from the date of complaint booking, with a new AIO Desktop. For delay in providing immediate standby and/ or delay in replacement beyond 5 days, the SLA as defined in the Chart of Penalties above, will become applicable. In case, standby is not provided and also the replacement is not done within 5 working days, penalty will be charged separately for standby not provided and for replacement not done within 5 working days, as per the Chart of Penalties above.	Request to consider Resolution of AIO 15 working days instead of 7 working days .	NO CHANGE
43	Section E.10.d; Pg No : 28	Spares, consumables and support for the hardware should be available for a minimum period of six years from the date of installation of the Hardware irrespective of whether the equipment is manufactured by the Selected Vendor or procured from any other Principal Vendor (OEM).	Request to consider five years as OEMs Standard Support is for 5 yrs only .	NO CHANGE
44	Section E.10.g; Pg No : 28	Preventive Maintenance - Every Quarter	Request to consider PM after installation in 3rd Quarter and 4th Quarter only	NO CHANGE
45	Section E.10.g; Pg No : 28	Penalty of 0.5% of the cost of the hardware item will be charged every quarter per device, if the Preventive Maintenance is not done.	Request to consider Penalty of 0.25% every quarter if PM not done	NO CHANGE
46	Section E.10.k; Pg No : 29	In both the cases mentioned above, fresh order will be placed by LIC with the Vendor concerned for the supply of the new hardware against the lost/damaged equipment/ component. Monthly rental of 5% of basic Hardware cost will be payable to the Vendor for the equipment supplied as standby until such time the new hardware is received by the location and installed after which the rental will cease.	Request to consider Monthly Rental @15%	NO CHANGE
47	Section f1.g ; Pg 37	Cabling Requirements of our offices	Request to consider local vendors for Cabling to be carried at locations	NOT APPLICABLE . It is just in case of emergency.
48	Section 5 .c; Pg 39	The Vendor to collect the Buyback certificate generated online from HCT module from respective locations duly signed by the authorised LIC official .The physical lifting of the hardware should be done by the Vendors represnetative only after the module genrated buyback certificate signed by the authorized official is given by the concerned office	Request to consider Online removal of buyback from HCT (i.eWhen Action taken by the branch in module) instead of BBC getting duly signed by the official at LIC.	NO CHANGE
49	Table E , Pg 40	Part I items- 55 days /65 days	Request you to consider for Part I items 140/150 days.	NO CHANGE
50	Table E , Pg 40	Deliverable and Timelines - Software Delivery Period of 7 days	Request to consider Software Delivery Period of 30 days . Also Penalty to be considered as 0.2% per week ; maximum 5% of the cost beyond 45 days .	NO CHANGE
51	Table E , Pg 40	Part I items - Installation Period 7 days, Penalty for delay in delivery max 10%	Request to consider Installation Period 10 working days ,1% subject to maximum of 5%	NO CHANGE
52	Table E , Pg 40	Part II - Delivery Period - 30 days , Maximum Penalty - 10%	Request to consider 45 days , Maximum Penalty - 5%	NO CHANGE
53	Table E , Pg 40	Software - Delivery period - 7 days, Installation - 3 days ,Maximum Penalty - 10%	Request to consider delivery - 30 days , No installation , Maximum Penalty 5%	NO CHANGE
54	Table E 5-iii;Pg 41	In this case delivery & installation payment 90% due to selected vendor will not be held up for want of installation certificate	Request to consider 100% to be released if Site not ready	NO CHANGE
55	Clause 6 Page 41	If the selected bidder fails to post dedicated engineer(s) as above, within three months from date of placing of purchase order of Hardware, a penalty of Rs.500 per day per engineer subject to a maximum of Rs.10,000 per Division will be applicable and will be recovered from any payment due to the bidder. Monthly meetings are to be held at Zonal IT dept with the RM(IT) of the Zone by the Vendor that is NPM or Zonal SPOC only. However Monthly meetings at the Divisional Office is to be held at DO(IT) by the senior Engineer or Group Leader of the DO.	Request to consider maximum of Rs.2000/- instead of Rs.10000/- .Request to consider Quarterly meeting instead of Monthly meeting with NPM or Zonal Spoc at LIC ZO .	NO CHANGE

56	Clause 6; Pg 41	Posting of a dedicated engineer at each Divisional Office premises is compulsory.	Kindly modify to - Ensure engineer is available for DO & branches to handle service calls and PM	NO CHANGE
57	Annexure V	Undertaking for Warranty & AMC	Request to consider and make changes for 5 years instead of 7 years. Amc will be as per mutual understanding of vendor and LIC .	NO CHANGE
58	Page 34 ,16, a	The Vendor shall be liable for any delay in execution or failure of their respective obligations under this agreement except for delay caused by occurrence of events beyond control of the Vendor, including but not limited to natural calamities, fire, explosions, floods, power shortages, acts of God, hostility, acts of public enemy, pandemic, wars, riots, strikes, sabotage, order/action or regulations of government, local or other public authorities.	Request you to consider delay of additional three months due to pandemic for delivery and installation	NO CHANGE
59	Page no 63	Annexure-VII- Part-A Manufacturer's Authorization Form (MAF)- We also extend our back to back service support and assurance for availability of our equipment, components and consumables as per terms and conditions of the RFP to the Supply VendorM/s_____and thereafter to the servicing Vendor for a period up to 31st December 2028.	Request you to please change the validity to 2026	NO CHANGE
60	Page 16	Class-I Local supplier Class-II Local supplier	Dot Matrix Printer : There are 2 OEM's. 1 OEM does not meet Class 1, Class 2 : Local Supplier Clause, if this is mandatory (Class 1, Class 2) LIC may not get competitive bids. Hence, we request to make Class 1, Class 2 as optional for Dot Matrix Printers. Land Border Clause is 100% Complied	LICs decision is final.
