

Annexure V
Undertaking for Warranty & AMC

(To be submitted on a stamp paper of Rs. 500/- by the Bidder)
RFP REF: LIC/CO/IT-BPR/HW/Line Printer/2020-2021/07 Dated: 28/12/2020

To,

The Executive Director (IT/BPR),
Central Office, Life Insurance Corporation of India,
“Yogakshema”, Jeevan Bima Marg,
Nariman Point, Mumbai – 400021

Dear Sir/Madam,

We hereby accept all the Term & Conditions of the RFP and extend complete warranty for the hardware for a period of five years from the date of installation and three years AMC as per the decision of LIC which will be extended until the hardware is surrendered under buyback.

We further give an undertaking that after the hardware supplied comes out of warranty, if LIC requires, we shall take up the AMC of the hardware and renew the performance bank guarantee as per the terms and conditions stated in the RFP document referred above.

We further hereby undertake that the original equipment's spare parts and components required for maintaining the hardware supplied will be available for a period of 7 years as per terms and conditions of the RFP.

Dated at _____ this _____ day of _____ 20__

Authorized Signatory

Signature of the authorized official

Name:

Designation:

Name & Address of the company:

Seal of the Company