61	Page 40	Table –E	We request delivery lead time of 6-7 months. This is due to Over all Global Supply chain constraints.	NO CHANGE
62	Project Experience 6. The bidder should have executed Purchase Orders for supply of Computer Systems & Peripherals in India of minimum value of: (For Hardware (PCs, Laptops, Servers & Peripherals and Hardware solutions which may include Cloud Projects network related hardware also for office computerisation): 45 Crores) in any of the three from the last five financial years 2020-2021,2019-2020,2018- 2019,2017-18 and 2016-17. OR Minimum Purchase Orders of (For Hardware (Computers & Peripherals which may include network related hardware, Cloud Projects also for office computerisation): Rs.35 Crores in any of the 4 from the	Details should be given in Part-A of Annexure EC (1) along with the Certificate from Customers or attested copies of Purchase Orders and Sign Off/go live or installation certificate should be submitted from customer to whom the hardware was supplied by the bidder. Multiple Purchase Orders with minimum value of Rs. Fifty lacs in the same year can be clubbed. (Projects undertaken with LIC are acceptable).	6. The bidder/OEM should have executed Purchase Orders for supply of Computer Systems & Peripherals in India of minimum value of: (For Hardware (PCs, Laptops, Servers & Peripherals and Hardware solutions which may include Cloud Projects network related hardware also for office computerisation): 45 Crores) in any of the three from the last five financial years 2020-2021, 2019-2020, 2018- 2019, 2017-18 and 2016-17. OR Minimum Purchase Orders of (For Hardware (Computers & Peripherals which may include network related hardware, Cloud Projects also for office computerisation):	NO CHANGE As per the RFP Clause B, it is clearly mentioned about who can participate in the RFP which is detailed as under: 1. Original Equipment Manufacturer (OEM) of the Computer Systems & Peripherals for hardware supply & maintenance 2. System Integrator (Channel Partner of OEMs) for hardware supply & maintenance . 3.The formulation of the Evaluation criteria, the conduct of
63	Project Experience 6. The bidder should have executed Purchase Orders for supply of Computer Systems & Peripherals in India of minimum value of: (For Hardware (PCs, Laptops, Servers & Peripherals and Hardware solutions which may include Cloud Projects network related hardware also for office computerisation): 45 Crores) in any of the three from the last five financial years 2020-2021,2019-2020,2018- 2019,2017-18 and 2016-17. OR Minimum Purchase Orders of (For Hardware (Computers & Peripherals which may include network related hardware, Cloud Projects also for office computerisation): Rs.35 Crores in any of the 4 from the last five Financial Years for supply of Computer Systems & Peripherals which may include network related hardware also for office computerisation in India the three from the last five financial years 2020- 2021,2019-2020,2018-2019,2017-18 and 2016- 17.	Details should be given in Part-A of Annexure EC (1) along with the Certificate from Customers or attested copies of Purchase Orders and Sign Off/go live or installation certificate should be submitted from customer to whom the hardware was supplied by the bidder. Multiple Purchase Orders with minimum value of Rs. Fifty lacs in the same year can be clubbed. (Projects undertaken with LIC are acceptable).	We have already supplied list of all the hardware products or peripherals to various government organizations as per your current product requirement, kindly accept the same. - Multiple order copies from multiple customers of all the five financial years cumulative put together amount greater than Rs. 30 crores.	NO CHANGE

64	D. Eligibility Criteria – page no 20-21-Financial Strength of the Bidder 7. The bidder should have minimum annual turnover of Rs. 200 crores in at least any three of the last five previous Financial Years, namely 2020- 2021,2019-2020, 2018-2019, 2017-2018 and 2016-17.	Details should be submitted in Part-A of Annexure EC (1) along with copies of Audited Balance Sheet for the relevant years.	Option 1 - The bidder/OEM should have minimum annual turnover of Rs. 200 crores in at least any three of the last five previous Financial Years, namely 2020-2021,2019 2020, 2018-2019, 2017-2018 and 2016-17. Option 2- The bidder should have cumulative annual turnover of Rs. 100 crores in at least any three of the last five previous Financial Years, namely 2020-2021,2019 2020, 2018-2019, 2017-2018 and 2016-17. Option 3- The bidder should have cumulative turnover of Rs. 200 crores in last five Financial Years, namely 2020-2021,2019 2020, 2018-2019, 2017-2018 and 2016-17.	NO CHANGE
65	10. The bidder will have to provide details of the Top 3 customers for the hardware supplied (including LIC) where the total Purchase Orders of the 3 Customers cumulatively put together are greater than Rs. 50 crores in each of any three financial years out of the last five Financial Years, i.e: 2020-2021,2019- 2020,2018-2019,2017-2018 and 2016-17.	The performance certificate from the customer should be submitted as per the details of the customer submitted in Part-A of Annexure EC (1).	Option 1- The bidder/OEM will have to provide details of the Top 3 customers for the hardware supplied (including LIC) where the total Purchase Orders of the 3 Customers cumulatively put together are greater than Rs. 50 crores in each of any three financial years out of the last five Financial Years, i.e. 2020-2021, 2019-2020, 2018-2019, 2017-2018 and 2016-17. Option 2- The bidder will have to provide details of the Top 3 customers for the hardware supplied (including LIC) where the total Purchase Orders of the 3 Customers cumulatively put together are greater than last five Financial Years, i.e. 2020-2021,2019-2020,2018-2019,2017-2018 and 2016-17. We have already supplied list of all the hardware products or peripherals to various government organizations as per your current product requirement, kindly accept the same. - Multiple order copies from multiple customers of all the five financial years cumulative put together amount greater than Rs. 50 crores.	Refer to Corrigendum-i
66	F. Scope of Work (page no 37-40)			
67	5. Deliverables and Timelines:			
68	Item	Rest of India J&K, NE States (*), Uttarakhand & Andaman/ Nicobar	Delivery period should be 90 to 120 days as per the current pandemic situation.	NO CHANGE
69	Part I items of technical bid	55 days 65 days		
70	Part-II items of technical bid	30 days 30 days		
71	Software ordered along with Part-I items	55 65 days		
72	Page 16	Class-I Local supplier Class-II Local supplier	Dot Matrix Printer : There are 2 OEM's. 1 OEM does not meet Class 1, Class 2 : Local Supplier Clause, if this is mandatory (Class 1 , Class 2) LIC may not get competitive bids. Hence, we request to make Class 1, Class 2 as optional for Dot Matrix Printers. Land Border Clause is 100% Complied	Discretion of LIC is final.
73	Page 40	Table –E	We request delivery lead time of 6-7 months. This is due to Over all Global Supply chain constraints.	NO CHANGE
74	Section 2b, Page 23	The rates of the Hardware items under the RFP will be valid for one year	Request you to reduce the validity to 3 months, since it is not possible to provide one year validity.	NO CHANGE
75	Page 21	Undertaking of Land Border Clause	Request you to remove this clause since this will limit the competition.	NO CHANGE

76	Section 21 - Evaluation Process Para e, Sub Para iii. Preference to Domestic Manufacturer - Page 16	Preference to Domestically Manufactured Electronic Goods: Preference will be given to domestically manufactured goods. Government has issued Public Procurement (Preference to Make in India) [PPP-MII] Order 2017 vide the Department for Promotion of Industry and Internal Trade (DPIIT) Order No.P-45021/2/2017-B.E.-II dated 15.06.2017 and subsequent revisions vide Order No. 45021/2/2017-PP(BE-II) dated 16-9-2020 to encourage 'Make in India' and to promote manufacturing and production of goods, services and works in India with a view to enhancing income and employment.	As LIC is advising the Bidder to offer Two Models in DMP, We would like to know how the preference will be decided for PMA. We request LIC to consider Premium for PMA.	LICs discretion is final.
77	PAGE - 25 & 26 Payment Terms Clause 8 (c)	(i)70% of the payment will be made on delivery of the Hardware after the submission of Invoice cum delivery Challan or the Delivery Report (DR) which is generated online from LIC's Module at the location where hardware has been delivered will be available to the concerned LIC Zonal office online for settlement of payments. (ii.) 25% payment will be made on installation of Hardware delivered. The Installation Report (IR) will be generated online from LIC's Module at the location where hardware installation has been done and the installation details generated online will be available in the Payment Module of LIC which will be considered for release of installation payment on receipt of claim for Installation Payment from the Vendor. There is no need for submission of hard copy of the installation report. (iii.) Balance 5 % payment will be settled on receipt of claim from the Vendor	We are Sincerely Requesting/Suggesting for.... (i)75% of the payment will be made on delivery of the Hardware after the submission of Invoice cum delivery Challan or the Delivery Report (DR) which is generated online from LIC's Module at the location where hardware has been delivered will be available to the concerned LIC Zonal office online for settlement of payments. (ii.) 20% payment will be made on installation of Hardware delivered. The Installation Report (IR) will be generated online from LIC's Module at the location where hardware installation has been done and the installation details generated online will be available in the Payment Module of LIC which will be considered for release of installation payment on receipt of claim for Installation Payment from the Vendor. There is no need for submission of hard copy of the installation report.	Refer to Corrigendum-i
78	PAGE - 39 Clause 5 Table - E	Delivery Period- Rest of India :- Part I items of technical Bid:- 55-days. J&K, NE States (*), Uttarakhand & Andaman/Nicobar :- 65 - Days	WE ARE SINCERELY Suggesting/Requesting Delivery Period- Rest of India :- Part I items of technical Bid:- 90 -days. J&K, NE States (*), Uttarakhand & Andaman/Nicobar :- 100 - Days	Refer to Corrigendum-i
79				
80	Page 7 - 8. Activity schedule	On Wednesday, 27th October 2021, latest by 3:00 p.m.	Kindly consider extension for minimum 7 to 9 working days as the scope of this tender is too huge	Refer to Corrigendum-i
81	Page 8 - EMD	Bifurcation of EMD in DD and BG	Kindly consider for submission for entire amount.	NO CHANGE
82	Page 12 - Point E	The Bidder should quote only those products which will not be declared end-of- life during 20 months from the date of submission of the bid.	We understand that End of life here refers to end of support and not End of sale.	It refers to end of sale.
83	Page 14 - Point 18	Bids shall remain valid for 210 days after the date of bid opening prescribed by LIC,	Kindly help to change the same to 120 days as situations currently are very unpredictable	NO CHANGE
84	Page 16	iii. Preference to Domestically Manufactured Electronic Goods	Need discussion for clarity	LICs decision is final.
85	Page 26	Service levels	Penalty shall be on working day	NO CHANGE.
86	Page 40	Delivery and Installation time period	Kindly consider to increase the same to 12 - 14 weeks	Refer to Corrigendum-i

Technical Prebid Queries for -LIC/CO/IT-BPR/HW/2021-2022/04 Dated: 24/09/2021				
Sl No.	RFP Document Reference(s) (Section & Page Number)	Clause (in brief) of RFP requiring clarification(s)	Brief details/ Query in reference to the clause	LICs RESPONSE
1	2A PC With Windows OS	104 Keys Mechanical Keyboard	Can Bidder quote regular OEM branded 104 keys USB keyboard here	NO CHANGE
2	2B PC Without OS	104 Keys Mechanical Keyboard	Can Bidder quote regular OEM branded 104 keys USB keyboard here	NO CHANGE
3	2B PC Without OS	Certified for RHEL 7.4 OR Submission of Model for Testing and undertaking as per Annexure RHEL-Undertaking to be given by OEM	Requesting LIC to approve the proposed devices for RHEL operating system based on successful evaluation / testing at the LIC premises.	OK. It is already mentioned in the Undertaking for RHEL support for the P.Cs, Laptops and peripherals supplied by the OEM under the RFP on OEM Letter Head in the RFP.

4	2C High-End PC With Windows OS	(a) 4 onboard SATA 6.0Gb/s connectors for optical and disk drives (b) one SATA connector for optional eSATA (c) RAID 0, 1, 5 support Bidder can provide M.2 connector	for specification in (b) eSATA ports are no longer available , instead USB ports available to connect USB drives. Suggest LIC to remove specification (b)	Refer to Revised Annexure
5	2C High-End PC With Windows OS	4 PCIe slots	Would like understand more on 4 PCIe slots use case here as it increases cost & power consumption. If the requirement is to add discrete graphics card in future then having 2 PCIe slots in the system would suffice. Hence request to LIC to consider this specification as 2 PCIe slots	Refer to Revised Annexure
6	2C High-End PC With Windows OS	(a) 2 x VGA (b) 4 x Display port (c) 8 external USB port { minimum 6 x USB 3.1 } (d) Minimum 1 USB 3.2 (e) 2 onboard RJ 45 (2Gig ethernet) port (f) Minimum 2 universal audio port (g) 4 HDMI ports	For specification (e) we can have Total 2 RJ45 ports. Hence request LIC to consider this specification as 2 RJ 45 (2x1 Gig ethernet) port	Refer to Revised Annexure
7	2C High-End PC With Windows OS	(a) 2 x VGA (b) 4 x Display port (c) 8 external USB port { minimum 6 x USB 3.1 } (d) Minimum 1 USB 3.2 (e) 2 onboard RJ 45 (2Gig ethernet) port (f) Minimum 2 universal audio port (g) 4 HDMI ports	For specifications in (a), (b) & (g) having total upto 10 video ports, Would like to understand on use case of how many monitors getting connected to this system.	Refer to Revised Annexure
8	2C High-End PC With Windows OS	(a) 2 x VGA (b) 4 x Display port (c) 8 external USB port { minimum 6 x USB 3.1 } (d) Minimum 1 USB 3.2 (e) 2 onboard RJ 45 (2Gig ethernet) port (f) Minimum 2 universal audio port (g) 4 HDMI ports	For specification (f) , please suggest if we can quote 1 Universal Audio port and 1 Audio Line out	Refer to Revised Annexure
9	2D-1 Developer PC Without Windows	Minimum 4 Nos. DIMM Slot	Since maximum memory expandability required for 2D-1 config is up to 32 GB which can be achieved by 2 DIMM slots also. Generally all latest generation desktops comes with min 2 DIMM slots having expandability up 64GB. Hence we request LIC to allow bidder to quote desktop model with 2 DIMM slots for 2D-1 developer PC config	Refer to Revised Annexure
10	2D-1 Developer PC Without Windows	Certification for RHEL 7.4 OR Submission of Model for Testing and undertaking as per Annexure RHEL-Undertaking to be given by OEM All software components pertaining to the hardware configuration such as drivers, DVD writers software (Full Version), mother board CDs, etc should be provided.	Requesting LIC to approve the proposed devices for RHEL operating system based on successful evaluation / testing at the LIC premises.	OK. It is already mentioned in the Undertaking for RHEL support for the P.Cs, Laptops and peripherals supplied by the OEM under the RFP on OEM Letter Head in the RFP.
11	2D-2 Developer PC With Windows OS	Minimum 4 Nos. DIMM Slot	Since maximum memory expandability required for 2D-2 config is up to 32 GB which can be achieved by 2 DIMM slots also. Generally all latest generation desktops comes with min 2 DIMM slots having expandability up 64GB. Hence we request LIC to allow bidder to quote desktop model with 2 DIMM slots for 2D-2 developer PC config	Refer to Revised Annexure
12	All In One Desktop	Intel Core i5-10500 Processor or Higher OR AMD Ryzen 5 4650G or higher Note:-Above processor specifications are not meant to indicate or certify technical equivalence.	For Intel processor category, kindly also consider the option of Intel Core i5-10500T processor option along with i5-10500. Both processor has 6 cores & 12 MB Cache. Also Intel Core i5-10500T processor has lesser power consumption of 35W only.	NO CHANGE

13	All In One Desktop	21" or Higher WLED backlit Touch display	Most preferred option for AIOs is minimum 24" with FHD 1920 x 1080 display. Since LIC would be considering AIOs for senior executives, bigger display and FHD resolution would ensure better user experience	NO CHANGE
14	LP-1A: Lightweight Touch Screen Laptop.	A) (Onboard / through Connector) Ethernet RJ45 port (10/100/1000 NIC) B) Intel® AX201 Wi-Fi 6 (2x2) supporting WiDi C) intel® LTE-Advanced (Cat9)	WiDi technology from Intel is already been discontinued as Miracast standard is natively supported in Windows 10 for wireless display capabilities. Kindly refer to intel notification for more details on same at https://www.intel.com/content/www/us/en/support/articles/000021693/emerging-technologies.html Request LIC to remove asked specification of WiDi	Refer to Revised Annexure
15	LP-1A: Lightweight Touch Screen Laptop.	Spill resistant Keyboard with drain and Backlit keyboard	Spill resistant Keyboard with drain is vendor specific specification terms. Requesting LIC to only consider Spill resistant Keyboard with Backlit keyboard	Refer to Revised Annexure
16	LP-1A: Lightweight Touch Screen Laptop.	IS:13252(Part-1):2010 EPEAT registered ENERGY Star 7.1 ROHS	IS:13252(Part-1):2010 is part of BIS certification. Hence request LIC to consider BIS certification only for IS:13252(Part-1):2010 criteria	NO CHANGE
17	Laptop LP-1C with Windows	4 GB DDR4 RAM SINGLE MODULE 2133 MHz or above Expandable to 8 GB	Since OS image and application memory requirements have significantly increased, to ensure better performance for user, we suggest to consider minimum of 8GB DDR4 RAM SINGLE MODULE 2666 MHz or above Expandable to 16 GB specification for for Laptop LP-1C category	NO CHANGE
18	Laptop LP-1C with Windows	Built-in 500 GB SATA 5400 RPM A. HDD should not be factory refurbished. B. Mention part No. of HDD	Kindly allow bidder to also quote for higher HDD specification. Hence request LIC to have HDD specification as Built-in 500 GB SATA 5400 RPM or higher for LP-1C laptop category.	NO CHANGE
19	Laptop LP-1C with Windows	3 USB , RJ45, Audio Out/In, MIC In & VGA thru Connector	As per latest specification, kindly consider Interface specifications as 3 USB , RJ45, Audio Jack & VGA thru Connector for laptop LP-1C category	Refer to Revised Annexure
20	Laptop LP-1C with Windows	Li-Ion Battery pack with minimum 5 hours Battery backup At least 4000 mAH	All latest generation laptop models' battery specifications are mentioned WHr only. Like the battery specifications mentioned for LP-1A category, request LIC to also consider battery specification in WHr only. Battery specification should be 41 WHr or higher	Refer to Revised Annexure
21	Developer Laptop LP-1D-1 without Windows	Intel HD Graphic with Intel WiDi OR AMD Radeon R-series graphics or higher with AMD Screen Mirror	WiDi technology from Intel is already been discontinued as Miracast standard is natively supported in Windows 10 for wireless display capabilities. Kindly refer to intel notification for more details on same at https://www.intel.com/content/www/us/en/support/articles/000021693/emerging-technologies.html Request LIC to remove asked specification of WiDi	Refer to Revised Annexure
22	Developer Laptop LP-1D-1 without Windows	3 USB , RJ45 (onboard/ through connector), HDMI, Audio Out/In, MIC In, VGA (Port/Connector)	As per latest specification, kindly consider Interface specifications as 3 USB , RJ45 (onboard/ through connector), HDMI, Audio Jack , VGA (Port/Connector) for Laptop LP-1D-1 category	Refer to Revised Annexure
23	Developer Laptop LP-1D-1 without Windows	WHQL WLP/Windows 10 (64 bit) and driver availability for RHEL 7.4 and above Certification, ACPI-ALL COMPLIANCES MANDATORY In case, RHEL certification is not available, Laptop model needs to be submitted for testing during technical evaluation along with RHEL-Undertaking	Requesting LIC to approve the proposed devices for RHEL operating system based on successful evaluation / testing at the LIC premises.	OK. It is already mentioned in the Undertaking for RHEL support for the P.Cs, Laptops and peripherals supplied by the OEM under the RFP on OEM Letter Head in the RFP.
24	Developer Laptop LP-1D-1 without Windows	Li-Ion Battery pack with minimum 7 hours Battery backup At least 45WHr	45WHr battery specification is vendor specific, suggest to consider battery specification for laptop LP-1D-1 category as At least 41WHr battery	NO CHANGE
25	Developer Laptop LP-1D-1 without Windows	IS:13252:2010	IS:13252:2010 is part of BIS certification. Hence request LIC to consider BIS certification only for IS:13252:2010 criteria	NO CHANGE

26	Developer Laptop LP-1D-2 with Windows	Intel HD Graphic with Intel WiDi OR AMD Radeon R-series graphics or higher with AMD Screen Mirror	WiDi technology from Intel is already been discontinued as Miracast standard is natively supported in Windows 10 for wireless display capabilities. Kindly refer to intel notification for more details on same at https://www.intel.com/content/www/us/en/support/articles/000021693/emerging-technologies.html Request LIC to remove asked specification of WiDi	Refer to Revised Annexure
27	Developer Laptop LP-1D-2 with Windows	3 USB , RJ45 (onboard/ through connector), HDMI, Audio Out/In, MIC In, VGA (Port/Connector)	As per latest specification, kindly consider Interface specifications as 3 USB , RJ45 (onboard/ through connector), HDMI, Audio Jack , VGA (Port/Connector) for Laptop LP-1D-2 category	Refer to Revised Annexure
28	Developer Laptop LP-1D-2 with Windows	Li-Ion Battery pack with minimum 7 hours Battery backup At least 45WHr	45WHr battery specification is vendor specific, suggest to consider battery specification for laptop LP-1D-2 category as At least 41WHr battery	NO CHANGE
29	Developer Laptop LP-1D-2 with Windows	IS:13252:2010	IS:13252:2010 is part of BIS certification. Hence request LIC to consider BIS certification only for IS:13252:2010 criteria	NO CHANGE
30	Page 16. Make in India	Non-Local supplier	As per the Govt. notification a supplier whose local content is less than 20% is not eligible to bid, as the product becomes non make in india. Hence please clarify whether non make in india product is eligible to bid and allowed to propose the product.	Decision of LIC is final.
31	2A-CPU	Intel Pentium Gold processor G6600 or Higher OR AMD A6 9500 or Higher Note:-Above processor specifications are not meant to indicate or certify technical equivalence.	Intel Pentium Gold processor G6600 or Higher OR AMD Athlon Gold PRO 3150G Note:-Above processor specifications are not meant to indicate or certify technical equivalence.	Refer to Revised Annexure
32	2B-CPU	Intel Celeron G5900 Processor or Higher OR AMD A6 9500 or Higher Note:-Above processor specifications are not meant to indicate or certify technical equivalence.	Intel Celeron G5900 Processor or Higher OR AMD Athlon Gold PRO 3150G Note:-Above processor specifications are not meant to indicate or certify technical equivalence.	Refer to Revised Annexure
33	2 D-1-CPU	Intel Core i5-10500 Processor or Higher OR AMD® Ryzen 5 5650G or Higher Note:-Above processor specifications are not meant to indicate or certify technical equivalence.	Intel Core i5-10500 Processor or Higher OR AMD Ryzen 5 PRO 4650 Note:-Above processor specifications are not meant to indicate or certify technical equivalence.	NO CHANGE
34	2 D-1-OS Compatibility	OS Compatibility/driver availability - Windows 8, Windows 10	Windows 10 Only	NO CHANGE
35	AIO-Interface	2 External USB 3.0 ports and 2 External USB 2.0 ports,1 External USB Type C port, 1 RJ-45, 1 Universal Headset, 1 Line-out	1 Line - out is not available ; request to remove it	Refer to Revised Annexure
36	LP-1A-INTERFACE	1 USB 3.1 Type-C™ Gen 1 (Power delivery, DisplayPort™); 1 USB 3.1 Gen 1; 1x Thunderbolt 4/USB4™ 40Gbps (support data transfer, 1 USB 2.0 (powered port); 1 HDMI 1.4b Supports resolutions up to 4K 30Hz; 1 RJ-45 (On Board/ through Connector) 1 headphone/microphone combo; 1 AC power;	thunderbolt4/USB 4 N/A 3 USB 3.1 Gen 1 can be provided	Refer to Revised Annexure
37	LP-1A-NIC	A) (Onboard / through Connector) Ethernet RJ45 port (10/100/1000 NIC) B) Intel® AX201 Wi-Fi 6 (2x2) supporting WiDi C) intel® LTE-Advanced (Cat9)	WiDi is discontinued now	Refer to Revised Annexure
38	LP-1A-HDD	512 GB M.2 2230 PCIe Gen3x4 NVMe Solid-State Drive A. SSD should not be factory refurbished. B. Mention part no of SSD.	512 GB M.2 2280 PCIe Gen3x4 NVMe Solid-State Drive A. SSD should not be factory refurbished. B. Mention part no of SSD.	Refer to Revised Annexure
39	LP-1A-Graphics	Integrated: Intel® UHD Graphics 620 with Intel WiDi	Integrated: Intel® UHD Graphics 620; Widi is not available now	Refer to Revised Annexure
40	LP - 1D1-CARD READER	Multi Card Reader	Request to Remove MCR as due to Chip shortages, very high lead time	Refer to Revised Annexure
41	LP - 1C-KEYPAD	Standard Spill resistant keyboard	Request to remove Spill resistant	NO CHANGE

42	LP - 1D1-HDD	Built-in 1TB SATA 5400 RPM with drive protection feature A. HDD should not be factory refurbished. B. Mention part No. of HDD	Request to move to SSD as for the developers, SSD storage would give better performance	NO CHANGE
43	LP - 1D2-CPU	Intel i5 1135G7 or Higher OR AMD Ryzen 5 5400U or higher Note:-Above processor specifications are not meant to indicate or certify technical equivalence.	Intel i5 1135G7 or Higher OR AMD Ryzen 5 5600U or higher Note:-Above processor specifications are not meant to indicate or certify technical equivalence.	Refer to Revised Annexure
44	LP - 1C- CPU	Intel i3-1115G4 or Higher OR AMD Ryzen 3-5300U or Higher Note:-Above processor specifications are not meant to indicate or certify technical equivalence.	Intel i3-1115G4 or Higher OR AMD Ryzen 3-5300 or Higher Note:-Above processor specifications are not meant to indicate or certify technical equivalence.	NO CHANGE
45	2C- STORAGE CONTROLLER	(a) 4 onboard SATA 6.0Gb/s connectors for optical and disk drives (b) one SATA connector for optional eSATA (c) RAID 0, 1, 5 support Bidder can provide M.2 connector	Only RAID 0, 1 is support	Refer to Revised Annexure
46	2C-INTERFACE	(a) 2 x VGA (b) 4 x Display port (c) 8 external USB port { minimum 6 x USB 3.1 } (d) Minimum 1 USB 3.2 (e) 2 onboard RJ 45 (2Gig ethernet) port (f) Minimum 2 universal audio port (g) 4 HDMI ports	With onboard graphic. Maximum 2 x DP & 1 x HDMI or VGA port can be offered. Onboard one 1G lan port and second port via PCIe card	Refer to Revised Annexure
47	LP-1A-KEYPAD	Spill resistant Keyboard with drain and Backlit keyboard	Spill resistant Keyboard and Backlit keyboard	Refer to Revised Annexure
48	LP - 1C-BATTERY	Li-Ion Battery pack with minimum 5 hours Battery backup At least 4000 mAH	Li-Ion Battery pack with minimum 5 hours Battery backup At least 40 Whr	Refer to Revised Annexure
49	LP - 1D2-CARD READER	Multi Card Reader	Request to Remove MCR as due to Chip shortages, very high lead time	Refer to Revised Annexure
50	LP - 1D1-CPU	Intel i5 1135G7 or Higher OR AMD Ryzen 5 5400U or higher Note:-Above processor specifications are not meant to indicate or certify technical equivalence.	Intel i5 1135G7 or Higher OR AMD Ryzen 5 5600U or higher Note:-Above processor specifications are not meant to indicate or certify technical equivalence.	Refer to Revised Annexure
51	LP - 1D2-HDD	Built-in 1TB SATA 5400 RPM with drive protection feature A. HDD should not be factory refurbished. B. Mention part No. of HDD	Request to move to SSD as for the developers, SSD storage would give better performance	NO CHANGE
52	2 D-2-CPU	Intel Core i5-10500 Processor or Higher OR AMD® Ryzen 5 5650G or Higher Note:-Above processor specifications are not meant to indicate or certify technical equivalence.	Intel Core i5-10500 Processor or Higher OR AMD Ryzen 5 PRO 4650 Note:-Above processor specifications are not meant to indicate or certify technical equivalence.	NO CHANGE
53	Part III	MS OfficeStandard 2019 SNGL OLP NL- PART CODE DG7GMGF0F4MM (Upgrade Support Not Required)	Request you to please add part DG7GMGF0F4MM:0003_Commercial	Refer to Revised Annexure
54	Laptop Specification - LP-1D-1 & LP-1D-2	Memory Capacity : 2 Memory Slot	Kindly change this 1 free DIMM slots since most of the latest models comes with 1 soldered memory + 1 DIMM slot for memory upgradation	NO CHANGE
55	Laptop Specification - LP-1D-1 & LP-1D-2	HDD : 1TB SATA 5400rpm	Kindly include 512GB SSD / 1TB HDD since most of the latest models support only SSD drives	NO CHANGE
56	Laptop Specification - LP-1D-1 & LP-1D-2	Card Reader	Kindly remove this spec, since card reader is obsolete technology and not available in latest laptops or kindly make this external card reader.	Refer to Revised Annexure
57	Laptop Specification - LP-1C	At least 4000mAH	Kindly change this to Integrated Li-Polymer 38Wh battery	Refer to Revised Annexure
58	Desktop Specification - 2D-1 & 2D-2	Processor : Intel Core i5 10500	Request you to change this to Intel Core i5 10400 or higher	NO CHANGE
59	Desktop Specification - 2D-1 & 2D-2	Processor : AMD Ryzen 5650G	Request you to change this to AMD Ryzen 5 5600G or higher	NO CHANGE
60	Desktop Specification - 2D-1 & 2D-2	Memory Expandability : 4 DIMM Slots	Request you to kindly change this to 2 DIMM Slots or higher	Refer to Revised Annexure
61	Desktop Specification - 2A	Processor : Intel Pentium Gold G6600	Request you to change this to Intel Pentium Gold G6405 or higher	Refer to Revised Annexure
62	Desktop Specification - 2A & 2B	Processor : AMD A6 9500	Request you to change this to AMD Athlon Silver 3050GE or higher	Refer to Revised Annexure
63	Desktop Specification - 2B	Processor : Intel Celeron G5900	Request you to change this to Intel Celeron G5905 or higher	Refer to Revised Annexure

64	Technical Specifications:- Desktop Type A	Intel Pentium Gold Processor G6600	Kindly consider to change this Processor to G 6400 , To ensure Maximum Participation	Refer to Revised Annexure
65	Technical Specifications :- Developers 2D-1 and 2D-2 PC	Memory Expandability : 4 DIMM Slots	Requesting you to get it changed to 2 - Dimm Slots	Refer to Revised Annexure
66	Desktop 2A PC	Intel Pentium Gold processor G6600	Kindly consider to change processor to G 6400to ensure maximum participation.	Refer to Revised Technical Annexure.
67	Developer 2D-1 and 2D-2 PC	MEMORY EXPANDABILITY - 4 DIMM slots	Request you to get this changed to 2 DIMM slots	Refer to Revised Technical Annexure.
68	Annexure-1-2D1 -CPU	Intel Core i5-10500 Processor or Higher OR AMD® Ryzen 5 5650G or Higher .	We request LIC to amend AMD processor in this category as , <i>Intel Core i5-10500 Processor or Higher</i> OR AMD® Ryzen 5 4600G or Higher	NO CHANGE
69	Annexure-1-2D1 -Memory Expandibility	Minimum 4 Nos. DIMM Slot	Request to keep Minimum 2 Nos. DIMM Slot	Refer to Revised Annexure
70	Annexure-1-2D1 & 2D2 -CPU	Intel Core i5-10500 Processor or Higher OR AMD Ryzen 5 5650G or higher	We request LIC to amend AMD processor in this category as , <i>Intel Core i5-10500 Processor or Higher</i> OR AMD® Ryzen 5 4600G or Higher	NO CHANGE
71	Annexure-1-2D2 -Memory Expandibility	Minimum 4 Nos. DIMM Slot	Request to keep Minimum 2 Nos. DIMM Slot	Refer to Revised Annexure
72	Annexure-1-AIO-CPU	Intel Core i5-10500 Processor or Higher OR AMD Ryzen 5 4650G or higher	We request LIC to amend AMD processor in this category as , <i>Intel Core i5-10500 Processor or Higher</i> OR AMD Ryzen 5 4500U or higher	NO CHANGE
73	Annexure-1-AIO-Interface	2 External USB 3.0 ports and 2 External USB 2.0 ports,1 External USB Type C port, 1 RJ-45, 1 Universal Headset, 1 Line-out	Request to Remove 1 External USB Type C port	NO CHANGE
74	Annexure-1-Laptop-1A-CPU	11th Generation Intel® Core™ i5-1135G7 processor with Intel® UHD Graphics, Premium (2.40 GHz base frequency, up to 4.2 GHz with Intel® Turbo Boost Technology, 8 MB L3 cache, 4 cores, 8 Threads)	We request LIC to include AMD processor in this category ,as <i>11th Generation Intel® Core™ i5-1135G7 processor with Intel® UHD Graphics, Premium (2.40 GHz base frequency, up to 4.2 GHz with Intel® Turbo Boost Technology, 8 MB L3 cache, 4 cores, 8 Threads)/ AMD Ryzen 5 5500U processor with AMD Radeon Graphics (2.1 GHz base frequency, up to 4.0GHz with Max Boot ,11 MB cache 6 Core,12 Threads)</i>	NO CHANGE
75	Annexure-1-Laptop-1A-CHIPSET	Intel Compatible Chipset	Request to amend as <i>Intel / AMD Compatible Chipset</i>	NO CHANGE
76	Annexure-1-Laptop-1A-Graphics	Integrated: Intel® UHD Graphics 620 with Intel WiDi	Request to change as <i>Integrated: Intel® UHD Graphics 620 with Intel WiDi / AMD Radeon Graphics with Miracast</i>	NO CHANGE
77	Annexure-1-Laptop-1A- Interface	Interface	Request you to remove Thunderbolt / USB 4 40 Gbps Port	NO CHANGE
78	Annexure-1-Laptop-1A-Interface	NIC	Request you to kindly remove the term Intel & make it Generic.	NO CHANGE
79	Annexure-1-Laptop-1D-1-CPU	Intel i5 1135G7 or Higher OR AMD Ryzen 5 5400U or higher .	We request LIC to amend AMD processor in this category as <i>Intel i5 1135G7 or Higher</i> OR AMD Ryzen 5 5500U or higher.	Refer to Revised Annexure
80	Annexure-1-Laptop-1D-1-Memory	1 * 8 GB DDR4 RAM MODULE 3200 MHz & Above Expandable to 16 GB.2 DIMM slots	Request to keep 1 DIMM slot free , as <i>1 * 8 GB DDR4 RAM MODULE 3200 MHz & Above</i> Expandable to 16 GB. 1 DIMM slot free	NO CHANGE
81	Annexure-1-Laptop-1D-2-CPU	Intel i5 1135G7 or Higher OR AMD Ryzen 5 5400U or higher .	We request LIC to amend AMD processor in this category as <i>Intel i5 1135G7 or Higher</i> OR AMD Ryzen 5 5500U or higher	Refer to Revised Annexure
82	Annexure-1-Laptop-1D-2-Memory	1 * 8 GB DDR4 RAM MODULE 3200 MHz & Above Expandable to 16 GB.2 DIMM slots	Request to keep 1 DIMM slot free , as <i>1 * 8 GB DDR4 RAM MODULE 3200 MHz & Above</i> Expandable to 16 GB. 1 DIMM slot free	NO CHANGE